

NM Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2021 to Sept 30, 2022]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds					
	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI
Federal Award Amount	\$21,421,670.00	\$14,600,213.00	\$10,869,757.00	\$6,913,001.00	\$9,376,796.00
Total Amount of Subawards	\$19,920,157.00	\$13,092,997.00	\$0.00	\$0.00	\$0.00
Total Number of Subawards	139	82	0	0	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$1,501,513.00	\$1,507,216.00	\$10,869,757.00	\$6,913,001.00	\$9,376,796.00

Subgrantee Organization Type					
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.					
Type of Organization	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI
Government Agencies Only	34	18	0	0	0
Corrections	2	1	0	0	0
Courts	2	1	0	0	0
Juvenile Justice	0	0	0	0	0
Law Enforcement	10	5	0	0	0
Prosecutor	10	6	0	0	0
Other	10	5	0	0	0
Nonprofit Organization Only	103	63	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	16	11	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	2	1	0	0	0
Domestic and Family Violence Organization	18	11	0	0	0
Faith-based Organization	0	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	6	5	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	6	4	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	13	7	0	0	0
Multiservice agency	20	12	0	0	0
Other	22	12	0	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	2	1	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0
Court	0	0	0	0	0
Domestic and Family Violence organization	0	0	0	0	0
Faith-based organization	0	0	0	0	0
Juvenile justice	0	0	0	0	0
Law Enforcement	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0	0
Prosecutor	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Other justice-based agency	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0
Organization by and/or for a specific traditionally underserved community	2	1	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0
Other	0	0	0	0	0
Campus Organizations Only	0	0	0	0	0
Campus-based victims services	0	0	0	0	0
Law enforcement	0	0	0	0	0
Physical or mental health service program	0	0	0	0	0
Other	0	0	0	0	0
Total Number of Subawards	139	82	0	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose					
A single SAR can select multiple purposes. Numbers are not unique					
	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	138	82	0	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	2	0	0	0	0
C. Start up a new victim services project	0	0	0	0	0
D. Start up a new Native American victim services project	0	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0	0

VOCA and Match Funds					
A single SAR can select multiple service types. Numbers are not unique					
	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI
A.INFORMATION & REFERRAL	130	77	0	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	117	71	0	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	108	69	0	0	0
D.SHELTER/HOUSING SERVICES	62	40	0	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	113	71	0	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	137	82	0	0	0

Priority and Underserved Requirements					
Priority Area	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI
Child Abuse					
Total Amount	\$4,235,994.00	\$2,904,939.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	20.00 %	20.00 %			
Domestic and Family Violence					
Total Amount	\$8,426,245.00	\$5,984,993.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	39.00 %	41.00 %			
Sexual Assault					
Total Amount	\$3,044,401.00	\$1,805,806.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	14.00 %	12.00 %			
Underserved					
Total Amount	\$4,061,753.00	\$2,348,577.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	19.00 %	16.00 %			

Budget and Staffing					
Staffing Information	2018-V2-GX-0022	2019-V2-GX-0008	2020-V2-GX-0050	2021-15POVC-21-GG-00588-ASSI	2022-15POVC-22-GG-00784-ASSI

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Total number of paid staff for all subgrantee victimization program and/or services	1283	820		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	796512	507422		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1495	862		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	160518	110676		

