

# WV Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2021 to Sept 30, 2022]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

OVC VOCA Assistance Funds					
	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI
<b>Federal Award Amount</b>	\$18,694,199.00	\$12,651,511.00	\$9,362,969.00	\$5,934,049.00	\$7,980,096.00
<b>Total Amount of Subawards</b>	\$18,913,963.00	\$12,715,380.00	\$8,624,755.00	\$0.00	\$0.00
<b>Total Number of Subawards</b>	106	64	29	0	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	(\$219,764.00)	(\$63,869.00)	\$738,214.00	\$5,934,049.00	\$7,980,096.00

Subgrantee Organization Type					
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.					
Type of Organization	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI
<b>Government Agencies Only</b>	<b>28</b>	<b>28</b>	<b>2</b>	<b>0</b>	<b>0</b>
Corrections	1	1	2	0	0
Courts	0	0	0	0	0
Juvenile Justice	0	0	0	0	0
Law Enforcement	6	6	0	0	0
Prosecutor	21	21	0	0	0
Other	0	0	0	0	0
<b>Nonprofit Organization Only</b>	<b>78</b>	<b>36</b>	<b>27</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	50	14	8	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	4	3	1	0	0
Domestic and Family Violence Organization	7	5	5	0	0
Faith-based Organization	0	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	8	8	8	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	1	1	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	3	2	3	0	0
Multiservice agency	2	2	0	0	0
Other	3	1	2	0	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0
Court	0	0	0	0	0
Domestic and Family Violence organization	0	0	0	0	0
Faith-based organization	0	0	0	0	0
Juvenile justice	0	0	0	0	0
Law Enforcement	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0	0
Prosecutor	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Other justice-based agency	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0
Other	0	0	0	0	0
<b>Campus Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Campus-based victims services	0	0	0	0	0
Law enforcement	0	0	0	0	0
Physical or mental health service program	0	0	0	0	0
Other	0	0	0	0	0
<b>Total Number of Subawards</b>	<b>106</b>	<b>64</b>	<b>29</b>	<b>0</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>					
A single SAR can select multiple purposes. Numbers are not unique					
	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	102	63	29	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	19	6	1	0	0
C. Start up a new victim services project	4	1	0	0	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0	0

<b>VOCA and Match Funds</b>					
A single SAR can select multiple service types. Numbers are not unique					
	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI
A.INFORMATION & REFERRAL	102	63	29	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	99	62	26	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	84	54	25	0	0
D.SHELTER/HOUSING SERVICES	36	29	15	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	99	62	28	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	106	64	29	0	0

<b>Priority and Underserved Requirements</b>					
Priority Area	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI
<b>Child Abuse</b>					
Total Amount	\$7,269,139.00	\$2,661,683.00	\$1,886,484.00	\$0.00	\$0.00
% of Total Federal Award	39.00 %	21.00 %	20.00 %		
<b>Domestic and Family Violence</b>					
Total Amount	\$6,659,141.00	\$6,295,936.00	\$4,348,228.00	\$0.00	\$0.00
% of Total Federal Award	36.00 %	50.00 %	46.00 %		
<b>Sexual Assault</b>					
Total Amount	\$2,816,354.00	\$2,057,859.00	\$1,473,874.00	\$0.00	\$0.00
% of Total Federal Award	15.00 %	16.00 %	16.00 %		
<b>Underserved</b>					
Total Amount	\$2,114,361.00	\$1,699,897.00	\$916,169.00	\$0.00	\$0.00
% of Total Federal Award	11.00 %	13.00 %	10.00 %		

<b>Budget and Staffing</b>					
Staffing Information	2018-V2-GX-0013	2019-V2-GX-0006	2020-V2-GX-0056	2021-15POVC-21-GG-00607-ASSI	2022-15POVC-22-GG-00812-ASSI

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Total number of paid staff for all subgrantee victimization program and/or services	698	477	363		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	937647	641487	419244		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1043	672	589		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	72417	44614	33892		

## AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	44	2162	1354	2220	2287	2005
Adult Sexual Assault	52	762	535	661	661	654
Adults Sexually Abused/Assaulted as Children	51	247	238	255	207	236
Arson	32	28	27	45	36	34
Bullying (Verbal, Cyber or Physical)	52	876	557	773	743	737
Burglary	35	800	560	1112	800	818
Child Physical Abuse or Neglect	70	4274	3948	4132	4541	4223
Child Pornography	64	199	164	309	223	223
Child Sexual Abuse/Assault	73	3000	2610	3357	3304	3067
Domestic and/or Family Violence	69	7194	5049	7810	8209	7065
DUI/DWI Incidents	38	387	308	492	786	493
Elder Abuse or Neglect	45	145	107	155	171	144
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	36	6	8	9	377	100
Human Trafficking: Labor	48	3	8	6	8	6
Human Trafficking: Sex	62	67	68	55	71	65
Identity Theft/Fraud/Financial Crime	37	818	435	784	904	735
Kidnapping (non-custodial)	45	39	46	32	52	42
Kidnapping (custodial)	43	17	12	21	20	17
Mass Violence (Domestic/International)	25	2	4	1	3	2
Other Vehicular Victimization (e.g., Hit and Run)	31	207	148	222	129	176
Robbery	33	434	295	316	355	350
Stalking/Harassment	62	969	806	1144	1111	1007
Survivors of Homicide Victims	42	114	115	149	126	126
Teen Dating Victimization	56	146	64	97	148	113
Terrorism (Domestic/International)	21	6	0	3	19	7
Other	23	2309	2703	3196	3418	2906

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	119	58	118	102	707
Homeless	1034	922	1085	1010	5447
Immigrants/Refugees/Asylum Seekers	19	17	30	23	188
LGBTQ	304	179	258	245	1035
Veterans	129	86	131	135	854
Victims with Disabilities: Cognitive/ Physical /Mental	1628	1325	1832	1610	7126
Victims with Limited English Proficiency	35	43	71	60	339

# Office for Victims of Crime - Performance Measurement Tool (PMT)

Other	279	182	220	291	1181
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General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	74417	
Total number of anonymous contacts who received services during the Fiscal Year	929	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	50278	67.56 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	13554	18.21 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	5639	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	19	0.04 %
Asian	99	0.20 %
Black or African American	3756	7.47 %
Hispanic or Latino	1057	2.10 %
Native Hawaiian or Other Pacific Islander	129	0.26 %
White Non-Latino or Caucasian	39453	78.47 %
Some Other Race	77	0.15 %
Multiple Races	1264	2.51 %
Not Reported	3959	7.87 %
Not Tracked	465	0.92 %
<b>Race/Ethnicity Total</b>	<b>50278</b>	
<b>Gender Identity</b>		
Male	15778	31.38 %
Female	32168	63.98 %
Other	87	0.17 %
Not Reported	1798	3.58 %
Not Tracked	447	0.89 %
<b>Gender Total</b>	<b>50278</b>	
<b>Age</b>		
Age 0- 12	10662	21.21 %
Age 13- 17	5872	11.68 %
Age 18- 24	5774	11.48 %
Age 25- 59	20456	40.69 %
Age 60 and Older	3805	7.57 %
Not Reported	3286	6.54 %
Not Tracked	423	0.84 %
<b>Age Total</b>	<b>50278</b>	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	82	51025	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	37917
			A2. Information about victim rights, how to obtain notifications, etc.	40229
			A3. Referral to other victim service programs	13495
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	22194
			Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	930
			B2. Victim advocacy/accompaniment to medical forensic exam	723
			B3. Law enforcement interview advocacy/accompaniment	1688
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	104320

