

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: California Victim Compensation And Government Claims Board
 POC NAME: BARBARA ACEVES
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POPULATION DEMOGRAPHICS

- Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:	13,128
Q2: Jan-Mar 2020:	12,724
Q3: Apr-Jun 2020:	9,334
Q4: Jul-Sep 2020:	10,460
Annual:	45,646
- Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:	11,201
Q2: Jan-Mar 2020:	10,487
Q3: Apr-Jun 2020:	8,137
Q4: Jul-Sep 2020:	9,122
Annual:	38,947

3. Victim Demographics						
Population	Q1	Number of Victims				Annual
A. RACE/ETHNICITY		Q2	Q3	Q4		
American Indian or Alaska Native	94	65	51	66		276
Asian	368	275	271	294		1208
Black or African American	1504	1292	1164	1375		5335
Hispanic or Latino	4733	4470	3247	3732		16182
Native Hawaiian or Other Pacific Islander	55	63	39	43		200
White Non-Latino or Caucasian	2109	2024	1687	1635		7455
Some Other Race	100	81	43	80		304
Multiple Races	326	343	265	341		1275
Not Reported	1912	1874	1370	1556		6712
Not Tracked	0	0	0	0		0
Race/Ethnicity Total	11201	10487	8137	9122		38947
B. GENDER						
Male	4027	3711	3022	3403		14163
Female	7085	6712	5061	5671		24529
Not Reported	89	64	54	48		255
Not Tracked	0	0	0	0		0
Gender Total	11201	10487	8137	9122		38947
C. AGE						
Age 0- 12	4244	2431	2120	3024		11819
Age 13- 17	881	912	688	791		3272
Age 18- 24	1026	791	774	912		3503
Age 25- 59	4522	3990	3512	3969		15993
Age 60 and Older	483	409	328	387		1607
Not Reported	45	1954	715	39		2753
Not Tracked	0	0	0	0		0
Age Total	11201	10487	8137	9122		38947

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	37	34	28	41	140
B. Failure to report to police	651	669	822	1,055	3,197
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	104	135	154	109	502
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	79	89	152	108	428
F. Ineligible crime	187	249	364	320	1,120
G. Ineligible application	262	310	346	329	1,247
Other	49	75	69	84	277

Denial explanation:

