

FL Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2020 to Sept 30, 2021]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
Federal Award Amount	\$210,755,732.00	\$143,823,948.00	\$106,717,018.00	\$66,670,292.00
Total Amount of Subawards	\$138,844,589.00	\$0.00	\$0.00	\$0.00
Total Number of Subawards	281	0	0	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$71,911,143.00	\$143,823,948.00	\$106,717,018.00	\$66,670,292.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
Government Agencies Only	124	0	0	0
Corrections	1	0	0	0
Courts	3	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	88	0	0	0
Prosecutor	19	0	0	0
Other	13	0	0	0
Nonprofit Organization Only	152	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	31	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	2	0	0	0
Domestic and Family Violence Organization	27	0	0	0
Faith-based Organization	1	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	32	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	20	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	7	0	0	0
Multiservice agency	30	0	0	0
Other	2	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	5	0	0	0
Campus-based victims services	2	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	3	0	0	0
Total Number of Subawards	281	0	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	267	0	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	7	0	0	0
C. Start up a new victim services project	7	0	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
A.INFORMATION & REFERRAL	278	0	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	258	0	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	239	0	0	0
D.SHELTER/HOUSING SERVICES	66	0	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	262	0	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	281	0	0	0

Priority and Underserved Requirements

Priority Area	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
Child Abuse				
Total Amount	\$16,666,000.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	8.00 %			
Domestic and Family Violence				
Total Amount	\$54,848,609.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	26.00 %			
Sexual Assault				
Total Amount	\$7,326,379.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %			
Underserved				
Total Amount	\$23,581,819.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	11.00 %			

Budget and Staffing

Staffing Information	2018-V2-GX-0018	2019-V2-GX-0047	2020-V2-GX-0052	2021-15POVC-21-GG-00618-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	3106			
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	5283046			
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	5794			
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	611032			

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type							
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization					Per Quarter Average
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average	
Adult Physical Assault (includes Aggravated and Simple Assault)	156	14065	16283	17073	19609	16757	
Adult Sexual Assault	186	4534	5383	6025	5151	5273	
Adults Sexually Abused/Assaulted as Children	107	2365	2186	2175	2089	2203	
Arson	52	210	277	191	213	222	
Bullying (Verbal, Cyber or Physical)	83	1452	1853	1785	1742	1708	
Burglary	123	8524	7924	7244	7360	7763	
Child Physical Abuse or Neglect	176	8697	8978	9451	8884	9002	
Child Pornography	59	336	381	390	740	461	
Child Sexual Abuse/Assault	182	8655	9730	10355	11338	10019	
Domestic and/or Family Violence	236	57150	61920	62664	62916	61162	
DUI/DWI Incidents	85	1811	1995	2338	1789	1983	
Elder Abuse or Neglect	143	1862	2062	2328	2092	2086	
Hate Crime: Racial/Religious/Gender/Sexual Orientation/Other (Explanation Required)	33	114	153	242	159	167	
Human Trafficking: Labor	42	90	95	78	83	86	
Human Trafficking: Sex	98	664	725	590	708	671	
Identity Theft/Fraud/Financial Crime	119	17079	8686	10989	11000	11938	
Kidnapping (non-custodial)	70	358	433	454	456	425	
Kidnapping (custodial)	70	99	97	83	82	90	
Mass Violence (Domestic/International)	13	175	186	222	218	200	
Other Vehicular Victimization (e.g., Hit and Run)	79	1895	1653	1873	2067	1872	
Robbery	138	3594	3458	2817	3553	3355	
Stalking/Harassment	153	2954	3154	3296	3416	3205	
Survivors of Homicide Victims	127	2933	3159	2909	2937	2984	
Teen Dating Victimization	58	233	187	92	1405	479	
Terrorism (Domestic/International)	7	14	50	41	9	28	
Other	68	130944	128327	129427	141986	132671	

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	230	199	220	223	1210

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Homeless	4369	4170	3744	4477	27282
Immigrants/Refugees/Asylum Seekers	3199	2692	2759	2762	12421
LGBTQ	971	1110	1147	1096	4926
Veterans	621	850	646	677	3751
Victims with Disabilities: Cognitive/ Physical /Mental	5143	5535	5753	5478	34096
Victims with Limited English Proficiency	4525	4918	4365	4753	22893
Other	493	111855	113535	359	213464

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	1021063	
Total number of anonymous contacts who received services during the Fiscal Year	13610	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	575730	56.39 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	66105	6.47 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	173915	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	1086	0.19 %
Asian	2360	0.41 %
Black or African American	92896	16.14 %
Hispanic or Latino	46317	8.04 %
Native Hawaiian or Other Pacific Islander	943	0.16 %
White Non-Latino or Caucasian	188703	32.78 %
Some Other Race	3028	0.53 %
Multiple Races	4760	0.83 %
Not Reported	220035	38.22 %
Not Tracked	15602	2.71 %
Race/Ethnicity Total	575730	
Gender Identity		
Male	116784	20.28 %
Female	243042	42.21 %
Other	275	0.05 %
Not Reported	203768	35.39 %
Not Tracked	11861	2.06 %
Gender Total	575730	
Age		
Age 0- 12	29405	5.11 %
Age 13- 17	20547	3.57 %
Age 18- 24	42827	7.44 %

