# Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2020 - September 30, 2021

## **GRANTEE INFORMATION**

ORGANIZATION NAME: Delaware Victim Compensation Assistance Program

POC NAME: Paige Schmittinger

POC EMAIL: irina.lagaccia@state.de.us

POC PHONE:

## POPULATION DEMOGRAPHICS

Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:	296
Q2: Jan-Mar 2021:	278
Q3: Apr-Jun 2021:	303
Q4: Jul-Sep 2021:	368
Annual:	1,245

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:	286
Q2: Jan-Mar 2021:	271
Q3: Apr-Jun 2021:	301
Q4: Jul-Sep 2021:	357
Annual:	1,215

3. Victim Demographics					
Population	Q1	Nu Q2	mber o	of Viction Q4	ms Annual
A. RACE/ETHNICITY				_	_
American Indian or Alaska Native	0	2	0	0	2
Asian	0	0	0	0	0
Black or African American	152	139	166	204	661
Hispanic or Latino	35	35	44	50	164
Native Hawaiian or Other Pacific Islander	3	3	2	1	9
White Non-Latino or Caucasian	77	73	79	89	318
Some Other Race	4	3	2	4	13
Multiple Races	0	0	0	0	0
Not Reported	15	16	8	9	48
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	286	271	301	357	1215
B. GENDER					
Male	94	70	95	121	380
Female	192	201	206	236	835
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	286	271	301	357	1215
C. AGE					
Age 0- 12	27	29	16	28	100
Age 13- 17	15	18	9	20	62
Age 18- 24	42	45	52	54	193
Age 25- 59	181	168	205	220	774
Age 60 and Older	20	11	18	32	81
Not Reported	1	0	1	3	5
Not Tracked	0	0	0	0	0
Age Total	286	271	301	357	1215

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# PERFORMANCE MEASURES

4.	Based on your program's of indicate if	general procedure,	7.	Number of applications approved) during the rep	denied/closed. (i.e., appli porting period.	cations	that	were	not						
	Q1: Oct-Dec 2020:			Q1: Oct-Dec 2020:	34										
	Victims and indirect victimas separate applications	s generally count		Q2: Jan-Mar 2021:	31										
	Q2: Jan-Mar 2021:			Q3: Apr-Jun 2021:	27										
	Victims and indirect victim as separate applications	s generally count		Q4: Jul-Sep 2021: Annual:	47 139										
	Q3: Apr-Jun 2021:				or close status applicabl	e for th	e re	nort	ina n	eriod:					
	Victims and indirect victim as separate applications	s generally count		` '	pulation	١	Num	ber o	of Victims Q4 Annual						
	Q4: Jul-Sep 2021:			A. Application not filed	2	1	1	2	6						
	Victims and indirect victim	s generally count		B. Failure to report to pe	olice	1	0	0	0	1					
5.	as separate applications  Number of new application	ns received during		C. Failure to cooperate victim/witness coordina required by program	with law enforcement,	9	4	4	6	23					
	the reporting period	· ·		D. Incomplete informati	on	1	0	0	5	6					
	Q1: Oct-Dec 2020:	265		E. Contributory miscond		11	12	6	10	39					
	Q2: Jan-Mar 2021:	259		·	auci										
	Q3: Apr-Jun 2021:	282		F. Ineligible crime		3	0	5	13	21					
	Q4: Jul-Sep 2021:	340		G. Ineligible application		5	14	11	8	38					
	Annual:	1,146		Other Denial explanation:		2	0	0	3	5					
6.	Number of applications <b>ap</b> reporting period.	proved during the			withdraw, victim is incarce on, victim requested to wi		applio	catio	n						
	Q1: Oct-Dec 2020:	235	0	Number of applications	received for Sexual Assau	lt Caran	oio F		inatia						
	Q2: Jan-Mar 2021:	220	0.	during the reporting peri		il Foreit	SIC E	хап	IIIaliC	115					
	Q3: Apr-Jun 2021:	235		Q1: Oct-Dec 2020: Not	applicable										
	Q4: Jul-Sep 2021:	266		to my state's process											
	Annual:	956		Q2: Jan-Mar 2021: Not to my state's process	applicable										
				Q3: Apr-Jun 2021: Not to my state's process	applicable										
				Q4: Jul-Sep 2021: Not a to my state's process	applicable										
				Annual:	0										

