

MD Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2020 to Sept 30, 2021]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
Federal Award Amount	\$61,140,519.00	\$41,161,674.00	\$30,398,592.00	\$18,937,787.00
Total Amount of Subawards	\$61,437,756.00	\$36,042,894.00	\$4,852,937.00	\$0.00
Total Number of Subawards	171	119	2	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$297,237.00)	\$5,118,780.00	\$25,545,655.00	\$18,937,787.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
Government Agencies Only	39	31	1	0
Corrections	1	0	0	0
Courts	0	0	0	0
Juvenile Justice	1	1	0	0
Law Enforcement	2	4	0	0
Prosecutor	3	3	0	0
Other	32	23	1	0
Nonprofit Organization Only	130	85	1	0
Child Abuse Service organization (e.g., child advocacy center)	24	19	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	21	11	1	0
Faith-based Organization	3	3	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	22	10	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	12	5	0	0
Sexual Assault Services organization (e.g., rape crisis center)	7	3	0	0
Multiservice agency	29	25	0	0
Other	12	9	0	0

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Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	2	3	0	0
Campus-based victims services	2	3	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	171	119	2	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	160	111	2	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	1	0	0
C. Start up a new victim services project	9	6	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds				
A single SAR can select multiple service types. Numbers are not unique				
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
A.INFORMATION & REFERRAL	159	115	2	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	67	53	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	60	50	0	0
D.SHELTER/HOUSING SERVICES	37	29	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	58	47	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	77	61	0	0

Priority and Underserved Requirements				
Priority Area	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
Child Abuse				
Total Amount	\$17,553,848.00	\$9,443,588.00	\$0.00	\$0.00
% of Total Federal Award	29.00 %	23.00 %	0.00 %	
Domestic and Family Violence				
Total Amount	\$14,777,414.00	\$9,356,315.00	\$616,548.00	\$0.00
% of Total Federal Award	24.00 %	23.00 %	2.00 %	
Sexual Assault				
Total Amount	\$10,838,299.00	\$6,560,917.00	\$2,118,195.00	\$0.00
% of Total Federal Award	18.00 %	16.00 %	7.00 %	
Underserved				
Total Amount	\$12,894,919.00	\$10,556,059.00	\$2,118,194.00	\$0.00
% of Total Federal Award	21.00 %	26.00 %	7.00 %	

Budget and Staffing				
Staffing Information	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	934	1461434	0	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	543455	536995	0	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	920	2435	0	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	120254	82031	0	

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	32	2509	4268	2856	4736	3592
Adult Sexual Assault	54	1589	2222	3085	2186	2270
Adults Sexually Abused/Assaulted as Children	40	880	643	758	684	741
Arson	7	33	23	28	24	27
Bullying (Verbal, Cyber or Physical)	14	456	402	604	689	537
Burglary	9	1020	359	312	578	567
Child Physical Abuse or Neglect	42	2746	3103	3865	3484	3299
Child Pornography	22	20	37	47	44	37
Child Sexual Abuse/Assault	55	3434	3178	3215	3259	3271
Domestic and/or Family Violence	56	10894	11334	11528	13948	11926
DUI/DWI Incidents	7	373	294	113	111	222
Elder Abuse or Neglect	18	102	88	89	158	109
Hate Crime: Racial/Religious/Gender/Sexual Orientation/Other (Explanation Required)	10	26	24	26	29	26
Human Trafficking: Labor	25	53	161	66	116	99
Human Trafficking: Sex	56	339	772	326	686	530
Identity Theft/Fraud/Financial Crime	12	284	281	287	373	306
Kidnapping (non-custodial)	7	21	20	24	24	22
Kidnapping (custodial)	8	65	20	19	23	31
Mass Violence (Domestic/International)	7	9	7	14	29	14
Other Vehicular Victimization (e.g., Hit and Run)	10	129	104	101	149	120
Robbery	13	998	608	517	665	697
Stalking/Harassment	35	709	741	791	1055	824
Survivors of Homicide Victims	18	1357	1633	1427	6706	2780
Teen Dating Victimization	33	126	155	165	227	168
Terrorism (Domestic/International)	4	59	0	906	6	242
Other	11	4404	5920	8653	6615	6398

