

# PR Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2017-VA-GX-0038</b>	<b>2018-V2-GX-0060</b>	<b>2019-V2-GX-0022</b>	<b>2020-V2-GX-0035</b>
<b>Federal Award Amount</b>	\$19,485,395.00	\$34,084,036.00	\$22,669,661.00	\$16,524,500.00
<b>Total Amount of Subawards</b>	\$18,586,749.00	\$28,689,226.00	\$6,028,129.00	\$0.00
<b>Total Number of Subawards</b>	85	142	34	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$898,646.00	\$5,394,810.00	\$16,641,532.00	\$16,524,500.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2017-VA-GX-0038</b>	<b>2018-V2-GX-0060</b>	<b>2019-V2-GX-0022</b>	<b>2020-V2-GX-0035</b>
<b>Government Agencies Only</b>	<b>24</b>	<b>33</b>	<b>9</b>	<b>0</b>
Corrections	1	1	0	0
Courts	1	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	2	3	0	0
Prosecutor	1	0	0	0
Other	19	29	9	0
<b>Nonprofit Organization Only</b>	<b>61</b>	<b>106</b>	<b>25</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	16	34	7	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	27	38	9	0
Faith-based Organization	8	10	4	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	2	4	1	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	4	7	2	0

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	4	12	2	0
Other	0	1	0	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	1	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	1	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Campus-based victims services	0	1	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>85</b>	<b>142</b>	<b>34</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	<b>2017-VA-GX-0038</b>	<b>2018-V2-GX-0060</b>	<b>2019-V2-GX-0022</b>	<b>2020-V2-GX-0035</b>
A. Continue a VOCA-funded victim project funded in a previous year	78	123	34	0

Office for Victims of Crime - Performance Measurement Tool ( PMT )

B. Expand or enhance an existing project not funded by VOCA in the previous year	0	5	0	0
C. Start up a new victim services project	6	16	0	0
D. Start up a new <b>Native American</b> victim services project	1	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**

A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035
A.INFORMATION & REFERRAL	73	123	29	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	61	104	22	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	73	130	30	0
D.SHELTER/HOUSING SERVICES	44	67	15	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	53	74	14	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	85	142	34	0

**Priority and Underserved Requirements**

Priority Area	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035
<b>Child Abuse</b>				
Total Amount	\$6,050,460.00	\$9,834,359.00	\$3,253,475.00	\$0.00
% of Total Federal Award	31.00 %	29.00 %	14.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$7,863,989.00	\$10,271,829.00	\$1,900,319.00	\$0.00
% of Total Federal Award	40.00 %	30.00 %	8.00 %	
<b>Sexual Assault</b>				
Total Amount	\$1,152,382.00	\$2,209,693.00	\$16,397.00	\$0.00
% of Total Federal Award	6.00 %	6.00 %	0.00 %	
<b>Underserved</b>				
Total Amount	\$2,693,982.00	\$6,070,248.00	\$857,938.00	\$0.00
% of Total Federal Award	14.00 %	18.00 %	4.00 %	

**Budget and Staffing**

Staffing Information	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035
Total number of paid staff for all subgrantee victimization program and/or services	832	243869	547438	

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	964714	2360550	247446	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	635	2124	4253	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	382203	864531	191136	

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	61	519	553	864	528	616
Adult Sexual Assault	78	274	356	182	254	266
Adults Sexually Abused/Assaulted as Children	59	218	492	618	445	443
Arson	8	20	18	11	16	16
Bullying (Verbal, Cyber or Physical)	1	485	655	464	441	511
Burglary	21	134	136	90	120	120
Child Physical Abuse or Neglect	18	1047	1134	979	1032	1048
Child Pornography	30	17	27	91	39	43
Child Sexual Abuse/Assault	2	681	759	433	636	627
Domestic and/or Family Violence	40	10008	10934	13763	15028	12433
DUI/DWI Incidents	9	73	67	52	20	53
Elder Abuse or Neglect	3	884	712	705	1271	893
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	26	44	106	37	20	51
Human Trafficking: Labor	23	5	5	4	3	4
Human Trafficking: Sex	20	4	1	4	3	3
Identity Theft/Fraud/Financial Crime	19	252	205	137	290	221
Kidnapping (non-custodial)	13	28	21	9	23	20
Kidnapping (custodial)	13	18	23	16	17	18

