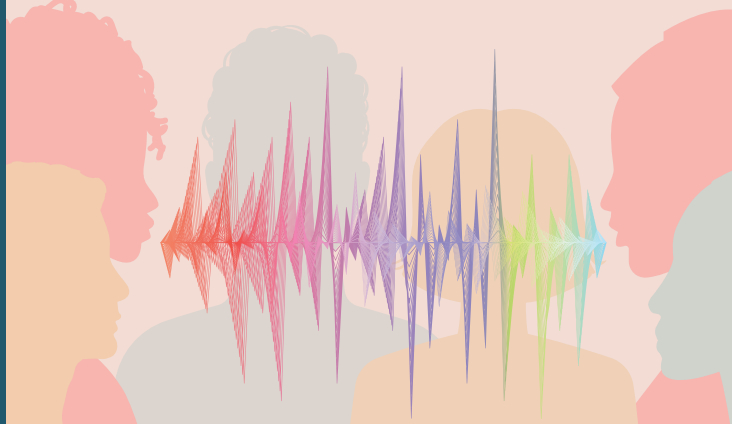


## Resource Guide

# Additional Resources



The 2023 National Crime Victims' Rights Week (NCVRW) Resource Guide provides a wealth of information, tools, and ideas to help you plan a meaningful observance of NCVRW. This section features a directory of sources for accurate, current information about crime victim issues, as well as guides, curricula, and other training materials. It also features information about products showcased in the Office for Victims of Crime (OVC) Gallery, which you can use in your NCVRW campaign and throughout the year. The OVC Gallery includes an online collection of multimedia projects featuring select posters, promotional materials, and artwork from past NCVRW observances. Visit <https://ovc.ncjrs.gov/gallery/index.html>.

## Online Resources

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This timesaving list of reliable websites includes practical, up-to-date information and services for crime victims and those who serve them. When available, toll free phone numbers are also provided.

### Resource Centers

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#### Center for Victim Research

<https://victimresearch.org/>

The Center for Victim Research serves as a one-stop shop for victim service providers and researchers to connect and share knowledge to increase 1) access to victim research and data, and 2) the utility of research and data collection to crime victim services nationwide. The center works to improve responses to crime victims by promoting the collection and use of victim data; increasing access to research evidence on victim policies, programs, and practices;

supporting the translation and dissemination of victim research as useable information; and improving opportunities for researchers and practitioners to work together.

#### Human Trafficking Capacity Building Center

<https://htcbc.ovc.ojp.gov/>

The Human Trafficking Capacity Building Center offers free services to organizations and federally recognized tribes interested in starting, sustaining, or enhancing their anti-trafficking work. The center website includes educational videos, a library of resources on topics such as grant funding availability for human trafficking and victim identification programs, sample documents for formalizing partnerships and managing relationships, and help for victims, including toll free hotlines and information on local services.

#### National Mass Violence Victimization Resource Center

[www.nmvvrc.org/](http://www.nmvvrc.org/)

The National Mass Violence Victimization Resource Center (NMVVRC) uses a scientific approach to evaluate what works and what doesn't work when responding to crime victims' challenges and needs. It then uses this information to improve victim and mental health services through training, technical assistance, and public policy development and implementation. NMVVRC serves as the source for the best evidence for achieving a social understanding of mass violence upon which civic leaders, mental health professionals, journalists, policymakers, and victim assistance professionals can rely.

## National Resource Center for Reaching Victims

<https://reachingvictims.org>

The National Resource Center for Reaching Victims provides information and expert guidance to victim service providers, culturally specific organizations, criminal justice professionals, and policymakers to enhance their capacity to identify, reach, and serve all victims, especially those from communities that too often have less access to healing services and avenues to justice. The center is working to increase the number of victims who receive the support they need by—

- providing training, technical assistance, and other support to organizations that serve victims and survivors,
- developing resources that highlight best practices or address challenges that impact the victim services field, and
- awarding grants that enable organizations to test or pilot new ways to effectively reach victims from underserved communities.

