

VI Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
Federal Award Amount	\$1,072,967.00	\$1,574,785.00	\$1,219,852.00	\$1,027,340.00
Total Amount of Subawards	\$878,027.00	\$0.00	\$0.00	\$0.00
Total Number of Subawards	4	0	0	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$194,940.00	\$1,574,785.00	\$1,219,852.00	\$1,027,340.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
Government Agencies Only	0	0	0	0
Corrections	0	0	0	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	0	0	0	0
Prosecutor	0	0	0	0
Other	0	0	0	0
Nonprofit Organization Only	4	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	1	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	0	0	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	2	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	0	0	0	0
Other	1	0	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	4	0	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
A. Continue a VOCA-funded victim project funded in a previous year	4	0	0	0

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B. Expand or enhance an existing project not funded by VOCA in the previous year	0	0	0	0
C. Start up a new victim services project	0	0	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
A.INFORMATION & REFERRAL	3	0	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	4	0	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	3	0	0	0
D.SHELTER/HOUSING SERVICES	2	0	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	4	0	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	4	0	0	0

Priority and Underserved Requirements

Priority Area	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
Child Abuse				
Total Amount	\$171,807.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	16.00 %			
Domestic and Family Violence				
Total Amount	\$468,770.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	44.00 %			
Sexual Assault				
Total Amount	\$185,670.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	17.00 %			
Underserved				
Total Amount	\$51,780.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	5.00 %			

Budget and Staffing

Staffing Information	2017-VA-GX-0005	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030
Total number of paid staff for all subgrantee victimization program and/or services	21			

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Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	1361			
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	17			
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	7370			

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	3	26	27	40	66	39
Adult Sexual Assault	3	26	32	52	37	36
Adults Sexually Abused/Assaulted as Children	2	44	27	34	17	30
Arson	2	1	1	0	14	4
Bullying (Verbal, Cyber or Physical)	1	8	24	18	0	12
Burglary	2	5	2	0	14	5
Child Physical Abuse or Neglect	1	30	38	60	38	41
Child Pornography	2	2	3	2	1	2
Child Sexual Abuse/Assault	3	8	9	35	19	17
Domestic and/or Family Violence	3	178	229	388	256	262
DUI/DWI Incidents	1	0	2	1	6	2
Elder Abuse or Neglect	3	12	14	20	23	17
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	1	0	0	0	1	0
Human Trafficking: Labor	2	1	2	8	0	2
Human Trafficking: Sex	3	3	1	8	0	3
Identity Theft/Fraud/Financial Crime	0	4	0	2	11	4
Kidnapping (non-custodial)	1	3	1	1	1	1
Kidnapping (custodial)	1	0	1	3	1	1

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Mass Violence (Domestic/International)	0	0	0	0	0	0
Other Vehicular Victimization (e.g., Hit and Run)	1	2	0	3	1	1
Robbery	2	2	2	1	1	1
Stalking/Harassment	3	20	26	16	46	27
Survivors of Homicide Victims	2	10	14	19	36	19
Teen Dating Victimization	3	6	15	3	5	7
Terrorism (Domestic/International)	0	0	1	0	0	0
Other	0	14	4	18	8	11

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	4	2	3	3	37
Homeless	28	17	30	18	182
Immigrants/Refugees/Asylum Seekers	17	26	28	24	197
LGBTQ	7	4	12	10	51
Veterans	6	7	10	1	43
Victims with Disabilities: Cognitive/Physical /Mental	20	9	30	11	123
Victims with Limited English Proficiency	15	27	29	25	204
Other	0	0	0	10	18

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	1972	
Total number of anonymous contacts who received services during the Fiscal Year	107	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	1540	78.09 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	391	19.83 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	45	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	1	0.06 %
Asian	12	0.78 %
Black or African American	726	47.14 %

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Hispanic or Latino	524	34.03 %
Native Hawaiian or Other Pacific Islander	0	0.00 %
White Non-Latino or Caucasian	159	10.32 %
Some Other Race	52	3.38 %
Multiple Races	52	3.38 %
Not Reported	14	0.91 %
Not Tracked	0	0.00 %
Race/Ethnicity Total	1540	
Gender Identity		
Male	451	29.29 %
Female	1080	70.13 %
Other	0	0.00 %
Not Reported	9	0.58 %
Not Tracked	0	0.00 %
Gender Total	1540	
Age		
Age 0- 12	210	13.64 %
Age 13- 17	198	12.86 %
Age 18- 24	382	24.81 %
Age 25- 59	641	41.62 %
Age 60 and Older	106	6.88 %
Not Reported	3	0.19 %
Not Tracked	0	0.00 %
Age Total	1540	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	3	926	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	310
			A2. Information about victim rights, how to obtain notifications, etc.	273
			A3. Referral to other victim service programs	293