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	49	970	1333	1418	1247	1242
Adult Sexual Assault	54	746	848	911	678	795
Adults Sexually Abused/Assaulted as Children	43	184	169	198	225	194
Arson	24	6	6	16	2	7
Bullying (Verbal, Cyber or Physical)	38	153	181	355	247	234
Burglary	27	80	66	72	83	75
Child Physical Abuse or Neglect	53	1883	1896	1873	1867	1879
Child Pornography	40	29	28	41	33	32
Child Sexual Abuse/Assault	61	1471	1701	1524	1555	1562
Domestic and/or Family Violence	68	3976	4849	5057	5062	4736
DUI/DWI Incidents	26	171	167	245	190	193
Elder Abuse or Neglect	34	19	38	24	35	29
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	28	14	24	2	18	14
Human Trafficking: Labor	29	27	40	47	45	39
Human Trafficking: Sex	39	355	221	162	139	219
Identity Theft/Fraud/Financial Crime	23	30	41	50	42	40
Kidnapping (non-custodial)	30	47	39	45	34	41
Kidnapping (custodial)	30	32	15	13	14	18
Mass Violence (Domestic/International)	22	2	19	25	40	21
Other Vehicular Victimization (e.g., Hit and Run)	24	17	41	32	13	25
Robbery	24	61	77	52	61	62
Stalking/Harassment	43	354	579	538	595	516
Survivors of Homicide Victims	34	366	352	276	239	308
Teen Dating Victimization	43	15	14	24	24	19
Terrorism (Domestic/International)	14	1	30	35	9	18
Other	11	1146	1497	1401	1681	1431

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	40	20	30	34	291
Homeless	714	901	882	1179	7026
Immigrants/Refugees/Asylum Seekers	757	1044	1139	1115	5586
LGBTQ	177	147	253	205	1316
Veterans	26	39	53	34	245
Victims with Disabilities: Cognitive/ Physical /Mental	546	581	695	590	4413
Victims with Limited English Proficiency	802	1079	1074	1030	6386

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Other	13	34	21	11	237
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General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	39180	
Total number of anonymous contacts who received services during the Fiscal Year	6333	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	25793	65.83 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	9381	23.94 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	7237	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	3019	11.70 %
Asian	295	1.14 %
Black or African American	751	2.91 %
Hispanic or Latino	11943	46.30 %
Native Hawaiian or Other Pacific Islander	49	0.19 %
White Non-Latino or Caucasian	6698	25.97 %
Some Other Race	391	1.52 %
Multiple Races	468	1.81 %
Not Reported	1819	7.05 %
Not Tracked	360	1.40 %
Race/Ethnicity Total	25793	
Gender Identity		
Male	6878	26.67 %
Female	18141	70.33 %
Other	78	0.30 %
Not Reported	377	1.46 %
Not Tracked	319	1.24 %
Gender Total	25793	
Age		
Age 0- 12	5815	22.54 %
Age 13- 17	3208	12.44 %
Age 18- 24	2291	8.88 %
Age 25- 59	11255	43.64 %
Age 60 and Older	1564	6.06 %
Not Reported	1338	5.19 %
Not Tracked	322	1.25 %
Age Total	25793	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	75	24524	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	16231
			A2. Information about victim rights, how to obtain notifications, etc.	16293
			A3. Referral to other victim service programs	18349
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	14189
			Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	662
			B2. Victim advocacy/accompaniment to medical forensic exam	692
			B3. Law enforcement interview advocacy/accompaniment	1760
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	17230

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B. Personal Advocacy/ Accompaniment	71	14055	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	449
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1125
			B7. Intervention with employer, creditor, landlord, or academic institution	815
			B8. Child or dependent care assistance (includes coordination of services)	569
			B9. Transportation assistance (includes coordination of services)	4555
			B10. Interpreter services	1434
C. Emotional Support or Safety Services	68	21814	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	12835
			C2. Hotline/crisis line counseling	14107
			C3. On-scene crisis response (e.g., community crisis response)	681
			C4. Individual counseling	12979
			C5. Support groups (facilitated or peer)	5027
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	2163
			C7. Emergency financial assistance	1922
D. Shelter/ Housing Services	43	3226	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	15263
			D2. Transitional housing	1657
			D3. Relocation assistance (includes assistance with obtaining housing)	590
E. Criminal/ Civil Justice System Assistance	68	15454	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	13099
			E2. Victim impact statement assistance	2529
			E3. Assistance with restitution	714
			E4. Civil legal assistance in obtaining protection or restraining order	4025
			E5. Civil legal assistance with family law issues	6111
			E6. Other emergency justice-related assistance	558
			E7. Immigration assistance	1192
			E8. Prosecution interview advocacy/accompaniment	2948
			E9. Law enforcement interview advocacy/accompaniment	989
			E10. Criminal advocacy/accompaniment	4446
E11. Other legal advice and/or counsel	1975			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	0
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	0
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	0

New Mexico Crime Victims Reparation Commission

1. Were any administrative and training funds used during the reporting period?

Yes, If Yes, please briefly describe what those funds were used for (up to 500 words).

