# MO Annual State Performance Report

## Victim Assistance Formula Grant Program

## Reporting Period: [Oct 1, 2020 to Sept 30, 2021]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

### OVC VOCA Assistance Funds

|  | 2018-V2-GX-0035 | 2019-V2-GX-0044 | 2020-V2-GX-0059 | 2021-15POVC-21-GG-00633-ASSI |
|---|---|---|---|---|
| **Federal Award Amount** | $61,755,273.00 | $41,725,123.00 | $30,852,327.00 | $19,229,300.00 |
| **Total Amount of Subawards** | $61,142,832.00 | $33,961,206.00 | $16,239.00 | $0.00 |
| **Total Number of Subawards** | 130 | 194 | 2 | 0 |
| **Administrative Funds Amount** | $0.00 | $0.00 | $0.00 | $0.00 |
| **Training Funds Amount** | $0.00 | $0.00 | $0.00 | $0.00 |
| **Balance Remaining** | $612,441.00 | $7,763,917.00 | $30,836,088.00 | $19,229,300.00 |

### Subgrantee Organization Type

The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.

| Type of Organization | 2018-V2-GX-0035 | 2019-V2-GX-0044 | 2020-V2-GX-0059 | 2021-15POVC-21-GG-00633-ASSI |
|---|---|---|---|---|
| **Government Agencies Only** | **23** | **27** | **0** | **0** |
| Corrections | 1 | 1 | 0 | 0 |
| Courts | 2 | 2 | 0 | 0 |
| Juvenile Justice | 1 | 1 | 0 | 0 |
| Law Enforcement | 5 | 6 | 0 | 0 |
| Prosecutor | 10 | 12 | 0 | 0 |
| Other | 4 | 5 | 0 | 0 |
| **Nonprofit Organization Only** | **98** | **157** | **2** | **0** |
| Child Abuse Service organization (e.g., child advocacy center) | 23 | 24 | 2 | 0 |
| Coalition (e.g., state domestic violence or sexual assault coalition) | 0 | 0 | 0 | 0 |
| Domestic and Family Violence Organization | 20 | 40 | 0 | 0 |
| Faith-based Organization | 2 | 4 | 0 | 0 |
| Organization Provides Domestic and Family Violence and Sexual Assault Services | 32 | 59 | 0 | 0 |
| Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse) | 3 | 4 | 0 | 0 |
| Sexual Assault Services organization (e.g., rape crisis center) | 1 | 2 | 0 | 0 |
| Multiservice agency | 8 | 11 | 0 | 0 |
| Other | 9 | 13 | 0 | 0 |

| Federally Recognized Tribal Governments, Agencies, and Organizations Only | **0** | **0** | **0** | **0** |
|---|---|---|---|---|
| Child Abuse Service organization (e.g., child advocacy center) | 0 | 0 | 0 | 0 |
| Court | 0 | 0 | 0 | 0 |
| Domestic and Family Violence organization | 0 | 0 | 0 | 0 |
| Faith-based organization | 0 | 0 | 0 | 0 |
| Juvenile justice | 0 | 0 | 0 | 0 |
| Law Enforcement | 0 | 0 | 0 | 0 |
| Organization provides domestic and family violence and sexual assault services | 0 | 0 | 0 | 0 |
| Prosecutor | 0 | 0 | 0 | 0 |
| Sexual Assault Services organization (e.g., rape crisis center) | 0 | 0 | 0 | 0 |
| Other justice-based agency | 0 | 0 | 0 | 0 |
| Other agency that is NOT justice-based (e.g., human services, health, education) | 0 | 0 | 0 | 0 |
| Organization by and/or for a specific traditionally underserved community | 0 | 0 | 0 | 0 |
| Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse) | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 |
| **Campus Organizations Only** | **9** | **10** | **0** | **0** |
| Campus-based victims services | 6 | 7 | 0 | 0 |
| Law enforcement | 0 | 0 | 0 | 0 |
| Physical or mental health service program | 1 | 1 | 0 | 0 |
| Other | 2 | 2 | 0 | 0 |
| **Total Number of Subawards** | **130** | **194** | **2** | **0** |