## Office of Justice Programs

[www.ojp.gov](http://www.ojp.gov)

OVC is one of six components within the Office of Justice Programs (OJP) at the U.S. Department of Justice. OJP provides federal leadership, grants, training, technical assistance, and other resources to improve the Nation's capacity to prevent and reduce crime, assist victims, and enhance the rule of law by strengthening the criminal and juvenile justice systems. Resources available from OJP include—

- 24-hour access to view and order OVC and other OJP publications and resources;
- a searchable knowledge base of victim-related questions and answers;
- a database of upcoming justice events;
- a virtual library featuring more than 30,000 victim-related documents; and
- the Justice Information (JUSTINFO) electronic newsletter, containing OJP resources, events, funding opportunities, and more.

Resource Center contact information:

Phone: 800-851-3420; 202-836-6998 (international callers); TTY 301-240-6310

Email: [responsecenter@ncjrs.gov](mailto:responsecenter@ncjrs.gov)

## OVC Center for VOCA Administrators

<https://ovc.ojp.gov/training-and-technical-assistance/voca/home>

The OVC Center for VOCA Administrators (OVC VOCA Center) supports victim compensation and victim assistance administrators in managing and administering their Victims of Crime Act (VOCA) funding to promote justice and healing for all victims of crime. The center provides technical support to administrators by offering opportunities for expert consultation, peer-to-peer collaboration, problem-solving, training, and innovation. It strives to build a strong administrator-led support system, broaden victim services to historically underserved communities, and advance promising policies, practices, and programs.

## OVC State Administering Agencies Support Team

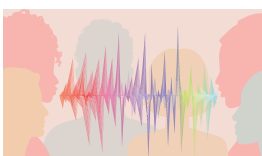
The OVC State Administering Agencies (SAA) Support Team is committed to assisting Victims of Crime Act (VOCA) SAAs in effectively managing the fiscal, programmatic, and award monitoring efforts for their Victim Assistance program funding. The OVC SAA Support Team will collaborate with SAAs and peers from the field to identify and address challenges regarding the allocation and expenditure of VOCA Victim Assistance funding.

## OVC Training and Technical Assistance Center

[www.ovcttac.gov](http://www.ovcttac.gov)

The OVC Training and Technical Assistance Center (OVC TTAC) is the gateway to the latest training and technical assistance (TTA) available for victim service providers and allied professionals who serve crime victims. OVC TTAC's aim is to build the capacity of professionals and organizations that serve victims of crime nationwide. It does this by providing TTA, professional development opportunities, and resources for reaching more victims, including those who are historically underserved; by assessing the needs of key constituencies and identifying resources to meet their needs; and by monitoring client satisfaction and measuring the effectiveness of its training over time.

OVC TTAC draws on the expertise of a network of consultants and seasoned victim service professionals with firsthand experience in designing and delivering customized responses to satisfy a variety of TTA needs. From its comprehensive database of experts, OVC TTAC provides developmental support, mentoring, and facilitation in areas such as program design and implementation, strategic planning, program management, evaluation, quality improvement, collaboration, and



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community coordination. OVC TTAC also supports the victim services community by providing professional development scholarships to those seeking additional training and educational opportunities.

OVC TTAC is committed to providing in-language services to victim service providers and allied professionals who have limited English proficiency (LEP), are Deaf/hard-of-hearing, or are blind/low vision who use the [OVCTTAC.gov](https://ovcttac.gov) website, training resources, or request TA services. OVC TTAC's Language Access Services include—

- telephone call center access in several languages;
- translated OVC TTAC services fact sheets in Spanish, Simplified Chinese, Vietnamese, Korean, and Tagalog;
- translated trainings upon request; and
- interpreter services for TTA events upon request.

OVC TTAC contact information:

Phone: 866–OVC–TTAC (866–682–8822);

TTY 866–682–8880

Email: [ttac@ovcttac.org](mailto:ttac@ovcttac.org)

### **OVC Tribal Financial Management Center**

[www.ovctfmc.org/](https://www.ovctfmc.org/)

The OVC Tribal Financial Management Center (TFMC) provides training, technical assistance, and resources to support American Indian and Alaska Native communities as they successfully manage the financial aspects of their federal awards. Financial specialists are available to provide services (at no cost) to tribal grantees, including onsite and offsite requests for technical assistance and general questions, through the Virtual Support Center.

