Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Arizona Criminal Justice Commission

POC NAME: Heather Bohnet

POC EMAIL: hbohnet@azcjc.gov POC PHONE: (602) 364-1168

POPULATION DEMOGRAPHICS

 Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:

683 591 351

Q3: Apr-Jun 2020: Q4: Jul-Sep 2020:

Annual:

Q2: Jan-Mar 2020:

351 484 2,109

2. Number of victims whose victimization is the basis for the application.

 Q1: Oct-Dec 2019:
 538

 Q2: Jan-Mar 2020:
 437

 Q3: Apr-Jun 2020:
 292

 Q4: Jul-Sep 2020:
 354

 Annual:
 1,621

Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber o	of Viction Q4	ns Annual
American Indian or Alaska Native	38	42	20	13	113
Asian	12	7	4	2	25
Black or African American	61	26	17	32	136
Hispanic or Latino	166	129	96	124	515
Native Hawaiian or Other Pacific Islander	2	0	0	1	3
White Non-Latino or Caucasian	181	182	116	135	614
Some Other Race	13	7	5	3	28
Multiple Races	21	16	8	10	55
Not Reported	44	28	26	34	132
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	538	437	292	354	1621
B. GENDER					
Male	215	174	117	146	652
Female	321	261	172	208	962
Not Reported	2	2	3	0	7
Not Tracked	0	0	0	0	0
Gender Total	538	437	292	354	1621
C. AGE					
Age 0- 12	58	62	33	46	199
Age 13- 17	55	62	41	47	205
Age 18- 24	75	56	25	42	198
Age 25- 59	315	228	176	198	917
Age 60 and Older	35	29	17	21	102
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	538	437	292	354	1621

Page 1 of 9 Date certified: November 13, 2020

PERFORMANCE MEASURES

4.	Based on your program's	general procedure,	7.	Number of applications	denied/closed. (i.e., applica	itions that	wei	e no	ot					
	indicate if	,		approved) during the rep										
	Q1: Oct-Dec 2019:			Q1: Oct-Dec 2019:	33									
	Only one application is use crime	ually counted per		Q2: Jan-Mar 2020:	33									
	Q2: Jan-Mar 2020:			Q3: Apr-Jun 2020:	14									
	Only one application is use	ually counted per		Q4: Jul-Sep 2020:	37									
	crime			Annual:	117									
	Q3: Apr-Jun 2020:			Reason(s) for denial of	s) for denial or close status applicable for the reporting peri									
	Only one application is use crime	ually counted per		P	opulation				of Vic	tims Annual				
	Q4: Jul-Sep 2020:			A. Application not filed v	vithin time limit	3	4	0	12	19				
	Only one application is used crime	ually counted per		B. Failure to report to po	olice	1	0	0	0	1				
5.	Number of new application	ns received during		C. Failure to cooperate victim/witness coordinat required by program		6	2	2	4	14				
	the reporting period Q1: Oct-Dec 2019:	F20		D. Incomplete information	on	0	0	0	0	0				
		538		E. Contributory miscond	duct	3	6	2	6	17				
	Q2: Jan-Mar 2020:	437		F. Ineligible crime		14	1	3	7	25				
	Q3: Apr-Jun 2020:	292		G. Ineligible application		5	16	6	5	32				
	Q4: Jul-Sep 2020:	354		Other		1	4	1	3	9				
	Annual:	1,621		Denial explanation:		'	4	'	3	9				
				· · · · · · · · · · · · · · · · · · ·	ation- missing signature pag	aes								
6.	Number of applications ap	proved during the		Qtr 2: Expenses covere		•								
	reporting period. Q1: Oct-Dec 2019:	277			n, but all expenses covered	by a colla	atera	al						
	Q2: Jan-Mar 2020:	404		source Qtr 4: Expenses covere	d by a collateral source									
				QII 4. Expenses covere	a by a collateral source									
	Q3: Apr-Jun 2020:	262	8	Number of applications r	eceived for Sexual Assault I	Forensic	Evai	mins	ations					
	Q4: Jul-Sep 2020:	283	0.	during the reporting period		OCHSIC	LAGI		1110113	•				
	Annual:	1,226		Q1: Oct-Dec 2019: Not to my state's process	applicable									
				Q2: Jan-Mar 2020: Not to my state's process	applicable									
				Q3: Apr-Jun 2020: Not a to my state's process	applicable									
				Q4: Jul-Sep 2020: Not a to my state's process	applicable									
				Annual:	0									

