

# LA Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2017-VA-GX-0055</b>	<b>2018-V2-GX-0042</b>	<b>2019-V2-GX-0059</b>	<b>2020-V2-GX-0010</b>
<b>Federal Award Amount</b>	\$26,555,491.00	\$47,435,241.00	\$31,857,165.00	\$23,490,366.00
<b>Total Amount of Subawards</b>	\$24,569,773.00	\$43,225,300.00	\$3,150,457.00	\$0.00
<b>Total Number of Subawards</b>	196	215	18	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$1,985,718.00	\$4,209,941.00	\$28,706,708.00	\$23,490,366.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2017-VA-GX-0055</b>	<b>2018-V2-GX-0042</b>	<b>2019-V2-GX-0059</b>	<b>2020-V2-GX-0010</b>
<b>Government Agencies Only</b>	<b>81</b>	<b>89</b>	<b>3</b>	<b>0</b>
Corrections	2	2	1	0
Courts	5	4	1	0
Juvenile Justice	1	1	0	0
Law Enforcement	34	43	0	0
Prosecutor	31	33	1	0
Other	8	6	0	0
<b>Nonprofit Organization Only</b>	<b>113</b>	<b>124</b>	<b>14</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	28	37	2	0
Coalition (e.g., state domestic violence or sexual assault coalition)	6	6	0	0
Domestic and Family Violence Organization	20	28	0	0
Faith-based Organization	2	2	1	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	4	4	2	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	2	3	3	0

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Sexual Assault Services organization (e.g., rape crisis center)	10	10	1	0
Multiservice agency	27	22	4	0
Other	14	12	1	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	1	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	1	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	1	1	1	0
<b>Total Number of Subawards</b>	<b>196</b>	<b>215</b>	<b>18</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	<b>2017-VA-GX-0055</b>	<b>2018-V2-GX-0042</b>	<b>2019-V2-GX-0059</b>	<b>2020-V2-GX-0010</b>
A. Continue a VOCA-funded victim project funded in a previous year	170	186	18	0

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B. Expand or enhance an existing project not funded by VOCA in the previous year	12	11	0	0
C. Start up a new victim services project	13	19	0	0
D. Start up a new <b>Native American</b> victim services project	1	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**

A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0055	2018-V2-GX-0042	2019-V2-GX-0059	2020-V2-GX-0010
A.INFORMATION & REFERRAL	195	215	18	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	142	155	13	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	130	143	12	0
D.SHELTER/HOUSING SERVICES	67	68	3	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	129	136	14	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	196	215	18	0

**Priority and Underserved Requirements**

Priority Area	2017-VA-GX-0055	2018-V2-GX-0042	2019-V2-GX-0059	2020-V2-GX-0010
<b>Child Abuse</b>				
Total Amount	\$6,647,530.00	\$11,026,528.00	\$651,726.00	\$0.00
% of Total Federal Award	25.00 %	23.00 %	2.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$8,168,054.00	\$15,855,072.00	\$1,194,357.00	\$0.00
% of Total Federal Award	31.00 %	33.00 %	4.00 %	
<b>Sexual Assault</b>				
Total Amount	\$5,522,748.00	\$10,764,799.00	\$732,023.00	\$0.00
% of Total Federal Award	21.00 %	23.00 %	2.00 %	
<b>Underserved</b>				
Total Amount	\$4,226,531.00	\$5,567,722.00	\$572,350.00	\$0.00
% of Total Federal Award	16.00 %	12.00 %	2.00 %	

**Budget and Staffing**

Staffing Information	2017-VA-GX-0055	2018-V2-GX-0042	2019-V2-GX-0059	2020-V2-GX-0010
Total number of paid staff for all subgrantee victimization program and/or services	3299	1771	97	

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Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	1085628	1553342	125205	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	3187	4491	261	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	175252	430622	35624	