VOCA Victim Assistance Administrative funds are primarily used to support VOCA Victim Assistance grant personnel and administrative support to survivor services programs. Personnel funds are used to support a portion of a Grants Bureau Chief, a VOCA Grant Administrator, a Grants Accountant/Auditor, and Grants Program Specialists. Grant staff monitors the programmatic and financial reporting of sub-recipients. They conduct site visits and desk monitoring to ensure the quality of services and that projects are being executed according to their project plans and following VOCA Victim Assistance guidelines and federal and state regulations. These positions ensure that quality services are provided to survivors throughout the state and offer comprehensive programmatic and financial technical assistance to sub-recipients.

2. Did the administrative funds support any education activities during the reporting period?

No (If No, go to question #8)

3. Number of requests received for education activities during the reporting period. 0

4. Number of people trained or attending education events during the reporting period. 0

5. Number of events conducted during the reporting period. 0

6. Describe any program or educational materials developed during the reporting period. N/A

7. Describe any planning or training events held during the reporting period. N/A

8. Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?

Yes

9. Describe any program policies changed during the reporting period.

The VOCA Grant Administrator and Grants Program Specialists spend significant time reviewing the quarterly PMT reports to ensure consistency across agencies in reporting and that agencies track the activities they are funded to do. The COVID-19 pandemic continues to impact service providers and the delivery of services. Service providers continue to analyze, re-evaluate and update their agency policies and procedures to address personnel needs related to employees required to quarantine the additional concerns regarding the increase in flu and RSV cases and the need to take care of family members or themselves. By building organizational capacity and mindfully restructuring, crime survivors can receive trauma-informed services in a timely and efficient manner. Many other sub-recipients have continued to assess their procedures to be more trauma-informed and inclusive of survivors of diverse backgrounds. The local coalitions continue to support agencies in partnership with funders to ensure updated policies and procedures meet human resource compliance. Our office also continues its practice of internal financial review by our finance department staff to best provide quality control in the desk monitoring of federally funded sub-recipients.

10. Describe any earned media coverage events/episodes during the reporting period

N/A

11. Describe any coordinated responses/services for assisting crime victims during the reporting period.

As part of their award obligations, all sub-recipients must cooperate and coordinate services with and acknowledge resources of other NMCVRC funded programs and services in their region that serve survivors of crime. Advocates and other staff regularly attend local coordinated community response and multidisciplinary team meetings to understand better how survivors can access the different community resources and work together to solve systemic problems affecting crime survivors. Non-governmental and governmental entities serving crime survivors work together throughout the state to ensure that they are aware of their rights and the services available to them, including housing, legal services, advocacy, case management, counseling, survivor compensation, and others. During the reporting period, our office continues to work closely with the state's Children, Youth, and Families Department (CYFD), which administers FVPSA funding and state funding for child advocacy and domestic violence services. There continues to be increased coordination among all sub-recipients in regularly meeting virtually and beginning to meet in person to discuss service delivery modifications, health and safety of staff and victims, coordinating locally in obtaining supplies, and sharing best practices in continuing to provide victim-centered services while protecting the health and safety of victims and staff.

Additional information about coordinated responses/services is included in #13.

12. Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

As part of their quarterly statistical reporting, sub-recipients inform us regularly of the issues that arise in service provision to crime survivors. Issues that assist service to crime survivors include limited long-term housing, comprehensive mental health services, victim childcare, transportation, and continuing to provide victim services during the long-lasting COVID-19 pandemic while also keeping staff and victims safe. Subrecipients providing shelter services faced additional challenges in incorporating pandemic guidelines in their policies and procedures of physical distancing, sanitation, and wearing masks. Additionally, due to the pandemic, sub-recipients are meeting additional challenges, with victims facing social isolation, unemployment, and loss of wages or unemployment due to familial and childcare responsibilities. There have also been more efforts this reporting period to incorporate less traditional survivor service providers who interact with and assist survivors of crimes. Issues that continue to prevent service to crime survivors include lack of resources, lack of reliable/available transportation for survivors, lack of staff, and lack of expertise around the needs of crime survivors. Examples include frustration for survivor advocates who cannot refer crime survivors for legal services, affordable housing, substance use disorder services, and mental health services. Several sub-recipients have reported vacancies in licensed counselor positions for several months, creating long waiting lists for survivors seeking mental health services. Rural isolation and poverty often exacerbate the already challenging situations many survivors face in New Mexico.

13. Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

NMCVRC administers the VOCA Victim Assistance, STOP VAWA, SASP formula grants, and other state crime survivor funds for New Mexico. The funding strategies and priorities for these awards are guided by a comprehensive statewide plan that addresses all of these formula grants and works to address the needs for serving survivors of all crimes within the state. The collaborative efforts with our funding sources enhance our ability to administer the VOCA Victim Assistance funding to support efforts in meeting the needs of survivors of crime within our state, including ways to identify underserved survivors better. We also continue to require that applicants for competitive VOCA funding describe their collaborative efforts in their grant proposals, and we contractually require all VOCA sub-recipients to coordinate with other service providers. These efforts are monitored for

compliance through quarterly narrative reporting and on-site monitoring. In addition, our agency participates in the Network, a collaborative multi-disciplinary group that provides training and awareness of sexual assault, domestic violence, and other crimes that affect adult and child survivors and offenders. It showcases existing programs and best practices that address services and treatment and is attended by non-profit, state, county, and federal agencies. Our agency also collaborates with local, tribal, and statewide agencies to organize and participate in outreach on the services offered by NMCVRC and those provided by VOCA-funded sub-recipients throughout the state. We also attend and speak at task force meetings specific to human trafficking, violent crime, child abuse, domestic violence, sexual assault, and other organizations that serve survivors of crime, as well as coordinated community response teams and other groups serving survivors to discuss survivor issues and what we see from projects statewide. In addition, we have worked with service providers to support teleservices during the COVID-19 health pandemic.

NMCVRC, in collaboration with our sexual violence, domestic violence, and tribal coalitions, as well as our other major funders such as our FVPA and RPE administrators, HUD, and other entities, worked diligently these past several years to ensure that agencies can continue to provide critical services to survivors during the public health pandemic. We know that during times like this, we see an increase in violence. We worked diligently to ensure that critical services were available while simultaneously working to mitigate the risk of spreading germs, such as the highly contagious COVID-19, Corona Virus.

14. Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

To better meet the needs of crime survivors in the state, our agency has streamlined and updated the process for advocates to apply for emergency funds on behalf of survivors in crisis. The revised emergency fund request form continues to be used, reducing barriers to obtaining assistance, and the eligibility guidelines were updated to incorporate the latest VOCA rule enhancements. In addition, during the reporting period, our agency continued to provide in-person and virtual training (due to the pandemic) to survivor service providers on the improved process. As a result, all funds designated for emergencies during the reporting period were fully expended to assist crime survivors in emergencies.

15. Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period (use case histories or other descriptions)

Child abuse: One CAC reported the plethora of services provided to victims included in-house crisis support/advocacy; family needs assessment; information packages; Courthouse Facility Dog accompaniment; outside counseling referrals; education and employment information, along with food and clothing resources. The number of victims seen by this one agency remained constant throughout the year.

Domestic assault: During one-quarter of this reporting period, a DV agency served 456 survivors and witnesses to DV. All survivors received advocacy support and crisis intervention services with the myriad of needs that presented, such as securing food, shelter, childcare, medical needs, legal advocacy, rental, and utility assistance, as well as obtaining furniture when transitioning into the agency's rental assistance programs and any other housing arrangements. Additionally, the agency continues to work on a hybrid model and provides victims the options as to whether they prefer an in-person or a virtual appointment. This has helped many survivors that don't have transportation and live far.

