Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Maine Office of Attorney General

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2020: 46

   Q2: Jan-Mar 2021: 45

   Q3: Apr-Jun 2021: 76

   Q4: Jul-Sep 2021: 52

   Annual: 219

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2020: 36

   Q2: Jan-Mar 2021: 39

   Q3: Apr-Jun 2021: 60

   Q4: Jul-Sep 2021: 44

   Annual: 179

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	0	0	1	0	1
Asian	2	0	0	0	2
Black or African American	2	2	4	3	11
Hispanic or Latino	1	0	1	0	2
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	25	34	41	27	127
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	1	1
Not Reported	6	3	13	13	35
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	36	39	60	44	179
B. GENDER					
Male	13	12	18	18	61
Female	23	27	42	26	118
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	36	39	60	44	179
C. AGE					
Age 0- 12	2	1	2	3	8
Age 13- 17	2	5	4	0	11
Age 18- 24	8	6	8	2	24
Age 25- 59	20	24	42	36	122
Age 60 and Older	4	3	4	3	14
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	36	39	60	44	179

Date certified: February 17, 2022

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2020:

   Only one application is usually counted per crime

   Q2: Jan-Mar 2021:

   Only one application is usually counted per crime

   Q3: Apr-Jun 2021:

   Only one application is usually counted per crime

   Q4: Jul-Sep 2021:

   Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2020: 36

   Q2: Jan-Mar 2021: 39

   Q3: Apr-Jun 2021: 60

   Q4: Jul-Sep 2021: 44

   Annual: 179

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2020: 26

   Q2: Jan-Mar 2021: 23

   Q3: Apr-Jun 2021: 19

   Q4: Jul-Sep 2021: 26

   Annual: 94

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2020: 6

   Q2: Jan-Mar 2021: 7

   Q3: Apr-Jun 2021: 6

   Q4: Jul-Sep 2021: 6

   Annual: 25

   Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	2	0	2
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	0	2	0	0	2
F. Ineligible crime	0	1	0	0	1
G. Ineligible application	0	1	2	0	3
Other	6	3	2	6	17

   Denial explanation:

   Qtr 1: 6 claims were closed because they had been approved and completely processed with no remaining open requests.

   Qtr 2: 3 claims were closed due to having been approved and no remaining requests to process.

   Qtr 3: One was closed after it was approved and all requested benefits compensated. One was denied due to having collateral resources from a settlement.

   Qtr 4: 1 case denied for non-compensable benefit, 5 closed for successful processing

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2020: 31

   Q2: Jan-Mar 2021: 67

   Q3: Apr-Jun 2021: 54

   Q4: Jul-Sep 2021: 3

   Annual: 155

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	53	$ 75	$ 0	$ 5,265	$ 4,500	$ 68,661	$ 23,192	$ 0	$ 0	■	$ 0	$ 651	$ 102,344	1	30	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	13	$ 0	$ 0	$ 0	$ 0	$ 0	$ 14,117	$ 0	$ 0	$ 6,750	$ 0	$ 0	$ 20,867	0	8		0	0
DUI/DWI	1	$ 0	$ 0	$ 3,761	$ 0	$ 807	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 4,567	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	9	$ 0	$ 0	$ 0	$ 17,845	$ 0	$ 3,134	$ 0	$ 0	■	$ 0	$ 0	$ 20,979	0	4	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 0	$ 343	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 343	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 12,237	$ 770	$ 0	$ 0	■	$ 0	$ 0	$ 13,007	0	0	0	0	0
Sexual Assault	8	$ 0	$ 1,000	$ 0	$ 0	$ 1,079	$ 1,692	$ 0	$ 0	$ 28,973	$ 0	$ 0	$ 32,745	0	0	0	0	0
Stalking	2	$ 0	$ 0	$ 0	$ 0	$ 500	$ 568	$ 0	$ 0	■	$ 0	$ 1,028	$ 2,096	0	0	0	0	0
Terrorism										■								
Total	89	$ 75	$ 1,000	$ 9,026	$ 22,345	$ 83,627	$ 43,472	$ 0	$ 0	$ 35,723	$ 0	$ 1,678	$ 196,947	1	42	0	0	0

* Other expense explanations

Assault	locks and security devices
Homicide	0
Stalking	locks and security devices