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	171	2131	2287	107024	108354	54949
Adult Sexual Assault	218	1719	1523	105579	107022	53960
Adults Sexually Abused/Assaulted as Children	169	641	421	104678	105904	52911
Arson	71	47	39	104316	105456	52464
Bullying (Verbal, Cyber or Physical)	123	893	795	105098	106258	53261
Burglary	85	1200	928	105205	106513	53461
Child Physical Abuse or Neglect	238	4961	5160	108225	110270	57154
Child Pornography	156	123	164	104434	105629	52587
Child Sexual Abuse/Assault	255	4079	4108	107435	108864	56121
Domestic and/or Family Violence	277	9000	9159	112847	115781	61696
DUI/DWI Incidents	83	156	194	104453	105610	52603
Elder Abuse or Neglect	139	152	140	104389	105614	52573
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	82	13	2	104274	4	26073
Human Trafficking: Labor	88	15	26	104285	105419	52436
Human Trafficking: Sex	169	254	323	104553	105651	52695
Identity Theft/Fraud/Financial Crime	79	390	452	104803	105967	52903
Kidnapping (non-custodial)	83	87	75	104371	105498	52507
Kidnapping (custodial)	88	43	52	104309	105457	52465

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Mass Violence (Domestic/International)	64	118	131	104412	105460	52530
Other Vehicular Victimization (e.g., Hit and Run)	75	198	189	104565	105671	52655
Robbery	93	350	417	104683	105880	52832
Stalking/Harassment	171	845	795	105167	106473	53320
Survivors of Homicide Victims	126	721	907	105102	106066	53199
Teen Dating Victimization	141	205	356	104615	105751	52731
Terrorism (Domestic/International)	52	15	25	104281	105423	52436
Other	37	285962	115091	5173	5588	102953

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	51	38	36	56	314
Homeless	818	820	751	862	6081
Immigrants/Refugees/Asylum Seekers	315	314	257	207	2605
LGBTQ	247	283	257	290	1506
Veterans	85	81	142	121	524
Victims with Disabilities: Cognitive/Physical /Mental	1224	1468	1152	1325	8859
Victims with Limited English Proficiency	531	412	451	811	2975
Other	1920	112304	1649	1913	89295

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	715447	
Total number of anonymous contacts who received services during the Fiscal Year	320723	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	324033	45.29 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	17064	2.39 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	19175	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	243	0.07 %
Asian	656	0.20 %
Black or African American	26753	8.26 %

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Hispanic or Latino	2701	0.83 %
Native Hawaiian or Other Pacific Islander	154	0.05 %
White Non-Latino or Caucasian	27894	8.61 %
Some Other Race	376	0.12 %
Multiple Races	2456	0.76 %
Not Reported	2644	0.82 %
Not Tracked	260156	80.29 %
<b>Race/Ethnicity Total</b>	<b>324033</b>	
<b>Gender Identity</b>		
Male	19569	6.04 %
Female	42779	13.20 %
Other	125	0.04 %
Not Reported	1877	0.58 %
Not Tracked	259683	80.14 %
<b>Gender Total</b>	<b>324033</b>	
<b>Age</b>		
Age 0- 12	13817	4.26 %
Age 13- 17	7945	2.45 %
Age 18- 24	8678	2.68 %
Age 25- 59	26713	8.24 %
Age 60 and Older	3714	1.15 %
Not Reported	2705	0.83 %
Not Tracked	260461	80.38 %
<b>Age Total</b>	<b>324033</b>	

**Direct Services**

Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	309	346597	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	35535
			A2. Information about victim rights, how to obtain notifications, etc.	331787
			A3. Referral to other victim service programs	32965

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	31202
B. Personal Advocacy/ Accompaniment	211	29116	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	2080
			B2. Victim advocacy/accompaniment to medical forensic exam	2255
			B3. Law enforcement interview advocacy/accompaniment	4693
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	34541
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	4089
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	196
			B7. Intervention with employer, creditor, landlord, or academic institution	2374
			B8. Child or dependent care assistance (includes coordination of services)	2610
			B9. Transportation assistance (includes coordination of services)	7661
			B10. Interpreter services	2351
C. Emotional Support or Safety Services	216	32012	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	34283
			C2. Hotline/crisis line counseling	11327
			C3. On-scene crisis response (e.g., community crisis response)	2206
			C4. Individual counseling	50956
			C5. Support groups (facilitated or peer)	13288
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	17189
			C7. Emergency financial assistance	6408
D. Shelter/ Housing Services	93	3071	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	24722
			D2. Transitional housing	1516

			D3. Relocation assistance (includes assistance with obtaining housing)	1897
E. Criminal/ Civil Justice System Assistance	184	37911	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	36529
			E2. Victim impact statement assistance	3963
			E3. Assistance with restitution	3071
			E4. Civil legal assistance in obtaining protection or restraining order	9956
			E5. Civil legal assistance with family law issues	12074
			E6. Other emergency justice-related assistance	5413
			E7. Immigration assistance	111
			E8. Prosecution interview advocacy/accompaniment	4679
			E9. Law enforcement interview advocacy/accompaniment	5880
			E10. Criminal advocacy/accompaniment	7149
E11. Other legal advice and/or counsel	1180			

### ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	0
No	1
<b>Describe any program or educational materials developed during the reporting period.</b>	
N/A	

**Describe any planning or training events held during the reporting period.**

N/A

**Describe any program policies changed during the reporting period.**

There was one (1) policy and procedure change during this reporting period. The updated policy and procedure is: LCLE VOCA Training Policy for District Staff (12/16/2019)

**Describe any earned media coverage events/episodes during the reporting period.**

The Louisiana Commission on Law Enforcement did not participate in any earned media coverage events during this reporting period; however, various subgrantees participated in our hosted events in the community, receiving local media attention. In November 2019, Geaux 4 Kids appeared on three local outlets (KTBS, KMSS, and KSLA), to promote Give Back and Geaux Pack. In November 2019 Covenant House New Orleans held it's annual Sleep Out. All local news stations featured Covenant House and their executive director in their opening stories and report on the events of the night on the following morning broadcast. Video coverage of sleeping bags lining Rampart Street along with live reporters told the story. Business and community leaders in New Orleans slept outside on cardboard boxes in an effort to raise awareness and funds for Covenant House. They spend the night listening and learning from the youth before heading out to the street with nothing but a cardboard box and a sleeping bag! For one night, they stand in solidarity with the homeless population of the city. Covenant House provides a safe haven for the homeless, trafficked, and at-risk youth by providing food, shelter, clothing and medical care.

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

Youth Service Bureau collectively work to bring together stakeholders from across the child welfare system to improve outcomes for children in foster care through training. Trust Based Relational Intervention (TBRI), is an evidenced-based caregiving model designed to promote healing and hope for children who have experienced trauma. The cross-sector approach is designed to infuse trauma-informed policy, practice, and decision-making across the system. By forming a close, successful working relationship with the Department of Children and Family Services, as well as other Child Welfare Agencies across the parish, it ensures delivery of coordinated services to the victims that served. Members participate in the Department's Quality Parenting Initiative and serve on both the Steering Committee and Communications Task Force. The Program Director attends the Department's Performance and Quality Improvement meetings and presents TBRI training to caregivers, parents, and stakeholders across the region.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

The major issues in the state of Louisiana that prevented victims from receiving assistance during the reporting period were the major hurricanes that hit southwest Louisiana. Hurricane Laura and Hurricane Delta. Family Justice Center of Central Louisiana was one the agencies that were impacted by the hurricanes. This was a rough and challenging year but they are hopeful that they will pull through and come out stronger for their agency. Another major issue was the global pandemic. The COVID-19 pandemic created challenges, however, none of the challenges prevented the agencies from serving child victims and keeping those youth connected to their volunteer mentors. Big Brothers/Big Sisters of Acadiana were still able to enroll new child victims virtually. A victim service provider reported that high rates of positive COVID-19 cases continue to influence and inform how medical advocacy services are delivered. Their ability to provide face-to-face medical advocacy continues to change, however, personnel delivering these services and coordination in creative ways. In the last few weeks of September, advocates were allowed back into the hospital settings to provide face-to-face advocacy. Their agency continues to work closely with SART partners, sexual assault nurse examiners, hospital ER staff, and law enforcement to continue this vital service in the safest way possible.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

Covenant House partner with law enforcement agencies, medical professionals, lawyers, substance abuse recovery programs, mental health providers, job training programs, and educational programs across the region in order to provide the highest level of professional, wrap-around services to crime victims. Their collaboration unites service providers, raise awareness, increase resources, and enhance safety for high-risk and current victims. Covenant House's survivor team was invited to lead informational sessions for Children's Hospital, the Mayor's office and a local church. They continue to uphold the reputation as the driving force behind the community's efforts to eradicate sex trafficking and give its victims the quality care they deserve. Information sessions teach the public typical warning signs/red flags and encourage them to report suspected instances of trafficking. Covenant House's partnership with a private practice law firm provides critically needed legal consulting services for survivors. Lawyers have earned the respect and trust of their clients and is dedicated to bringing them justice. Last quarter they began partnering with STAR (Sexual Trauma Awareness and Response) and have had tremendous success enhancing the level of counseling services for survivors.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

