

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Oregon Department of Justice

POC NAME: Shannon Sivell

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	20	15	11	15	61
Asian	5	6	11	16	38
Black or African American	21	14	17	30	82
Hispanic or Latino	58	81	75	78	292
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	278	288	213	217	996
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	789	811	949	825	3374
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1171	1215	1276	1181	4843
B. GENDER					
Male	338	343	323	325	1329
Female	579	602	647	587	2415
Not Reported	254	270	305	269	1098
Not Tracked	0	0	1	0	1
Gender Total	1171	1215	1276	1181	4843
C. AGE					
Age 0- 12	605	620	614	541	2380
Age 13- 17	225	282	298	291	1096
Age 18- 24	70	56	82	70	278
Age 25- 59	243	217	252	247	959
Age 60 and Older	26	33	29	31	119
Not Reported	2	7	1	1	11
Not Tracked	0	0	0	0	0
Age Total	1171	1215	1276	1181	4843

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	3	0	0	5
B. Failure to report to police	0	4	7	0	11
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	0	1
D. Incomplete information	0	4	0	8	12
E. Contributory misconduct	0	0	0	0	0
F. Ineligible crime	47	50	42	59	198
G. Ineligible application	8	5	13	11	37
Other	38	4	21	18	81

Denial explanation:

Qtr 1: Wrongful act, reconsideration denied, duplicate claim, lack of evidence, suspended no report

Qtr 2: Lack of evidence, duplicate claim

Qtr 3: Wrongful Act, Reconsideration denied, Lack of evidence, withdrawn by applicant, civil compromise

Qtr 4: Failure to respond, insufficient evidence, duplicate claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 378	\$ 0	\$ 378	NT	0	0	0	0
Assault	407	NA	NA	\$ 41,012	\$ 0	\$ 211,163	\$ 18,542	NA	\$ 0		\$ 894	\$ 1,039	\$ 272,649	NT	197	0	9	1
Burglary																		
Child Physical Abuse/Neglect	162	NA	NA	\$ 0	\$ 0	\$ 27,013	\$ 12,698	NA	\$ 0		\$ 0	\$ 634	\$ 40,345	NT	34	0	0	0
Child Pornography																		
Child Sexual Abuse	392	NA	NA	\$ 0	\$ 0	\$ 14,925	\$ 31,291	NA	\$ 0	\$ 43,145	\$ 0	\$ 0	\$ 89,361	NT	154	0	0	0
DUI/DWI	28	NA	NA	\$ 13,984	\$ 16,895	\$ 9,304	\$ 667	NA	\$ 0		\$ 0	\$ 0	\$ 40,850	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	134	NA	NA	\$ 4,241	\$ 99,234	\$ 10	\$ 13,175	NA	\$ 0		\$ 414	\$ 0	\$ 117,074	NT	19	0	0	0
Human Trafficking																		
Kidnapping	6	NA	NA	\$ 0	\$ 0	\$ 250	\$ 1,443	NA	\$ 0		\$ 0	\$ 0	\$ 1,693	NT	3	0	0	0
Other Vehicular Crimes	43	NA	NA	\$ 1,761	\$ 5,427	\$ 12,298	\$ 110	NA	\$ 0		\$ 0	\$ 259	\$ 19,855	NT	0	0	0	0
Robbery	9	NA	NA	\$ 0	\$ 0	\$ 1,911	\$ 1,100	NA	\$ 0		\$ 0	\$ 0	\$ 3,011	NT	0	0	0	0
Sexual Assault	249	NA	NA	\$ 2,600	\$ 0	\$ 107,873	\$ 18,953	NA	\$ 0	\$ 164,239	\$ 0	\$ 0	\$ 293,665	NT	8	0	0	0
Stalking	15	NA	NA	\$ 0	\$ 0	\$ 1,090	\$ 1,151	NA	\$ 0		\$ 0	\$ 0	\$ 2,241	NT	8	0	0	0
Terrorism																		
Total	1,446	NA	NA	\$ 63,597	\$ 121,556	\$ 385,838	\$ 99,130	NA	\$ 0	\$ 207,385	\$ 1,686	\$ 1,932	\$ 881,123	NT	423	0	9	1