PAYMENT STATISTICS BY CRIME TYPE Q	tr:1																	
					E	XPENSE TYP	ES PAID (in d	ollars)								CTIMIZATIONS A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Derivid	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$ 1,459	\$ 2,459	0	0	0	0	0
Assault	146	\$ 1,576	\$ 0	\$ 56,819	\$0	\$ 57,841	\$ 40,123	\$ 92,815	\$ 100		\$ 45	\$ 12,373	\$ 261,692	0	73	5	0	0
Burglary	8	\$ 966	\$ 0	\$0	\$0	\$ 155	\$ 5,334	\$ 750	\$ 0		\$ 0	\$ 4,352	\$ 11,557	0	1	0	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$0	\$ 2,677	\$ 0	\$0	\$0	\$0	\$ 0		\$ 0	\$ 0	\$ 2,677	0	1		0	0
Child Pornography																		
Child Sexual Abuse	54	\$ 0	\$0	\$ 3,000	\$ 0	\$ 0	\$ 31,905	\$ 2,600	\$ 0	\$ 8,637	\$ 0	\$ 0	\$ 46,142	0	3		0	0
DUI/DWI	1	\$0	\$ 0	\$0	\$0	\$ 1,645	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,645	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	21	\$ 0	\$0	\$ 136	\$ 67,375	\$ 0	\$ 1,892	\$ 2,400	\$ 0		\$ 0	\$ 2,000	\$ 73,802	0	0	0	0	0
Human Trafficking	1	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 228	\$ 0	\$ 228	0	0	0	0	0
Kidnapping	2	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 2,376	\$0	\$ 0		\$ 0	\$ 0	\$ 2,376	0	0	0	0	0
Other Vehicular Crimes	4	\$0	\$ 0	\$ 633	\$ 9,385	\$ 561	\$ 1,000	\$ 0	\$0		\$ 0	\$ 1,000	\$ 12,579	0	0	0	0	0
Robbery	28	\$ 0	\$ 0	\$ 269	\$ 0	\$ 6,648	\$ 16,027	\$ 6,712	\$ 0		\$0	\$ 2,366	\$ 32,022	0	0	0	0	0
Sexual Assault	38	\$0	\$ 0	\$0	\$0	\$ 5,631	\$ 19,001	\$ 4,369	\$ 0	\$ 14,146	\$ 0	\$ 400	\$ 43,546	0	5	0	0	0
Stalking	3	\$0	\$ 0	\$0	\$0	\$0	\$ 81	\$ 2,400	\$ 0		\$ 0	\$ 70	\$ 2,551	0	2	1	0	0
Terrorism																		
Total	308	\$ 2,542	\$ 0	\$ 63,533	\$ 76,760	\$ 72,481	\$ 117,739	\$ 113,046	\$ 100	\$ 22,783	\$ 273	\$ 24,020	\$ 493,276	0	85	6	0	0

Arson personal safety equipment

Assault personal safety equipment and change of locks

Burglary personal safety equipment

Homicide lost wages

Other Vehicular Reasonable expenses (for lost wages)

