

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: NC Victim Compensation Commission

POC NAME: Liddie Shropshire

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	13	12	11	20	56
Asian	9	1	7	14	31
Black or African American	347	305	207	336	1195
Hispanic or Latino	115	62	61	85	323
Native Hawaiian or Other Pacific Islander	2	4	2	2	10
White Non-Latino or Caucasian	415	355	250	315	1335
Some Other Race	12	8	7	2	29
Multiple Races	16	15	7	11	49
Not Reported	65	55	47	70	237
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	994	817	599	855	3265
B. GENDER					
Male	303	259	177	316	1055
Female	676	555	419	535	2185
Not Reported	15	3	3	4	25
Not Tracked	0	0	0	0	0
Gender Total	994	817	599	855	3265
C. AGE					
Age 0- 12	112	100	72	121	405
Age 13- 17	119	100	80	95	394
Age 18- 24	233	180	132	185	730
Age 25- 59	480	396	284	395	1555
Age 60 and Older	43	37	25	48	153
Not Reported	7	4	6	11	28
Not Tracked	0	0	0	0	0
Age Total	994	817	599	855	3265

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	4	4	2	14
B. Failure to report to police	3	7	12	14	36
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	51	92	66	58	267
D. Incomplete information	3	0	13	17	33
E. Contributory misconduct	22	27	12	17	78
F. Ineligible crime	23	32	34	24	113
G. Ineligible application	45	57	27	45	174
Other	30	45	31	23	129

Denial explanation:

Qtr 1: Others: 1 Benefit the offender; 10 Criminal Act Felony; 8 Criminal Act Misdemeanor; 11 Unfounded Claim

Qtr 2: Benefit the offender; Criminal Activity Felony; Criminal Activity Misdemeanor; Unfounded Claim

Qtr 3: Benefit the Offender; Criminal Act Felony; Criminal Act Misdemeanor; Unfounded Claim; A-E Felony Conviction within 3 years of Crime

Qtr 4: Criminal Activity Felony; Criminal Activity Misdemeanor; Unfounded claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	148	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,069,856	\$ 754	\$ 0	\$ 0		\$ 0	\$ 32,279	\$ 1,102,889	0	39	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,344	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,344	\$ 7,344	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	178	\$ 0	\$ 0	\$ 0	\$ 0	\$ 32,389	\$ 15,296	\$ 0	\$ 0	\$ 86,049	\$ 0	\$ 0	\$ 133,734	0	3		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 13,640	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 13,640	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	88	\$ 0	\$ 0	\$ 0	\$ 368,324	\$ 1,250	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 369,574	0	14	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,652	\$ 1,086	\$ 0	\$ 0		\$ 0	\$ 0	\$ 18,738	0	0	0	0	0
Sexual Assault	373	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,652	\$ 1,086	\$ 0	\$ 0	\$ 222,790	\$ 0	\$ 2,992	\$ 244,520	0	1	0	0	0
Stalking																		
Terrorism																		
Total	793	\$ 0	\$ 0	\$ 0	\$ 386,964	\$ 1,146,143	\$ 18,223	\$ 0	\$ 0	\$ 308,839	\$ 0	\$ 35,270	\$ 1,895,439	0	57	0	0	0

* Other expense explanations

Assault Workloss, Out of Pocket Expense
 Sexual Assault Out of pocket expense, Work loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	184	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,303,344	\$ 637	\$ 0	\$ 0		\$ 0	\$ 87,961	\$ 1,391,943	0	47	0	0	2
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 610	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 610	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	173	\$ 0	\$ 0	\$ 0	\$ 0	\$ 21,470	\$ 1,010	\$ 0	\$ 0	\$ 84,303	\$ 0	\$ 0	\$ 106,783	0	0		0	0
DUI/DWI	5	\$ 0	\$ 0	\$ 0	\$ 8,350	\$ 13,398	\$ 0	\$ 0	\$ 0		\$ 3,464	\$ 25,212	0	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	100	\$ 2,479	\$ 0	\$ 0	\$ 375,689	\$ 37,065	\$ 4,040	\$ 0	\$ 0		\$ 0	\$ 0	\$ 419,273	0	15	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,581	\$ 280	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,861	0	0	0	0	0
Sexual Assault	333	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,866	\$ 0	\$ 0	\$ 0	\$ 192,757	\$ 0	\$ 0	\$ 195,623	0	0	0	0	0
Stalking																		
Terrorism																		
Total	799	\$ 2,479	\$ 0	\$ 0	\$ 389,039	\$ 1,380,333	\$ 5,967	\$ 0	\$ 0	\$ 277,060	\$ 0	\$ 91,425	\$ 2,146,303	0	62	0	0	2

