

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: NC Victim Compensation Commission

POC NAME: Liddie Shropshire

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	9	10	8	11	38
Asian	8	11	1	7	27
Black or African American	312	316	317	307	1252
Hispanic or Latino	80	72	61	81	294
Native Hawaiian or Other Pacific Islander	1	2	7	1	11
White Non-Latino or Caucasian	286	238	281	275	1080
Some Other Race	3	1	5	2	11
Multiple Races	14	15	9	10	48
Not Reported	92	82	77	73	324
Not Tracked	0	0	0	4	4
Race/Ethnicity Total	805	747	766	771	3089
B. GENDER					
Male	261	269	261	242	1033
Female	537	463	498	518	2016
Not Reported	7	15	7	6	35
Not Tracked	0	0	0	5	5
Gender Total	805	747	766	771	3089
C. AGE					
Age 0- 12	93	73	74	79	319
Age 13- 17	117	83	97	98	395
Age 18- 24	166	188	178	150	682
Age 25- 59	392	355	371	398	1516
Age 60 and Older	29	34	38	41	142
Not Reported	8	14	8	5	35
Not Tracked	0	0	0	0	0
Age Total	805	747	766	771	3089

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	10	6	14	32
B. Failure to report to police	8	13	14	5	40
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	51	62	78	60	251
D. Incomplete information	11	12	12	0	35
E. Contributory misconduct	13	22	29	30	94
F. Ineligible crime	35	31	35	36	137
G. Ineligible application	50	38	50	44	182
Other	30	41	44	37	152

Denial explanation:

Qtr 1: Benefit the offender; Criminal activity-Felony; Criminal activity -Misdemeanor; Unfounded claim

Qtr 2: A-E Felony in 3 years; Benefit the Offender; Criminal Activity Felony; Criminal Activity Misdemeanor; Unfounded claim

Qtr 3: Benefit the offender; Criminal Activity Felony; Criminal Activity Misdemeanor; Unfounded

Qtr 4: Criminal activity-felony, criminal activity-misdemeanor, unfounded claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	133	\$ 0	\$ 0	\$ 0	\$ 0	\$ 507,552	\$ 1,930	\$ 0	\$ 0		\$ 0	\$ 55,764	\$ 565,246	0	38	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	132	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,182	\$ 2,000	\$ 0	\$ 0	\$ 60,353	\$ 0	\$ 0	\$ 75,535	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 13,200	\$ 13,200	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	114	\$ 0	\$ 0	\$ 0	\$ 469,285	\$ 5,313	\$ 3,317	\$ 0	\$ 0		\$ 0	\$ 0	\$ 477,915	0	15	0	0	1
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	243	\$ 0	\$ 0	\$ 0	\$ 0	\$ 12,136	\$ 972	\$ 0	\$ 0	\$ 149,973	\$ 0	\$ 4,200	\$ 167,280	0	1	0	0	0
Stalking																		
Terrorism																		
Total	624	\$ 0	\$ 0	\$ 0	\$ 469,285	\$ 538,182	\$ 8,218	\$ 0	\$ 0	\$ 210,326	\$ 0	\$ 73,164	\$ 1,299,176	0	54	0	0	1

* Other expense explanations

Assault Out of pocket expense, Work loss
 DUI/DWI Work loss; Out of Pocket Expense
 Sexual Assault Out of Pocket Expense; Work loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	135	\$ 0	\$ 0	\$ 0	\$ 0	\$ 873,905	\$ 8,201	\$ 0	\$ 0		\$ 0	\$ 39,160	\$ 921,266	0	35	1	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	153	\$ 0	\$ 0	\$ 0	\$ 0	\$ 27,355	\$ 3,248	\$ 0	\$ 0	\$ 69,301	\$ 0		\$ 99,904	0	2		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	102	\$ 0	\$ 0	\$ 0	\$ 434,366	\$ 0	\$ 2,824	\$ 0	\$ 0		\$ 0	\$ 0	\$ 437,190	0	8	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	280	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,696	\$ 200	\$ 0	\$ 0	\$ 174,097	\$ 0	\$ 250	\$ 181,243	0	0	0	0	0
Stalking																		
Terrorism																		
Total	670	\$ 0	\$ 0	\$ 0	\$ 434,366	\$ 907,956	\$ 14,474	\$ 0	\$ 0	\$ 243,398	\$ 0	\$ 39,410	\$ 1,639,604	0	45	1	0	0

* Other expense explanations

Assault Work Loss; Perscription expense; Out of Pocket expense
 Sexual Assault Out of Pocket Expense; Perscription Expense

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	140	\$ 0	\$ 0	\$ 0	\$ 0	1.104896.53	\$ 5,910	\$ 0	\$ 0		\$ 0	\$ 86,839	\$ 92,750	0	32	0	0	0
Burglary																		
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 596	\$ 0	\$ 0		\$ 0	\$ 596	\$ 596	0	0		0	0
Child Pornography																		
Child Sexual Abuse	117	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,926	\$ 6,207	\$ 0	\$ 0	\$ 60,460	\$ 0	\$ 77,594	\$ 77,594	0	1		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 7,360	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 7,360	\$ 7,360	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	137	\$ 0	\$ 0	\$ 0	\$ 571,813	1,944.00	\$ 667	\$ 0	\$ 0		\$ 0	\$ 572,482	\$ 572,482	0	11	0	0	2
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	235	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,150	\$ 0	\$ 0	\$ 0	\$ 149,806	\$ 0	\$ 152,956	\$ 152,956	0	0	0	0	0
Stalking																		
Terrorism																		
Total	634	\$ 0	\$ 0	\$ 0	\$ 579,173	\$ 14,076	\$ 13,380	\$ 0	\$ 0	\$ 210,266	\$ 0	\$ 86,839	\$ 903,737	0	44	0	0	2