Robbery personal safety equipment

Sexual Assault personal safety equipment, vehicle towing

Stalking personal safety equipment

PAYMENT STATISTICS BY CRIME TYPE Q	tr:2																	
					EX	PENSE TYPE	S PAID (in do	ollars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 1,500	\$0		\$0	\$ 0	\$ 1,500	0	0	0	0	0
Assault	163	\$ 110	\$ 0	\$ 95,103	\$ 0	\$ 50,331	\$ 19,081	\$ 82,493	\$ 200		\$0	\$ 16,434	\$ 263,751	0	92	7	0	0
Burglary	12	\$ 508	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 1,500	\$0		\$0	\$ 9,779	\$ 11,787	0	3	2	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 2,636	\$ 0	\$ 0	\$0	\$ 0	\$ 0		\$0	\$ 0	\$ 2,636	0	1		0	0
Child Pornography																		
Child Sexual Abuse	41	\$ 0	\$ 0	\$ 12,000	\$ 0	\$ 200	\$ 17,278	\$ 4,216	\$0	\$ 23,654	\$0	\$ 996	\$ 58,345	0	2		0	0
DUI/DWI	2	\$ 0	\$ 0	\$0	\$ 0	\$ 412	\$0	\$ 1,457	\$0		\$0	\$ 0	\$ 1,870	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	19	\$ 0	\$ 0	\$ 2,275	\$ 66,745	\$ 0	\$ 240	\$ 1,491	\$0		\$0	\$ 0	\$ 70,750	0	1	1	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 1,610	\$ 0	\$0		\$0	\$ 0	\$ 1,610	0	0	0	0	0
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 633	\$ 5,000	\$ 18,428	\$ 2,375	\$ 0	\$0		\$0	\$ 0	\$ 26,436	0	0	0	0	0
Robbery	21	\$ 723	\$ 0	\$ 109	\$ 0	\$ 5,688	\$ 9,210	\$ 10,599	\$0		\$0	\$ 1,180	\$ 27,509	0	0	2	0	0
Sexual Assault	33	\$ 0	\$ 0	\$ 3,304	\$ 0	\$ 1,534	\$ 4,463	\$ 5,521	\$0	\$ 24,125	\$0	\$ 50	\$ 38,997	0	4	0	0	0
Stalking	6	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 1,001	\$ 1,017	\$0		\$0	\$ 290	\$ 2,308	0	4	1	0	0
Terrorism																		
Total	309	\$ 1,341	\$ 0	\$ 116,059	\$ 71,745	\$ 76,594	\$ 55,258	\$ 109,794	\$ 200	\$ 47,780	\$0	\$ 28,729	\$ 507,499	0	107	13	0	0

Assault personal safety property and change of locks
Burglary personal safety and change of locks

 Child Sexual Abuse
 personal safety property

 Robbery
 personal safety property

 Sexual Assault
 personal safety property

 Stalking
 personal safety property

PAYMENT STATISTICS BY CRIME TYPE Qu	r:3																	
					EXF	PENSE TYPES	PAID (in doll	ars)								CTIMIZATIONS A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	168	\$ 1,070	\$ 2,455	\$ 69,190	\$ 0	\$ 101,827	\$ 32,434	\$ 76,859	\$ 0		\$ 0	\$ 11,365	\$ 295,201	0	94	8	0	0
Burglary	14	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,240	\$ 0		\$ 0	\$ 4,183	\$ 15,423	0	3	1	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 2,759	\$ 0	\$ 1,890	\$ 0	\$ 1,425	\$ 0		\$ 0	\$ 0	\$ 6,074	0	2		0	0
Child Pornography																		
Child Sexual Abuse	38	\$ 0	\$ 0	\$ 537	\$ 0	\$ 0	\$ 18,906	\$ 2,381	\$ 0	\$ 6,449	\$ 0	\$0	\$ 28,273	0	3		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,059	\$ 0	\$0	\$ 0		\$ 0	\$0	\$ 1,059	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	27	\$ 0	\$0	\$ 136	\$ 97,280	\$ 976	\$ 1,498	\$ 3,900	\$ 0		\$0	\$0	\$ 103,790	0	0	1	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 0		\$ 386	\$0	\$ 386	0	0	0	0	0
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,350	\$0	\$ 0		\$0	\$0	\$ 1,350	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 633	\$ 2,500	\$ 4,927	\$ 2,075	\$0	\$ 0		\$0	\$0	\$ 10,135	0	0	0	0	0
Robbery	22	\$ 0	\$0	\$ 0	\$ 0	\$ 12,866	\$ 12,610	\$ 3,866	\$ 0		\$0	\$ 1,087	\$ 30,430	0	0	0	0	0
Sexual Assault	29	\$0	\$0	\$0	\$ 0	\$ 3,137	\$ 8,435	\$ 4,176	\$0	\$ 17,562	\$0	\$0	\$ 33,310	0	2	0	0	0
Stalking	4	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 817	\$ 175	\$0		\$ 0	\$ 130	\$ 1,122	0	3	0	0	0
Terrorism			$\overline{}$															
Total	316	\$ 2,070	\$ 2,455	\$ 73,254	\$ 99,780	\$ 126,682	\$ 78,125	\$ 103,022	\$0	\$ 24,011	\$ 386	\$ 16,765	\$ 526,552	0	107	10	0	0

