Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Missouri Department of Public Safety

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020: 444

Q2: Jan-Mar 2021: 372

Q3: Apr-Jun 2021: 444

Q4: Jul-Sep 2021: 431

Annual: 1,691

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020: 444

Q2: Jan-Mar 2021: 372

Q3: Apr-Jun 2021: 444

Q4: Jul-Sep 2021: 431

Annual: 1,691

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	2	5	4	12
Asian	1	1	1	0	3
Black or African American	251	168	233	213	865
Hispanic or Latino	13	8	8	15	44
Native Hawaiian or Other Pacific Islander	0	0	3	0	3
White Non-Latino or Caucasian	156	168	174	163	661
Some Other Race	6	3	4	5	18
Multiple Races	5	10	4	13	32
Not Reported	11	12	12	18	53
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	444	372	444	431	1691
B. GENDER					
Male	296	218	253	266	1033
Female	148	152	186	156	642
Not Reported	0	2	5	7	14
Not Tracked	0	0	0	2	2
Gender Total	444	372	444	431	1691
C. AGE					
Age 0- 12	18	17	12	26	73
Age 13- 17	22	21	26	18	87
Age 18- 24	66	74	76	68	284
Age 25- 59	320	240	304	301	1165
Age 60 and Older	17	19	25	18	79
Not Reported	1	1	1	0	3
Not Tracked	0	0	0	0	0
Age Total	444	372	444	431	1691

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020: 444

Q2: Jan-Mar 2021: 372

Q3: Apr-Jun 2021: 444

Q4: Jul-Sep 2021: 431

Annual: 1,691

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020: 186

Q2: Jan-Mar 2021: 142

Q3: Apr-Jun 2021: 232

Q4: Jul-Sep 2021: 279

Annual: 839

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020: 301

Q2: Jan-Mar 2021: 260

Q3: Apr-Jun 2021: 290

Q4: Jul-Sep 2021: 277

Annual: 1,128

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	9	3	5	13	30
B. Failure to report to police	1	4	3	0	8
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	19	17	13	25	74
D. Incomplete information	180	130	149	129	588
E. Contributory misconduct	21	28	30	31	110
F. Ineligible crime	18	21	24	17	80
G. Ineligible application	32	29	38	25	124
Other	21	28	28	37	114

Denial explanation:

Qtr 1: 3- not a qualified claimant, 1 - not qualified as a "dependent", 5 - other collataeral sources (medicaid or medicare), 3 - other collateral source (auto insurance, health insurance, civil suit, GoFundMe or Workers Compensation), 4 - no minimum loss and was reimbursed by medicare/medicaid, 2 - bills submitted are not crime related, 1- pending with auto insurance, 1 - uneligiable for lost wages per victim's employer or disability statement, 1- victim was not gainfully employed at time of crime

Qtr 2: 1- requested claim be closed, 3- not qualified claimant to recieve funeral reimbursement (non family member), 1- not qualified claimant, 13- other collateral source medicaid/medicare, 7- other collateral sources, 1- workers compensation, 1 - pending auto insurance, 1- no out of pocket loss

Qtr 3: 2 - reimbursed by restitution, 3 - non family member was unable to be reimbursed for funeral expenses, 1 - victim deceased, 12 - medicaid/medicare paid medical expenses, 8 - other collateral sources, 1 - auto insurance pending, 1 - bills submitted are prior to crime

Qtr 4: 2-reimbursed by restitution, 2- not valid claimant for funeral expenses, 1- not valid claimant, 10- other collateral sources, 1- reimbursed by insurance, 14 - reimbursed by medicare/medicaid, 4- no out of pocket loss, 1 -secondary victims or minors are not listed in the police report, 2 - victim incarcerated

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: 783

Q2: Jan-Mar 2021: 830

Q3: Apr-Jun 2021: 950

Q4: Jul-Sep 2021: 1,006

Annual: 3,569

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	71	$ 0	$ 0	$ 108,904	$ 21,563	$ 222,314	$ 883	$ 0	$ 0	■	$ 0	$ 0	$ 353,664	0	14	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 320	$ 0	$ 1,792	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 2,112	0	0		0	0
Child Pornography										■								
Child Sexual Abuse	3	$ 0	$ 0	$ 4,182	$ 0	$ 1,565	$ 840	$ 0	$ 0	$ 0	$ 0	$ 0	$ 6,587	0	0		0	0
DUI/DWI	2	$ 0	$ 0	$ 5,120	$ 0	$ 6,412	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 11,532	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	84	$ 0	$ 0	$ 32,667	$ 299,312	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 331,978	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	5	$ 0	$ 0	$ 0	$ 18,152	$ 850	$ 0	$ 0	$ 0	■	$ 0	$ 71	$ 19,072	0	0	0	0	0
Robbery	3	$ 0	$ 0	$ 10,098	$ 0	$ 801	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 10,900	0	0	0	0	0
Sexual Assault	16	$ 0	$ 0	$ 832	$ 0	$ 4,685	$ 6,146	$ 0	$ 0	$ 0	$ 0	$ 0	$ 11,663	0	0	0	0	0
Stalking	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 128	$ 0	$ 0	■	$ 0	$ 0	$ 128	0	0	0	0	0
Terrorism										■								
Total	186	$ 0	$ 0	$ 162,122	$ 339,026	$ 238,420	$ 7,997	$ 0	$ 0	$ 0	$ 0	$ 71	$ 747,637	0	14	0	0	0