* Other expense explanations

Assault Out of Pocket Expense; Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	158	\$ 0	\$ 0	\$ 0	\$ 5,189	\$ 1,110,446	\$ 3,990	\$ 0	\$ 0		\$ 0	\$ 59,685	\$ 1,179,309	0	37	0	0	0
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,150	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,150	0	2		0	0
Child Pornography																		
Child Sexual Abuse	120	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,470	\$ 1,474	\$ 0	\$ 0	\$ 57,996	\$ 0	\$ 0	\$ 70,941	0	2		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 9,195	\$ 28,173	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 37,368	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	109	\$ 0	\$ 0	\$ 0	\$ 457,837	\$ 0	\$ 1,470	\$ 0	\$ 0		\$ 0	\$ 0	\$ 459,307	0	13	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 3,200	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,200	0	0	0	0	0
Robbery																		
Sexual Assault	218	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,336	\$ 0	\$ 0	\$ 0	\$ 137,929	\$ 0	\$ 0	\$ 140,265	0	0	0	0	0
Stalking																		
Terrorism																		
Total	611	\$ 0	\$ 0	\$ 0	\$ 475,421	\$ 1,152,425	\$ 9,084	\$ 0	\$ 0	\$ 195,925	\$ 0	\$ 59,685	\$ 1,892,540	0	55	0	0	0

* Other expense explanations

Assault Claimant out-of-pocket expenses, Work loss

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	566	\$ 0	\$ 0	\$ 0	\$ 5,189	\$ 2,491,903	\$ 20,031	\$ 0	\$ 0		\$ 0	\$ 241,448	\$ 2,758,571	0	142	1	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,746	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,746	0	2		0	0
Child Pornography																		
Child Sexual Abuse	522	\$ 0	\$ 0	\$ 0	\$ 0	\$ 62,933	\$ 12,930	\$ 0	\$ 0	\$ 248,110	\$ 0	\$ 0	\$ 323,973	0	5		0	0
DUI/DWI	7	\$ 0	\$ 0	\$ 0	\$ 16,555	\$ 28,173	\$ 0	\$ 0	\$ 0		\$ 0	\$ 13,200	\$ 57,928	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	462	\$ 0	\$ 0	\$ 0	\$ 1,933,302	\$ 5,313	\$ 8,278	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,946,895	0	47	0	0	3
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 3,200	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,200	0	0	0	0	0
Robbery																		
Sexual Assault	976	\$ 0	\$ 0	\$ 0	\$ 0	\$ 24,317	\$ 1,172	\$ 0	\$ 0	\$ 611,805	\$ 0	\$ 4,450	\$ 641,744	0	1	0	0	0
Stalking																		
Terrorism																		
Total	2,539	\$ 0	\$ 0	\$ 0	\$ 1,958,246	\$ 2,612,639	\$ 45,156	\$ 0	\$ 0	\$ 859,915	\$ 0	\$ 259,098	\$ 5,735,057	0	198	1	0	3

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There was no significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 64

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The North Carolina Crime Victim Compensation Program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered VC case management data base and an open letter is mailed to the victim/claimant; Distribution - when all needed material is in file, the claim is distributed for investigation, if additional materials are needed, the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award-claim is transferred to financial examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
As this state and others continued to navigate through the Corona Virus Pandemic, per statute, claim applications must be signed and notarized which may have hampered some victims; finding a notarizing official may have presented a challenge.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The program assists all eligible victims. Education materials were made available to the courts and victim service agencies to provide to victims and claimants. Victim Services staff participated in virtual training opportunities the ensure the public were provided information regarding the programs available to them.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Although, in person education and outreach opportunities continue to be prohibited due to the Corona Virus Pandemic, several virtual trainings occurred during the reporting period both for external victim service providers and stakeholders, as well as, for Victim Compensation team members.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds provide for crime victim compensation positions utilized to provide support to victims by assisting with information regarding claim application and processing procedures. Additionally, providing information to services providers who may be assisting victims.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
No change.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The Victim Compensation Commission works in collaboration with these agencies. To aid in determining claim eligibility, compensation claim investigators contact the appropriate personnel to gather information used to make recommendation to award/deny based on the circumstances of a crime incident.
10. **Please explain any public outreach efforts to improve awareness of your program.**
During this reporting period, the Victim Compensation program engaged in a awareness project utilizing television, radio, and various social media platforms. The purpose was to reach statewide communities providing program information and contact information. This project is ongoing.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

NA

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Allocation of funds for outreach, specifically utilizing social media platforms, TV and radio in order to ensure as many victims and public can be made aware of the compensation program and other related victim services.