During this reporting period, training was provided to all Orleans Parish Juvenile Court staff and several partner agencies to improve the delivery of services to victims/survivors of violent crimes. The training was to increase recognition of abuse and guide staff on how to elicit help from the RISE direct service provider in providing crisis intervention, case management, and referrals. This policy and training also helped ensure that reports to investigative agencies are made immediately, allowing these agencies to follow up reported cases and immediately address the abuse. Furthermore, as a result of this subgrant, all youth are screened at intake for human trafficking (sex and labor) and trauma. If risk is identified at intake or during court involvement, the direct service provider on this subgrant provides an in-depth Tier 2 assessment for human trafficking and trauma. In this reporting period, 13 youth received an in-depth Tier 2 screening for human trafficking and trauma after risk was identified by intake staff or court staff. 4 youth were identified as high-risk (or prospective victims) for sex trafficking, 1 confirmed sex trafficking victim, 1 high-risk for labor trafficking, and 1 confirmed labor trafficking victim were identified and served. In addition, other types of abuse and trauma were identified during Tier 2 screening and court interaction. The identification of abuse and human trafficking led to services referrals and mandatory reports when called for. Victims of abuse identified: 4 victims of child physical abuse, 6 victims of child sexual abuse, 2 youth witnessed shootings in their community, 2 youth witnessed homicides, one youth was threatened with a gun, and 3 homeless youth were served. Extensive case management and crisis intervention was provided to 11 youth and caregivers. This could include safety planning, needs assessment, and crisis intervention/ crisis counseling. Referrals were made to partner agencies for 12 youth and caregivers. 6 reports were made to law enforcement, DCFs, and/or NCMEC/ missing child teams.

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

The District Attorney felt that in the interest of justice, residents of the 22nd Judicial District comprised of St. Tammany and Washington Parishes support rights of those victimized by crime. Victim rights are designed to reduce hardships and losses that many victims suffer and to keep them informed during the legal process through the criminal justice system. Lack of knowledge about the court system and its requirements affect victims adversely. 100% of the victims of crime in St. Tammany Parish were overlooked prior to the institution of our Victim Assistance Program. Since instituting the Victim Assistance Program, the District Attorney has contacted all victims of felony crimes accepted for prosecution and has actively contacted thousands of individuals through this program. The mission of A Safe Space of St. Charles is to provide a network of services for women and children of domestic violence/intimate partner violence, to live free from violence. Their project empowers the victim/survivor/intimate partner of domestic violence with information pertaining to court order proceeding that allow them to make informed decisions that affect their lives as well as give them the emotional support during the criminal justice process. The nature of this specific problem is that victims/survivor of domestic violence must attend court in regards to restraining orders after leaving an abuser and their domestic violence situation. Most of these survivors/victims exhibit fear, anxiety, stress and confusion about court proceedings and having to face their abuser in court. The agency is meeting the needs of domestic violence victims/survivors through advocacy and giving support when needed. A Safe Space of St. Charles is there to assist clients in achieving their freedom and to start a new beginning with hope. Services are provided weekly, from 9:00 am through 7:00 pm. Special consideration is given to those that need services after working hours and on Saturday. Survivors/victims are referred through St. Charles Parish Victim Assistance program, other community services and by word of mouth. In its 24th year of operation, Domestic Abuse Resistance Team (D.A.R.T.) has served seven (7) parishes; Lincoln, Jackson, Union, Claiborne, Bienville, Winn, and Grant. DART's service area is made up largely of small rural towns with limited job opportunities and no public transportation. Victims are isolated by geography and lack of resources. DART is the only agency that offers shelter, legal advocacy, and counseling for domestic violence victims as well as community education. DART has one shelter, located in Lincoln Parish to serve victims from all seven parishes. Victims requesting non-residential services can access services close to home at one of DART's seven (7) parish offices. Over 200 children annually are placed in the local foster care system due to sustaining abuse and/or neglect from their caregivers. No specific service exists outside of the CASA program to provide advocacy services to child victims of abuse. Lack of advocacy services to child victims of abuse results in more time spent in the foster care system, less access to mental health and educational resources, loss of contact with family members and siblings, and lack of oversight provided to ensure critical components of basic child necessities are being met. CASA is the only entity capable of capturing both the wishes and best interest of child victims of abuse and relaying that information in conjunction with specific recommendations to the courts. Having CASA to advocate for each individual need of all children ensures that quality services are in place to allow the children to address their traumas, gain proper mental health and educational services, and also ensures placement in a proper location able to provide true love, safety, stability and permanence. Assigned children receive advocacy services until a permanent goal is achieved for each child; this includes adoption, reunification, guardianship, or the child reaches 18 years of age and is removed from the foster care system. Sexual assault nurse examiners are needed to collect forensic evidence from victims of sexual assault. Forensic Nurse Examiners of Louisiana, Inc (FNE) serves 9 parishes in Northwest Louisiana. The parishes include: Caddo, Bossier, Webster, Lincoln, Bienville, Desoto, Claiborne, Natchitoches, and Sabine. Numerous sexual assaults go unreported nationally, Louisiana is no different. FNE in-services law enforcement agencies help with educating the community on the services available to them for forensic evidence collection. FNE educates law enforcements

