

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Department of Administration State of Alaska

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	45	47	41	62	195
Asian	3	4	4	1	12
Black or African American	6	6	6	5	23
Hispanic or Latino	2	3	7	0	12
Native Hawaiian or Other Pacific Islander	6	3	1	1	11
White Non-Latino or Caucasian	49	49	46	61	205
Some Other Race	3	3	1	0	7
Multiple Races	3	2	2	5	12
Not Reported	27	31	18	20	96
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	144	148	126	155	573
B. GENDER					
Male	52	92	29	51	224
Female	86	45	93	101	325
Not Reported	6	11	4	3	24
Not Tracked	0	0	0	0	0
Gender Total	144	148	126	155	573
C. AGE					
Age 0- 12	11	18	6	30	65
Age 13- 17	4	7	3	19	33
Age 18- 24	12	8	7	14	41
Age 25- 59	41	49	51	40	181
Age 60 and Older	5	2	2	10	19
Not Reported	71	64	57	42	234
Not Tracked	0	0	0	0	0
Age Total	144	148	126	155	573

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	6	9	10	2	27
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	3	0	4
D. Incomplete information	14	51	185	79	329
E. Contributory misconduct	1	0	5	5	11
F. Ineligible crime	0	5	13	6	24
G. Ineligible application	12	16	17	9	54
Other	0	-	0	-	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	23	\$ 0	\$ 0	\$ 4,344	\$ 0	\$ 203	\$ 4,468	\$ 4,484	\$ 144		\$ 2,960	\$ 1,964	\$ 18,566	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 570	\$ 0	\$ 0		\$ 0	\$ 0	\$ 570	0	1		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 1,000	\$ 1,000	\$ 1,000	0	0		0	0
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 380	\$ 0	\$ 0	\$ 28,215	\$ 2,492	\$ 0	\$ 0	\$ 1,632	\$ 730	\$ 33,449	0	20		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 445	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 445	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	15	\$ 0	\$ 0	\$ 1,602	\$ 37,418	\$ 0	\$ 1,145	\$ 0	\$ 0		\$ 1,703	\$ 0	\$ 41,867	0	4	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 600	\$ 0	\$ 0		\$ 0	\$ 0	\$ 600	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 220	\$ 910	\$ 0	\$ 144	\$ 0	\$ 0	\$ 0	\$ 1,274	0	0	0	0	0
Stalking																		
Terrorism																		
Total	74	\$ 0	\$ 0	\$ 6,325	\$ 37,418	\$ 868	\$ 35,908	\$ 6,976	\$ 288	\$ 0	\$ 6,295	\$ 3,694	\$ 97,772	0	25	0	0	0

* Other expense explanations

Assault Security equipment and services for victim safety
 Child Pornography Security equipment and services for victim safety
 Child Sexual Abuse Security equipment and services for victim safety

You added "Other" crime types: Attempted Murder

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		\$ 0		\$ 8,000	0	2	0	0	0
Assault	27	\$ 0	\$ 0	\$ 1,776	\$ 0	\$ 13,369	\$ 4,660	\$ 24,672	\$ 508		\$ 0	\$ 1,129	\$ 46,114	0	14	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 369	\$ 0	\$ 0		\$ 0	\$ 0	\$ 369	0	1	0	0	0
Child Pornography																		
Child Sexual Abuse	31	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 39,102	\$ 1,923	\$ 0	\$ 0	\$ 23	\$ 782	\$ 41,830	0	4	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	20	\$ 962	\$ 0	\$ 1,196	\$ 42,274	\$ 0	\$ 6,110	\$ 3,098	\$ 0		\$ 3,605	\$ 0	\$ 57,244	0	2	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 600	\$ 0	\$ 0		\$ 0	\$ 0	\$ 600	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	6	\$ 0	\$ 0	\$ 817	\$ 0	\$ 0	\$ 2,612	\$ 4,109	\$ 0	\$ 0	\$ 167		\$ 7,705	0	2	0	0	0
Stalking																		
Terrorism																		
Total	88	\$ 5,962	\$ 0	\$ 3,789	\$ 42,274	\$ 13,369	\$ 53,453	\$ 36,802	\$ 508	\$ 0	\$ 3,795	\$ 1,911	\$ 161,862	0	25	0	0	0

