

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Connecticut Judicial Branch
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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2020:
- Q2: Jan-Mar 2021:
- Q3: Apr-Jun 2021:
- Q4: Jul-Sep 2021:
- Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2020:
- Q2: Jan-Mar 2021:
- Q3: Apr-Jun 2021:
- Q4: Jul-Sep 2021:
- Annual:

3. Victim Demographics		Number of Victims				
Population	Q1	Q2	Q3	Q4	Annual	
A. RACE/ETHNICITY						
American Indian or Alaska Native	2	0	0	3	5	
Asian	3	5	8	4	20	
Black or African American	87	87	116	104	394	
Hispanic or Latino	82	88	119	157	446	
Native Hawaiian or Other Pacific Islander	0	0	0	1	1	
White Non-Latino or Caucasian	102	129	147	171	549	
Some Other Race	9	3	10	12	34	
Multiple Races	19	11	28	27	85	
Not Reported	75	62	98	93	328	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	379	385	526	572	1862	
B. GENDER						
Male	121	107	139	158	525	
Female	241	273	373	408	1295	
Not Reported	17	5	14	6	42	
Not Tracked	0	0	0	0	0	
Gender Total	379	385	526	572	1862	
C. AGE						
Age 0- 12	52	65	102	98	317	
Age 13- 17	27	44	43	54	168	
Age 18- 24	55	52	58	66	231	
Age 25- 59	228	210	304	336	1078	
Age 60 and Older	16	14	17	17	64	
Not Reported	1	0	2	1	4	
Not Tracked	0	0	0	0	0	
Age Total	379	385	526	572	1862	

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	3	12	7	24
B. Failure to report to police	1	1	1	0	3
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	13	9	18	14	54
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	9	5	12	29	55
F. Ineligible crime	9	4	16	8	37
G. Ineligible application	16	11	15	23	65
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 75	NA	\$ 0		\$ 0	\$ 0	\$ 75	0	1	0	0	0
Assault	89	\$ 2,119	\$ 0	\$ 34,776	\$ 0	\$ 112,303	\$ 38,842	NA	\$ 0		\$ 228	\$ 0	\$ 188,268	0	61	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 140	0	0	0	0	NA
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 3,308	\$ 0	\$ 396	\$ 2,633	NA	\$ 0		\$ 45	\$ 0	\$ 6,383	0	6		0	NA
Child Pornography																		
Child Sexual Abuse	47	\$ 0	\$ 0	\$ 9,337	\$ 0	\$ 13,654	\$ 47,804	NA	\$ 0	NA	\$ 2,217	\$ 0	\$ 73,012	0	16		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,181	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 10,181	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	66	\$ 1,000	\$ 0	\$ 90,018	\$ 160,050	\$ 3,860	\$ 9,994	NA	\$ 0		\$ 98	\$ 0	\$ 265,020	0	7	0	0	1
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 90	NA	\$ 0		\$ 0	\$ 0	\$ 90	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 780	\$ 0	\$ 953	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,732	0	0	0	0	NA
Robbery	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 200	\$ 2,420	NA	\$ 0		\$ 0	\$ 0	\$ 2,620	0	1	0	0	NA
Sexual Assault	32	\$ 0	\$ 0	\$ 9,748	\$ 0	\$ 6,441	\$ 31,111	NA	\$ 0	NA	\$ 0	\$ 0	\$ 47,301	0	16	0	0	NA
Stalking																		
Terrorism																		
Total	254	\$ 3,119	\$ 0	\$ 147,967	\$ 160,050	\$ 148,128	\$ 132,970	\$ 0	\$ 0	NA	\$ 2,588	\$ 0	\$ 594,822	0	108	0	0	1

You added "Other" crime types: Child Witness to Domestic Violence - 4 paid claims \$677.50 for Medical and \$300.00 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	80	\$ 1,197	\$ 0	\$ 25,146	\$ 0	\$ 62,461	\$ 19,444	NA	\$ 0		\$ 0	\$ 0	\$ 108,247	0	59	0	1	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,500	NA	\$ 0		\$ 0	\$ 0	\$ 4,500	0	0	0	0	NA
Child Physical Abuse/Neglect	9	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,511	\$ 5,253	NA	\$ 0		\$ 0	\$ 0	\$ 6,764	0	7		0	NA
Child Pornography																		
Child Sexual Abuse	36	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,208	\$ 31,643	NA	\$ 0	NA	\$ 0	\$ 0	\$ 36,850	0	19		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,987	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,987	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	65	\$ 0	\$ 0	\$ 198,682	\$ 139,203	\$ 0	\$ 18,568	NA	\$ 0		\$ 290	\$ 0	\$ 356,743	0	8	0	0	5
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 202	NA	\$ 0		\$ 0	\$ 0	\$ 202	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,105	NA	\$ 0		\$ 0	\$ 0	\$ 1,105	0	0	0	0	NA
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,388	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 5,388	0	0	0	0	NA
Robbery	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,298	\$ 1,400	NA	\$ 0		\$ 0	\$ 0	\$ 2,698	0	0	0	0	NA
Sexual Assault	30	\$ 0	\$ 0	\$ 7,671	\$ 0	\$ 8,729	\$ 20,435	NA	\$ 0	NA	\$ 0	\$ 0	\$ 36,835	0	16	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,817	NA	\$ 0		\$ 0	\$ 0	\$ 1,817	0	1	0	0	NA
Terrorism																		
Total	232	\$ 1,197	\$ 0	\$ 231,500	\$ 139,203	\$ 86,581	\$ 104,366	NA	\$ 0	NA	\$ 290	\$ 0	\$ 563,137	0	110	0	1	5

