

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2019 - September 30, 2020**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Oregon Department of Justice

POC NAME: Shannon Sivell

POC EMAIL: shannon.l.sivell@doj.state.or.us

POC PHONE: 503-378-2200

**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	10	13	8	13	44
Asian	9	5	8	5	27
Black or African American	17	14	16	21	68
Hispanic or Latino	63	63	47	84	257
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	269	238	244	265	1016
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	1042	233	766	760	2801
Not Tracked	0	796	0	0	796
Race/Ethnicity Total	1410	1362	1089	1148	5009
<b>B. GENDER</b>					
Male	428	397	275	325	1425
Female	739	749	578	582	2648
Not Reported	243	216	236	241	936
Not Tracked	0	0	0	0	0
Gender Total	1410	1362	1089	1148	5009
<b>C. AGE</b>					
Age 0- 12	760	706	612	601	2679
Age 13- 17	324	325	257	249	1155
Age 18- 24	65	62	46	55	228
Age 25- 59	232	240	154	218	844
Age 60 and Older	28	28	20	25	101
Not Reported	1	1	0	0	2
Not Tracked	0	0	0	0	0
Age Total	1410	1362	1089	1148	5009

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	1	0	2	0	3
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	1	2	1	5
D. Incomplete information	61	22	17	0	100
E. Contributory misconduct	0	2	3	1	6
F. Ineligible crime	66	78	89	52	285
G. Ineligible application	28	13	11	11	63
Other	4	10	24	20	58

Denial explanation:

Qtr 1: Lack of evidence, duplicate claim, claim withdrawn, civil compromise

Qtr 2: Withdrawn, duplicate claim, wrongful act, civil compromise

Qtr 3: Claim withdrawn, denied reconsideration, wrongful act, duplicate claim, no signature

Qtr 4: Wrongful act, reconsideration denied, duplicate claim, lack of evidence, claim withdrawn

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	NA	NA	\$ 0	\$ 0	\$ 0	\$ 540	NA	\$ 0		\$ 0	\$ 0	\$ 540	NT	0	0	0	0
Assault	623	NA	NA	\$ 57,379	\$ 0	\$ 200,478	\$ 22,312	NA	\$ 0		\$ 1,584	\$ 6,911	\$ 288,665	NT	238	0	0	3
Burglary																		
Child Physical Abuse/Neglect	199	NA	NA	\$ 0	\$ 0	\$ 46,434	\$ 8,830	NA	\$ 0		\$ 0	\$ 2,293	\$ 57,556	NT	35		0	0
Child Pornography																		
Child Sexual Abuse	545	NA	NA	\$ 0	\$ 0	\$ 11,219	\$ 50,152	NA	\$ 0	\$ 89,108	\$ 308	\$ 7,413	\$ 158,201	NT	281		0	0
DUI/DWI	45	NA	NA	\$ 17,259	\$ 14,517	\$ 12,401	\$ 6,015	NA	\$ 0		\$ 116	\$ 0	\$ 50,308	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	76	NA	NA	\$ 1,195	\$ 53,085	\$ 460	\$ 9,508	NA	\$ 0		\$ 1,451	\$ 0	\$ 65,699	NT	7	0	0	0
Human Trafficking																		
Kidnapping	4	NA	NA	\$ 0	\$ 0	\$ 5,078	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 5,078	NT	3	0	0	0
Other Vehicular Crimes	80	NA	NA	\$ 5,530	\$ 9,440	\$ 64,312	\$ 908	NA	\$ 0		\$ 254	\$ 20,394	\$ 100,837	NT	0	0	0	0
Robbery	6	NA	NA	\$ 12,330	\$ 0	\$ 0	\$ 743	NA	\$ 0		\$ 0	\$ 0	\$ 13,073	NT	0	0	0	0
Sexual Assault	101	NA	NA	\$ 13,294	\$ 0	\$ 114,980	\$ 22,438	NA	\$ 0	\$ 222,536	\$ 0	\$ 0	\$ 373,248	NT	16	0	0	0
Stalking	8	NA	NA	\$ 1,850	\$ 0	\$ 146	\$ 500	NA	\$ 0		\$ 0	\$ 0	\$ 2,496	NT	3	0	0	0
Terrorism																		
<b>Total</b>	<b>1,691</b>	<b>NA</b>	<b>NA</b>	<b>\$ 108,836</b>	<b>\$ 77,042</b>	<b>\$ 455,507</b>	<b>\$ 121,946</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 311,645</b>	<b>\$ 3,713</b>	<b>\$ 37,011</b>	<b>\$ 1,115,700</b>	<b>NT</b>	<b>583</b>	<b>0</b>	<b>0</b>	<b>3</b>

