Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Commonwealth of Puerto Rico

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POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2020:	100
	Q2: Jan-Mar 2021:	57
	Q3: Apr-Jun 2021:	59
	Q4: Jul-Sep 2021:	87
	Annual:	303

Number of victims whose v the basis for the application	
Q1: Oct-Dec 2020:	100
Q2: Jan-Mar 2021:	57
Q3: Apr-Jun 2021:	59
Q4: Jul-Sep 2021:	87
Annual:	303

2.

3. Victim Demographics					
Population	Q1	Nu Q2	mber Q3	of Vic	tims Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	0	0	0	0
Asian	0	0	0	0	0
Black or African American	100	0	0	0	100
Hispanic or Latino	0	57	59	87	203
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	0	0	0	0	0
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	100	57	59	87	303
B. GENDER					
Male	42	31	24	53	150
Female	58	26	35	34	153
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	100	57	59	87	303
C. AGE					
Age 0- 12	8	0	0	6	14
Age 13- 17	6	0	0	7	13
Age 18- 24	25	6	11	23	65
Age 25- 59	60	44	43	47	194
Age 60 and Older	0	7	5	4	16
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Age Total	100	57	59	87	303

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

Number of new applications received during the reporting period

ine reporting period	
Q1: Oct-Dec 2020:	100
Q2: Jan-Mar 2021:	57
Q3: Apr-Jun 2021:	59
Q4: Jul-Sep 2021:	87
Annual:	303

6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2020:	122
Q2: Jan-Mar 2021:	80
Q3: Apr-Jun 2021:	67
Q4: Jul-Sep 2021:	45
Annual:	314

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:	104
Q2: Jan-Mar 2021:	17
Q3: Apr-Jun 2021:	23
Q4: Jul-Sep 2021:	16
Annual:	160

Reason(s) for denial or close status applicable for the reporting period:

Population		Num	ber	of Vio	ctims
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	7	5	0	1	13
D. Incomplete information	50	4	14	5	73
E. Contributory misconduct	3	1	1	2	7
F. Ineligible crime	6	1	1	1	9
G. Ineligible application	29	3	7	6	45
Other	9	3	-	1	13
Denial explanation:					
Qtr 1: Administrative Closure					
Qtr 2: (1) Victim did not submit the required docur	nents.				
Qtr 4: the victim did not submit the required docur	nents				

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:	12
Q2: Jan-Mar 2021:	0
Q3: Apr-Jun 2021:	0
Q4: Jul-Sep 2021:	1
Annual:	13

					EXP	ENSE TYPES	PAID (in	dollars)								ICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Famity Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	6	\$0	\$ 0	\$ 1,912	\$ 0	\$ 1,822	\$ 30	\$ 1,243	\$ 0		\$ 16	\$ 1,400	\$ 6,424	0	1	0	0	(
Burglary	1	\$0	\$ 0	\$ 0	\$ 0	\$ 308	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 308	0	0	0	0	(
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	2	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 608	\$ 0	\$ 0	\$ 700	\$ 54	\$ 600	\$ 1,962	0	0		0	(
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	14	\$0	\$ 0	\$ 0	\$ 25,208	\$ 0	\$ 200	\$ 0	\$ 0		\$ 0	\$ 0	\$ 25,408	0	0	0	0	(
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$0	\$0	\$ 0	\$ 2,603	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,603	0	0	0	0	(
Robbery																		
Sexual Assault	2	\$0	\$ 0	\$ 0	\$ 0	\$ 1,844	\$ 0	\$ 0	\$ 0	\$ 700	\$ 0	\$ 0	\$ 2,544	0	0	0	0	(
Stalking																		
Terrorism																		
Total	28	\$ 0	\$ 0	\$ 1,912	\$ 27,811	\$ 3,974	\$ 838	\$ 1,243	\$ 0	\$ 1,400	\$ 70	\$ 2,000	\$ 39,249	0	1	0	0	(
* Other expense explanations Assault Legal Expense Child Sexual Abuse Legal Expense																		

