Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: South Dakota Department of Public Safety

POC NAME: Laura Quasney

POC EMAIL: laura.quasney@state.sd.us

POC PHONE: 6057734317

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2020: 63

   Q2: Jan-Mar 2021: 80

   Q3: Apr-Jun 2021: 54

   Q4: Jul-Sep 2021: 77

   Annual: 274

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2020: 46

   Q2: Jan-Mar 2021: 66

   Q3: Apr-Jun 2021: 48

   Q4: Jul-Sep 2021: 61

   Annual: 221

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	13	18	18	12	61
Asian	0	0	0	1	1
Black or African American	2	3	2	3	10
Hispanic or Latino	2	3	2	2	9
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	26	40	25	41	132
Some Other Race	0	1	0	0	1
Multiple Races	3	1	1	2	7
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	46	66	48	61	221
B. GENDER					
Male	23	30	14	25	92
Female	23	36	34	36	129
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	46	66	48	61	221
C. AGE					
Age 0- 12	2	3	1	7	13
Age 13- 17	6	8	4	8	26
Age 18- 24	8	13	10	12	43
Age 25- 59	27	38	29	30	124
Age 60 and Older	3	4	4	4	15
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	46	66	48	61	221

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020: 63

Q2: Jan-Mar 2021: 66

Q3: Apr-Jun 2021: 48

Q4: Jul-Sep 2021: 61

Annual: 238

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020: 23

Q2: Jan-Mar 2021: 47

Q3: Apr-Jun 2021: 60

Q4: Jul-Sep 2021: 194

Annual: 324

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020: 3

Q2: Jan-Mar 2021: 2

Q3: Apr-Jun 2021: 4

Q4: Jul-Sep 2021: 14

Annual: 23

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	1	0	1
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	0	0	1	2
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	1	2	3	11	17
F. Ineligible crime	0	0	0	0	0
G. Ineligible application	0	0	0	0	0
Other	1	0	0	2	3

Denial explanation:

Qtr 1: committing crime

Qtr 4: 1=Ineligible Application 1= Lack of Evidence

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual: 0

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:1

	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										██								
Assault	9	$ 0	$ 0	$ 484	$ 0	$ 31,567	$ 439	$ 0	$ 73	██	$ 532	$ 0	$ 33,095	0	1	0	0	0
Burglary										██								
Child Physical Abuse/Neglect	3	$ 0	$ 230	$ 290	$ 0	$ 0	$ 400	$ 0	$ 112	██	$ 892	$ 0	$ 1,924	0	0		0	0
Child Pornography										██								
Child Sexual Abuse	2	$ 0	$ 0	$ 290	$ 0	$ 0	$ 2,424	$ 0	$ 96	$ 0	$ 114	$ 0	$ 2,924	0	0		0	0
DUI/DWI										██								
Fraud/Financial Crimes										██								
Homicide										██								
Human Trafficking										██								
Kidnapping										██								
Other Vehicular Crimes										██								
Robbery										██								
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 227	$ 1,095	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,322	0	0	0	0	0
Stalking										██								
Terrorism										██								
Total	15	$ 0	$ 230	$ 1,064	$ 0	$ 31,794	$ 4,357	$ 0	$ 281	$ 0	$ 1,538	$ 0	$ 39,264	0	1	0	0	0

You added "Other" crime types: witness to homicide, child abuse-murder

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	7	$ 0	$ 0	$ 116	$ 0	$ 11,670	$ 50	$ 0	$ 64	■	$ 233	$ 0	$ 12,132	0	1	0	0	0
Burglary	1	$ 0	$ 0	$ 348	$ 0	$ 440	$ 661	$ 0	$ 0	■	$ 0	$ 0	$ 1,448	0	0	0	0	0
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,783	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,783	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	5	$ 0	$ 0	$ 290	$ 0	$ 330	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 620	0	2	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery										■								
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 75	$ 0	$ 0	$ 0	$ 75	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	15	$ 0	$ 0	$ 754	$ 0	$ 12,439	$ 2,493	$ 0	$ 139	$ 0	$ 233	$ 0	$ 16,058	0	3	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:3

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	13	$ 0	$ 0	$ 0	$ 0	$ 18,734	$ 801	$ 0	$ 138	■	$ 720	$ 50	$ 20,443	0	6	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 2,448	$ 0	$ 0	■	$ 0	$ 0	$ 2,448	0	0		0	0
Child Pornography										■								
Child Sexual Abuse																		
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	5	$ 0	$ 0	$ 0	$ 0	$ 14,505	$ 0	$ 0	$ 0	■	$ 133	$ 0	$ 14,638	0	1	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	3	$ 0	$ 0	$ 0	$ 0	$ 4,074	$ 0	$ 0	$ 0	■	$ 0	$ 290	$ 4,364	0	0	0	0	0
Robbery										■								
Sexual Assault	4	$ 0	$ 0	$ 0	$ 0	$ 4,955	$ 803	$ 0	$ 284	$ 0	$ 0	$ 0	$ 6,042	0	1	0	0	0
Stalking										■								
Terrorism										■								
Total	26	$ 0	$ 0	$ 0	$ 0	$ 42,268	$ 4,052	$ 0	$ 422	$ 0	$ 853	$ 340	$ 47,935	0	8	0	0	0