Qtr 1: Residency issues, Non-Cooperation with Board

Qtr 2: Residency issues, Non-Cooperation with Board

Qtr 3: Residency issues, Non-Cooperation with Board

Qtr 4: Residency issues, Non-Cooperation with Board

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	14	\$ 0	NA	\$ 2,526	\$ 19,361	\$ 52,211	\$ 1,916	\$ 3,727	NA		\$ 1,608	\$ 0	\$ 81,348	0	2	0	0	0
Assault	4,817	\$ 2,299	NA	\$ 1,464,991	\$ 39,527	\$ 2,254,975	\$ 2,033,726	\$ 1,032,760	NA		\$ 10,940	\$ 195,669	\$ 7,034,889	14	2,705	23	10	63
Burglary																		
Child Physical Abuse/Neglect	723	\$ 0	NA	\$ 2,856	\$ 12,669	\$ 21,015	\$ 443,612	\$ 27,202	NA		\$ 0	\$ 4,039	\$ 511,392	0	203		0	0
Child Pornography	17	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,240	\$ 2,000	NA		\$ 42	\$ 424	\$ 12,705	1	1		0	0
Child Sexual Abuse	1,031	\$ 0	NA	\$ 0	\$ 0	\$ 12,210	\$ 585,145	\$ 96,234	NA	NA	\$ 2,633	\$ 5,370	\$ 701,592	0	21		0	0
DUI/DWI	129	\$ 0	NA	\$ 223,356	\$ 118,326	\$ 97,334	\$ 17,234	\$ 3,613	NA		\$ 17	\$ 29,382	\$ 489,262	0	4	1	0	0
Fraud/Financial Crimes																		
Homicide	1,102	\$ 3,679	NA	\$ 680,383	\$ 2,483,292	\$ 38,737	\$ 258,736	\$ 35,151	NA		\$ 559	\$ 2,650	\$ 3,503,187	0	85	1	1	19
Human Trafficking	17	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,599	\$ 3,022	NA		\$ 360	\$ 0	\$ 13,981	0	0	0	0	0
Kidnapping	124	\$ 0	NA	\$ 23,684	\$ 1,074	\$ 10,898	\$ 49,094	\$ 23,667	NA		\$ 1,029	\$ 3,179	\$ 112,624	0	56	0	0	0
Other Vehicular Crimes	169	\$ 0	NA	\$ 221,892	\$ 92,097	\$ 163,717	\$ 24,289	\$ 7,400	NA		\$ 1,048	\$ 5,435	\$ 515,877	0	1	0	0	0
Robbery	496	\$ 954	NA	\$ 140,413	\$ 1,569	\$ 278,196	\$ 200,913	\$ 66,223	NA		\$ 792	\$ 24,758	\$ 713,817	0	24	2	1	0
Sexual Assault	960	\$ 0	NA	\$ 66,576	\$ 0	\$ 65,330	\$ 530,706	\$ 147,486	NA	NA	\$ 3,347	\$ 11,770	\$ 825,215	0	67	0	0	1
Stalking	52	\$ 0	NA	\$ 1,335	\$ 0	\$ 0	\$ 22,830	\$ 17,010	NA		\$ 0	\$ 2,967	\$ 44,141	0	25	0	0	0
Terrorism	2	\$ 0	NA	\$ 1,898	\$ 0	\$ 0	\$ 243	\$ 0	NA		\$ 0	\$ 0	\$ 2,141	0	0	0	0	1
Total	9,653	\$ 6,932	NA	\$ 2,829,909	\$ 2,767,914	\$ 2,994,623	\$ 4,189,281	\$ 1,465,495	NA	NA	\$ 22,375	\$ 285,643	\$ 14,562,173	15	3,194	27	12	84

*** Other expense explanations**

Assault	Home modification, Vehicle modifications, Job retraining, and Residential security
Child Physical Abuse/Neglect	Home modification, Vehicle modifications, Job retraining, and Residential security
Child Pornography	Home modification, Vehicle modifications, Job retraining, and Residential security
Child Sexual Abuse	Home modification, Vehicle modifications, Job retraining, and Residential security
DUI/DWI	Home modification, Vehicle modifications, Job retraining, and Residential security
Homicide	Home modification, Vehicle modifications, Job retraining, and Residential security
Kidnapping	Home modification, Vehicle modifications, Job retraining, and Residential security
Other Vehicular Crimes	Home modification, Vehicle modifications, Job retraining, and Residential security
Robbery	Home modification, Vehicle modifications, Job retraining, and Residential security
Sexual Assault	Home modification, Vehicle modifications, Job retraining, and Residential security
Stalking	Home modification, Vehicle modifications, Job retraining, and Residential security

You added "Other" crime types: Hate Crimes, Intimidation of Witness & Victims, Phone Call w/Intent to Annoy, Solicitation to Commit Felony/Murder, Terrorist Threats, Undetermined Crime Code

