

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Iowa Department of Justice

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	7	4	4	9	24
Asian	4	8	4	6	22
Black or African American	81	83	91	72	327
Hispanic or Latino	58	71	46	57	232
Native Hawaiian or Other Pacific Islander	0	1	0	0	1
White Non-Latino or Caucasian	370	325	415	388	1498
Some Other Race	2	5	2	8	17
Multiple Races	37	30	34	33	134
Not Reported	25	26	22	33	106
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	584	553	618	606	2361
B. GENDER					
Male	187	145	178	181	691
Female	393	400	436	420	1649
Not Reported	4	8	4	5	21
Not Tracked	0	0	0	0	0
Gender Total	584	553	618	606	2361
C. AGE					
Age 0- 12	45	55	71	66	237
Age 13- 17	41	50	57	51	199
Age 18- 24	91	97	100	91	379
Age 25- 59	363	319	351	364	1397
Age 60 and Older	31	25	32	26	114
Not Reported	13	7	7	8	35
Not Tracked	0	0	0	0	0
Age Total	584	553	618	606	2361

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	27	15	15	13	70
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	5	0	2	3	10
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	5	8	8	5	26
F. Ineligible crime	45	41	24	32	142
G. Ineligible application	16	52	19	4	91
Other	51	2	32	24	109

Denial explanation:

Qtr 1: 51 duplicate applications

Qtr 2: 2 applications withdrawn at victim's request

Qtr 3: 32 Duplicate applications.

