

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Virginia Workers Compensation Commission

POC NAME: Leigh Snellings

POC EMAIL: leigh.snellings@viriniavictimsfund.org

POC PHONE: 8042053051

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	2	0	1	4
Asian	12	3	6	5	26
Black or African American	161	150	107	176	594
Hispanic or Latino	37	44	28	23	132
Native Hawaiian or Other Pacific Islander	3	1	1	0	5
White Non-Latino or Caucasian	227	164	130	127	648
Some Other Race	7	4	3	7	21
Multiple Races	15	14	11	16	56
Not Reported	34	31	23	20	108
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	497	413	309	375	1594
B. GENDER					
Male	236	209	153	187	785
Female	259	196	150	179	784
Not Reported	2	8	6	8	24
Not Tracked	0	0	0	1	1
Gender Total	497	413	309	375	1594
C. AGE					
Age 0- 12	20	38	19	28	105
Age 13- 17	34	25	21	19	99
Age 18- 24	54	65	58	81	258
Age 25- 59	335	251	182	218	986
Age 60 and Older	54	34	29	29	146
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	497	413	309	375	1594

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	1	0	1	5
B. Failure to report to police	1	1	0	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	5	6	1	12
D. Incomplete information	6	16	3	5	30
E. Contributory misconduct	6	11	4	8	29
F. Ineligible crime	4	22	8	14	48
G. Ineligible application	1	12	8	5	26
Other	3	2	6	2	13

Denial explanation:

Qtr 1: Claimant withdrew application for processing.

Qtr 2: WITHDRAWN - claimant decided with withdraw application prior to a decision being made on claim

Qtr 3: withdrawn

Qtr 4: Application was withdrawn by the claimant

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 0	\$ 0	\$ 180	\$ 0		\$ 0	\$ 0	\$ 10,180	0	3	0	0	0
Assault	304	\$ 0	\$ 0	\$ 69,787	\$ 0	\$ 325,669	\$ 5,619	\$ 30,472	\$ 2,880		\$ 6,347	\$ 2,282	\$ 443,056	0	100	0	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 585	\$ 0	\$ 0	\$ 0		\$ 0	\$ 897	\$ 1,482	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 994	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 994	0	2	0	0	0
Child Pornography																		
Child Sexual Abuse	44	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,880	\$ 8,997	\$ 2,233	\$ 0	\$ 0	\$ 2,171	\$ 0	\$ 19,281	0	22	0	0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 4,150	\$ 0	\$ 357	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,507	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	78	\$ 0	\$ 0	\$ 8,828	\$ 284,667	\$ 0	\$ 4,779	\$ 1,395	\$ 0		\$ 213	\$ 0	\$ 299,882	0	19	0	0	0
Human Trafficking																		
Kidnapping	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 901	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 2,901	0	5	0	0	0
Other Vehicular Crimes	18	\$ 0	\$ 0	\$ 15,260	\$ 11,422	\$ 16,191	\$ 1,230	\$ 0	\$ 0		\$ 318	\$ 0	\$ 44,421	0	4	0	0	0
Robbery	13	\$ 0	\$ 0	\$ 5,408	\$ 0	\$ 10,041	\$ 0	\$ 2,000	\$ 0		\$ 91	\$ 577	\$ 18,117	0	4	0	0	0
Sexual Assault	17	\$ 0	\$ 0	\$ 47	\$ 0	\$ 5,853	\$ 762	\$ 3,417	\$ 0	\$ 0	\$ 1,054		\$ 11,133	0	5	0	0	0
Stalking																		
Terrorism	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 521	\$ 0	\$ 0		\$ 48	\$ 0	\$ 569	0	0	0	0	0
Total	491	\$ 0	\$ 0	\$ 99,329	\$ 310,239	\$ 366,115	\$ 22,265	\$ 41,697	\$ 2,880	\$ 0	\$ 10,243	\$ 3,756	\$ 856,524	0	164	0	0	0

*** Other expense explanations**

Assault \$2024.37 (Door replacement) \$257.36 (Security system)
 Burglary Security system
 Robbery Security System

You added "Other" crime types: Shooting at/within Occupied Dwelling: Relocation- \$2000.00