* Other expense explanations

Assault Home Health care, prosthetic
 Child Physical Abuse/Neglect Occupational therapy
 Other Vehicular Crimes Med. equip/prosthetic

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 878	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 878	NT	1	0	0	0
Assault	463	NA	NA	\$ 54,072	\$ 0	\$ 237,766	\$ 18,176	NA	\$ 0		\$ 438	\$ 331	\$ 310,784	NT	209	0	3	0
Burglary																		
Child Physical Abuse/Neglect	132	NA	NA	\$ 0	\$ 0	\$ 26,769	\$ 5,821	NA	\$ 0		\$ 0	\$ 0	\$ 32,590	NT	0		0	0
Child Pornography																		
Child Sexual Abuse	347	NA	NA	\$ 0	\$ 0	\$ 25,576	\$ 36,400	NA	\$ 0	\$ 44,982	\$ 0	\$ 25,547	\$ 132,505	NT	157		0	0
DUI/DWI	23	NA	NA	\$ 0	\$ 3,935	\$ 20,000	\$ 2,135	NA	\$ 0		\$ 0	\$ 0	\$ 26,070	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	139	NA	NA	\$ 4,181	\$ 137,276	\$ 738	\$ 10,595	NA	\$ 0		\$ 0	\$ 0	\$ 152,790	NT	5	0	0	0
Human Trafficking	2	NA	NA	\$ 0	\$ 0	\$ 1,117	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,117	NT	0	0	0	0
Kidnapping	6	NA	NA	\$ 1,354	\$ 0	\$ 67	\$ 1,155	NA	\$ 0		\$ 0	\$ 0	\$ 2,576	NT	4	0	0	0
Other Vehicular Crimes	28	NA	NA	\$ 11,473	\$ 9,895	\$ 2,362	\$ 3,030	NA	\$ 0		\$ 0	\$ 0	\$ 26,760	NT	0	0	0	0
Robbery	7	NA	NA	\$ 0	\$ 0	\$ 10,496	\$ 1,264	NA	\$ 0		\$ 0	\$ 0	\$ 11,760	NT	1	0	0	0
Sexual Assault	442	NA	NA	\$ 4,350	\$ 0	\$ 113,448	\$ 19,071	NA	\$ 0	\$ 150,770	\$ 0	\$ 0	\$ 287,639	NT	11	0	0	0
Stalking	12	NA	NA	\$ 0	\$ 0	\$ 1,036	\$ 1,225	NA	\$ 0		\$ 0	\$ 0	\$ 2,261	NT	8	0	0	0
Terrorism																		
Total	1,602	NA	NA	\$ 76,308	\$ 151,106	\$ 439,375	\$ 98,872	NA	\$ 0	\$ 195,752	\$ 438	\$ 25,878	\$ 987,729	NT	396	0	3	0

* Other expense explanations
 Assault Medical equipment
 Child Sexual Abuse Residential treatment