					EXPE	NSE TYPES F	PAID (in dol	lars)								ICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,444	\$ 0		\$ 0	\$ 0	\$ 2,444	0	0	0	0	
Assault	16	\$ 300	\$ 0	\$ 12,786	\$ 0	\$ 18,574	\$ 70	\$ 239	\$ 0		\$ 2,116	\$ 0	\$ 34,085	0	0	0	0	C
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,500	\$ 0		\$ 0	\$ 0	\$ 3,500	0	0		0	C
Child Pornography																		
Child Sexual Abuse	3	\$ 0	\$ 0	\$ 3,047	\$ 0	\$ 30	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 134	\$ 0	\$ 4,211	0	0		0	C
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	64	\$ 0	\$ 0	\$ 0	\$ 126,757	\$ 264	\$ 300	\$ 750	\$ 0		\$ 0	\$ 1,500	\$ 129,571	0	0	0	0	C
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,354	\$ 0	\$ 0	\$ 0	\$ 700	\$0	\$ 0	\$ 6,054	0	0	0	0	C
Stalking																		
Terrorism																		
Total	88	\$ 300	\$ 0	\$ 15,833	\$ 126,757	\$ 24,222	\$ 1,370	\$ 6,933	\$ 0	\$ 700	\$ 2,250	\$ 1,500	\$ 179,866	0	0	0	0	C
* Other expense explanations Homicide Legal Expen You added "Other" crime types:		olence: 34	cases: \$1	991 49 Econot	nic Support: \$1	027 56 Medical	Dental: \$1.05	5 23 Mental F	lealth: \$1	6 109 47 R	location: \$408	8 80 Travel: \$	9 419 70 Lengl F	ivnancas / Nagli	rent Homicide: 7 ca	ses; \$6,878.77 Fu	neral Rurial	

					EXP	ENSE TYPES	PAID (in do	ollars)								ICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$0	\$ 4,812	\$ 0	\$ 0	\$ 0	\$ 4,688	\$ 0		\$ 0	\$ 0	\$ 9,500	0	0	0	0	
Assault	23	\$0	\$0	\$ 14,048	\$ 0	\$ 39,111	\$ 330	\$ 4,047	\$ 0		\$ 125	\$ 1,500	\$ 59,161	0	0	0	0	C
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$0	\$ 0	\$ 0	\$ 36	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 36	0	0		0	C
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	70	\$0	\$0	\$ 8,933	\$ 157,559	\$ 0	\$ 929	\$ 5,054	\$ 0		\$ 0	\$ 0	\$ 172,475	0	0	0	0	C
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery					 []													
Sexual Assault	17	\$0	\$0	\$ 6,000	\$ 0	\$ 2,400	\$ 1,000	\$ 2,416	\$ 0	\$ 8,650	\$ 0	\$ 0	\$ 20,466	0	0	0	0	C
Stalking																		
Terrorism																		
Total	113	\$0	\$0	\$ 33,793	\$ 157,559	\$ 41,547	\$ 2,259	\$ 16,206	\$ 0	\$ 8,650	\$ 125	\$ 1,500	\$ 261,638	0	0	0	0	C
* Other expense explanations Assault Legal Expense You added "Other" crime types:		olence: 7) cases: F	conomic Suppo	rt \$6 706 01 · Me	dical or dental 9	\$6 870 06 [.] Me	ental Health \$2.4	142 00· R	elocation \$120) 215 81· Tr	avel \$124 80.	Legal Expenses	\$8 412 46 / Neg	ligent Homicide: 5	cases: Funeral Bu	rial \$10.052.50	

					EXPENS	E TYPES PAIL) (in dolla	ars)								/ICTIMIZATIONS O A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bultying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Ause/Neglet that were Paid During the Recordion Dariord	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,625	\$ 0	\$0	\$ 0		\$ 0		\$ 7,625	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	13	\$ 0	\$ 0	\$ 0	\$ 30,597	\$ 0	\$ 0	\$0	\$ 0		\$0	\$ 0	\$ 30,597	0	1	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	16	\$0	\$0	\$0	\$ 30,597	\$ 7,625	\$0	\$0	\$0		\$0	\$0	\$ 38,222	0	1	0	0	

PAYMENT STATISTICS BY CRIME TYPE - Aggreg	ated																	
	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remnting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 4,812	\$ 0	\$ 0	\$ 0	\$ 7,132	\$ 0		\$ 0	\$ 0	\$ 11,944	0	0	0	0	0
Assault	48	\$ 300	\$ 0	\$ 28,746	\$ 0	\$ 67,132	\$ 430	\$ 5,529	\$ 0		\$ 2,257	\$ 2,900	\$ 107,294	0	1	0	0	0
Burglary	1	\$0	\$ 0	\$ 0	\$ 0	\$ 308	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 308	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 36	\$ 0	\$ 3,500	\$0		\$ 0	\$ 0	\$ 3,536	0	0		0	0
Child Pornography																		
Child Sexual Abuse	5	\$ 0	\$ 0	\$ 3,047	\$ 0	\$ 30	\$ 1,608	\$ 0	\$ 0	\$ 700	\$ 189	\$ 600	\$ 6,174	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	161	\$ 0	\$ 0	\$ 8,933	\$ 340,121	\$ 264	\$ 1,429	\$ 5,804	\$0		\$ 0	\$ 1,500	\$ 358,051	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 2,603	\$ 0	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 2,603	0	0	0	0	0
Robbery																		
Sexual Assault	22	\$ 0	\$ 0	\$ 6,000	\$ 0	\$ 9,598	\$ 1,000	\$ 2,416	\$0	\$ 10,050	\$ 0	\$ 0	\$ 29,065	0	0	0	0	0
Stalking																		
Terrorism																		
Total	245	\$ 300	\$0	\$ 51,538	\$ 342,724	\$ 77,368	\$ 4,467	\$ 24,382	\$0	\$ 10,750	\$ 2,446	\$ 5,000	\$ 518,974	0	2	0	0	0