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	13	\$ 0	NA	\$ 6,550	\$ 0	\$ 10	\$ 2,736	\$ 13,127	NA		\$ 0	\$ 719	\$ 23,142	0	1	0	0	0
Assault	4,724	\$ 0	NA	\$ 1,329,806	\$ 55,298	\$ 1,757,848	\$ 1,993,143	\$ 899,777	NA		\$ 8,301	\$ 134,213	\$ 6,178,387	9	2,633	28	8	70
Burglary																		
Child Physical Abuse/Neglect	710	\$ 0	NA	\$ 683	\$ 9,064	\$ 23,116	\$ 439,707	\$ 28,163	NA		\$ 0	\$ 8,047	\$ 508,781	0	181		0	0
Child Pornography	24	\$ 0	NA	\$ 0	\$ 0	\$ 3,246	\$ 13,845	\$ 4,000	NA		NA		\$ 21,091	2	2		0	0
Child Sexual Abuse	1,340	\$ 0	NA	\$ 2,959	\$ 0	\$ 17,169	\$ 783,064	\$ 84,848	NA		\$ 0	\$ 9,520	\$ 897,559	0	16		0	0
DUI/DWI	138	\$ 0	NA	\$ 219,565	\$ 137,615	\$ 90,666	\$ 20,592	\$ 9,387	NA		NA	\$ 229	\$ 478,055	0	3	0	0	0
Fraud/Financial Crimes																		
Homicide	1,070	\$ 6,475	NA	\$ 481,229	\$ 2,237,703	\$ 29,256	\$ 252,229	\$ 35,336	NA		\$ 0	\$ 3,525	\$ 3,045,753	0	90	0	1	17
Human Trafficking	26	\$ 0	NA	\$ 11,034	\$ 0	\$ 0	\$ 11,428	\$ 1,300	NA		\$ 0	\$ 796	\$ 24,558	0	2	0	0	0
Kidnapping	154	\$ 0	NA	\$ 25,544	\$ 0	\$ 9,188	\$ 66,631	\$ 39,289	NA		\$ 0	\$ 5,273	\$ 145,925	0	76	1	0	0
Other Vehicular Crimes	189	\$ 0	NA	\$ 162,389	\$ 214,208	\$ 221,478	\$ 33,644	\$ 2,100	NA		\$ 468	\$ 4,400	\$ 638,688	0	1	0	0	0
Robbery	514	\$ 0	NA	\$ 59,608	\$ 0	\$ 264,713	\$ 190,840	\$ 74,176	NA		\$ 543	\$ 26,493	\$ 616,373	0	26	3	1	0
Sexual Assault	753	\$ 986	NA	\$ 49,871	\$ 0	\$ 38,551	\$ 415,586	\$ 67,557	NA		\$ 190	\$ 8,401	\$ 581,143	0	50	0	0	1
Stalking	61	\$ 0	NA	\$ 6,040	\$ 0	\$ 0	\$ 27,745	\$ 19,218	NA		\$ 0	\$ 4,135	\$ 57,138	0	24	0	0	0
Terrorism																		
Total	9,716	\$ 7,461	NA	\$ 2,355,278	\$ 2,653,889	\$ 2,455,242	\$ 4,251,190	\$ 1,278,278	NA	NA	\$ 9,503	\$ 205,752	\$ 13,216,593	11	3,105	32	10	88

*** Other expense explanations**

Arson	home modifications, vehicle modifications, job retraining, and residential security
Assault	home modifications, vehicle modifications, job retraining, and residential security
Child Physical Abuse/Neglect	home modification, job retraining, and residential security
Child Sexual Abuse	home modification, job retraining, and residential security
DUI/DWI	home modification, job retraining, and residential security
Homicide	home modification, job retraining, and residential security
Human Trafficking	home modification, job retraining, and residential security
Kidnapping	home modification, job retraining, and residential security
Other Vehicular Crimes	home modification, job retraining, and residential security
Robbery	home modification, job retraining, and residential security
Sexual Assault	home modification, job retraining, and residential security
Stalking	home modification, job retraining, and residential security

You added "Other" crime types: Hate Crimes, Intimidation of Witness & Victims, Phone Cal w/Intent to Annoy, Solicitation to commit felony/murder, Terrorist Threats, Undertermined Crime Code