					EXPENS	E TYPES PAID	(in dollars)								TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Parior	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$0	NA	\$0	\$ 0	\$ 1,800	\$0	NA	NA		\$ 794	NA	\$ 2,594	0	0	0	0	
Assault	234	\$ 0	NA	\$ 102,907	\$ 0	\$ 228,561	\$ 48,865	NA	NA		\$ 794	NA	\$ 381,126	0	87	4	1	
Burglary	6	\$0	NA	\$ 0	\$ 0	\$ 1,350	\$ 1,150	\$ 0	NA		\$ 1,223	NA	\$ 3,723	0	0	0	0	
Child Physical Abuse/Neglect	6	\$0	NA	\$0	\$0	\$ 15	\$ 750	NA	NA		\$ 1,679	NA	\$ 2,444	0	3		0	
Child Pornography																		
Child Sexual Abuse	129	\$0	NA	\$ 5,551	\$0	\$ 4,733	\$ 60,798	NA	NA	NA	\$ 17,771	NA	\$ 88,853	0	36		0	
DUI/DWI	15	\$0	NA	\$ 27,839	\$ 2,541	\$ 15,715	\$ 825	NA	NA		\$ 2,515	NA	\$ 49,434	0	0	0	0	
Fraud/Financial Crimes	5	\$0	NA	\$ 144	\$ 0	\$ 0	\$ 0	NA	NA		\$ 400	NA	\$ 544	0	0	1	0	
Homicide	146	\$ 2,000	NA	\$ 73,918	\$ 293,425	\$ 1,450	\$ 27,242	NA	NA		\$ 21,915	NA	\$ 419,951	0	28	0	1	
Human Trafficking																		
Kidnapping	3	\$0	NA	\$0	\$0	\$0	\$ 1,403	NA	NA		\$ 172	NA	\$ 1,575	0	0	0	0	
Other Vehicular Crimes	14	\$0	NA	\$ 6,568	\$ 14,857	\$ 5,361	\$ 1,320	NA	NA		\$ 559	NA	\$ 28,665	0	0	0	0	
Robbery	61	\$0	NA	\$0	\$0	\$ 13,538	\$ 30,684	NA	NA		\$ 4,185	NA	\$ 48,407	1	0	0	0	
Sexual Assault	32	\$ 0	NA	\$ 2,177	\$0	\$ 6,548	\$ 10,776	NA	NA	NA	\$ 3,567	NA	\$ 23,069	0	11	0	0	
Stalking	2	\$ 0	NA	\$0	\$0	\$0	\$0	NA	NA		\$ 341	NA	\$ 341	0	2	0	0	
Terrorism								一										
Total	655	\$ 2,000	NA	\$ 219.105	\$ 310,823	\$ 279.071	\$ 183,812	\$ 0	NA	NA	\$ 55,916	NA	\$ 1.050.725	1	167	5	2	