### **Tribal Resource Tool**

<https://tribalresourcetool.org/>

This OVC-funded web-based tool provides a searchable directory of victim service programs for survivors of all forms of crime and abuse in Indian Country, both on and off reservation. A joint project of the National Center for Victims of Crime, the National Congress of American Indians, the Tribal Law and Policy Institute, and the StrongHearts Native Helpline, the directory includes American Indian and Alaska Native victim service providers, coalitions, tribal leadership, non-tribal-specific service providers, national hotlines, government agencies, law enforcement agencies, and health services organizations.

## ***Instructor Materials***

### **Child Victims and Witnesses Support Materials**

<https://ovc.ojp.gov/child-victims-and-witnesses-support>

These materials were created to support children and youth during their involvement with the justice system as a victim or witness to a crime. Based on the input of national experts, these materials teach children and youth ages 2 to 18 years old how the justice system works, what their rights are, the roles of the different practitioners they'll meet, and how they can cope with the difficult feelings they might have. The accompanying guides for practitioners and for parents and caregivers provide additional information on how to use the materials, as well as tips for supporting child victims and witnesses.

### **Ethics in Victim Services**

[www.ovcttac.gov/ethics](https://www.ovcttac.gov/ethics)

This downloadable version of the instructor-led *Ethics in Victim Services* training covers common ethical conflicts that arise when providing victim services and how to resolve them by applying ethical standards and decisionmaking processes. The goal of the training is to increase self-awareness and understanding of how personal attitudes and beliefs influence responses to victims of crime.

### **Sexual Assault Advocate/Counselor Training**

[www.ovcttac.gov/saact](https://www.ovcttac.gov/saact)

This downloadable curriculum uses case studies, role playing, slides, vignettes, and other interactive exercises to help practitioners increase their understanding of sexual assault and gain the skills needed to assist victims of sexual assault.

### **Victim Impact: Listen and Learn**

[www.ovcttac.gov/victimimpact](https://www.ovcttac.gov/victimimpact)

This downloadable curriculum is geared toward helping offenders become more aware of the impact of crime on victims, take responsibility for their actions, and begin to make amends.

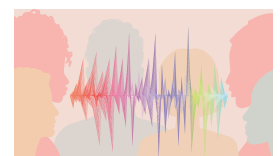
### **Supporting Crime Victims With Disabilities**

English: [www.ovcttac.gov/views/TrainingMaterials/dspCVDIsabilitiesCurriculum\\_English.cfm](https://www.ovcttac.gov/views/TrainingMaterials/dspCVDIsabilitiesCurriculum_English.cfm)

Spanish: [www.ovcttac.gov/views/TrainingMaterials/dspCVDIsabilitiesCurriculum\\_Spanish.cfm](https://www.ovcttac.gov/views/TrainingMaterials/dspCVDIsabilitiesCurriculum_Spanish.cfm)

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This downloadable curriculum is for victim service providers, advocates for people with disabilities, selfadvocates, and allied professionals. Using case studies and small group discussions, participants will examine the prevalence of crime against people with disabilities, perceptions of the criminal justice system, tenets of the disabilities movement, and the impact of disabilities on daily life. Through collaborative activities, participants will identify ways the various agencies, organizations, and systems can work together to better serve crime victims with disabilities.

## Online Trainings

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### Expert Q&A

[www.ovcttac.gov/expert-qa](http://www.ovcttac.gov/expert-qa)

Expert Q&A is a national forum that helps victim service providers communicate with national experts and colleagues about best practices for assisting victims of crime. Each month, a new topic is presented online and one or more subject matter experts is available to answer questions on that issue.

### Identity Theft Victim Assistance Online Training: Supporting Victims' Financial and Emotional Recovery

[www.ovcttac.gov/identitytheft](http://www.ovcttac.gov/identitytheft)

This user-friendly e-learning tool provides victim service providers and allied professionals with the knowledge and skills they need to more effectively serve victims of identity theft and assist with their financial and emotional recovery. The training includes a reference library of information on types of identity theft, the various forms and paperwork that may need to be completed, referral agencies and resources, and information on victims' rights. The training also includes three case studies that highlight different forms of identity theft. The training is structured so that participants assume the role of victim advocate and interact with victims during each phase of recovery.

### Online Elder Abuse Training for Legal Service Providers

[www.ovcttac.gov/elderabuse](http://www.ovcttac.gov/elderabuse)

This user-friendly tool offers legal service providers the knowledge and skills they need to serve victims of elder abuse more effectively. The training consists of four modules: What Every Lawyer Needs to Know About Elder Abuse, Practical and Ethical Strategies, Domestic Violence and Sexual Assault in Later Life, and Financial Fraud and Exploitation. This interactive, web-based training program

includes a variety of information, tools, and resources, from interactive client scenarios to printable resources for the entire office.

