

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Delaware Victim Compensation Assistance Program

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	7	0	3	0	10
Asian	0	0	0	0	0
Black or African American	127	148	121	184	580
Hispanic or Latino	53	43	37	34	167
Native Hawaiian or Other Pacific Islander	9	5	4	3	21
White Non-Latino or Caucasian	90	99	93	83	365
Some Other Race	6	3	3	1	13
Multiple Races	0	0	0	0	0
Not Reported	22	34	21	22	99
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	314	332	282	327	1255
B. GENDER					
Male	96	103	68	99	366
Female	218	229	214	228	889
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	314	332	282	327	1255
C. AGE					
Age 0- 12	30	16	25	24	95
Age 13- 17	24	30	25	21	100
Age 18- 24	41	51	62	44	198
Age 25- 59	192	211	151	216	770
Age 60 and Older	25	24	19	19	87
Not Reported	2	0	0	3	5
Not Tracked	0	0	0	0	0
Age Total	314	332	282	327	1255

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	4	1	0	6
B. Failure to report to police	1	0	1	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	10	11	11	8	40
D. Incomplete information	0	3	2	1	6
E. Contributory misconduct	5	13	9	9	36
F. Ineligible crime	7	7	4	8	26
G. Ineligible application	14	10	11	10	45
Other	13	7	0	4	24

Denial explanation:

Qtr 1: claim closed pending exhaustion of auto insurance, benefits awarded under another claim, victim requested closure

Qtr 2: victim declined services/withdrew application, duplicate claim, collateral resources available

Qtr 4: Closed by request, victim already has an active claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	157	\$ 1,000	\$ 0	\$ 28,770	\$ 0	\$ 69,329	\$ 24,287	\$ 76,364	\$ 0		\$ 11	\$ 13,320	\$ 213,081	0	101	5	0	0
Burglary	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,919	\$ 0		\$ 0	\$ 3,422	\$ 5,341	0	1	2	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,940	\$ 0		\$ 0	\$ 45	\$ 2,985	0	1		0	0
Child Pornography																		
Child Sexual Abuse	64	\$ 0	\$ 0	\$ 951	\$ 0	\$ 393	\$ 27,217	\$ 8,680	\$ 0	\$ 5,501	\$ 0	\$ 0	\$ 42,741	0	8		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 11,018	\$ 0	\$ 94	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 11,112	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	21	\$ 125	\$ 0	\$ 22,711	\$ 39,591	\$ 0	\$ 1,290	\$ 7,413	\$ 0		\$ 0	\$ 0	\$ 71,130	0	1	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 923	\$ 0	\$ 0		\$ 0	\$ 293	\$ 1,216	0	1	0	0	0
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 1,968	\$ 0	\$ 6,341	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,309	0	0	1	0	0
Robbery	22	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,525	\$ 8,660	\$ 13,790	\$ 0		\$ 0	\$ 83	\$ 24,058	0	1	0	0	0
Sexual Assault	48	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,175	\$ 3,524	\$ 6,177	\$ 0	\$ 12,664	\$ 0	\$ 554	\$ 25,094	0	3	1	0	0
Stalking	24	\$ 0	\$ 0	\$ 3,388	\$ 0	\$ 0	\$ 5,160	\$ 19,925	\$ 0		\$ 0	\$ 1,740	\$ 30,212	0	18	1	0	0
Terrorism																		
Total	355	\$ 1,125	\$ 0	\$ 68,806	\$ 39,591	\$ 79,858	\$ 71,061	\$ 137,207	\$ 0	\$ 18,165	\$ 11	\$ 19,457	\$ 435,280	0	135	10	0	0

*** Other expense explanations**

Assault	Personal Safety Property
Burglary	Personal Safety
Child Physical Abuse/Neglect	Personal Safety Property
Homicide	0
Kidnapping	Personal Safety Property
Other Vehicular Crimes	0
Robbery	Personal Safety Property
Sexual Assault	Personal Safety Property
Stalking	Personal Safety Property