Qtr 4: 23 duplicate applications; 1 withdrawn at applicant's request

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 90	\$ 0	\$ 0		\$ 86	\$ 176	0	0	0	0	0	0
Assault	244	\$ 0	\$ 0	\$ 56,483	\$ 0	\$ 265,945	\$ 30,943	\$ 15,437	\$ 2,183		\$ 8,104	\$ 5,439	\$ 384,534	1	97	2	3	0
Burglary	12	\$ 1,000	\$ 0	\$ 4,176	\$ 0	\$ 6,992	\$ 70	\$ 750	\$ 0		\$ 123	\$ 906	\$ 14,016	0	1	0	0	0
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	\$ 2,160	\$ 0	\$ 0		\$ 44	\$ 0	\$ 2,229	0	3		0	0
Child Pornography																		
Child Sexual Abuse	532	\$ 0	\$ 0	\$ 3,678	\$ 0	\$ 4,536	\$ 25,752	\$ 2,889	\$ 262	\$ 229,583	\$ 5,187	\$ 430	\$ 272,317	0	71		0	0
DUI/DWI	8	\$ 0	\$ 0	\$ 15,472	\$ 0	\$ 892	\$ 800	\$ 0	\$ 0		\$ 63	\$ 0	\$ 17,227	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	127	\$ 0	\$ 0	\$ 142,595	\$ 165,012	\$ 44,833	\$ 21,633	\$ 471	\$ 0		\$ 27,585	\$ 212	\$ 402,341	0	25	4	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 1,035	\$ 0	\$ 1,846	\$ 0	\$ 0	\$ 0		\$ 28	\$ 0	\$ 2,908	0	0	0	0	0
Other Vehicular Crimes	11	\$ 549	\$ 0	\$ 5,170	\$ 0	\$ 4,773	\$ 0	\$ 0	\$ 0		\$ 168	\$ 729	\$ 11,388	0	0	0	0	0
Robbery	4	\$ 0	\$ 0	\$ 219	\$ 0	\$ 347	\$ 223	\$ 0	\$ 0		\$ 0	\$ 0	\$ 789	0	0	0	0	0
Sexual Assault	304	\$ 0	\$ 0	\$ 3,613	\$ 0	\$ 19,979	\$ 10,724	\$ 0	\$ 1,147	\$ 131,988	\$ 2,844	\$ 363	\$ 170,657	1	3	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 732	\$ 0	\$ 265	\$ 390	\$ 0	\$ 0		\$ 18	\$ 0	\$ 1,405	0	1	0	0	0
Terrorism																		
Total	1,253	\$ 1,549	\$ 0	\$ 233,172	\$ 165,012	\$ 350,432	\$ 92,784	\$ 19,547	\$ 3,592	\$ 361,571	\$ 44,164	\$ 8,164	\$ 1,279,987	2	201	6	3	0
* Other expense explanations																		
Arson	residential security items																	
Assault	residential security items																	
Burglary	residential security items																	
Child Sexual Abuse	residential security items																	
Homicide	residential security items																	
Other Vehicular Crimes	residential security items																	
Sexual Assault	residential security items																	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	271	\$ 0	\$ 0	\$ 86,830	\$ 0	\$ 355,336	\$ 21,990	\$ 15,537	\$ 2,100		\$ 5,519	\$ 4,175	\$ 491,487	1	112	5	1	0
Burglary	17	\$ 0	\$ 0	\$ 169	\$ 0	\$ 6,857	\$ 2,800	\$ 3,000	\$ 0		\$ 117	\$ 2,446	\$ 15,389	0	1	0	0	0
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,208	\$ 3,018	\$ 897	\$ 0		\$ 0	\$ 0	\$ 8,123	0	3		0	0
Child Pornography																		
Child Sexual Abuse	491	\$ 0	\$ 0	\$ 1,729	\$ 0	\$ 2,326	\$ 19,626	\$ 0	\$ 223	\$ 215,917	\$ 5,556	\$ 103	\$ 245,481	0	73		0	0
DUI/DWI	11	\$ 0	\$ 0	\$ 5,629	\$ 0	\$ 17,928	\$ 1,120	\$ 0	\$ 0		\$ 127	\$ 0	\$ 24,803	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	124	\$ 1,525	\$ 0	\$ 57,692	\$ 166,788	\$ 2,753	\$ 15,052	\$ 474	\$ 0		\$ 25,024	\$ 890	\$ 270,197	0	22	5	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	12	\$ 0	\$ 0	\$ 17,083	\$ 0	\$ 5,001	\$ 0	\$ 0	\$ 0		\$ 917	\$ 0	\$ 23,002	0	0	1	0	0
Robbery	9	\$ 0	\$ 0	\$ 506	\$ 0	\$ 3,316	\$ 3,863	\$ 0	\$ 100		\$ 94	\$ 0	\$ 7,879	0	0	0	0	0
Sexual Assault	308	\$ 0	\$ 0	\$ 3,271	\$ 0	\$ 7,348	\$ 11,948	\$ 230	\$ 1,007	\$ 178,886	\$ 1,818	\$ 648	\$ 205,156	0	1	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 210	\$ 0	\$ 1,000	\$ 0		\$ 45	\$ 115	\$ 1,369	0	2	0	0	0
Terrorism																		
Total	1,256	\$ 1,525	\$ 0	\$ 172,908	\$ 166,788	\$ 405,282	\$ 79,417	\$ 21,138	\$ 3,430	\$ 394,803	\$ 39,216	\$ 8,378	\$ 1,292,886	1	215	11	1	0

*** Other expense explanations**
 Assault residential security items
 Burglary residential security items
 Child Sexual Abuse residential security items
 Homicide residential security items
 Sexual Assault residential security items
 Stalking residential security items