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	10	\$ 0	NA	\$ 10,187	\$ 0	\$ 1,013	\$ 2,106	\$ 5,149	NA	NA	NA	\$ 311	\$ 18,766	0	0	0	0	0
Assault	4,599	\$ 1,675	NA	\$ 1,229,504	\$ 19,348	\$ 2,077,812	\$ 1,889,486	\$ 786,333	NA	NA	\$ 12,306	\$ 172,366	\$ 6,188,830	4	2,575	26	16	41
Burglary																		
Child Physical Abuse/Neglect	704	\$ 0	NA	\$ 3,607	\$ 22,901	\$ 71,218	\$ 432,594	\$ 56,470	NA	NA	\$ 742	\$ 3,042	\$ 590,574	0	168		0	0
Child Pornography	19	\$ 0	NA	\$ 0	\$ 0	\$ 1,435	\$ 16,731	\$ 5,289	NA	NA	\$ 78	\$ 0	\$ 23,533	3	4		0	0
Child Sexual Abuse	1,060	\$ 0	NA	\$ 0	\$ 0	\$ 9,181	\$ 616,573	\$ 71,583	NA	NA	\$ 2,056	\$ 9,899	\$ 709,292	0	17		0	0
DUI/DWI	122	\$ 0	NA	\$ 186,424	\$ 140,417	\$ 70,992	\$ 17,709	\$ 1,200	NA	NA	\$ 532	\$ 30,000	\$ 447,275	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	1,060	\$ 11,675	NA	\$ 521,083	\$ 2,469,053	\$ 100,537	\$ 221,151	\$ 38,070	NA	NA	\$ 663	\$ 4,667	\$ 3,366,898	0	74	2	1	30
Human Trafficking	28	\$ 0	NA	\$ 60,000	\$ 0	\$ 776	\$ 16,103	\$ 6,065	NA	NA	\$ 0	\$ 322	\$ 83,266	0	3	0	0	0
Kidnapping	117	\$ 0	NA	\$ 18,502	\$ 4,369	\$ 24,218	\$ 49,320	\$ 19,499	NA	NA	\$ 72	\$ 4,925	\$ 120,905	0	56	0	0	0
Other Vehicular Crimes	183	\$ 0	NA	\$ 204,751	\$ 150,764	\$ 250,474	\$ 43,353	\$ 7,566	NA	NA	\$ 59	\$ 1,000	\$ 657,968	0	1	0	0	0
Robbery	460	\$ 0	NA	\$ 92,404	\$ 19,793	\$ 316,188	\$ 144,604	\$ 51,451	NA	NA	\$ 137	\$ 17,172	\$ 641,750	0	15	1	0	0
Sexual Assault	967	\$ 0	NA	\$ 33,419	\$ 0	\$ 40,667	\$ 602,178	\$ 95,847	NA	NA	\$ 3,152	\$ 17,658	\$ 792,920	0	72	0	1	1
Stalking	57	\$ 0	NA	\$ 2,029	\$ 0	\$ 774	\$ 34,961	\$ 16,624	NA	NA	\$ 0	\$ 3,714	\$ 58,102	0	31	0	0	0
Terrorism																		
Total	9,386	\$ 13,350	NA	\$ 2,361,911	\$ 2,826,646	\$ 2,965,285	\$ 4,086,868	\$ 1,161,145	NA	NA	\$ 19,797	\$ 265,077	\$ 13,700,078	7	3,017	29	18	72

*** Other expense explanations**

Arson	home modification,vehicle modifications, job retraining, and residential security
Assault	home modification,vehicle modifications, job retraining, and residential security
Child Physical Abuse/Neglect	home modification,vehicle modifications, job retraining, and residential security
Child Sexual Abuse	home modification,vehicle modifications, job retraining, and residential security
DUI/DWI	home modification,vehicle modifications, job retraining, and residential security
Homicide	home modification,vehicle modifications, job retraining, and residential security
Human Trafficking	home modification,vehicle modifications, job retraining, and residential security
Kidnapping	home modification,vehicle modifications, job retraining, and residential security
Other Vehicular Crimes	home modification,vehicle modifications, job retraining, and residential security
Robbery	home modification,vehicle modifications, job retraining, and residential security
Sexual Assault	home modification,vehicle modifications, job retraining, and residential security
Stalking	home modification,vehicle modifications, job retraining, and residential security

You added "Other" crime types: Hate Crimes, Intimidation of Witness & Victims, Phone Call w/Intent to Annoy, Solicitation to Commit Felony/Murder, Terrorist Threats, Undetermined Crime Code

