

# UT Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2020 to Sept 30, 2021]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2018-V2-GX-0051</b>	<b>2019-V2-GX-0063</b>	<b>2020-V2-GX-0015</b>	<b>2021-15POVC-21-GG-00601-ASSI</b>
<b>Federal Award Amount</b>	\$31,579,191.00	\$21,771,193.00	\$16,354,897.00	\$10,394,739.00
<b>Total Amount of Subawards</b>	\$30,742,608.00	\$20,716,201.00	\$0.00	\$0.00
<b>Total Number of Subawards</b>	201	123	0	0
<b>Administrative Funds Amount</b>	\$1,578,959.00	\$1,088,559.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	(\$742,376.00)	(\$33,567.00)	\$16,354,897.00	\$10,394,739.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2018-V2-GX-0051</b>	<b>2019-V2-GX-0063</b>	<b>2020-V2-GX-0015</b>	<b>2021-15POVC-21-GG-00601-ASSI</b>
<b>Government Agencies Only</b>	<b>93</b>	<b>77</b>	<b>0</b>	<b>0</b>
Corrections	0	0	0	0
Courts	1	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	33	33	0	0
Prosecutor	32	25	0	0
Other	27	19	0	0
<b>Nonprofit Organization Only</b>	<b>103</b>	<b>43</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	1	1	0	0
Domestic and Family Violence Organization	18	6	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	56	18	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	5	3	0	0
Sexual Assault Services organization (e.g., rape crisis center)	8	3	0	0
Multiservice agency	1	1	0	0
Other	14	11	0	0

Office for Victims of Crime - Performance Measurement Tool ( PMT )

<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	2	1	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	1	0	0	0
<b>Campus Organizations Only</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
Campus-based victims services	1	1	0	0
Law enforcement	1	1	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>201</b>	<b>123</b>	<b>0</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	<b>2018-V2-GX-0051</b>	<b>2019-V2-GX-0063</b>	<b>2020-V2-GX-0015</b>	<b>2021-15POVC-21-GG-00601-ASSI</b>
A. Continue a VOCA-funded victim project funded in a previous year	195	116	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	2	0	0
C. Start up a new victim services project	5	6	0	0
D. Start up a new <b>Native American</b> victim services project	1	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**

A single SAR can select multiple service types. Numbers are not unique

	2018-V2-GX-0051	2019-V2-GX-0063	2020-V2-GX-0015	2021-15POVC-21-GG-00601-ASSI
A.INFORMATION & REFERRAL	172	119	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	161	113	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	163	112	0	0
D.SHELTER/HOUSING SERVICES	112	61	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	146	108	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	174	121	0	0

**Priority and Underserved Requirements**

Priority Area	2018-V2-GX-0051	2019-V2-GX-0063	2020-V2-GX-0015	2021-15POVC-21-GG-00601-ASSI
<b>Child Abuse</b>				
Total Amount	\$4,649,677.00	\$3,885,155.00	\$0.00	\$0.00
% of Total Federal Award	15.00 %	18.00 %		
<b>Domestic and Family Violence</b>				
Total Amount	\$13,386,482.00	\$8,783,690.00	\$0.00	\$0.00
% of Total Federal Award	42.00 %	40.00 %		
<b>Sexual Assault</b>				
Total Amount	\$4,845,749.00	\$2,237,955.00	\$0.00	\$0.00
% of Total Federal Award	15.00 %	10.00 %		
<b>Underserved</b>				
Total Amount	\$7,833,974.00	\$5,616,001.00	\$0.00	\$0.00
% of Total Federal Award	25.00 %	26.00 %		

**Budget and Staffing**

Staffing Information	2018-V2-GX-0051	2019-V2-GX-0063	2020-V2-GX-0015	2021-15POVC-21-GG-00601-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	3698	41230		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	1429479	704323		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	6370	1473		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	271334	89589		

## AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	185	3429	3059	3049	3570	3276
Adult Sexual Assault	210	2760	2876	2594	2536	2691
Adults Sexually Abused/Assaulted as Children	186	1026	1038	1235	575	968
Arson	96	35	19	28	54	34
Bullying (Verbal, Cyber or Physical)	142	792	721	818	723	763
Burglary	123	472	441	406	391	427
Child Physical Abuse or Neglect	209	2243	2524	2723	2492	2495
Child Pornography	144	160	177	164	131	158
Child Sexual Abuse/Assault	214	3970	7451	19124	4910	8863
Domestic and/or Family Violence	233	13982	14757	16054	16379	15293
DUI/DWI Incidents	116	270	261	255	241	256
Elder Abuse or Neglect	161	153	170	167	211	175
Hate Crime: Racial/Religious/Gender/Sexual Orientation/Other (Explanation Required)	115	172	185	183	168	177
Human Trafficking: Labor	122	138	131	169	104	135
Human Trafficking: Sex	167	123	136	113	124	124
Identity Theft/Fraud/Financial Crime	116	1203	895	1019	740	964
Kidnapping (non-custodial)	125	131	143	120	127	130
Kidnapping (custodial)	143	59	55	86	79	69
Mass Violence (Domestic/International)	83	19	4	10	9	10
Other Vehicular Victimization (e.g., Hit and Run)	113	292	379	297	307	318
Robbery	121	184	204	217	185	197
Stalking/Harassment	200	1446	1530	1734	1716	1606
Survivors of Homicide Victims	140	365	318	361	349	348
Teen Dating Victimization	173	156	124	158	167	151
Terrorism (Domestic/International)	72	7	5	69	9	22
Other	103	3909	3903	3988	3242	3760

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	89	113	120	97	542

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Homeless	1255	1189	1332	1279	5143
Immigrants/Refugees/Asylum Seekers	723	672	710	740	3744
LGBTQ	421	384	360	413	1818
Veterans	70	107	91	125	511
Victims with Disabilities: Cognitive/ Physical /Mental	1319	1429	1395	1160	7155
Victims with Limited English Proficiency	1235	1266	1733	1463	7119
Other	607	474	299	459	7732

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	140332	
Total number of anonymous contacts who received services during the Fiscal Year	10386	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	107169	76.37 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	22349	15.93 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	24258	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	1707	1.59 %
Asian	827	0.77 %
Black or African American	1810	1.69 %
Hispanic or Latino	13943	13.01 %
Native Hawaiian or Other Pacific Islander	1108	1.03 %
White Non-Latino or Caucasian	52178	48.69 %
Some Other Race	830	0.77 %
Multiple Races	1464	1.37 %
Not Reported	27719	25.86 %
Not Tracked	5583	5.21 %
<b>Race/Ethnicity Total</b>	<b>107169</b>	
<b>Gender Identity</b>		
Male	23141	21.59 %
Female	59324	55.36 %
Other	239	0.22 %
Not Reported	23424	21.86 %
Not Tracked	1041	0.97 %
<b>Gender Total</b>	<b>107169</b>	
<b>Age</b>		
Age 0- 12	10665	9.95 %
Age 13- 17	7736	7.22 %
Age 18- 24	12048	11.24 %

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Age 25- 59	43250	40.36 %
Age 60 and Older	4099	3.82 %
Not Reported	24544	22.90 %
Not Tracked	4827	4.50 %
<b>Age Total</b>	<b>107169</b>	

**Direct Services**

Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	113	99724	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	89694
			A2. Information about victim rights, how to obtain notifications, etc.	59741
			A3. Referral to other victim service programs	53667
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	90723
B. Personal Advocacy/ Accompaniment	102	48707	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1575
			B2. Victim advocacy/accompaniment to medical forensic exam	2044
			B3. Law enforcement interview advocacy/accompaniment	5136
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	105419
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2226
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1157
			B7. Intervention with employer, creditor, landlord, or academic institution	3447
			B8. Child or dependent care assistance (includes coordination of services)	19463
			B9. Transportation assistance (includes coordination of services)	4101
			B10. Interpreter services	3771
C. Emotional Support or Safety	105	51751	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	51635
			C2. Hotline/crisis line counseling	32252
			C3. On-scene crisis response (e.g., community crisis response)	4576

