# **DE Annual State Performance Report**

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds						
	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051		
Federal Award Amount	\$5,798,653.00	\$10,138,264.00	\$7,008,130.00	\$5,315,700.00		
<b>Total Amount of Subawards</b>	\$5,508,721.00	\$6,639,483.00	\$0.00	\$0.00		
Total Number of Subawards	64	37	0	0		
Administrative Funds Amount	\$289,932.00	\$506,913.00	\$350,406.00	\$265,785.00		
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00		
Balance Remaining	\$0.00	\$2,991,868.00	\$6,657,724.00	\$5,049,915.00		

Subgrantee Organization Type  The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.						
Type of Organization	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051		
<b>Government Agencies Only</b>	9	10	0	0		
Corrections	0	0	0	0		
Courts	0	2	0	0		
Juvenile Justice	0	0	0	0		
Law Enforcement	5	4	0	0		
Prosecutor	2	2	0	0		
Other	2	2	0	0		
Nonprofit Organization Only	55	27	0	0		
Child Abuse Service organization (e.g., child advocacy center)	3	1	0	0		
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0		
Domestic and Family Violence Organization	0	0	0	0		
Faith-based Organization	0	0	0	0		
Organization Provides Domestic and Family Violence and Sexual Assault Services	0	0	0	0		
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0		

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Sexual Assault Services organization (e.g., rape crisis center)	3	2	0	0
Multiservice agency	42	18	0	0
Other	7	6	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	64	37	0	0

<sup>\*</sup>This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose A single SAR can select multiple purposes. Numbers are not unique							
	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051			
A. Continue a VOCA-funded victim project funded in a previous year	48	21	0	0			

B. Expand or enhance an existing project not funded by VOCA in the previous year	10	9	0	0
C. Start up a new victim services project	11	12	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

VOCA and Match Funds A single SAR can select multiple service types. Numbers are not unique						
	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051		
A.INFORMATION & REFERRAL	43	34	0	0		
B.PERSONAL ADVOCACY/ACCOMPANIMENT	33	25	0	0		
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	35	22	0	0		
D.SHELTER/HOUSING SERVICES	18	9	0	0		
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	30	27	0	0		
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	47	37	0	0		

Priority and Underserved Requirements							
Priority Area	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051			
Child Abuse							
Total Amount	\$1,030,785.00	\$1,607,042.00	\$0.00	\$0.00			
% of Total Federal Award	18.00 %	16.00 %					
<b>Domestic and Family Violence</b>	e						
Total Amount	\$2,712,799.00	\$2,781,161.00	\$0.00	\$0.00			
% of Total Federal Award	47.00 %	27.00 %					
Sexual Assault							
Total Amount	\$756,957.00	\$764,451.00	\$0.00	\$0.00			
% of Total Federal Award	13.00 %	8.00 %					
Underserved							
Total Amount	\$1,008,153.00	\$1,486,829.00	\$0.00	\$0.00			
% of Total Federal Award	17.00 %	15.00 %					

Budget and Staffing				
Staffing Information	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039	2020-V2-GX-0051
Total number of paid staff for all subgrantee victimization program and/or services	1732	897		

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Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	261446	175731	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	329	397	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	112051	56852	

### AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
	Number of	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
Victimization Type	Subgrantees Indicating Intent to Serve This Victim Type	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	32	789	968	1097	1317	1042
Adult Sexual Assault	35	499	562	609	883	638
Adults Sexually Abused/Assaulted as Children	20	297	183	194	130	201
Arson	6	2	2	5	7	4
Bullying (Verbal, Cyber or Physical)	18	112	106	61	69	87
Burglary	14	99	81	117	140	109
Child Physical Abuse or Neglect	2	832	905	865	976	894
Child Pornography	15	3	6	6	2	4
Child Sexual Abuse/Assault	37	1539	1673	1873	1461	1636
Domestic and/or Family Violence	3	2323	2856	3345	4072	3149
DUI/DWI Incidents	14	91	78	83	84	84
Elder Abuse or Neglect	1	65	132	169	172	134
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	19	4	8	10	7	7
Human Trafficking: Labor	18	3	4	3	4	3
Human Trafficking: Sex	33	32	38	54	48	43
Identity Theft/Fraud/Financial Crime	1	111	175	147	216	162
Kidnapping (non-custodial)	13	3	2	0	4	2
Kidnapping (custodial)	13	3	6	4	6	4

