

MD Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds						
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
Federal Award Amount	\$61,140,519.00	\$41,161,674.00	\$30,398,592.00	\$18,937,787.00	\$26,364,732.00	\$24,712,038.00
Total Amount of Subawards	\$62,507,602.00	\$41,196,160.00	\$32,309,517.00	\$16,202,267.00	\$13,048,019.00	\$0.00
Total Number of Subawards	177	136	57	61	8	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$1,367,083.00)	(\$34,486.00)	(\$1,910,925.00)	\$2,735,520.00	\$13,316,713.00	\$24,712,038.00

Subgrantee Organization Type
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.

Type of Organization	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
Government Agencies Only	43	38	18	9	1	0
Corrections	1	0	0	0	0	0
Courts	0	0	0	0	0	0
Juvenile Justice	1	2	0	0	0	0
Law Enforcement	3	4	3	0	0	0
Prosecutor	3	3	2	1	1	0
Other	35	29	13	8	0	0
Nonprofit Organization Only	132	95	39	51	7	0
Child Abuse Service organization (e.g., child advocacy center)	26	21	11	4	2	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0	0	0
Domestic and Family Violence Organization	21	12	6	9	1	0
Faith-based Organization	3	3	1	2	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	21	10	5	8	1	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	12	5	2	7	0	0
Sexual Assault Services organization (e.g., rape crisis center)	7	4	0	4	0	0
Multiservice agency	29	30	10	12	2	0
Other	13	10	4	5	1	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0	0
Court	0	0	0	0	0	0
Domestic and Family Violence organization	0	0	0	0	0	0
Faith-based organization	0	0	0	0	0	0
Juvenile justice	0	0	0	0	0	0
Law Enforcement	0	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0	0	0
Prosecutor	0	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0	0
Other justice-based agency	0	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Organization by and/or for a specific traditionally underserved community	0	0	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0	0
Other	0	0	0	0	0	0
Campus Organizations Only	2	3	0	1	0	0
Campus-based victims services	2	3	0	1	0	0
Law enforcement	0	0	0	0	0	0
Physical or mental health service program	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total Number of Subawards	177	136	57	61	8	0

*This number is not unique across fiscal years as there are grantee organizations that are funded from multiple federal awards.

Subaward Purpose						
A single SAR can select multiple purposes. Numbers are not unique						
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	166	127	55	60	8	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	1	0	0	0	0
C. Start up a new victim services project	9	7	0	0	0	0
D. Start up a new Native American victim services project	0	0	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0	0	0

VOCA and Match Funds						
A single SAR can select multiple service types. Numbers are not unique						
	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
A.INFORMATION & REFERRAL	164	127	44	51	7	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	79	73	35	37	7	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	71	66	35	36	7	0
D.SHELTER/HOUSING SERVICES	44	38	22	20	6	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	65	61	30	29	5	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	91	82	38	44	7	0

Priority and Underserved Requirements						
Priority Area	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
Child Abuse						
Total Amount	\$17,613,156.00	\$12,039,157.00	\$3,952,707.00	\$1,889,567.00	\$5,718,781.00	\$0.00
% of Total Federal Award	29.00 %	29.00 %	13.00 %	10.00 %	22.00 %	
Domestic and Family Violence						
Total Amount	\$15,137,023.00	\$9,911,412.00	\$5,780,597.00	\$7,519,736.00	\$4,465,754.00	\$0.00
% of Total Federal Award	25.00 %	24.00 %	19.00 %	40.00 %	17.00 %	
Sexual Assault						
Total Amount	\$11,204,456.00	\$7,585,346.00	\$7,485,362.00	\$1,747,400.00	\$2,863,484.00	\$0.00
% of Total Federal Award	18.00 %	18.00 %	25.00 %	9.00 %	11.00 %	
Underserved						
Total Amount	\$13,038,628.00	\$11,465,491.00	\$9,985,429.00	\$2,243,866.00	\$0.00	\$0.00
% of Total Federal Award	21.00 %	28.00 %	33.00 %	12.00 %	0.00 %	