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0	\$ 0	\$ 0	\$ 2,000	0	0	0	0	0	
Assault	363	\$ 0	\$ 0	\$ 58,248	\$ 0	\$ 322,121	\$ 3,620	\$ 32,244	\$ 0	\$ 3,498	\$ 2,377	\$ 422,109	0	138	0	0	0	
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 207	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,249	\$ 2,455	0	0	0	0	0	
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 10,159	\$ 0	\$ 1,624	\$ 2,473	\$ 0	\$ 0	\$ 1,332	\$ 0	\$ 15,589	0	8	0	0	0	
Child Pornography																		
Child Sexual Abuse	66	\$ 0	\$ 0	\$ 5,189	\$ 0	\$ 3,359	\$ 13,149	\$ 13,772	\$ 0	\$ 5,846	\$ 1,643	\$ 42,958	0	24	0	0	0	
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,000	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	82	\$ 0	\$ 0	\$ 3,210	\$ 349,411	\$ 806	\$ 4,119	\$ 139	\$ 0	\$ 795	\$ 0	\$ 358,481	0	22	0	0	0	
Human Trafficking																		
Kidnapping	15	\$ 0	\$ 0	\$ 0	\$ 0	\$ 32,734	\$ 0	\$ 0	\$ 0	\$ 357	\$ 105	\$ 33,195	0	10	0	0	0	
Other Vehicular Crimes	14	\$ 0	\$ 0	\$ 3,200	\$ 10,348	\$ 13,459	\$ 0	\$ 0	\$ 0	\$ 153	\$ 11,555	\$ 38,715	0	3	0	0	0	
Robbery	16	\$ 0	\$ 0	\$ 11,093	\$ 0	\$ 11,523	\$ 584	\$ 2,223	\$ 0	\$ 84	\$ 0	\$ 25,507	0	0	0	0	0	
Sexual Assault	16	\$ 0	\$ 0	\$ 10,397	\$ 0	\$ 6,739	\$ 2,406	\$ 7,916	\$ 0	\$ 1,012	\$ 716	\$ 29,185	0	5	0	0	0	
Stalking																		
Terrorism																		
Total	590	\$ 0	\$ 0	\$ 101,497	\$ 369,759	\$ 392,572	\$ 26,352	\$ 58,294	\$ 0	\$ 13,076	\$ 18,645	\$ 980,194	0	210	0	0	0	

* Other expense explanations

Assault Locks \$504.28; Security System \$1732.95; Walker \$139.99
 Burglary Security System (\$661.33) and Door (\$1587.24)
 Child Sexual Abuse Security System \$1222.58; Hotel stays \$420.79
 Kidnapping Security System
 Other Vehicular Crimes Modifications to vehicle for victim to be able to drive again
 Sexual Assault Security System

You added "Other" crime types: Discharge Firearm or Missile in/at Occupied Dwelling \$1108.93 Security System; \$1362.17 Medical; \$6.03 Mileage; \$749.41 Moving

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 1,920	\$ 0	\$ 476	\$ 0	\$ 396	\$ 0		\$ 0	\$ 0	\$ 2,792	0	0	0	0	0
Assault	424	\$ 300	\$ 0	\$ 149,117	\$ 0	\$ 705,882	\$ 6,235	\$ 35,989	\$ 1,808		\$ 10,665	\$ 5,314	\$ 915,309	0	18	0	1	1
Burglary	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,730	\$ 0	\$ 5,258	\$ 0		\$ 58	\$ 2,291	\$ 9,337	0	1	0	0	0
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 379	\$ 0	\$ 1,359	\$ 2,085	\$ 0	\$ 0		\$ 614	\$ 0	\$ 4,437	0	4		0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 144	\$ 0	\$ 0		\$ 112	\$ 0	\$ 256	0	0		0	0
Child Sexual Abuse	32	\$ 0	\$ 0	\$ 14,861	\$ 0	\$ 1,174	\$ 30,286	\$ 6,000	\$ 0	\$ 0	\$ 1,686	\$ 0	\$ 54,007	0	8		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	65	\$ 0	\$ 0	\$ 6,747	\$ 300,938	\$ 0	\$ 8,049	\$ 2,189	\$ 0		\$ 637	\$ 378	\$ 318,938	0	22	0	0	1
Human Trafficking																		
Kidnapping	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,178	\$ 0	\$ 4,000	\$ 0		\$ 0	\$ 0	\$ 7,178	0	5	0	0	0
Other Vehicular Crimes	14	\$ 0	\$ 0	\$ 7,689	\$ 2,399	\$ 9,502	\$ 0	\$ 0	\$ 0		\$ 56	\$ 60	\$ 19,706	0	0	0	0	0
Robbery	22	\$ 0	\$ 0	\$ 6,231	\$ 0	\$ 28,238	\$ 238	\$ 0	\$ 0		\$ 166	\$ 60	\$ 34,933	1	2	0	0	0
Sexual Assault	29	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,394	\$ 3,382	\$ 4,550	\$ 0	\$ 0	\$ 1,309	\$ 699	\$ 16,334	0	9	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 7,627	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 7,627	0	1	0	0	0
Terrorism																		
Total	623	\$ 300	\$ 0	\$ 194,571	\$ 308,337	\$ 757,932	\$ 50,420	\$ 58,382	\$ 1,808	\$ 0	\$ 15,302	\$ 8,803	\$ 1,395,854	1	70	0	1	2

