

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Department of Administration State of Alaska
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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics		Number of Victims				
Population	Q1	Q2	Q3	Q4	Annual	
A. RACE/ETHNICITY						
American Indian or Alaska Native	69	74	44	63	250	
Asian	9	5	8	0	22	
Black or African American	6	4	6	8	24	
Hispanic or Latino	4	2	1	5	12	
Native Hawaiian or Other Pacific Islander	17	1	4	1	23	
White Non-Latino or Caucasian	65	51	55	53	224	
Some Other Race	1	3	6	1	11	
Multiple Races	8	9	5	3	25	
Not Reported	23	9	21	43	96	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	202	158	150	177	687	
B. GENDER						
Male	42	23	44	44	153	
Female	160	133	94	131	518	
Not Reported	0	2	12	2	16	
Not Tracked	0	0	0	0	0	
Gender Total	202	158	150	177	687	
C. AGE						
Age 0- 12	23	9	10	30	72	
Age 13- 17	34	10	10	13	67	
Age 18- 24	25	16	8	7	56	
Age 25- 59	110	77	35	40	262	
Age 60 and Older	4	6	3	5	18	
Not Reported	6	40	84	82	212	
Not Tracked	0	0	0	0	0	
Age Total	202	158	150	177	687	

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	6	3	0	1	10
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	2	0	1	4
D. Incomplete information	50	37	4	5	96
E. Contributory misconduct	3	5	0	1	9
F. Ineligible crime	11	7	1	1	20
G. Ineligible application	27	10	1	5	43
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	52	\$ 0	\$ 0	\$ 11,827	\$ 0	\$ 28,143	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 39,970	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 2,557	\$ 0	\$ 0	\$ 420	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,977	0	2	0	0	0
Child Pornography																		
Child Sexual Abuse	61	\$ 0	\$ 0	\$ 6,233	\$ 0	\$ 1,742	\$ 39,671	\$ 0	\$ 2,540	\$ 0	\$ 2,555	\$ 0	\$ 52,740	0	35	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	37	\$ 0	\$ 0	\$ 7,860	\$ 51,167	\$ 0	\$ 3,805	\$ 2,050	\$ 288		\$ 15,136	\$ 0	\$ 80,305	0	17	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 890	\$ 890	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 450	\$ 0	\$ 0		\$ 0	\$ 0	\$ 450	0	0	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 1,924	\$ 0	\$ 0	\$ 2,100	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,024	0	0	0	0	0
Robbery																		
Sexual Assault	18	\$ 0	\$ 0	\$ 4,233	\$ 0	\$ 3,228	\$ 1,804	\$ 3,250	\$ 1,352	\$ 0	\$ 0	\$ 3,541	\$ 17,409	0	4	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 180	\$ 180	0	0	0	0	0
Terrorism																		
Total	175	\$ 0	\$ 2,557	\$ 32,077	\$ 51,167	\$ 33,532	\$ 47,830	\$ 5,300	\$ 4,180	\$ 0	\$ 17,691	\$ 4,611	\$ 198,945	0	58	0	0	0

* Other expense explanations

Human Trafficking Security measures
 Sexual Assault Security measures
 Stalking Security measures

You added "Other" crime types: Online enticement of a minor - paid \$65.43 lost wages, \$6116 counseling

