Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: South Dakota Department of Social Services

POC NAME: Cora Olson

POC EMAIL: cora.olson@state.sd.us

POC PHONE: (605) 773-3109

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2019: 65

   Q2: Jan-Mar 2020: 49

   Q3: Apr-Jun 2020: 42

   Q4: Jul-Sep 2020: 66

   Annual: 222

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2019: 58

   Q2: Jan-Mar 2020: 41

   Q3: Apr-Jun 2020: 36

   Q4: Jul-Sep 2020: 55

   Annual: 190

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	16	9	11	17	53
Asian	0	0	0	1	1
Black or African American	2	4	2	2	10
Hispanic or Latino	1	2	3	3	9
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	36	24	19	29	108
Some Other Race	0	0	0	1	1
Multiple Races	3	1	1	2	7
Not Reported	0	1	0	0	1
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	58	41	36	55	190
B. GENDER					
Male	23	19	14	20	76
Female	35	22	22	34	113
Not Reported	0	0	0	1	1
Not Tracked	0	0	0	0	0
Gender Total	58	41	36	55	190
C. AGE					
Age 0- 12	6	6	4	7	23
Age 13- 17	4	6	4	5	19
Age 18- 24	6	5	4	6	21
Age 25- 59	41	20	24	32	117
Age 60 and Older	1	4	0	5	10
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	58	41	36	55	190

Date certified: December 1, 2020

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

    Q1: Oct-Dec 2019:

    | Victims and indirect victims generally count as separate applications |

    Q2: Jan-Mar 2020:

    | Victims and indirect victims generally count as separate applications |

    Q3: Apr-Jun 2020:

    | Victims and indirect victims generally count as separate applications |

    Q4: Jul-Sep 2020:

    | Victims and indirect victims generally count as separate applications |

5. Number of new applications **received** during the reporting period

    | Q1: Oct-Dec 2019: | 65 |
    | Q2: Jan-Mar 2020: | 49 |
    | Q3: Apr-Jun 2020: | 42 |
    | Q4: Jul-Sep 2020: | 66 |
    | Annual: | 222 |

6. Number of applications **approved** during the reporting period.

    | Q1: Oct-Dec 2019: | 23 |
    | Q2: Jan-Mar 2020: | 9 |
    | Q3: Apr-Jun 2020: | 7 |
    | Q4: Jul-Sep 2020: | 19 |
    | Annual: | 58 |

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

    | Q1: Oct-Dec 2019: | 10 |
    | Q2: Jan-Mar 2020: | 5 |
    | Q3: Apr-Jun 2020: | 2 |
    | Q4: Jul-Sep 2020: | 7 |
    | Annual: | 24 |

    Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	0	0	0	2
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	7	0	0	1	8
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	1	3	2	4	10
F. Ineligible crime	0	1	0	2	3
G. Ineligible application	0	0	0	0	0
Other	0	1	0	0	1

Denial explanation:

Qtr 2: Not enough evidence that a crime occurred.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

    Q1: Oct-Dec 2019: Not applicable to my state's process

    Q2: Jan-Mar 2020: Not applicable to my state's process

    Q3: Apr-Jun 2020: Not applicable to my state's process

    Q4: Jul-Sep 2020: Not applicable to my state's process

    | Annual: | 0 |

Date certified: December 1, 2020

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										[redacted]								
Assault	12	$0	$0	$470	$0	$61,335	$1,581	$0	$20	[redacted]	$138	$247	$63,790	0	10	0	0	0
Burglary										[redacted]								
Child Physical Abuse/Neglect										[redacted]								
Child Pornography										[redacted]								
Child Sexual Abuse	9	$0	$0	$0	$0	$0	$2,356	$0	$0	$0	$189	$0	$2,546	0	4		0	0
DUI/DWI	1	$0	$0	$0	$2,902	$0	$0	$0	$0	[redacted]	$0	$0	$2,902	0	0	0	0	0
Fraud/Financial Crimes										[redacted]								
Homicide	4	$0	$0	$131	$2,008	$0	$1,986	$0	$0	[redacted]	$1,799	$0	$5,924	0	1	0	0	0
Human Trafficking										[redacted]								
Kidnapping										[redacted]								
Other Vehicular Crimes	1	$0	$0	$0	$8,000	$0	$0	$0	$0	[redacted]	$0	$0	$8,000	0	0	0	0	0
Robbery										[redacted]								
Sexual Assault	2	$0	$0	$0	$0	$0	$634	$0	$46	$0	$0	$0	$680	0	0	0	0	0
Stalking										[redacted]								
Terrorism										[redacted]								
Total	29	$0	$0	$601	$12,910	$61,335	$6,558	$0	$66	$0	$2,126	$247	$83,842	0	15	0	0	0