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B. Personal Advocacy/ Accompaniment	75	31963	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	5729
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	77
			B7. Intervention with employer, creditor, landlord, or academic institution	667
			B8. Child or dependent care assistance (includes coordination of services)	1274
			B9. Transportation assistance (includes coordination of services)	2818
			B10. Interpreter services	56
C. Emotional Support or Safety Services	70	28809	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	25470
			C2. Hotline/crisis line counseling	9050
			C3. On-scene crisis response (e.g., community crisis response)	1404
			C4. Individual counseling	22636
			C5. Support groups (facilitated or peer)	3707
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	3604
			C7. Emergency financial assistance	1392
D. Shelter/ Housing Services	35	2682	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	27906
			D2. Transitional housing	3476
			D3. Relocation assistance (includes assistance with obtaining housing)	1865
E. Criminal/ Civil Justice System Assistance	81	42384	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	35808
			E2. Victim impact statement assistance	6481
			E3. Assistance with restitution	4419
			E4. Civil legal assistance in obtaining protection or restraining order	5948
			E5. Civil legal assistance with family law issues	8341
			E6. Other emergency justice-related assistance	1433
			E7. Immigration assistance	4
			E8. Prosecution interview advocacy/accompaniment	9481
			E9. Law enforcement interview advocacy/accompaniment	2835
			E10. Criminal advocacy/accompaniment	23849
E11. Other legal advice and/or counsel	751			

**ANNUAL QUESTIONS**

Grantee Annually Reported Questions	
Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	
n/a	
<b>Describe any planning or training events held during the reporting period.</b>	
n/a	
<b>Describe any program policies changed during the reporting period.</b>	

# Office for Victims of Crime - Performance Measurement Tool (PMT)

WV is implementing a risk assessment survey for all VOCA Victim Assistance Programs. This process is being used to transition away from a monthly reimbursement process to allow for programs to obtain funds in a more timely manner. This will assist all agencies in obtaining funds in a timely manner and improve their business process in providing victim services.

## **Describe any earned media coverage events/episodes during the reporting period.**

During this year's Crime Victims' Rights Week, West Virginia Coalition Against Domestic Violence conducted resource fairs to promote victims rights and awareness. Statewide agencies participated in various areas of the state to promote this information to citizens in West Virginia. Additionally, WV Child Advocacy Networks hosted fairs to promote rights and awareness of children's issues on domestic violence and sexual assault. Various news agencies across the state reported on these events.

## **Describe any coordinated responses/services for assisting crime victims during the reporting period.**

All VOCA sub-grantees are required to develop and implement Memorandums of Understanding with all victim service providers in their service area in order to provide comprehensive victim services for all victims and to collaborate and coordinate services. In addition, the VOCA Administrative staff is part of West Virginia Human Trafficking Committee which is actively working on identifying current services available for Human Trafficking victims, gaps in services throughout the state, and developing a statewide plan for addressing these gaps and expanding services for Human Trafficking victims. The VOCA Administrator is part of the Governor's Sexual Assault Forensic Exam Committee Office SAFE Committee that works on improved services for all individuals in the state who experience sexual assault. This committee has improved the sexual assault kit process at hospitals and has developed a process that victims can track their sexual assault kit. More information is provided at area hospitals with victims being allowed to have a victim advocate with them. The State Administrator is also part of the VOCA Training and Technical Assistance committee that works to identify training needs and curriculum development for victim services.

