Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Arkansas Office of The Attorney General

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:	143
Q2: Jan-Mar 2020:	172
Q3: Apr-Jun 2020:	141
Q4: Jul-Sep 2020:	184
Annual:	640

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:	143
Q2: Jan-Mar 2020:	172
Q3: Apr-Jun 2020:	141
Q4: Jul-Sep 2020:	184
Annual:	640

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	0	2	0	3
Asian	1	1	0	1	3
Black or African American	70	82	69	98	319
Hispanic or Latino	11	11	7	7	36
Native Hawaiian or Other Pacific Islander	1	1	0	0	2
White Non-Latino or Caucasian	58	68	60	75	261
Some Other Race	0	0	0	0	0
Multiple Races	1	9	3	3	16
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	143	172	141	184	640
B. GENDER					
Male	59	83	74	97	313
Female	84	89	67	87	327
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	143	172	141	184	640
C. AGE					
Age 0- 12	0	1	2	0	3
Age 13- 17	0	1	1	0	2
Age 18- 24	16	17	18	27	78
Age 25- 59	113	126	101	132	472
Age 60 and Older	14	27	19	25	85
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	143	172	141	184	640

Date certified: October 8, 2020

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2019:

   Victims and indirect victims generally count as separate applications

   Q2: Jan-Mar 2020:

   Victims and indirect victims generally count as separate applications

   Q3: Apr-Jun 2020:

   Victims and indirect victims generally count as separate applications

   Q4: Jul-Sep 2020:

   Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2019: 143

   Q2: Jan-Mar 2020: 172

   Q3: Apr-Jun 2020: 141

   Q4: Jul-Sep 2020: 184

   Annual: 640

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2019: 89

   Q2: Jan-Mar 2020: 36

   Q3: Apr-Jun 2020: 79

   Q4: Jul-Sep 2020: 63

   Annual: 267

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2019: 78

   Q2: Jan-Mar 2020: 36

   Q3: Apr-Jun 2020: 111

   Q4: Jul-Sep 2020: 67

   Annual: 292

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	3	4	1	12
B. Failure to report to police	1	0	2	1	4
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	2	3	6	1	12
D. Incomplete information	10	2	9	8	29
E. Contributory misconduct	14	1	24	5	44
F. Ineligible crime	4	1	8	6	19
G. Ineligible application	42	25	58	42	167
Other	1	1	0	3	5

Denial explanation:

Qtr 1: Delayed Status; eligibility to be determined pending outcome of the investigation and/or prosecution

Qtr 2: Decision delayed pending outcome of investigation and/or prosecution -

Qtr 4: Decision Delayed until outcome of the investigation and/or trial.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2019: 380

   Q2: Jan-Mar 2020: 386

   Q3: Apr-Jun 2020: 302

   Q4: Jul-Sep 2020: 383

   Annual: 1,451

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■■								
Assault	48	$ 0	$ 0	$ 9,611	$ 0	$ 93,795	$ 1,700	NA	$ 0	■■■■	$ 0	$ 0	$ 105,106	0	13	0	0	0
Burglary										■■■■								
Child Physical Abuse/Neglect										■■■■								
Child Pornography										■■■■								
Child Sexual Abuse	347	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,734	NA	$ 0	$ 280,263	$ 0	$ 0	$ 281,997	0	6		0	0
DUI/DWI	2	$ 0	$ 0	$ 0	$ 11,150	$ 0	$ 0	NA	$ 0	■■■■	$ 0	$ 0	$ 11,150	0	2	0	0	0
Fraud/Financial Crimes										■■■■								
Homicide	43	$ 0	$ 0	$ 1,600	$ 236,101	$ 0	$ 0	NA	$ 0	■■■■	$ 340	$ 0	$ 238,042	0	11	0	0	0
Human Trafficking										■■■■								
Kidnapping										■■■■								
Other Vehicular Crimes	2	$ 0	$ 0	$ 1,498	$ 0	$ 65	$ 0	NA	$ 0	■■■■	$ 0	$ 0	$ 1,563	0	1	0	0	0
Robbery										■■■■								
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 90	NA	$ 0	$ 0	$ 0	$ 0	$ 90	0	1	0	0	0
Stalking										■■■■								
Terrorism	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 705	NA	$ 0	■■■■	$ 0	$ 0	$ 705	0	1	0	0	0
Total	444	$ 0	$ 0	$ 12,709	$ 247,251	$ 93,860	$ 4,228	NA	$ 0	$ 280,263	$ 340	$ 0	$ 638,652	0	35	0	0	0