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Mass Violence (Domestic/International)	14	84	45	12	42	45
Other Vehicular Victimization (e.g., Hit and Run)	21	109	58	105	138	102
Robbery	33	363	411	236	295	326
Stalking/Harassment	32	356	456	300	339	362
Survivors of Homicide Victims	34	543	610	348	478	494
Teen Dating Victimization	19	86	104	119	16	81
Terrorism (Domestic/International)	11	2	0	0	0	0
Other	1	5513	4757	20056	11677	10500

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	36	48	29	39	155
Homeless	607	498	471	261	1989
Immigrants/Refugees/Asylum Seekers	149	126	254	420	759
LGBTQ	163	178	357	184	432
Veterans	19	14	15	13	86
Victims with Disabilities: Cognitive/Physical /Mental	1255	1212	1407	1140	4439
Victims with Limited English Proficiency	1694	1931	1646	2033	8698
Other	207	144	127	149	1121

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	108790	
Total number of anonymous contacts who received services during the Fiscal Year	1016	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	50818	46.71 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	12441	11.44 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	7322	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	33	0.06 %
Asian	5	0.01 %
Black or African American	265	0.52 %

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Hispanic or Latino	35400	69.66 %
Native Hawaiian or Other Pacific Islander	5	0.01 %
White Non-Latino or Caucasian	206	0.41 %
Some Other Race	89	0.18 %
Multiple Races	39	0.08 %
Not Reported	3509	6.91 %
Not Tracked	11267	22.17 %
<b>Race/Ethnicity Total</b>	<b>50818</b>	
<b>Gender Identity</b>		
Male	8643	17.01 %
Female	28516	56.11 %
Other	53	0.10 %
Not Reported	1942	3.82 %
Not Tracked	11664	22.95 %
<b>Gender Total</b>	<b>50818</b>	
<b>Age</b>		
Age 0- 12	2466	4.85 %
Age 13- 17	1265	2.49 %
Age 18- 24	5115	10.07 %
Age 25- 59	19174	37.73 %
Age 60 and Older	4686	9.22 %
Not Reported	6629	13.04 %
Not Tracked	11483	22.60 %
<b>Age Total</b>	<b>50818</b>	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	87	72179	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	42987
			A2. Information about victim rights, how to obtain notifications, etc.	30199
			A3. Referral to other victim service programs	9789

Office for Victims of Crime - Performance Measurement Tool ( PMT )

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	22036
B. Personal Advocacy/ Accompaniment	70	6753	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1464
			B2. Victim advocacy/accompaniment to medical forensic exam	222
			B3. Law enforcement interview advocacy/accompaniment	3206
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	1382
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	385
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	82
			B7. Intervention with employer, creditor, landlord, or academic institution	616
			B8. Child or dependent care assistance (includes coordination of services)	6299
			B9. Transportation assistance (includes coordination of services)	7386
			B10. Interpreter services	270
C. Emotional Support or Safety Services	112	45105	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	29745
			C2. Hotline/crisis line counseling	14689
			C3. On-scene crisis response (e.g., community crisis response)	2609
			C4. Individual counseling	59375
			C5. Support groups (facilitated or peer)	5447
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	28833
			C7. Emergency financial assistance	4586
D. Shelter/ Housing Services	65	2799	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	76322
			D2. Transitional housing	5704

			D3. Relocation assistance (includes assistance with obtaining housing)	715
E. Criminal/ Civil Justice System Assistance	50	21218	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	13287
			E2. Victim impact statement assistance	2065
			E3. Assistance with restitution	445
			E4. Civil legal assistance in obtaining protection or restraining order	4014
			E5. Civil legal assistance with family law issues	1536
			E6. Other emergency justice-related assistance	565
			E7. Immigration assistance	314
			E8. Prosecution interview advocacy/accompaniment	1293
			E9. Law enforcement interview advocacy/accompaniment	911
			E10. Criminal advocacy/accompaniment	6427
E11. Other legal advice and/or counsel	6526			

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	0
No	1
<b>Describe any program or educational materials developed during the reporting period.</b>	
No required	