You added "Other" crime types: Child Witness to Domestic Violence - 3 paid claims \$1,967.86 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	78	\$ 0	\$ 0	\$ 15,298	\$ 0	\$ 113,581	\$ 15,761	NA	\$ 0		\$ 0	\$ 0	\$ 144,640	0	55	0	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,900	NA	\$ 0		\$ 0	\$ 0	\$ 3,900	0	0	0	0	NA
Child Physical Abuse/Neglect	10	\$ 130	\$ 0	\$ 1,349	\$ 0	\$ 605	\$ 2,463	NA	\$ 0		\$ 0	\$ 0	\$ 4,547	0	10		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 464	NA	\$ 0		\$ 0	\$ 0	\$ 464	0	0		0	NA
Child Sexual Abuse	42	\$ 0	\$ 0	\$ 4,006	\$ 0	\$ 10,401	\$ 25,221	NA	\$ 0	NA	\$ 0	\$ 0	\$ 39,628	0	14		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 15,000	\$ 0	\$ 1,406	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 16,406	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	57	\$ 0	\$ 0	\$ 130,128	\$ 143,090	\$ 0	\$ 3,901	NA	\$ 0		\$ 2,365	\$ 0	\$ 279,485	0	8	0	0	5
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	\$ 124	NA	\$ 0		\$ 0	\$ 0	\$ 149	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 507	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 507	0	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 469	\$ 150	NA	\$ 0		\$ 0	\$ 0	\$ 619	0	0	0	0	NA
Sexual Assault	30	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,383	\$ 18,319	NA	\$ 0	NA	\$ 0	\$ 0	\$ 23,703	0	10	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 210	NA	\$ 0		\$ 0	\$ 0	\$ 210	0	1	0	0	NA
Terrorism																		
Total	227	\$ 130	\$ 0	\$ 165,781	\$ 143,090	\$ 132,377	\$ 70,514	NA	\$ 0	NA	\$ 2,365	\$ 0	\$ 514,257	0	98	0	0	5

You added "Other" crime types: Child Witness to Domestic Violence - 4 paid claims \$410.00 for Medical and \$2,716.45 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	106	\$ 1,000	\$ 0	\$ 62,680	\$ 0	\$ 160,127	\$ 34,277	NA	\$ 0		\$ 25	\$ 0	\$ 258,109	0	78	0	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 88	\$ 3,218	NA	\$ 0		\$ 0	\$ 0	\$ 3,305	0	5		0	NA
Child Pornography																		
Child Sexual Abuse	42	\$ 1,023	\$ 4,625	\$ 171	\$ 0	\$ 3,763	\$ 27,278	NA	\$ 0	NA	\$ 114	\$ 0	\$ 36,974	0	18		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,544	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 3,544	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	70	\$ 0	\$ 0	\$ 238,458	\$ 129,473	\$ 200	\$ 9,255	NA	\$ 0		\$ 2,770	\$ 0	\$ 380,155	0	8	0	0	3
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 185	NA	\$ 0		\$ 0	\$ 0	\$ 185	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 817	NA	\$ 0		\$ 0	\$ 0	\$ 817	0	0	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 11,723	\$ 0	\$ 8,669	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 20,393	0	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 96	\$ 100	NA	\$ 0		\$ 0	\$ 0	\$ 196	0	0	0	0	NA
Sexual Assault	35	\$ 0	\$ 0	\$ 640	\$ 0	\$ 8,276	\$ 20,780	NA	\$ 45	NA	\$ 418	\$ 0	\$ 30,159	0	10	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 600	NA	\$ 0		\$ 0	\$ 0	\$ 600	0	1	0	0	NA
Terrorism																		
Total	268	\$ 2,023	\$ 4,625	\$ 313,672	\$ 129,473	\$ 184,763	\$ 96,510	NA	\$ 45	NA	\$ 3,327	\$ 0	\$ 734,436	0	120	0	0	3