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	76	92	97	125	441

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Homeless	490	526	615	972	4202
Immigrants/Refugees/Asylum Seekers	1953	1944	2029	2884	10228
LGBTQ	361	385	466	1849	2375
Veterans	147	138	145	185	660
Victims with Disabilities: Cognitive/ Physical /Mental	1873	1406	2493	2493	10077
Victims with Limited English Proficiency	2029	3038	3851	3696	23721
Other	852	1282	969	1408	8615

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	131262	
Total number of anonymous contacts who received services during the Fiscal Year	8003	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	61122	46.56 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	21608	16.46 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	13142	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	97	0.16 %
Asian	1008	1.65 %
Black or African American	19991	32.71 %
Hispanic or Latino	10084	16.50 %
Native Hawaiian or Other Pacific Islander	199	0.33 %
White Non-Latino or Caucasian	16160	26.44 %
Some Other Race	1162	1.90 %
Multiple Races	938	1.53 %
Not Reported	7122	11.65 %
Not Tracked	4361	7.13 %
Race/Ethnicity Total	61122	
Gender Identity		
Male	14113	23.09 %
Female	40708	66.60 %
Other	240	0.39 %
Not Reported	3781	6.19 %
Not Tracked	2280	3.73 %
Gender Total	61122	
Age		
Age 0- 12	6417	10.50 %
Age 13- 17	3958	6.48 %
Age 18- 24	6923	11.33 %

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Age 25- 59	28554	46.72 %
Age 60 and Older	3301	5.40 %
Not Reported	5907	9.66 %
Not Tracked	6062	9.92 %
Age Total	61122	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	116	77881	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	51070
			A2. Information about victim rights, how to obtain notifications, etc.	59159
			A3. Referral to other victim service programs	40032
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	56362
B. Personal Advocacy/ Accompaniment	100	30236	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	2320
			B2. Victim advocacy/accompaniment to medical forensic exam	946
			B3. Law enforcement interview advocacy/accompaniment	4084
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	28783
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2490
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	3904
			B7. Intervention with employer, creditor, landlord, or academic institution	8764
			B8. Child or dependent care assistance (includes coordination of services)	1182
			B9. Transportation assistance (includes coordination of services)	2754
			B10. Interpreter services	7127
C. Emotional Support or Safety	95	43863	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	50675
			C2. Hotline/crisis line counseling	21733
			C3. On-scene crisis response (e.g., community crisis response)	554

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Services			C4. Individual counseling	53082
			C5. Support groups (facilitated or peer)	5606
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	16129
			C7. Emergency financial assistance	2592
D. Shelter/ Housing Services	57	4418	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	16201
			D2. Transitional housing	3261
			D3. Relocation assistance (includes assistance with obtaining housing)	3701
E. Criminal/ Civil Justice System Assistance	83	34694	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	23194
			E2. Victim impact statement assistance	5065
			E3. Assistance with restitution	3012
			E4. Civil legal assistance in obtaining protection or restraining order	8808
			E5. Civil legal assistance with family law issues	7444
			E6. Other emergency justice-related assistance	3506
			E7. Immigration assistance	2754
			E8. Prosecution interview advocacy/accompaniment	2972
			E9. Law enforcement interview advocacy/accompaniment	3113
			E10. Criminal advocacy/accompaniment	7656
E11. Other legal advice and/or counsel	14256			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1

Describe any program or educational materials developed during the reporting period.

The Office on an annual basis updates victim rights brochures to distribute to the public and at large conferences with victim service providers. During this reporting period, a total of 207,000 brochures/forms were distributed primarily to law enforcement and the state's attorney offices throughout the state. <http://goccp.maryland.gov/victims/rights-resources/brochures-forms/>

Describe any planning or training events held during the reporting period.