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

| Subaward Purpose<br>A single SAR can select multiple purposes. Numbers are not unique | | | | |
|---|---|---|---|---|
| | **2018-V2-GX-0035** | **2019-V2-GX-0044** | **2020-V2-GX-0059** | **2021-15POVC-21-GG-00633-ASSI** |
| A. Continue a VOCA-funded victim project funded in a previous year | 114 | 148 | 1 | 0 |
| B. Expand or enhance an existing project not funded by VOCA in the previous year | 29 | 73 | 1 | 0 |
| C. Start up a new victim services project | 7 | 6 | 0 | 0 |
| D. Start up a new **Native American** victim services project | 1 | 1 | 0 | 0 |
| E. Expand or enhance an existing **Native American** project | 0 | 0 | 0 | 0 |

## VOCA and Match Funds
A single SAR can select multiple service types. Numbers are not unique

| | 2018-V2-GX-0035 | 2019-V2-GX-0044 | 2020-V2-GX-0059 | 2021-15POVC-21-GG-00633-ASSI |
|---|---|---|---|---|
| A.INFORMATION & REFERRAL | 1 | 183 | 2 | 0 |
| B.PERSONAL ADVOCACY/ACCOMPANIMENT | 1 | 169 | 1 | 0 |
| C.EMOTIONAL SUPPORT OR SAFETY SERVICES | 1 | 159 | 0 | 0 |
| D.SHELTER/HOUSING SERVICES | 0 | 116 | 0 | 0 |
| E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE | 0 | 160 | 2 | 0 |
| F. ASSISTANCE IN FILING COMPENSATION CLAIMS | 1 | 190 | 2 | 0 |

## Priority and Underserved Requirements

| Priority Area | 2018-V2-GX-0035 | 2019-V2-GX-0044 | 2020-V2-GX-0059 | 2021-15POVC-21-GG-00633-ASSI |
|---|---|---|---|---|
| **Child Abuse** | | | | |
| Total Amount | $15,345,076.00 | $9,089,210.00 | $16,239.00 | $0.00 |
| % of Total Federal Award | 25.00 % | 22.00 % | 0.00 % | |
| **Domestic and Family Violence** | | | | |
| Total Amount | $30,231,950.00 | $17,865,562.00 | $0.00 | $0.00 |
| % of Total Federal Award | 49.00 % | 43.00 % | 0.00 % | |
| **Sexual Assault** | | | | |
| Total Amount | $6,749,096.00 | $3,637,543.00 | $0.00 | $0.00 |
| % of Total Federal Award | 11.00 % | 9.00 % | 0.00 % | |
| **Underserved** | | | | |
| Total Amount | $8,340,467.00 | $3,365,800.00 | $0.00 | $0.00 |
| % of Total Federal Award | 14.00 % | 8.00 % | 0.00 % | |

## Budget and Staffing

| Staffing Information | 2018-V2-GX-0035 | 2019-V2-GX-0044 | 2020-V2-GX-0059 | 2021-15POVC-21-GG-00633-ASSI |
|---|---|---|---|---|
| Total number of paid staff for all subgrantee victimization program and/or services | 2417 | 3455 | 20 | |
| Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services | 49355379 | 49816452 | 5559 | |
| Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services | 7793 | 7561 | 80 | |
| Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services | 796579 | 631103 | 1713 | |

## AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

### Victimization Type

| Victimization Type | Number of Subgrantees Indicating Intent to Serve This Victim Type | Number of Individuals Who Actually Received Services Based on a Presenting Victimization | | | | |
|---|---|---|---|---|---|---|
| | | Quarter 1 Total | Quarter 2 Total | Quarter 3 Total | Quarter 4 Total | Per Quarter Average |
| Adult Physical Assault (includes Aggravated and Simple Assault) | 83 | 6654 | 5886 | 6737 | 8051 | 6832 |
| Adult Sexual Assault | 124 | 3127 | 2790 | 2941 | 3774 | 3158 |
| Adults Sexually Abused/Assaulted as Children | 85 | 891 | 918 | 928 | 912 | 912 |
| Arson | 30 | 154 | 162 | 187 | 223 | 181 |
| Bullying (Verbal, Cyber or Physical) | 68 | 814 | 1040 | 1049 | 1519 | 1105 |
| Burglary | 29 | 2083 | 2193 | 2154 | 2374 | 2201 |
| Child Physical Abuse or Neglect | 5 | 7912 | 8644 | 9782 | 14131 | 10117 |
| Child Pornography | 58 | 309 | 898 | 273 | 457 | 484 |
| Child Sexual Abuse/Assault | 1 | 5749 | 7096 | 6953 | 8242 | 7010 |
| Domestic and/or Family Violence | 20 | 26239 | 26022 | 26853 | 31638 | 27688 |
| DUI/DWI Incidents | 1 | 838 | 961 | 1169 | 1435 | 1100 |
| Elder Abuse or Neglect | 70 | 209 | 255 | 251 | 274 | 247 |
| Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required) | 41 | 33 | 45 | 39 | 24 | 35 |
| Human Trafficking: Labor | 54 | 26 | 41 | 27 | 35 | 32 |
| Human Trafficking: Sex | 91 | 150 | 170 | 213 | 717 | 312 |
| Identity Theft/Fraud/Financial Crime | 33 | 1717 | 1752 | 1753 | 1283 | 1626 |
| Kidnapping (non-custodial) | 42 | 193 | 220 | 179 | 249 | 210 |
| Kidnapping (custodial) | 39 | 88 | 146 | 155 | 118 | 126 |
| Mass Violence (Domestic/International) | 25 | 66 | 79 | 194 | 241 | 145 |
| Other Vehicular Victimization (e.g., Hit and Run) | 32 | 2054 | 2345 | 2362 | 3048 | 2452 |
| Robbery | 31 | 929 | 994 | 901 | 853 | 919 |
| Stalking/Harassment | 97 | 2089 | 2027 | 2500 | 3477 | 2523 |
| Survivors of Homicide Victims | 46 | 1242 | 1021 | 1368 | 1140 | 1192 |
| Teen Dating Victimization | 85 | 101 | 338 | 216 | 131 | 196 |
| Terrorism (Domestic/International) | 20 | 55 | 49 | 88 | 209 | 100 |
| Other | 1 | 17176 | 13092 | 15473 | 19709 | 16362 |

### Special Classifications of Individuals

| Special Classifications of Individuals | Number of Individuals Self Reporting a Special Classification | | | | |
|---|---|---|---|---|---|
| | Quarter 1 Total | Quarter 2 Total | Quarter 3 Total | Quarter 4 Total | Per Quarter Average |
| Deaf/Hard of Hearing | 343 | 389 | 519 | 411 | 2315 |

| | | | | | |
|---|---|---|---|---|---|
| Homeless | 3422 | 2561 | 2692 | 2850 | 17633 |
| Immigrants/Refugees/Asylum Seekers | 420 | 479 | 506 | 493 | 1465 |
| LGBTQ | 538 | 535 | 580 | 665 | 2487 |
| Veterans | 145 | 126 | 161 | 145 | 635 |
| Victims with Disabilities: Cognitive/ Physical /Mental | 2912 | 2923 | 3356 | 4391 | 12768 |
| Victims with Limited English Proficiency | 756 | 786 | 912 | 779 | 3194 |
| Other | 553 | 32 | 1047 | 3283 | 2740 |

## General Award Information

| Activities Conducted at the Subgrantee Level | Number | Percent |
|---|---|---|
| Total number of individuals who received services during the Fiscal Year. | 274205 | |
| Total number of anonymous contacts who received services during the Fiscal Year | 28356 | |
| Number of new individuals who received services from your state for the first time during the Fiscal Year. | 108280 | 39.49 % |
| Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year? | 33041 | 12.05 % |
| Number of individuals assisted with a victim compensation application during the Fiscal Year. | 7852 | |