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 535	\$ 0	\$ 5,510	NA		NA	\$ 1,807	\$ 7,852	0	3	0	0	1
Assault	4,179	\$ 1,000	NA	\$ 1,425,370	\$ 58,618	\$ 1,687,375	\$ 1,767,940	\$ 591,489	NA		\$ 12,303	\$ 163,109	\$ 5,707,204	7	2,393	24	6	27
Burglary																		
Child Physical Abuse/Neglect	674	\$ 0	NA	\$ 1,228	\$ 15,552	\$ 30,651	\$ 416,466	\$ 26,786	NA		\$ 0	\$ 5,775	\$ 496,458	0	169		0	0
Child Pornography	15	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 8,869	\$ 0	NA		\$ 0	\$ 914	\$ 9,782	1	1		0	0
Child Sexual Abuse	1,166	\$ 0	NA	\$ 2,071	\$ 0	\$ 9,394	\$ 740,457	\$ 71,508	NA	NA	\$ 312	\$ 12,406	\$ 836,147	0	18		0	0
DUI/DWI	117	\$ 0	NA	\$ 142,316	\$ 112,002	\$ 98,590	\$ 15,382	\$ 0	NA		\$ 0	\$ 205	\$ 368,494	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	1,077	\$ 5,589	NA	\$ 474,789	\$ 2,719,934	\$ 20,772	\$ 253,056	\$ 32,097	NA		\$ 33	\$ 7,936	\$ 3,514,206	0	64	0	0	48
Human Trafficking	29	\$ 0	NA	\$ 92,435	\$ 0	\$ 662	\$ 10,109	\$ 3,247	NA		\$ 0	\$ 0	\$ 106,453	0	1	0	0	0
Kidnapping	131	\$ 0	NA	\$ 17,949	\$ 7,500	\$ 7,954	\$ 56,758	\$ 14,497	NA		\$ 0	\$ 2,991	\$ 107,648	0	64	1	0	0
Other Vehicular Crimes	161	\$ 0	NA	\$ 123,403	\$ 153,242	\$ 154,152	\$ 25,074	\$ 9,050	NA		\$ 419	\$ 2,470	\$ 467,811	0	1	0	0	0
Robbery	420	\$ 0	NA	\$ 96,068	\$ 0	\$ 145,995	\$ 174,402	\$ 26,424	NA		\$ 22	\$ 22,339	\$ 465,248	0	14	1	1	0
Sexual Assault	704	\$ 0	NA	\$ 76,946	\$ 0	\$ 40,645	\$ 451,634	\$ 125,314	NA	NA	\$ 117	\$ 14,408	\$ 709,065	0	50	1	0	1
Stalking	51	\$ 0	NA	\$ 163	\$ 0	\$ 560	\$ 26,092	\$ 15,603	NA		\$ 0	\$ 6,115	\$ 48,534	0	26	0	0	0
Terrorism																		
Total	8,732	\$ 6,589	\$ 0	\$ 2,452,738	\$ 3,066,849	\$ 2,197,285	\$ 3,946,237	\$ 921,525	NA	NA	\$ 13,206	\$ 240,474	\$ 12,844,902	8	2,806	27	7	77

*** Other expense explanations**

Arson	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Assault	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Child Physical Abuse/Neglect	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Child Pornography	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Child Sexual Abuse	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
DUI/DWI	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Homicide	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Kidnapping	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Other Vehicular Crimes	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Robbery	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Sexual Assault	Home Modification, Vehicle Modifications, Job retraining, and Residential Security
Stalking	Home Modification, Vehicle Modifications, Job retraining, and Residential Security

You added "Other" crime types: Hate Crimes, Intimidation of Witness & Victims, Phone Call w/Intent to Annoy, Solicitation to Commit Felony/Murder, Terrorist Threats, Undetermined Crime Code