## **Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

Applying for and receiving funding from crime victims compensation fund continues to be an issue in West Virginia. The large amount of paperwork involved in filing a claim is sometimes a deterrent to victims following through with the crime victim s compensation application process. In addition, the prolonged period of time between payment of the expenses and the claim reimbursement has been a frustration for victims. Some victims in West Virginia are illiterate or have limited education levels. These victims have trouble understanding the application forms and procedures. Many victims are also unaware that the Crime Victims Fund exists and/or how to file a claim. Although the Crime Victims Compensation staff has made an increased outreach effort, there are still victims unaware of the fund. Lack of education of Law Enforcement regarding the benefits available to victims continues to be a barrier. Many victims refuse to file a criminal charge or a police report against the offender. A police report is required in order to file for compensation benefits. Embarrassment of their victimization prevents some victims from pursuing compensation. Lack of telephone and transportation services are often barriers for victims who wish to apply for compensation. The increase cost of gas has further isolated the poor and decreased the access to transportation. Many victims do not meet the eligibility requirements, especially the innocent victim requirement. Victims who lack knowledge of the judicial system feel intimidated and do not file claims. Some victims have civil suits pending and choose not to file until the outcome of the civil case. Many victims feel the offender should be responsible for restitution. Many victims choose to utilize private insurance or Medicaid because they feel it reduces the stigma attached to being a victim of crime. Some victims (especially Domestic Violence Victims) are afraid of reprisals if they file a claim. In some cases, the victim returns to live with the perpetrator and this is a deterrent in filing a claim. Victim is in a state of trauma (especially sexual assault and domestic violence victims) and cannot process the information or is not able to deal with more paperwork at the time and when they are able the time frame has expired. Persons injured in automobile crashes often do not qualify to file a claim because the defendant is not charged with a traffic violation that falls within the allowable exceptions. There is a belief that the accused must be convicted of the crime prior to filing a claim. Other issues include a high turnover rate for victim advocates throughout the state which may impact the victim s ability to receive services in a timely manner. There is also a lack of knowledge about services available throughout the state. There continues to be a need for community outreach and awareness of services for all victimization types. Transportation is a major issue that prevents victims from receiving services. West Virginia is a rural state and there is not access to public transportation in many areas. Victims have to rely on the victim service provider or others to transport them to services they need and court. Victim service providers are often not equipped to provide transportation either due to liability issues within the program that prohibit the use of personal vehicles to transport clients or the lack of availability of the agency vehicle.

## **Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

During the grant application process, all applicants are required to identify underserved populations within their communities. Plans must be included on how the agency plans to address the issue and work with the population in providing victim assistance. Victim assistance funding is provided to a broad range of services. WV Child Advocacy centers are supported for services for children who have experienced various types of abuse. These agencies frequently work with law enforcement, prosecutors, child protective services, and even domestic violence centers. These experts provide advocates, forensic interviews, and counseling services to the most vulnerable population in the state. To further work with children, VOCA funds are also provided to CASA (Court Appointed Special Advocates) programs across the state. The CASA programs have been actively working with children who have experienced domestic violence and placed into the states foster care programs. The CASA programs works within the communities across the state and relies on volunteers to provide support to these children. CASA's across the state work with family courts, Department of Health and Human Services, VOCA Advocates make efforts to work with various counties Family Resource Networks (FRN) local police departments, sheriff departments, state police detachments, prosecutor's offices, mental health providers, counseling services and other community agencies that include churches and food/clothing pantries. VOCA advocates also work with Sexual Assault Response Teams (SARTS-mandated by state code) in each county. Advocates on these teams work with law enforcement (local police departments, Sheriff departments, state police detachments, county prosecutor's office, local and regional hospitals, and transportation authorities. These teams develop and implement sexual assault response procedures for the counties. All advocate agencies work with their local officials and develop public service announcements for radio and television, assist with newspaper articles about available services.

## **Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

With the various VOCA cuts that have occurred over the past few years, Justice and Community Services has provided open communication with all subgrantees and coalitions. Rather than "fighting for funds", the state's coalitions and agencies have worked together to prevent any agencies from failing. The groups came together and worked as one to actively seek funds from the legislature. Their persistence to receive supplemental funds for VOCA has allowed JCS to provide ongoing funding to all VOCA funded programs. While no agency has received any significant increase in funds, all VOCA agencies has continue to receive funds to keep the doors open and provide victims services to residents of West Virginia