### Polyvictimization in Later Life

[www.ovcttac.gov/polyvictimization](http://www.ovcttac.gov/polyvictimization)

This 6-hour web-based training is intended to strengthen awareness of polyvictimization in later life and provide knowledge and skills for professionals to use as they address the needs of victims. The training addresses the context of polyvictimization; victims and perpetrators of polyvictimization; best practices for working with older adults affected by polyvictimization using trauma-informed, ethical, and culturally appropriate practices; and the latest research and best practices for serving this population.

### Providing Effective Services to Young Men and Boys of Color

[www.ovcttac.gov/views/TrainingMaterials/dspOnline\\_YMBOC.cfm](http://www.ovcttac.gov/views/TrainingMaterials/dspOnline_YMBOC.cfm)

This online training provides best practices for working with young men and boys of color who are victims of crime. Participants of this four-part training will learn how to—

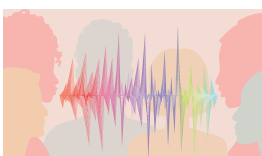
- apply client-centered approaches with young men and boys of color who are victims of crime;
- identify socio-ecological factors that affect help-seeking;
- assess various types of psychological, physical, social safety, and other risks; and
- develop effective safety plans with victims.

### Understanding Human Trafficking

[www.ovcttac.gov/UnderstandingHumanTrafficking/](http://www.ovcttac.gov/UnderstandingHumanTrafficking/)

This online training instructs users on foundational skills for serving victims of human trafficking. Participants of this five-part training will learn about—

- implementing trauma-informed approaches to victim identification and outreach,
- assessing victims for comprehensive service needs,
- employing a collaborative victim service delivery model by connecting with local partners,
- identifying accurate data and research on human trafficking, and
- employing strategies for researching and analyzing laws and policies that impact human trafficking, victim services, and victims' rights.



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## Victim Assistance Training Online

[www.ovcttac.gov/vatonline](http://www.ovcttac.gov/vatonline)

Victim Assistance Training Online (VAT Online) is a foundational web-based victim assistance training program that offers victim service providers and allied professionals the opportunity to acquire the essential skills and knowledge they need to more effectively assist victims of crime. VAT Online has four sections: Basics; Core Competencies and Skills; Crimes; and Specific Considerations for Providing Victim Services.

## Other Resources

### Achieving Excellence: Model Standards for Serving Victims and Survivors of Crime

[www.ovc.ojp.gov/model-standards](http://www.ovc.ojp.gov/model-standards)

This e-publication provides guidelines and suggestions to help victim service practitioners and program administrators improve the quality and consistency of their response to crime victims. The Model Standards are intended to enhance victim service providers' competency and capacity to provide ethical, high-quality responses to crime victims and to meet the demands facing the field today. These standards recommend procedures, describe professional skills, and identify expectations and values necessary for victim service providers.

### Existe Ayuda Toolkit

[www.ovc.ojp.gov/existeayuda](http://www.ovc.ojp.gov/existeayuda)

This toolkit includes replicable Spanish-language tools and resources to help improve the cultural competence of service providers and the accessibility of services for Spanish-speaking victims of sexual violence. Resources include Spanish terms related to sexual assault and human trafficking; PowerPoint slides to use in presentations to promotoras (community health workers) and victim advocates; and a pocket card, handout, fact sheets, and scripts for public service announcements and outgoing answering machine messages.

### Faces of Human Trafficking

<https://ovc.ojp.gov/program/human-trafficking/faces-of-human-trafficking>

This video series and resource guide raises awareness of the seriousness of human trafficking, the many forms it takes, and the important role that everyone can play in identifying and serving victims. This multidisciplinary resource includes—

- nine videos in English with Spanish subtitles;
- public service announcements in English, Spanish, Thai, Hindi, and Tagalog;
- a discussion guide;
- four OVC fact sheets; and
- posters designed for service providers and allied professionals, law enforcement, the general public, and victims/survivors.