*** Other expense explanations**
 Assault Security Equipment and Services
 Child Sexual Abuse Security Equipment and Services

You added "Other" crime types: Exploitation of Minor - one application- Economic Support paid \$436.04

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	31	\$ 0	\$ 0	\$ 3,893	\$ 0	\$ 9,550	\$ 9,136	\$ 10,970	\$ 144		\$ 1,189	\$ 3,370	\$ 38,253	0	21	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 420	\$ 0	\$ 0	\$ 25,677	\$ 3,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 29,097	0	15		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 310	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 310	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	41	\$ 685	\$ 0	\$ 8,751	\$ 61,986	\$ 0	\$ 2,913	\$ 1,985	\$ 0		\$ 19,210		\$ 95,531	0	23	0	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,695	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,695	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	5	\$ 0	\$ 0	\$ 1,003	\$ 0	\$ 3,164	\$ 1,690	\$ 1,848	\$ 144	\$ 0	\$ 0	\$ 0	\$ 7,849	0	0	0	0	0
Stalking																		
Terrorism																		
Total	109	\$ 685	\$ 0	\$ 14,068	\$ 61,986	\$ 13,024	\$ 44,111	\$ 17,803	\$ 288	\$ 0	\$ 20,399	\$ 3,370	\$ 175,734	0	59	0	0	0

* Other expense explanations

Assault Security Equipment and Services

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 2,930	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,930	0	0	0	0	0
Assault	32	\$ 0	\$ 0	\$ 1,806	\$ 0	\$ 52,404	\$ 9,170	\$ 9,395	\$ 0		\$ 7,390	\$ 0	\$ 80,165	0	11	1	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	22	\$ 0	\$ 0	\$ 554	\$ 0	\$ 0	\$ 17,672	\$ 0	\$ 500	\$ 0	\$ 0	\$ 169	\$ 18,895	0	7		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 268	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 268	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide																		
Human Trafficking																		
Kidnapping	3	\$ 0	\$ 0	\$ 2,516	\$ 0	\$ 0	\$ 1,400	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,916	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	5	\$ 0	\$ 0	\$ 357	\$ 0	\$ 2,892	\$ 1,615	\$ 2,985	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,849	0	1	0	0	0
Stalking																		
Terrorism																		
Total	64	\$ 0	\$ 0	\$ 5,233	\$ 2,930	\$ 55,565	\$ 29,857	\$ 12,380	\$ 500	\$ 0	\$ 7,390	\$ 169	\$ 114,024	0	19	1	0	0

*** Other expense explanations**
 Child Sexual Abuse Security Equipment- Camera & Key Pad

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 5,000	\$ 0	\$ 0	\$ 2,930	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 0	\$ 0	\$ 10,930	0	2	0	0	0	
Assault	113	\$ 0	\$ 0	\$ 11,819	\$ 0	\$ 75,526	\$ 27,434	\$ 49,521	\$ 796	\$ 11,539	\$ 6,463	\$ 183,098	0	46	1	0	0	
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 939	\$ 0	\$ 0	\$ 0	\$ 0	\$ 939	0	2		0	0	
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 1,000	0	0		0	0	
Child Sexual Abuse	111	\$ 0	\$ 0	\$ 1,354	\$ 0	\$ 0	\$ 110,666	\$ 7,415	\$ 500	\$ 0	\$ 1,655	\$ 1,681	\$ 123,271	0	46		0	
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,023	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,023	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	76	\$ 1,647	\$ 0	\$ 11,549	\$ 141,678	\$ 0	\$ 10,168	\$ 5,083	\$ 0	\$ 24,518	\$ 0	\$ 194,642	0	29	0	0	0	
Human Trafficking																		
Kidnapping	7	\$ 0	\$ 0	\$ 2,516	\$ 0	\$ 0	\$ 7,295	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,811	0	0	0	0	0	
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	19	\$ 0	\$ 0	\$ 2,177	\$ 0	\$ 6,276	\$ 6,827	\$ 8,942	\$ 288	\$ 0	\$ 167	\$ 24,677	0	3	0	0	0	
Stalking																		
Terrorism																		
Total	335	\$ 6,647	\$ 0	\$ 29,415	\$ 144,608	\$ 82,825	\$ 163,330	\$ 73,961	\$ 1,584	\$ 0	\$ 37,879	\$ 9,144	\$ 549,392	0	128	1	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
No significant change from previous reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 69