## Demographics

| Demographic Characteristic of New Individuals Served | Number | Percent |
|---|---|---|
| **Race/Ethinicity** | | |
| American Indian or Alaska Native | 343 | 0.32 % |
| Asian | 551 | 0.51 % |
| Black or African American | 19852 | 18.33 % |
| Hispanic or Latino | 2736 | 2.53 % |
| Native Hawaiian or Other Pacific Islander | 708 | 0.65 % |
| White Non-Latino or Caucasian | 55396 | 51.16 % |
| Some Other Race | 552 | 0.51 % |
| Multiple Races | 2304 | 2.13 % |
| Not Reported | 15996 | 14.77 % |
| Not Tracked | 9842 | 9.09 % |
| **Race/Ethnicity Total** | **108280** | |
| **Gender Identity** | | |
| Male | 26671 | 24.63 % |
| Female | 65097 | 60.12 % |
| Other | 390 | 0.36 % |
| Not Reported | 8154 | 7.53 % |
| Not Tracked | 7968 | 7.36 % |
| **Gender Total** | **108280** | |
| **Age** | | |
| Age 0- 12 | 15647 | 14.45 % |
| Age 13- 17 | 8485 | 7.84 % |
| Age 18- 24 | 9659 | 8.92 % |

| | | |
|---|---|---|
| Age 25- 59 | 46634 | 43.07 % |
| Age 60 and Older | 5606 | 5.18 % |
| Not Reported | 13770 | 12.72 % |
| Not Tracked | 8479 | 7.83 % |
| **Age Total** | **108280** | |

### Direct Services

| Service Area | # of Subgrantees That Provided Services in This Category | # of Individuals/Contacts Receiving Services | Specific Service | Frequency of Service |
|---|---|---|---|---|
| A. Information & Referral | 124 | 145671 | Enter the number of times services were provided in each subcategory. | 0 |
| | | | A1. Information about the criminal justice process | 114566 |
| | | | A2. Information about victim rights, how to obtain notifications, etc. | 78735 |
| | | | A3. Referral to other victim service programs | 40662 |
| | | | A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.) | 70581 |
| B. Personal Advocacy/ Accompaniment | 117 | 64148 | Enter the number of times services were provided in each subcategory. | 0 |
| | | | B1. Victim advocacy/accompaniment to emergency medical care | 2433 |
| | | | B2. Victim advocacy/accompaniment to medical forensic exam | 3168 |
| | | | B3. Law enforcement interview advocacy/accompaniment | 5559 |
| | | | B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects) | 211084 |
| | | | B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection | 5115 |
| | | | B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief) | 720 |
| | | | B7. Intervention with employer, creditor, landlord, or academic institution | 4176 |
| | | | B8. Child or dependent care assistance (includes coordination of services) | 6484 |
| | | | B9. Transportation assistance (includes coordination of services) | 16447 |
| | | | B10. Interpreter services | 3304 |
| C. Emotional Support or Safety | 111 | 113173 | Enter the number of times services were provided in each subcategory. | 0 |
| | | | C1. Crisis intervention (in-person, includes safety planning, etc.) | 123608 |
| | | | C2. Hotline/crisis line counseling | 107498 |
| | | | C3. On-scene crisis response (e.g., community crisis response) | 1267 |

| | | | | |
|---|---|---|---|---|
| Services | | | C4. Individual counseling | 70323 |
| | | | C5. Support groups (facilitated or peer) | 16830 |
| | | | C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.) | 24111 |
| | | | C7. Emergency financial assistance | 8207 |
| D. Shelter/ Housing Services | 78 | 15612 | Enter the number of times services were provided in each subcategory. | 0 |
| | | | D1. Emergency shelter or safe house | 180868 |
| | | | D2. Transitional housing | 40293 |
| | | | D3. Relocation assistance (includes assistance with obtaining housing) | 4643 |
| E. Criminal/ Civil Justice System Assistance | 117 | 155663 | Enter the number of times services were provided in each subcategory. | 0 |
| | | | E1. Notification of criminal justice events | 202339 |
| | | | E2. Victim impact statement assistance | 23253 |
| | | | E3. Assistance with restitution | 15025 |
| | | | E4. Civil legal assistance in obtaining protection or restraining order | 19560 |
| | | | E5. Civil legal assistance with family law issues | 30607 |
| | | | E6. Other emergency justice-related assistance | 2642 |
| | | | E7. Immigration assistance | 714 |
| | | | E8. Prosecution interview advocacy/accompaniment | 10575 |
| | | | E9. Law enforcement interview advocacy/accompaniment | 4296 |
| | | | E10. Criminal advocacy/accompaniment | 281839 |
| | | | E11. Other legal advice and/or counsel | 14488 |