During the current reporting period, The Governor's Office of Crime Prevention, Youth, and Victim Services (GOCPYVS) conducted the Annual Maryland Crime Victim's Rights Conference. The conference was held virtually on April 19-22, 2021. It was hosted by GOCPYVS and the Maryland State Board of Victim Services. The theme of the conference was Supporting Victims, Building Trust & Engaging Communities. The four-day conference was offered victim service professionals the opportunity to listen, learn, and network with speakers and their peers as it related to emerging victim issues and innovative approaches to empowering victims. The conference included several engaging sessions focusing on: Disproportionate System Involvement, Ethics and Confidentiality for victim service providers, Representing Survivors of School-Based Gender Violence, Victim Notification, Non-Fatal Strangulation, Coordinating Accessible services for Victims during COVID 19 Pandemic, and The Maryland Handle with Care Program VOCA Supported Trainings for Programs. The Maryland Network Against Domestic Violence conducted a 5-day Comprehensive Advocate Training to improve the collaboration of services. More than 75 people from DVSP's allied agencies and community partners attended MNAV's virtual 5-day training. They reported 97% of attendees who completed the evaluation indicated they acquired and will utilize new skills and knowledge as a result. Restorative Response Baltimore, Inc invested over 700 hours of research, planning, training facilitation and direct support for school and district level leaders throughout the city of Baltimore and connecting school districts. They were able to improve the delivery of services and support for district leaders.

Describe any program policies changed during the reporting period.

During the current reporting period, The Governor's Office of Crime Prevention, Youth, and Victim Services (GOCPYVS/Office) did not experience any specific program policy changes. The Office continued to assess strategies under a new Executive Order with an independent budget structure.

Describe any earned media coverage events/episodes during the reporting period.

During the current reporting period, GOCPYVS Communication Unit and non-profit agencies reported they received earned media coverage related to VOCA supported funds via various media methods. Below are few examples: Customer reviews and testimonials are encouraged from the sub-grantees; Sub-grantee events and are also posted. A link is provided via staff email signatures, agency website, and on GOCCP's website and the social media networks. There are opportunities via shared re-tweets regarding content or content related to VOCA supported agencies and organizations. Blog posts about events and funding opportunities. Sub-grantees events and testimonials are encouraged and posted. Program Earned Media Coverage The Family Crisis Center used VOCA funds to support nationwide hotline services for community members who are navigating support systems; they were able to reach more individuals in need of housing and shelter services. The Center for Citizens assisting and Sheltering the Abused Inc. (CASA) used VOCA funds to launch a new website that affords them to have an interactive site with both internet and intranet, which is pertinent part of training their volunteers. Roberta's House used VOCA funds to increase program visibility via their Facebook site, commercials, and radio announcements to announce new services that include support groups for survivors of homicide in need of grief support groups, candle light vigils and other events held to honor survivors and victims of crime. They were able to reach more victims of crime via the site and increase the number of victims served during the reporting period. Restorative Response Baltimore's (REB) restorative practices department was featured as the Baltimore School Climate Collaborative's (BSCC) spotlighted organization. The Program Director introduced RRB and discussed upcoming care givers program that supports the mission of both RRB and BSCC to include community members in social emotional learning not connected to the school building via teaching.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

During the current reporting period, the Governor's Office of Crime Prevention, Youth, and Victim services continues to administer funding to variety of service providers in the state of Maryland. Through collaboration between stakeholders and GOCPYVS, we are able to identify where the unmet needs are in order to prioritize and meet the most pressing needs and provide services to underserved populations within the state. Agency partnerships are vital for coordinating services for victims of crime. Additionally, the agency recognizes the value in connecting with other VOCA supported agencies to support an integrative approach to victim services. The Maryland States Attorney Office collaborate with other local community agencies to assure that victims are aware of the resources available to them. The Baltimore City Police Department work closely with organizations and meet with various organizations on a monthly basis that include the Child Abuse Center, Roberta's House, State's Attorney Office, etc. to discuss updates related to victim services. GOCPYVS continues to support programs that focus on expanding services to reach under-represented diverse populations such as Bilingual and LGBTQ populations that have been impacted by crime. The office continues utilize innovative and creative ways to reach individuals, families, and children impacted by crime that reside in rural areas via brochures and other resource materials that are printed in multiple languages. These materials are placed strategically in areas they provide services within hospitals, courts, law enforcement, physician offices and libraries. The office continues to make an effort to support various programs that support individuals in need of services including emergency shelter. Organizations such as the Maryland Network Against Domestic Violence (MNADV), Maryland Coalition Against Sexual Assault and the State Board of Victim Services all work closely together to provide the Governor with information on victim services, statewide training initiatives for front line staff, family violence and recommendations through legislation that will reduce or eliminate abusive behaviors. Through other collaborations such as the Maryland Coalition Against Sexual Assaults, was able to achieve their goal by representing sexual assault programs and identify gaps in services to this population. Through these collaborations, the office is better prepared to focus on funding efforts. The Governor's Office of Crime Prevention, Youth and Victim Services continues to update annually the 3-year comprehensive State Crime and Control and Prevention Plan that will organize and coordinate multi-agency initiatives and serve as a platform as public safety strategies for the state of Maryland.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