Sexual assault: Through the Forensic Interviews conducted, one agency was able to assist local law enforcement and the DA's office to further their investigation and see what evidence could be gathered to assist in these cases: As a result of the Forensic Interview, enough evidence was gathered to proceed to a preliminary hearing at which point the case was bound over for trial. The DA's office Chief Prosecutor observes every Forensic Interview, which helps significantly with the speed at which cases can be charged.

Underserved: One agency assisted 15 victims with making Victim Impact statements and working with the DA's office to ensure all could watch the sentencing from two locations.

16. Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

NMCVRC collects data from VOCA Victim Assistance funded service providers regarding how many Survivors of Federal crimes they serve. This information is required on the quarterly statistical report, and training about assisting Survivors of Federal crime is given to service providers. Many of our rural providers who share borders with or offer services on tribal lands report significant numbers of federal crime survivors. NMCVRC works closely with advocates from the U.S. Attorney's Office, the Federal Bureau of Investigation, and the Department of Homeland Security to educate about compensation and survivor services within their respective jurisdictions. We have also increased our coordination with the New Mexico Coalition to Stop Violence Against Native Women, which regularly encounters survivors and service providers who assist Survivors of Federal crime on tribal land.

17. Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

In this fiscal year, NMCVRC continues to support significant salary increases; we are noticing that agencies, like many industries, continue to experience hiring and staff retention challenges. As a result of this trend, we often hear agencies questioning their abilities to provide comprehensive services as opposed to crisis triage and management. Staff shortages continued to be identified as an issue across all disciplines and for all types of crime survivors. Service providers identified survivors facing extreme rural isolation, child survivors of crime, and elderly survivors of crime as populations that are not only underserved but are often not served at all. Other identified barriers to providing comprehensive services to crime survivors were access to mental health services, legal services, housing, transportation, and services for survivors struggling with substance abuse. In addition, providers are still having difficulties finding therapists and counselors and do not have enough local referral sources to refer survivors of crime. We were able to focus on continuing to enhance or increase services within child advocacy centers, law enforcement-based survivor advocates, and counseling for the past fiscal year.

18. Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period (i.e. high staff turnover due to insufficient salary or overwork)

As mentioned in #17, staff turnover has been an issue for sub-recipients for many years, which has been compounded in the pandemic environment. However, turnover is still prevalent due to heavy

workloads and the complex trauma of survivors seeking. In addition, many agencies relying on funding from the state of New Mexico and local and tribal government funding sources continue to be faced with cuts and will continue to experience funding shortfalls during the subsequent two reporting periods. There have also been significant changes in leadership, both programmatic and financial, which has required additional technical assistance to be provided by our agency to new directors and finance personnel. Weekly virtual conference calls have facilitated this technical assistance.

19. Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Victim assistance funding for survivor services was publicized through our agency website, attendance at and active participation in various community meetings by agency staff, and email blasts to an extensive distribution list of governmental, non-governmental, and tribal survivor service providers. We distribute information to all district attorney's offices, law enforcement agencies, currently funded non-profit survivor service providers, the New Mexico Coalition of Sexual Assault Programs, the New Mexico Coalition Against Domestic Violence, the New Mexico Coalition to Stop Violence Against Native Women, the New Mexico Children's Alliance, and the state's network of CASA programs, among many other contacts. During this reporting period, a continuation application solicitation was issued to current sub-recipients that were currently funded FFY2021 VOCA Victim Assistance sub-recipients. This solicitation did not support new programming or additional funding requests. This solicitation was in line with NMCVRC's strategic plan to continue to fund current sub-recipients. Additionally, to ensure sub-recipients can advance innovative methods in continuing to provide victim services during the pandemic, NMCVRC requested applications from current sub-recipients to propose a one-time request to present VOCA Victim Assistance to eligible innovative and supportive victim-survivors.

20. Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

NMCVRC has ongoing communication with various stakeholders throughout the state to best address the needs of new/underserved populations of crime survivors in New Mexico. For example, stakeholder meetings during prior reporting periods revealed that child survivors, in particular, have been underserved in our state, which led to a dramatic increase in the funding of CASA (Court Appointed Special Advocates for abused and neglected children) and child advocacy projects. In addition, stakeholders identified a need for access to funds for human trafficking and transitional housing for human trafficking survivors. As a result, funding in the prior fiscal year was prioritized to support these survivors. There are also several projects with clients predominantly of underserved populations, such as tribal/Native American communities, immigrant communities, and communities of color. The results of the most recent statewide Implementation Plan that informs the funding priorities for services to crime survivors in New Mexico also determined that severely isolated rural populations have been especially underserved. As a result, new projects were selected for funding in these highly isolated geographic areas through the last funding solicitation during the reporting period. The previous funding solicitation also saw the awarding of additional grants to support more survivors of human trafficking, more services in tribal areas such as Gallup, and more projects with a particular focus on immigrant crime survivors. More than 10% of VOCA VA funded projects focus on providing services for underserved and marginalized populations, and a high percentage of the projects offer desperately needed survivor services in rural areas. Upcoming solicitations for funding will continue to build on the current efforts to direct funding to new/underserved populations. This reporting period included additional outreach to new/underserved populations, including the many tribal communities in our state.

21. Please explain how your program is able to respond to gaps in services during the reporting period.

As the administering agency for VOCA, STOP VAWA, SASP, and state funds for over 170 projects throughout the state, we have a unique opportunity to maintain awareness of gaps in services in our state. Through quarterly reports with required narrative updates on unmet needs, frequent communication with sub-recipients, site visits, and engagement in community meetings, events, and trainings, we can learn the struggles faced by survivor service providers across the state. By connecting sub-recipients with resources and guidance and by sharing best practices learned through sub-recipient site visits, meetings, and technical assistance, we can facilitate a response to gaps in services. For example, NMCVRC continued the conversation regarding the lack of services for survivors of human trafficking. By looking at the available funding sources' eligibility guidelines and helping to share different models to address this particular need, NMCVRC has been responsive to addressing a gap in vital services for trafficking in our state. We have also been very responsive to requests for outreach from around the state on the services provided by our agency, including federal grant funds, emergency funds, and survivor compensation. We have also worked with other funders in New Mexico to ensure the sustainability of critical programs in our state.

In-person presentations before the pandemic and virtual presentations due to the pandemic were scheduled and conducted regionally in coordination with service providers and have also been provided to individual agencies at their request. We have also been flexible in allowing budget revisions from sub-recipients to address service gaps while following federal eligibility and contractual guidelines to avoid fraud, waste, and abuse. The opportunity to complete budget revisions by sub-recipients was widely utilized in response to the pandemic as agencies were shifting many of their services virtually and when in-person services were required, established physical distancing protocols and implemented protective measures to ensure both staff and victims were safe while continuing to provide quality services.

The outcome of the solicitation for funding for new projects awarded during the reporting period addressed gaps in services for survivors with various needs. These needs include transitional housing, legal services, mental health services, and services to underserved populations, including survivors of human trafficking and survivors who are immigrants. With the decrease in future funds, we continue to use our funding strategy and will ensure the stability of programs for another fiscal year.

22. Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The 2022 NMCVRC annual report was issued during the reporting period and is being updated on our website for the upcoming legislative session. This annual report captures data on funds spent between July 1, 2021, and June 30, 2022 (the timeframe for the state's fiscal year). Specific to VOCA Victim Assistance funds, during this timeframe, 80+ projects provided services to survivors of crimes, including domestic violence, sexual assault, child abuse, and human trafficking, with awards ranging from \$13,000 to \$575,000. NMCVRC staff regularly report progress and outcome measures to the Commission at their monthly meetings.