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Services			C4. Individual counseling	32112
			C5. Support groups (facilitated or peer)	10547
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	3885
			C7. Emergency financial assistance	6462
D. Shelter/ Housing Services	66	6615	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	69542
			D2. Transitional housing	5646
			D3. Relocation assistance (includes assistance with obtaining housing)	5301
E. Criminal/ Civil Justice System Assistance	105	66865	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	95818
			E2. Victim impact statement assistance	10773
			E3. Assistance with restitution	8866
			E4. Civil legal assistance in obtaining protection or restraining order	13261
			E5. Civil legal assistance with family law issues	9005
			E6. Other emergency justice-related assistance	3025
			E7. Immigration assistance	1360
			E8. Prosecution interview advocacy/accompaniment	7993
			E9. Law enforcement interview advocacy/accompaniment	9686
			E10. Criminal advocacy/accompaniment	31157
E11. Other legal advice and/or counsel	4746			

**ANNUAL QUESTIONS**

Grantee Annually Reported Questions	
Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	45
Number of people trained or attending education events during the reporting period.	1810
Number of events conducted during the reporting period.	11
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0

**Describe any program or educational materials developed during the reporting period.**

During the past reporting period all of the events were held online and all materials were virtually shared. All of the resources shared in each were compiled in folders online and emailed to the participants so they could access it at anytime.

**Describe any planning or training events held during the reporting period.**

Over the past reporting period, we held two victim assistance academies, four quarterly statewide trainings for victim advocates, several grant management trainings, and a Train the Trainer for Mass Casualty response. We also hosted a series called "Bridge the Gap" which was a weekly webinar for victim advocates to learn about an underserved population and ways that they could better assist them.

**Describe any program policies changed during the reporting period.**

During the last year, we solicited a bid and contracted outside help to put together an internal policy manual. The previous manual was outdated and we were overdue for an update. This was an undertaking larger than we imagined but we have completed the internal policy and procedure manual. We are now working on the external policy and procedure manual that will be available on our website for subrecipients. UOVC has also issued a statewide match waiver, per direction from OVC. We have had multiple agencies opt in to keep their match or only wish to partially waive their matching requirement. The match waiver has been helpful as many agencies have still struggled to obtain new volunteers due to COVID.

**Describe any earned media coverage events/episodes during the reporting period.**

There was no earned media coverage during the reporting period.

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

UOVC highly encourages subgrantees to coordinate with local services providers in order to ensure the highest delivery of victim services in their area. At times, UOVC staff may reach out to local programs/coalitions to ensure that they are providing a coordinated response. In one particular case, over the past reporting period UOVC worked directly with Utah Navajo Health Systems, the Navajo Nation, and the Utah Domestic Violence Coalition to assist with the establishment of a domestic violence shelter in rural San Juan county, located in the south east corner of the state. The need for a shelter in this area was dire as victims both in the county as well as the reservation needed to travel over four hours one way just to reach a safe shelter, which oftentimes was full. Acquiring the local shelter was an extremely difficult task; however with the assistance and perseverance with coordinating entities, UNHS was able to receive the lease of the shelter and begin operations. UOVC immediately provided them with support and assistance through a VOCA grant which was utilized to purchase the necessary equipment and supplies to get the shelter up and running. Furthermore, UOVC staff worked with the Utah Domestic Violence Coalition as well as the Utah Department of Human Services to ensure that the facility met licensing standards and that new staff were hired and trained. It was an intensive, exhaustive endeavor, but in November 2021 the shelter opened its doors to victims and they now have a safe place to access services. Without VOCA funds and the coordinated response from all parties, this would not have been possible.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