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	55	\$ 0	\$ 0	\$ 26,594	\$ 0	\$ 39,003	\$ 5,738	\$ 14,807	\$ 418		\$ 8,569	\$ 1,805	\$ 96,935	1	36	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,415	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,415	0	0		0	0
Child Pornography																		
Child Sexual Abuse	64	\$ 0	\$ 0	\$ 703	\$ 0	\$ 0	\$ 37,402	\$ 5,416	\$ 0	\$ 0	\$ 4,521	\$ 196	\$ 48,237	0	32		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 237	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,237	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	37	\$ 4,720	\$ 1,960	\$ 80,669	\$ 34,046	\$ 0	\$ 7,951	\$ 2,569	\$ 0		\$ 25,962	\$ 205	\$ 158,081	0	20	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 150	\$ 0	\$ 0		\$ 0	\$ 0	\$ 150	1	0	0	0	0
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 2,927	\$ 0	\$ 27,712	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 30,640	0	0	0	0	0
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,000	\$ 0		\$ 0	\$ 0	\$ 4,000	0	0	0	0	0
Sexual Assault	16	\$ 0	\$ 0	\$ 1,954	\$ 0	\$ 1,049	\$ 4,545	\$ 4,057	\$ 144	\$ 13		\$ 10,527	\$ 22,288	0	5	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 418	\$ 418	0	1	0	0	0
Terrorism																		
Total	181	\$ 4,720	\$ 1,960	\$ 112,846	\$ 44,046	\$ 68,001	\$ 58,201	\$ 30,849	\$ 562	\$ 13	\$ 39,051	\$ 13,150	\$ 373,400	2	96	0	0	0

* Other expense explanations

Assault	Security expenses, replacement of cell phone, food
Child Sexual Abuse	Security equipment to safeguard victim
Homicide	Impound fee for victim's vehicle
Sexual Assault	Security equipment, purchase and training of service dog
Stalking	Security equipment

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	38	\$ 0	\$ 0	\$ 2,174	\$ 0	\$ 18,476	\$ 19,680	\$ 5,514	\$ 0		\$ 4,668	\$ 1,000	\$ 51,511	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,377	\$ 0	\$ 0		\$ 0	\$ 824	\$ 4,200	0	0		0	0
Child Pornography																		
Child Sexual Abuse	58	\$ 0	\$ 0	\$ 1,140	\$ 0	\$ 474	\$ 44,716	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 46,330	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 598	\$ 0	\$ 755	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,353	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	29	\$ 0	\$ 0	\$ 104	\$ 18,622	\$ 0	\$ 9,590	\$ 1,448	\$ 0		\$ 8,500	\$ 0	\$ 38,264	0	0	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 971	\$ 971	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,350	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,350	0	0	0	0	0
Other Vehicular Crimes																		
Robbery	1	\$ 0	\$ 0	\$ 1,279	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,279	0	0	0	0	0
Sexual Assault	7	\$ 0	\$ 0	\$ 128	\$ 0	\$ 2,746	\$ 3,495	\$ 387	\$ 0	\$ 0	\$ 0	\$ 75	\$ 6,831	0	0	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 90	\$ 90	0	0	0	0	0
Terrorism																		
Total	141	\$ 0	\$ 0	\$ 5,423	\$ 18,622	\$ 22,451	\$ 82,207	\$ 7,349	\$ 0	\$ 0	\$ 13,168	\$ 2,959	\$ 152,180	0	0	0	0	0

* Other expense explanations

Assault	Security- Doors/Locks/Windows
Child Physical Abuse/Neglect	Security equipment
Human Trafficking	Security equipment- cameras, motion detectors, etc.
Sexual Assault	Security equipment
Stalking	Security equipment

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE																		
Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	24	\$ 0	\$ 0	\$ 1,463	\$ 0	\$ 4,527	\$ 3,898	\$ 14,312	\$ 0		\$ 314	\$ 0	\$ 24,513	0	15	0	0	0
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,977	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,977	0	4		0	0
Child Pornography																		
Child Sexual Abuse	44	\$ 0	\$ 0	\$ 1,638	\$ 0	\$ 0	\$ 41,045	\$ 0	\$ 0	\$ 0	\$ 1,229	\$ 694	\$ 44,605	0	15		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	14	\$ 0	\$ 0	\$ 1,210	\$ 27,291	\$ 0	\$ 1,382	\$ 0	\$ 0		\$ 2,224	\$ 0	\$ 32,108	0	6	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 300	\$ 0	\$ 0		\$ 0	\$ 0	\$ 300	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	8	\$ 4,000	\$ 0	\$ 1,647	\$ 0	\$ 880	\$ 3,986	\$ 1,218	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,730	0	1	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 132	\$ 132	\$ 132	0	0	0	0	0
Terrorism																		
Total	96	\$ 4,000	\$ 0	\$ 5,957	\$ 27,291	\$ 5,407	\$ 54,588	\$ 15,529	\$ 0	\$ 0	\$ 3,766	\$ 826	\$ 117,365	0	41	0	0	0
* Other expense explanations																		
Assault	0																	
Child Physical Abuse/Neglect	Security																	
Child Sexual Abuse	Security																	
Stalking	Security																	
You added "Other" crime types:	Unlawful exploitation of minor, child pornography/coercion/enticement																	