Page 3 of 9 Date certified: November 13, 2020

					EXPEN	SE TYPES PAII	D (in dollars)							TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE							
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	207	\$ 109	NA	\$ 133,027	\$ 2,811	\$ 157,885	\$ 50,402	NA	NA		\$ 13,398	NA	\$ 357,632	0	87	4	1				
Burglary	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 550	NA	NA		\$ 382	NA	\$ 932	0	0	0	0				
Child Physical Abuse/Neglect	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 584	NA	NA		\$ 1,141	NA	\$ 1,726	0	2		0				
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 350	NA	NA		\$ 0	NA	\$ 350	0	0		0				
Child Sexual Abuse	132	\$ 0	NA	\$ 3,219	\$ 0	\$ 4,424	\$ 61,833	NA	NA	NA	\$ 13,262	NA	\$ 82,739	0	34		0				
DUI/DWI	10	\$0	NA	\$ 2,226	\$ 2,718	\$ 4,764	\$ 495	NA	NA		\$ 656	NA	\$ 10,859	0	0	0	0				
Fraud/Financial Crimes	2	\$0	NA	\$0	\$ 0	\$ 0	\$ 1,650	NA	NA		\$ 19	NA	\$ 1,669	0	0	0	0				
Homicide	102	\$0	NA	\$ 24,550	\$ 147,942	\$ 0	\$ 16,735	NA	NA		\$ 17,534	NA	\$ 206,761	0	18	0	1				
Human Trafficking	7	\equiv						$\overline{}$													
Kidnapping	5	\$ 0	NA	\$ 0	\$0	\$ 0	\$ 4,236	NA	NA		\$ 488		\$ 4,725	0	1	0	0				
Other Vehicular Crimes	13	\$ 0	NA	\$ 2,544	\$ 6,741	\$ 6,497	\$ 990	NA	NA		\$ 2,155	NA	\$ 18,926	0	0	0	0				
Robbery	47	\$ 0	NA	\$ 1,594	\$ 0	\$ 231	\$ 18,098	NA	NA		\$ 2,790	NA	\$ 22,713	1	0	0	0				
Sexual Assault	25	\$ 477	NA	\$ 13,512	\$0	\$ 6,040	\$ 6,653	NA	NA	NA	\$ 1,379	NA	\$ 28,061	0	5	0	0				
Stalking								\equiv													
Terrorism								=													
Total	550	\$ 586	NA	\$ 180.671	\$ 160.212	\$ 179.841	\$ 162.576	NA	NA	NA	\$ 53.204	NA	\$ 737,090	1	147	4	2				

You added "Other" crime types:

Suspicious Activity (1 application, \$190 Mental Health), Dog Bite (2 applications, \$143.76, medical, \$517.76 mental health), Attempted 2nd degree (4 applications, \$668.42 medical, \$820.84 Travel, \$2064.00 Economic support), Aggravated Harrassment (1 application \$491.05 Travel), Endangerment (1 application \$2,922.59 Medical), Interfering with a Criminal Proceeding (1 application \$480 mental health)

					EXPENS	E TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	214	\$ 0	NA	\$ 174,787	\$ 0	\$ 121,577	\$ 46,029	NA	NA		\$ 15,315	NA	\$ 357,707	2	97	1	0	
Burglary	1	\$ 0	NA	\$ 0	\$ 0	\$ 475	\$ 0	NA	NA		\$ 0	NA	\$ 475	0	0	0	0	
Child Physical Abuse/Neglect	5	\$ 0	NA	\$ 463	\$0	\$ 1,171	\$ 1,879	NA	NA		\$ 1,878	NA	\$ 5,391	0	5		0	
Child Pornography																		
Child Sexual Abuse	117	\$ 0	NA	\$ 3,045	\$0	\$ 2,758	\$ 54,860	NA	NA	NA	\$ 13,426	NA	\$ 74,089	0	26		0	
DUI/DWI	11	\$ 0	NA	\$ 28,626	\$ 2,664	\$ 17,477	\$ 495	NA	NA		\$ 1,094	NA	\$ 50,356	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	97	\$ 2,000	NA	\$ 27,261	\$ 189,086	\$ 1,675	\$ 6,548	NA	NA		\$ 14,950	NA	\$ 241,520	0	24	0	0	
Human Trafficking																		
Kidnapping	5	\$ 0	NA	\$0	\$0	\$ 455	\$ 5,569	NA	NA		\$ 367	NA	\$ 6,391	0	2	0	0	
Other Vehicular Crimes	26	\$ 0	NA	\$ 55,595	\$ 34,390	\$ 37,776	\$ 1,782	NA	NA		\$ 287	NA	\$ 129,829	0	0	0	0	
Robbery	42	\$ 0	NA	\$ 0	\$0	\$ 4,786	\$ 24,883	NA	NA		\$ 2,182	NA	\$ 31,850	0	0	0	0	
Sexual Assault	26	\$ 0	NA	\$ 3,129	\$0	\$ 6,415	\$ 10,966	NA	NA	NA	\$ 1,585	NA	\$ 22,095	0	5	0	0	
Stalking			\equiv					\equiv				\equiv						
Terrorism			\equiv															
Total	544	\$ 2,000	NA	\$ 292,907	\$ 226,139	\$ 194,564	\$ 153,010	NA	NA	NA	\$ 51,083	NA	\$ 919,702	2	159	1	0	