The largest issue in Utah that has prevented subrecipients from providing traditional victim services is still COVID. However, we did see some innovation that allowed people to give and receive services. One of the major things that changed was the continuation of mental health therapy services via online sessions. Agencies were still able to provide information and referral online. MDT meetings were held online as well. Court hearings have been held mostly online across the state, which has also slowed down the Criminal Justice system. Our subrecipients were able to develop new policies and procedures which provided safety for VOCA staff and the victims they served in person.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

The UOVC Victim Assistance Program requires that each successful subrecipient coordinate and collaborate with victim service providers throughout their local communities. VOCA grant applicants are required to provide information detailing their coordination and collaboration efforts.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

UOVC houses two programs internally with VOCA program funds as allowable under 28 CFR Part 94.111(a)(4). The first, is the Victim Advocacy Center that houses three full-time advocates within UOVC as well as interns/volunteers. The advocates assist victims in crisis, provide them information in regards to their claim and help them with resources in their area. The newest development in the advocacy center has been to combine the former UOVC Housing First Program with the Victim Advocacy Center. By providing flexible emergency funds to crime victims through the advocacy center for VOCA allowable costs such as rent, emergency food, legal fees, and other items related to victims' health and safety, advocates within UOVC are better able to respond to victims' needs in a more holistic manner. This service has greatly improved the delivery of victim services as advocates can take into consideration what a victim has received compensation for and then evaluate their other needs and potentially provide emergency funds from the assistance grant on a case-to-case basis. Next, UOVC has instituted an Outreach/Victim Rights program through VOCA Assistance funds. Through this project, we have funded an online Victim Resource Directory that can provide referrals to over 200 victim service providers across the state. This directory has also improved the delivery of victim services by giving individuals all over the state provider information at the click of a mouse or tap of a smartphone.

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**



In order to ensure that each of the priority categories are being met, UOVC divides its funding into eight categories: Legal Services, Child Abuse and Treatment, Domestic Violence, Sexual Assault, Criminal Justice Victim Services Programs, Underserved Populations, Housing, and Outreach/Awareness. By delineating these categories, we are better able to reserve funding for certain areas where more services are needed and curb funding in others where the priority category is already over-exceeded. This report will mainly highlight what our office has been funding regarding Domestic Violence Programs, Sex Assault Programs, and Child Abuse. We currently have 15 DV Programs, 15 Sex Assault Programs, and 20 programs who focus on Child Abuse. In 2020-2021 our office funded the Utah State Sexual Assault Coalition (UCASA) to enhance Sexual Assault Nurse Examiner (SANE) programs across the state of Utah. The following are just a few of the many successes UCASA's VOCA SANE team has accomplished: Allocation of funding to each SANE program in the state of Utah that does not already have VOCA funding. The allocated funding is being used for the creation and sustainability of a program lead, providing local training opportunities, orientation and sustainability of the forensic nurse team, and attendance at local or county Sexual Assault Response Team (SART) meetings; creation and disbursement of a thorough needs assessment of all existing SANE programs annually. The answers to the needs assessment were evaluated and training and support services were implemented to meet the highest priority needs identified; creation of a quarterly SANE program lead meeting that includes networking between the SANE programs, best practice updates, and presentations from statewide multi-disciplinary partners to disseminate information and create statewide standards for response and practice. Utah has never had a collaborative SANE program meeting and each team was siloed prior to this grant-funded opportunity; implementation of a statewide electronic medical-forensic record that utilizes the Utah state form, provides confidentiality and privacy protection, and meets national recommendations for storage of forensic photography. This implementation included connecting with all SANE programs and the healthcare organizations to establish Business Associate Agreements (BAAs) for the use of the statewide forensic electronic medical record; development of a continuing education series. This includes SANE specific topics identified in the statewide needs assessment that is delivered in various formats such as in-person training, webinars, and online access to recorded training sessions. Continuing education units/credits (CEUs) have been approved and awarded to support nurse licensure and national certification applications; documentation and competency are improving with the utilization of a peer-review process. We are striving for a 100% peer review of all cases across the state. UCASA SANE staff provides training on the peer review process as well as individual case peer-review for rural teams on a requested basis. As far as child abuse services in Utah, the third largest portion of UOVC VOCA Assistance funding goes towards victims of child abuse. Currently our program is funding 20 subrecipients whose core mission is to provide services to victims of child abuse. We reimbursed child abuse programs a total of \$3,690,225 million in 2021 fiscal year. Mental health services continue to dramatically increase and improve. We fund 15 grants to Children Justice Centers (or CACs), 4 grants to Child & Family Support Centers, and 1 Statewide CASA program. We have mental health services offered through 13 of the 15 CJC and 3 of the 4 Child Family Support Center grants. The CJC are using a Pediatric Integrated Post-trauma Services (PIPS) assessment tool to evaluate the level of trauma the child has experienced and to assess their mental health needs. This assessment tool has given the CJC the ability to identify and respond to concerns of symptoms of traumatic stress and other mental health issues. They have been able to connect the victim and their families to treatment services directly. We have received feedback from several of the CJC that this assessment tool has assisted them in identifying severe mental health concerns that were not previously being identified or disclosed by victims. We have also been able to give additional funding to have telehealth options for the programs that have mental health treatment programs during the COVID-19 pandemic. The increased funding to the child abuse category, especially for therapy services, has been invaluable. We fund other programs that provide services to underserved populations. Of the programs we fund, three of them assist Native Americans/Tribes, two of them assist victims of plural families, one assists victims who are deaf. We also have two agencies who provide immigration/U-visa service