During the current funding period, the Governor's Office of Crime Prevention, Youth and Victim Services (GOCPYVS/Office) takes a proactive approach to addressing any barriers that prevent victims from receiving assistance. During the current reporting period, the office reviewed and utilized the data collected from the Statewide Needs Assessment to address any barriers to services reported by VOCA supported by various organizations and organizations in the state of Maryland. The Victim Services Organization (VSO) and criminal justice professionals conducted and completed the assessment and concluded the following: Transportation: The main impediment to accessing victim services is transportation; 86.6% use bus services, 76.1% use taxis and 74.6% owned a vehicle or relied on a family/friend for transportation. Lack of affordable housing: There is a lack of affordable housing available to victims forcing providers to turn away or delay services to victims. One of the service providers reported out 900 of individuals they serve in need of shelter, only one third of them could be accommodated due to space. In addition to the barriers from the Needs Assessment, victims were also impacted by the COVID 19 Pandemic that prevented some of them from accessing in-person services. Some agencies/organizations offered limited in-person services due to staff shortages. Virtual sessions were offered but individuals had to have access to a computer.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

During the current reporting period, GOCPYVS continues to administer funding to the majority of victim service providers in the state of Maryland. The office is afforded the opportunity to coordinate funding throughout the state consistent with the desires of the stakeholders and identify gaps in services identified by contacts with organizations that receive VOCA funding. The office utilizes a One-Stop-Shop for victim service programs to better leverage resources, identify partnerships, and address reporting duplication. Below are some examples of how the office coordinated public and private efforts to assist victims: Provide a special emphasis to agencies that provide services to victims of sexual, domestic violence, child abuse, etc. Assisted programs that expand or enhance services that were provided to underserved populations such as Bilingual support staff, LBTQ populations Assisted programs that provide services to victims residing in rural geographical areas Assisted emergency shelter programs providing services to those in need of community referrals and other supportive services. Assisted victims of crime and survivors throughout the state of Maryland. Assisted programs that focus on addressing mental health issues and provided services Assisted programs that assured victims are apprised of their rights and treated with dignity and respect when seeking services Assisted programs that educate and help victims apply for Victim's Compensation Continual collaborations with the Maryland Network Against Domestic Violence, Maryland Coalition Against Sexual Assault, Child Advocacy Centers, etc.; these organizations provide a variety of supportive services that include training, identification of gaps in services to specialized populations, ending child sexual abuse, helping victims obtain services, etc.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

