Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Florida Department of Legal Affairs

POC NAME: Anna Phillips

POC EMAIL: Anna.Phillips@myfloridalegal.com

POC PHONE: (850) 414-3343

POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2019:	3,584
	Q2: Jan-Mar 2020:	4,054
	Q3: Apr-Jun 2020:	3,065
	Q4: Jul-Sep 2020:	3,020
	Annual:	13,723

2.	Number of victims whose w the basis for the application	
	Q1: Oct-Dec 2019:	3,584
	Q2: Jan-Mar 2020:	4,054
	Q3: Apr-Jun 2020:	3,065
	Q4: Jul-Sep 2020:	3,020
	Annual:	13,723

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Num Q2	Der of Q3	Victime Q4	Annual
American Indian or Alaska Native	17	17	22	14	70
Asian	54	31	20	23	128
Black or African American	1173	1294	955	960	4382
Hispanic or Latino	795	877	622	634	2928
Native Hawaiian or Other Pacific Islander	13	7	4	11	35
White Non-Latino or Caucasian	1202	1445	1162	1075	4884
Some Other Race	46	54	19	32	151
Multiple Races	102	93	52	76	323
Not Reported	182	236	209	195	822
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	3584	4054	3065	3020	13723
B. GENDER					
Male	882	1087	844	798	3611
Female	2611	2860	2113	2121	9705
Not Reported	91	107	108	101	407
Not Tracked	0	0	0	0	0
Gender Total	3584	4054	3065	3020	13723
C. AGE					
Age 0- 12	260	297	232	242	1031
Age 13- 17	180	198	191	181	750
Age 18- 24	467	549	378	399	1793
Age 25- 59	2217	2489	1850	1794	8350
Age 60 and Older	460	519	414	402	1795
Not Reported	0	2	0	2	4
Not Tracked	0	0	0	0	0
Age Total	3584	4054	3065	3020	13723

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

Number of new applications received during the reporting period

line reporting period	
Q1: Oct-Dec 2019:	3,584
Q2: Jan-Mar 2020:	4,054
Q3: Apr-Jun 2020:	3,065
Q4: Jul-Sep 2020:	3,020
Annual:	13,723

6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2019:	1,477
Q2: Jan-Mar 2020:	1,487
Q3: Apr-Jun 2020:	1,232
Q4: Jul-Sep 2020:	1,213
Annual:	5,409

 Number of applications denied/closed. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:	1,326
Q2: Jan-Mar 2020:	1,800
Q3: Apr-Jun 2020:	1,608
Q4: Jul-Sep 2020:	1,266
Annual:	6,000

Reason(s) for denial or close status applicable for the reporting period:

Population		Numb	er of V		
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	57	71	57	58	243
B. Failure to report to police	179	176	189	238	782
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	86	84	52	54	276
D. Incomplete information	137	144	107	98	486
E. Contributory misconduct	47	47	34	44	172
F. Ineligible crime	237	220	195	215	867
G. Ineligible application	112	445	419	161	1,137
Other	471	613	555	398	2,037

Denial explanation:

Qtr 1: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 2: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 3: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Timely Without Good Cause, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 4: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Timely Without Good Cause, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019:	1,493
Q2: Jan-Mar 2020:	1,574
Q3: Apr-Jun 2020:	1,178
Q4: Jul-Sep 2020:	1,473
Annual:	5,718