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	161	\$ 987	\$ 0	\$ 45,062	\$ 0	\$ 93,792	\$ 21,790	\$ 80,744	\$ 0		\$ 0	\$ 8,653	\$ 251,028	1	96	5	0	0
Burglary	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,513	\$ 0		\$ 0	\$ 1,825	\$ 9,338	0	2	2	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,395	\$ 80	\$ 5,922	\$ 0		\$ 0	\$ 0	\$ 10,396	0	3		0	0
Child Pornography																		
Child Sexual Abuse	61	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 136	\$ 25,662	\$ 5,833	\$ 0	\$ 26,827	\$ 0	\$ 526	\$ 61,985	0	5		0	0
DUI/DWI	1	\$ 400	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 400	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	20	\$ 0	\$ 0	\$ 7,366	\$ 49,564	\$ 42	\$ 2,011	\$ 3,100	\$ 0		\$ 0	\$ 0	\$ 62,082	0	0	0	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,057	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,057	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 12,280	\$ 5,000	\$ 3,967	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 21,247	0	0	0	0	0
Robbery	23	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,166	\$ 6,380	\$ 376	\$ 0		\$ 0	\$ 2,340	\$ 19,262	0	2	0	0	0
Sexual Assault	35	\$ 0	\$ 0	\$ 10,086	\$ 0	\$ 2,776	\$ 3,783	\$ 4,710	\$ 2,146	\$ 24,267	\$ 0	\$ 242	\$ 48,009	0	4	0	0	0
Stalking	16	\$ 541	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,830	\$ 10,110	\$ 0		\$ 0	\$ 2,703	\$ 17,185	0	12	1	0	0
Terrorism																		
Total	335	\$ 1,928	\$ 0	\$ 77,793	\$ 54,564	\$ 115,273	\$ 65,593	\$ 118,309	\$ 2,146	\$ 51,094	\$ 0	\$ 16,289	\$ 502,990	1	124	8	0	0

*** Other expense explanations**
 Assault personal safety property and change of locks
 Burglary personal safety property
 Child Sexual Abuse personal safety property
 Robbery Personal safety property
 Sexual Assault personal safety property
 Stalking personal safety property

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,061	\$ 0		\$ 0	\$ 455	\$ 7,516	0	3	1	0	0
Assault	165	\$ 0	\$ 0	\$ 76,400	\$ 0	\$ 69,582	\$ 24,045	\$ 62,609	\$ 0		\$ 0	\$ 10,914	\$ 243,549	0	105	5	0	0
Burglary	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,325	\$ 0		\$ 0	\$ 3,183	\$ 8,508	0	2	2	0	0
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 5,889	\$ 0	\$ 5,135	\$ 1,015	\$ 358	\$ 0		\$ 0	\$ 0	\$ 12,397	0	5		0	0
Child Pornography																		
Child Sexual Abuse	52	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 27,700	\$ 0	\$ 0	\$ 26,356	\$ 0	\$ 0	\$ 54,056	0	5		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 302	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 302	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	13	\$ 0	\$ 0	\$ 91	\$ 29,092	\$ 0	\$ 1,184	\$ 2,625	\$ 0		\$ 0	\$ 0	\$ 32,992	0	0	2	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 900	\$ 0	\$ 0		\$ 0	\$ 233	\$ 1,133	0	1	0	0	0
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 4,171	\$ 0	\$ 35,374	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 39,545	0	0	0	0	0
Robbery	26	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,770	\$ 15,652	\$ 5,570	\$ 524		\$ 0	\$ 1,682	\$ 32,198	0	1	1	0	0
Sexual Assault	89	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,603	\$ 7,483	\$ 1,031	\$ 0	\$ 78,109	\$ 0	\$ 740	\$ 98,965	0	4	2	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 550	\$ 0	\$ 0		\$ 0	\$ 200	\$ 750	0	2	1	0	0
Terrorism	1	\$ 223	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 223	0	0	0	0	0
Total	375	\$ 223	\$ 0	\$ 86,551	\$ 29,092	\$ 130,766	\$ 78,529	\$ 84,578	\$ 524	\$ 104,465	\$ 0	\$ 17,407	\$ 532,135	0	128	14	0	0