* Other expense explanations

Assault   Safety and Security Devices

PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	7	$0	$0	$930	$0	$30,055	$330	$0	$0	■	$1,134	$0	$32,450	0	4	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	2	$0	$0	$0	$0	$0	$20	$0	$0	$0	$77	$0	$97	0	2		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	1	$0	$0	$0	$4,856	$0	$0	$0	$0	■	$0	$0	$4,856	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	4	$0	$0	$0	$3,408	$19,938	$0	$0	$0	■	$153	$1,000	$24,500	0	0	0	0	0
Robbery										■								
Sexual Assault																		
Stalking										■								
Terrorism										■								
Total	14	$0	$0	$930	$8,264	$49,994	$350	$0	$0	$0	$1,364	$1,000	$61,902	0	6	0	0	0

* Other expense explanations

Other Vehicular Crimes   Emergency Award for lost wages

PAYMENT STATISTICS BY CRIME TYPE	Qtr:3

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	5	$0	$0	$0	$0	$17,596	$1,133	$0	$0	■	$0	$0	$18,729	0	2	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$0	$0	$0	$0	$0	$85	$0	$0	$0	$0	$0	$85	0	0		0	0
DUI/DWI	1	$0	$0	$0	$4,076	$0	$0	$0	$0	■	$0	$0	$4,076	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide										■								
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$0	$0	$11,336	$0	$1,944	$0	$0	$0	■	$720	$0	$14,000	0	0	0	0	0
Robbery										■								
Sexual Assault	2	$0	$0	$77	$0	$0	$0	$0	$263	$0	$0	$0	$340	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	10	$0	$0	$11,413	$4,076	$19,540	$1,218	$0	$263	$0	$720	$0	$37,230	0	2	0	0	0

Date certified: December 1, 2020

PAYMENT STATISTICS BY CRIME TYPE	Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	11	$ 0	$ 0	$ 0	$ 0	$ 18,006	$ 1,240	$ 0	$ 40	■	$ 175	$ 0	$ 19,462	0	5	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 643	$ 0	$ 643	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	5	$ 0	$ 0	$ 0	$ 19,404	$ 75	$ 0	$ 0	$ 336	■	$ 1,261	$ 0	$ 21,076	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery										■								
Sexual Assault	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 138	$ 0	$ 6	$ 0	$ 96	$ 0	$ 239	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	19	$ 0	$ 0	$ 0	$ 19,404	$ 18,081	$ 1,378	$ 0	$ 382	$ 0	$ 2,175	$ 0	$ 41,420	0	5	0	0	0

Date certified: December 1, 2020

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	35	$ 0	$ 0	$ 1,400	$ 0	$ 126,993	$ 4,284	$ 0	$ 60	■	$ 1,446	$ 247	$ 134,431	0	21	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	13	$ 0	$ 0	$ 0	$ 0	$ 0	$ 2,461	$ 0	$ 0	$ 0	$ 908	$ 0	$ 3,370	0	6		0	0
DUI/DWI	2	$ 0	$ 0	$ 0	$ 6,977	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 6,977	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	10	$ 0	$ 0	$ 131	$ 26,268	$ 75	$ 1,986	$ 0	$ 336	■	$ 3,061	$ 0	$ 31,856	0	1	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	6	$ 0	$ 0	$ 11,336	$ 11,408	$ 21,882	$ 0	$ 0	$ 0	■	$ 873	$ 1,000	$ 46,500	0	0	0	0	0
Robbery										■								
Sexual Assault	6	$ 0	$ 0	$ 77	$ 0	$ 0	$ 772	$ 0	$ 315	$ 0	$ 96	$ 0	$ 1,260	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	72	$ 0	$ 0	$ 12,944	$ 44,653	$ 148,950	$ 9,504	$ 0	$ 711	$ 0	$ 6,384	$ 1,247	$ 224,394	0	28	0	0	0