### Helping Victims of Mass Violence and Terrorism: Planning, Response, Recovery, and Resources

[www.ovc.ojp.gov/mvt](http://www.ovc.ojp.gov/mvt)

Created in coordination with the Federal Bureau of Investigation's Office for Victim Assistance and the U.S. Department of Justice's Office of Justice for Victims of Overseas Terrorism, this OVC toolkit helps communities prepare for and respond to victims of mass violence and terrorism in the most timely, effective, and compassionate manner possible. This toolkit provides communities with the framework, strategies, and resources to—

- develop a comprehensive victim assistance plan for responding to incidents of mass violence, terrorism, natural disasters, and high-profile criminal incidents;
- bring key partners together to review existing emergency plans, and to initiate or continue the development of a victim assistance plan within a community;
- establish victim assistance protocols, which can greatly enhance the effectiveness of response and recovery efforts; and
- follow protocols for short- and long-term responses to victims following incidents of mass violence.

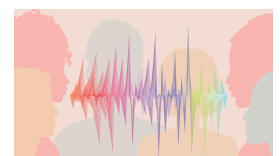
### Human Trafficking Task Force e-Guide

[www.ovcttac.gov/TaskForceGuide](http://www.ovcttac.gov/TaskForceGuide)

This e-learning tool provides guidance on how to form and develop a new human trafficking task force; ideas for strengthening existing human trafficking task forces; creative strategies, examples, and lessons learned from existing task forces; and links to tools, trainings, and resources, including case studies.

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## Improving Community Preparedness to Assist Victims of Mass Violence and Terrorism Training and Technical Assistance

[www.icptta.com](http://www.icptta.com)

Improving Community Preparedness to Assist Victims of Mass Violence and Terrorism Training and Technical Assistance (ICP TTA) helps communities augment their existing emergency response plans to ensure they effectively include immediate and long-term protocols and strategies to support victims of criminal mass violence and terrorism. The project provides individualized TTA to selected communities to help them develop partnerships and policies and to provide consultants to jurisdictions that do not have the capacity to plan. Additionally, there are online trainings to jumpstart the planning process for those who have not been selected for individualized TTA. The project focuses on TTA for law enforcement/first responders; state, local, or tribal governments; and victim service providers.

## Innovative Practices for Victim Services: Report From the Field

[www.ovc.ojp.gov/innovative](http://www.ovc.ojp.gov/innovative)

This e-bulletin provides brief descriptions of practices currently used by Victims of Crime Act (VOCA) victim assistance and compensation programs throughout the country. VOCA funding supports many innovative programs and protocols for serving victims more effectively, and this online resource promotes their replication where applicable. The bulletin focuses on six key program areas—needs assessment, systems advocacy and coordination, compensation, underserved populations, victims' rights and services, and technology.

## OVC Training and Technical Assistance Resource Library

[www.ovcttac.gov/resourcelibrary](http://www.ovcttac.gov/resourcelibrary)

This online library uses an organized search tool that brings together materials used as promotional items, reference materials, and more for your organizational development and training needs.

## SANE Program Development and Operation Guide

[www.ovcttac.gov/saneguide](http://www.ovcttac.gov/saneguide)

This guide provides a blueprint for nurses and communities that would like to start a Sexual Assault Nurse Examiner (SANE) program, and serves as a resource to help existing SANE programs expand or enhance services provided to the community. The guide both

complements and integrates resources that already exist, such as the National Protocol for Sexual Assault Medical Forensic Examinations, the International Association of Forensic Nurses SANE Education Guidelines, the National Sexual Violence Resource Center SANE Sustainability Project, and the American College of Emergency Room Physicians Evaluation and Management of the Sexually Assaulted or Sexually Abused Patient.

## Vicarious Trauma Toolkit

<https://ovc.ojp.gov/program/vtt/introduction>

This toolkit was developed on the premise that exposure to the traumatic experiences of other people—known as vicarious trauma—is an inevitable occupational challenge for the fields of victim services, emergency medical services, fire services, law enforcement, and other allied professionals; however, organizations can mitigate the potentially negative effects of trauma exposure by becoming vicarious trauma-informed. The toolkit includes tools and resources tailored specifically to these fields that provide the knowledge and skills necessary for organizations to address the vicarious trauma needs of their staff. It includes a Blueprint for a Vicarious Trauma-Informed Organization to guide organizations in the process of becoming more vicarious trauma-informed.