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Mass Violence (Domestic/International)	12	2	1	8	2	3
Other Vehicular Victimization (e.g., Hit and Run)	12	130	197	167	160	163
Robbery	19	187	231	273	316	251
Stalking/Harassment	32	178	223	255	317	243
Survivors of Homicide Victims	26	44	87	61	90	70
Teen Dating Victimization	25	51	87	89	139	91
Terrorism (Domestic/International)	8	0	0	0	0	0
Other	12	1754	2832	3378	4627	3147

Special Classifications of Individuals						
	Numbe	er of Individual	s Self Reportin	g a Special Clas	ssification	
Special Classifications of Individuals	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average	
Deaf/Hard of Hearing	21	14	27	26	87	
Homeless	159	138	126	164	647	
Immigrants/Refugees/Asylum Seekers	1148	1206	1178	1263	4149	
LGBTQ	48	54	64	96	171	
Veterans	20	38	53	71	128	
Victims with Disabilities: Cognitive/ Physical /Mental	365	420	392	431	1542	
Victims with Limited English Proficiency	1017	1076	1238	1204	4004	
Other	128	95	44	34	281	

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	40281	
Total number of anonymous contacts who received services during the Fiscal Year	110	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	19521	48.46 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	7426	18.44 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	1448	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethinicity		
American Indian or Alaska Native	24	0.12 %
Asian	107	0.55 %
Black or African American	5630	28.84 %

Hispanic or Latino	1878	9.62 %
Native Hawaiian or Other Pacific Islander	11	0.06 %
White Non-Latino or Caucasian	8509	43.59 %
Some Other Race	140	0.72 %
Multiple Races	255	1.31 %
Not Reported	2556	13.09 %
Not Tracked	411	2.11 %
Race/Ethnicity Total	19521	
Gender Identity		
Male	5408	27.70 %
Female	13215	67.70 %
Other	9	0.05 %
Not Reported	529	2.71 %
Not Tracked	360	1.84 %
Gender Total	19521	
Age		
Age 0- 12	3323	17.02 %
Age 13- 17	1902	9.74 %
Age 18- 24	1898	9.72 %
Age 25- 59	8274	42.39 %
Age 60 and Older	2138	10.95 %
Not Reported	1328	6.80 %
Not Tracked	658	3.37 %
Age Total	19521	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
			Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	12663
A. Information &	22	24066	A2. Information about victim rights, how to obtain notifications, etc.	16454
Referral		2.000	A3. Referral to other victim service programs	6538

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	21891
			Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	875
			B2. Victim advocacy/accompaniment to medical forensic exam	189
			B3. Law enforcement interview advocacy/accompaniment	448
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	4807
B. Personal Advocacy/ Accompaniment	22	4236	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2125
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	91
			B7. Intervention with employer, creditor, landlord, or academic institution	971
			B8. Child or dependent care assistance (includes coordination of services)	90
			B9. Transportation assistance (includes coordination of services)	754
			B10. Interpreter services	2203
			Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	8144
			C2. Hotline/crisis line counseling	7278
C. Emotional Support or Safety	22	10040	C3. On-scene crisis response (e.g., community crisis response)	527
Services			C4. Individual counseling	10179
			C5. Support groups (facilitated or peer)	5706
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	426
			C7. Emergency financial assistance	289
			Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	3409
D. Shelter/ Housing	11	547		

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			D3. Relocation assistance (includes assistance with obtaining housing)	382
			Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	7341
	E2. V	E2. Victim impact statement assistance	19	
			E3. Assistance with restitution	788
	E. Criminal/ Civil Justice System 18 Assistance		E4. Civil legal assistance in obtaining protection or restraining order	700
		18 19275	E5. Civil legal assistance with family law issues	1746
Assistance			E6. Other emergency justice-related assistance	815
			E7. Immigration assistance	4414
			E8. Prosecution interview advocacy/accompaniment	79
			E9. Law enforcement interview advocacy/accompaniment	392
		E10. Criminal advocacy/accompaniment	5499	
			E11. Other legal advice and/or counsel	793

### ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	(
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	(
Number of requests received for education activities during the reporting period.	1
Number of people trained or attending education events during the reporting period.	24
Number of events conducted during the reporting period.	1
Did the grant support any coordination activities (e.g., with other service providers, law enforcement a reporting period?	ngencies) during the
Yes	1
No	(
Describe any program or educational materials developed during the reporting period.	
No program or educational materials were developed during the reporting period. There were informational to review the prevalence of Human Trafficking in the state.	materials developed

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#### Describe any planning or training events held during the reporting period.