Date certified: December 1, 2020

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   N/A

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 82

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. SDVS Compensation is currently entirely a hard paper file application and hard file management system. Applications may be received by may, or digital copies may be provided via e-mail or fax. Upon receipt of an application if required information is complete and eligible crime has been identified, a letter to law enforcement and providers are sent for verification of the information submitted on the application. When the law enforcement report is received, it is reviewed to ensure the information matches the application and that the crime is a compensable crime. Claim eligibility is determined by South Dakota Codified Law, Administrative Rules, Policy, and guidance provided by the Compensation Federal Register. Expenses for approved claims are verified once all provider information has been received. Denial letters are sent to claimants who do not meet compensation requirements with the option to appeal decisions to the Crime Victims' Compensation Commission. In December of 2020, SDVS Compensation will be transitioning from the dated hard file management system and will move to an on-line application and web-based data management. Paper applications will continue to be accepted and will application data will be manually entered by staff and a digital copy will be stored with the claim information. This will improve claim management and provide a system for increased reliability for analysis of claims processing and efficiency.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   The COVID 19 pandemic has significantly negatively affected claims processing timelines. For the protection of PPI and confidentiality, the files could not be removed from the office for remote work. SDVS Compensation also experienced staff turnover during this time. We are now full staff and have added a part-time Claims Specialist position to assist in claims processing. Additionally, staff needed to take on additional tasks for the development of the updated on-line application and claims management system.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   SD VS Staff worked closely with FBI Victims Specialists and the US Attorney s office within the state to ensure Federal crime victims are served. South Dakota is home to nine tribal nations where crimes are enforced under federal law.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   In December of 2020, SDVS Compensation will be transitioning from the dated hard file management system and will move to an on-line application and web-based data management. Paper applications will continue to be accepted and will application data will be manually entered by staff and a digital copy will be stored with the claim information. This will improve claim management and provide a system for increased reliability for analysis of claims processing and efficiency. The project development of this project was an additional task for SDVS during this time.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   VOCA administrative funds are used solely for compensation to crime victims.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   During the South Dakota 2020 Legislative Session, SB44 was successfully passed establishing SDCL 23A-28B-40 which allowed SDVS Compensation to utilize the state compensation fund to reimburse Law Enforcement officers or Agencies who provide for emergency expenses to meet basic needs for crime victims, such as food, temporary shelter, or transportation to safety.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The office of Victims Services under DPS has shown improvement with relationships with Law Enforcement. We are receiving law enforcement verification information timelier from many agencies. We have received positive feedback from Law Enforcement, Prosecution, tribal agencies as well as multiple systems and shelter-based victims' services providers regarding the noticeable increase of support, training and technical assistance, and victim-centered practices SDVS has adopted in the last 2 years. The SDVS Program Director administers VOCA Victim Assistance and Victims Compensation, as well as FVPSA, STOP, SASP, State DASA funds, and Access and Visitations funding. We find valuable benefits to having VOCA Assistance and Compensation under the same department as this assists to guide compensation victims to shelter programs that may be able to assist beyond what compensation requirements allow.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Due to the COVID 19 pandemic, standard public outreach and in-person awareness efforts have been challenged. SD VS and the CVC Staff have seized opportunities through on-line meetings and training events to provide for continuity of awareness activities. SDVS Continues to partner with the SD Network Against Family Violence as the state-designated coalition, to host bi-weekly meetings to provide COVID 19 updates and support, which often includes CVC awareness opportunities. SDVS will be instituting new outreach and awareness of the on-line application system which will go live in January 2021.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcomes to report at this time.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

South Dakota has seen a reduction in restitution recovery deposits into the fund due to state closures of the court system and backlog criminal cases to be adjudicated. We are closely monitoring the impact on the fund.