agencies, community members, advocates, and District Attorney's Offices across 9 parishes in Northwest Louisiana. This project is a direct patient services project that allows FNE to have SANE Call coverage 24/7 365 days a year without a break in services for victims of sexual assault.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

Programs refer victims of federal crimes to the proper federal authorities or the United States Attorney's Office. Clinicians create a safe, nurturing environment in which a victim can recover from trauma by using cognitive behavioral therapy skills to help the victim develop adaptive coping skills and gain confidence in their own resiliency. Therapy sessions usually occur once a week, and are terminated when the victim and clinician agree that the victim has gained what he/she needed and is prepared to continue independently. Programs also assist local law enforcement agencies, FBI, Internet Crimes Against Children Task Force, 1-20 Anti-Trafficking Team to identify the federal crime committed and design a specialized safety plan and services to be provided to the victim(s). Forensic interviews of child victims for cases involving child trafficking, prostitution, internet crimes, and sexual exploitation of children are conducted to document the crimes and identify and determine what services are needed for the victims interviewed.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

There were a few emerging issues and notable trends that affecting crime victim services. The pandemic has caused more survivors to request assistance with rent and utilities due to the lockdown and stay at home orders. Also, a lot of agencies were receiving donated goods but due to Covid-19 the agencies are not accepting those donations. CASA of Central Louisiana is an agency that advocates for abused and neglected children that are removed from their home and placed in either a relative placement or into a foster placement. Their last quarter reported that they have been experiencing lack of cases being assigned due to Quality Parenting Initiative (QPI) being implemented. With QPI, children are no longer removed from the home. A plan is put in place for the child to remain with the parent and a case plan is given and worked with the child in home.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Some agencies are experiencing staffing retention problems. It was reported that some had turnover related to pursuing other higher paying opportunities but equally due to the secondary stress and unique exposure to trauma that working in a CAC brings to employees. Many employees appear with high motivation but ultimately are not able to handle the "first-responding" aspect of our program which leads to high exposure to traumatic material, working late hours during crises, and often challenges with having enough resources for their clients. Volunteers also has been an issue due to the pandemic. A few agencies are reporting that it is hard to hire and keep volunteers due to cutting back and social distancing.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

LACLE and each of the planning districts advertise the availability of funding once the federal award is received. These advertisements include postings online and in local newspapers throughout the state. A Notice of Funding Opportunity document detailing the purpose of the funding and programs eligible to receive funding is made available on the LACLE website along with a Notice of Intent Form. Agencies interested in applying for VOCA funds contact the LACLE and/or a local planning district office.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

Each subrecipient provides detailed information describing the populations served in their service areas as well as providing the goals and objectives of their project to meet those needs, in particular, for victims of sexual abuse, domestic abuse, child abuse, and the previously underserved victims of violent crime and non-violent crime. The information provided includes how the programs determine what the needs of the victims served are and the methods to be used in providing those services to meet the needs of the underserved populations.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

Subrecipients are asked to identify the nature and magnitude of the specific problem existing in their particular community that needs to be addressed through their proposed projects when applying for funding. They are required to document the need, not the symptoms or solutions to the specific problem identified. In order to support the justification of the VOCA-funded project proposal, the programs are required to include current valid, local data. If local data is not available, they are asked to provide state data. The source and date of the information provided is required to support the information provided. Each subrecipient is also required to describe the gap in community resources and how the reported gap was identified, explain what is needed to address the gap in services/programs, and what the subrecipient can do to fill the gap(s) found.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

LCLE provides a performance report to the Louisiana Governor's Office to report the total number of victims served during a reporting period of July 1 st through June 30th each year, as well as any other report that may be requested from the State.