* Other expense explanations

Other Vehicular Crimes   Attorney

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	66	NT	NT	$ 111,103	$ 37,089	$ 122,905	$ 480	NT	NT	■	NT	$ 2,500	$ 274,077	0	0	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	411	NT	NT	NA	NA	NA	$ 690	NT	NT	■	NT	$ 287,225	$ 287,915	0	0		0	0
Child Pornography										■								
Child Sexual Abuse	5	NA	NA	NA	NA	$ 743	$ 6,955	NA	NA	NA	NA	NA	$ 7,698	0	0		0	0
DUI/DWI	1	NA	NA	NA	NA	$ 389	$ 1,100	NA	NA	■	NA	NA	$ 1,489	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	50	NA	NA	$ 45,392	$ 166,803	NA	NA	NA	NA	■	NA	NA	$ 212,194	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	5	NA	NA	$ 12,400	$ 8,885	$ 1,546	NA	NA	NA	■	NA	NA	$ 22,831	0	0	0	0	0
Robbery	4	NA	NA	$ 1,040	NA	$ 3,981	NA	NA	NA	■	NA	NA	$ 5,021	0	0	0	0	0
Sexual Assault	963	NA	NA	$ 1,800	NA	$ 19,197	NA	NA	NA	NA	NA	$ 541,649	$ 562,645	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	1,505	NA	NA	$ 171,734	$ 212,777	$ 148,761	$ 9,225	NA	NA	NA	NA	$ 831,374	$ 1,373,871	0	0	0	0	0

* Other expense explanations

Assault	Attorney
Child Physical Abuse/Neglect	Child Physical Abuse Forensic Exams (CPAFE)
Sexual Assault	Sexual Assualt Forensic Exam (SAFE)

