Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Labor And Industries

POC NAME: Gary Griesmeyer

POC EMAIL: skic235@lni.wa.gov

POC PHONE: 360-402-1639

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2019: 1,372

   Q2: Jan-Mar 2020: 1,486

   Q3: Apr-Jun 2020: 1,157

   Q4: Jul-Sep 2020: 1,116

   Annual: 5,131

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2019: 1,372

   Q2: Jan-Mar 2020: 1,486

   Q3: Apr-Jun 2020: 1,157

   Q4: Jul-Sep 2020: 1,116

   Annual: 5,131

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	30	32	36	30	128
Asian	41	52	29	33	155
Black or African American	184	176	174	106	640
Hispanic or Latino	224	235	156	162	777
Native Hawaiian or Other Pacific Islander	10	16	12	8	46
White Non-Latino or Caucasian	616	664	474	532	2286
Some Other Race	98	101	109	95	403
Multiple Races	0	0	0	0	0
Not Reported	169	210	167	150	696
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1372	1486	1157	1116	5131
B. GENDER					
Male	575	545	477	453	2050
Female	766	885	614	638	2903
Not Reported	31	56	66	25	178
Not Tracked	0	0	0	0	0
Gender Total	1372	1486	1157	1116	5131
C. AGE					
Age 0- 12	224	222	163	213	822
Age 13- 17	110	120	69	89	388
Age 18- 24	210	186	166	164	726
Age 25- 59	675	740	615	541	2571
Age 60 and Older	79	77	59	79	294
Not Reported	74	141	85	30	330
Not Tracked	0	0	0	0	0
Age Total	1372	1486	1157	1116	5131

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2019:

Only one application is usually counted per crime

   Q2: Jan-Mar 2020:

Only one application is usually counted per crime

   Q3: Apr-Jun 2020:

Only one application is usually counted per crime

   Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2019:   1,372

   Q2: Jan-Mar 2020:   1,486

   Q3: Apr-Jun 2020:   1,157

   Q4: Jul-Sep 2020:   1,116

   Annual: 5,131

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2019:   963

   Q2: Jan-Mar 2020:   1,007

   Q3: Apr-Jun 2020:   674

   Q4: Jul-Sep 2020:   699

   Annual: 3,343

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2019:   543

   Q2: Jan-Mar 2020:   684

   Q3: Apr-Jun 2020:   493

   Q4: Jul-Sep 2020:   413

   Annual: 2,133

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	10	9	5	8	32
B. Failure to report to police	116	149	100	90	455
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	7	10	15	14	46
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	40	47	36	32	155
F. Ineligible crime	269	303	217	159	948
G. Ineligible application	101	166	120	110	497
Other	0	0	0	-	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2019:   1,081