* Other expense explanations

Assault	safety and security devices
Other Vehicular Crimes	lost wages

PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	49	$ 0	$ 0	$ 2,839	$ 0	$ 123,592	$ 7,346	$ 0	$ 248	■	$ 2,134	$ 376	$ 136,535	0	22	0	1	0
Burglary	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,984	$ 0	$ 0	■	$ 0	$ 0	$ 1,984	0	0	0	0	0
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 102	$ 0	$ 40	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 142	0	1	0	0	0
Child Pornography										■								
Child Sexual Abuse	7	$ 0	$ 0	$ 58	$ 0	$ 980	$ 959	$ 0	$ 3	$ 0	$ 232	$ 0	$ 2,232	0	3	0	0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	4	$ 0	$ 0	$ 0	$ 0	$ 0	$ 230	$ 0	$ 0	■	$ 0	$ 0	$ 230	0	2	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	3	$ 0	$ 0	$ 0	$ 0	$ 593	$ 315	$ 0	$ 0	■	$ 0	$ 0	$ 908	0	0	0	0	0
Robbery										■								
Sexual Assault	6	$ 0	$ 0	$ 0	$ 0	$ 1,318	$ 8,010	$ 0	$ 0	$ 0	$ 0	$ 14	$ 9,342	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	72	$ 0	$ 0	$ 2,998	$ 0	$ 126,523	$ 18,843	$ 0	$ 251	$ 0	$ 2,366	$ 391	$ 151,373	0	28	0	1	0

* Other expense explanations

| Assault | $144.48= Mileage, $232.00= Lost Wages |
| Sexual Assault | Lost Wages |

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	78	$0	$0	$3,439	$0	$185,563	$8,635	$0	$523	■	$3,619	$426	$202,205	0	30	0	1	0
Burglary	2	$0	$0	$348	$0	$440	$2,644	$0	$0	■	$0	$0	$3,432	0	0	0	0	0
Child Physical Abuse/Neglect	6	$0	$230	$392	$0	$40	$2,848	$0	$112	■	$892	$0	$4,514	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	10	$0	$0	$348	$0	$980	$5,165	$0	$99	$0	$346	$0	$6,939	0	3		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	14	$0	$0	$290	$0	$14,835	$230	$0	$0	■	$133	$0	$15,488	0	5	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	6	$0	$0	$0	$0	$4,667	$315	$0	$0	■	$0	$290	$5,272	0	0	0	0	0
Robbery										■								
Sexual Assault	12	$0	$0	$0	$0	$6,501	$9,907	$0	$359	$0	$0	$14	$16,781	0	1	0	0	0
Stalking										■								
Terrorism										■								
Total	128	$0	$230	$4,816	$0	$213,024	$29,746	$0	$1,093	$0	$4,990	$731	$254,630	0	40	0	1	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   SDVS has increased education and awareness of the Crime Victims' Compensation program, especially with Law Enforcement and Victims' Services Providers as well as added an option to apply for compensation online. This has lead to an increase in applications recieved.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 163

