

NH Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
Federal Award Amount	\$7,928,710.00	\$13,954,297.00	\$9,627,656.00	\$7,224,379.00
Total Amount of Subawards	\$7,712,932.00	\$13,524,825.00	\$1,351,317.00	\$0.00
Total Number of Subawards	85	90	21	0
Administrative Funds Amount	\$200,612.00	\$251,302.00	\$190,495.00	\$220,000.00
Training Funds Amount	\$15,166.00	\$2,499.00	\$0.00	\$15,000.00
Balance Remaining	\$0.00	\$175,671.00	\$8,085,844.00	\$6,989,379.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
Government Agencies Only	21	24	3	0
Corrections	1	0	1	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	1	1	1	0
Prosecutor	11	13	0	0
Other	8	10	1	0
Nonprofit Organization Only	60	63	18	0
Child Abuse Service organization (e.g., child advocacy center)	4	11	1	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	0	0	0	0
Faith-based Organization	2	1	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	40	35	11	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	3	3	1	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	2	4	2	0
Other	9	9	3	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	4	3	0	0
Campus-based victims services	4	3	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	85	90	21	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
A. Continue a VOCA-funded victim project funded in a previous year	49	73	3	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

B. Expand or enhance an existing project not funded by VOCA in the previous year	33	17	14	0
C. Start up a new victim services project	8	3	4	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds
A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
A.INFORMATION & REFERRAL	77	69	19	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	62	60	16	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	64	53	15	0
D.SHELTER/HOUSING SERVICES	39	31	11	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	64	57	13	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	83	72	21	0

Priority and Underserved Requirements

Priority Area	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
Child Abuse				
Total Amount	\$1,980,853.00	\$4,114,299.00	\$498,061.00	\$0.00
% of Total Federal Award	25.00 %	29.00 %	5.00 %	
Domestic and Family Violence				
Total Amount	\$2,954,688.00	\$4,083,227.00	\$567,957.00	\$0.00
% of Total Federal Award	37.00 %	29.00 %	6.00 %	
Sexual Assault				
Total Amount	\$1,254,467.00	\$3,019,205.00	\$17,716.00	\$0.00
% of Total Federal Award	16.00 %	22.00 %	0.00 %	
Underserved				
Total Amount	\$1,335,908.00	\$2,164,196.00	\$267,583.00	\$0.00
% of Total Federal Award	17.00 %	16.00 %	3.00 %	

Budget and Staffing

Staffing Information	2017-VA-GX-0044	2018-V2-GX-0036	2019-V2-GX-0050	2020-V2-GX-0042
Total number of paid staff for all subgrantee victimization program and/or services	742	798	237	

Office for Victims of Crime - Performance Measurement Tool (PMT)

Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	226786	448871	55229	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1667	2064	757	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	278397	398181	192350	

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	100	595	1123	528	680	731
Adult Sexual Assault	127	3716	2362	710	3122	2477
Adults Sexually Abused/Assaulted as Children	120	191	195	224	189	199
Arson	29	20	20	19	21	20
Bullying (Verbal, Cyber or Physical)	78	186	149	156	156	161
Burglary	35	177	175	161	189	175
Child Physical Abuse or Neglect	105	1678	1656	1590	1702	1656
Child Pornography	111	41	34	37	59	42
Child Sexual Abuse/Assault	120	920	891	775	992	894
Domestic and/or Family Violence	130	3875	3529	3399	3898	3675
DUI/DWI Incidents	34	160	138	299	202	199
Elder Abuse or Neglect	89	212	215	176	188	197
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	48	7	7	6	9	7
Human Trafficking: Labor	46	1	0	7	6	3
Human Trafficking: Sex	111	42	35	37	42	39
Identity Theft/Fraud/Financial Crime	43	153	104	133	176	141
Kidnapping (non-custodial)	37	14	14	9	11	12
Kidnapping (custodial)	49	6	10	8	10	8

Office for Victims of Crime - Performance Measurement Tool (PMT)

Mass Violence (Domestic/International)	19	3	2	3	3	2
Other Vehicular Victimization (e.g., Hit and Run)	32	81	58	64	68	67
Robbery	33	215	170	150	152	171
Stalking/Harassment	124	426	402	341	384	388
Survivors of Homicide Victims	60	155	136	200	150	160
Teen Dating Victimization	96	58	49	54	42	50
Terrorism (Domestic/International)	13	0	0	0	0	0
Other	22	2525	2167	2594	1819	2276

