Additional Resources

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The *2021 National Crime Victims' Rights Week (NCVRW) Resource Guide* provides a wealth of information, tools, and ideas to help you plan a meaningful observance of NCVRW. This section features a directory of sources for accurate, current information about crime victim issues, as well as guides, curricula, and other training materials. It also features information about products showcased in the Office for Victims of Crime (OVC) multimedia gallery, which you can use in your NCVRW campaign and throughout the year. The OVC gallery includes an online collection of multimedia projects featuring select posters, promotional materials, and artwork from past NCVRW observances. Visit https://ovc.ncjrs.gov/gallery/index.html.

ONLINE RESOURCES

This timesaving list of reliable websites includes practical, up-to-date information and services for crime victims and those who serve them. When available, toll free phone numbers are also provided.

Resource Centers

Center for Victim Research
https://victimresearch.org/

The Center for Victim Research serves as a one-stop shop for victim service providers and researchers to connect and share knowledge to increase 1) access to victim research and data, and 2) the utility of research and data collection to crime victim services nationwide. The center works to improve responses to crime victims by promoting the collection and use of victim data; increasing access to research evidence on victim policies, programs, and practices; supporting the translation and dissemination of victim research as useable information; and improving opportunities for researchers and practitioners to work together.

Human Trafficking Capacity Building Center
https://htcbc.ovc.ojp.gov/

The Human Trafficking Capacity Building Center offers free services to organizations and federally recognized tribes interested in starting, sustaining, or enhancing their anti-trafficking work. The center website includes education videos, a library of resources on topics such as grant funding availability for human trafficking and victim identification programs, sample documents for formalizing partnerships and managing relationships, and help for victims, including toll free hotlines and information on local services.

National Mass Violence Victimization Resource Center
https://www.nmvvrc.org/

The National Mass Violence Victimization Resource Center (NMVVRC) uses a scientific approach to evaluate what works and what doesn't work when responding to crime victims' challenges and needs. It then uses this information to improve victim and mental health services through training, technical assistance, and public policy development and implementation. NMVVRC serves as the source for the best evidence for achieving a social understanding of mass violence upon which civic leaders, mental health professionals, journalists, policymakers, and victim assistance professionals can rely.

Office of Justice Programs
www.ojp.gov

OVC is one of six components within the Office of Justice Programs (OJP) at the U.S. Department of Justice. OJP provides federal leadership, grants, training, technical assistance, and other resources to improve the Nation's capacity to prevent and reduce crime, assist victims, and enhance the rule of law by strengthening the criminal and juvenile justice systems. Resources available from OJP include—

- 24-hour access to view and order OVC and other OJP publications and resources;

- a searchable knowledge base of victim-related questions and answers;

- a database of upcoming justice events;

- a virtual library featuring more than 30,000 victim-related documents; and

- the Justice Information (JUSTINFO) electronic newsletter, containing OJP resources, events, funding opportunities, and more.

Resource Center contact information:

Phone: 800–851–3420; 202–836–6998 (international callers); TTY 301–240–6310

Email: responsecenter@ncjrs.gov

OVC Training and Technical Assistance Center
www.ovcttac.gov

The OVC Training and Technical Assistance Center (OVC TTAC) is the gateway to the latest training and technical assistance (TTA) available for victim service providers and allied professionals who serve crime victims. OVC TTAC's aim is to build the capacity of professionals and organizations that serve victims of crime nationwide. It does this by providing TTA, professional development opportunities, and resources for reaching more victims, including those who are historically underserved; by assessing the needs of key constituencies and identifying resources to meet their needs; and by monitoring client satisfaction and measuring the effectiveness of its training over time.

OVC TTAC draws on the expertise of a network of consultants and seasoned victim service professionals with firsthand experience in designing and delivering customized responses to satisfy a variety of TTA needs. From its comprehensive database of experts, OVC TTAC provides developmental support, mentoring, and facilitation in areas such as program design and implementation, strategic planning, program management, evaluation, quality improvement, collaboration, and community coordination. OVC TTAC also supports the

victim services community by providing professional development scholarships to those seeking additional training and educational opportunities.

OVC TTAC is committed to providing in-language services to victim service providers and allied professionals who have limited English proficiency (LEP), are Deaf/hard-of-hearing, or are blind/low vision who use the OVCTTAC.gov website, training resources, or request TA services. OVC TTAC's Language Access Services include—

- telephone call center access in several languages;

- translated OVC TTAC services fact sheets in Spanish, Simplified Chinese, Vietnamese, Korean, and Tagalog;

- translated trainings upon request; and

- interpreter services for TTA events upon request.

OVC TTAC contact information:

Phone: 866–OVC–TTAC (866–682–8822); TTY 866–682–8880

Email: ttac@ovcttac.org

OVC Tribal Financial Management Center
https://www.ovctfmc.org/

The OVC Tribal Financial Management Center (TFMC) provides training, technical assistance, and resources to support American Indian and Alaska Native communities as they successfully manage the financial aspects of their federal awards. Financial specialists are available to provide services (at no cost) to tribal grantees, including onsite and offsite requests for technical assistance and general questions, through the Virtual Support Center.