During the current reporting period, the Office remains the State Administering Agency for most victim service programs in the State of Maryland. In an effort to prioritize victims of crime, GOCPYVS took a new direction for state efforts to elevate Maryland's Crime victims within the state criminal justice system with the creation of a dedicated Victim Service Unit. The unit incorporated the Governor's Family Council, which will continue to provide the Governor with timely and accurate information on family violence and recommended strategies to reduce and eliminate abusive behaviors. The FY 2020-2021 award assisted approximately 114 programs to new and existing programs. New programs were funded and existing programs were allowed to expand their services, hire additional staff, conduct trainings related to victim services and improve their overall program effectiveness. As a result, several of the VOCA funded programs reported they were able to increase awareness and increase services for victims and survivors. Below are examples of notable activities for the Office and VOCA supported programs: GOCPYVS Program Evaluation: The Office has created a streamlined, efficient process that is consistent with the desires of the stakeholders and consolidates and coordinates funding for victim services. Data Assessment: The Office is able to assess the worth of each organization's projects based on past performance & demonstrated effectiveness of existing projects development of internal evaluation strategy, collecting and maintaining data, that measure program outcomes. Quarterly Reports: All programs are required to submit quarterly reports on a quarterly basis; the statistical data reported include quantitative and qualitative data. The reports are reviewed on a quarterly basis by Office Grant Managers. COMAR Regulations: Service providers are required to provide the service services outlined within the Code of Maryland Regulations (COMAR) and each is a member of the MNADV, the statewide coalition of domestic violence programs. Program Reviews: Site Visits are conducted on a consistent basis by program managers for domestic violence and programs receiving funding to determine compliance with all terms and conditions of the grant agreements. The visits serve as an opportunity for GOCPYVS staff to meet with service providers and discuss specific needs and program accomplishments. The visits also allow manager and agencies to review expenditures, conditions of the grant, project success, upcoming projects and or identify gaps in services. VOCA programs received desk reviews in the midst of COVID-19 crisis. The Office also dedicated COVID related resources at <http://goccp.maryland.gov/coronavirus/> / GOCPYVS staff members meet frequently to discuss program budget distribution, program updates related to current and future VOCA funding. VOCA Supported Programs The Center CAC went through accreditation in October with site visit (virtual) and received final notice they were re-accredited. VOCA funds were used for training DSS members of the team and 2 mental health staff on working with victims and families with abuse by offenders in schools. They improved awareness and education about services. The Board of Child Care of the United Methodist Church, utilized docuSign this reporting period and was able to increase the accessibility of documentation review for individuals and eliminate the travel barrier that some individuals reported. VOCA grant funds were used to their Clinical Supervisor and Therapist in trauma training for trauma certification.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

During the reporting period, several programs used VOCA funds are awarded to service providers to address priorities related to child abuse, domestic violence, assault and underserved. Program provider highlights are below: Domestic Violence, Sexual Assault, Child Abuse Domestic Violence and Forensic Initiatives - Mercy Medical Center o Mercy FNE Program - The Mercy FNE Program welcomed 74 victims of sexual assault, domestic violence and human trafficking this quarter seen by nurses on grant shifts. (226 victims total) (457 Total since Oct 1, 2020). These victims experienced no wait time as FNEs were stationed here to respond. 10 FNE candidates were also afforded the opportunity to conduct exams with these experienced Forensic Nurses. This quarter marked a rise in the severity of cases seen as well as the number of cases since the onset of Covid in March 2020. o 13 victims of elder violence and associated physical crimes were cared for by Mercy's Forensic Nurses this quarter at Mercy and mobile at 7 other hospitals including Northwest, Lifebridge, University, Hopkins and Union Memorial Medstar. o MFVRP - This quarter, the Mercy Family Violence Response Program was referred 88 patients presenting with domestic violence, sexual assault, family violence, or vulnerable adult abuse from all areas of the hospital. Of that total, three patients were ruled out for abuse and 85 were provided crisis counseling. danger assessment. safety planning. resource linkage and emotional support. All 85 patients were offered