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	333	NA	NA	\$ 51,214	\$ 2,268	\$ 100,695	\$ 15,414	NA	\$ 0		\$ 0	\$ 0	\$ 169,591	NT	152	0	5	0
Burglary																		
Child Physical Abuse/Neglect	96	NA	NA	\$ 0	\$ 0	\$ 14,027	\$ 6,294	NA	\$ 0		\$ 0	\$ 0	\$ 20,321	NT	11	0	0	0
Child Pornography																		
Child Sexual Abuse	221	NA	NA	\$ 0	\$ 0	\$ 5,716	\$ 18,965	NA	\$ 0	\$ 19,314	\$ 504	\$ 12,553	\$ 57,052	NT	107	0	0	0
DUI/DWI	16	NA	NA	\$ 3,278	\$ 12,696	\$ 9,088	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 25,062	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	108	NA	NA	\$ 4,181	\$ 157,832	\$ 20,000	\$ 6,432	NA	\$ 0		\$ 0	\$ 0	\$ 188,444	NT	2	0	0	0
Human Trafficking	2	NA	NA	\$ 0	\$ 0	\$ 2,132	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,132	NT	0	0	0	0
Kidnapping	1	NA	NA	\$ 355	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 355	NT	0	0	0	0
Other Vehicular Crimes	29	NA	NA	\$ 9,213	\$ 3,601	\$ 5,166	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 17,980	NT	0	0	0	0
Robbery	11	NA	NA	\$ 6,257	\$ 0	\$ 3,667	\$ 858	NA	\$ 0		\$ 0	\$ 0	\$ 10,781	NT	4	0	0	0
Sexual Assault	495	NA	NA	\$ 345	\$ 0	\$ 100,872	\$ 14,871	NA	\$ 0	\$ 143,155	\$ 0	\$ 0	\$ 259,243	NT	10	0	0	0
Stalking	11	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,583	NA	\$ 0		\$ 0	\$ 0	\$ 1,583	NT	3	0	0	0
Terrorism																		
Total	1,323	NA	NA	\$ 74,843	\$ 176,397	\$ 261,363	\$ 64,416	NA	\$ 0	\$ 162,469	\$ 504	\$ 12,553	\$ 752,545	NT	289	0	5	0

* Other expense explanations
 Child Sexual Abuse Residential treatment

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	476	NA	NA	\$ 49,564	\$ 0	\$ 163,639	\$ 27,127	NA	\$ 0		\$ 615	\$ 826	\$ 241,772	NT	220	0	4	0
Burglary																		
Child Physical Abuse/Neglect	194	NA	NA	\$ 0	\$ 3,456	\$ 35,755	\$ 10,589	NA	\$ 0		\$ 0	\$ 0	\$ 49,801	NT	22		0	0
Child Pornography																		
Child Sexual Abuse	455	NA	NA	\$ 0	\$ 0	\$ 5,003	\$ 43,266	NA	\$ 0	\$ 60,271	\$ 0	\$ 0	\$ 108,540	NT	256		0	0
DUI/DWI	30	NA	NA	\$ 0	\$ 10,548	\$ 7,296	\$ 1,750	NA	\$ 0		\$ 0	\$ 0	\$ 19,593	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	154	NA	NA	\$ 1,564	\$ 183,049	\$ 190	\$ 17,714	NA	\$ 0		\$ 374	\$ 0	\$ 202,891	NT	9	0	0	0
Human Trafficking																		
Kidnapping	4	NA	NA	\$ 788	\$ 0	\$ 0	\$ 1,260	NA	\$ 0		\$ 0	\$ 0	\$ 2,048	NT	1	0	0	0
Other Vehicular Crimes	27	NA	NA	\$ 6,063	\$ 15,816	\$ 4,822	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 26,701	NT	0	0	0	0
Robbery	5	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,490	NA	\$ 0		\$ 0	\$ 0	\$ 1,490	NT	0	0	0	0
Sexual Assault	85	NA	NA	\$ 2,902	\$ 0	\$ 102,630	\$ 25,433	NA	\$ 0	\$ 1,565,757	\$ 0	\$ 0	\$ 1,696,722	NT	8	0	0	0
Stalking	20	NA	NA	\$ 3,059	\$ 0	\$ 4,023	\$ 2,478	NA	\$ 0		\$ 0	\$ 0	\$ 9,559	NT	17	0	0	0
Terrorism																		
Total	1,450	NA	NA	\$ 63,941	\$ 212,869	\$ 323,358	\$ 131,107	NA	\$ 0	\$ 1,626,028	\$ 988	\$ 826	\$ 2,359,117	NT	533	0	4	0