You added "Other" crime types:

Secretly viewing/recording without consent \$13.88 travel; criminal trespass \$420 mental health, \$8.97 travel; false reporting \$250 mental health, \$303.71 travel; threatening and intimidating \$2374.69 mental health, 231.31 travel; destruction of property \$151.50 travel; violation of a restraining order \$365 mental health; Disorderly conduct \$375 mental health Total other paid \$4,453.20

					EXPENS	E TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the
Arson																		
Assault	194	\$ 743	NA	\$ 96,520	\$ 0	\$ 173,238	\$ 53,758	NA	NA		\$ 8,072	NA	\$ 332,331	1	99	0	0	
Burglary	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,300	NA	NA		\$ 151	NA	\$ 3,451	0	0	0	0	
Child Physical Abuse/Neglect	5	\$ 0	NA	\$ 0	\$0	\$ 245	\$ 5,585	NA	NA		\$ 302	NA	\$ 6,132	0	4		0	
Child Pornography																		
Child Sexual Abuse	107	\$ 0	NA	\$ 216	\$0	\$ 10,802	\$ 51,494	NA	NA	NA	\$ 7,570	NA	\$ 70,082	0	26		0	
DUI/DWI	5	\$ 0	NA	\$ 0	\$0	\$ 14,787	\$ 413	NA	NA		\$ 0	NA	\$ 15,200	0	0	0	0	
Fraud/Financial Crimes	1	\$ 0	NA	\$ 0	\$0	\$0	\$ 0	NA	NA		\$ 980	NA	\$ 980	0	0	0	0	
Homicide	91	\$ 860	NA	\$ 12,247	\$ 213,999	\$0	\$ 6,112	NA	NA		\$ 5,625	NA	\$ 238,842	0	27	0	1	
Human Trafficking								$\overline{}$										
Kidnapping	5	\$ 0	NA	\$ 0	\$0	\$0	\$ 3,300	NA	NA		\$ 846	NA	\$ 4,146	0	2	0	0	
Other Vehicular Crimes	16	\$ 0	NA	\$ 12,182	\$ 11,752	\$ 14,199	\$ 1,650	NA	NA		\$ 1,004	NA	\$ 40,788	0	0	0	0	
Robbery	45	\$ 0	NA	\$ 12,000	\$0	\$ 1,448	\$ 26,725	NA	NA		\$ 1,915	NA	\$ 42,088	0	0	0	0	
Sexual Assault	27	\$ 0	NA	\$ 3,660	\$0	\$ 2,104	\$ 11,694	NA	NA	NA	\$ 1,893	NA	\$ 19,351	0	5	0	0	
Stalking	1	\$ 0	NA	\$ 0	\$0	\$ 0	\$0	NA	NA		\$ 92	NA	\$ 92	0	1	0	0	
Terrorism								\equiv				\equiv						
Total	499	\$ 1,603	NA	\$ 136,825	\$ 225,751	\$ 216,824	\$ 164,029	NA	NA	NA	\$ 28,450	NA	\$ 773,483	1	164	0	1	