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follow-up services and received a resource packet including information on community-based agencies, including Turn Around, Inc. and the House of Ruth Maryland. The packet also included information on the Maryland VINE Service and the Maryland Victims of Crime Fund. MFVRP staff was able to provide follow up contact by phone or email to forty-six of these individuals. An additional thirteen patients were referred to our community-based partner, Turn Around, Inc., as they serve both victims of domestic and sexual violence. Patients who refused a face-to-face consult with a MFVRP counselor were offered a comprehensive resource packet developed by the MFVRP and an opportunity to request a follow-up phone call. Sexual Violence Victim Services – Turn Around, Inc. o All patients seen by the abuse and domestic violence team receive one on one crisis intervention, safety planning, advocacy and resource referrals. 90% of those patients have identified new safety behaviors they plan to utilize. Through follow-up consults, we have provided on going intensive safety planning with at least 15% of patients. o Also, over 50% of patients referred to the abuse/dv team from the emergency department do not present with chief complaint of abuse. This means that staff is recognizing signs and symptoms of abuse or the patient screened positive for during abuse screening. Victims of Child Sexual Abuse - Anne Arundel County Department of Social Services o The Anne Arundel County DHS Child Advocacy Center completed 78 investigations of sexual abuse, sexual assault, and/or referrals from other jurisdictions. Of these cases 15 were between the ages of 0-6, 28 were between the ages of 7-12, and 35 were between the ages of 13-18. There were 32 males and 46 females. Of this group 44 were Caucasian, 18 were Latino, and 16 were African Americans. There were no American Indians, Asians, or others served during this quarter. The CAC Victims Advocate provided services to 68 families during this quarter. o The States Attorney s Office reported that 18 cases were taken to trial this quarter. Of this number, 17 were adults and 1 was a juvenile. Two cases were found not guilty and the others resulted in convictions. o The multi-disciplinary team (MDT) continues to meet virtually once a month and completed eight (8) case reviews this quarter. During the case review process, the Forensic Interviewer/Social Worker, presents a challenging case to the team. Examples of a challenging case are: 1) a child has recanted his/her story, 2) the alleged maltreater is another juvenile, or 3) the victim has attempted suicide. The MDT members offer expert advice on how to best address the situation. The team consist of social workers, mental health providers, detectives, medical practitioners, and an attorney. Once the review is complete, the social worker uses the advice provided by the team and move forward with the case. The MDT members generally assess 4 to 5 cases each

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

The Office continues to build on existing systems and collaborate with service providers to produce a broad and coordinated response to human trafficking. Human trafficking is a horrible crime that continues to exist in the state of Maryland. Some sub-grantees provide support and assistance to victims of labor and sex trafficking. Victims are often hesitant to come forward and service providers spend a great deal of time building a rapport with them and for this reason, GOCPYVS has prioritized addressing human trafficking in Maryland. The Office coordinates human trafficking efforts across the state by the coordination of state agency policies and protocols to combat human trafficking, developing and delivering trainings to state and local law enforcement and government personnel, and establishing and implementing data collection to capture the nature and scope of human trafficking in Maryland and coordinating with resources and organizations engaged in these efforts, including the Maryland Human Trafficking Force. Support and assistance for these victims has included personal advocacy, assistance with accessing other services such as medical and crisis interventions. Service providers continue to support FBI interviews and collaborate with FBI Victims Specialists.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

During the current reporting period, there was a noticeable increase in the number of victims in need of services as a result of rise in crime throughout the state of Maryland. As the number of individuals impacted by crime continue to increase, the state continues to look for various ways to support victims. The Office is the designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. To assist with understanding the emerging issues affecting crime victims throughout the state of Maryland, the Office sought services through an outside vendor to take a closer look at the services provided to victims of crime through a Victim s Needs Assessment. The Needs Assessment outlined emerging issues, below are results along with reported trends reported by programs supported by VOCA funds: Transportation: Respondents reported the lack of transportation and cost associated with the bus system, taxi and own vehicle or family or friend assistance was the number one recommendation for improving accessibility for victim services. Paid transportation of travel vouchers would help with increasing services for clients. Victims of crime who reside in rural geographical areas also report transportation as a barrier to receiving services. Lack of Affordable Housing: Lack of available funding for housing forces victim service providers to turn away or delay services to victims often forcing them back in at risk communities. In some cases, lack of affordable housing might cause additional stressors to victims rendering the available resources (transitional housing or shelters). In addition to lack of affordable housing, victims are sometimes misplaced from their homes when fleeing high risk communities where the crime took place in fear of their life or their family members leaving them homeless. For some agencies, the availability of 24/7 emergency shelters for women and children who are escaping an abusive relationship is another noted reason why individuals seeking victim services are often turned away. Specialized Groups: There are other groups that require specialized services that include victims of sex trafficking or LGBTQ communities who are faced with an added level of stressors when seeking housing services. Agencies in the state of Maryland continue to find creative ways to improve the delivery of services by working closely together with other agencies and seeking additional funding to include relocation assistance and crisis funds to assist with past and overdue utility cost, moving expenses or deposits. Issues of Co-morbidity and mental health concerns has also forced agencies to take a closer look at how they are providing services for victims that are presenting with special needs. Issues surrounding access to community mental health services, medication maintenance and stigmas related to mental health diagnosis are key factors why victims of crime go unreported. With the increase in the number of immigrants reporting for victim services who have language barriers leave a number of agencies crippled; they seek funding to include Bilingual staff to serve diverse populations.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