Assault Personal safety equipment/change of locs

Burglary personal safety equipment Robbery personal safety equipment Stalking personal safety equipment

PAYMENT STATISTICS BY CRIME TYPE Qu	r:4																	
					EXF	PENSE TYPES	PAID (in dolla	rs)								CTIMIZATIONS A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Rolonce trat were Paid During the Reporting Period
Arson																		
Assault	164	\$ 5,660	\$ 0	\$ 101,687	\$ 0	\$ 88,834	\$ 41,065	\$ 55,763	\$ 0		\$ 43	\$ 14,124	\$ 307,176	0	88	13	0	0
Burglary	13	\$ 1,761	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,776	\$ 5,469	\$ 0		\$ 0	\$ 4,190	\$ 13,196	0	2	1	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$0	\$ 8,168	\$ 0	\$ 340	\$ 0	\$ 2,655	\$ 0		\$ 0	\$ 0	\$ 11,163	0	1		0	0
Child Pornography																		
Child Sexual Abuse	21	\$ 0	\$0	\$ 518	\$ 0	\$ 0	\$ 26,565	\$ 1,711	\$ 0	\$ 223	\$ 0	\$ 1,195	\$ 30,213	0	3		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	24	\$ 1,000	\$ 0	\$ 91	\$ 78,184	\$ 0	\$ 1,232	\$ 1,394	\$ 0		\$ 0	\$ 350	\$ 82,250	0	3	1	0	0
Human Trafficking	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 0		\$ 276	\$0	\$ 276	0	0	0	0	0
Kidnapping	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 2,011	\$ 0		\$ 0	\$0	\$ 2,011	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 422	\$ 0	\$ 2,488	\$ 3,840	\$ 0	\$ 0		\$ 0	\$0	\$ 6,749	0	0	0	0	0
Robbery	22	\$0	\$ 0	\$ 0	\$ 0	\$ 1,305	\$ 16,498	\$ 9,628	\$ 0		\$ 0	\$ 992	\$ 28,423	0	3	0	0	0
Sexual Assault	18	\$0	\$0	\$ 338	\$0	\$ 2,675	\$ 9,848	\$ 1,851	\$ 0	\$ 4,976	\$ 0	\$0	\$ 19,687	0	4	1	0	0
Stalking	4	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 507	\$ 3,817	\$ 0		\$ 0	\$ 400	\$ 4,724	0	2	0	0	0
Terrorism			$\equiv$															
Total	276	\$ 8,421	\$ 0	\$ 111,223	\$ 78,184	\$ 95,641	\$ 101,331	\$ 84,299	\$ 0	\$ 5,199	\$ 319	\$ 21,250	\$ 505,868	0	106	16	0	0

Assault Personal Safety, change of locks, reasonable expenses, cost of towing and impoundment

Burglary personal safety property
Child Sexual Abuse personal safety property
Homicide Reasonable Expenses (lost wages)

