

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2019 - September 30, 2020**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Minnesota Department of Public Safety

POC NAME: Gina Washington

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POC PHONE: 651-201-7304

**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	16	9	7	15	47
Asian	5	6	11	9	31
Black or African American	75	52	69	105	301
Hispanic or Latino	42	57	28	46	173
Native Hawaiian or Other Pacific Islander	1	0	0	0	1
White Non-Latino or Caucasian	182	190	113	153	638
Some Other Race	0	0	0	0	0
Multiple Races	20	15	10	13	58
Not Reported	39	29	45	68	181
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	380	358	283	409	1430
B. GENDER					
Male	152	143	122	196	613
Female	227	214	161	213	815
Not Reported	1	1	0	0	2
Not Tracked	0	0	0	0	0
Gender Total	380	358	283	409	1430
C. AGE					
Age 0- 12	51	47	42	31	171
Age 13- 17	49	54	42	55	200
Age 18- 24	63	57	56	61	237
Age 25- 59	196	178	126	239	739
Age 60 and Older	20	22	17	23	82
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Age Total	380	358	283	409	1430

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	4	0	1	8
B. Failure to report to police	1	2	1	2	6
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	1	4	8	17
D. Incomplete information	1	2	0	4	7
E. Contributory misconduct	6	12	3	7	28
F. Ineligible crime	16	17	11	18	62
G. Ineligible application	127	122	119	159	527
Other	0	-	-	-	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	154	\$ 0	\$ 1,672	\$ 76,398	\$ 0	\$ 224,449	\$ 8,400	\$ 0	\$ 0	\$ 6,608		\$ 317,528	1	56	0	0	0	
Burglary	2	\$ 0	\$ 0	\$ 900	\$ 0	\$ 0	\$ 143	\$ 0	\$ 0	\$ 0		\$ 1,044	0	1	1	1	1	
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 1,763	\$ 0	\$ 2,978	\$ 1,747	\$ 0	\$ 0	\$ 0		\$ 6,487	0	1		0	0	
Child Pornography																		
Child Sexual Abuse	69	\$ 0	\$ 0	\$ 2,428	\$ 0	\$ 8,084	\$ 33,408	\$ 0	\$ 0	\$ 0	\$ 4,459	\$ 48,379	0	31		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	62	\$ 1,000	\$ 259	\$ 208,390	\$ 188,685	\$ 799	\$ 3,862	\$ 0	\$ 0	\$ 913		\$ 403,908	0	8	0	0	0	
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 213	\$ 0	\$ 0	\$ 0		\$ 213	0	0	0	0	0	
Other Vehicular Crimes	14	\$ 0	\$ 0	\$ 3,026	\$ 26,312	\$ 6,460	\$ 354	\$ 0	\$ 0	\$ 0		\$ 36,152	0	0	0	0	0	
Robbery	22	\$ 0	\$ 0	\$ 8,487	\$ 0	\$ 37,101	\$ 3,180	\$ 0	\$ 0	\$ 164		\$ 48,932	0	0	0	0	0	
Sexual Assault	30	\$ 0	\$ 401	\$ 8,419	\$ 0	\$ 6,348	\$ 12,898	\$ 0	\$ 0	\$ 718		\$ 28,784	0	6	0	0	0	
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 382	\$ 0	\$ 0	\$ 503		\$ 884	0	1	0	0	0	
Terrorism																		
<b>Total</b>	<b>362</b>	<b>\$ 1,000</b>	<b>\$ 2,333</b>	<b>\$ 309,810</b>	<b>\$ 214,997</b>	<b>\$ 286,218</b>	<b>\$ 64,588</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 13,364</b>	<b>\$ 892,310</b>	<b>1</b>	<b>104</b>	<b>1</b>	<b>1</b>	<b>1</b>	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	146	\$ 0	\$ 1,018	\$ 88,642	\$ 0	\$ 206,380	\$ 10,360	\$ 0	\$ 0		\$ 2,226		\$ 308,626	0	49	0	0	1
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 35,499	\$ 400	\$ 0	\$ 0		\$ 0		\$ 35,899	0	2	0	0	0
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,195	\$ 7,115	\$ 0	\$ 0		\$ 751		\$ 9,061	0	4	0	0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 35	\$ 0	\$ 0		\$ 0		\$ 35	0	0	0	0	0
Child Sexual Abuse	63	\$ 0	\$ 0	\$ 5,396	\$ 0	\$ 4,545	\$ 35,835	\$ 0	\$ 0	\$ 0	\$ 1,117		\$ 46,893	0	28	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	62	\$ 2,500	\$ 0	\$ 179,300	\$ 143,704	\$ 1,996	\$ 4,070	\$ 0	\$ 0		\$ 4,760		\$ 336,330	0	13	0	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 219	\$ 0	\$ 474	\$ 245	\$ 0	\$ 0		\$ 0		\$ 938	0	1	0	0	0
Other Vehicular Crimes	21	\$ 0	\$ 0	\$ 19,955	\$ 9,688	\$ 9,167	\$ 1,531	\$ 0	\$ 0		\$ 356		\$ 40,697	0	0	0	0	0
Robbery	25	\$ 0	\$ 0	\$ 28,962	\$ 0	\$ 38,067	\$ 166	\$ 0	\$ 0		\$ 30		\$ 67,225	0	0	0	0	0
Sexual Assault	29	\$ 0	\$ 0	\$ 10,105	\$ 0	\$ 2,289	\$ 12,797	\$ 0	\$ 0	\$ 0	\$ 1,075		\$ 26,265	0	4	0	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,963	\$ 0	\$ 0		\$ 294		\$ 2,257	0	2	0	0	0
Terrorism																		
<b>Total</b>	<b>366</b>	<b>\$ 2,500</b>	<b>\$ 1,018</b>	<b>\$ 332,579</b>	<b>\$ 153,392</b>	<b>\$ 299,613</b>	<b>\$ 74,517</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 10,608</b>		<b>\$ 874,226</b>	<b>0</b>	<b>103</b>	<b>0</b>	<b>0</b>	<b>1</b>