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	169	\$ 0	\$ 0	\$ 42,058	\$ 0	\$ 90,148	\$ 29,316	\$ 34,633	\$ 418		\$ 13,551	\$ 2,805	\$ 212,929	1	51	0	0	0
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	\$ 2,557	\$ 0	\$ 0	\$ 420	\$ 9,769	\$ 0	\$ 0		\$ 0	\$ 824	\$ 13,569	0	6		0	0
Child Pornography																		
Child Sexual Abuse	227	\$ 0	\$ 0	\$ 9,714	\$ 0	\$ 2,216	\$ 162,833	\$ 5,416	\$ 2,540	\$ 0	\$ 8,304	\$ 890	\$ 191,912	0	82		0	0
DUI/DWI	5	\$ 0	\$ 0	\$ 598	\$ 10,000	\$ 992	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 11,590	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	117	\$ 4,720	\$ 1,960	\$ 89,843	\$ 131,126	\$ 0	\$ 22,728	\$ 6,068	\$ 288		\$ 51,822	\$ 205	\$ 308,758	0	43	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,861	\$ 1,861	0	0	0	0	0
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,250	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,250	1	0	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 4,851	\$ 0	\$ 27,712	\$ 2,100	\$ 0	\$ 0		\$ 0	\$ 0	\$ 34,663	0	0	0	0	0
Robbery	2	\$ 0	\$ 0	\$ 1,279	\$ 0	\$ 0	\$ 0	\$ 4,000	\$ 0		\$ 0	\$ 0	\$ 5,279	0	0	0	0	0
Sexual Assault	49	\$ 4,000	\$ 0	\$ 7,961	\$ 0	\$ 7,903	\$ 13,830	\$ 8,912	\$ 1,496	\$ 13	\$ 0	\$ 14,143	\$ 58,258	0	10	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 820	\$ 820	0	1	0	0	0
Terrorism																		
Total	593	\$ 8,720	\$ 4,517	\$ 156,304	\$ 141,126	\$ 129,391	\$ 242,826	\$ 59,028	\$ 4,742	\$ 13	\$ 73,677	\$ 21,546	\$ 841,890	2	195	0	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

No significant change in the number of applications received during the reporting period.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 33