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	550
B. Personal Advocacy/ Accompaniment	4	706	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	71
			B2. Victim advocacy/accompaniment to medical forensic exam	2
			B3. Law enforcement interview advocacy/accompaniment	80
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	357
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	0
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	110
			B7. Intervention with employer, creditor, landlord, or academic institution	109
			B8. Child or dependent care assistance (includes coordination of services)	73
			B9. Transportation assistance (includes coordination of services)	257
			B10. Interpreter services	92
C. Emotional Support or Safety Services	3	1075	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	612
			C2. Hotline/crisis line counseling	473
			C3. On-scene crisis response (e.g., community crisis response)	99
			C4. Individual counseling	1034
			C5. Support groups (facilitated or peer)	51
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	101
			C7. Emergency financial assistance	156
D. Shelter/ Housing Services	3	181	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	135
			D2. Transitional housing	19

			D3. Relocation assistance (includes assistance with obtaining housing)	110
E. Criminal/ Civil Justice System Assistance	4	330	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	121
			E2. Victim impact statement assistance	58
			E3. Assistance with restitution	15
			E4. Civil legal assistance in obtaining protection or restraining order	128
			E5. Civil legal assistance with family law issues	136
			E6. Other emergency justice-related assistance	58
			E7. Immigration assistance	60
			E8. Prosecution interview advocacy/accompaniment	16
			E9. Law enforcement interview advocacy/accompaniment	51
			E10. Criminal advocacy/accompaniment	48
E11. Other legal advice and/or counsel	64			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1
Describe any program or educational materials developed during the reporting period.	
N/A	

Describe any planning or training events held during the reporting period.

N/A

Describe any program policies changed during the reporting period.

N/A

Describe any earned media coverage events/episodes during the reporting period.

Noted below are the earned media coverage event during the reporting period: 1. Women s Coalition of St. Croix: In 2020, Women s Coalition of St. Croix participated in all the local radio stations to get the message out about the service offered and upcoming events. 2. Family Resource Center: In 2020, Family Resource Center, Inc. (FRC) had several events that garnered media attention and support. The most prominent of these being the Pro Bono Work to Empower and Represent Act of 2018 (POWER Act) Forum. The speakers at the event discussed providing pro bono services to survivors of domestic violence, dating violence, sexual assault, and stalking. FRC distributed food, masks and hand sanitizer to aid the community during this COVID 19 pandemic. FRC staff was featured in the Daily News on Thanksgiving Day 2020. Since the article was published FRC has received more call on the crisis s hotline, funding, and donations to aid the clients they serve and more media attention. 3. Legal Services of the Virgin Islands: Press releases announced a continuation of services during the COVID-19 pandemic, and further announcing the launch of the Mobile Justice Units.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

1. Services providers collaborate with other providers and agencies thru the hosting of outreach events that provided the opportunity to promote availability of services and crisis intervention. 2. Child advocacy centers coordinated with other agencies via ZOOM meetings and email correspondence to discuss the assistance required by crime victim clients and to determine which referrals were necessary. 3. Victim service agencies coordinated services with the local Department of Human Services, the local police department and other non-traditional services to provide services to victims. 4. The legal advocate agency collaborated with other services providers such as the Court, and the law enforcement to assist victims of crime and to address concerns regarding the violations of restraining orders. They also assisted victims with getting victim compensation. 5. State agency and service providers participated in domestic violence and sexual assault council meetings. 6. Service providers collaborated with VI Domestic Violence and Sexual Assault Council, Sexual Assault Response Team (SART) and the St. Croix Child Abuse and Neglect Task Force to discuss how to make the system work for victims/survivors and their families on ZOOM.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Issues that Prevent Assistance 1. Some judges are hesitant to allow advocates in the domestic violence courtroom 2. Lack of resources, recruitment, training, and available foster homes presents challenges to properly place children in protective/foster care. 3. Title IV E funds have been recently introduced. However, there appears to be systemic challenges in applying the Title IV E funds (to support foster care services in the territory). 4. Stability issues and appropriate resources due to the effects of the COVID-19 pandemic. The pandemic has emotionally and drastically disrupted the lives of many clients in the Virgin Islands. Due to COVID-19 restrictions the Family Resource Center temporarily halted in-person services awaiting guidelines from the CDC guidelines on how to continue services in a manner that was safe for both staff and clients. Services to victims were resumed then conducted via ZOOM, by teleconferencing and with limited face to face interaction. 5. Challenges in providing emergency shelter since the shelter was destroyed by the hurricanes. Providers have had to use alternative housing when available. 6. Staff shortages in the mental health fields and lack of funding available to replace staff who have left and or retired. 7. Court closures during the COVID-19 pandemic prevented victims from receiving the assistance they needed. 8. Virtual court hearings made it difficult for victims to participate and move forward with their complaints. 9. A new Magistrate in Superior Court that issued Mutual Retraining Orders which makes it very difficult for victims. 10. The delayed response by the Police Department to Domestic Violence calls. 11. The Assistant Attorney Generals are insensitive to the needs of the victims.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