\* Other expense explanations

Assault	Acupuncture, occupational therapy, massage therapy, speech therapy
Child Physical Abuse/Neglect	Occupational therapy
Child Sexual Abuse	Residential treatment
Other Vehicular Crimes	Medical equipment/prosthetic

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NA	NA	\$ 0	\$ 0	\$ 0	\$ 340	NA	\$ 0		\$ 0	\$ 0	\$ 340	NT	0	0	0	0
Assault	568	NA	NA	\$ 73,030	\$ 0	\$ 234,354	\$ 22,368	NA	\$ 0		\$ 410	\$ 54	\$ 330,217	NT	231	0	2	0
Burglary																		
Child Physical Abuse/Neglect	215	NA	NA	\$ 0	\$ 0	\$ 35,830	\$ 10,810	NA	\$ 0		\$ 101	\$ 902	\$ 47,643	NT	32		0	0
Child Pornography																		
Child Sexual Abuse	467	NA	NA	\$ 1,011	\$ 0	\$ 10,501	\$ 46,543	NA	\$ 0	\$ 62,697	\$ 103	\$ 852	\$ 121,706	NT	228		0	0
DUI/DWI	50	NA	NA	\$ 17,123	\$ 10,800	\$ 17,829	\$ 4,700	NA	\$ 0		\$ 228	\$ 0	\$ 50,680	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	89	NA	NA	\$ 1,992	\$ 61,004	\$ 35	\$ 17,137	NA	\$ 0		\$ 2,190	\$ 0	\$ 82,358	NT	7	0	0	0
Human Trafficking																		
Kidnapping	7	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,870	NA	\$ 0		\$ 0	\$ 0	\$ 1,870	NT	1	0	0	0
Other Vehicular Crimes	52	NA	NA	\$ 30,685	\$ 1,155	\$ 15,942	\$ 538	NA	\$ 0		\$ 350	\$ 130	\$ 48,800	NT	0	0	0	0
Robbery	11	NA	NA	\$ 1,059	\$ 0	\$ 2,497	\$ 1,333	NA	\$ 0		\$ 0	\$ 0	\$ 4,888	NT	0	0	0	0
Sexual Assault	107	NA	NA	\$ 15,050	\$ 0	\$ 157,326	\$ 18,942	NA	\$ 0	\$ 220,178	\$ 0	\$ 0	\$ 411,496	NT	23	0	0	0
Stalking	6	NA	NA	\$ 0	\$ 0	\$ 683	\$ 490	NA	\$ 0		\$ 0	\$ 0	\$ 1,173	NT	3	0	0	0
Terrorism																		
<b>Total</b>	<b>1,574</b>	<b>NA</b>	<b>NA</b>	<b>\$ 139,951</b>	<b>\$ 72,959</b>	<b>\$ 474,995</b>	<b>\$ 125,070</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 282,874</b>	<b>\$ 3,381</b>	<b>\$ 1,939</b>	<b>\$ 1,101,169</b>	<b>NT</b>	<b>525</b>	<b>0</b>	<b>2</b>	<b>0</b>