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	147	\$ 0	\$ 0	\$ 69,119	\$ 0	\$ 253,754	\$ 21,952	\$ 0	\$ 0		\$ 6,070	\$ 350,895	0	54	0	0	0	
Burglary	1	\$ 0	\$ 0	\$ 136	\$ 0	\$ 0	\$ 87	\$ 0	\$ 0		\$ 0	\$ 224	0	0	0	0	0	
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 77	\$ 0	\$ 2,613	\$ 0	\$ 0	\$ 0		\$ 479	\$ 3,170	0	1		0	0	
Child Pornography	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,765	\$ 0	\$ 0		\$ 0	\$ 3,765	0	0		0	0	
Child Sexual Abuse	61	\$ 0	\$ 0	\$ 403	\$ 0	\$ 1,738	\$ 32,786	\$ 0	\$ 0	\$ 0	\$ 3,687	\$ 38,614	0	33		1	0	
DUI/DWI	1	\$ 0	\$ 0	\$ 4,800	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 4,800	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	57	\$ 0	\$ 0	\$ 105,039	\$ 158,002	\$ 158	\$ 9,729	\$ 0	\$ 0		\$ 99	\$ 273,027	1	11	0	0	0	
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 60	\$ 0	\$ 0		\$ 0	\$ 60	0	0	0	0	0	
Kidnapping	4	\$ 0	\$ 0	\$ 475	\$ 0	\$ 1,076	\$ 161	\$ 0	\$ 0		\$ 0	\$ 1,712	0	3	0	0	0	
Other Vehicular Crimes	10	\$ 0	\$ 0	\$ 27,213	\$ 3,800	\$ 18,928	\$ 400	\$ 0	\$ 0		\$ 5,026	\$ 55,367	0	0	0	0	0	
Robbery	21	\$ 0	\$ 0	\$ 12,703	\$ 0	\$ 43,893	\$ 2,492	\$ 0	\$ 0		\$ 244	\$ 59,332	0	0	0	0	0	
Sexual Assault	33	\$ 0	\$ 0	\$ 21,342	\$ 0	\$ 2,468	\$ 17,810	\$ 0	\$ 0	\$ 0	\$ 631	\$ 42,251	0	7	0	0	0	
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30	\$ 330	\$ 0	\$ 0		\$ 576	\$ 936	0	2	0	0	0	
Terrorism																		
<b>Total</b>	<b>346</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 241,308</b>	<b>\$ 161,801</b>	<b>\$ 324,658</b>	<b>\$ 89,572</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 16,812</b>	<b>\$ 834,151</b>	<b>1</b>	<b>111</b>	<b>0</b>	<b>1</b>	<b>0</b>	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	116	\$ 0	\$ 0	\$ 48,883	\$ 0	\$ 174,073	\$ 15,805	\$ 0	\$ 0		\$ 3,457	\$ 242,218	0	42	0	0	0	1
Burglary																		
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,039	\$ 0	\$ 0		\$ 159	\$ 3,199	0	2		0	0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 245	\$ 0	\$ 0		\$ 0	\$ 245	0	0		0	0	0
Child Sexual Abuse	56	\$ 0	\$ 0	\$ 6,376	\$ 0	\$ 19,429	\$ 25,020	\$ 0	\$ 0	\$ 0	\$ 7,205	\$ 58,029	0	24		0	0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 4,800	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 4,800	0	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	84	\$ 4,100	\$ 0	\$ 139,453	\$ 273,701	\$ 0	\$ 4,770	\$ 0	\$ 0		\$ 0	\$ 422,024	1	18	0	0	0	1
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 80	\$ 0	\$ 0		\$ 0	\$ 80	0	0	0	0	0	0
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 4,800	\$ 15,000	\$ 2,109	\$ 1,200	\$ 0	\$ 0		\$ 529	\$ 23,638	0	0	0	0	0	0
Robbery	17	\$ 0	\$ 0	\$ 15,682	\$ 0	\$ 67,674	\$ 1,749	\$ 0	\$ 0		\$ 957	\$ 86,062	0	0	0	0	0	0
Sexual Assault	30	\$ 0	\$ 0	\$ 14,179	\$ 0	\$ 12,376	\$ 6,889	\$ 0	\$ 0	\$ 0	\$ 67	\$ 33,511	0	6	0	0	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 781	\$ 0	\$ 0		\$ 227	\$ 1,008	2	2	2	2	2	2
Terrorism																		
<b>Total</b>	<b>321</b>	<b>\$ 4,100</b>	<b>\$ 0</b>	<b>\$ 234,173</b>	<b>\$ 288,701</b>	<b>\$ 275,661</b>	<b>\$ 59,578</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 12,601</b>	<b>\$ 874,814</b>	<b>3</b>	<b>94</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>4</b>