Robbery personal safety
Stalking personal safety property

PAYMENT STATISTICS BY CRIME TYPE - Aggre	gated																	
					EXPE	ENSE TYPES F	AID (in dollar	s)							TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Derivid	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 2,500	\$ 0		\$ 0	\$ 1,459	\$ 3,959	0	0	0	0	0
Assault	641	\$ 8,417	\$ 2,455	\$ 322,799	\$ 0	\$ 298,834	\$ 132,703	\$ 307,929	\$ 299		\$ 88	\$ 54,296	\$ 1,127,820	0	347	33	0	0
Burglary	47	\$ 4,235	\$ 0	\$ 0	\$ 0	\$ 155	\$ 7,110	\$ 17,959	\$ 0		\$ 0	\$ 22,504	\$ 51,963	0	9	4	0	0
Child Physical Abuse/Neglect	8	\$ 0	\$ 0	\$ 16,240	\$ 0	\$ 2,230	\$0	\$ 4,080	\$ 0		\$ 0	\$0	\$ 22,550	0	5		0	0
Child Pornography																		
Child Sexual Abuse	154	\$ 0	\$ 0	\$ 16,054	\$ 0	\$ 200	\$ 94,656	\$ 10,908	\$0	\$ 38,964	\$ 0	\$ 2,191	\$ 162,973	0	11		0	0
DUI/DWI	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,116	\$0	\$ 1,457	\$0		\$ 0	\$ 0	\$ 4,573	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	91	\$ 1,000	\$ 0	\$ 2,637	\$ 309,584	\$ 976	\$ 4,862	\$ 9,184	\$ 0		\$ 0	\$ 2,350	\$ 330,593	0	4	3	0	0
Human Trafficking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 0		\$ 890	\$0	\$ 890	0	0	0	0	0
Kidnapping	7	\$ 0	\$ 0	\$0	\$ 0	\$0	\$ 5,336	\$ 2,011	\$ 0		\$ 0	\$0	\$ 7,347	0	0	0	0	0
Other Vehicular Crimes	24	\$0	\$ 0	\$ 2,319	\$ 16,885	\$ 26,405	\$ 9,290	\$ 0	\$0		\$ 0	\$ 1,000	\$ 55,899	0	0	0	0	0
Robbery	93	\$ 723	\$ 0	\$ 379	\$0	\$ 26,507	\$ 54,345	\$ 30,806	\$0		\$ 0	\$ 5,625	\$ 118,384	0	3	2	0	0
Sexual Assault	118	\$0	\$ 0	\$ 3,642	\$0	\$ 12,977	\$ 41,747	\$ 15,917	\$0	\$ 60,808	\$0	\$ 450	\$ 135,540	0	15	1	0	0
Stalking	17	\$0	\$ 0	\$0	\$0	\$0	\$ 2,405	\$ 7,409	\$0		\$ 0	\$ 890	\$ 10,703	0	11	2	0	0
Terrorism																		
Total	1,209	\$ 14,375	\$ 2,455	\$ 364,070	\$ 326,469	\$ 371,399	\$ 352,453	\$ 410,161	\$ 299	\$ 99,772	\$ 978	\$ 90,764	\$ 2,033,194	0	405	45	0	0

#### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

There has been no significant change in the number of applications received during the reporting period.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 19

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. A paper application is received by the Delaware Victims' Compensation Assistance Program and entered into an electronic case management system by an Administrative Assistant. The application is assigned a claim number and is passed on to the Executive Director for initial review and assignment to an Investigator. Once the claim is assigned to an Investigator, the Investigator reviews the available crime report for eligibility requirements and is responsible for obtaining any other information required to make said determination. The Executive Director and Investigators meet on a weekly basis for a Decision Meeting. At the Decision Meeting, the Investigators present all of their cases and present the proposed decision letter to the Executive Director for signature.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

None.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Delaware VCAP has an excellent working relationship with our federal counterparts at the Delaware United States Attorney's Office and the Federal Bureau of Investigation. Advocates from the federal level routinely refer cases to our Program and we serve victims of federal crime regularly. Further, the Executive Director sits on the Joint Victim Services Taskforce which was created to facilitate cooperation and collaboration between State and Federal Victim Services.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