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	25	26	23	32	151
Homeless	166	419	351	352	1107
Immigrants/Refugees/Asylum Seekers	127	176	155	160	731
LGBTQ	110	100	81	90	544
Veterans	15	10	15	21	84
Victims with Disabilities: Cognitive/Physical /Mental	1531	1463	1241	1276	9044
Victims with Limited English Proficiency	99	140	116	116	700
Other	747	653	691	846	4437

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	40726	
Total number of anonymous contacts who received services during the Fiscal Year	4404	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	24003	58.94 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	5901	14.49 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	6329	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	22	0.09 %
Asian	163	0.68 %
Black or African American	353	1.47 %

Office for Victims of Crime - Performance Measurement Tool (PMT)

Hispanic or Latino	613	2.55 %
Native Hawaiian or Other Pacific Islander	14	0.06 %
White Non-Latino or Caucasian	10674	44.47 %
Some Other Race	91	0.38 %
Multiple Races	238	0.99 %
Not Reported	6976	29.06 %
Not Tracked	4859	20.24 %
Race/Ethnicity Total	24003	
Gender Identity		
Male	4232	17.63 %
Female	14236	59.31 %
Other	31	0.13 %
Not Reported	660	2.75 %
Not Tracked	4844	20.18 %
Gender Total	24003	
Age		
Age 0- 12	2395	9.98 %
Age 13- 17	1402	5.84 %
Age 18- 24	1672	6.97 %
Age 25- 59	7091	29.54 %
Age 60 and Older	1111	4.63 %
Not Reported	5329	22.20 %
Not Tracked	5003	20.84 %
Age Total	24003	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	45	39553	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	19137
			A2. Information about victim rights, how to obtain notifications, etc.	35161
			A3. Referral to other victim service programs	13431

Office for Victims of Crime - Performance Measurement Tool (PMT)

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	41463
B. Personal Advocacy/ Accompaniment	35	12793	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	356
			B2. Victim advocacy/accompaniment to medical forensic exam	47
			B3. Law enforcement interview advocacy/accompaniment	1161
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	90372
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	240
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	275
			B7. Intervention with employer, creditor, landlord, or academic institution	130
			B8. Child or dependent care assistance (includes coordination of services)	144
			B9. Transportation assistance (includes coordination of services)	493
			B10. Interpreter services	98
C. Emotional Support or Safety Services	28	14837	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	10516
			C2. Hotline/crisis line counseling	6352
			C3. On-scene crisis response (e.g., community crisis response)	128
			C4. Individual counseling	9693
			C5. Support groups (facilitated or peer)	1571
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	1471
			C7. Emergency financial assistance	739
D. Shelter/ Housing Services	21	2255	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	10929
			D2. Transitional housing	13020

			D3. Relocation assistance (includes assistance with obtaining housing)	1330
E. Criminal/ Civil Justice System Assistance	38	13802	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	12370
			E2. Victim impact statement assistance	857
			E3. Assistance with restitution	1024
			E4. Civil legal assistance in obtaining protection or restraining order	1700
			E5. Civil legal assistance with family law issues	973
			E6. Other emergency justice-related assistance	319
			E7. Immigration assistance	360
			E8. Prosecution interview advocacy/accompaniment	1843
			E9. Law enforcement interview advocacy/accompaniment	1131
			E10. Criminal advocacy/accompaniment	1474
E11. Other legal advice and/or counsel	8956			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	357
Number of events conducted during the reporting period.	16
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