\* Other expense explanations

Assault	speech therapy
Child Physical Abuse/Neglect	Occupational Therapy
Child Sexual Abuse	residential treatment
Other Vehicular Crimes	Occupational Therapy

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NA	NA	\$ 0	\$ 0	\$ 0	\$ 425	NA	\$ 0		\$ 0	\$ 0	\$ 425	NT	0	0	0	0
Assault	676	NA	NA	\$ 80,102	\$ 2,875	\$ 293,524	\$ 31,848	NA	\$ 0		\$ 2,138	\$ 1,362	\$ 411,849	NT	275	0	6	0
Burglary																		
Child Physical Abuse/Neglect	274	NA	NA	\$ 0	\$ 0	\$ 60,063	\$ 10,526	NA	\$ 0		\$ 0	\$ 372	\$ 70,961	NT	39		0	0
Child Pornography																		
Child Sexual Abuse	635	NA	NA	\$ 785	\$ 0	\$ 17,175	\$ 46,571	NA	\$ 0	\$ 77,062	\$ 118	\$ 0	\$ 141,712	NT	333		0	0
DUI/DWI	36	NA	NA	\$ 16,980	\$ 0	\$ 28,855	\$ 1,220	NA	\$ 0		\$ 0	\$ 0	\$ 47,055	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	102	NA	NA	\$ 1,195	\$ 57,949	\$ 45	\$ 15,640	NA	\$ 0		\$ 488	\$ 0	\$ 75,317	NT	7	0	0	0
Human Trafficking																		
Kidnapping	7	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,100	NA	\$ 0		\$ 0	\$ 0	\$ 1,100	NT	0	0	0	0
Other Vehicular Crimes	67	NA	NA	\$ 5,408	\$ 10,515	\$ 48,509	\$ 2,361	NA	\$ 0		\$ 0	\$ 0	\$ 66,793	NT	0	0	0	0
Robbery	15	NA	NA	\$ 12,643	\$ 0	\$ 0	\$ 2,097	NA	\$ 0		\$ 0	\$ 0	\$ 14,740	NT	0	0	0	0
Sexual Assault	126	NA	NA	\$ 5,065	\$ 0	\$ 112,440	\$ 23,126	NA	\$ 0	\$ 130,150	\$ 0	\$ 0	\$ 270,781	NT	15	0	0	0
Stalking	5	NA	NA	\$ 0	\$ 0	\$ 106	\$ 520	NA	\$ 0		\$ 0	\$ 0	\$ 626	NT	1	0	0	0
Terrorism																		
<b>Total</b>	<b>1,945</b>	<b>NA</b>	<b>NA</b>	<b>\$ 122,177</b>	<b>\$ 71,339</b>	<b>\$ 560,717</b>	<b>\$ 135,435</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 207,212</b>	<b>\$ 2,744</b>	<b>\$ 1,734</b>	<b>\$ 1,101,358</b>	<b>NT</b>	<b>670</b>	<b>0</b>	<b>6</b>	<b>0</b>

\* Other expense explanations

Assault Medical equipment, speech therapy, occupational therapy  
 Child Physical Abuse/Neglect Occupational therapy