<b>Describe any planning or training events held during the reporting period.</b>
No required
<b>Describe any program policies changed during the reporting period.</b>
At these moment none policies changes during the reporting period.
<b>Describe any earned media coverage events/episodes during the reporting period.</b>
Media coverage events were received during the reporting period when Puerto Rico population was notified by the continue and stable VOCA Federal Funds for FY 2019. The PR Department of Justice announce every year the amounts of federal funds was received in the official web site for the sub-recipients.
<b>Describe any coordinated responses/services for assisting crime victims during the reporting period.</b>
Our efforts have included, among other, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 141 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations. The sub grantees have to submit with each proposal the Volunteer Services Certifications.
<b>Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.</b>
One of the biggest issues faced in Puerto Rico is that due to our internal process, it takes a long time before we can pay compensation benefits to the victims. We are aware of this situation and are looking for alternatives to solve this problem. Due to the fact that the majority of victims are of scarce resources we should act faster in order for them to receive their payment sooner. Another issue for these victims is that since most of them are from scarce resources they are not able to pay all their needs, such as housing, and payments of water, light and rent bills. The state fund of victim compensation does not cover these needs since the law does not provide for their reimbursement. Nevertheless, there are other programs that provides this kind of help, although resources in Government are scarce.
<b>Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.</b>
Our efforts have included, among other, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 141 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations. The sub grantees have to submit with each proposal the Volunteer Services Certifications.
<b>Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.</b>
Throughout the year we have provide technical assistance to development of the sub recipients. We also constantly monitor and evaluate the services offered by the sub recipients. This monitoring process includes two phase of the monitoring guide, wich covers the administrative, fiscal, programmatic and closeout monitoring. Among many seminars, orientations and workshop our sub grantee have attended to improve the services to crime victims are: Psychological trauma of Crime victimization , crisis intervention, domestics violence and comprehensive intervention with children in dangerous situations. VOCA funds have expand the services during the new VOCA guideline, witch has been a big step to help to assist all of crime victims during the reporting period.
<b>Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period</b>
History Summary 46-year-old female, Puerto Rican, married, with two children. The first born was a female of 27 years old and the second child was a 17-year-old boy. Her health came in between her ability to work due to suffering four strokes during several years. These health problems caused different problems in her motor system. Summary of the Case: She started individual psychotherapy on November 9, 2017, at Centro Vida Plena, with social worker Luz Rivera after been referred by the Family Department. The services received were help with parenting skills and parent workshops. These services were needed due to the problems with her son. He started using drugs and stealing, with these problems he invaded her house. He destroyed several premises inside the house and also attacked her. Due to this he was entered in a correctional institution. After these problems the Familv Department decided to create a service plan for her and this was how she arrived at Centro Vida Plena. She seemed

worried with the situation and wanted to find solutions to regain her relationship with her son. The woman received an initial interview, 10 individual psychotherapies, and eight parent workshops. The psychotherapies were carried out bi-weekly and her parent workshops weekly. She took about 4 months of nonstop therapies showing her commitment to getting better and prepared herself to be able to help her son once he got out. 2 Case number 17-4489 She was discharged on March 20, 2018. When she was discharged she was stable and showing great success. She met all the goals that were established in her service plan. Achievements: She developed techniques in how to discipline teenagers and parenting skills. How to develop communication with her kids. She learned about the 246 law of child abuse. Worked on developing great self-esteem.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

Among the efforts taken to serve federal crime victims, the Specialized Program for Victims Assistance of the Puerto Rico Department of Justice, has handled victims referrals from the Federal District Attorney s Crime Victims Assistance Office. The Victims Witness Specialist of this office, Ms. Orlando Rios-Walker, maintains contact with this Program, the External Resources Division and he s invited to participate in our official activities. In addition, Mr. Rios Walker refers federal victims to VOCA Funded programs to receive counseling and therapy.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Puerto Rico has increase with victims in all category as a different natural phenomena ( earthquakes and Pandemic) occur during the beginning of the year 2020. All of these issue emerge from increase in crime, social behavior and economic problems.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Cost of living and minimum salaries wage are not among with the real economy of the island. States Government, Non Profit Organization and Municipalities are confronting problems to retain staffing.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

Puerto Rico for Department of Justice has implement the method of publishing information about VOCA funds. The funds is announces in the web pages of Department of Justice all Non Profit Organizations, public Agency, Universities and Municipalities.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

During the period the state made an public announce to promote VOCA funds, in special to served victims under served population.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

The VOCA Program to address service responses has requested as public notice to develop projects in few served areas (Center part of the island) to offer direct services. An example of this direct services projects that provide for women victims of domestic violence and sexual abuse in the center and west part of the Island are COPROMUNI Mayaguez and Portal de Amor in San German.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

Notification are sent to the government's office regarding statistics, audit results and increase of federal funds that benefit crime victim as a top priority in dealing with social and economic problems that our state is facing. Is in the central part of the Island and west as state vision to ensure a better services for all participants in P. R.