* Other expense explanations

Assault Out of Pocket Expense; Work Loss
 DUI/DWI Out of Pocket Expense; Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	140	\$ 0	\$ 0	\$ 0	\$ 0	\$ 803,442	\$ 732	\$ 0	\$ 0		\$ 0	\$ 38,456	\$ 842,630	0	34	0	0	2
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,244	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,244	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	131	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,726	\$ 2,487	\$ 0	\$ 0	\$ 65,198	\$ 0	\$ 0	\$ 73,411	0	2	0	0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 175	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 175	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	100	\$ 0	\$ 0	\$ 0	\$ 407,880	\$ 0	\$ 660	\$ 0	\$ 0		\$ 0	\$ 0	\$ 408,540	0	20	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 700	\$ 700	\$ 700	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,051	\$ 411	\$ 0	\$ 0		\$ 7,800	\$ 11,262	\$ 11,262	0	0	0	0	0
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,883	\$ 210	\$ 0	\$ 0		\$ 0	\$ 4,093	\$ 4,093	0	0	0	0	0
Sexual Assault	229	\$ 0	\$ 0	\$ 0	\$ 0	\$ 38,398	\$ 352	\$ 0	\$ 0	\$ 133,710	\$ 0	\$ 0	\$ 172,460	0	0	0	0	0
Stalking																		
Terrorism																		
Total	609	\$ 0	\$ 0	\$ 0	\$ 407,880	\$ 855,919	\$ 4,851	\$ 0	\$ 0	\$ 198,908	\$ 0	\$ 46,956	\$ 1,514,514	0	56	0	0	2

*** Other expense explanations**

Assault Out of Pocket Expense; Work Loss
 Human Trafficking Sexual Assault Forensic Exams
 Other Vehicular Crimes Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	150	\$ 13,372	\$ 0	\$ 0	\$ 6,565	\$ 932,212	\$ 1,862	\$ 0	\$ 0		\$ 0	\$ 48,650	\$ 1,002,660	0	35	0	0	2
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 649	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 649	0	0		0	0
Child Pornography																		
Child Sexual Abuse	146	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,140	\$ 3,695	\$ 0	\$ 0	\$ 68,946	\$ 0	\$ 0	\$ 83,781	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 9,876	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 9,876	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	99	\$ 8,619	\$ 0	\$ 0	\$ 400,458	\$ 10,388	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 419,465	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 0	\$ 0		\$ 0	\$ 0	\$ 140	0	0	0	0	0
Sexual Assault	278	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,112	\$ 706	\$ 0	\$ 0	\$ 163,966	\$ 0	\$ 0	\$ 169,784	0	1	0	0	0
Stalking																		
Terrorism																		
Total	677	\$ 21,991	\$ 0	\$ 0	\$ 416,899	\$ 959,501	\$ 6,403	\$ 0	\$ 0	\$ 232,911	\$ 0	\$ 48,650	\$ 1,686,355	0	36	0	0	2

* Other expense explanations

Assault Reimbursement to victim/claimant for out of pocket expense (workloss, perscription expense, physician expense, hospital expense, counseling expense); Sexual Assault Forensic Exam