House Bill 182 was drafted, introduced, and ultimately signed into law. This Act improved the efficiency and effectiveness of VCAP in the following ways: (1) Lifted the statutory employment cap that limited the number of employees VCAP could employ. (2) Codified benefits and more clearly enumerated available benefits and increased the funeral and burial benefit to \$5,000/\$2,500, respectively. (3) Made several changes to conform to the current practice, including removing the claims payment process description in 9005(8) and 9009, updating the claims application process in 9009, and removing the reporting requirements in 9017. (4) Amended 9009(10) to give the Agency specific authority to close inactive claims. (5) Updated the list of Advisory Council members to reflect the dissolution of the Sexual Assault Network of Delaware, which became the Delaware Alliance Against Sexual Violence. (6) Expanded the population of victims able to be served, including changes to ensure victims of human trafficking are eligible for compensation. (7) Extended the deadlines to request reconsideration and file an appeal with the Appeals Board and reorganized appeals process provisions by placing them all in the same section. (8) Changed "offense date" to "sentencing date" in 9014(c). (9) Updated the chapter so that each program is referred to by a consistent name. (10) Added defined terms Executive Director and claimant to the definitions section and further clarified to which category of victims parts of the Code apply. (11) Removed the term incompetent in favor of adopting a phrase that uses people first language. This Act also makes technical corrections to conform existing law to the standards of the Delaware Legislative Drafting Manual.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA Administrative Funds have been used to purchase enhancements to its case management system. System upgrades include streamlining the payment process as well as the creation of an online application portal.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

House Bill 182 was drafted, introduced, and ultimately signed into law. This Act improved the efficiency and effectiveness of VCAP in the following ways: (1) Lifted the statutory employment cap that limited the number of employees VCAP could employ. (2) Codified benefits and more clearly enumerated available benefits and increased the funeral and burial benefit to \$5,000/\$2,500, respectively. (3) Made several changes to conform to the current practice, including removing the claims payment process description in 9005(8) and 9009, updating the claims application process in 9009, and removing the reporting requirements in 9017. (4) Amended 9009(10) to give the Agency specific authority to close inactive claims. (5) Updated the list of Advisory Council members to reflect the dissolution of the Sexual Assault Network of Delaware, which became the Delaware Alliance Against Sexual Violence. (6) Expanded the population of victims able to be served, including changes to ensure victims of human trafficking are eligible for compensation. (7) Extended the deadlines to request reconsideration and file an

appeal with the Appeals Board and reorganized appeals process provisions by placing them all in the same section. (8) Changed "offense date" to "sentencing date" in 9014(c). (9) Updated the chapter so that each program is referred to by a consistent name. (10) Added defined terms Executive Director and claimant to the definitions section and further clarified to which category of victims parts of the Code apply. (11) Removed the term incompetent in favor of adopting a phrase that uses people first language.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Delaware is small in size and has a very tightknit victim services community. Members of the Victims' Compensation Assistance Program work closely with all of the individuals listed above. Not only are we housed within the Delaware Department of Justice, but members of the program also serve on multiple committees, task forces, etc. which makes coordinating efforts much easier. Further, during the reporting period, the Executive Director did multiple statewide trainings about the Victims' Compensation Assistance Program. These major training efforts included presenting a webinar series at the Delaware Criminal Justice Council's Victim Services Conference as well as training new victim advocates at the Delaware Victim Assistance Academy.

10. Please explain any public outreach efforts to improve awareness of your program.

The pandemic has continued to make it difficult for Delaware VCAP to engage in its traditional public outreach efforts; however, we have begun doing in-person trainings again. We have also taken this opportunity to do webinar trainings. Further, the Executive Director is engaged in the Statewide Victim Services Conference and the Delaware Victim Assistance Academy.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Victims' Compensation Assistance Program provides an annual report to the Governor and members of the State General Assembly. No other outcome measures are reported.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

No further comments.