																TYPES OF VIC	TIMIZATIONS		
							EXPENSE TYP	PES PAID (in dol	lars)								A CRIME TYPE		
TYPES OF CRIME		I otal Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that Aero-Paid During the Renortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson		1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		NA	\$ 360	\$ 360	0	0	0	0	(
Assault		1,216	\$ 1,500	NA	\$ 263,268	\$ 0	\$ 355,676	\$ 51,032	\$ 876,309	\$ 2,347		NA	\$ 48,928	\$ 1,599,060	0	58	1	0	(
Burglary		54	\$ 0	NA	\$ 0	\$ 0	\$ 2,104	\$ 2,942	\$ 0	\$ 20,586		NA	\$ 0	\$ 25,632	0	0	0	0	(
Child Physical Abuse/	Neglect	10	\$ 0	NA	\$ 53,527	\$ 0	\$ 0	\$ 4,693	\$ 0	\$ 0		NA	\$ 775	\$ 58,995	0	1		0	(
Child Pornography		1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 173	\$ 0	\$ 0		NA	\$ 0	\$ 173	0	0		0	(
Child Sexual Abuse		704	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,301	\$ 1,000	\$ 0	\$ 337,654	NA	\$ 0	\$ 340,955	0	0		0	(
DUI/DWI		28	\$ 0	NA	\$ 66,776	\$ 37,028	\$ 8,088	\$ 5,414	\$ 0	\$ 0		NA	\$ 47,500	\$ 164,806	0	0	0	0	(
Fraud/Financial Crime	es																		
Homicide		182	\$ 0	NA	\$ 27,615	\$ 885,672	\$ 0	\$ 15,730	\$ 0	\$ 0		NA	\$ 0	\$ 929,017	0	5	0	0	(
Human Trafficking		2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,500	\$ 0		NA	\$ 0	\$ 2,500	0	0	0	0	(
Kidnapping																			
Other Vehicular Crime	es	36	\$ 0	NA	\$ 37,047	\$ 50,507	\$ 36,533	\$ 600	\$ 0	\$ 850		NA	\$ 8,605	\$ 134,142	0	0	0	0	(
Robbery		114	\$ 0	NA	\$ 3,029	\$ 0	\$ 11,664	\$ 12,866	\$ 1,000	\$ 31,071		NA	\$ 9,361	\$ 68,991	0	0	0	0	(
Sexual Assault		863	\$ 0	NA	\$ 0	\$ 0	\$ 20,973	\$ 60,422	\$ 79,956	\$ 0	\$ 332,249	NA	\$ 6,193	\$ 499,793	0	8	0	0	(
Stalking		3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9	\$ 3,000	\$ 0		NA	\$ 0	\$ 3,009	0	0	0	0	(
Terrorism																			
Total		3,214	\$ 1,500	NA	\$ 451,262	\$ 973,207	\$ 435,038	\$ 156,182	\$ 963,765	\$ 54,854	\$ 669,903	NA	\$ 121,722	\$ 3,827,433	0	72	1	0	(
Total * Other expense explan	nations	3,214	\$ 1,500	NA	\$ 451,262	\$ 973,207	\$ 435,038	\$ 156,182	\$ 963,765	\$ 54,854	\$ 669,903	NA	\$ 121,722	\$ 3,827,433	0	72	1	0	
Arson	Payments in former s	system used	by the departm	ent to proce	ess claims did not t	rack benefit types b	by crime.												
Assault	Payments in former s	system used	by the departm	ent to proce	ess claims did not t	rack benefit types t	by crime.												
Burglary	Payments in former s	system used I	by the departm	ent to proce	ess claims did not t	rack benefit types t	by crime.												
Child Physical Abuse/Neglect	Payments in former s	-		-			-												
Child Pornography	Payments in former s						-												
Child Sexual Abuse	Payments in former s						-												
DUI/DWI	Payments in former s					rack benefit types t rack benefit types t	-												

Human Trafficking

Robbery

Stalking

Sexual Assault

Payments in former system used by the department to process claims did not track benefit types by crime.

Payments in former system used by the department to process claims did not track benefit types by crime.

Payments in former system used by the department to process claims did not track benefit types by crime.

Payments in former system used by the department to process claims did not track benefit types by crime.

Other Vehicular Crimes Payments in former system used by the department to process claims did not track benefit types by crime.