1. State agency encouraged collaboration among victim service providers and governmental agencies. 2. Encouraged the participation of victim and social service providers in community outreach efforts bringing awareness of services for victims of crime. 3. Service providers have been able to assist victims through the participation and coordination of the services and assistance garnered from the involvement in the Child Abuse Task Force, Domestic Violence and Sexual Assault Council and other related groups to assist new and returning clients during the pandemic. 4. Agencies have raised awareness via Facebook, YouTube, Instagram, radio talk shows, the Virgin Islands Daily News (local newspapers) and in person services.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

1. Made funding available to service programs at significantly higher levels than prior years 2. Conducted regular monitoring and compliance reviews. 3. Provided technical assistance to subgrantees and potential subgrants where applicable or when requested. 4. Service providers maintained a visible presence in the community to let victims know that services were being provided during the COVID-19 Global Pandemic 24/7/365.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

During the reporting period the VOCA Assistance funding allowed for victims of domestic violence, sexual assault, child abuse and neglect to receive services that included but not limited to advocacy, individual counseling, support/group counseling, other related service referrals. VOCA funding also supported a domestic violence shelter and provided other emergency housing options to victims.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

1. Provision of victim centered services to federal crime victims, maintaining working relation with the Victim Witness Coordinator office (at the District Attorney s Office). Victims of federal crimes were provided with advice and counsel regarding victim s compensation assistance. 2. Provided assistance to victims referred by the Dept. Homeland Security with immigration related matters. 3. Service providers collaborated with local and federal law enforcement agencies, and other organizations providing services to victims of crime. 4. Service providers work closely with the Victim Advocate Coordinator in the US Attorney s Office.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Below are several issues affecting victim services as noted by service providers: 1. Due to COVID-19 Pandemic there was a rise in incidents of domestic violence. 2. Court hearing were conduct virtually however some victims are often unable to participate in litigation due to lake of technology. 3. Changes in immigration laws. 4. Challenges within our local government with Title IV E funds and the amendment of our local laws. 5. Increase in domestic abuse cases and family violence because people are forced to cohabitate due to lack of affordable housing. 6. The lack of services geared towards survivors of homicide victim s needs. 7. COVID-19 presented unique obstacles to meeting with crime victims fact to face. ZOOM became the go to substitute to provide services.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Agencies that reported staffing retention issues cited the following issues: 1. Staff retention issues faced as a result of COVID-19. 2. Programs experienced challenges retaining and attracting potential staff due to their inability to offer lucrative benefit packages.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The availability of victim assistance funding is publicized in the local print media, radio and when possible online.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Funding is directed through the request for proposals process. The solicitation invites proposals to address underserved populations.

Please explain how your program is able to respond to gaps in services during the reporting period.

Responding to gaps in services during the reporting period was aided by; Utilizing volunteers to provide services to assist victims and survivors Making appropriate referrals to other agencies to address the gaps or needs Children advocates have been addressing systemic issues impacting the care and welfare of foster care and protective children. Through fundraising, friend raising, and donations from concerned citizens and well-wishers in the community.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Awarded agencies and their funded amount are reported to the governor and the legislature. Included in the report is a description of the program scope, types of services and the number of persons served.