Instructor Materials

Ethics in Victim Services
www.ovcttac.gov/ethics

This downloadable version of the instructor-led *Ethics in Victim Services* training covers common ethical conflicts that arise when providing victim services and how to resolve them by applying ethical standards and

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decisionmaking processes. The goal of the training is to increase self-awareness and understanding of how personal attitudes and beliefs influence responses to victims of crime.

Sexual Assault Advocate/Counselor Training
www.ovcttac.gov/saact

This downloadable curriculum uses case studies, role playing, slides, vignettes, and other interactive exercises to help practitioners increase their understanding of sexual assault and gain the skills needed to assist victims of sexual assault.

Victim Impact: Listen and Learn
www.ovcttac.gov/victimimpact

This downloadable curriculum is geared toward helping offenders become more aware of the impact of crime on victims, take responsibility for their actions, and begin to make amends.

Supporting Crime Victims With Disabilities
English: www.ovcttac.gov/views/TrainingMaterials/ dspCVDisabilitiesCurriculum_English.cfm

Spanish: www.ovcttac.gov/views/TrainingMaterials/ dspCVDisabilitiesCurriculum_Spanish.cfm

This downloadable curriculum is for victim service providers, advocates for people with disabilities, self-advocates, and allied professionals. Using case studies and small group discussions, participants will examine the prevalence of crime against people with disabilities, perceptions of the criminal justice system, tenets of the disabilities movement, and the impact of disabilities on daily life. Through collaborative activities, participants will identify ways the various agencies, organizations, and systems can work together to better serve crime victims with disabilities.

Online Trainings

Expert Q&A
www.ovcttac.gov/expert-qa

Expert Q&A is a national forum that helps victim service providers communicate with national experts and colleagues about best practices for assisting victims of crime. Each month, a new topic is presented online and one or more subject matter experts is available to answer questions on that issue.

Identity Theft Victim Assistance Online Training: Supporting Victims' Financial and Emotional Recovery
www.ovcttac.gov/identitytheft

This user-friendly e-learning tool provides victim service providers and allied professionals with the knowledge and skills they need to more effectively serve victims of identity theft and assist with their financial and emotional recovery. The training includes a reference library of information on types of identity theft, the various forms and paperwork that may need to be completed, referral agencies and resources, and information on victims' rights. The training also includes three case studies that highlight different forms of identity theft. The training is structured so that participants assume the role of victim advocate and interact with victims during each phase of recovery.

Online Elder Abuse Training for Legal Service Providers
www.ovcttac.gov/elderabuse

This user-friendly tool offers legal service providers the knowledge and skills they need to serve victims of elder abuse more effectively. The training consists of four modules: What Every Lawyer Needs to Know About Elder Abuse, Practical and Ethical Strategies, Domestic Violence and Sexual Assault in Later Life, and Financial Fraud and Exploitation. This interactive, web-based training program includes a variety of information, tools, and resources, from interactive client scenarios to printable resources for the entire office.

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Polyvictimization in Later Life
www.ovcttac.gov/polyvictimization

This 6-hour web-based training is intended to strengthen awareness of polyvictimization in later life and provide knowledge and skills for professionals to use as they address the needs of victims. The training addresses the context of polyvictimization; victims and perpetrators of polyvictimization; best practices for working with older adults affected by polyvictimization using trauma-informed, ethical, and culturally appropriate practices; and the latest research and best practices for serving this population.

Understanding Human Trafficking
www.ovcttac.gov/UnderstandingHumanTrafficking/

This online training instructs users on foundational skills for serving victims of human trafficking. Participants of this five-part training will learn about—

- implementing trauma-informed approaches to victim identification and outreach,

- assessing victims for comprehensive service needs,

- employing a collaborative victim service delivery model by connecting with local partners,

- identifying accurate data and research on human trafficking, and

- employing strategies for researching and analyzing laws and policies that impact human trafficking, victim services, and victims' rights.

Victim Assistance Training *Online*
www.ovcttac.gov/vatonline

Victim Assistance Training *Online* (VAT *Online*) is a foundational web-based victim assistance training program that offers victim service providers and allied professionals the opportunity to acquire the essential skills and knowledge they need to more effectively assist victims of crime. VAT *Online* has four sections: Basics; Core Competencies and Skills; Crimes; and Specific Considerations for Providing Victim Services.

Other Resources

Achieving Excellence: Model Standards for Serving Victims and Survivors of Crime
www.ovc.ojp.gov/model-standards

This e-publication provides guidelines and suggestions to help victim service practitioners and program administrators improve the quality and consistency of their response to crime victims. The Model Standards are intended to enhance victim service providers' competency and capacity to provide ethical, high-quality responses to crime victims and to meet the demands facing the field today. These standards recommend procedures, describe professional skills, and identify expectations and values necessary for victim service providers.