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Alaska has a centralized system for the administration of crime victim compensation program activity which includes processing of applications and disbursement of compensation funds. Non-Homicide Claims: Applications are entered, an introduction letter is send to the applicant and a request for police reports is send to law enforcement. Homicide Claims: Applications requesting assistance with funeral/burial expenses are processed differentially and an expedited process has been implemented. These applications receive the highest priority and immediate telephonic contact is made with family members, the funeral home or/and the Medical Examiner s Office to assist in the application process.In addition, immediate contact is made with the Homicide unit or detective investigating the homicide and with the District Attorney s office. The information received from law enforcement is important for the following reasons: 1. To confirm the deceased was the victim of a homicide, 2) to determine whether the victim was killed while participating in an illegal activity and 3) to determine whether the victim engaged in contributory behavior. Once Law Enforcement information or/and documents are received, the Paralegal and/or the Executive Director will review and prepare a summary for submission to the Board for consideration.Once the Board renders a decision, an email message and/or letter is send to the applicant. For homicide applications, an email message is also send to the funeral home informing them of the Board s decision. For relocation claims, an email message is send to the prospective landlord that will be renting to the applicant.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The office experienced the following major change that impacted the ability to meet the needs of crime victims during the reporting period: 1. The office was moved from Juneau to Anchorage- a distance of 909 miles. Moves usually slow down work productivity because of the time and energy used for planning and implementing the move. However, in the long run, it will serve victims better. Juneau, with a population of only 32,000, is very isolated and accessible only by airplane or ferry. In contrast, Anchorage is on the road system and is the largest population center (population 285,000), and is more accessible to the other more populous towns. Anchorage is only one hour away by car from the Mat-Su Valley, population 110,000 and three to four hours away via car to the Kenai borough, population 59,000 Anchorage is also seven hours away (via the road system) from the Fairbanks North Star borough, population 97,00. Thus, the Anchorage office location makes it more accessible to over 553,000 Alaskans (81% of Alaska's population of 684,000). 2. Major staff turn-over, of the three office employees, two left because they did not want to move to Anchorage. Staff turnover also slows down work productivity as new employees learn the job.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

We receive applications and supporting documentation from the US Attorney's office. This usually involve minor victims that are trafficked and exploited. These applications usually take less time to process because the needed documentation is usually provided with the application or shortly thereafter.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

Activities that improved the process for victims: 1. Submission of claims to the Board in between formal Board meetings and not waiting for the formal Board meetings to be scheduled. This has reduced dramatically the average length of time to process applications to 33 days, down from 81 days in the previous reporting period. In addition, it provides the Board members with flexible time to carefully read the case summary and make a decision. 2. When possible, additional use of email messages to request information from victims, providers and others. Extensive use of email messages to inform victims of the status of their claims. This is faster than communicating via letters that are mailed out. 3. Developed and distributed billing guidance for mental health providers to promote consistency and integrity.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds were used for the former Executive Director to attend the national training conference in August of 2019. This improves knowledge and networking.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

No statutes or regulatory changes. However, several internal policies were implemented to ensure integrity and consistency. 1. Billing guidance for mental health providers is issued for providers, applicants and others. This promotes consistency and integrity. 2. Reduce double billing by funeral homes by ensuring they provide a credit for the money they will receive from the Medical Examiner's office for transporting the deceased back to the village or town where they died. 3. Implementing clear guidelines for reviewing and processing bills/invoices for payment. 4. Requiring adherence to statutory and regulatory requirements for lost wages, loss of economic support and other compensation. 5. See above discussion on expedited procedure for homicide applications and for processing applications in between formal Board meetings- reduced to 33 days from 81 days (for previous reporting period).

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Our office coordinates on regular basis with law enforcement (District Attorney's office, police departments, state Troopers) to obtain the needed information to process applications. We also work with the U.S. Attorney's office, tribal systems and victim advocates.

10. **Please explain any public outreach efforts to improve awareness of your program.**

A training curriculum was developed to educate victim advocates, law enforcement and others on our program. However, the COVID pandemic has made it difficult to do the outreach and training that was planned.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

One of our goals is to reduce the financial hardship for victims that incur medical costs. Our office will pay medical bills but negotiates bills that exceed \$2,500. The savings during the state fiscal year 2020 (July 1, 2019 to June 30, 2020) was approximately \$347,705. There were 14 negotiated medical bills and a 100% success rate in negotiating with medical providers. This resulted in savings of \$347,705.32. This was an increase from the previous state fiscal year 2019 (savings of \$316,229).

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

An increase in federal funding would be welcomed. In addition, increasing the percentage of the grant available for administrative and training purposes from 5 percent to 10 percent would be very helpful. Finally, it would be helpful if there is no penalty for receiving restitution payments. At the present time, restitution is deducted from the amount of state expenditures for victim compensation.