During the current reporting period, there were different programs that faced more challenges retaining staff due to the COVID 19 Pandemic. For this period, FY 2020 awards were returned due to staff vacancies. Various programs struggled with recruitment, hiring, and retaining qualified staff. Program staff were not only concerned about staff coverage but now they were tasked with developing telework schedules and addressing staff concerns related to exposure to the COVID 19 virus; it left many programs adjusting their schedules while trying to provide services to victims. In addition, fluctuating VOCA grant funds also added to the stress of maintaining program consistency and delivering services for victims of crime. A large portion of programs rely heavily on VOCA grant funds to meet the growing needs of victims in need of services. A great deal of victim service programs relies upon VOCA grant funding to support program personnel and operation cost. Dependence on grant funds often have a significant impact on hiring procedures for service providers: they are often making difficult decisions when

deciding whether or not to hire full time employees verses contractual positions. Contractual employees often are not always offered the amenities that a full-time job would, making retention a problem for service providers.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

GOCPYV understands the importance of notifying victim service providers to keep them abreast of available funding. Regular cycle VOCA subrecipients that received an award on October 1, 2019 were made aware that they were eligible to apply for third year of continuation funding beginning October, 1, 2020 equal to the level of grant-funded personnel in the current award budget plus an additional 10% in funds as long as they were in good standing and demonstrating effective outcomes. This information was advertised to all interested agencies throughout the state; information was posted on the web-site and messages were sent out. During this reporting period VOCA funds were used to sustain current continuous service providers, as well as, fund new VOCA funded agencies. GOCPYV also conducted a virtual training and the availability of VOCA funding for victims of crime was announced and discussed. <http://goccp.maryland.gov/coronavirus/>

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Maryland continues to manage a sizeable decrease in funding, it is imperative that funds be sustained in providing essential services. Regular cycle VOCA subrecipients that received an award on October 1, 2019 were eligible to apply for a third year of continuation funding beginning October 1, 2020, equal to the level of grant-funded personnel in the current budget plus additional 10% in funds if the subrecipient is in good standing and the program is demonstrating effective outcomes. Grant funded personnel can be either the personnel or contractual budget categories. Subrecipients were allowed to apply for funding to support any allowable budgeted items, up to 110% of their current grant funded personnel funding. Subrecipients had the flexibility to retain personnel or shift resources to address another important need. During this reporting period, Current VOCA subrecipients were required to submit an abbreviated application in GMS. Due to the decrease in funding, new applications were ineligible for this funding cycle. Funding was directed to all current underserved populations during this reporting period. Since the Office utilized three (3) funding pots during this cycle, FY s 18, 19, & 20; an average of 18% of the total award was utilized to support underserved populations.

Please explain how your program is able to respond to gaps in services during the reporting period.

The Governor's Office of Crime Prevention, Youth and Victim Services is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. Beginning in 2009, GOCPYVS received Maryland's VOCA award to fund direct services to victims of crime. To assist with determining gaps in services throughout the State of Maryland. The office sought services through an outside vendor to look deeper into services provided to victim of crime through a Victims Needs Assessment. Victim Service Providers throughout the state assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service in order to reduce unmet needs and service gaps. Results of the needs assessment along with the concerns reported through quarterly reports helped coordinate funding priorities for victims of crime assistance projects. The needs assessment, in particular, outlines emerging issues throughout the state. Moreover, the increase in VOCA funds allowed applicants to seek additional methods for reaching out to victims of crime (e, social media, billboards, advanced technology) and allow more focus on new populations who are without doubt in need of services. Applicants applied for what they needed; prioritizing their needs budget-wise based on project goals and objectives.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

GOCPYVS has moved towards collecting outcome- based performance measures; encouraging projects and initiatives to focus on delivering services and show their effectiveness via documented outcome measures. Guidance is provided in the NOFA availabilities, otherwise known as solicitations to include measurable change or data in their applications to include a measurable change in the quality of life, change in behavior by a client or an impact as a result of the program. Outcomes to be numeral counts, standardized measures, level of functioning scales, client satisfaction.