Budget and Staffing						
Staffing Information	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045	2021-15POVC-21-GG-00630-ASSI	2022-15POVC-22-GG-00758-ASSI	2023-15POVC-23-GG-00442-ASSI
Total number of paid staff for all grantee victimization program and/or services	1192	1461834	763	434	345	

Office for Victims of Crime - Performance Measurement Tool (PMT)

Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	663823	652074	473189	340279	253974
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1263	3047	229	501	66
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	134527	119362	34151	33872	465

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	4	1972	2299	410	386	1266
Adult Sexual Assault	6	895	866	371	353	621
Adults Sexually Abused/Assaulted as Children	6	616	505	367	374	465
Arson	2	33	37	7	8	21
Bullying (Verbal, Cyber or Physical)	3	468	401	282	284	358
Burglary	2	254	403	62	52	192
Child Physical Abuse or Neglect	7	856	692	318	492	589
Child Pornography	5	41	37	25	28	32
Child Sexual Abuse/Assault	8	1467	1391	566	561	996
Domestic and/or Family Violence	7	3534	3589	1471	1529	2530
DUI/DWI Incidents	2	67	83	21	21	48
Elder Abuse or Neglect	2	21	19	9	6	13
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	1	12	13	4	60	22
Human Trafficking: Labor	4	35	31	27	27	30
Human Trafficking: Sex	8	212	201	27	49	122
Identity Theft/Fraud/Financial Crime	1	434	492	64	74	266
Kidnapping (non-custodial)	1	9	16	0	3	7
Kidnapping (custodial)	2	17	31	13	18	19
Mass Violence (Domestic/International)	0	62	44	40	46	48
Other Vehicular Victimization (e.g., Hit and Run)	1	146	128	52	58	96
Robbery	2	369	537	88	74	267
Stalking/Harassment	5	330	261	163	172	231
Survivors of Homicide Victims	4	380	545	150	157	308
Teen Dating Victimization	4	132	101	82	75	97
Terrorism (Domestic/International)	1	25	22	24	23	23
Other	2	3335	4158	1665	2057	2803

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	33	47	26	23	543
Homeless	380	426	202	192	5121
Immigrants/Refugees/Asylum Seekers	538	410	68	62	11597
LGBTQ	192	182	79	75	2886
Veterans	125	154	11	20	877
Victims with Disabilities: Cognitive/ Physical /Mental	423	327	155	158	11549
Victims with Limited English Proficiency	1872	2170	149	156	27610
Other	1780	2778	171	396	10455

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	34957	
Total number of anonymous contacts who received services during the Fiscal Year	887	

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Number of new individuals who received services from your state for the first time during the Fiscal Year.	18625	53.28 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	9949	28.46 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	4337	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	29	0.16 %
Asian	198	1.06 %
Black or African American	4814	25.85 %
Hispanic or Latino	3163	16.98 %
Native Hawaiian or Other Pacific Islander	22	0.12 %
White Non-Latino or Caucasian	3379	18.14 %
Some Other Race	127	0.68 %
Multiple Races	665	3.57 %
Not Reported	2121	11.39 %
Not Tracked	4107	22.05 %
Race/Ethnicity Total	18625	
Gender Identity		
Male	3578	19.21 %
Female	9561	51.33 %
Other	30	0.16 %
Not Reported	2649	14.22 %
Not Tracked	2807	15.07 %
Gender Total	18625	
Age		
Age 0- 12	1928	10.35 %
Age 13- 17	1513	8.12 %
Age 18- 24	1812	9.73 %
Age 25- 59	6997	37.57 %
Age 60 and Older	1045	5.61 %
Not Reported	1352	7.26 %
Not Tracked	3978	21.36 %
Age Total	18625	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	39	16070	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	12000
			A2. Information about victim rights, how to obtain notifications, etc.	16490
			A3. Referral to other victim service programs	9471
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	17583
B. Personal Advocacy/ Accompaniment	32	7343	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	85
			B2. Victim advocacy/accompaniment to medical forensic exam	203
			B3. Law enforcement interview advocacy/accompaniment	1387
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	8722
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1076
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	686
			B7. Intervention with employer, creditor, landlord, or academic institution	4017
			B8. Child or dependent care assistance (includes coordination of services)	126
			B9. Transportation assistance (includes coordination of services)	1599
B10. Interpreter services	1978			
C. Emotional Support or	21	2115	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	5210
			C2. Hotline/crisis line counseling	10338
			C3. On-scene crisis response (e.g., community crisis response)	859