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

Programs that are funded through the Utah Office for Victims of Crime are required to serve victims of Federal crime the same that they would any other crime victim. For this reason there are many Federal crime victims served by Utah's victim assistance programs. First, Utah is home to Hill Air Force Base. The base is located approximately 30 miles north of Salt Lake City. HAFB employs victim advocates that are federally funded therefore receive no VOCA funding. However, many service men and women live off base and when crimes occur in their homes, local law enforcement will respond. Furthermore, many victims reach out to local community victim services off base. In either case, VOCA funded victim advocates work extensively with the advocates on base to ensure that these victims receive the highest standard of care available. Next, there are six federally recognized tribes in Utah and a great deal of tribal land. UOVC funds three tribal programs with VOCA funds and they assist crime victims that live on tribal lands. Last, UOVC funds two programs that assist victims from polygamist communities. Many of these victims live in Hildale, Utah which straddles the southern border and is adjacent to Colorado City, Arizona. This is a unique situation because although the towns are in two separate states, most of the locals consider them the same and are constantly driving across the border. For this reason, the Colorado City Marshalls Office was formed directly under a federal judge. Officers are cross-deputized in both Arizona and Utah making this particular police department one of a kind in the entire nation. Advocates working with victims in this area are well versed in the jurisdictional issues and take that into account when serving crime victims.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

As can be expected, the major emerging issue and notable trend that has been affecting crime victim services in the past reporting period is still the COVID-19 pandemic. All of the programs that UOVC funds continue to be affected in one way, shape, or form and all crime victims have been affected as well. Many crimes, especially domestic violence, child abuse, and sexual assault, have increased as people are quarantined in their homes and they are facing additional stress of unemployment as well as mental illness. Service providers have reported that victims are hesitant to reach out for services due to lack of awareness that programs are still operating or for fear of contracting the virus. Furthermore, many victims are not able to reach out to service providers because they do not have the technology to do so or they are not able to contact them from their home when their abuser is present. However, the shift to more online services has not been entirely negative for crime victims. Many victims, especially those with disabilities or those living in rural areas, have found it easier to reach out for services remotely. This especially applies to those who can now file paperwork and attend court hearings from the comfort of their own homes. Also, this type of access makes it much easier for victims who have little time or the need for childcare when accessing services. The pandemic has affected victim services providers as well in the way they do business. Many services providers requested funding for more equipment (i.e. laptops, mobile printers/scanners, cell phones) so their staff could work from home. An increase amount of cleaning supplies and personal protective equipment was requested as well. Furthermore, there was an increase in funds for hotels as most domestic violence shelters needed to decrease their capacity in order to keep their residents safe. Other concerns arose such as confidentiality within their homes as well as signing documents in a secure manner. Many programs had to quickly overhaul their policies, procedures, and processes in order to serve victims in a different manner. Utah programs have shined in their ability to continue to serve victims in such challenging circumstances. An arguably bigger issue that is affecting crime victims is the decrease in VOCA funding we are all experiencing. During the UOVC 2021-2023 RFP, we had to implement mandatory decreases across the state. The first year of the cycle included a tiered decrease depending on their previous year's award. If their