During this reporting period, revisions of the following documents occurred: Domestic Violence Protocol for Law Enforcement: The grantee completed the draft, which is undergoing final review by the Attorney General's Office. It is anticipated that a webinar on the protocol will happen in December 2020 or January of 2021. Child Abuse and Neglect Protocol: The grantee completed the draft, which is undergoing final review by the Attorney General's Office. The grantee is working with the protocol committee to develop the training materials and strategy. It is anticipated that training on the protocol will happen in December 2020 or January of 2021. Stalking Protocol: The grantee began work on reviewing and updating the Stalking protocol to reflect changes in law and practice since the protocol was first released in 2009. It is anticipated the revision process will be completed in 2021. Human Trafficking Protocol: The grantee began working with the New Hampshire Human Trafficking Collaborative Task Force this reporting period, to create the first statewide multidisciplinary protocol for responding to human trafficking cases. It is anticipated that the protocol will be completed in the fall of 2021. Batterer's Intervention Standards Protocol: This group met regularly and engaged with a national training and technical assistance provider to aid the group. Attorney General's Law Enforcement Manual: The grantee assisted with editing the sections of this manual relative to responding to victims of domestic violence, child abuse, human trafficking, stalking and strangulation (which the grantee previously drafted). Additionally, the grantee drafted a new section regarding child sexual abuse. It is anticipated the manual will be released this fall. Domestic Violence Fatality Review Committee Biennial Report: The grantee worked with the New Hampshire Coalition Against Domestic Violence and the Judicial Branch to create this report, which includes data relative to services accessed by victims of domestic violence and stalking, in the state. The report also contains information relative to domestic violence homicides. Additionally the grantee spent time working on the following initiatives: 2020 & 2021 Partnering for a Future Without Violence Conferences: The grantee spent a significant amount of time planning the 2020 conference during this reporting period. Unfortunately due to COVID-19 the conference was cancelled. Conversations have started about options for a 2021 conference. 2020 Legislative Review Summit: This summit includes an overview of pertinent legislation as it relates to victims of crime and victim's rights. Planning began during this reporting period but the event will be held after this reporting period. State Victim Assistance Academy (SVAA): The SVAA Steering Committee continued its work on developing the academy. It is anticipated that the first academy will be held in May of 2021.

Describe any planning or training events held during the reporting period.

The GMU planned and held one training/orientation for new VOCA subrecipients. This training included programmatic and financial requirements of the grant. These requirements include but are not limited to performance measurements, fiscal responsibilities, expenditure reports, civil rights and other VOCA requirements. A question and answer period took place at the end of the meeting. The Partnering for a Future Without Violence Conference Committee met five times during this reporting period to coordinate and plan the annual conference, which was scheduled for September 2020. Unfortunately, due to COVID-19, the difficult decision was made in April to cancel the 2020 conference. The Attorney General's Office did not have the resources or capacity to create and offer anything virtually this reporting period. The Lethality Assessment Program Steering Committee met three times this last year. One of the meetings was used to plan regional trainings for October, November and December 2019. During those 14 events, 245 attendees, representing 61 towns, received training on domestic violence and the LAP. The SVAA Steering Committee met six times this reporting period. During these meetings they reviewed materials from other states; worked on goals/objectives/mission statement for the committee; discussed format and structure of the academy; explored getting a partnering agency to help with curriculum development; and provide logistical support. It is hoped that the first academy will be held in May 2021. Law Review Day was held October 22, 2019. There were 110 attendees including attorneys, correction personnel, court personnel, governmental agencies, health professionals, law enforcement, legal services, prosecutors, social service organizations, victim advocates, and victim assistants.

Describe any program policies changed during the reporting period.

Electronic signatures were allowed in order to address COVID-19 issues and to improve efficiencies in distribution and return of signed subaward contracts and other subaward documents. Onsite Monitoring was replaced with virtual site monitoring due to the emergency situation of the COVID 19 pandemic. A subrecipient match waiver policy was approved by the NHDOJ and the Office for Victims of Crime.

Describe any earned media coverage events/episodes during the reporting period.

NH's Victim Notification System that was primarily funded through VOCA dollars was described in an article in the Concord Monitor. It described the VINE system as the confidential service, called Victim Information and Notification Everyday, allows victims, their family members and concerned residents to receive email, text and/or phone call notifications when an offender is released or transferred from a county correctional facility. This system was initially funded by a two year VOCA grant to the County Department of Corrections. Another notable covered media was an article written by the Union Leader about a longtime victim advocate that was retiring after 28 years of working as the County Victim Advocate to give victims of crime a voice in the criminal justice process. This advocate was 100% VOCA funded. The advocate also mentioned the VINE system being one of her wishes come true in the victim services field.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