## **Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

Of VOCA funds awarded FY21, approximately 97% of funding was awarded to the categories of sexual assault, domestic violence, child abuse, and underserved. Sexual Assault programs receive approximately 18% of VOCA funds, which included funding for advocates at three stand alone rape crisis centers and 10 dual programs that are providing sexual assault and domestic violence services. The largest percentage of funding was awarded to Domestic Violence Programs with 45% of the funding providing for Shelter, Outreach, Prosecutor Advocates, etc.. in 10 DV/RC programs and 4 stand alone domestic violence programs. Child Abuse programs received approximately 24% of VOCA funds award for the grant period that funded advocates in Child Advocacy Centers and CASA Volunteer Coordinators. Services for underserved victims or crime received approximately 10% of the funding and included a drunk/incapacitated driving program and a variety of system based and community based programs that identified an underserved victim population in their service area.

## **Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

Currently, one representative with the U.S. Attorney's Office serve on the West Virginians Against Violence Committee. This committee services as an oversight committee for the VOCA program in West Virginia. This committee meets a minimum of two times per year and discusses victim issues, any upcoming events, and Federal and State law regarding victims of crime. This committee consists of Federal Officials as well as State and local officials who work with crime victims. All VOCA sub-grantees are required to provide services to victims of federal crimes on the same basis as victims of state/local crimes. All sub-grantees should contact the Victim/Witness Coordinator at their local U.S. Attorney's Office and advise the Coordinator of the services their program provided and their willingness to assist federal crime victims.

## **Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Issues and trends continue to be the same for the state of West Virginia. The increase on the number of clients who also experience drug dependence and/or mental health issues is still being reported across the state. There has been a slight improvement in finding treatment facilities who will assist with detox, treatment, and counseling but on average individuals are having to wait to receive services. The use of these drugs has caused an increase in the number of children

## **Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Staffing and staff retention issues continue to plague victim assistance programs across the state. With the labor market being employee friendly, many workers across the state have left their positions to obtain employment with area fast food and restaurants chains to obtain an increase in pay. VOCA funding has left many agencies unable to increase raises to compete for workers. The state also borders larger states that can offer WV victim assistance workers more pay to come work in their state. Even the State SAA has experienced difficulty in replacing staff who left for other jobs, with some VOCA positions taking almost one year to fill.

## **Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

## Office for Victims of Crime - Performance Measurement Tool ( PMT )

Justice and Community Services will notify all victims service agencies across the state of upcoming funding availability in January. This includes all funded and unfunded programs. Information is also sent to all the state's county commissions and various non profits that could potentially fulfill any gaps in services. The West Virginians Against Violence Committee is also notified and is encouraged to advise any agencies to apply for funds. JCS also maintains a website that posts information about grant availability and how to apply for funds.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

All VOCA applicants are required to identify and provide outreach to underserved or unserved victim populations within their service area. In addition, VOCA applications are open to all eligible victim service providers and encourages new applicants to apply.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

JCS actively participates with all its state coalitions such as the WV Coalition Against Domestic Violence, WV Foundation for Rape Information Services, WV Child Advocacy Network, and WVCASA. These groups provide updates to JCS on any service gaps that service provider agencies are experiencing. JCS actively works with the organizations for solutions on how to address the gap and if funding is available will attempt to fund an agency to fulfill the needs. Additionally, JCS worked with various agencies across the state to complete the VAWA 4 year Implementation plan. This plan will allow JCS and the West Virginians Against Violence Committee to use VOCA dollars for the upcoming grant to request agencies that could meet these needs to apply. Areas of need will include: Maintain current victim service providers, expansion of transportation, promote usage of technology services, improving of housing coordination, continue outreach to victims in rural communities, provide more trauma informed trainings, increase outreach to communities of color, increase outreach to LGBTQ+ communities, increase outreach to victims in the homeless communities, improve collaborative approach for victims of sexual assault, increase the number of SANE nurses, and various other areas of improvement.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

No reports or outcome measures are reported to the governor, legislature, or any other state entity.