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	45	\$ 0	\$ 0	\$ 19,263	\$ 19,361	\$ 53,769	\$ 6,758	\$ 27,513	NA	█	\$ 1,608	\$ 2,837	\$ 131,108	0	6	0	0	1
Assault	18,319	\$ 4,974	NA	\$ 5,449,671	\$ 172,792	\$ 7,778,010	\$ 7,684,295	\$ 3,310,358	NA	█	\$ 43,850	\$ 665,358	\$ 25,109,308	34	10,306	101	40	201
Burglary										█								
Child Physical Abuse/Neglect	2,811	\$ 0	NA	\$ 8,374	\$ 60,187	\$ 146,000	\$ 1,732,379	\$ 138,620	NA	█	\$ 742	\$ 20,903	\$ 2,107,205	0	721		0	0
Child Pornography	75	\$ 0	NA	\$ 0	\$ 0	\$ 4,682	\$ 49,684	\$ 11,289	NA	█	\$ 120	\$ 1,338	\$ 67,111	7	8		0	0
Child Sexual Abuse	4,597	\$ 0	NA	\$ 5,029	\$ 0	\$ 47,954	\$ 2,725,238	\$ 324,173	NA	NA	\$ 5,001	\$ 37,196	\$ 3,144,591	0	72		0	0
DUI/DWI	506	\$ 0	NA	\$ 771,662	\$ 508,360	\$ 357,582	\$ 70,918	\$ 14,200	NA	█	\$ 549	\$ 59,816	\$ 1,783,086	0	10	1	0	0
Fraud/Financial Crimes										█								
Homicide	4,309	\$ 27,418	NA	\$ 2,157,483	\$ 9,909,982	\$ 189,302	\$ 985,172	\$ 140,654	NA	█	\$ 1,255	\$ 18,778	\$ 13,430,044	0	313	3	3	114
Human Trafficking	100	\$ 0	NA	\$ 163,469	\$ 0	\$ 1,438	\$ 48,239	\$ 13,634	NA	█	\$ 360	\$ 1,118	\$ 228,258	0	6	0	0	0
Kidnapping	526	\$ 0	NA	\$ 85,679	\$ 12,943	\$ 52,258	\$ 221,801	\$ 96,953	NA	█	\$ 1,101	\$ 16,368	\$ 487,103	0	252	2	0	0
Other Vehicular Crimes	702	\$ 0	NA	\$ 712,436	\$ 610,312	\$ 789,822	\$ 126,360	\$ 26,116	NA	█	\$ 1,994	\$ 13,305	\$ 2,280,344	0	4	0	0	0
Robbery	1,890	\$ 954	NA	\$ 388,493	\$ 21,362	\$ 1,005,092	\$ 710,759	\$ 218,274	NA	█	\$ 1,494	\$ 90,762	\$ 2,437,188	0	79	7	3	0
Sexual Assault	3,384	\$ 986	NA	\$ 226,812	\$ 0	\$ 185,194	\$ 2,000,104	\$ 436,205	NA	NA	\$ 6,805	\$ 52,237	\$ 2,908,343	0	239	1	1	4
Stalking	221	\$ 0	NA	\$ 9,567	\$ 0	\$ 1,334	\$ 111,628	\$ 68,455	NA	█	\$ 0	\$ 16,931	\$ 207,915	0	106	0	0	0
Terrorism	2	\$ 0	NA	\$ 1,898	\$ 0	\$ 0	\$ 243	\$ 0	NA	█	\$ 0	\$ 0	\$ 2,141	0	0	0	0	1
Total	37,487	\$ 34,332	\$ 0	\$ 9,999,836	\$ 11,315,297	\$ 10,612,435	\$ 16,473,577	\$ 4,826,443	NA	NA	\$ 64,880	\$ 996,946	\$ 54,323,746	41	12,122	115	47	321

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The California Victim Compensation Board (CalVCB) received 14.4% fewer applications during the reporting period compared to federal fiscal year 2018-19. The significant decrease was likely the result of Governor Newsom's March 19, 2020 statewide shelter-in-place order imposed because of the COVID-19 pandemic. It is suspected that many domestic violence and child abuse cases went unreported since that time. Additionally, violence crime rates may have declined while people adhered to stay-at-home orders. Compounding those impacts is that victim witness advocates in District Attorney Offices transitioned to remote operations. Normally advocates are available to assist victims with completing and submitting CalVCB applications in person. This resulted in fewer opportunities to interact with crime victims and assist with the CalVCB application.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 64