   Q2: Jan-Mar 2020:   1,047

   Q3: Apr-Jun 2020:   688

   Q4: Jul-Sep 2020:   941

   Annual: 3,757

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Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars) / **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■■								
Assault	504	NA	NA	$ 398,204	$ 12,361	$ 571,380	$ 25,658	NA	NA	■■■■	$ 1,084	$ 0	$ 1,008,687	NT	7	NT	NT	NT
Burglary										■■■■								
Child Physical Abuse/Neglect	35	NA	NA	$ 1,452	$ 0	$ 8,427	$ 3,269	NA	NA	■■■■	$ 0	$ 0	$ 13,148	NT	0		NT	NT
Child Pornography	1	NA	NA	$ 0	$ 0	$ 30	$ 271	NA	NA	■■■■	$ 0	$ 0	$ 301	NT	0		NT	NT
Child Sexual Abuse	683	NA	NA	$ 0	$ 0	$ 9,446	$ 7,349	NA	NA	$ 706,241	$ 0	$ 0	$ 723,036	NT	0		NT	NT
DUI/DWI	58	NA	NA	$ 52,229	$ 4,988	$ 142,660	$ 2,545	NA	NA	■■■■	$ 0		$ 202,422	NT	0	NT	NT	NT
Fraud/Financial Crimes										■■■■								
Homicide	134	NA	NA	$ 263,112	$ 208,348	$ 18,007	$ 6,846	NA	NA	■■■■	$ 0	$ 0	$ 496,313	NT	7	NT	NT	NT
Human Trafficking	1	NA	NA	$ 0	$ 0	$ 64	$ 0	NA	NA	■■■■	$ 0		$ 64	NT	0	NT	NT	NT
Kidnapping										■■■■								
Other Vehicular Crimes	109	NA	NA	$ 112,230	$ 48,423	$ 196,254	$ 640	NA	NA	■■■■	$ 616	$ 0	$ 358,163	NT	0	NT	NT	NT
Robbery	12	NA	NA	$ 14,060	$ 0	$ 6,395	$ 772	NA	NA	■■■■	$ 0	$ 0	$ 21,227	NT	0	NT	NT	NT
Sexual Assault	907	NA	NA	$ 34,727	$ 0	$ 9,653	$ 10,858	NA	NA	$ 1,203,112	$ 0	$ 0	$ 1,258,350	NT	0	NT	NT	NT
Stalking										■■■■								
Terrorism										■■■■								
Total	2,444	NA	NA	$ 876,014	$ 274,120	$ 962,316	$ 58,208	NA	NA	$ 1,909,353	$ 1,700	$ 0	$ 4,081,711	NT	14	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars) | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										[REDACTED]								
Assault	560	NA	NA	$ 368,979	$ 6,178	$ 843,406	$ 23,712	NA	NA	[REDACTED]	$ 1,309	$ 0	$ 1,243,584	NT	159	NT	NT	NT
Burglary										[REDACTED]								
Child Physical Abuse/Neglect	42	NA	NA	$ 0	$ 0	$ 1,444	$ 541	NA	NA	[REDACTED]	$ 0		$ 1,985	NT	12		NT	NT
Child Pornography										[REDACTED]								
Child Sexual Abuse	753	NA	NA	$ 2,010	$ 0	$ 17,089	$ 17,052	NA	NA	$ 818,484	$ 0	$ 0	$ 854,635	NT	8		NT	NT
DUI/DWI	61	NA	NA	$ 15,052	$ 9,262	$ 136,270	$ 3,035	NA	NA	[REDACTED]	$ 52	$ 0	$ 163,671	NA	0	NA	NA	NA
Fraud/Financial Crimes										[REDACTED]								
Homicide	126	NA	NA	$ 243,253	$ 251,526	$ 122,661	$ 488	NA	NA	[REDACTED]	$ 0	$ 0	$ 617,928	NT	29	NT	NT	NT
Human Trafficking										[REDACTED]								
Kidnapping										[REDACTED]								
Other Vehicular Crimes	133	NA	NA	$ 149,001	$ 59,022	$ 297,821	$ 2,779	NA	NA	[REDACTED]	$ 0	$ 0	$ 508,623	NT	0	NT	NT	NT
Robbery	16	NA	NA	$ 37,243	$ 0	$ 11,196	$ 1,900	NA	NA	[REDACTED]	$ 0	$ 0	$ 50,339	NT	1	NT	NT	NT
Sexual Assault	759	NA	NA	$ 69,179	$ 0	$ 22,096	$ 11,772	NA	NA	$ 951,951	$ 0	$ 0	$ 1,054,998	NT	12	NT	NT	NT
Stalking										[REDACTED]								
Terrorism										[REDACTED]								
Total	2,450	NA	NA	$ 884,717	$ 325,988	$ 1,451,983	$ 61,279	NA	NA	$ 1,770,435	$ 1,361	$ 0	$ 4,495,763	NT	221	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars) | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▇								
Assault	460	NA	NA	$ 363,252	$ 6,210	$ 675,148	$ 20,103	NA	NA	▇	$ 0	$ 0	$ 1,064,713	NT	123	NT	NT	NT
Burglary										▇								
Child Physical Abuse/Neglect	24	NA	NA	$ 34,683	$ 0	$ 16,986	$ 1,820	NA	NA	▇	$ 0	$ 0	$ 53,489	NT	2		NT	NT
Child Pornography										▇								
Child Sexual Abuse	422	NA	NA	$ 0	$ 0	$ 37,447	$ 12,360	NA	NA	$ 346,239	$ 1,671	$ 0	$ 397,717	NT	10		NT	NT
DUI/DWI	59	NA	NA	$ 44,135	$ 9,334	$ 40,891	$ 3,823	NA	NA	▇	$ 110	$ 0	$ 98,293	NT	0	NT	NT	NT
Fraud/Financial Crimes										▇								
Homicide	139	NA	NA	$ 284,219	$ 309,952	$ 52,353	$ 2,451	NA	NA	▇	$ 0	$ 0	$ 648,975	NT	25	NT	NT	NT
Human Trafficking										▇								
Kidnapping										▇								
Other Vehicular Crimes	114	NA	NA	$ 159,372	$ 11,226	$ 118,778	$ 2,159	NA	NA	▇	$ 0	$ 0	$ 291,535	NT	0	NT	NT	NT
Robbery	3	NA	NA	$ 2,858	$ 0	$ 13,332	$ 1,445	NA	NA	▇	$ 0	$ 0	$ 17,635	NT	0	NT	NT	NT
Sexual Assault	510	NA	NA	$ 28,430	$ 0	$ 9,856	$ 12,275	NA	NA	$ 607,572	$ 0	$ 0	$ 658,133	NT	7	NT	NT	NT
Stalking	1	NA	NA	$ 0	$ 0	$ 70	$ 0	NT	NT	▇	$ 0	$ 0	$ 70	NT	1	NT	NT	NT
Terrorism										▇								
Total	1,732	NA	NA	$ 916,949	$ 336,722	$ 964,861	$ 56,436	NT	NT	$ 953,811	$ 1,781	$ 0	$ 3,230,560	NT	168	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	402	NA	NA	$ 268,929	$ 6,498	$ 870,981	$ 23,191	NA	NA	■	$ 689	$ 0	$ 1,170,288	NT	109	NT	NT	NT
Burglary										■								
Child Physical Abuse/Neglect	33	NA	NA	$ 1,630	$ 0	$ 15,046	$ 155	NA	NA	■	$ 0	$ 0	$ 16,831	NT	7		NT	NT
Child Pornography										■								
Child Sexual Abuse	517	NA	NA	$ 0	$ 0	$ 56,321	$ 6,479	NA	NA	$ 573,610	$ 1,069	$ 0	$ 637,479	NT	7		NT	NT
DUI/DWI	56	NA	NA	$ 60,587	$ 11,394	$ 60,853	$ 2,428	NA	NA	■	$ 0	$ 0	$ 135,262	NT	0	NT	NT	NT
Fraud/Financial Crimes										■								
Homicide	119	NA	NA	$ 232,248	$ 216,716	$ 62,735	$ 2,489	NA	NA	■	$ 0	$ 0	$ 514,188	NT	25	NT	NT	NT
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	117	NA	NA	$ 197,987	$ 111,049	$ 115,333	$ 512	NA	NA	■	$ 329	$ 0	$ 425,210	NT	0	NT	NT	NT
Robbery	10	NA	NA	$ 16,951	$ 0	$ 5,348	$ 523	NA	NA	■	$ 0	$ 0	$ 22,822	NT	0	NT	NT	NT
Sexual Assault	577	NA	NA	$ 27,355	$ 0	$ 13,529	$ 8,963	NA	NA	$ 672,646	$ 0	$ 0	$ 722,493	NT	3	NT	NT	NT
Stalking										■								
Terrorism										■								
Total	1,831	NA	NA	$ 805,687	$ 345,657	$ 1,200,146	$ 44,740	NA	NA	$ 1,246,256	$ 2,087	$ 0	$ 3,644,573	NT	151	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