We provided VOCA subrecipients match waivers which was crucial for many agencies; given that their matching funds and fundraising had nearly stopped or were halted all together. Statewide the pandemic affected how victim services were being provided. Nearly all of our subrecipients reported having to adapt to the current climate and learning how to provide services with little or no physical contact. During this reporting approximately 90 police departments reported LAP data which demonstrated 1,353 completed screens and 701 victims screening in as high danger. Of those, 354 spoke to an advocate on scene and 196 received follow-up services. We are still waiting for 2020 Q3 data from some police departments, so this data is incomplete at this time. The VOCA Administrator serves as the chair for the Crime Victims Fund Steering Committee. That Committee brings together members from victim services, legal services, prosecution, legislature, the VAWA Grant Administrator, the FVPSA Grant Administrator, CJA Grant Administrator, RPE Grant Administrator, NH Commission on Native American Affairs, CASA, Child Advocacy Centers, the Courts, and Public Health. The mission of the Crime Victims Fund (CVF) Steering Committee is to optimize New Hampshire's response to crime victims by coordinating funding directed to victim services and system responses. The CVF Steering Committee accomplishes this through collaboration with state agency fund administrators, public officials, victim service providers, and underserved populations. Through this collaboration, the Committee shall: identify and prioritize the needs of crime victims, provide strategic guidance to fund administrators and leverage opportunities to maximize services for and responses to crime victims in New Hampshire. The CVF Steering Committee met four times in the reporting year; one in person and three via web meeting. Tasks of our Victim Witness Program Administrator involve improving the multi-disciplinary approach to responding to victims of crime in the following ways: The Lethality Assessment Program Steering Committee (LAP): The Steering Committee, comprised of law enforcement, system, and community based advocates, is tasked with examining the implementation of the LAP in law enforcement agencies throughout the state. The LAP is a best practice response for law enforcement to identify victims of domestic violence at the highest risk for serious injury, assault, or death; and then immediately connecting them to domestic violence crisis center services. Attorney Generals Task Force on Child Abuse and Neglect: The goal of this Task Force is to look at the response of different systems to victims of child abuse and neglect, and to make recommendations to reduce trauma for the children and their families. Members of the Task Force include law enforcement, medical and mental health providers, representatives from child protection, CASAs, CACs, prosecutors, and victim advocates. The biggest project of this committee is the statewide, multidisciplinary, Child Abuse and Neglect Protocol. Domestic Violence Fatality Review Committee: This multidisciplinary committee reviews domestic violence homicides and looks to identify gaps in services or lack of interventions that, if addressed, could be beneficial to other domestic violence victims. Conference Committee: This multidisciplinary committee is tasked with organizing the annual Partnering For a Future Without Violence Conference. This conference annually brings together members from law enforcement, the judiciary, advocacy, and other allied professionals to learn best practice approaches to working with victims of crime. The conference is also designed to promote collaboration between the different professions and agencies. Batterers Intervention Program Standards Protocol: This group is looking at the creation of a certification and monitoring system, as well as an update to the standards. This group wants to ensure that the standards reflect best practice, are trauma informed and take into consideration victims needs. State Victim Assistance Academy: This multidisciplinary committee is working on developing New Hampshire's first academy. The focus of the academy is provide foundational training for early career victim service providers, with a goal of improving quality, trauma informed services to victims of crime in the state.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Due to the limited in person contact because of the COVID 19 pandemic, many agencies utilized technology and virtual forums to continue to make contact with and assist victims of crime. Additionally, our crisis centers reported having difficulty with housing any new victims and therefore, short-term hotel stays were established for victims that needed to social distance from residents of the existing facilities. This is not as ideal as being able to provide Domestic Violence victims with the health and safety of a crisis center. Our child advocacy centers reported a sharp decrease in reporting of child abuse cases. They believe that the abuse is still taking place at the same or higher rates but that there is no way for the children to report the abuse outside the household or there are less observations from teachers, doctors or other public who would typically call in such reports. The COVID-19 pandemic has had an enormous impact on survivors, crisis center staff, and operations. The NH Coalition Against Domestic and Sexual Violence (NHCADSV) worked with each crisis center to identify specific resources needed to provide services to survivors without interruption. In addition to allocating special emergency funds for direct survivor support and emergency sheltering, NHCADSV assisted with funds for technology-related resources, such as cell phones, laptops, computers, and software for advocates working from home. Training and technical assistance for the housing first program was adapted to be provided remotely starting in March. Due to the ever-evolving landscape and the needs of survivors around housing during the pandemic, their Housing and Economic Justice Specialist (HEJS) met with housing advocates weekly to provide support, assistance, and to share resources.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

See above press coverage and committees VOCA funded staff attend. The NH DOJ Elder Abuse Unit educated law enforcement, service providers and the public about elder abuse and how to spot and assist victims of elder abuse or financial exploitation. The NH DOJ Address Confidentiality Program met with crisis centers to provide information about the program to advocates across the state.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