grant was \$50,000 or less, a 5% decrease had to be implemented. If their previous grant was funded at \$300,000.01 or more, a 15% decrease was implemented. The second year of cycle, all subrecipients were required to take a 15% decrease from their year 1 request. We are anticipating more funding cuts for the 2023-2025 cycle before we can hopefully start increasing VOCA funding.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

In this past reporting period, our main concern around staffing retention issues in our victim assistance program has been the decline in Federal funds which directly impacts the amount of VOCA Administrative funds that we receive. We have had to decrease our grant staff by 1.5 FTEs as a direct result of this decrease. Our staff are our most valuable resource and we hope to do everything in our power in upcoming years to retain the remaining staff that we have.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

The UOVC funding cycle starts on the state fiscal year, July 1st. We begin publicizing the opportunity for victim assistance funding in February. We have a master emailing list that contains over 1,200 agencies statewide. An electronic notification is sent out notifying them of the funding opportunity. Additionally we advertise through various email listservs throughout the state including the Statewide Advocates for Victims Organization (SWAVO), Utah Domestic Violence Coalition (UDVC), Utah Coalition Against Sexual Assault (UCASA), Utah Nonprofits Association, Utah Prosecution Council, Utah Law Enforcement and Chiefs Association, and the Utah Bar Association. UOVC also makes concerted efforts to have face to face meetings regarding funding opportunities to cities/counties that need victim services.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

In order to ensure we are directing funding towards new/underserved populations we have sectioned off a portion of our VOCA funds specifically for programs whose mission it is to provide services to an underserved population. We currently fund 7 such programs: 3 tribal and/or serve tribal populations, 2 that serve members of the polygamous community, 1 that serves deaf and hard of hearing, and 1 that serves immigrants. Since we started intentionally directing a portion of our funding towards these efforts we have seen a great increase in these populations' access to services. Furthermore to aid in this effort we have hired an Outreach Specialist specifically to work with underserved populations in the state and inform them of the availability of crime victim services. Recently the Outreach Specialist has directed more of her efforts to victim services providers statewide and informing them on how to best serve these communities. It was for this reason that we started the "Bridging the Gap for Underserved Populations" series which is a weekly training on a different population throughout the state and best practices. So far we have received trainings from representatives of the following communities: LGBTQ+, disabilities, elder abuse, male victims, plural families, refugees, and human trafficking. The series has proven to be a great success and we hope to continue 'bridging the gaps' for these communities.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

UOVC grant staff meet each week to discuss needs in the programs that are funded with VOCA dollars. At this time grant amendments are discussed in reference to how they respond to gaps in services. Oftentimes an agency may be requesting extra funding to assist crime victims. When considering these requests staff takes the following criteria into account: how the increase will improve services to crime victims, the agency's level of risk, the allowability of the request, and the agency's ability to leverage other funding sources. Once these aspects have been taken into account, staff make the determination whether or not to increase the award based on their need and ability to address the gap in services.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

We have had a recent change in our governor over this past reporting period, thus the reports that we used to submit to the governors office through their SUCCESS program have been discontinued. The state legislature did not request any reports from our program over this past reporting period either.