## ANNUAL QUESTIONS

| Grantee Annually Reported Questions | |
|---|---|
| **Question/Option** | **Count** |
| **Were any administrative and training funds used during the reporting period?** | |
| Yes | 1 |
| No | 0 |
| **Did the administrative funds support any education activities during the reporting period?** | |
| Yes | 1 |
| No | 0 |
| Number of requests received for education activities during the reporting period. | 2746 |
| Number of people trained or attending education events during the reporting period. | 15859 |
| Number of events conducted during the reporting period. | 102 |
| **Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?** | |
| Yes | 1 |
| No | 0 |

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**Describe any program or educational materials developed during the reporting period.**

During the reporting period of October 1, 2020, through September 30, 2021, VOCA funds supported the data gathering and analysis of VOCA sub-recipients and MOCADSV member agencies response to COVID-19. Initially these efforts were to support technical assistance and training activities, however development of a TA publication proved to be worthwhile. The MOCADSV 2020 COVID Impact Snapshot provided valuable information about the challenges and effects COVID-19 had on domestic and sexual violence agencies and ongoing changes in services. Other funding sources were used for the development and distribution of this publication. ProtectMOKids: In the fall of 2021, Missouri KidsFirst updated ProtectMOKids.com, a statewide online reporter training to reflect updated laws surrounding mandated reporter and best practices. This update was last done in 2017. ProtectMOKids is a free, online training recommended by the Task Force on the Prevention of Sexual Abuse of Children and supported by the Department of Social Services. The training covers the legal requirements for mandated reporters, definitions and indicators of child abuse and neglect and details, how to effectively report abuse and what to expect when making a report. The top 3 professions who participate in this training are school professionals, day care workers, social workers and medical providers. The improvements include more detailed information about sentinel injuries, indicators of neglect and youth with problematic sexual behaviors. Guidance materials on recognizing and responding to sexual abuse: In late fall of 2020, Missouri KidsFirst developed (in partnership with the Missouri Department of Elementary and Secondary Education) developed guidance and training materials for schools for child sexual abuse training. The guidance materials guide schools through an intentional process of preparing for and providing effective sexual abuse education in compliance with Missouri law (Section 170.045, RSMo). Missouri law requires that school districts annually provide trauma-informed, developmentally appropriate sexual abuse training, at minimum for grades 6 through 12. The training includes instruction on (a) providing students with the knowledge and tools to recognize sexual abuse; (b) providing students with the knowledge and tools to report an incident of sexual abuse; (c) Actions that a student who is a victim of sexual abuse could take to obtain assistance and intervention; and (d) Available resources for students affected by sexual abuse. Child abuse multi-disciplinary investigation team training: In 2019 the MDT Workgroup of the Task Force on the Prevention of Sexual Abuse of Children developed the initial eight hour training which is POST, CLE, CEU and 210 certified which covers the basics of the MDT model. Since 2019 this training was offered in multiple regions throughout the State to over 200 MDT members. To further increase capacity for this training, the MDT Workgroup released an MDT Basics Training Toolkit in 2021 and provided a Train-the-Trainer event in September 2021. 18 people attended and now have the training and materials to facilitate the 8-hour MDT Basics training across the state.