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 90	\$ 900	\$ 0		\$ 0	\$ 0	\$ 990	0	1	0	0	0
Assault	261	\$ 100	\$ 90	\$ 61,950	\$ 0	\$ 208,687	\$ 47,916	\$ 18,242	\$ 1,155		\$ 8,075	\$ 6,223	\$ 352,437	3	107	5	3	0
Burglary	13	\$ 0	\$ 0	\$ 873	\$ 0	\$ 876	\$ 3,705	\$ 475	\$ 0		\$ 117	\$ 1,071	\$ 7,116	0	0	1	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,638	\$ 0	\$ 0		\$ 276	\$ 0	\$ 3,914	0	1	0	0	0
Child Pornography																		
Child Sexual Abuse	89	\$ 0	\$ 0	\$ 1,210	\$ 0	\$ 7,966	\$ 21,942	\$ 1,928	\$ 973	\$ 251,235	\$ 7,819	\$ 136	\$ 293,209	0	78	0	0	0
DUI/DWI	11	\$ 0	\$ 0	\$ 10,468	\$ 0	\$ 26,399	\$ 640	\$ 0	\$ 130		\$ 715	\$ 0	\$ 38,353	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	133	\$ 1,000	\$ 0	\$ 69,919	\$ 171,253	\$ 36,378	\$ 9,913	\$ 0	\$ 0		\$ 31,993		\$ 320,456	0	17	5	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 45	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 45	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 258	\$ 0	\$ 8,921	\$ 0	\$ 0	\$ 0		\$ 474	\$ 0	\$ 9,653	0	0	0	0	0
Robbery	6	\$ 0	\$ 0	\$ 227	\$ 0	\$ 1,878	\$ 625	\$ 0	\$ 0		\$ 87	\$ 0	\$ 2,817	0	0	0	0	0
Sexual Assault	337	\$ 0	\$ 0	\$ 3,555	\$ 0	\$ 2,672	\$ 13,033	\$ 1,154	\$ 822	\$ 188,388	\$ 1,790	\$ 0	\$ 211,415	0	2	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 1,092	\$ 0	\$ 0	\$ 1,320	\$ 0	\$ 0		\$ 66	\$ 0	\$ 2,478	0	1	0	0	0
Terrorism																		
Total	864	\$ 1,100	\$ 90	\$ 149,551	\$ 171,253	\$ 293,821	\$ 102,822	\$ 22,699	\$ 3,080	\$ 439,623	\$ 51,413	\$ 7,429	\$ 1,242,882	3	207	11	3	0

*** Other expense explanations**
 Assault residential security items
 Burglary residential security items
 Child Physical Abuse/Neglect residential security items
 Child Sexual Abuse residential security items

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 45	\$ 0	\$ 0	\$ 0	\$ 0	\$ 45	0	0	0	0	0		
Assault	277	\$ 908	\$ 0	\$ 75,472	\$ 0	\$ 262,954	\$ 25,343	\$ 12,764	\$ 2,371	\$ 8,198	\$ 5,349	\$ 393,359	2	92	6	1	0		
Burglary	14	\$ 0	\$ 0	\$ 1,150	\$ 0	\$ 203	\$ 1,870	\$ 1,000	\$ 0	\$ 78	\$ 2,500	\$ 6,801	0	0	0	0	0		
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 895	\$ 0	\$ 940	\$ 1,972	\$ 700	\$ 0	\$ 200	\$ 0	\$ 4,707	0	5	0	0	0		
Child Pornography																			
Child Sexual Abuse	610	\$ 0	\$ 0	\$ 2,580	\$ 0	\$ 8,872	\$ 29,859	\$ 700	\$ 603	\$ 301,556	\$ 5,716	\$ 351,370	0	89	0	0	0		
DUI/DWI	13	\$ 0	\$ 0	\$ 1,813	\$ 0	\$ 39,185	\$ 467	\$ 0	\$ 0	\$ 81	\$ 0	\$ 41,545	0	0	0	0	0		
Fraud/Financial Crimes																			
Homicide	167	\$ 1,000	\$ 0	\$ 74,215	\$ 168,998	\$ 12,253	\$ 9,659	\$ 53	\$ 0	\$ 47,168	\$ 0	\$ 313,347	0	17	0	3	0		
Human Trafficking																			
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 75	\$ 250	\$ 0	\$ 0	\$ 0	\$ 0	\$ 325	0	0	0	0	0		
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 1,320	\$ 0	\$ 28,437	\$ 66	\$ 0	\$ 90	\$ 1,759	\$ 500	\$ 32,172	0	0	0	0	0		
Robbery	11	\$ 0	\$ 0	\$ 1,112	\$ 0	\$ 1,836	\$ 2,995	\$ 0	\$ 290	\$ 0	\$ 1,000	\$ 7,233	0	0	0	0	0		
Sexual Assault	444	\$ 0	\$ 0	\$ 5,937	\$ 0	\$ 4,604	\$ 14,361	\$ 1,054	\$ 883	\$ 240,405	\$ 2,823	\$ 270,387	0	7	0	0	0		
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 120	\$ 0	\$ 0	\$ 0	\$ 0	\$ 120	0	0	0	0	0		
Terrorism																			
Total	1,559	\$ 1,908	\$ 0	\$ 164,494	\$ 168,998	\$ 359,359	\$ 87,007	\$ 16,271	\$ 4,237	\$ 541,961	\$ 66,023	\$ 11,153	\$ 1,421,411	2	210	6	4	0	