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Age 25- 59	197887	34.37 %
Age 60 and Older	36345	6.31 %
Not Reported	42456	7.37 %
Not Tracked	206263	35.83 %
Age Total	575730	

Direct Services

Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	271	609491	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	351346
			A2. Information about victim rights, how to obtain notifications, etc.	583631
			A3. Referral to other victim service programs	209618
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	316899
B. Personal Advocacy/ Accompaniment	243	122690	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	12342
			B2. Victim advocacy/accompaniment to medical forensic exam	9283
			B3. Law enforcement interview advocacy/accompaniment	20233
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	180689
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	8438
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	3833
			B7. Intervention with employer, creditor, landlord, or academic institution	11475
			B8. Child or dependent care assistance (includes coordination of services)	8087
			B9. Transportation assistance (includes coordination of services)	13747
			B10. Interpreter services	11270
C. Emotional Support or Safety	234	216809	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	207407
			C2. Hotline/crisis line counseling	102154
			C3. On-scene crisis response (e.g., community crisis response)	8164

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Services			C4. Individual counseling	225173
			C5. Support groups (facilitated or peer)	35822
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	30413
			C7. Emergency financial assistance	10901
D. Shelter/ Housing Services	94	17385	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	100844
			D2. Transitional housing	17393
			D3. Relocation assistance (includes assistance with obtaining housing)	10696
E. Criminal/ Civil Justice System Assistance	241	764769	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	1420404
			E2. Victim impact statement assistance	35731
			E3. Assistance with restitution	38755
			E4. Civil legal assistance in obtaining protection or restraining order	43596
			E5. Civil legal assistance with family law issues	76714
			E6. Other emergency justice-related assistance	20102
			E7. Immigration assistance	6369
			E8. Prosecution interview advocacy/accompaniment	26084
			E9. Law enforcement interview advocacy/accompaniment	15886
			E10. Criminal advocacy/accompaniment	85367
E11. Other legal advice and/or counsel	16767			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	59
Number of people trained or attending education events during the reporting period.	1099
Number of events conducted during the reporting period.	59
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0

Describe any program or educational materials developed during the reporting period.
N/A
Describe any planning or training events held during the reporting period.
Some of the training topics included: Surviving Secondary Trauma; Effective Strategies for Communicating with People who are Deaf or Hard of Hearing; Understanding Intimate Partner Violence; Sexual Assault Nurse Examiner; Cultural Implications in Trauma Informed Care. Planning events- The Bureau Chief attended bi-weekly calls with the DOJ/OVC Consultant to strategically plan for spending.
Describe any program policies changed during the reporting period.
N/A
Describe any earned media coverage events/episodes during the reporting period.
An OAG press conference was held to educate the public on the Urban League Thrive Program. This project is VOCA funded.
Describe any coordinated responses/services for assisting crime victims during the reporting period.
Bureau staff continues to assist victims and families of the Marjory Stoneman Douglas High School shooting in Parkland, Florida. Through the Antiterrorism and Emergency Assistance Program grant, the OAG contracted with 3 organizations in Broward County to continue services for the community. In this reporting period, 7 Law Enforcement Line of Duty Deaths occurred, in separate incidents, involving the City of Miami Police Department, Hillsborough County Sheriff's Office, Pinellas County Sheriff's Office, Tampa Police Department, Orlando Police Department, Daytona Beach Police Department and the Nassau County Sheriff's Office. The Office of the Attorney General (OAG), regional Victim Services Program Specialists (VSPS) immediately reached out to the law enforcement agency affected and offered assistance. They then worked with the chain of command and the victim's family at each respective agency to guide and help with the Emergency Responder Death Benefit funded through the Victim Compensation Program. Florida also started its first Trauma Recovery Center in Miami.
Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.
Language barriers continued to be a challenge for many organizations in the South Florida area. In some remote areas of the state, there are few or no local agencies to assist victims who may have difficulty completing forms and filing applications for compensation. Affordable housing and transportation continue to be an issue for all crime victims. The COVID global pandemic continues to cause many challenges for victim service providers in Florida. Due to restrictions put in place to combat the pandemic, the hours of availability and critical staffing shortages, may have impacted providers ability to help victims in person. Some organizations continue to offer remote advocacy services however not all victims have access to the technology needed. The lack of volunteers also was a detriment to services.
Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.
The Office of the Attorney General (OAG) Victim Services Program Specialists (VSPS) continue to work with local organizations to assist crime victims and their families of the Marjory Stoneman Douglas High School shooting and other violent crimes. The Victim Services Program Specialists provide trainings on Victim Compensation Programs, Address Confidentiality Program to local service providers and other allied professionals to help identify victims and refer them to services. These trainings used to be in person, however they are now offered either in person or virtually. The Advocates participate in a wide range of community meetings like Victims Rights Coalitions, Human Trafficking Coalitions, Senior Services, and Fatality Review Teams for Domestic Violence, Elder Abuse, and Child Abuse. Several employees continue to participate in community exercises to prepare for mass disasters and participate on local mass casualty response groups. The Bureau Chief and Division Director continued to serve on Statewide work groups and meet with statewide stakeholders to coordinate services public and private efforts to assist crime victims.
Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.
The OAG awarded funding to 20 new programs which included a Trauma Recovery Center and Urban League Thrive project. In addition to funding current subgrantees for an additional cycle, the OAG increased all current subgrantee awards through an amendment process after the start of the grant year. Additionally, the OAG provided an emergency increase to 36 subgrantees providing them with much needed funds to continue operations. The OAG also awarded funding to 20 new applicant agencies to provide services to crime victims. Also, the OAG completed funding of the Generator Project, providing Certified Domestic Violence Centers with generators to keep victims safe during power outages.
Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period
Although many of the awarded agencies continued to provide services to victims of the priority categories, some agencies specialize in services to specific victims. For example, child protection teams and children's advocacy centers are awarded funds to provide services to victims of child abuse. The statewide projects that specialize in services for domestic violence victims continued to be funded at the local level and Domestic Violence Centers continued to receive funding for other projects. The Florida Council Against Sexual Violence continued to receive funding for victims of sexual assault along with the certified rape crisis centers. Funding for underserved victims of crime are awarded to agencies providing services to survivors of homicide, victims with disabilities, victims of elder abuse, victims of DUI/DWI and human trafficking victims. Project Cold Case, a unique VOCA subgrantee continued to receive funding to provide services to families of victims in unsolved homicide cases.
Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.
The OAG Regional Victim Services Program Specialists continue to work with the FBI Victim Advocate Units throughout the state. In addition, the Agency worked with the DOJ/OVC consultant to enhance victim services in Florida.
Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