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	563	\$ 0	\$ 2,690	\$ 283,041	\$ 0	\$ 858,656	\$ 56,517	\$ 0	\$ 0		\$ 18,361	\$ 1,219,266	1	201	0	0	2	
Burglary	7	\$ 0	\$ 0	\$ 1,036	\$ 0	\$ 35,499	\$ 630	\$ 0	\$ 0		\$ 0	\$ 37,166	0	3	1	1	1	
Child Physical Abuse/Neglect	23	\$ 0	\$ 0	\$ 1,840	\$ 0	\$ 6,786	\$ 11,901	\$ 0	\$ 0		\$ 1,389	\$ 21,916	0	8		0	0	
Child Pornography	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,045	\$ 0	\$ 0		\$ 0	\$ 4,045	0	0		0	0	
Child Sexual Abuse	249	\$ 0	\$ 0	\$ 14,603	\$ 0	\$ 33,795	\$ 127,048	\$ 0	\$ 0	\$ 0	\$ 16,468	\$ 191,915	0	116		1	0	
DUI/DWI	2	\$ 0	\$ 0	\$ 9,600	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 9,600	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	265	\$ 7,600	\$ 259	\$ 632,182	\$ 764,093	\$ 2,953	\$ 22,430	\$ 0	\$ 0		\$ 5,771	\$ 1,435,290	2	50	0	0	1	
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 60	\$ 0	\$ 0		\$ 0	\$ 60	0	0	0	0	0	
Kidnapping	8	\$ 0	\$ 0	\$ 694	\$ 0	\$ 1,550	\$ 699	\$ 0	\$ 0		\$ 0	\$ 2,943	0	4	0	0	0	
Other Vehicular Crimes	53	\$ 0	\$ 0	\$ 54,994	\$ 54,799	\$ 36,664	\$ 3,486	\$ 0	\$ 0		\$ 5,910	\$ 155,853	0	0	0	0	0	
Robbery	85	\$ 0	\$ 0	\$ 65,834	\$ 0	\$ 186,736	\$ 7,587	\$ 0	\$ 0		\$ 1,394	\$ 261,551	0	0	0	0	0	
Sexual Assault	122	\$ 0	\$ 401	\$ 54,044	\$ 0	\$ 23,481	\$ 50,394	\$ 0	\$ 0	\$ 0	\$ 2,491	\$ 130,811	0	23	0	0	0	
Stalking	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30	\$ 3,456	\$ 0	\$ 0		\$ 1,600	\$ 5,086	2	7	2	2	2	
Terrorism																		
<b>Total</b>	<b>1,395</b>	<b>\$ 7,600</b>	<b>\$ 3,351</b>	<b>\$ 1,117,869</b>	<b>\$ 818,892</b>	<b>\$ 1,186,150</b>	<b>\$ 288,254</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 53,384</b>	<b>\$ 3,475,501</b>	<b>5</b>	<b>412</b>	<b>3</b>	<b>4</b>	<b>6</b>	