The CVF Steering Committee initiated a crime victims needs assessment in the winter/spring of 2019 to survey victims and service providers on statewide victim service needs. This assessment was used to create funding priorities for the state of NH. These priorities were applied in the VOCA grant solicitation released in October 2019. Eight VOCA subgrants were selected. New Hampshire is making great strides towards the development of an SVAA. The Steering Committee has met consistently over the last reporting period and has been able to make several decisions about the function, format and focus of the academy. The recent addition of Organizational Resilience International (ORI) Consulting as a partner, will provide additional experience, expertise and support to the project. It is anticipated that the first academy will be held in May of 2021.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse - NH's VOCA funds are granted statewide to the CASA program and Child Advocacy Centers in each county of the state. Additionally, we have a mental health provider that provides clinical services to child abuse victims in the rural northern part of the state. The state SANE program coordinator provides specialized services to child victims of sexual assault at a Child Advocacy Center in the NH lakes region. Sexual Assault - The NH Coalition Against Domestic and Sexual Violence (NHCADSV) provides a toll-free hotline and through their member crisis centers, provides crisis and advocacy services to survivors of sexual assault. The University of New Hampshire provides sexual assault services and resources through their USafeUS mobile application. Domestic Violence- The NHCADSV is a dual service organization in the State of New Hampshire. Domestic violence services are funded through VOCA. They have a toll-free hotline and through their member crisis centers, direct victim services are provided to domestic violence victims in the state. VOCA funding also supports NHCADSV's Housing First Program and a public awareness campaign. The Front Door Agency also receives VOCA funding under the Domestic Violence priority. This agency provides homeless domestic violence victims with housing and self sufficiency services. Underserved- our rural county attorney victim advocates provide services to many different crime types. The advocates ensure they continuously provide crime victims with high quality and consistent advocate services and ensure victims are educated about the criminal justice process. It is important to develop a positive and effective relationship with the victim/witnesses and maintain an up to date exchange of information regarding the status of the case. Early and increased contact has improved cooperation between victims and prosecution, and some agencies are seeing that victims are more involved in the process. Some positive results of this is an increase in victims' compensation claims and awards, and prompt collection of restitution data. The Elder Abuse Advocate in the Attorney General's office provides advocacy to older adults. Additionally, Victims Inc. provides services to victims of DWI/DUI and other victimization types under the underserved category.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

All victims of crime can access services equally no matter the jurisdiction of the crime.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

COVID19: The pandemic affected certain aspects of agencies ability to meet in person with victims. Many agencies worked with virtual platforms to allow contact to be initiated and continued with victims. Many trainings, were cancelled, delayed or rescheduled as virtual meetings due to the pandemic. The reduction in VOCA funds is an issue that is at the top of our list as a State Administering Agency. We want to be able to plan for sharp reductions in funding and provide our subrecipients with the technical assistance needed to facilitate planning of the funding reductions. To date we have been able to mostly maintain funding amounts to most agencies due to strategic planning.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

During the reporting period all NHDOJ VOCA staff and direct victims services staff remained consistent.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

RFP's are announced on the NHDOJ website and local newspapers. We also send out an e-mail blast to victim service providers and thousands of individuals on our conference listserv.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

NH directs funding to new/underserved populations through the RFP process and collaboration with other agencies. In the previous grant period we conducted a statewide victim services needs assessment that collected the needs of the most vulnerable population such as LGBTQ, and Culturally Specific organizations. The Grants Management unit specifically targeted culturally diverse organizations and culturally specific organizations to respond to the needs assessment. An RFP was released during the grant period with priorities of Housing, Mental Health and Legal Services. Within these priorities, applicants were also encouraged to address other needs or emerging trends that were outlined in the results of the Victim Service Needs Assessment. Some of those additional needs were addressing transportation for victims, access to services for minority populations, access to victim services for older adults, and outreach and messaging that markets the available services.

Please explain how your program is able to respond to gaps in services during the reporting period.

In the previous grant period we conducted a statewide victim services needs assessment that concluded that the priority gaps were Housing, Mental Health, and Legal Services. An RFP was distributed to solicit programs that provided these services. As a result of this RFP, on July 1, 2020 eight programs began new initiatives to improve the gaps in mental health, housing and legal services.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Bi-Annually, the NH DOJ submits an overall report to the Governor and Executive Councilors. This report encompasses the Grants Management Unit activities as well as all other bureaus of the NH DOJ.