						EXPENSE TYP	ES PAID (in doll	ars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica/IDental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglet that Renortion Pariori	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 500		NA	\$ 0	\$ 1,500	0	0	0	0	
Assault	1,043	\$0	NA	\$ 86,128	\$ 0	\$ 215,625	\$ 32,767	\$ 774,060	\$ 2,078		NA	\$ 28,342	\$ 1,139,000	2	55	0	0	
Burglary	34	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,145	\$ 0	\$ 11,400		NA	\$ 0	\$ 13,545	0	0	0	0	
Child Physical Abuse/Neglect	6	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,176	\$ 2,000	\$ 0		NA	\$ 595	\$ 4,771	0	0		0	
Child Pornography																		
Child Sexual Abuse	688	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,510	\$ 2,000	\$ 0	\$ 334,414	NA	\$ 0	\$ 339,924	0	0		0	
DUI/DWI	22	\$0	NA	\$ 42,168	\$ 36,768	\$ 10,719	\$ 2,640	\$ 0	\$ 0		NA	\$ 2,283	\$ 94,578	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	120	\$ 2,000	NA	\$ 98,173	\$ 542,722	\$ 450	\$ 12,353	\$ 0	\$ 0		NA	\$ 6,699	\$ 662,397	0	1	0	0	
Human Trafficking	3	\$0	NA	\$ 0	\$ 0	\$0	\$ 0	\$ 3,000	\$ 0		NA	\$ 0	\$ 3,000	0	0	0	0	
Kidnapping																		
Other Vehicular Crimes	30	\$0	NA	\$ 6,121	\$ 42,369	\$ 24,106	\$ 300	\$ 0	\$ 1,442		NA	\$ 0	\$ 74,338	0	0	0	0	
Robbery	65	\$0	NA	\$ 4,952	\$ 0	\$ 16,480	\$ 9,073	\$ 2,000	\$ 14,279		NA	\$ 0	\$ 46,784	0	0	0	0	
Sexual Assault	889	\$0	NA	\$ 1,799	\$ 0	\$ 9,331	\$ 42,078	\$ 65,000	\$ 0	\$ 345,467	NA	\$ 710	\$ 464,385	0	3	0	0	
Stalking	9	\$0	NA	\$ 0	\$0	\$0	\$ 450	\$ 8,000	\$ 0		NA	\$0	\$ 8,450	0	0	0	0	1
Terrorism																		
Total	2,911	\$ 2,000	NA	\$ 239,341	\$ 621,859	\$ 276,711	\$ 107,492	\$ 857,060	\$ 29,699	\$ 679,881	NA	\$ 38,629	\$ 2,852,672	2	59	0	0	
* Other expense explanations																		
Assault Payments in fo Burglary Payments in fo Child Physical Abuse/Neglect Payments in fo Child Sexual Abuse Payments in fo DUI/DWI Payments in fo Homicide Payments in fo Other Vehicular Crimes Payments in fo Other Vehicular Crimes Payments in fo Sexual Assault Payments in fo	rmer system used rmer system used	by the departm by the departm	tent to proc tent to proc	ess claims did not th ess claims did not th	ack benefit types h ack benefit types h ack benefit types b ack benefit types b ack benefit types b ack benefit types h ack benefit types h ack benefit types h ack benefit types h	y crime. y crime.												

						EXPENSE TYPE	S PAID (in dollar	s)							TYPES OF VIO RELATED TO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bultying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Recortion Parior	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	931	\$0	NA	\$ 108,592	\$ 11,058	\$ 263,081	\$ 34,819	\$ 617,500	\$ 1,400		NA	\$ 0	\$ 1,036,450	1	51	0	0	
Burglary	47	\$0	NA	\$ 132	\$ 0	\$ 0	\$ 2,962	\$ 0	\$ 16,411		NA	\$0	\$ 19,505	0	1	0	0	
Child Physical Abuse/Neglect	6	\$0	NA	\$ 0	\$0	\$0	\$ 830	\$ 3,000	\$ 0		NA	\$0	\$ 3,830	0	2		0	
Child Pornography	1	\$0	NA	\$ 0	\$ 0	\$0	\$ 1,375	\$0	\$ 0		NA	\$0	\$ 1,375	0	0		0	
Child Sexual Abuse	657	\$0	NA	\$0	\$ 0	\$0	\$ 4,273	\$0	\$0	\$ 313,422	NA	\$0	\$ 317,695	0	1		0	
DUI/DWI	19	\$0	NA	\$ 8,268	\$ 59,108	\$ 12,506	\$0	\$0	\$0		NA	\$0	\$ 79,882	0	0	0	0	
Fraud/Financial Crimes				+ -,===										-		-		
Homicide	192	\$0	NA	\$ 52,797	\$ 922,053	\$ 1,776	\$ 12,209	\$ 0	\$0		NA	\$ 0	\$ 988,835	0	4	0	0	
Human Trafficking	3	\$0	NA	\$ 0	\$ 0	\$ 1,325	\$ 0	\$ 1,000	\$0		NA	\$0	\$ 2,325	0	0	1	0	
Kidnapping	1	\$0	NA	\$ 0	\$0	\$ 0	\$0	\$ 1,000	\$0		NA	\$0	\$ 1,000	0	0	0	0	
Other Vehicular Crimes	25	\$0	NA	\$ 603	\$ 39,605	\$ 4,131	\$ 506	\$ 0	\$ 1,000		NA	\$ 0	\$ 45,845	0	0	0	0	
Robbery	107	\$0	NA	\$ 2,687	\$ 0	\$ 14,344	\$ 17,385	\$ 1,000	\$ 31,184		NA	\$ 0	\$ 66,600	0	0	1	0	
Sexual Assault	742	\$0	NA	\$ 613	\$ 0	\$ 11,993	\$ 65,028	\$ 56,000	\$ 0	\$ 282,817	NA	\$ 0	\$ 416,451	0	2	0	0	
Stalking	6	\$0	NA	\$ 0	\$ 0	\$ 0	\$ 7,123	\$ 7,000	\$ 0		NA	\$ 0	\$ 14,123	0	0	0	0	
Terrorism																		
Total	2,737	\$0	NA	\$ 173,692	\$ 1,031,824	\$ 309,156	\$ 146,510	\$ 686,500	\$ 49,995	\$ 596,239	NA	\$ 0	\$ 2,993,916	1	61	2	0	
Burglary Payments in format Child Physical Payments in format Nusse/Neglect Payments in format Child Pomography Payments in format Child Sexual Abuse Payments in format OUI/DWI Payments in format Homicide Payments in format Hommart Trafficking Payments in format Cidnapping Payments in format Other Vehicular Crimes Payments in format Robbery Payments in format Sexual Assault Payments in format	r system used b r system used b	y the depair y the depair	tment to pro- tment to pro- tm	ceess claims did no occess claims did no	t track benefit types b t track benefit types b	y crime. y crime.												