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Safety Services	34	8445	C4. Individual counseling	16114
			C5. Support groups (facilitated or peer)	1641
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	5591
			C7. Emergency financial assistance	1719
D. Shelter/ Housing Services	19	1143	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	7420
			D2. Transitional housing	238
			D3. Relocation assistance (includes assistance with obtaining housing)	744
E. Criminal/ Civil Justice System Assistance	28	7767	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	8432
			E2. Victim impact statement assistance	1894
			E3. Assistance with restitution	1252
			E4. Civil legal assistance in obtaining protection or restraining order	760
			E5. Civil legal assistance with family law issues	303
			E6. Other emergency justice-related assistance	169
			E7. Immigration assistance	382
			E8. Prosecution interview advocacy/accompaniment	2286
			E9. Law enforcement interview advocacy/accompaniment	705
			E10. Criminal advocacy/accompaniment	4079
E11. Other legal advice and/or counsel	13753			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	
No program or educational materials were developed during the reporting period.	
Describe any planning or training events held during the reporting period.	
The Office held a Victim Services Quarterly Meeting with VOCA and other victim services subrecipients on February 7, 2023. The quarterly meetings provide grant updates to subrecipients.. The Office reinstated these meetings for 2023 and over 100 subrecipients now participate	
Describe any program policies changed during the reporting period.	
During the current reporting period, The Governor s Office of Crime Prevention and Policy(Office) did not experience any specific program policy changes. The Office continued to assess strategies under a new Executive Order with an independent budget structure. VOCA grant awards were to be continued at level funding for another year.	
Describe any earned media coverage events/episodes during the reporting period.	
During the 2023 legislative session, Senate Bill 148: Victim Services Programs – Supplementing Federal Funding and Support (Victim Services Stabilization Act) passed which provided for stable funding and support of trauma-informed, high-quality programs and services for victims of crime. It requires the Office to consult with certain individuals and organizations regarding the allocation of certain funding and requires the Governor to include certain funding in the State budget. https://baltimoretimes-online.com/latest-news/2023/05/17/governor-moore-signs-legislation-to-build-a-brighter-future-for-marylands-children-through-education-and-keeping-families-safe/	
Describe any coordinated responses/services for assisting crime victims during the reporting period.	
Maryland Councils and Coalitions: The Office convenes quarterly meetings with the Maryland State Board of Victim Services and the Governor s Family Violence Council and uses these meetings to conduct ongoing assessment regarding demographic changes and emerging service needs that may signal a change in the composition of the state s population, including changes among the state s historically underserved populations. The Children s Justice Act Committee, which convenes bi-monthly, also assists in determining the need for or gaps in victim services to support underserved populations.	
Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.	
As in FY2021, the Governor s Office of Crime Prevention and Policy (GOCPP/Office) continues to take a proactive approach to addressing any barriers that prevent victims from receiving assistance Data collected from the Statewide Needs Assessment in FY2021 remained viable in FY2022 to address barriers to services reported by VOCA supported by various organizations and organizations in the state of Maryland. The Victim Services Organization (VSO) and criminal justice professionals conducted and completed the assessment and concluded the following: Transportation: The main impediment to accessing victim services is transportation; 86.6% use bus services, 76.1% use taxi s and 74.6% owned a vehicle or relied on a family/friend for transportation. Lack of affordable housing: There is a lack of affordable housing available to victims forcing providers to turn away or delay services to victims.	
Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.	