2019 Victims Services Conference (11/13-11/14/19): 225 participants; CJC Listening Session- IPV/DV (2/6/20); CJC Listening Session- Child Abuse (2/21/20); CJC Listening Session- Sexual Assault (3/3/20). The CJC conducted victim services strategic planning listening sessions to get feedback from attendees on the future of victim services in the state. The sessions were categorized by subject matter. The underserved and marginalized session was cancelled due COVID-19.

#### Describe any program policies changed during the reporting period.

No program policies changed during the reporting period.

#### Describe any earned media coverage events/episodes during the reporting period.

No media coverage events/episodes took place during the reporting period.

#### Describe any coordinated responses/services for assisting crime victims during the reporting period.

Multiple coordinated responses for assisting crime victims occurred during the reporting period. The CJC supports a Domestic Violence High Risk Team, which continued to provide a coordinated, multidisciplinary response to high-risk domestic violence cases to increase the safety of the victims involved. A Domestic Violence High Risk Team (DVHRT) Coordinator has been appointed and a DVHRT has been established in Kent County. VOCA funds also supported a Medical-Legal Partnership (MLP) between three agencies: Community Legal Aid Society (CLASI); Child, Inc.; and YWCA SARC. Through this partnership, CLASI provides direct legal assistance to survivors screened and referred by Child Inc. and YWCA SARC advocates, to ensure that those problems that have legal solutions are promptly and effectively resolved. CLASI also provides training and education for Child Inc. and YWCA SARC advocates who directly serve survivors, to facilitate the identification of legal and social issues. CJC Statewide Strategic Planning for Victim Services was continued during the reporting period. This included 3 statewide listening sessions with service providers to have focused discussions on needs, gaps, and critical services for victims of crime throughout the state. Additionally, through VOCA Discretionary Training funds, the CJC held a Statewide Victim Services Conference to promote continuing education, networking and the establishment of a coordinated community of practice for victim services statewide. This is a planned annual effort. Finally, during the reporting period, Delaware established a statewide sexual assault coalition, the Delaware Alliance Against Sexual Assault. The coalition seeks to address sexual violence in Delaware by creating an inclusive community that supports survivors through advocacy, intervention, and awareness. The Criminal Justice Council continues to support the efforts of this new coalition however possible.

## Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

There are no major issues that prevent victims from receiving services. Delaware's small size in both geography and structure benefits victims with a coordinated effort to assist victims with receiving the services made available. Program modifications were required due to the COVID-19 health crisis affecting the nation but supports were provided to service providers to continue their efforts to assist victims of crime.

## Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

Coordinated services are continuously promoted by the Criminal Justice Council (CJC). This includes the recommendation that public and private grant-funded staff participate in the various local victim services task forces and coalitions throughout the state. The CJC continued to support two initiatives aimed at improving services for human trafficking victims by building collaborative relationships, resources and the knowledge base of human trafficking in Delaware. These initiatives support the following: A Human Trafficking Community Outreach Advocate position at a non-profit organization in Sussex County who works with existing programs in the AG s office, local and state police agencies and police-based advocates, as well as other community organizations; and a contracted Project Coordinator at a state-agency who provides a supportive leadership role to the Human Trafficking Interagency Coordinating Council (HTICC). The CJC also continued to support programs with the Children's Advocacy Center of Delaware (CAC) and the Office of the Child Advocate (OCA) who provide coordinated responses to child victim cases. In addition, an existing program with the OCA expanded to include a consultant to provide support and training to ensure every child victim has a coordinated MDT response.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

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During the reporting period, Bayhealth hospital made large strides in developing training that will support the ability of all ER staff to properly assist victims of crime that enter their department. This hospital-based training program in Kent and Sussex County is being developed to properly train not only Forensic Nurse Examiners, but all nurses in the Emergency Department, to ensure that patients who have been victims of crime receive a specific level of forensic nursing care. A Human trafficking prevalence study was completed with the University of Delaware to provide information to the statewide Human Trafficking Interagency Coordinating Council and to help identify what needs may exist in the state. As a result, recommendations were made to strengthen statewide efforts to assist these victims of crime. The new Training Director at the Office of the Child Advocate has trained 71 new CASA volunteers as of September 2020 since starting in January 2020. A media campaign was done during the reporting period targeting potential volunteers, which notably increased the number of volunteer applicants.

# Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Domestic Violence- A multidisciplinary team coordinator for high risk DV cases and a High Risk Domestic Violence Team in Kent County continued during this reporting period. In addition, there was increased public awareness campaigns and outreach statewide to reach victims of domestic violence. VOCA funds continue to support legal services statewide as well as a new medical legal partnership between Community Legal Aid and 2 of our largest service providers; one of which provides services to victims of IPV. Systems and community based advocacy services and shelter services are supported continuously. Child Abuse- Two new programs at the Office of the Child Advocate (OCA) were supported during the reporting period to ensure every child reported to be abused or neglected is competently advocated for and is provided an MDT response from inception to final criminal and civil disposition. Services also continued to be provided to child victims in foster care and elementary to high school-aged students needing school-based therapeutic services. An Advanced Nurse Practitioner in NCC providing non-emergency forensic examinations to child abuse victims is supported as well as a social worker position with our state Department of Justice. Sexual Assault- Rape Crisis Services were expanded in the middle and high schools, located in the Kent and Sussex counties, by adding an additional full-time Sexual Assault Therapist to assist with performing counseling and advocacy services to victims of sexual assault. Continued support to our state rape crisis centers is maintained to provide advocacy as well as counseling services. Counseling through a SOAR, a standalone counseling agency are also funded. Underserved- Implementation of a hospital-based training program in Kent and Sussex County is being developed to properly train not only Forensic Nurse Examiners, but all nurses in the Emergency Department, to ensure that patients who have been victims of crime receive a specific level of forensic nursing care. The Delaware Center for Justice continued group counseling services for survivors of homicide and a Social Worker at Nemours Children's Hospital continued to provide services to victims of assault presenting at the hospital. In addition, victim support services at Adult Protective Services continue to be funded as well as programs specific to elder victims of crime at CLASI and Delaware Center for Justice.

#### Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Partnerships have been enhanced to develop strategies and to provide direct services to victims of human trafficking. These initiatives support recent attention given statewide to this victimization category. The Governor developed the Human Trafficking Interagency Coordinating Council to continue to monitor and strategize statewide efforts regarding victims of human trafficking. In addition, the CJC funded a new initiative with a local non-profit that targets services specifically to victims of human trafficking. The CJC continues to support efforts to service elderly victims of crime, including an expanded Elder Abuse Law Program through the Community Legal Aid Society.

## Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

The state of Delaware continues to work on improving the response and identification of victims of human trafficking. In addition, recent initiatives have resulted in advancements towards the collection of data to measure the prevalence of human trafficking in Delaware. The state continues to review better ways to combat transportation and housing issues for victims throughout the state.

# Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

One of the biggest challenges at the state level during the reporting period was a no-growth in government policy of the administration. State agencies that provide victim services could not expand units with new positions unless grant funding was available. There have been specific issues retaining staff for part-time positions, as a result of those individuals gaining full-time employment. At the local, non-profit level, there is sometimes a high-turnover rate due to salaries, heavy workload and the nature of the work.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

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Funding opportunities are announced via various listservs, mailing lists, websites, and social media sites. Funding allocations and services are also shared in public meetings and at our statewide victim services conferences.

#### Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Focused solicitations are used to target and provide funding specifically for new/underserved populations. CJC also conducts free grant writing training and offers technical assistance to the community agencies. This process ensures a portion of the funding directly serves the new/underserved populations. Programs submit concepts then a review team scores the submissions. Sub-awards are processed, and the program services commence.

#### Please explain how your program is able to respond to gaps in services during the reporting period.

During the reporting period, Statewide Strategic Planning efforts were continued to get input from key stakeholders in the victim services community to establish priorities for funding and services for crime victims throughout Delaware. In addition, Delaware s Victims Services Advisory and VAWA Implementation Committees meet regularly and discuss victim needs in the community and gaps in services. The CJC also holds four public hearings a year to gain input from the community on gaps and needs across the State. Reports and action plans are generated from such meetings.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

There are no outcome measures reported to other state entities. If a request is made, quarterly and federal annual reports may be shared.

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