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:3

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	89	NT	NT	$ 121,437	$ 3,013	$ 346,315	$ 6,393	NT	NT	■	NT	$ 0	$ 477,158	0	89	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography	1	NT	NT	$ 0	$ 0	$ 0	$ 230	NT	NT	■	NT	$ 0	$ 230	0	0		0	0
Child Sexual Abuse	3	NT	NT	$ 400	$ 0	$ 0	$ 5,145	NT	NT	NT	NT	$ 0	$ 5,545	0	0		0	0
DUI/DWI	3	NT	NT	$ 20,511	$ 9,010	$ 0	$ 0	NT	NT	■	NT	$ 0	$ 29,521	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	100	NT	NT	$ 106,210	$ 366,949	$ 1,348	$ 450	NT	NT	■	NT	$ 0	$ 474,956	0	0	0	0	0
Human Trafficking	1	NT	NT	$ 0	$ 0	$ 981	$ 0	NT	NT	■	NT	$ 0	$ 981	0	0	0	0	0
Kidnapping										■								
Other Vehicular Crimes	2	NT	NT	$ 0	$ 6,800	$ 0	$ 0	NT	NT	■	NT	$ 0	$ 6,800	0	0	0	0	0
Robbery	6	NT	NT	$ 11,440	$ 0	$ 8,268	$ 144	NT	NT	■	NT	$ 0	$ 19,852	0	0	0	0	0
Sexual Assault	27	NT	NT	$ 28,758	$ 0	$ 31,477	$ 15,805	NT	NT	NT	NT	$ 0	$ 76,040	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	232	NT	NT	$ 288,755	$ 385,771	$ 388,388	$ 28,167	NT	NT	NT	NT	$ 0	$ 1,091,082	0	89	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	126	NT	NT	$ 123,102	$ 2,645	$ 545,467	$ 4,757	NT	NT	■	NT	$ 0	$ 675,970	0	32	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	3	NT	NT	NA	NA	NA	$ 2,240	NT	NT	■	NT	$ 0	$ 2,240	0	0		0	0
Child Pornography										■								
Child Sexual Abuse	3	NT	NT	NA	NA	$ 1,925	$ 3,125	NT	NT	NT	NT	$ 0	$ 5,050	0	0		0	0
DUI/DWI	2	NT	NT	NA	$ 5,000	$ 280	NA	NT	NT	■	NT	$ 0	$ 5,280	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	107	NT	NT	$ 25,000	$ 375,652	$ 1,504	$ 144	NT	NT	■	NT	$ 0	$ 402,300	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	5	NT	NT	$ 560	$ 9,417	$ 14,905	NA	NT	NT	■	NT	$ 0	$ 24,882	0	0	0	0	0
Robbery	9	NT	NT	$ 1,040	NA	$ 25,258	$ 792	NT	NT	■	NT	$ 0	$ 27,090	0	0	0	0	0
Sexual Assault	24	NT	NT	$ 4,534	NA	$ 17,758	$ 4,062	NT	NT	NT	NT	$ 0	$ 26,354	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	279	NT	NT	$ 154,236	$ 392,715	$ 607,096	$ 15,120	NT	NT	NT	NT	$ 0	$ 1,169,166	0	32	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	352	$ 0	$ 0	$ 464,546	$ 64,310	$ 1,237,001	$ 12,513	$ 0	$ 0	■	$ 0	$ 2,500	$ 1,780,870	0	135	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	415	$ 0	$ 0	$ 320	$ 0	$ 1,792	$ 2,930	$ 0	$ 0	■	$ 0	$ 287,225	$ 292,267	0	0		0	0
Child Pornography	1	NT	NT	$ 0	$ 0	$ 0	$ 230	NT	NT	■	NT	$ 0	$ 230	0	0	0	0	0
Child Sexual Abuse	14	$ 0	$ 0	$ 4,582	$ 0	$ 4,234	$ 16,065	$ 0	$ 0	$ 0	$ 0	$ 0	$ 24,880	0	0	0	0	0
DUI/DWI	8	$ 0	$ 0	$ 25,631	$ 14,010	$ 7,081	$ 1,100	$ 0	$ 0	■	$ 0	$ 0	$ 47,821	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	341	$ 0	$ 0	$ 209,268	$ 1,208,715	$ 2,851	$ 594	$ 0	$ 0	■	$ 0	$ 0	$ 1,421,428	0	0	0	0	0
Human Trafficking	1	NT	NT	$ 0	$ 0	$ 981	$ 0	NT	NT	■	NT	$ 0	$ 981	0	0	0	0	0
Kidnapping										■								
Other Vehicular Crimes	17	$ 0	$ 0	$ 12,960	$ 43,254	$ 17,301	$ 0	$ 0	$ 0	■	$ 0	$ 71	$ 73,586	0	0	0	0	0
Robbery	22	$ 0	$ 0	$ 23,618	$ 0	$ 38,308	$ 936	$ 0	$ 0	■	$ 0	$ 0	$ 62,862	0	0	0	0	0
Sexual Assault	1,030	$ 0	$ 0	$ 35,924	$ 0	$ 73,117	$ 26,013	$ 0	$ 0	$ 0	$ 0	$ 541,649	$ 676,703	0	0	0	0	0
Stalking	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 128	$ 0	$ 0	■	$ 0	$ 0	$ 128	0	0	0	0	0
Terrorism										■								
Total	2,202	$ 0	$ 0	$ 776,848	$ 1,330,289	$ 1,382,665	$ 60,509	$ 0	$ 0	$ 0	$ 0	$ 831,444	$ 4,381,756	0	135	0	0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   There were no significate changes.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 84

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application is received, it is reviewed for completeness. The application is assigned to a caseworker who enters it into our CVC system, which automatically assigns a claim number. The caseworker contacts the victim or claimant in writing if any additional information/documentation is needed to process the claim. In the course of determining eligibility, the caseworker contacts law enforcement for a copy of the police report; conducts a Medicaid check (Medicaid is considered a collateral source and our Program is a payer of last resort); contacts the prosecutor if an alleged offender s name is known (for outcome of the case and determine if restitution was ordered); contacts providers to verify actual out-of-pocket crime-related expenses (medical, funeral, counseling, loss of income/loss of support). Once the caseworker receives all of the needed information/documentation, they make a recommendation on whether to pay or deny the claim. Management reviews the file and makes the final decision on the claim s eligibility for compensation.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   Due to the Covid-19 pandemic court was not being held on a regular basis which lead to a decreased amount of court fees and fines that are collected for assisting victims of crime.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   For the reporting period we have not received any Federal Crime Applications.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   During this reporting period we have not made any changes.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   We have not used any VOCA Administrative funds.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   During the reporting there have not been any changes.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   MO CVC has collaborative relationships with the Missouri Office of Prosecuting Attorneys, in particular the Statewide Victim Advocate and individual circuits; law enforcement based advocates, records management/custodians, detectives and CEO s, local level victim advocates (both VOCA Assistance Grant funded and non-VOCA grant funded); and a variety of social service entities across the state. The culture of the victim assistance network in Missouri provide many opportunities for collaboration, networking and strategic planning for continuous improvement.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    During this reporting period the CVC program has conducted 14 presentations with approximately 150 attendees. The presentations are tailored to fit the needs of the audience (law enforcement, medical/counseling providers, funeral providers, advocates, social service workers and the faith-based community). Additionally, the MO CVC has developed numerous documents to educate key stakeholders and victims on the MO CVC processes and requirements.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The MO-CVC provides data upon request to the governor s office, the legislature, or other state entities. Due to the complexity of some of the data, MO-CVC takes care to ensure that any data shared is coupled with a clear explanation of the data, the processes, and assistance in interpretation.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No additional comments at this time.