* Other expense explanations

Assault	security system; 19-0403: wrist splints; 20-0762: transitional housing; 19-1137: hotel stay; 18-1573: transfer bench; 19-0221: medically necessary items; 20-0086: gauze
Burglary	Window, security system
Homicide	Security System
Other Vehicular Crimes	Security System
Robbery	security system
Sexual Assault	security system

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,979	\$ 0		\$ 0	\$ 0	\$ 1,979	0	0	0	0	0
Assault	366	\$ 0	\$ 0	\$ 148,857	\$ 0	\$ 464,313	\$ 6,027	\$ 23,873	\$ 0		\$ 11,224	\$ 5,441	\$ 659,734	2	133	0	0	2
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 717	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 717	0	2	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,236	\$ 0	\$ 0	\$ 0		\$ 26	\$ 0	\$ 1,262	0	0		0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 270	\$ 0	\$ 0		\$ 62	\$ 0	\$ 332	0	0		0	0
Child Sexual Abuse	38	\$ 0	\$ 216	\$ 30,589	\$ 0	\$ 2,217	\$ 7,971	\$ 6,613	\$ 0	\$ 0	\$ 3,981	\$ 313	\$ 51,900	0	24		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 11,345	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 11,345	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	81	\$ 0	\$ 0	\$ 5,222	\$ 408,853	\$ 75	\$ 2,713	\$ 1,754	\$ 0		\$ 484	\$ 0	\$ 419,100	0	12	0	1	1
Human Trafficking																		
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,684	\$ 2,340	\$ 0	\$ 0		\$ 211	\$ 0	\$ 4,235	0	2	0	0	0
Other Vehicular Crimes	15	\$ 0	\$ 64	\$ 15,287	\$ 20,085	\$ 16,351	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 53,786	0	0	0	0	0
Robbery	13	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,847	\$ 580	\$ 0	\$ 0		\$ 31	\$ 0	\$ 7,458	0	0	0	0	0
Sexual Assault	22	\$ 0	\$ 0	\$ 6,839	\$ 0	\$ 4,080	\$ 3,805	\$ 7,881	\$ 0	\$ 0	\$ 1,662	\$ 0	\$ 24,267	0	21	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Terrorism																		
Total	553	\$ 0	\$ 280	\$ 206,793	\$ 440,283	\$ 497,521	\$ 23,706	\$ 46,101	\$ 0	\$ 0	\$ 17,680	\$ 5,754	\$ 1,238,118	2	196	0	1	3

* Other expense explanations

Assault 83.86-replace locks/1206.14-security system/76.08 med rec fee/3780.0/reimburse of tuition/294.68 flight reimbursement
 Child Sexual Abuse Security system