*** Other expense explanations**
 Assault residential security items
 Burglary residential security items
 Child Sexual Abuse residential security items
 Other Vehicular Crimes residential security items
 Robbery residential security items
 Sexual Assault residential security items

You added "Other" crime types: 2 claims paid: 1 claim Criminal Mischief: Mental Health: \$125.00. 1 claim Violation of Custodial Order: Mental Health: \$345.00 Total paid

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 225	\$ 900	\$ 0		\$ 0	\$ 86	\$ 1,211	0	1	0	0	0
Assault	1,053	\$ 1,008	\$ 90	\$ 280,735	\$ 0	\$ 1,092,922	\$ 126,192	\$ 61,980	\$ 7,809		\$ 29,895	\$ 21,186	\$ 1,621,817	7	408	18	8	0
Burglary	56	\$ 1,000	\$ 0	\$ 6,368	\$ 0	\$ 14,928	\$ 8,445	\$ 5,225	\$ 0		\$ 434	\$ 6,923	\$ 43,322	0	2	1	0	0
Child Physical Abuse/Neglect	29	\$ 0	\$ 0	\$ 895	\$ 0	\$ 5,173	\$ 10,788	\$ 1,598	\$ 0		\$ 520	\$ 0	\$ 18,973	0	12		0	0
Child Pornography																		
Child Sexual Abuse	1,722	\$ 0	\$ 0	\$ 9,197	\$ 0	\$ 23,700	\$ 97,180	\$ 5,517	\$ 2,061	\$ 998,292	\$ 24,279	\$ 2,153	\$ 1,162,378	0	311		0	0
DUI/DWI	43	\$ 0	\$ 0	\$ 33,381	\$ 0	\$ 84,403	\$ 3,027	\$ 0	\$ 130		\$ 986	\$ 0	\$ 121,927	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	551	\$ 3,525	\$ 0	\$ 344,420	\$ 672,050	\$ 96,217	\$ 56,257	\$ 998	\$ 0		\$ 131,771	\$ 1,102	\$ 1,306,340	0	81	14	3	0
Human Trafficking																		
Kidnapping	5	\$ 0	\$ 0	\$ 1,035	\$ 0	\$ 1,965	\$ 250	\$ 0	\$ 0		\$ 28	\$ 0	\$ 3,278	0	0	0	0	0
Other Vehicular Crimes	38	\$ 549	\$ 0	\$ 23,831	\$ 0	\$ 47,131	\$ 66	\$ 0	\$ 90		\$ 3,318	\$ 1,229	\$ 76,214	0	0	1	0	0
Robbery	30	\$ 0	\$ 0	\$ 2,064	\$ 0	\$ 7,377	\$ 7,706	\$ 0	\$ 390		\$ 181	\$ 1,000	\$ 18,718	0	0	0	0	0
Sexual Assault	1,393	\$ 0	\$ 0	\$ 16,376	\$ 0	\$ 34,603	\$ 50,065	\$ 2,438	\$ 3,859	\$ 739,667	\$ 9,276	\$ 1,331	\$ 857,615	1	13	0	0	0
Stalking	7	\$ 0	\$ 0	\$ 1,824	\$ 0	\$ 474	\$ 1,830	\$ 1,000	\$ 0		\$ 129	\$ 115	\$ 5,372	0	4	0	0	0
Terrorism																		
Total	4,932	\$ 6,082	\$ 90	\$ 720,125	\$ 672,050	\$ 1,408,894	\$ 362,031	\$ 79,655	\$ 14,339	\$ 1,737,959	\$ 200,816	\$ 35,124	\$ 5,237,165	8	833	34	11	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
Application numbers were down about 10% from previous period, which we believe is attributable to the Covid-19 pandemic.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 15