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

					I	EXPENSE TYPES	PAID (in dollars	;)							TYPES OF VIC RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abus/Negletot that Arenarian Pariori Recortion Pariori	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	816	\$ 0	NA	\$ 95,488	\$ 0	\$ 160,872	\$ 34,977	\$ 582,905	\$ 1,646		NA	\$0	\$ 875,888	0	56	1	0	
Burglary	32	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 242	\$ 0	\$ 12,979		NA	\$ 0	\$ 13,221	0	0	0	0	
Child Physical Abuse/Neglect	6	\$ 0	NA	\$ 25,000	\$ 7,500	\$ 0	\$ 1,405	\$ 1,000	\$ 0		NA	\$ 0	\$ 34,905	0	1		0	
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,615	\$ 0	\$ 0		NA	\$0	\$ 1,615	0	0		0	
Child Sexual Abuse	805	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 238	\$ 0	\$ 0	\$ 389,825	NA	\$0	\$ 390,063	0	1		0	
DUI/DWI	15	\$ 0	NA	\$ 24,026	\$ 22,795	\$ 20,247	\$ 115	\$ 0	\$ 0		NA	\$ 0	\$ 67,183	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	149	\$ 2,000	NA	\$ 19,396	\$ 797,947	\$ 0	\$ 4,827	\$ 0	\$ 0		NA	\$ 0	\$ 824,170	0	1	0	0	
Human Trafficking	4	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 500	\$ 4,000	\$ 0		NA	\$0	\$ 4,500	0	0	0	0	
Kidnapping																		
Other Vehicular Crimes	15	\$ 0	NA	\$ 207	\$ 35,826	\$ 5,448	\$ 0	\$ 0	\$ 0		NA	\$0	\$ 41,481	0	0	0	0	
Robbery	87	\$ 0	NA	\$ 440	\$ 0	\$ 7,869	\$ 13,379	\$ 0	\$ 24,679		NA	\$0	\$ 46,367	0	0	0	0	
Sexual Assault	694	\$ 0	NA	\$ 1,468	\$0	\$ 1,747	\$ 42,345	\$ 58,800	\$0	\$ 272,774	NA	\$0	\$ 377,134	0	4	0	0	
Stalking	8	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,100	\$ 8,000	\$0		NA	\$0	\$ 10,100	0	0	0	0	
Terrorism																		
Total	2,632	\$ 2,000	NA	\$ 166,025	\$ 864,068	\$ 196,183	\$ 101,743	\$ 654,705	\$ 39,304	\$ 662,599	NA	\$ 0	\$ 2,686,627	0	63	1	0	
Burglary Payments in Child Physical Abuse/Neglect Payments in Child Pomography Payments in Child Sexual Abuse Payments in DUI/DWI Payments in Homicide Payments in Human Trafficking Payments in Other Vehicular Crimes Payments in Robbery Payments in Sexual Assault Payments in	former system used h former system used h	y the department by the department by the department by the department by the department by the department by the depart	ent to proce ent to proce	s claims did not tra s claims did not tra	ck benefit types by ck benefit types by	crime. crime. crime. crime. crime. crime. crime. crime. crime. crime. crime.												