Page 6 of 9 Date certified: November 13, 2020

PAYMENT STATISTICS BY CRIME TYPE - Aggre	gated																	
					EXPENS	E TYPES PAIL	(in dollars)								TYPES OF VIO	CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Periord	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	NA	\$0	\$0	\$ 1,800	\$0	NA	NA		\$ 794	NA	\$ 2,594	0	0	0	0	0
Assault	849	\$ 852	NA	\$ 507,241	\$ 2,811	\$ 681,260	\$ 199,054	NA	NA		\$ 37,578	NA	\$ 1,428,796	3	370	9	2	4
Burglary	12	\$ 0	NA	\$0	\$ 0	\$ 1,825	\$ 5,000	\$ 0	NA		\$ 1,755	NA	\$ 8,580	0	0	0	0	0
Child Physical Abuse/Neglect	19	\$ 0	NA	\$ 463	\$ 0	\$ 1,431	\$ 8,798	NA	NA		\$ 5,000	NA	\$ 15,692	0	14		0	0
Child Pornography	1	\$ 0	NA	\$0	\$0	\$ 0	\$ 350	NA	NA		\$ 0	NA	\$ 350	0	0		0	0
Child Sexual Abuse	485	\$0	NA	\$ 12,031	\$ 0	\$ 22,717	\$ 228,985	NA	NA	NA	\$ 52,029	NA	\$ 315,762	0	122		0	0
DUI/DWI	41	\$0	NA	\$ 58,691	\$ 7,922	\$ 52,743	\$ 2,228	NA	NA		\$ 4,265	NA	\$ 125,848	0	0	0	0	0
Fraud/Financial Crimes	8	\$ 0	NA	\$ 144	\$0	\$0	\$ 1,650	NA	NA		\$ 1,399	NA	\$ 3,193	0	0	1	0	0
Homicide	436	\$ 4,860	NA	\$ 137,976	\$ 844,453	\$ 3,125	\$ 56,636	NA	NA		\$ 60,025	NA	\$ 1,107,074	0	97	0	3	1
Human Trafficking																		
Kidnapping	18	\$0	NA	\$0	\$0	\$ 455	\$ 14,508	NA	NA		\$ 1,873	NA	\$ 16,836	0	5	0	0	0
Other Vehicular Crimes	69	\$ 0	NA	\$ 76,889	\$ 67,739	\$ 63,832	\$ 5,742	NA	NA		\$ 4,005	NA	\$ 218,207	0	0	0	0	0
Robbery	195	\$0	NA	\$ 13,594	\$0	\$ 20,003	\$ 100,389	NA	NA		\$ 11,072	NA	\$ 145,058	2	0	0	0	0
Sexual Assault	110	\$ 477	NA	\$ 22,478	\$0	\$ 21,108	\$ 40,089	NA	NA	NA	\$ 8,424	NA	\$ 92,576	0	26	0	0	0
Stalking	3	\$0	NA	\$0	\$0	\$0	\$0	NA	NA		\$ 433	NA	\$ 433	0	3	0	0	0
Terrorism			\equiv					\equiv				\equiv						
Total	2,248	\$ 6,189	NA	\$ 829,508	\$ 922,925	\$ 870,299	\$ 663,428	\$ 0	NA	NA	\$ 188,652	NA	\$ 3,481,000	5	637	10	5	5

NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

Due to COVID-19, the state of Arizona issued stay-at-home recommendations which resulted in the temporary closure to the public of the offices for many of our county operational units, with business processes adjusted for remote work. In addition, many of our victim service providers limited or temporarily suspended in-person services provided to victims. This resulted in decreased outreach to victims regarding the program, resulting in a significant decrease in application submissions.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 31