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	48	$ 0	$ 0	$ 3,418	$ 0	$ 98,834	$ 15,787	$ 2,000	$ 0	■	$ 0	$ 56	$ 120,095	0	33	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	13	$ 0	$ 0	$ 0	$ 0	$ 264	$ 13,227	$ 0	$ 0	$ 4,500	$ 0	$ 0	$ 17,991	0	7		0	0
DUI/DWI	4	$ 0	$ 1,000	$ 14,859	$ 0	$ 11,630	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 27,489	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	7	$ 0	$ 1,000	$ 0	$ 10,080	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 11,080	0	1	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 0	$ 6,946	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 6,946	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 11,661	$ 1,175	$ 0	$ 0	■	$ 0	$ 0	$ 12,836	0	0	0	0	0
Sexual Assault	6	$ 0	$ 0	$ 0	$ 0	$ 0	$ 2,503	$ 0	$ 0	$ 32,538	$ 0	$ 0	$ 35,041	0	2	0	0	0
Stalking	4	$ 0	$ 0	$ 2,650	$ 0	$ 0	$ 1,033	$ 0	$ 0	■	$ 0	$ 442	$ 4,125	0	2	0	0	0
Terrorism										■								
Total	85	$ 0	$ 2,000	$ 20,928	$ 10,080	$ 129,334	$ 33,725	$ 2,000	$ 0	$ 37,038	$ 0	$ 498	$ 235,602	0	45	0	0	0

* Other expense explanations

Assault	locks and security devices
Stalking	locks and security devices

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	48	$ 0	$ 0	$ 725	$ 150	$ 31,151	$ 23,897	$ 500	$ 0	■	$ 0	$ 0	$ 56,423	0	37	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 130	$ 0	$ 0	■	$ 0	$ 0	$ 130	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	10	$ 0	$ 0	$ 0	$ 0	$ 0	$ 5,966	$ 0	$ 0	$ 11,250	$ 0	$ 0	$ 17,216	0	7		0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 760	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 760	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide										■								
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 75	$ 1,375	$ 0	$ 0	■	$ 0	$ 0	$ 1,450	0	0	0	0	0
Sexual Assault	9	$ 0	$ 1,000	$ 178	$ 0	$ 282	$ 2,574	$ 0	$ 0	$ 39,449	$ 0	$ 689	$ 44,172	0	1	0	0	0
Stalking	7	$ 0	$ 0	$ 69	$ 0	$ 226	$ 1,497	$ 700	$ 0	■	$ 0	$ 511	$ 3,002	0	6	0	0	0
Terrorism										■								
Total	78	$ 0	$ 1,000	$ 972	$ 910	$ 31,733	$ 35,438	$ 1,200	$ 0	$ 50,699	$ 0	$ 1,200	$ 123,152	0	52	0	0	0

* Other expense explanations

Sexual Assault	Locks/Security Devices
Stalking	locks and security devices

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	39	$ 0	$ 0	$ 2,059	$ 0	$ 22,451	$ 133,647	$ 0	$ 0	■	$ 0	$ 1,735	$ 159,892	0	26	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 750	$ 0	$ 0	■	$ 0	$ 0	$ 750	0	1		0	0
Child Pornography										■								
Child Sexual Abuse																		
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	8	$ 0	$ 0	$ 0	$ 12,280	$ 0	$ 1,046	$ 0	$ 0	■	$ 0	$ 0	$ 13,326	0	4	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 298	$ 1,125	$ 0	$ 0	■	$ 0	$ 0	$ 1,423	0	0	0	0	0
Sexual Assault	4	$ 0	$ 0	$ 0	$ 0	$ 0	$ 3,400	$ 0	$ 0	$ 0	$ 0	$ 0	$ 3,400	0	1	0	0	0
Stalking	3	$ 0	$ 0	$ 0	$ 0	$ 4	$ 850	$ 0	$ 0	■	$ 0	$ 0	$ 854	0	2	0	0	0
Terrorism										■								
Total	57	$ 0	$ 0	$ 2,059	$ 12,280	$ 22,753	$ 140,817	$ 0	$ 0	$ 0	$ 0	$ 1,735	$ 179,644	0	34	0	0	0