PAYMENT STATISTICS BY CRIME TYPE -	Aggregated																	
EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica/IDental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Etler Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 500		NA	\$ 360	\$ 1,860	0	0	0	0	0
Assault	4,006	\$ 1,500	NA	\$ 553,476	\$ 11,058	\$ 995,254	\$ 153,595	\$ 2,850,774	\$ 7,471		NA	\$ 77,270	\$ 4,650,398	3	220	2	0	1
Burglary	167	\$ 0	NA	\$ 132	\$ 0	\$ 2,104	\$ 8,291	\$ 0	\$ 61,376		NA	\$ 0	\$ 71,903	0	1	0	0	C
Child Physical Abuse/Neglect	28	\$ 0	NA	\$ 78,527	\$ 7,500	\$ 0	\$ 9,104	\$ 6,000	\$ 0		NA	\$ 1,370	\$ 102,501	0	4		0	C
Child Pornography	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,163	\$ 0	\$ 0		NA	\$ 0	\$ 3,163	0	0		0	C
Child Sexual Abuse	2,854	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,322	\$ 3,000	\$ 0	\$ 1,375,315	NA	\$ 0	\$ 1,388,637	0	2		0	C
DUI/DWI	84	\$ 0	NA	\$ 141,238	\$ 155,699	\$ 51,560	\$ 8,169	\$ 0	\$ 0		NA	\$ 49,783	\$ 406,449	0	0	0	0	C
Fraud/Financial Crimes																		
Homicide	643	\$ 4,000	NA	\$ 197,981	\$ 3,148,394	\$ 2,226	\$ 45,119	\$ 0	\$ 0		NA	\$ 6,699	\$ 3,404,419	0	11	0	0	5
Human Trafficking	12	\$ 0	NA	\$ 0	\$ 0	\$ 1,325	\$ 500	\$ 10,500	\$ 0		NA	\$ 0	\$ 12,325	0	0	1	0	C
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 0		NA	\$ 0	\$ 1,000	0	0	0	0	C
Other Vehicular Crimes	106	\$ 0	NA	\$ 43,978	\$ 168,307	\$ 70,218	\$ 1,406	\$ 0	\$ 3,292		NA	\$ 8,605	\$ 295,806	0	0	0	0	0
Robbery	373	\$ 0	NA	\$ 11,108	\$ 0	\$ 50,357	\$ 52,703	\$ 4,000	\$ 101,213		NA	\$ 9,361	\$ 228,742	0	0	1	0	C
Sexual Assault	3,188	\$ 0	NA	\$ 3,880	\$ 0	\$ 44,044	\$ 209,873	\$ 259,756	\$ 0	\$ 1,233,307	NA	\$ 6,903	\$ 1,757,763	0	17	0	0	C
Stalking	26	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9,682	\$ 26,000	\$ 0		NA	\$ 0	\$ 35,682	0	0	0	0	C
Terrorism																		
Total	11,494	\$ 5,500	NA	\$ 1,030,320	\$ 3,490,958	\$ 1,217,088	\$ 511,927	\$ 3,162,030	\$ 173,852	\$ 2,608,622	NA	\$ 160,351	\$ 12,360,648	3	255	4	0	6

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

The Bureau of Victim Compensation received 13,723 compensation claims and 5,718 sexual battery forensic examination claims during FFY 2019-20, which is 17.48% less than the prior year. This significant decrease was a direct result of the COVID-19 crisis which severely affected access normally available to innocent crime victims. Victims were unable to seek services from victim service organizations in their communities due to temporarily suspended operations, reduced open office hours, scheduled appointments instead of walk-in business, and various layers of protection to foster safe operations. Coupled by the fact that some victims may not have been able to leave their homes for fear of contracting or exposing others to COVID-19, fewer referrals were made for victims to apply for compensation benefits. This negative impact was not only evident in the number of applications received, but also in the number of claims denied for Ineligible Application. Claims received without supporting documentation or from ineligible claimants increased by 114.53%, since presumably victims could not access local resources to collect applicable referrals and documentation.