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Language barriers continue to be a challenge. In the South Florida area many victims do not speak or read English. Numerous agencies do not have interpreters to assist non-English speaking crime victims. Undocumented victims fear deportation, having their children taken away or facing more violence from the perpetrator, if they report to law enforcement. In some remote areas of the state, there are few or no agencies to assist victims who may have difficulty completing and filing applications and required documentation. Due to COVID-19 many agencies provided services through technology, however, some victims may not have the internet access needed for these types of services and extreme staffing issues is also an emerging issue.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

High turnover rate due to insufficient salary and extremely heavy workload.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Plan to Subgrant Funds. The priority 10% will be allocated and additional needed services for victim populations will be reviewed and awarded as appropriate. Additional needs for victim services are identified through meetings with stakeholders, including representatives from the Coalition Against Domestic Violence/Department of Children and Families, Florida Council Against Sexual Violence, the Department of Health, Children's Medical Services, the Florida Network of Children's Advocacy Centers and other professionals in the victim services field. In December of each year, the Office of the Attorney General distributes a Notice of Availability for the upcoming Fiscal Year funding to hundreds of agencies throughout the state notifying them of the opportunity to apply for VOCA funding in the following manner: Published in the Florida Administrative Weekly Posted on the OAG Website Distributed to hundreds of agencies throughout the state via mail Distributed to all registered users in the EGrants system Distributed at community coalition and task force meetings throughout the state by regional OAG Victim Advocacy staff Notification to statewide organizations by the Bureau Chief Discussion at workgroups and taskforces attended by the Division Director and the Bureau Chief The Division Director and the Bureau Chief reach out to the Coalition Against Domestic Violence/Department of Children and Families, the Florida Council Against Sexual Violence, Department of Health Children's Medical Services and The Florida Network of Children's Advocacy Centers, to discuss funding larger projects that would benefit victims on a statewide basis. Both the Division Director and the Bureau Chief attend meetings throughout the state, speak with interested agencies and serve on task forces and workgroups where they consistently educate statewide stakeholders about the availability of VOCA funding. Although not all inclusive, some examples over the recent past years: Florida Sheriff's Association Florida Police Chiefs Association State Law Enforcement Chiefs Association Florida Domestic Security Oversight Committee FirstNet, State of Florida Florida Statewide Council on Human Trafficking Florida Coalition Against Domestic Violence Florida Council Against Sexual Violence Florida Opioid Task Force Statewide Domestic Violence Fatality Review Team International Association of Chiefs of Police Florida's Missing Endangered Persons Information Clearinghouse Special Olympics Florida, Board of Directors Alliance for Safety and Justice The National Alliance for Drug Endangered Children Florida Department of Children and Families-Adult Protective Services Florida Department of Elder Affairs Florida Department of Juvenile Justice Statewide Guardian ad Litem Program Urban League Consortium As always, our office is committed to outreach to all organizations brought to our attention throughout the year.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

In addition to the current subgrantees, the OAG funded 20 new service providers during this review period

Please explain how your program is able to respond to gaps in services during the reporting period.

OAG Regional Victim Services Program Specialists are well connected to the communities they serve throughout the state. They work with agencies to improve victim services at the local level. The OAG hired an employee to conduct outreach to work with service providers to determine gaps in services.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The Division of victim Services publishes an annual report that is provided to the legislature and Governor.