* Other expense explanations

Assault Occupational therapy, prosthetic

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NA	NA	\$ 878	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 378	\$ 0	\$ 1,256	NT	1	0	0	0
Assault	1,679	NA	NA	\$ 195,862	\$ 2,268	\$ 713,263	\$ 79,259	NA	\$ 0		\$ 1,947	\$ 2,196	\$ 994,795	NT	778	0	21	1
Burglary																		
Child Physical Abuse/Neglect	584	NA	NA	\$ 0	\$ 3,456	\$ 103,564	\$ 35,403	NA	\$ 0		\$ 0	\$ 634	\$ 143,057	NT	67		0	0
Child Pornography																		
Child Sexual Abuse	1,415	NA	NA	\$ 0	\$ 0	\$ 51,220	\$ 129,922	NA	\$ 0	\$ 167,712	\$ 504	\$ 38,100	\$ 387,458	NT	674		0	0
DUI/DWI	97	NA	NA	\$ 17,262	\$ 44,074	\$ 45,688	\$ 4,553	NA	\$ 0		\$ 0	\$ 0	\$ 111,576	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	535	NA	NA	\$ 14,166	\$ 577,391	\$ 20,937	\$ 47,916	NA	\$ 0		\$ 788	\$ 0	\$ 661,198	NT	35	0	0	0
Human Trafficking	4	NA	NA	\$ 0	\$ 0	\$ 3,250	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 3,250	NT	0	0	0	0
Kidnapping	17	NA	NA	\$ 2,497	\$ 0	\$ 317	\$ 3,858	NA	\$ 0		\$ 0	\$ 0	\$ 6,671	NT	8	0	0	0
Other Vehicular Crimes	127	NA	NA	\$ 28,511	\$ 34,739	\$ 24,648	\$ 3,140	NA	\$ 0		\$ 0	\$ 259	\$ 91,297	NT	0	0	0	0
Robbery	32	NA	NA	\$ 6,257	\$ 0	\$ 16,074	\$ 4,711	NA	\$ 0		\$ 0	\$ 0	\$ 27,042	NT	5	0	0	0
Sexual Assault	1,271	NA	NA	\$ 10,197	\$ 0	\$ 424,823	\$ 78,327	NA	\$ 0	\$ 2,023,922	\$ 0	\$ 0	\$ 2,537,269	NT	37	0	0	0
Stalking	58	NA	NA	\$ 3,059	\$ 0	\$ 6,149	\$ 6,436	NA	\$ 0		\$ 0	\$ 0	\$ 15,644	NT	36	0	0	0
Terrorism																		
Total	5,821	NA	NA	\$ 278,689	\$ 661,928	\$ 1,409,934	\$ 393,524	NA	\$ 0	\$ 2,191,634	\$ 3,616	\$ 41,190	\$ 4,980,514	NT	1,641	0	21	1

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

During this reporting period the Oregon Crime Victims' Compensation program saw a slight decrease in the number of applications submitted by Oregon crime victims and their family members. The Program received 4% fewer applications this year when compared to the total number of applications received last year. The Program also saw an decrease in Sexual Assault Forensic Examination (SAFE) applications this reporting period. The number of SAFE applications received decreased by 7% over last year.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 90

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application for compensation is received by the department it is assigned and claim number and a claims specialist requests documentation from various agencies such as law enforcement, Department of Child Protective Services and child assessment centers. The specialist may also be sending requests for information to employers, medical practitioners or funeral providers. In some cases additional information may be obtained through the Oregon Judicial Departments on line court system E-Courts. The Program has access to criminal and civil cases through this system and is able to upload documents such as indictments or protective orders directly from the court into our case management system. Once all investigatory reports or documents are received, the claim is forwarded to a Claims Examiner for review. The claims examiners review the information in the claim file in order to determine if the request for compensation meets the statutory eligibility criteria for approval. If the claim is accepted and compensation awarded, the claims examiner will send a Determination Order and Notice of Approval to the victim or claimant. If the request for compensation is denied, the examiner will draft a Determination Order and Notice of Denial. This order will state the findings of fact and the statutory reasons the claim cannot be approved. In most cases, claim eligibility determinations are made with in 90 or less. Once a claim is accepted any bills in the file will be reviewed for crime related treatment and if appropriate, payments will be made on behalf of the victim.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