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During the current reporting period, the Office continues to administer funding to most victim service providers in the state of Maryland. The office is afforded the opportunity to coordinate funding throughout the state consistent with the desires of the stakeholders and identify gaps in services identified by contacts with organizations that receive VOCA funding. The office utilizes a One-Stop-Shop for victim service programs to better leverage resources, identify partnerships, and address reporting duplication. Below are some examples of how the office coordinated public and private efforts to assist victims: Provide a special emphasis to agencies that provide services to victims of sexual, domestic violence, child abuse, etc. Assisted programs that expand or enhance services that were provided to underserved populations such as Bilingual support staff, LGBTQ+ populations Assisted programs that provide services to victims residing in rural geographical areas Assisted emergency shelter programs providing services to those in need of community referrals and other supportive services. Assisted victims of crime and survivors throughout the state of Maryland. Assisted programs that focus on addressing mental health issues and provided services Assisted programs that assured victims are apprised of their rights and treated with dignity and respect when seeking services Assisted programs that educate and help victims apply for Victim's Compensation Continual collaborations with the Maryland Network Against Domestic Violence, Maryland Coalition Against Sexual Assault, Child Advocacy Centers, etc.; these organizations provide a variety of supportive services that include training, identification of gaps in services to specialized populations, ending child sexual abuse, helping victims obtain services, etc.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

VOCA-2021-0032 Mothers Against Drunk Driving (MADD) - Maryland, State Office Maryland's Victim Services Victim Services have been in frequent contact with an Officer who works for the Maryland State Police Department. The Officer invited MADD Victim Services to give a presentation on September 9, 2022, to the Maryland State Police cadets. This presentation was held at the War-Wick Community College in Salisbury, Maryland. This presentation brought a wider view of how Victim Services can help when it comes to assisting victims after a crash has occurred. The presentation centered around the topics of Law Enforcement, the Criminal Justice system and videos of the trauma victims endure after. This presentation educated the cadets on how Mothers Against Drunk Driving Mid-Atlantic can help Law Enforcement and the Criminal Justice system support these victims by offering free services and court accompaniment. Mothers Against Drunk Drivers Mid-Atlantic has been able to be a great source of contact with Law Enforcement agencies throughout Maryland. This Officer is near the end of this career and mentioned several efforts with DUI enforcement and has been a great contact for MADD. The Officer has asked MADD to continue to give presentations to the Maryland State Police cadets in the Spring of 2023. VOCA-2021-0050 Maryland Network Against Domestic Violence Capacity Building for Domestic Violence In to the objectives in this grant funding, MNADV staff helped produce and presented a total of nine. Training including the MNADV's Comprehensive Victim Advocate Training (see details below). Staff also produced and presented Allyship in Action at the National Organization for Victim Assistance (NOVA) Annual Conference held in Denver this August. The staff presented two trainings for the Progressive Life Center's Sistahs with Voices program, an ongoing collaboration with a new cohort each quarter for whom staff presents. Mini workshops on Safety Planning and Workplace Safety. A total of 194 people attended all the training sessions. MNADV staff also presented a stand-alone Neurobiology of Trauma training, as part of a new schedule to produce some of the more heavily requested trainings twice each year. Working with community partners, staff presented. The Intersection of Intimate Partner Violence and Sexual Assault for the Maryland Coalition Against Sexual Assault (MCASA) Victim Advocate Essentials training and Exploring New Connections to Prevent & Respond to IPV in Military & Veteran Populations for NOVA's military survivor training series. In addition, as part of MNADV's Economic Empowerment work, staff completed a training with community partner Consumer Credit Counseling Services of Maryland & Delaware (CCCSMD).