## Victim Assistance-Related Events

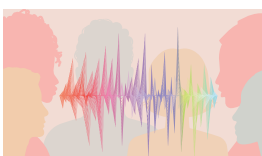
[ovc.ojp.gov/events](http://ovc.ojp.gov/events)

This list is meant to help victims, victim service providers, allied professionals, and other interested individuals plan, promote, and locate events of interest to those serving, supporting, and working with victims in their community. Users may submit their events for inclusion in the database, and can search for events and training opportunities hosted by OVC-funded technical assistance providers.

## VictimLaw

[www.victimlaw.info](http://www.victimlaw.info)

VictimLaw is a comprehensive, online database of more than 26,000 victims' rights-related legal provisions, including federal and state victims' rights statutes, tribal laws, constitutional amendments, court rules, administrative code provisions, attorney general opinions, and case summaries of related court decisions. This userfriendly tool is available free of charge and provides instant access to a wide range of previously hard-to-find, regularly updated legal information.



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## ***Training, Technical Assistance, and Other Services for Victim Service Providers***

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### **Child Welfare Information Gateway**

[www.childwelfare.gov](http://www.childwelfare.gov)  
800-394-3366, online chat

### **National Adult Protective Services Association**

[www.napsa-now.org](http://www.napsa-now.org)  
202-370-6292

### **National Clearinghouse on Abuse in Later Life**

[www.ncall.us](http://www.ncall.us)  
608-255-0539 x213, TTY 608-255-3560

### **National Council on Juvenile and Family Court Judges**

[www.ncjfcj.org](http://www.ncjfcj.org)  
775-507-4777

### **National Crime Prevention Council**

[www.ncpc.org](http://www.ncpc.org)  
443-292-4565

### **National Resource Center on Domestic Violence**

[www.nrcdv.org](http://www.nrcdv.org)  
800-537-2238, TTY 800-553-2508

### **National Sexual Violence Resource Center**

[www.nsvrc.org](http://www.nsvrc.org)  
877-739-3895, TTY 717-909-0715

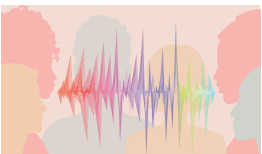
### **Resource Center on Domestic Violence: Child Protection and Custody**

[www.rcdvcpc.org](http://www.rcdvcpc.org)  
800-527-3223

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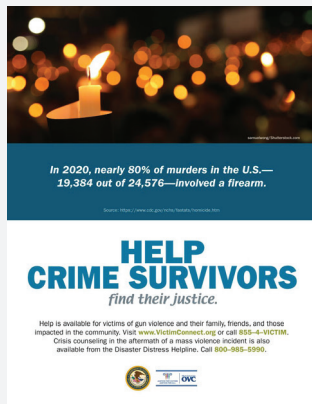
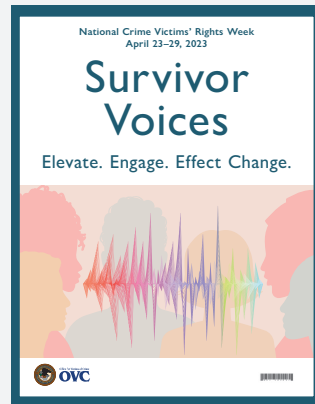
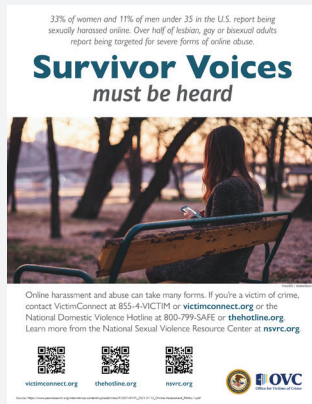
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# Office for Victims of Crime Gallery

The Office for Victims of Crime Gallery (<https://ovc.ncjrs.gov/gallery>) offers free, professionally designed outreach materials for you to download and use during National Crime Victims' Rights Week (NCVRW) and throughout the year.



## Highlights include—

- posters from the 2003–2023 NCVRW Resource Guides
- videos about NCVRW from 2005 to 2023
- photos from National Crime Victims' Service Awards Ceremonies and other special events
- bios and photos of National Crime Victims' Service Award recipients
- web banners and other promotional art

## Explore today!

<https://ovc.ncjrs.gov/gallery>

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