*** Other expense explanations**
 Arson Personal safety property
 Assault Personal safety property
 Burglary Personal Safety Property
 Kidnapping Personal Safety Property
 Robbery Personal safety Property and reimbursement for towing
 Sexual Assault Personal Safety Property
 Stalking Personal Safety Property

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	156	\$ 5,787	\$ 0	\$ 36,685	\$ 0	\$ 55,562	\$ 15,088	\$ 68,840	\$ 2,263		\$ 0	\$ 23,261	\$ 207,485	0	90	9	0	0
Burglary	12	\$ 2,010	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,013	\$ 0		\$ 0	\$ 3,622	\$ 14,644	0	2	3	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 2,740	\$ 0	\$ 0	\$ 0	\$ 65	\$ 0		\$ 0	\$ 0	\$ 2,805	0	2		0	0
Child Pornography																		
Child Sexual Abuse	54	\$ 0	\$ 0	\$ 0	\$ 0	\$ 572	\$ 22,992	\$ 0	\$ 0	\$ 21,478	\$ 638	\$ 0	\$ 45,679	0	8		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 281	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 281	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	19	\$ 0	\$ 0	\$ 136	\$ 64,360	\$ 84	\$ 480	\$ 0	\$ 0		\$ 0	\$ 577	\$ 65,637	0	0	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,240	\$ 0		\$ 0	\$ 0	\$ 2,240	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 633	\$ 0	\$ 5,003	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,635	0	0	0	0	0
Robbery	24	\$ 0	\$ 0	\$ 1,208	\$ 0	\$ 4,431	\$ 9,210	\$ 6,799	\$ 0		\$ 0	\$ 1,375	\$ 23,023	0	0	0	0	0
Sexual Assault	36	\$ 0	\$ 0	\$ 0	\$ 0	\$ 472	\$ 13,881	\$ 5,603	\$ 0	\$ 3,943	\$ 0	\$ 120	\$ 24,018	0	4	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 457	\$ 1,456	\$ 0		\$ 0	\$ 434	\$ 2,347	0	3	1	0	0
Terrorism	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,500	\$ 1,500	0	0	0	0	0
Total	316	\$ 7,797	\$ 0	\$ 41,401	\$ 64,360	\$ 66,405	\$ 62,107	\$ 94,015	\$ 2,263	\$ 25,421	\$ 638	\$ 30,889	\$ 395,295	0	109	13	0	0

* Other expense explanations

Assault	Sexual Assault Forensic Exam, personal safety, change of locks
Burglary	personal safety equipment and change of locks
Homicide	reasonable expenses for survivors of homicide
Robbery	personal safety property
Sexual Assault	personal safety property
Stalking	personal safety property
Terrorism	personal safety property