**Describe any planning or training events held during the reporting period.**

Mandated Reporters: Number of users during reporting period: 12,828 (includes users who completed the training and users who are still in progress of completing the training) Number of users completed 10,653 (users who completed the training within this timeframe) Victim Advocates: (197 attendees; 14 hours) 10/1/20: Initial Training for Advocates 7/22/21 and 7/27/22 Non-Violent Communication: A Language of Clarity and Compassion that Builds Resilience to Trauma (Part 1 & 2) Victim Advocates/Mental Health Providers (24 attendees; 17 hours) 8/3/21: Introduction to Motivational Interviewing 9/23/21-9/24/21: Motivational Interviewing-2 Day Initial Training All CAC Staff (82 attendees; 5 hours) 7/12/21 & 7/19/21: Living With Compassion: Part 1 and 2 Multi-Disciplinary Team Members (1,300 attendees; 9 Hours-Children s Division, Law enforcement, prosecutors, advocates, forensic interviews, more) 10/15/20: Crime Victims Compensation Program Overview 11/4/20: SAFE-CARE MDT Medical-Forensic Training: Normal Growth and Development 11/16/20: Multi-Disciplinary Team Basic Training-Child Abuse Investigations 11/20/20: SAFE-CARE MDT Medical-Forensic Training: Failure to Thrive (FTT) and Obesity 12/18/20: SAFE-CARE MDT Medical-Forensic Training: Medical Neglect 1/11/21: SAFE-CARE MDT Medical Forensics Training: Development and Common Behavioral Issues: Birth to 5 Years 2/8/21: SAFE-CARE MDT Medical Forensics Training: Development and Common Behavioral Issues: Adolescents 5/12/2021: Multi-Disciplinary Team Basic Training-Child Abuse Investigations Forensic interviewers and Multi-Disciplinary Team trainings (60 attendees;64 hours) 10/26-10/30/20: ChildFirst National Course 4/19/21-4/23/21: ChildFirst National Course Forensic Interviewers (87 attendees; 25.5 hours) 11/9/20: Forensic Interviewers-Mock Interview Training 3/31/21-4/1/21: Missouri Statewide Forensic Interview Peer Review 5/4/21: Forensic Interviewers-Mock Interview Training 9/21/21: Missouri Statewide Forensic Interview Peer Review MOCADSV provides domestic violence and sexual assault training services at no cost to Missouri crime victim service programs. MOCADSV training supports statewide consistency of core service provision and focuses on service implementation, administration, empowerment and respect for the rights of service recipients. During the reporting period, VOCA supported the following regional, statewide, leadership, capacity building, onsite and community trainings. Regional meetings: St. Louis Regional Meeting: Services, Support and Connection (10/13/2020) Southwest Regional Meeting: Services, Support and Connection (12/04/2020) NW Regional Meeting: Services, Support and Connection (12/16/2020) Description: MOCADSV hosted training with regional advocacy programs about changes in services, what we are doing to support survivors of domestic and sexual violence and how we are taking care of ourselves and each other during these challenging times. Statewide trainings: ADVOCACY IN PRACTICE: Crisis Intervention, Safety Planning and Hotline (10/14/2020, 10/21/2020, 10/28/2020) Stronger Together: Collaborating for student support in light of changing regulations (10/30/2020) ADVOCACY IN PRACTICE: Survivor's Health and Medical Advocacy (11/18/2020, 12/02/2020 ADVOCACY COURSE: Justice System and Community-Based Advocacy Collaborations: A Networking Approach NE and SE Region (02/05/2021,02/05/2021) Let's Talk About Sex and Services: An Introduction to Reproductive Health Advocacy (04/07/2021. Court Advocacy During COVID-19 (04/14/2021, 07/07/2021) PREAMissouri: Providing Support to Incarcerated Survivors (04/22/2021) Grant Writing (07/08/2021) VOCA Grant Writing (07/14/2021) Leadership courses: Senior Leadership Virtual Roundtable: Building and Supporting Your Team (11/17/2020) Mid-Level Management Roundtable: Building and Supporting Your Team (11/20/2020) LEADERSHIP COURSE: Federal and State Grant Compliance (01/26/2021, 02/02/2021) Directors' Academy: Strategic Fundraising (02/11/2021, 02/12/2021) Directors' Academy: More than Words: Telling Your Community Who You Are and What You Do (05/13/2021, 05/14/2021) Capacity Building: Sexual Assault Services Capacity Building (11/12/2020, 01/27/2021, 02/24/2021, 03/22/2021, 05/06/2021, 06/29/2021, 08/03/2021) People of Color Networking Group (10/16/2020, 10/23/2020, 11/13/2020, 12/11/2020, 01/20/2021, 02/17/2021, 03/17/2021, 04/21/2021, 05/19/2021, 06/16/2021, 07/21/2021, 08/18/2021, 09/15/2021. Immigrant and Refugee Services Roundtable (07/16/2021) Onsite Trainings: ONSITE TRAINING: Hope Haven: Shelter Rules and Communication (12/18/2020). Community Trainings: COMMUNITY TRAINING for Drug Court: Power and Control: An Introduction to Domestic Violence (04/23/2021) COMMUNITY TRAINING for the National Organization for Victim Assistance: Military Families and Members Virtual Training (06/01/2021, 06/08/2021)