Existe Ayuda Toolkit
https://ovc.ojp.gov/existeayuda

This toolkit includes replicable Spanish-language tools and resources to help improve the cultural competence of service providers and the accessibility of services for Spanish-speaking victims of sexual violence. Resources include Spanish terms related to sexual assault and human trafficking; PowerPoint slides to use in presentations to promotoras (community health workers) and victim advocates; and a pocket card, handout, fact sheets, and scripts for public service announcements and outgoing answering machine messages.

Faces of Human Trafficking
www.ovc.ojp.gov/program/human-trafficking/faces-of-human-trafficking

This video series and resource guide raises awareness of the seriousness of human trafficking, the many forms it takes, and the important role that everyone can play in identifying and serving victims. This multidisciplinary resource includes—

- nine videos in English with Spanish subtitles;

- public service announcements in English, Spanish, Thai, Hindi, and Tagalog;

- a discussion guide;

- four OVC fact sheets; and

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- posters designed for service providers and allied professionals, law enforcement, the general public, and victims/survivors.

Helping Victims of Mass Violence and Terrorism: Planning, Response, Recovery, and Resources
https://ovc.ojp.gov/mvt

Created in coordination with the Federal Bureau of Investigation's Office for Victim Assistance and the U.S. Department of Justice's Office of Justice for Victims of Overseas Terrorism, this OVC toolkit helps communities prepare for and respond to victims of mass violence and terrorism in the most timely, effective, and compassionate manner possible. This toolkit provides communities with the framework, strategies, and resources to—

- develop a comprehensive victim assistance plan for responding to incidents of mass violence, terrorism, natural disasters, and high-profile criminal incidents;

- bring key partners together to review existing emergency plans, and to initiate or continue the development of a victim assistance plan within a community;

- establish victim assistance protocols, which can greatly enhance the effectiveness of response and recovery efforts; and

- follow protocols for short- and long-term responses to victims following incidents of mass violence.

Human Trafficking Task Force e-Guide
www.ovcttac.gov/TaskForceGuide

This e-learning tool provides guidance on how to form and develop a new human trafficking task force; ideas for strengthening existing human trafficking task forces; creative strategies, examples, and lessons learned from existing task forces; and links to tools, trainings, and resources, including case studies.

Innovative Practices for Victim Services: Report From the Field
https://ovc.ojp.gov/innovative

This e-bulletin provides brief descriptions of practices currently used by Victims of Crime Act (VOCA) victim assistance and compensation programs throughout the country. VOCA funding supports many innovative programs and protocols for serving victims more effectively, and this online resource promotes their replication where applicable. The bulletin focuses on six key program areas—needs assessment, systems advocacy and coordination, compensation, underserved populations, victims' rights and services, and technology.

Office for Victims of Crime Training and Technical Assistance Resource Library
www.ovcttac.gov/resourcelibrary

This online library uses an organized search tool that brings together materials used as promotional items, reference materials, and more for your organizational development and training needs.

SANE Program Development and Operation Guide
www.ovcttac.gov/saneguide

This guide provides a blueprint for nurses and communities that would like to start a Sexual Assault Nurse Examiner (SANE) program, and serves as a resource to help existing SANE programs expand or enhance services provided to the community. The guide both complements and integrates resources that already exist, such as the National Protocol for Sexual Assault Medical Forensic Examinations, the International Association of Forensic Nurses SANE Education Guidelines, the National Sexual Violence Resource Center SANE Sustainability Project, and the American College of Emergency Room Physicians Evaluation and Management of the Sexually Assaulted or Sexually Abused Patient.

The Vicarious Trauma Toolkit
https://ovc.ojp.gov/program/vtt/introduction

This toolkit was developed on the premise that exposure to the traumatic experiences of other people—known as vicarious trauma—is an inevitable occupational challenge for the fields of victim services, emergency medical services, fire services, law enforcement, and other allied professionals; however, organizations can mitigate the potentially negative effects of trauma exposure by becoming vicarious trauma-informed. The toolkit includes tools and resources tailored specifically to these fields

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that provide the knowledge and skills necessary for organizations to address the vicarious trauma needs of their staff. It includes a *Blueprint for a Vicarious Trauma-Informed Organization* to guide organizations in the process of becoming more vicarious trauma-informed.

Victim Assistance-Related Events
https://ovc.ojp.gov/events

This list is meant to help victims, victim service providers, allied professionals, and other interested individuals plan, promote, and locate events of interest to those serving, supporting, and working with victims in their community.

VictimLaw
www.victimlaw.info

VictimLaw is a comprehensive, online database of more than 26,000 victims' rights-related legal provisions, including federal and state victims' rights statutes, tribal laws, constitutional amendments, court rules, administrative code provisions, attorney general opinions, and case summaries of related court decisions. This user-friendly tool is available free of charge and provides instant access to a wide range of previously hard-to-find, regularly updated legal information.

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