There were no emerging issues during this reporting period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The Program has had an exceptional working relationship with the Oregon FBI victim specialists and the Oregon US Attorney' Office victim specialists for several years. If the compensation program receives an application that indicates a federal crime CVSSD staff will contact the victim advocates at the US attorney's office or the FBI in order to obtain information regarding the criminal case. In most instances, there will not be a report available, however the Oregon Program, together with the FBI victim specialists, created a submission form years ago that is filled out by the investigating agent(s) and then forwarded to our office in order for the claims examiner to make a determination regarding eligibility. The advocates with the US Attorney's office and the FBI are excellent resources for victims of federal crimes in Oregon and they make every effort to contact CVSSD staff prior to assisting with the submission of an application from a victim of a federal crime.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

The Oregon Crime Victims' Compensation Program continues to improve our on line submission of applications for victims and their family members. As indicated in past reports, victims are able to submit their applications on line. Those applications are received within minutes of hitting the submission button. The Program has continued to make modifications to improve the portal in order to make it intuitive and convenient for victim and advocates who might be assisting a victim with a compensation application. The Program also has a tutorial on our web site to assist victims and applicants with registering in the portal. The Program also created an on line compensation training that is available to advocates. AS a result of COVID, all trainings are currently online and available to advocates and child assessment center staff. The program is currently developing a quarterly on line Q&A for advocates who require clarifying questions after taking the on line training. Additionally, the program is getting ready to release its first CVC Newsletter that will be sent to advocates on a quarterly bases.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The Oregon program utilizes VOCA Administrative to pay a portion of three compensation staff salaries. We also use Administrative funds to send new staff to on line victim assistance trainings through the State Victim Assistance Academy. We also send some staff to a yearly diversity conferences and other staff to a Child Abuse Summit. We send staff to these conferences in order to keep them apprised of any system changes or issues that might affect the work that we do within the compensation program. These trainings also expand staff knowledge of victimization, trauma informed victim services and victim advocacy.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
- During this reporting period the program made some Administrative Rule changes regarding the amount the program will pay for counseling services when a victim/survivor does not have mental health insurance. Depending on the licensure of the therapist, the program increased the amounts per hourly session by \$20.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
- The Oregon Crime Victims' Compensation Program has excellent working relationships with all of the above mentioned community partners. The Program is constantly offering education and assistance to our community partners in order to maintain strong working relationships with everyone. Our VOCA Assistance team is in the same office as VOCA Compensation so we are easily accessible to answer questions that come up regarding compensation.
10. **Please explain any public outreach efforts to improve awareness of your program.**
- As indicated above, as a result of COVID all compensation trainings are currently on line and available to advocates at any time. Pre-COVID the Compensation Program had two staff who trained advocates and child assessment center staff about compensation. These two staff had traveled throughout the state of Oregon visiting rural counties and communities in order to train advocates in district attorney offices, non-profits, tribal communities and child assessment centers about compensation. In addition to the compensation training on line, the program will be launching a quarterly on line Q&A to answer questions from advocates regarding the compensation program. We are also getting ready to send out our first quarterly newsletter to all advocates.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
- The outcome measures reported to the legislature include the percent of compensation determinations made within 90 days of receipt of the compensation application. The number of claims determined within 90 days target goal is 98% and the program achieved 90% during the last reporting period. The factors affecting our results could be new staff being hired and trained. Training new staff takes at minimum 6 months and the program hired our fifth claims examiner just three weeks ago. As staff continue to learn job duties, the time it takes to make a determination should decrease.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
- No additional comments at this time