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Application is received and entered into claims processing system. Law Enforcement report and/or other documentation, such as medical records, mental health treatment records, or victim advocacy statements, is requested. Upon receipt of documentation, decision is made by assigned compensation specialist. If denying application, recommendation is made to Compensation Administrator. If recommending approval, file goes through peer-to-peer quality control process. Recommendations for approval where issues exist may be reviewed by Compensation Administrator. Processing payments follows similar steps.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Staff worked mostly remote for about 9 of the 12 months during this reporting period. Beginning in July, staff returned to the office more regularly. At this time a hybrid work schedule is in place for most staff. Policies and procedures to maintain workflow have been implemented and overall the program has been able to continue providing a high level of service to its clients.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
CVAD has relationships with victim-witness coordinators in both the Northern and Southern Districts of Iowa. We also work closely with the FBI victim specialist in Iowa. When there is a victim of a federal crime we rely on those relationships to help ensure our program information is made available to victims. Compensation staff is also in regular communication with those individuals when seeking an application from a Federal crime victims.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
None during this period.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds support the salaries of 3 investigators/compensation specialists who process applications to determine program eligibility and payments.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
A clarification on the definition of "survivor of a deceased victim" was made law during this period. It was intended that the relationship between the "primary victim" and the survivor must exist at the time of the crime. However, it was not written into the law that way. The subsection was amended to include the phrase "at the time of the crime" to clear up the issue.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Iowa VOCA Assistance funds are administered out of the same office as the Iowa Victim Compensation program. This allows for strong coordination among staff administering both programs. We conduct frequent trainings with our partners in law enforcement and prosecution at the local, state, and federal level to ensure victims are made aware of the compensation program. Our statewide DV and SA coalitions provide training to new victim advocates working in programs funded by VOCA Assistance dollars. Compensation staff is given the opportunity to participate in those trainings. In addition, state law allowed the compensation program to reimburse community-based victim service programs for expenses paid on behalf of eligible victims for relocation assistance. CVAD has done significant training for program staff at all levels to grow understanding around how to submit payment information to the compensation program; what is allowable for the compensation program; and the differences between VOCA Assistance funds and VOCA Compensation funds.
10. **Please explain any public outreach efforts to improve awareness of your program.**

Crime Victim Assistance Division staff conducted training and outreach efforts statewide. Audiences include law enforcement personnel and cadets, victim assistance programs and advocates, prosecutors and victim-witness coordinators, criminal justice classes, hospital social workers, mortuary service providers. We staff tables at a variety of conferences and distribute program information.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

An annual report based on state fiscal year activity (7/1 - 6/30) is submitted to the legislature by January 15 each year.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The VOCA Fix law will make a big impact for compensation programs. Higher federal matching amount will increase money to programs that will go to serve victims. Removing the "restitution penalty" will also mean higher federal awards and may lead some state compensation programs to put more effort into restitution collection efforts.