^{2.} The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 23

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The process is initiated when a Victim Compensation Claim Form is submitted to the Bureau of Victim Compensation. The form is data entered into the system used to manage compensation claims, assigned a number, and reviewed by a trained claims analyst to determine if the eligibility criterion pursuant to law is met. If the form is not accompanied by acceptable documentation to substantiate the request for compensation, correspondences are generated to seek said documents. If the claim is determined eligible, compensable expenses submitted with the application are addressed, and/or the victim/applicant is notified to submit compensable expenses for payment consideration.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The Bureau of Victim Compensation paid \$12,360,648 during FFY 2019-20, which is 36.05% less than the prior year. Over the past few years, benefits payable from the Crimes Compensation Trust Fund (CCTF) have increased numerous times by both legislative action and improved outreach, but without any corresponding increase in funding. Trending decriminalization and criminal justice reform rendered fewer collections from fines, fees, and restitution. On September 1, 2019, the CCTF reached a critical low point and payment limitations were reduced retroactively by 30-50% for most benefits. Despite an infusion of general revenue, a focused campaign to enforce collections, freezing position vacancies, downsizing staff and cutting benefits, the ability to process payments to victims significantly diminished. Without the anticipated draw-down from the federal grant, the CCTF will be at a deficit and no longer have sufficient funds to pay claims.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Bureau of Victim Compensation continues to maintain excellent rapport with the Federal Bureau of Investigation, U.S. Attorney's Offices, and advocates affiliated with different branches of the armed forces by attending meetings, offering presentations, facilitating training, and working collaboratively in response to mass shootings deemed federal jurisdiction. The department also responded to requests for information from the International Terrorism Victim Expense Reimbursement Program (ITVERP) to ensure there was no overlap in compensation.

^{6.} Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The Bureau of Victim Compensation suffered no interruption in operations directly resulting from the COVID-19 crisis. The department maintained the resemblance of normalcy from the onset of the global health pandemic by quickly redirecting resources to achieve a complete work-from-home platform. The department also engaged in discussions and collaborated with victim service organizations to foster practical solutions to various challenges. One example was to obtain a legal opinion to accept electronic signatures when victims could not otherwise sign documents in person.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The Bureau of Victim Compensation did not use federal Victim of Crime Act (VOCA) funds for administrative purposes during this reporting period. All administrative costs were paid using funds acquired through the state s Crime Compensation Trust Fund.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

The fiscal status of the Crimes Compensation Trust Fund (CCTF) caused the Bureau of Victim Compensation to considerably reduce benefits for innocent victims of violent crimes on September 1, 2019. During this reporting period, considerable effort was taken to establish improvements that would increase sustainability and long-term solvency. Proposals made to the Office for Victims of Crime described ways in which federal Victims of Crime Act (VOCA) funds could be leveraged for allowable costs thus allowing the CCTF to recover. Regrettably, Florida s Legislature denied the request to expend any additional VOCA funds postponing their review until the next session convenes.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The Bureau of Victim Compensation continued its partnership with victim service organizations, sexual assault response teams, children s advocacy programs, numerous state agencies, faith-based community representatives, and local law enforcement agencies to provide support and assistance with filing victim compensation claims.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

Public outreach is completed by offering continued education to victim advocates, service providers, law enforcement support staff, and community partners who engage victims of crime. The Bureau of Victim Compensation deployed a dedicated trainer to facilitate compensation discussions at both Victim Services Practitioner Designation Training, and Enhancing Victim Services Through Victim Compensation Training, which are offered multiple times throughout the state each year. The department also continued to publish posters offered in English, Spanish, and Creole, and brochures which were distributed at trainings and to Victim of Crime Act funded partners, as well as making them available to the public on our webpages at www.MyFloridaLegal.com and https://VANext.MyFloridaLegal.com.

^{11.} Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

All Division of Victim Services and Criminal Justice Program departments, which includes the Bureau of Victim Compensation, file an Annual Report with the Governor and Legislature. That report provides an overview of activities and includes the total number of claims received, amounts paid, and calls resolved. It also includes the total amount received from all state funding sources including surcharges, court costs, fines, restitution and subrogation activities, and compares those amounts with the totals paid by each judicial circuit. To access a copy of the report, visit MyFloridaLegal.com, About the Office, Victims Advocacy, and select Crime Victims Services Resources.

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Many states including Florida, have announced budget shortfalls due to diminished collections at statewide levels. The Office for Victims of Crime has heard multiple requests by the Compensation Advisory Committee to evaluate and initiate revisions to the federal regulations as it pertains to the grant formula. Revisions to the rules could provide greater capacity for state compensation programs to administer awards directly to crime victims. A singular increase to the percentage, allocations based on population, along with removing the deduction penalty for restitution would be welcomed changes.