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	622	\$ 13,372	\$ 0	\$ 0	\$ 6,565	\$ 4,108,854	\$ 3,985	\$ 0	\$ 0		\$ 0	\$ 207,346	\$ 4,340,122	0	155	0	0	6
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,954	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 7,954	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,893	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,893	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	628	\$ 0	\$ 0	\$ 0	\$ 0	\$ 70,724	\$ 22,488	\$ 0	\$ 0	\$ 304,496	\$ 0	\$ 0	\$ 397,708	0	5	0	0	0
DUI/DWI	11	\$ 0	\$ 0	\$ 0	\$ 31,866	\$ 13,573	\$ 0	\$ 0	\$ 0		\$ 0	\$ 3,464	\$ 48,902	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	387	\$ 11,098	\$ 0	\$ 0	\$ 1,552,351	\$ 48,703	\$ 4,700	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,616,852	0	49	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 700	\$ 700	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 3,051	\$ 411	\$ 0	\$ 0		\$ 0	\$ 7,800	\$ 21,262	0	0	0	0	0
Robbery	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 23,116	\$ 1,716	\$ 0	\$ 0		\$ 0	\$ 0	\$ 24,833	0	0	0	0	0
Sexual Assault	1,213	\$ 0	\$ 0	\$ 0	\$ 0	\$ 64,027	\$ 2,144	\$ 0	\$ 0	\$ 713,223	\$ 0	\$ 2,992	\$ 782,386	0	2	0	0	0
Stalking																		
Terrorism																		
Total	2,878	\$ 24,470	\$ 0	\$ 0	\$ 1,600,782	\$ 4,341,895	\$ 35,444	\$ 0	\$ 0	\$ 1,017,719	\$ 0	\$ 222,301	\$ 7,242,612	0	211	0	0	6

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There was a slight decrease in the number of claim applications received during the reporting period due in part to the Corona Virus pandemic and the subsequent closures of some North Carolina court systems. However, with the phased re-opening an uptick in claims has occurred.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 62

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The North Carolina Crime Victim Compensation Program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered VC case management data base and an open letter is mailed to victim/claimant; Distribution - when all needed material is in file, the claim is distributed for investigation, if additional materials are needed, the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award-claim is transferred to financial examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The Corona Virus pandemic has impacted the state. It remains to be determined what the overall impact it will have on victims of crime. Reports are that the stay-at-home orders may result in increased instances of domestic violence as many victims have no place to go for safety.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

Crime victims were referred to federal victim and criminal justice system agencies if warranted. Additionally, education materials were made available to various victim service agencies to provide to victims and claimants. The program assists all eligible victims.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

In person education and outreach events were prohibited and cancelled due to response to the Corona Virus Pandemic. However, the Director provided virtual trainings via Webex and MS Teams to the Conference of DA's, NC VAN; the training information was provided to various victim service agencies, law enforcements and other stakeholders. Topics covered included information for the agencies to provide to victims regarding applying for compensation and rape victim assistance. Additionally, Crime Victim Compensation Commission members, as well as, victim compensation staff members participated in the 2020 National VOCA Conference virtually.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The crime victim compensation positions supported by VOCA Administrative Funds provide victims with compensation information regarding claim applications, claim processing and resource information. Also provided is financial review and check preparation which is vital to getting reimbursement to victims in a timely manner to aid in reducing trauma and anxiety incurred as a result of the violence suffered.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

No changes.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Victim Compensation Commission works collaboratively with the above agencies. Education regarding how victims are notified of the compensation program is ongoing throughout the year, as well as, access to online information via the NC DPS Victim Services website. Also, the above agencies are contacted regarding information requested during crime victim claim processing to aid with claim eligibility determination.

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10. **Please explain any public outreach efforts to improve awareness of your program.**

In person education and outreach programs were cancelled due to the Corona Virus Pandemic. However, compensation program brochures were mailed to victims/claimants upon request. Additionally, brochures and education materials were mailed throughout the state to victim service agencies, law enforcement agencies, DA offices, and other community stakeholders.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

NA

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Improved use of technology: Advancing online technology to assist victims with timely completion of claim applications to be submitted to the program by victim/claimant. Funds allocated for radio, TV, social media outreach in order to increase victims, claimants and other interested parties of the compensation program.