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse VOCA-2021-0011 Voices for Children CASA Advocacy for Abused and Neglected Children This grant award has allowed us to continue to support the many victims of crime who are in the foster care system. These victims of crime often have little to no other support, and we are able to provide this needed support. We will continue to support and serve every child in foster care in Howard County, and the Judges and Magistrates of the Howard County Circuit Court refer all eligible children to our program. Domestic Violence VOCA-2021-0007 Women's Law Center of Maryland, Inc. Legal Services for Victims of Domestic Violence and Sexual Assault The WLC had our Baltimore County POARP staff attorney become a member of the Interfaith Domestic Violence Coalition. This Coalition is designed to work with and connect the faith-based community with domestic violence resources and service providers to assist in working with people in their community who might report domestic violence to them. The Coalition is planning a conference in Fall, 2022. It is important for our organization to be a part of this as we can strengthen ties within the community. Sexual Assault VOCA-2021-0031 Power Inside, Inc. - formerly Fusion Partnerships, Inc Power Inside Victim Support Services Program (PI-VSSP) Local level improvement of services to victims: We are proud to report that North Avenue Mission (NAM), our partner on their Strength & Resilience project based on our model, have carried the work forward—the trauma-informed peer support group continues to meet seven months after we concluded the eight-week support group series to NAM participants and organizational capacity building efforts. NAM reports that the group for women is peer facilitated by a participant of our program who has been trained and mentored by our victims advocate/social worker. The group is weekly and described as a powerful and growing group of women gathered to uplift each other, hold space, offer mutual support, and care for one another. The group is LGBTQ+ affirming, and trauma informed. As a whole, NAM and their programs and events have fully embraced trauma-informed care and can better serve survivors of violence, and specifically our population of cis and trans women who are impacted by gender-based violence, addiction, and homelessness. Our work at NAM occurred over the course of a year and included sessions with staff, leadership, and clients at NAM. Our work at NAM achieved our goal to empower individuals and their community to incorporate trauma-informed principles wherever they have the ability to impact change Underserved VOCA-2021-0017 Kennedy Krieger Institute Underserved Victims Project Efforts for expanding availability of Evidence Based Treatments to our Spanish speaking Latinx families remains a focus. The second part of Child Parent Psychotherapy (CPP) and Eye Movement Desensitization and Reprocessing (EMDR) training were completed.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

As a continuation of efforts from FY2021, the Office builds on existing systems and collaborates with service providers to produce a broad and coordinated response to human trafficking. Human trafficking is a horrible crime that continues to exist in the state of Maryland. Some sub-grantees provide support and assistance to victims of labor and sex trafficking. Victims are often hesitant to come forward and service providers spend a great deal of time building a rapport with them and for this reason, The Office has prioritized addressing human trafficking in Maryland. The Office coordinates human trafficking efforts across the state by the coordination of state agency policies and protocols to combat human trafficking, developing and delivering trainings to state and local law enforcement and government personnel, and establishing and implementing data collection to capture the nature and scope of human trafficking in Maryland and coordinating with resources and organizations engaged in these efforts, including the Maryland Human Trafficking Force. Support and assistance for these victims has included personal advocacy, assistance with accessing other services such as medical and crisis interventions. Service providers continue to support FBI interviews and collaborate with FBI Victims Specialists.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