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once the application is complete and submitted to the program, the program coordinator at the county level investigates and substantiates the facts of the claim. This includes collecting any bills and obtaining a police report. Once completed the program coordinator will forward the claim to the board for consideration. Once a victim is deemed an eligible claimant by the Board, future expenses can be submitted and processed. Program rules require that a board hear a claim within 60 days of when that claim was received by the program. The board will then determine the eligibility of the claim and approve or deny any expenditures. If the claim is approved payments can be made either to the claimant or directly to service providers. If the claim is denied the claimant or victim is sent a letter via certified mail making them aware of their right to appeal that decision to the board within 30 days of having received the letter.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

During this past year, despite a decrease in the overall number of applicants filing a victim compensation claim, operational units have not seen a corresponding decrease in the total amount of expenses paid during the period. In addition one of the main funding sources for the state's victim compensation and assistance fund was changed beginning in January of 2019. The change has resulted in a decrease in overall revenues available to the program this fiscal year. In addition, temporary court closures, business closures, and lower travel due to COVID-19 impacted the fines and fees revenue collected, contributing to the decreases in revenue for the program.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Victim compensation program advocates at the county level work closely with federal and tribal law enforcement to coordinate access to available benefits for Federal crime victims. In addition, ACJC worked closely this past year with a state legislative subcommittee to study the access to victim compensation for the families of missing and murdered indigenous women and girls. The subcommittee recently released a report of their findings and ACJC will work with them this next year to implement processes to improve access to this specific population.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

As noted above, ACJC worked with a state legislative subcommittee to study the access to victim compensation for families of missing and murdered indigenous women and girls. In addition, ACJC worked closely with county operational units to adjust processes to allow for continued operations under COVID-19 restrictions. Some of these process changes included adjusting victim compensation claim notification processes to allow for email notification under specific circumstances, adjusting public board meetings to allow for remote meeting access, providing training and technical assistance through conferencing software, providing victims the opportunity to communicate with the operational units through video conferencing when warranted, and ensuring that both tele-health and tele-mental health visits were covered under the victim compensation program when the visits were directly related to the crime.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA administrative funds are critical for Arizona's ongoing efforts to improve victim services. The VOCA administrative funds allowed the State of Arizona to pay a portion of the salary and employee-related expenses for compensation program staff at ACJC. Because Arizona's program is decentralized, ACJC staff provides county-level compliance reviews, training, and technical assistance to ensure county programs are adhering to federal guidelines and Arizona Administrative Code related to the compensation program. Technical assistance, training, and program compliance reviews were provided to the counties during this federal fiscal year.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

There were none.

^

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

As the state administering agency for the victim compensation program in Arizona, the ACJC is able to leverage all available contacts and resources to streamline and coordinate administration of the victim compensation program across all levels of government. These efforts greatly reduce the barriers faced by victims applying for compensation benefits. The state of Arizona also has a state agency coordinating team (AZSACT). This team's mission is to collaboratively assess needs, maximize state and federal resources, support intervention and prevention activities, and improve quality services for crime victims and survivors while positively influencing policies and practices. These agencies include the Governor's Office of Youth, Faith and Family (GOYFF), the Office of the Attorney General (AGO), the Department of Health Services (DHS), the Department of Economic Security (DES), the Department of Housing (ADOH), the Department of Public Safety (DPS) and the Arizona Criminal Justice Commission (ACJC). ACJC utilizes membership on the AZSACT to promote the Arizona Victim Compensation program and to collaborate with other agencies to reduce barriers for victims across the state who may apply for compensation benefits.

10. Please explain any public outreach efforts to improve awareness of your program.

Victim compensation program staff at the county level continue to partner with the Arizona Attorney General's Office to provide information during the AG's victims' rights awareness trainings. These trainings are conducted across the state and reach a broad audience of victims, providers, and other social service agencies. ACJC staff also presents at the Arizona Coalition for Victim Services (ACVS) basic victim assistance academy in order to provide advocates who are new to victim services information on the victim compensation program for the state of Arizona.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

There are no outcome measures in addition to those included within this submission, reported annually by ACJC on the victim compensation program.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Nothing at this time.