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,061	\$ 0		\$ 0	\$ 455	\$ 7,516	0	3	1	0	0
Assault	639	\$ 7,774	\$ 0	\$ 186,915	\$ 0	\$ 288,265	\$ 85,209	\$ 288,557	\$ 2,263		\$ 11	\$ 56,149	\$ 915,143	1	392	24	0	0
Burglary	33	\$ 2,010	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 23,770	\$ 0		\$ 0	\$ 12,052	\$ 37,832	0	7	9	0	0
Child Physical Abuse/Neglect	15	\$ 0	\$ 0	\$ 8,629	\$ 0	\$ 9,530	\$ 1,095	\$ 9,285	\$ 0		\$ 0	\$ 45	\$ 28,584	0	11		0	0
Child Pornography																		
Child Sexual Abuse	231	\$ 0	\$ 0	\$ 3,951	\$ 0	\$ 1,100	\$ 103,571	\$ 14,513	\$ 0	\$ 80,162	\$ 638	\$ 526	\$ 204,461	0	26		0	0
DUI/DWI	5	\$ 400	\$ 0	\$ 11,018	\$ 0	\$ 677	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 12,095	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	73	\$ 125	\$ 0	\$ 30,303	\$ 182,607	\$ 126	\$ 4,965	\$ 13,138	\$ 0		\$ 0	\$ 577	\$ 231,841	0	1	2	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,240	\$ 0		\$ 0	\$ 0	\$ 2,240	0	0	0	0	0
Kidnapping	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,880	\$ 0	\$ 0		\$ 0	\$ 526	\$ 4,406	0	2	0	0	0
Other Vehicular Crimes	22	\$ 0	\$ 0	\$ 19,052	\$ 5,000	\$ 50,686	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 74,737	0	0	1	0	0
Robbery	95	\$ 0	\$ 0	\$ 1,208	\$ 0	\$ 24,893	\$ 39,902	\$ 26,534	\$ 524		\$ 0	\$ 5,480	\$ 98,541	0	4	1	0	0
Sexual Assault	208	\$ 0	\$ 0	\$ 10,086	\$ 0	\$ 17,025	\$ 28,670	\$ 17,520	\$ 2,146	\$ 118,982	\$ 0	\$ 1,656	\$ 196,086	0	15	3	0	0
Stalking	48	\$ 541	\$ 0	\$ 3,388	\$ 0	\$ 0	\$ 9,998	\$ 31,491	\$ 0		\$ 0	\$ 5,077	\$ 50,494	0	35	4	0	0
Terrorism	2	\$ 223	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,500	\$ 1,723	0	0	0	0	0
Total	1,381	\$ 11,073	\$ 0	\$ 274,550	\$ 187,607	\$ 392,302	\$ 277,290	\$ 434,109	\$ 4,933	\$ 199,145	\$ 649	\$ 84,042	\$ 1,865,700	1	496	45	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There has been no significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 25

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. paper application is received by this Agency and entered into our electronic case management system by an Administrative Assistant. The file is then passed on to the Executive Director for initial review and assignment. Once the claim is assigned to an Investigator, the Investigator reviews the available crime report for eligibility requirements and is responsible for obtaining any other information required to make said determination. The Executive Director and Investigators meet on a weekly basis for a Decision Meeting. At the Decision Meeting, the Investigators present all of their cases and present the proposed decision letter to the Executive Director for signature.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
None.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Delaware VCAP has an excellent working relationship with our federal counterparts at the Delaware United States Attorney's Office and the Federal Bureau of Investigation. Advocates from the federal level routinely refer cases to our Program and we serve victims of federal crime regularly. Further, the Executive Director sits on the Joint Victim Services Taskforce which was created to facilitate cooperation and collaboration between State and Federal Victim Services.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The Investigative Staff were all provided with cell phones. This makes VCAP staff more accessible to victims of crime and allows victims of crime to contact the office via text message.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative Funds have been used to purchase enhancements to its case management system. System upgrades include streamlining the payment process as well as the creation of an online application portal.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
No.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Delaware is small in size and has a very tightknit victim services committee. Members of the Victims' Compensation Assistance Program work closely with all of the individuals listed above. Not only are we housed within the Delaware Department of Justice, but members of the program also serve on multiple committees, task forces, etc. which makes coordinating efforts much easier. Further, during the reporting period, efforts were made to internally train both Prosecutors and Victim Advocates to ensure that appropriate referrals are being made to the Program.
10. **Please explain any public outreach efforts to improve awareness of your program.**
The pandemic has made it difficult for Delaware VCAP to engage in its normal public outreach efforts; however, we have been featured on social media platforms numerous times. Further, the Executive Director is engaged in the Statewide Victim Services Conference and the Delaware Victim Assistance Academy.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
The Victims' Compensation Assistance Program provides an annual report to the Governor and members of the State General Assembly. No other outcome measures are reported.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.