VOCA-2021-0007 Women's Law Center of Maryland, Inc. Legal Services for Victims of Domestic Violence and Sexual Assault Baltimore City: Respondents will often file retaliatory protective orders against the true victims in order to try to get them to dismiss the protective orders. The respondents will also often fight for joint custody, just to avoid paying child support. VOCA-2021-0027 Mental Health Association of Frederick County Court Appointed Special Advocate Volunteers and staff in both jurisdictions have noted significant challenges with securing placements for youth with intensive needs (mental health, substance abuse, and developmental disabilities). VOCA-2021-0054 Marian House, Inc. Underserved Victims Services We continue to see a trend of multiple trauma experiences in the individuals we serve. One hundred percent of victims seen in this quarter have been victims of two or more types of abuse. VOCA-2021-0021 Baltimore Bar Foundation, Inc. Elder Justice Initiative A notable trend impacting crime victim's services for seniors within Baltimore City is the number of seniors who are victims of financial exploitation. It is likely that seniors are more willing to disclose this type of crime at SLS because it involves civil, rather than criminal legal services. Also, seniors are experiencing financial exploitation combined with other crimes, like abuse or neglect where the dynamics consist of an individual with whom the senior has a relationship of trust. Another notable trend is the growing number of telephone scams directed towards grandparents and citizens who collect Social Security and other government benefits.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Staffing and retention are still ongoing as issues identified in FY2021. Fluctuating VOCA grant funds also added to the stress of maintaining program consistency and delivering services for victims of crime. A large portion of programs relied heavily on VOCA grant funds to meet the growing needs of victims in need of services and to support program personnel and operation cost.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The Office understands the importance of notifying victim service providers to keep them abreast of available funding. Regular cycle VOCA subrecipients that received an award on October 1, 2019, were made aware that they were eligible to apply for sixth year of continuation funding beginning October 1, 2023 equal to the level of grant-funded personnel in the current award budget. This information was advertised to all interested agencies throughout the state; information was posted on the the Website of the Office and the Office sent email messages to previously funded FY2021 sub-grantees. The governor's grant award web site for the state of Maryland also had it posted and subscribers to this website where also notified by email of the posting.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

The State of Maryland's efforts to recognize and address the needs of our underserved population are implemented through: Rural Areas: Individuals living in rural areas have also been identified as an underserved population as they are more likely to be geographically isolated and have limited access to emergency care, law enforcement, domestic violence service providers or even support from family, neighbors and community members due to the great distance between homes. Other identified barriers include limited or no public transportation systems, the burden of traveling longer distances to access services, and the lack of reliable cell phone service. Given the transportation access issues common to rural areas, service providers often utilize taxi services to ensure that rural victims of domestic violence and their families have a reliable means of transportation that allows them to access needed services. The Office is aware of the challenges faced by programs in rural areas of the State in making services more accessible, as citizens residing in rural, and some suburban areas may have limited access to available services. Due to the lack of public transportation or a program's limited program's limited resources in making services available in alternate program sites, the Office is committed to dedicating victim funding to this need. Maryland Councils and Coalitions: The Office convenes quarterly meetings with the Maryland State Board of Victim Services and the Governor's Family Violence Council and uses these meetings to conduct ongoing assessment with regard to demographic changes and emerging service needs that may signal a change in the composition of the state's population, including changes among the state's historically underserved populations. The Children's Justice Act Committee, which convenes bi-monthly, also assists in determining the need for or gaps in victim services to support underserved populations. Additional underserved populations that Maryland is targeting engagement include: *Tribal/Indigenous Communities *Deaf and Hard of Hearing *Cultural and Linguistic Specific

Please explain how your program is able to respond to gaps in services during the reporting period.

The Governor's Office of Crime Prevention and Policy is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. Beginning in 2009, the Office received Maryland's VOCA award to fund direct services to victims of crime. As reported in FY2021, the Office sought services through an outside vendor to look deeper into services provided to victims of crime through a Victims Needs Assessment. Victim Service Providers throughout the state assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service to reduce unmet needs and service gaps. Results of the needs assessment along with the concerns reported through quarterly reports helped coordinate funding priorities for victims of crime assistance projects. The needs assessment, in particular, outlined emerging issues throughout the state. VOCA funds allowed applicants to seek additional methods for reaching out to victims of crime (e, social media, billboards, advanced technology) and allow more focus on new populations who are without services.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The Office continues to move towards collecting outcome-based performance measures; encouraging projects and initiatives to focus on delivering services and show their effectiveness via documented outcome measures. Guidance is provided in each Notice of Funding Availability (NOFA) to include measurable change or data in their applications to include a measurable change in the quality of life, change in behavior by a client or an impact because of the program. Outcomes to be numerical counts, standardized measures, level of functioning scales, client satisfaction.