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	16	$ 0	$ 0	$ 22,921	$ 0	$ 60,849	$ 0	NA	$ 141	■	$ 0	$ 0	$ 83,911	0	4	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	388	$ 0	$ 0	$ 0	$ 0	$ 0	$ 5,977	NA	$ 0	$ 0	$ 0		$ 5,977	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	13	$ 0	$ 0	$ 9,954	$ 72,341	$ 74	$ 310	NA	$ 0	■	$ 0	$ 0	$ 82,680	0	2	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 5,694	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 5,694	0	0	0	0	0
Robbery	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 360	$ 0	NA	■	$ 0	$ 0	$ 360	0	0	0	0	0
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 93	NA	$ 0	$ 0	$ 0	$ 0	$ 93	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	420	$ 0	$ 0	$ 32,875	$ 78,035	$ 60,923	$ 6,740	$ 0	$ 141	$ 0	$ 0	$ 0	$ 178,715	0	6	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■■								
Assault	35	$ 0	$ 0	$ 25,970	$ 0	$ 79,830	$ 310	NA	$ 0	■■■■	$ 300	$ 178	$ 106,588	0	8	0	0	0
Burglary										■■■■								
Child Physical Abuse/Neglect										■■■■								
Child Pornography										■■■■								
Child Sexual Abuse	3	$ 0	$ 0	$ 0	$ 0	$ 0	$ 900	NA	$ 0	$ 280,868	$ 0	$ 0	$ 281,768	0	0		0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 0	$ 190	$ 0	NA	$ 0	■■■■	$ 0	$ 0	$ 190	0	0	0	0	0
Fraud/Financial Crimes										■■■■								
Homicide	34	$ 0	$ 0	$ 10,000	$ 187,769	$ 0	$ 284	NA	$ 0	■■■■	$ 0	$ 0	$ 198,052	0	6	0	0	0
Human Trafficking										■■■■								
Kidnapping										■■■■								
Other Vehicular Crimes	3	$ 0	$ 0	$ 0	$ 0	$ 24,994	$ 0	$ 0	$ 0	■■■■	$ 0	$ 0	$ 24,994	0	0	0	0	0
Robbery	1	$ 0	$ 0	$ 0	$ 0	$ 6,574	$ 865	$ 0	$ 0	■■■■	$ 0	$ 0	$ 7,439	0	1	0	0	0
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 1,453	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,453	0	1	0	0	0
Stalking										■■■■								
Terrorism										■■■■								
Total	78	$ 0	$ 0	$ 35,970	$ 187,769	$ 113,041	$ 2,359	$ 0	$ 0	$ 280,868	$ 300	$ 178	$ 620,485	0	16	0	0	0

* Other expense explanations

Assault   Security (locks) $63.16; Lodging, criminal justice activity $115.00

PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	24	$ 0	$ 0	$ 649	$ 0	$ 34,137	$ 1,794	NA	$ 44	■	$ 0	$ 0	$ 36,623	0	7	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	344	$ 0	$ 0	$ 84	$ 0	$ 0	$ 6,636	NA	$ 0	$ 284,186	$ 75	$ 60	$ 291,040	0	5		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	33	$ 550	$ 0	$ 0	$ 179,362	$ 0	$ 0	NA	$ 0	■	$ 0	$ 0	$ 179,912	0	7	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 3,120	$ 0	$ 0	NA	$ 0	■	$ 0	$ 0	$ 3,120	0	0	0	0	0
Robbery										■								
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 90	$ 0	$ 0	$ 0	$ 0	$ 0	$ 90	0	1	0	0	0
Stalking										■								
Terrorism										■								
Total	403	$ 550	$ 0	$ 733	$ 182,482	$ 34,137	$ 8,519	$ 0	$ 44	$ 284,186	$ 75	$ 60	$ 510,786	0	20	0	0	0

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

* Other expense explanations

Child Sexual Abuse   Lodging for Criminal Justice Activities

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	123	$ 0	$ 0	$ 59,150	$ 0	$ 268,611	$ 3,803	NA	$ 185	■	$ 300	$ 178	$ 332,228	0	32	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1,082	$ 0	$ 0	$ 84	$ 0	$ 0	$ 15,246	NA	$ 0	$ 845,317	$ 75	$ 60	$ 860,782	0	11		0	0
DUI/DWI	3	$ 0	$ 0	$ 0	$ 11,150	$ 190	$ 0	NA	$ 0	■	$ 0	$ 0	$ 11,340	0	2	0	0	0
Fraud/Financial Crimes										■								
Homicide	123	$ 550	$ 0	$ 21,554	$ 675,574	$ 74	$ 594	NA	$ 0	■	$ 340	$ 0	$ 698,686	0	26	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	7	$ 0	$ 0	$ 1,498	$ 8,814	$ 25,059	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 35,371	0	1	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 6,574	$ 1,225	$ 0	$ 0	■	$ 0	$ 0	$ 7,799	0	1	0	0	0
Sexual Assault	4	$ 0	$ 0	$ 0	$ 0	$ 1,453	$ 273	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,726	0	3	0	0	0
Stalking										■								
Terrorism	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 705	NA	$ 0	■	$ 0	$ 0	$ 705	0	1	0	0	0
Total	1,345	$ 550	$ 0	$ 82,287	$ 695,538	$ 301,961	$ 21,846	$ 0	$ 185	$ 845,317	$ 715	$ 238	$ 1,948,638	0	77	0	0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

    At this time there is no significant change in the number of applications received.

2. **The average length of time to process an application for claim eligibility for compensation**

    Count days from time of receipt of application to decision. 120

    Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The processing time has increased due to a decrease in staff; and COVID 19. When claims are received they are entered into database, assigned claim number; An ACIC background check and Medicaid check is then conducted; Acknowledgement letter is sent to applicant and information requests are sent to law enforcement and providers. Once information has been received, info is compiled into a detailed summary for Board review and decision.

3. **Does your state have a victim satisfaction survey?**

    No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

    Budget cuts from state level.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

    Claims for victims of federal crimes are treated no differently. All claims are processed in the same manner.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

    Continuous training of the program to various law enforcement agencies, first responders, medical providers, and community leaders. Educating them about this program and benefits available to victims of violent crimes.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

    All funds are used for victim compensation.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

    None at this time.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

    Victim Assistance Coordinators are housed in most of Arkansas' 75 counties and in some law enforcement agencies. With continuous training to advocates on the crime victim's program, not only do they assist this office in obtaining specific documentation needed to determine eligibility, but are hands on with victims and claimants being available for them through every step of court proceedings.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    In addition to #6 and #10, our website has been updated and very much improved; user friendly.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

    None

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

    None at this time other than a budget increase.