You added "Other" crime types: Child Witness to Domestic Violence - 1 paid claim \$676.46 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 75	NA	\$ 0		\$ 0	\$ 0	\$ 75	0	1	0	0	0
Assault	353	\$ 4,316	\$ 0	\$ 137,900	\$ 0	\$ 448,472	\$ 108,324	NA	\$ 0		\$ 253	\$ 0	\$ 699,264	0	253	0	1	0
Burglary	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 8,400	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,540	0	0	0	0	NA
Child Physical Abuse/Neglect	31	\$ 130	\$ 0	\$ 4,657	\$ 0	\$ 2,600	\$ 13,567	NA	\$ 0		\$ 45	\$ 0	\$ 20,999	0	28		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 464	NA	\$ 0		\$ 0	\$ 0	\$ 464	0	0		0	NA
Child Sexual Abuse	167	\$ 1,023	\$ 4,625	\$ 13,513	\$ 0	\$ 33,026	\$ 131,946	NA	\$ 0	NA	\$ 2,331	\$ 0	\$ 186,464	0	67		0	NA
DUI/DWI	6	\$ 0	\$ 0	\$ 15,000	\$ 0	\$ 17,117	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 32,117	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	258	\$ 1,000	\$ 0	\$ 657,287	\$ 571,815	\$ 4,060	\$ 41,718	NA	\$ 0		\$ 5,524	\$ 0	\$ 1,281,403	0	31	0	0	14
Human Trafficking	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	\$ 601	NA	\$ 0		\$ 0	\$ 0	\$ 626	0	0	0	0	NA
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,922	NA	\$ 0		\$ 0	\$ 0	\$ 1,922	0	0	0	0	0
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 12,503	\$ 0	\$ 15,516	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 28,019	0	0	0	0	NA
Robbery	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,063	\$ 4,070	NA	\$ 0		\$ 0	\$ 0	\$ 6,133	0	1	0	0	NA
Sexual Assault	127	\$ 0	\$ 0	\$ 18,060	\$ 0	\$ 28,829	\$ 90,646	NA	\$ 45	NA	\$ 418	\$ 0	\$ 137,998	0	52	0	0	NA
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,627	NA	\$ 0		\$ 0	\$ 0	\$ 2,627	0	3	0	0	NA
Terrorism																		
Total	981	\$ 6,468	\$ 4,625	\$ 858,919	\$ 571,815	\$ 551,849	\$ 404,360	\$ 0	\$ 45	NA	\$ 8,570	\$ 0	\$ 2,406,652	0	436	0	1	14

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The State of Connecticut Office of Victim Services (OVS) Victim Compensation Program experienced a 46.8% increase in the number of new applications received during FFY 2021 compared to FFY 2020 and a 23.1% increase compared to FFY 2019 (pre-pandemic). Applications received by OVS increased significantly during the year as COVID-19 related stay-at-home orders were lifted. There was an overall increase in crime, especially homicides, in FFY 2021 as compared to FFY 2020.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 146

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The office clerk verifies that all applications have been signed and that the application is not a duplicate application. The clerk enters the application into the claims processing database, and will send a letter of acknowledgement to the claimant or representing attorney. The claims examiners develop each claim received by requesting information from the claimant or representing attorney, law enforcement agencies, employers, and service providers to ensure that eligibility for victim compensation is met. The claims examiner will follow-up on each file to review if OVS received the requested information. If the requested information has not been received, the claims examiner will continue requesting the information. If there is no response after the fourth and final request, the claims examiner will seek the information from the claimant or representing attorney. Once all the needed information is received, the claims examiner recommends a determination on the compensability of the claim. The recommendations are: Approved with Pay (met eligibility criteria and there are compensable expenses), Approved without Pay for personal injury and survivor benefit claims, or Administrative Closure for emotional injury claims (met eligibility criteria but there are no compensable expenses at the point of decision) or Non-Compensable (claim does not meet eligibility criteria). For recommendations of Approved with Pay, the claims examiner also recommends the amount of compensation to be awarded for the expenses and losses that were submitted by the claimant. Emotional Injury Claims: Emotional harm is defined in C.G.S. 54-201 (6) as a mental or emotional impairment that requires treatment through services and that is directly attributable to a threat of (A) physical injury, as defined in subdivision (3) of Section 53a-3, or (B) death to the affected person. For eligible emotional injury claims, if a claimant has not received treatment, and they have no expenses for reimbursement, OVS will administratively close the claim because OVS cannot officially make a decision until there is treatment. A letter is sent to the claimant stating because OVS did not receive information showing medical treatment due to the emotional injury, at this time, we are unable to fully process the claim. Once information is received showing treatment related to the emotional injury, OVS will re-open the claim. A claims supervisor, victim services supervisor, or OVS's Judicial Legal Counsel reviews the eligibility recommendation, expenses, and losses to ensure that relevant policies and statutes were followed. If additional information is needed, the file will be returned to the claims examiner. If the claim has all the needed information, a written decision, or administrative closure letter for emotional injury claims, is forwarded to the claimant or representing attorney. The claims supervisor or victim services supervisor reviews all claims for potential recovery opportunities. When OVS receives information regarding pending civil settlements concerning claimants awarded compensation, the claimant and the claimant's attorney, if applicable, will receive a letter indicating the amount owed to satisfy OVS's recovery right. If the case is pending in civil court with the State of Connecticut Judicial Branch, the claims supervisor, or victim services supervisor will subscribe with the State of Connecticut Judicial Branch to receive civil case notifications. If there is a pending criminal case, the claims supervisor or victim services supervisor will register with CT SAVIN to receive criminal case notifications. Once the case is disposed, and if probation is ordered, OVS will review the order to determine if restitution is a condition of probation. If restitution is a condition of probation, and OVS made payments, OVS will contact the probation officer requesting that if any restitution is paid, an account be created for OVS to receive any restitution payments.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 576