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 170	NA	\$ 0		\$ 0	\$ 0	\$ 170	NT	0	0	0	0
Assault	464	NA	NA	\$ 49,136	\$ 0	\$ 163,186	\$ 18,018	NA	\$ 0		\$ 140	\$ 1,617	\$ 232,098	NT	239	0	2	0
Burglary																		
Child Physical Abuse/Neglect	210	NA	NA	\$ 0	\$ 0	\$ 26,688	\$ 17,021	NA	\$ 0		\$ 0	\$ 4,550	\$ 48,259	NT	28	0	0	0
Child Pornography																		
Child Sexual Abuse	460	NA	NA	\$ 0	\$ 0	\$ 19,401	\$ 46,054	NA	\$ 0	\$ 57,203	\$ 0	\$ 2,580	\$ 125,238	NT	222	0	0	0
DUI/DWI	22	NA	NA	\$ 19,759	\$ 0	\$ 28,352	\$ 2,750	NA	\$ 0		\$ 0	\$ 0	\$ 50,862	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	122	NA	NA	\$ 4,639	\$ 105,811	\$ 10	\$ 11,946	NA	\$ 0		\$ 620	\$ 0	\$ 123,026	NT	6	0	0	0
Human Trafficking																		
Kidnapping	6	NA	NA	\$ 1,616	\$ 0	\$ 2,856	\$ 170	NA	\$ 0		\$ 0	\$ 0	\$ 4,643	NT	6	0	0	0
Other Vehicular Crimes	65	NA	NA	\$ 37,951	\$ 6,235	\$ 33,198	\$ 1,280	NA	\$ 0		\$ 0	\$ 0	\$ 78,664	NT	0	0	0	0
Robbery	8	NA	NA	\$ 551	\$ 0	\$ 460	\$ 1,203	NA	\$ 0		\$ 0	\$ 0	\$ 2,213	NT	0	0	0	0
Sexual Assault	106	NA	NA	\$ 2,173	\$ 0	\$ 101,753	\$ 22,033	NA	\$ 0	\$ 144,963	\$ 0	\$ 0	\$ 270,922	NT	23	0	0	0
Stalking	6	NA	NA	\$ 420	\$ 0	\$ 0	\$ 1,800	NA	\$ 0		\$ 0	\$ 0	\$ 2,220	NT	1	0	0	0
Terrorism																		
<b>Total</b>	<b>1,470</b>	<b>NA</b>	<b>NA</b>	<b>\$ 116,246</b>	<b>\$ 112,046</b>	<b>\$ 375,905</b>	<b>\$ 122,445</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 202,166</b>	<b>\$ 759</b>	<b>\$ 8,747</b>	<b>\$ 938,314</b>	<b>NT</b>	<b>525</b>	<b>0</b>	<b>2</b>	<b>0</b>

\* Other expense explanations

Assault      Tattoo removal, Massage therapy, occupational therapy  
 Child Physical Abuse/Neglect      Speech therapy  
 Child Sexual Abuse      Residential treatment

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	9	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,475	NA	\$ 0		\$ 0	\$ 0	\$ 1,475	NT	0	0	0	0
Assault	2,331	NA	NA	\$ 259,648	\$ 2,875	\$ 891,542	\$ 94,547	NA	\$ 0		\$ 4,272	\$ 9,945	\$ 1,262,828	NT	983	0	10	3
Burglary																		
Child Physical Abuse/Neglect	898	NA	NA	\$ 0	\$ 0	\$ 169,014	\$ 47,187	NA	\$ 0		\$ 101	\$ 8,117	\$ 224,419	NT	134		0	0
Child Pornography																		
Child Sexual Abuse	2,107	NA	NA	\$ 1,796	\$ 0	\$ 58,296	\$ 189,320	NA	\$ 0	\$ 286,070	\$ 529	\$ 10,845	\$ 546,856	NT	1,064		0	0
DUI/DWI	153	NA	NA	\$ 71,121	\$ 25,317	\$ 87,437	\$ 14,685	NA	\$ 0		\$ 344	\$ 0	\$ 198,904	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	389	NA	NA	\$ 9,021	\$ 277,849	\$ 550	\$ 54,232	NA	\$ 0		\$ 4,748	\$ 0	\$ 346,400	NT	27	0	0	0
Human Trafficking																		
Kidnapping	24	NA	NA	\$ 1,616	\$ 0	\$ 7,934	\$ 3,140	NA	\$ 0		\$ 0	\$ 0	\$ 12,690	NT	10	0	0	0
Other Vehicular Crimes	264	NA	NA	\$ 79,574	\$ 27,345	\$ 161,960	\$ 5,087	NA	\$ 0		\$ 604	\$ 20,524	\$ 295,094	NT	0	0	0	0
Robbery	40	NA	NA	\$ 26,583	\$ 0	\$ 2,957	\$ 5,374	NA	\$ 0		\$ 0	\$ 0	\$ 34,914	NT	0	0	0	0
Sexual Assault	440	NA	NA	\$ 35,582	\$ 0	\$ 486,500	\$ 86,539	NA	\$ 0	\$ 717,826	\$ 0	\$ 0	\$ 1,326,447	NT	77	0	0	0
Stalking	25	NA	NA	\$ 2,270	\$ 0	\$ 934	\$ 3,310	NA	\$ 0		\$ 0	\$ 0	\$ 6,515	NT	8	0	0	0
Terrorism																		
<b>Total</b>	<b>6,680</b>	<b>NA</b>	<b>NA</b>	<b>\$ 487,211</b>	<b>\$ 333,385</b>	<b>\$ 1,867,124</b>	<b>\$ 504,895</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 1,003,897</b>	<b>\$ 10,598</b>	<b>\$ 49,431</b>	<b>\$ 4,256,541</b>	<b>NT</b>	<b>2,303</b>	<b>0</b>	<b>10</b>	<b>3</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
 During this reporting period the Oregon Crime Victims Compensation Program saw a 14% decrease in the number of applications submitted by Oregon crime victims and their family members. During the third and fourth quarters (04/01/20-09/30/20) the number of claims received drastically dropped as compared to last year. We believe this is most likely due to the COVID pandemic.
2. **The average length of time to process an application for claim eligibility for compensation**  
 Count days from time of receipt of application to decision. 90  
  
 Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Explain the responsibilities of your office in processing a claim: Once an application for compensation is received by the department it is assigned a claim number and a claims specialist requests the required documentation from various agencies such as law enforcement, Child Protective Services and child assessment centers. The specialist also sends requests for information to employers and medical providers. Additional information may be obtained through the Oregon Judicial Department's on line court system, such as protective orders or criminal indictments. Once all the required documentation is in the claim file, the claim is moved to the claims examiner for review and determination. The claims examiners review the documentation in the claim file in order to determine whether the claimant meets the statutory eligibility criteria for receiving funds through the program. If the claim is accepted the examiner will send a Determination Order and Notice to the claimant advising them that their claim has been approved. If the claim does not meet the statutory eligibility criteria, the examiner will write a Determination Order and Notice of Denial explaining why the claim has been denied and citing the applicable statutes and rules. In most cases claim determinations are made within 90 days or less. Once a claim is accepted , any bills in the file will be reviewed to ensure that are directly related to the criminal incident. If all required documentation is included with the bill (EOB, chart notes), the bill will be paid. Many claims come in without any information to make a determination which means the majority of the wait time is waiting for the claim to have all required documents to make a determination.
3. **Does your state have a victim satisfaction survey?**  
 No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
 The major issue during the second half of this FFY was COVID and providing services to our victims while working from home and taking care of our families. The program also saw an increase in mental health and crisis calls over the last eight months due to COVID. This resulted in staff not only assisting with compensation payments and determinations, but also referring callers to various other services through out the state at a higher rate than in the past. One other issue the compensation program has experienced this FFY, (third and fourth quarters) was difficulty in obtaining police reports due to COVID, protesters and riots. There have been significant delays in the receipt of police report from some of the law enforcement agencies in the Portland Metro area.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
 The Program has had an exceptional working relationship with the Oregon FBI victim specialists and the Oregon US Attorney's Office victim specialists for several years. If the compensation program receives an application that indicates a federal crime has been committed CVSSD staff will contact the victim advocates at the US attorney's office or the FBI for information regarding the criminal case. In most instances, there will not be a report available, however the Oregon Program, together with the FBI victim specialists, created a submission form years ago that is filled out by the investigating agent(s) and then forwarded to our office in order for the claims examiner to make a determination regarding eligibility. The advocates with the US Attorney's office and the FBI are excellent resources for victims of federal crimes in Oregon and they make every effort to contact CVC staff prior to assisting in the submission of an application.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
 Victims continue to be able to submit their applications on line which means the program receives those applications within minutes of submission. The Program has continued to make improvements on the portal in order to make applying for assistance intuitive and convenient for victims . The program also launched our new on-line compensation training. The timing of the on-line training was fortuitous as it came at a time when it was greatly needed due to COVID. With the on-line training the program was able to train advocates and medical providers without in person contact. The on-line training is available to new advocates who have been unable to attend one of CVSSD's quarterly compensation trainings and seasoned advocates who might need a fresher regarding the program. The on-line training serves as a tool to help advocates navigate the compensation program rules and statutory requirements in order to better assist the victims and survivors they work with.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**