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Alaska has a centralized office that processes applications statewide. The Office is now located in the largest population center of the state. The Paralegal receives applications and enters them into the database. Immediately, law enforcement documentation is request to confirm that a violent crime was committed. After receiving law enforcement documentation, the Paralegal prepares the summary for the Board. The Executive Director reviews the summary and when necessary, discusses with the Paralegal before submission to the Board. When summary of the case/claim is finalized by the Board and submitted to the Board for consideration. The focus for this reporting period was to train the new Paralegal and improve summaries. Another focus was to improve processing time, to reduce the amount of time from entry into the database to Board decision.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The COVID pandemic, understaffing, staff turnover and undergoing a state hiring process to replace staff negatively impacted our ability to do outreach and train others with regard to our program. In addition, the program was being audited by the US Department of Justice, Inspector General's office and complying with the extensive requests for documents and information consumed a lot of staff time. Overall, the major obstacle is the severe shortage of personnel to carry out the mission of the Alaska Violent Crimes Compensation Board.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Our office is in constant contact via email with the US Attorney s office and places a high priority in processing requests from this office. Several last minute requests were received for travel to attend trial and/or sentencing and those were processed within 48 hours. Usually, the US Attorney's office provides this office with all of the needed information to process applications and/or requests.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
During this reporting period the Executive Director was working on developing comprehensive internal policies for the office. In addition, there was an effort to reduce the processing time, from entering applications into the database to Board decision (approval or denial). There was success and the processing time was reduced to an average of 72 days for Board approvals and the historical average for the past ten years (state fiscal years 2011 to 2020) was 98 days. Thus, the reduction(72 days) is 72% of the ten year average of 98 days for processing applications that were approved by the Board. For denials, significant progress was made also made. The historical average time for denials was an average of 106 days and during this reporting period it was reduced to an average of 42 days (45% of the historical 106 average days).
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds were not actually utilized. Usually, these funds are used by our program for attendance in the annual training conference but that was held virtually at no cost. However, during this reporting period definitive plans were made to use these funds to upgrade the CCVC claims database. These upgrades will be important in implementing integrity and efficiency measures.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
The Commissioner of the Department of Public Safety has announced an initiative to have more State Troopers in the outlying areas (or the "bush") of the state. This will result in more referrals from villages and towns that are outside of the major population centers. The office is receiving more applications from villages, towns in the outlying areas of the state.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The office coordinates on a daily basis with prosecutors, law enforcement, courts, U.S. Attorney's offices, tribal systems to assist victims of violent crimes and when possible, reduce barriers. If an applicant is having difficulties in completing the application, we often recommend that they contact a Victim Advocate office and provide contact information. On several occasions, the Executive Director assisted applicants that spoke only Spanish.

10. **Please explain any public outreach efforts to improve awareness of your program.**

No significant public outreach efforts were conducted for several reasons: 1. COVID pandemic 2. Staff Turnover 3. Responding to the federal auditors 4. Severe understaffing

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Historically, the Alaska Violent Crimes Compensation Board has set forth two performance measures for the Governor's annual budget. The negotiating down of medical bills and processing time for applications. The latter was discussed in detail and is set forth in the Budget narrative. With regard to medical bills, the following is a summary of that effort. Medical bills exceeding \$2,500 are negotiated and sixty percent (60%) of the bill is paid. In state fiscal year 2021 (July 1, 2020 to June 30, 2021)., there were five negotiated medical bills which resulted in savings of \$16,841. This represents a 100% success rate in negotiating with medical providers but is a dramatic decrease from previous years. The cause for this decline is that the Medicaid program was expanded dramatically during the past several years. Therefore, more and more individuals are applying for and are approved for Medicaid benefits, which pays first medical bills. As a result, the office is paying less medical bills than in past years. However, the Violent Crimes Compensation Board continues to achieve a consistently high success rate in negotiating with medical providers and will continue to seek savings.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Adding more state staff in the office of the Alaska Violent Crimes Compensation Board is needed to serve better victims. Additional staff would allow for an aggressive outreach and informational campaign. It would also allow staff to conduct training sessions for victim advocates, law enforcement, etc.