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

This year we continue adapting to the new health and safety protocols establish by our government to help protect the citizens from the Global Pandemic know as COVID-19. While these protocols limit the direct service we can provide to our victims, we can inform that the amount of requested compensation applications have increase. This is due to the Administrative Executive Order (2021-013) announced January 25, 2021, by the Honorable Governor, Pedro R. Pierluisi Urrutia, which decrees a state of emergency in Puerto Rico

^{2.} The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 120

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Our state procedure for processing an application initiate with the presentation of a request for compensation application by the crime victim. Once the request is received, it is evaluated by a Claims Technician. These officials oversee the evaluation and investigation of claims and are the one who make the recommendation for approval or denial to the Director. In particular, the Technicians evaluate whether the claimant is eligible to receive the compensation benefits of the Office; if the benefits claimed are related to the crime for which compensation is sought; and if any of the exclusions are configured that would prevent the payment from being granted. When the application is recommended for denial, it is sent to the Director for final evaluation on the other hand, when the claimed is recommend for approval, it is sent to the Claim Adjuster. Specifically, as part of the adjustment process, the receipts, invoices and disbursement made by the victim or claimants are verified and corroborated to make a recommendation on the amount and concept for which the claim should be approved. Finally, the Director reviews the recommendations and the merits of the claim and issues a Resolution approving or denying the Request for Compensation.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

As stated before, because of the Global Pandemic we are facing the problem of not having an in-office way to communicate with victims. We addressed this by establishing a way of remotely communicating with victims to help them in the filling out of request for compensation applications, follow up their cases or giving them required information. We have also uploaded the Compensation Application online in order to facilitate the process of acquiring this document. Because of the economic situation in our country, they have established a cap on our state funds that were assign for payments to compensation. This has force us to ask for additional funds in the reported period.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

In order to serve victims of federal crimes, we have been meeting with federal prosecutors, federal victim s assistants and FBI personnel. We have requested them to refer us federal crimes victims so that we can serve them in our office. We also shared with them our offices and victim s services information. We were contacted by one of the Puerto Rico s Federal District attorneys to gather information about the services we provide to victims as they are planning to create a specialized division for arms and weapons crimes committed by probation felons while committing a domestic violence crime. Recently we collaborated with the FBI by coordinating shelters for several victims of Human Trafficking.

^{6.} Please describe any notable activities during the reporting period that improved the process of victim compensation services.

As mentioned in question 1 and 4, during this year we established a way of remotely communicating with victims to help them in the filling out of request for compensation applications, follow up their cases or giving them required information and we mentioned the recent upload of the Compensation Application online.

7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

During this year we didn t use any funds for administrative expenses. All funds were assigned to compensate victims of crimes

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

As mentioned, before we ve established an initiative to remotely communicate with victims and help them with their request for compensation applications and case follow up. This ongoing initiative has had much success and has helped in the reception of more applications than the previous year.

^{9.} Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

We have established coordination efforts with prosecutors and courts to be informed by them of court hearings so that our personnel are able to accompany victims during those hearings. Part of the coordination efforts with prosecutors is that they made available for us computers in every judicial region so that our personnel can connect victims who do not have computers at home so we can facilitate a way for them to attend the hearings they were summoned. Our personnel can also use these computers to connect themselves and accompany the victims in the hearings. The coordination efforts made the courts imply t. hat they will send us the hearing notifications, (invitations to connect), so that our office personnel can accompany the victim

^{10.} Please explain any public outreach efforts to improve awareness of your program.

As a public outreach effort, we are begging a massive orientation campaign that begins November 15th, 2021, and will be transmitted via social media, radio and televises. These campaigns purposed is to informed crime victims of their legal rights regarding compensation and that our office will provide these services despite the outgoing crisis in the country.

^{11.} Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

11. We have not informed the governor, legislature or other state entity an outcome measures that is different from the ones reported in this submission.

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Currently our agency has limited budget to pay compensation with state funds. This occurs due to the measures taken in Puerto Rico to address the economic crisis. These economic restrictions affect the amount of federal funds allocated to our jurisdiction according to the Sate Certifications Form. As such, we understand that this limitation in state funds should be taken into consideration when determining the amount of funds to be allocated.