* Other expense explanations

Assault   locks/security devices

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	188	$ 75	$ 0	$ 11,468	$ 4,650	$ 221,096	$ 196,523	$ 2,500	$ 0	■	$ 0	$ 2,442	$ 438,754	1	126	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 880	$ 0	$ 0	■	$ 0	$ 0	$ 880	0	2		0	0
Child Pornography										■								
Child Sexual Abuse	36	$ 0	$ 0	$ 0	$ 0	$ 264	$ 33,309	$ 0	$ 0	$ 22,500	$ 0	$ 0	$ 56,073	0	22		0	0
DUI/DWI	6	$ 0	$ 1,000	$ 18,620	$ 760	$ 12,436	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 32,815	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	24	$ 0	$ 1,000	$ 0	$ 40,205	$ 0	$ 4,179	$ 0	$ 0	■	$ 0	$ 0	$ 45,384	0	9	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	2	$ 0	$ 0	$ 0	$ 0	$ 7,289	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 7,289	0	0	0	0	0
Robbery	8	$ 0	$ 0	$ 0	$ 0	$ 24,271	$ 4,445	$ 0	$ 0	■	$ 0	$ 0	$ 28,716	0	0	0	0	0
Sexual Assault	27	$ 0	$ 2,000	$ 178	$ 0	$ 1,361	$ 10,168	$ 0	$ 0	$ 100,961	$ 0	$ 689	$ 115,357	0	4	0	0	0
Stalking	16	$ 0	$ 0	$ 2,719	$ 0	$ 730	$ 3,947	$ 700	$ 0	■	$ 0	$ 1,980	$ 10,077	0	10	0	0	0
Terrorism										■								
Total	309	$ 75	$ 4,000	$ 32,985	$ 45,614	$ 267,447	$ 253,453	$ 3,200	$ 0	$ 123,461	$ 0	$ 5,111	$ 735,346	1	173	0	0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   Covid-19 continues to play a role in the numbers for our program, both with impeding applications coming to the program and with funding available to pay claims. The number of forensics examinations paid out this year is lower due to funding, but we will report an increase in these in the next PMT as we move to pay them.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 130

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. When we receive an application from the claimant, it is entered into our database, and the information is solicited from the appropriate resources such as police departments, medical reports, mental health treatment plans, sexual assault forensic exams, and employment verification. This can take a lot of research and interaction with providers in order to get the necessary information. Once we have supporting documentation, the entire case is reviewed for validity and awards are calculated and submitted to the board. The board meets monthly and will approve or deny the cases, in which case the claimant is notified.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   Funding for our program comes from assessments on criminal convictions. Our revenues had been falling due to a fall in the crime rate and the decriminalization of certain offenses. We are seeing an increase in the utilization of mental health treatment as well, likely due to the shift in social acceptance of therapy. Covid-19 has also been a hurdle as many resources we use for documentation (like law enforcement, medical records, treatment plans) have been coming in at a delayed rate due to closures and minimized staffing during this time period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   We provide the same level of service to victims of State crimes and Federal crimes. We work closely with the Victim Services Coordinators for the U.S. Attorney's office on individual cases and training.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   We monitor for improvements to database functionality, and were approved for a technology grant this year to replace our database. We have offered trainings to the Police Academy, Sexual Assault Forensic Nurses, Victims Witness Advocates, and local allied resource centers in order to educate on how better to extend our services and support to victims.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   We have used administrative funds for STACAP charges (approved indirect cost ration) only. STACAP charges are mandatory state assessments against draws from funding sources other than the State General Fund. We must pay these charges when we make payments from Federal funds as well as when we make payments from State funds, which are also not State General Funds dollars.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   N/A

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   We collaborate with all listed allied professionals, within and without the State and Federal criminal justice systems, on ordering and collecting restitution. We collaborate with these entities on training.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    We have found that direct outreach to the general population does not generate eligible cases. We provide training and support to allied professionals. We have, and continue to, expand the scope of outreach and training to allied professionals.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

No other outcome measure exists

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The federal grant funds available to Maine are a small amount and inhibit the ability of the program to grow due to the increase in applications and utilization of funds. Due to the decriminalization and shift in crimes, Maine has less state funds to use, which means a smaller match from the federal grants, which detrimentally impacts the program's ability to support victims of violent crimes.