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The average processing time is calculated from the day the application is received by mail, fax, email, or online portal to the day the eligibility recommendation is made. Upon receipt applications are scanned into CalVCB's claims management system. Application intake staff perform data entry, verifies all pertinent fields of the application are complete and that some form of crime documentation has been received. If pertinent fields are incomplete, or if required documentation is missing, staff calls and writes the applicant to request additional information. Lastly, eligibility determination staff review crime reports or other documentation to ensure there is a qualifying crime and makes allow or deny recommendations accordingly.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
None.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
CalVCB works closely with advocates from the FBI Victim Assistance Program and other federal agencies to help them assist victims of federal crimes, including mass violence events that occur in California or where a large number of California residents are involved. CalVCB has a Mass Violence Response Team and a Mass Violence Response Plan to quickly mobilize if mass violence events occur. CalVCB also works with the International Terrorism Victim Expense Reimbursement Program (ITVERP). One CalVCB staff member has been designated as the single point of contact for ITVERP and regularly communicates with the program when California citizens are victims of terrorism outside the United States.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
CalVCB developed an advocate portal to enable victim advocates to help facilitate the electronic application submission process via CalVCB Online. CalVCB Online is a secure and private portal that can be easily accessed from a phone, tablet or computer. With CalVCB Online victims can: Apply for compensation Upload and submit documents Communicate with CalVCB The advocate portal allows advocates to view and track applications in-process for the victims they represent. A pilot project was rolled out to a few counties in September 2020 and the official advocate portal rollout is planned for federal fiscal year 2020-21. Effective July 13, 2020, CalVCB underwent an organizational restructuring to better address business needs and to improve customer service and processing time. As a result, additional processing teams were created, and staff and workflows were reorganized to enhance service delivery.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The VOCA Administrative funds were used to partially fund three contracts with local processing offices in Los Angeles, San Bernardino and Riverside. These offices processed approximately 22% of all applications during the reporting period. These offices are primarily based in District Attorney's offices throughout the state and are instrumental in helping CalVCB meet the needs of victims given the large geography and population of California.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Yes, there were two programmatic changes due to legislative changes. The filing period for new applications was extended, giving victims more time to address crime-related loss. New applications filed on or after January 1, 2020 can be filed within: Seven years of the date of the crime, or Seven years after the victim attains 21 years of age, or Seven years of the time the victim or derivative victim knew or in the exercise of ordinary diligence could have discovered that an injury or death had been sustained as a direct result of crime, whichever is later. As a result of California Government Code 13957.5(a)(5), for applications received on or after January 1, 2020, a victim or derivative victim of sex or labor trafficking may be eligible for wage compensation directly resulting from the deprivation of liberty during the crime. CalVCB may award wage compensation

to human trafficking victims for an amount up to \$10,000 per year for a maximum of two years. Weekly compensation is calculated using the California statewide minimum wage rate at the time of the crime, with a maximum of 40 hours per week. The payments are non-taxable. If the victim has or will receive wage compensation from any other source, that amount must be considered as a reimbursement source. Payments cannot be made to a victim who is currently a minor. Payments will be made after the victim reaches the age of 18. If the victim is deceased, the shared benefit may be paid to a spouse or dependent.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

CalVCB was awarded two victim assistance grants from the California Governor's Office of Emergency Services (Cal OES). Through the Improvement to Delivery of Victim Services Program grant, CalVCB will use nearly \$1,600,000 to embark on several projects to improve services to victims. The activities of the grants are to increase public awareness of compensation benefits, including creating and distributing toolkits for service providers throughout the state, hiring a consultant to develop a targeted marketing plan to reach underserved victims, creating eLearning modules to teach the public and victim advocates how to use CalVCB's online application, redesigning the CalVCB website, and hiring five victim advocates liaisons to provide outreach to victims and connect them with appropriate resources and referrals. The Increased Access to Services Program grant was awarded to CalVCB in the amount of \$125,000 to create outreach to victims who have limited English proficiencies and communicate in a different language. Work completed through this grant will also improve accessibility to victims of crime who live with visual impairments by means of adapting, translating and distributing applicable outreach materials.

10. **Please explain any public outreach efforts to improve awareness of your program.**

During the state fiscal year 2019-2020 CalVCB distributed over 78,000 pieces of material to stakeholders. Stakeholders statewide requested publications to distribute to their clients. CalVCB's one-page fact sheet in English and Spanish was the most frequently distributed publication. This publication provides information about how to access CalVCB, eligibility for compensation, and available benefits. Additionally, as the recipient of a Cal OES grant to increase awareness about services to victims, CalVCB distributed toolkits with publications to providers and stakeholders throughout California. Lastly, CalVCB staff participated in or made presentations at public events and virtual forums throughout the course of the reporting period. CalVCB provides training to criminal justice system-based and community-based victim advocates. Webinars are held each month focusing on a different topic, such as relocation or funeral benefits. CalVCB facilitates informational webinars for mental health providers twice a month. The forums topics rotate between billing procedures and CalVCB documentation. They provide continual training and address mental health providers questions about victim compensation. CalVCB completed several online outreach efforts during the reporting period to increase awareness of CalVCB, including through social media, such as Facebook, Twitter and YouTube.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None