**Describe any program policies changed during the reporting period.**

OVC updated match waiver requirements and reporting requirements due to the National Pandemic. All agencies were advised of the update.

**Describe any earned media coverage events/episodes during the reporting period.**

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**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

The majority of agencies maintain memoranda of understanding with each other to accommodate each other to provide assistance when they are unable to meet a victim's need.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

The majority of the land in Missouri is rural making access to services in those areas challenging. Also many rural service providers serve multiple counties and find that their shelters and services are at capacity, and that they have to refer victims to other agencies for assistance. In addition, the urban areas also face capacity issues due to having large populations and limited space. They also work with other agencies to make sure all victims needs are met, if they are unable to do so.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

The department works closely with advocates, local law enforcement, prosecuting attorney s offices and other agencies to collaborate with community partners to identify the most effective way to serve victims of crime.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

Subrecipients provide the following activities aimed to improved service delivery. They include but are not limited to: law enforcement training, victim service training and client satisfaction surveys. The department also worked to identify and eliminate gaps in services in rural areas of the state by working with agencies who provide advocate services in as many prosecutor s offices as possible throughout the state.

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

Child Abuse: The Department continued to work with Children s Advocacy Centers as well as with Court Appointed Special Advocate (CASA) programs across the state. Domestic Violence: The Department works closely with the Missouri Coalition Against Domestic and Sexual Violence (MCADSV) to combat domestic violence in the state. The largest percentage of VOCA funds go to agencies who serve victims of domestic violence. Sexual Assault: The Department continues to work with several agencies who serve victims of sexual assault, such as the Metropolitan Organization to Counter Sexual Assault. Through this collaboration and others, Missouri is able to meet the 10% requirement in this priority category. Underserved: Providing better access to underserved populations is a top priority for the Department. The Department has partnered with several agencies who provide services to underserved communities including the LGBTQ community, Deaf and Deafblind community, South East Asian Women community, and families affected by drunk driving incidents.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

All subrecipients are required to certify they will serve all victims of Federal Crimes. Since human trafficking continues to be an area of concern, most subrecipients have developed a process to screen clients for this type of victimization.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Notable issues reported to be of concern to victim service providers include: - Growing number of clients with mental health and/or substance abuse issues - Lack of shelter space - Lack of transportation - Lack of affordable housing, healthcare, and legal services - Need for services for the older/elderly population - Need for services relating to hate crimes and cyber attacks - Increase in violent crime in urban areas

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

The Department has had some staff turnover during this reporting period. Many subrecipients continue to report issues with staff retention and turnover.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

The Department publicizes the availability of funding through our agency website, email communications, word of mouth, and social media.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

The Department is able to direct fund new/underserved populations through discretionary awards, competitive bid process, and amending current contracts to provide additional funding and services.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

The Department provides resources to organizations to connect them with similar agencies throughout the state to provide more streamlined service coordination. MOUs and letters of collaboration between entities are required at the time they submit their proposal to ensure gaps in services are kept to a minimum. The Department encourages all subrecipients to collaborate with each other in order to meet the needs of all victims.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

Data collected during the budget review process is utilized in creating efficiency and effectiveness measures that are reviewed by the Director of Social Services, Governor, and Legislature. Also, the quarterly and annual reports are made available to the governor, legislature and other entities.