B. Number of victim satisfaction surveys completed during the reporting period. 94

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 77

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

During the report period, OVS receive an additional 600 applications for compensation compared to FFY 2020. OVS noted that the number of applications received from, or referred by, community-based victim services programs increased by over 470 claims. This represents a 62% increase in the number of referrals from community programs compared to FFY 2020. OVS has provided numerous outreach and training activities to service providers, and the results can be seen with the increase in applications from their program clients.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

OVS assists victims of federal crime if they meet our eligibility criteria. OVS works closely with the Connecticut FBI Victim Specialist and the U.S. Department of Justice Victim-Witness Coordinator to coordinate benefits and to obtain crime information for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

During the report period, OVS met virtually with the VOCA-VA funded Connecticut Coalition Against Domestic Violence s (CCADV) Work Group to identify and address issues and trends from the victim compensation applications received from the CCADV member programs. OVS conducted virtual trainings with member program victim advocates to address specific issues regarding the applications they submitted, and to provided more focused training on the OVS Victim Compensation Program. These trainings also allowed OVS to address issues that were specific to each member program.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds were used to purchase laptop computers for the two Victim Compensation Unit Supervisors during the report period. The laptops enable them to work remotely during the COVID-19 pandemic.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

During the report period, two of the statutes that govern the OVS Crime Victim Compensation Program were amended. 1. In cases of sexual assault and human trafficking, the criminal incident(s) does not have to be reported to law enforcement. OVS may consider a claim eligible if a disclosure of the incident was made to certain professionals as defined in statute. A legislative change, effective for applications received after June 16, 2021, added employees of child advocacy centers to the professionals list. In child advocacy centers, professionals that work with the victim and their relatives have many different job titles, that did not always match the list of professionals in the statute. With this statute change, the victim does not have to disclose to another source if they have already been working with and disclosed the incident to the child advocacy center employee. This statute change allows OVS to obtain the disclosure timelier, and the victim does not have to go through the process of disclosing the incident to another professional. 2. In cases of domestic violence, the criminal incident(s) does not have to be reported to law enforcement. Prior to June 16, 2021, OVS could only consider a claim eligible if a disclosure of the incident was limited to a certified domestic violence counselor, a certified sexual assault counselor, or when a restraining order or civil protection order was granted in Superior Court. A legislative change, effective for applications received after June 16, 2021, expanded the list of professionals that domestic violence victims may disclose to, to match the sexual assault and human trafficking list of professionals. OVS can now accept disclosures for domestic violence victims from many more professionals to assist OVS with determining the eligibility of a claim.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

OVS Compensation staff work closely with OVS court-based Victim Services Advocates to obtain crime information, when necessary, and/or court proceedings dates, from the State s Attorney s office. OVS contacts law enforcement agencies yearly to confirm that we have their most updated contact information. We also send the agencies a list of our current forms/publications to confirm they have our most recent information and ask them what forms/publications they need. OVS staff also teaches a four-hour program at Connecticut municipal and state police department training academies.

10. **Please explain any public outreach efforts to improve awareness of your program.**

New and current VOCA Victim Assistance-funded contractor staff attended trainings on the OVS Compensation Program during the report period. All trainings were held virtually. Materials related to the Compensation Program were emailed to attendees prior to each training. Throughout the report period, materials on the Compensation Program continued to be distributed to the agencies. OVS issued a public service announcement about the victim compensation program to coincide with National Crime Victims Rights Week. The announcement was issued in English and in Spanish for distribution to radio stations throughout Connecticut.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcome measures that have not already been reported in this submission.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.