				EXPENSE TYPES PAID (in dollars)									TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	1,926	NA	NA	$ 1,399,364	$ 31,247	$ 2,960,915	$ 92,664	NA	NA	■	$ 3,082	$ 0	$ 4,487,272	NT	398	NT	NT	NT
Burglary										■								
Child Physical Abuse/Neglect	134	NA	NA	$ 37,765	$ 0	$ 41,903	$ 5,785	NA	NA	■	$ 0	$ 0	$ 85,453	NT	21		NT	NT
Child Pornography	1	NA	NA	$ 0	$ 0	$ 30	$ 271	NA	NA	■	$ 0	$ 0	$ 301	NT	0		NT	NT
Child Sexual Abuse	2,375	NA	NA	$ 2,010	$ 0	$ 120,303	$ 43,240	NA	NA	$ 2,444,574	$ 2,740	$ 0	$ 2,612,867	NT	25		NT	NT
DUI/DWI	234	NA	NA	$ 172,003	$ 34,978	$ 380,674	$ 11,831	NA	NA	■	$ 162	$ 0	$ 599,648	NT	0	NT	NT	NT
Fraud/Financial Crimes										■								
Homicide	518	NA	NA	$ 1,022,832	$ 986,542	$ 255,756	$ 12,274	NA	NA	■	$ 0	$ 0	$ 2,277,404	NT	86	NT	NT	NT
Human Trafficking	1	NA	NA	$ 0	$ 0	$ 64	$ 0	NA	NA	■	$ 0		$ 64	NT	0	NT	NT	NT
Kidnapping										■								
Other Vehicular Crimes	473	NA	NA	$ 618,590	$ 229,720	$ 728,186	$ 6,090	NA	NA	■	$ 945	$ 0	$ 1,583,531	NT	0	NT	NT	NT
Robbery	41	NA	NA	$ 71,112	$ 0	$ 36,271	$ 4,640	NA	NA	■	$ 0	$ 0	$ 112,023	NT	1	NT	NT	NT
Sexual Assault	2,753	NA	NA	$ 159,691	$ 0	$ 55,134	$ 43,868	NA	NA	$ 3,435,281	$ 0	$ 0	$ 3,693,974	NT	22	NT	NT	NT
Stalking	1	NA	NA	$ 0	$ 0	$ 70	$ 0	NT	NT	■	$ 0	$ 0	$ 70	NT	1	NT	NT	NT
Terrorism										■								
Total	8,457	NA	NA	$ 3,483,367	$ 1,282,487	$ 4,579,306	$ 220,663	NT	NT	$ 5,879,855	$ 6,929	$ 0	$ 15,452,607	NT	554	NT	NT	NT