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
During this reporting period, there was a small decrease in the number of applications received. This was likely due to the COVID-19 pandemic.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 177  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Due to the COVID-19 pandemic, staff moved to remote working during this reporting period. This did not cause any significant change to the application process, though correspondence was done electronically when possible. Applicants submit their claims by email, fax or regular mail. Claim information is entered into the ClaimsAssistant system and the claim is assigned to a specialist. A form is then sent to the investigating law enforcement agency to verify the crime. Claims specialists review the application and the law enforcement form to make an initial eligibility decision. If all of the eligibility requirements are met, the file is forwarded to other staff to gather billing forms from providers listed on the application, an employment form, funeral billing form, and other documentation of losses listed on the application. The claims specialists then review all of the information received, and determine the amounts to be paid to the applicant and/or the providers. Another staff person prepares a payment order, and explanation of benefits forms to send to the applicant and providers. If the claim clearly does not meet eligibility requirements or there are no expenses to pay, the staff deny or close the claim. If there is some question about the applicant's eligibility under the program's statutes and rules regarding certain requirements, the claim may be forwarded to the 5-member Reparations Board for review. The board votes on the eligibility of claims forwarded to them by staff, and they may vote to pay in full, reduce the claim, or deny the claim. There is an appeals process for applicants who are dissatisfied with a staff or Board decision on a claim.
3. **Does your state have a victim satisfaction survey?**  
Yes  
A. Number of victim satisfaction surveys distributed during the reporting period. 1,428  
B. Number of victim satisfaction surveys completed during the reporting period. 17  
C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 16
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
During this reporting period there was a slight decrease in new applications submitted. The decrease occurred during the 2 months the state was in a Stay at Home order from the Governor due to the COVID-19 pandemic. During these 2 months, the application rate decreased substantially. After 2 months, the rate steadily increased and by the end of the reporting period the number of monthly applications was similar to the previous reporting period.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
The program continued working closely with the FBI s victim specialists in Minneapolis and Bemidji to serve victims of federal crimes during this reporting period. Reparations staff responded to questions from FBI specialists about reparations policies and procedures. This collaborative effort helped ensure the best services for victims of federal crimes.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
The program reviewed staffing needs and a new claim specialist position was created and filled, and a bi-lingual administrative position was filled. When required to remote work, staff quickly obtained equipment and developed procedures to continue processing applications so services to victims could continue.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
The VOCA administrative funds are dedicated to the support of one clerical position with the reparations program. The person in this position sets up new reparations claims, assists walk-in applicants, answers phone inquiries from applicants and service providers, sends an initial letter to the applicant, and corresponds and obtains law enforcement reports from the investigating law enforcement agency. This position helps the program process claims in a timely manner.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
There were no new laws, initiatives or policy changes regarding victim compensation implemented during this reporting period.



9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

System-coordination efforts included participating in a virtual training along with the Department of Public Safety Tribal Liaison and tribal partners. This training was attended by multiple advocates and criminal justice professionals from around the state. The trainings covered victims rights, reparations and other victim services issues, with a focus on reaching and serving Native American victims both on and off tribal lands. The reparations training provided participants with general information on the reparations program, as well as how Native Americans can be reimbursed for traditional healing ceremonies. Additional reparations trainings were provided at other venues as well, including the 2020 Minnesota Victim Assistance Academy.

10. **Please explain any public outreach efforts to improve awareness of your program.**

As part of the reparations awareness campaign to reach Native American communities, PSAs were developed and aired in tribal communities.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Another outcome measure that is reported to the governor and legislature is the amount of restitution collected annually from violent offenders who were responsible for crimes committed against victims who received reparations. During state fiscal year 2020, the program recovered nearly \$515,000 from those offenders.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.