The Oregon program utilizes VOCA Administrative funds in a few ways. VOCA administrative funds are used to pay a portion of four compensation staff salaries as well as personal services and benefits, rent and uniform security and a very small portion on office supplies. The program usually uses some of these funds for staff training, however due to COVID all trainings were virtual this year and at no cost to the program.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

During this reporting period the program increased the amounts paid for sexual assault forensic exams. Beginning July 1, 2019, the Fund began to pay eligible medical services providers the costs incurred for providing sexual assault medical services to victims of sexual assault up to the following maximum amounts: \$475.00 for a medical examination plus collection of forensic evidence using the Oregon State Police SAFE Kit; \$215.00 for a medical examination without collection of forensic evidence using the Oregon State Police SAFE Kit; \$70.00 for emergency contraception \$125.00 for sexually transmitted disease prophylaxis; Up to five (5) days of HIV prophylaxis will be paid at 50% of the amount charged; \$95.00 for services provided by a Doctor of Medicine or a Doctor of Osteopathy and; Payment for all other services provided in conjunction with the sexual assault exam that is calculated using the Oregon Workers Compensation Fee Schedule. The payment of all other services was not something the program had paid in the past. As a result the payments for our sexual assault exams increased dramatically. In the last month we have submitted changes to our Administrative Rules to place a cap on the amount we will pay for "other services" at \$2000.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Oregon program has excellent working relationships with all of the above mentioned community partners. The Program offers education regarding the compensation program and assistance to our community partners in order to maintain strong working relationships with everyone. Up until March 2020 our VOCA Assistance team had been in the same office as VOCA Compensation so we were easily accessible to answer questions that come up regarding compensation. As all staff are now working remotely staff are not as accessible as they once were, however we are still able to contact our VOCA Assistance partners via email, telephone and Teams meetings.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Although the compensation program has two dedicated staff who train advocates and child assessment center staff throughout the state, that came to a halt this year due to the COVID pandemic. These two staff had traveled throughout the state of Oregon visiting rural counties and communities in order to train advocates in district attorney offices, non-profits, tribal communities and child assessment centers about compensation. As a result of the inability to perform in-person trainings, the CVC now has an on-line compensation training available on the DOJ web-site.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The outcome measures to the legislature include the percent of determination made within 90 days as well as the number of SAVE exams performed by a certified SANE. The target number for exams performed by SANEs is 98% and the percent achieved was 58% . However, while DOJ administers the Sexual Assault Victims Emergency Medical Response (SAVE) Fund the SANEs are employed by health care providers; they are not DOJ personnel. The result measured by this key performance measure (KPM) is, therefore, affected directly by personnel who do not serve under the Attorney General's direction or control. The availability of SANEs is still an issue in some areas of the state, due to both geographic challenges and lack of funding for 24/7 hour coverage. The ongoing training provided by the Attorney General's Sexual Assault Task Force to certify more SANEs is a critical element contributing to this measure. The number of claims determined within 90 days target goal is 98% and the program achieved 85% during the last state fiscal reporting period.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No additional comments at this time