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. SDVS Compensation is currently entirely a hard paper file application and hard file management system. Applications may be received by may, or digital copies may be provided via e-mail or fax. Upon receipt of an application, if required information is complete and eligible crime has been identified, a letter to law enforcement and providers are sent for verification of the information submitted on the application. When the law enforcement report is received, it is reviewed to ensure the information matches the application and that the crime is a compensable crime. Claim eligibility is determined by South Dakota Codified Law, Administrative Rules, Policy, and guidance provided by the Compensation Federal Register. A summary is completed by the claims specialist who provides a recommendation for the claim decision and sent to the program manager for review and approval. Expenses for approved claims are verified once provider information has been received. Denial letters are sent to claimants who do not meet compensation requirements with the option to appeal decisions to the Crime Victims' Compensation Commission. In December of 2020, SDVS Compensation transitioned from the dated hard file management system and added the option to submit the application through a web-based data management system. Paper applications will continue to be accepted and will application data be manually entered by staff and a digital copy will be stored with the claim information. This has improved claim management and provided a system for increased reliability for analysis of claims processing and efficiency. The average time from receipt of application to decision was decreased to 52 days in the final quarter of this reporting period. SDVS has a goal to complete claim decisions in 45 days or less going forward.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   The COVID 19 pandemic has significantly negatively affected claims processing timelines. For the protection of PPI and confidentiality, the files could not be removed from the office for remote work during stay-at-home restrictions. SDVS Compensation also experienced staff turnover during this time. We are now full staff and have added a part-time Claims Specialist position to assist in claims processing. Additionally, staff needed to take on additional tasks for the development of the updated online application and claims management system. The new system called MAVIS is now fully implemented and is proving to address the backlog of claims and we are on pace to be fully caught up on claims by December of 2021.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   SDVS Staff worked closely with FBI Victims Specialists and the US Attorney s office within the state to ensure Federal crime victims are served. South Dakota is home to nine tribal nations where crimes are enforced under federal law.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   In January of 2021 SDVS transitioned to the new MAVIS online application and data management system. This has notably increased the efficiency of claims management and has provided better tools to analyze trends going forward.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   VOCA administrative funds are used solely for compensation to crime victims.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   67:55:04:03. Mental health services Most crimes eligible for compensation are tied to a singular isolated event causing bodily injury to a person. Child abuses, sexual assaults, exploitation, and maltreatment are typically reported to law enforcement after victimization that has occurred over a period of time. Many victims delay reporting to law enforcement until the following circumstances exist - they feel safe from their abuser, they gain independence as an adult, they identify a safe individual to make a disclosure. Embarrassment, shame, and psychological trauma effects are greater for child victims and also delay the reporting of sexual assault. Previous language assumed the victim will still be a juvenile when applying for crime victim s compensation when more commonly applications are submitted by the victim after they have turned 18. An update to this rule eased limitations on approving mental health expenses for these particular circumstances. 67:55:04:08. Lost earnings -- Payment limits Allows for compensation of lost wages to attend funeral services for parents or spouses of a homicide victim. …..An application for lost earnings may include the hours the individual was absent from work to meet with law enforcement,

attend funeral services, attend court proceedings, or receive treatment or follow-up treatment. The application may not include hours for which the individual used and was paid for sick or annual leave. Crime Victims Compensation covers financial losses incurred that are a direct result of the crime. For parents and spouses, this expanded the use of the fund to pay lost earnings when unable to work to attend funeral services for homicide victims. 67:55:04:12. Security devices. The Crime Victims Compensation Chapter, specifically SDCL 23A-28B-1 Defined "Security devices," as the cost to repair or install locks, door eyeholes, security lights, or other similar security and safety measures necessary to ensure the safety of the victim. The Department of Justice, Office for Victims of Crime (OVC) provides in its federal register of compensation program guidelines, that crimes of violence have additional effects on the victim other than physical injury, and states are encouraged to consider the safety and mental health needs of these victims. For example, victims may be intimidated threatened, and harassed over the Internet, windows may be broken and graffiti painted on a home, with the intent to intimidate and cause fear in a person or family. Access to security cameras increases the opportunity for evidential support in the investigation and prosecution of offenders. A crime victim s willingness to cooperate with law enforcement may be affected by compelling health or safety concerns including apprehension about personal safety by the offender or others. Crime victims may be reluctant to cooperate fully with law enforcement after receiving threats of violence or death against themselves and their families from the offender. An update in this rule removed the exclusion of security cameras. Updated the language to meet current advances in technology as caller identification boxes, and thus the need for installation is no longer relevant. At the time this rule was set, security cameras as a device or devices were more costly than today. New technology advancements have significantly decreased the costs of these devices. Added cap to a $500 limit requests to affordable web-based digital cameras. Currently, the cap exists only in policy - ARSD would advance requests in excess to the commission for approval. 67:55:04:09.01. Loss of support – Victim Clean-up of language only. Oversight of terms. Removes victim and replaces it with offender 67:55:01:05. Circumstances when compensation is not allowed: A review of this rule led us to request repeal as the statutory authority to provide exceptions to SDCL 23A-28B-25 did not exist to promulgate the entire rule in the first place in 2004 and subsequent changes in 2009.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

    The office of Victims Services under DPS has shown improvement with relationships with Law Enforcement. We are receiving law enforcement verification information timelier from many agencies. We have received positive feedback from Law Enforcement, Prosecution, tribal agencies as well as multiple systems and shelter-based victims' services providers regarding the noticeable increase of support, training and technical assistance, and victim-centered practices SDVS has adopted in the last 3 years. The SDVS Program Director administers VOCA Victim Assistance and Victims Compensation, as well as FVPSA, STOP, SASP, State DASA funds, and Access and Visitations funding. We find valuable benefits to having VOCA Assistance and Compensation under the same department as this assists to guide compensation victims to shelter programs that may be able to assist beyond what compensation requirements allow.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    Due to the COVID 19 pandemic, standard public outreach and in-person awareness efforts have been challenged. SDVS and the CVC Staff have seized opportunities through online meetings and training events to provide for continuity of awareness activities. SDVS Continues to partner with the SD Network Against Family Violence as the state-designated coalition, to host bi-weekly meetings to provide COVID 19 updates and support, which often includes CVC awareness opportunities. SDVS will continue instituting new outreach and awareness of the online application system which was live in January 2021.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

    There are no additional outcomes to report at this time.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

    None to report at this time.