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NARRATIVE QUESTIONS

1.
Please explain any significant change in the number of applications received during the reporting period.

We saw a large decrease in claims and bills when Covid started taking effect in March. it stayed low through April and May, then started rising in July. the numbers are now higher than in the spring, but still a little lower than before Covid.

2.
The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 26

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We receive claims, and we look at police reports, medical reports and other information to determine eligibility.

3.
Does your state have a victim satisfaction survey?

No

4.
Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

There always seems to be a lot of turnover. And this year, we had to make major adjustments to allow people to work from home most or all the time. This slowed things down for a while, but we have pretty well solved this now.

5.
Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

We work with Victim Witness Coordinators at the federal level to obtain crime reports on a timely basis.

6.
Please describe any notable activities during the reporting period that improved the process of victim compensation services.

We look for ways to make us more efficient, especially with the computer system. We have also increased outreach in recent years.

7.
Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

We do not use any VOCA funds for administrative costs. All funds go to benefits.

8.
Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

We had paid for physical assault exams for minors when there was suspicion of child abuse. This benefit expired in 2019. This benefit was legislatively restored for the 2020-2021 biennium. Wage loss for parents who take their minor children to medical/mental or criminal justice appointments was implemented. The period to file claims timely increased from two years to three years.

9.
Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

During Legislative session (January thru April), we meet weekly with stakeholders to discuss proposed bills and other issues. We also have regular training sessions and work with prosecutors at all levels to obtain police reports on a timely basis. We also work closely with prosecutors to award restitution to CVC for claim cost, thereby holding offenders responsible for the costs.

10.
Please explain any public outreach efforts to improve awareness of your program.

Our program participates in several victim services committees such as theDepartment of Corrections victim counsel, which is a group of system and community based advocates and state programs to discuss victim needs and barriers to services. We provide outreach to any advocacy group wanting formal training or informational meetings about our program. We participate in statewide events to bring knowledge of our program to the public, such as national night out, and having a stand at the educational pavilion at our state fair. Since March 2020, we have all been finding different ways to meet the needs of victims, while working during a pandemic. Our staff has worked with our stakeholders in order to meet training and education needs in a virtual environment.

11.
Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

We measure average days from bill received to bill paid. For Federal Fiscal Year 2020, the average was 24 days. We dedicated extra effort to reducing the backlog in December 2019, and this has improved the payment process. As stated above, we continue to have a lot of turnover, and much of this is in the bill paying unit. We continue to train new employees.

12.   **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

We continue to look for ways to meet the challenges of serving victims better.