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	9	\$ 0	\$ 0	\$ 1,920	\$ 10,000	\$ 476	\$ 0	\$ 4,555	\$ 0	\$ 0	\$ 0	\$ 0	\$ 16,951	0	3	0	0	0
Assault	1,457	\$ 300	\$ 0	\$ 426,008	\$ 0	\$ 1,817,986	\$ 21,501	\$ 122,578	\$ 4,688	\$ 31,734	\$ 15,414	\$ 2,440,208	2	389	0	1	3	
Burglary	20	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,239	\$ 0	\$ 5,258	\$ 0	\$ 58	\$ 5,437	\$ 13,992	0	3	0	0	0	
Child Physical Abuse/Neglect	28	\$ 0	\$ 0	\$ 10,538	\$ 0	\$ 5,213	\$ 4,558	\$ 0	\$ 0	\$ 1,972	\$ 0	\$ 22,282	0	14	0	0	0	
Child Pornography	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 414	\$ 0	\$ 0	\$ 174	\$ 0	\$ 588	0	0	0	0	0	
Child Sexual Abuse	180	\$ 0	\$ 216	\$ 50,639	\$ 0	\$ 12,631	\$ 60,404	\$ 28,618	\$ 0	\$ 13,683	\$ 1,956	\$ 168,147	0	78	0	0	0	
DUI/DWI	8	\$ 0	\$ 0	\$ 0	\$ 30,495	\$ 0	\$ 357	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30,852	0	1	0	0	0	
Fraud/Financial Crimes																		
Homicide	306	\$ 0	\$ 0	\$ 24,006	\$ 1,343,869	\$ 881	\$ 19,661	\$ 5,478	\$ 0	\$ 2,129	\$ 378	\$ 1,396,402	0	75	0	1	2	
Human Trafficking																		
Kidnapping	32	\$ 0	\$ 0	\$ 0	\$ 0	\$ 38,496	\$ 2,340	\$ 6,000	\$ 0	\$ 568	\$ 105	\$ 47,509	0	22	0	0	0	
Other Vehicular Crimes	61	\$ 0	\$ 64	\$ 41,435	\$ 44,254	\$ 55,503	\$ 1,230	\$ 2,000	\$ 0	\$ 527	\$ 11,615	\$ 156,629	0	7	0	0	0	
Robbery	64	\$ 0	\$ 0	\$ 22,732	\$ 0	\$ 56,649	\$ 1,402	\$ 4,223	\$ 0	\$ 372	\$ 637	\$ 86,015	1	6	0	0	0	
Sexual Assault	84	\$ 0	\$ 0	\$ 17,283	\$ 0	\$ 23,066	\$ 10,355	\$ 23,764	\$ 0	\$ 5,037	\$ 1,415	\$ 80,920	0	40	0	0	0	
Stalking	2	\$ 0	\$ 0	\$ 7,627	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0	\$ 0	\$ 0	\$ 9,627	0	2	0	0	0	
Terrorism	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 521	\$ 0	\$ 0	\$ 48	\$ 0	\$ 569	0	0	0	0	0	
Total	2,257	\$ 300	\$ 280	\$ 602,190	\$ 1,428,618	\$ 2,014,140	\$ 122,743	\$ 204,473	\$ 4,688	\$ 0	\$ 56,301	\$ 36,957	\$ 4,470,690	3	640	0	2	5

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There were no significant changes.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 161

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Application is proofed upon receipt to make sure it is complete; the information from the application is then entered into our data base; a letter is sent to the claimant advising what information is still needed from them and what information we have requested on their behalf; letters are generated and mailed out with authorization of release attached; the claim is reviewed each time new mail is received on the claim; claim notes are updated and additional request may be generated; claim is reviewed at each 30 day call-up; if enough information has not been received at the 45 day call-up to make a decision then a second request letter is sent to the claimant advising what information is still needed to process their claim and second request letters are sent out to those that still have not responded to our request; mail is still reviewed as received; at 150 days the claim is reviewed by the Ombudsman and they may send out additional request at that time; by Code, the claimant has 180 days from the date of creation to finalize the information on their claim; court case information is gathered and updated in the claim and the decision is made; if the claimant disagrees with the decision on the claim they then have 45 days to request a reconsideration or file an appeal. The claim is reviewed any time additional information is received and additional follow-up or awards are processed accordingly.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The months of April - June, we saw a decrease in productivity due to effects of COVID-19, having to transfer staff into full-time teleworking positions and figure out a way to still be processing incoming and outgoing mail. The July - September quarter, we saw a significant increase in all areas and feel that we are back on track.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

We continue to work with the FBI Advocates directly on any Federal Crimes that are found to be eligible under the Fund.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

This year our IS Department has been completely overhauling our web-based information systems for medical providers and advocates making the systems more efficient and user friendly. We have had to become more creative in finding new ways of outreach by using web systems for outreach projects and to continue working with our partners.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Funds are strictly used to pay on claims.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

July 1, 2020 - added grandchildren to definition of eligible claimants (19.2-368.4(A)(2)(4))

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

We continue to work with prosecutors, law enforcement, courts, victim advocates and any other program/agency that works with victims and their families to educate them on the Fund and other resources available to them. We have also added the task of Law Enforcement Liaison to our Claims Examination Team Lead position to work more closely with police to educate and build working relationships.

10. **Please explain any public outreach efforts to improve awareness of your program.**

We have a full-time Training and Outreach Coordinator that travels the State of Virginia educating victims and those that work with victims on the Fund. We have a web based program for providers wherein they can access basic/limited claim status but are required to complete a training overview of the Fund and its purpose prior to access of the program. We use brochures; "tear-off" sheets for police officers; promotional items and table at victim related events. This has been a struggle this year due to COVID-19 but we continue to be creative in new ways of outreach.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Virginia is required to submit an Annual Report to the Governor's office each year.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Providing training and outreach services.