

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Vermont Center for Crime Victim Services

POC NAME: Carol Brochu

POC EMAIL: omara.rivera-vazquez@ccvs.vermont.gov

POC PHONE: 802-241-1250

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	3	0	0	2	5
Asian	0	1	0	1	2
Black or African American	4	4	2	4	14
Hispanic or Latino	1	1	1	2	5
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	53	49	57	59	218
Some Other Race	1	0	1	0	2
Multiple Races	2	3	2	6	13
Not Reported	9	16	14	12	51
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	73	74	77	86	310
B. GENDER					
Male	18	13	17	23	71
Female	43	42	47	45	177
Not Reported	12	19	13	18	62
Not Tracked	0	0	0	0	0
Gender Total	73	74	77	86	310
C. AGE					
Age 0- 12	8	4	4	6	22
Age 13- 17	6	9	4	7	26
Age 18- 24	15	5	8	11	39
Age 25- 59	39	49	53	57	198
Age 60 and Older	4	7	8	3	22
Not Reported	1	0	0	2	3
Not Tracked	0	0	0	0	0
Age Total	73	74	77	86	310

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	1	2	2	0	5
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	1	1
E. Contributory misconduct	0	0	1	2	3
F. Ineligible crime	9	2	9	6	26
G. Ineligible application	3	1	3	3	10
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	39	\$ 778	\$ 0	\$ 4,387	\$ 0	\$ 26,878	\$ 1,284	\$ 2,412	\$ 135		\$ 194	\$ 2,007	\$ 38,074	0	20	1	0	0
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,584	\$ 1,595	0	1	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 245	\$ 0	\$ 0		\$ 76	\$ 0	\$ 321	0	2		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 758	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 134	\$ 0	\$ 892	0	0		0	0
Child Sexual Abuse	17	\$ 0	\$ 0	\$ 214	\$ 0	\$ 17	\$ 1,881	\$ 0	\$ 105	\$ 834	\$ 300	\$ 185	\$ 3,535	0	0		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 3,142	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,142	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 94		\$ 0	\$ 0	\$ 94	0	0	0	0	0
Homicide	26	\$ 0	\$ 0	\$ 7,271	\$ 18,653	\$ 0	\$ 1,017	\$ 0	\$ 0		\$ 24,512	\$ 0	\$ 51,453	0	4	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 34	\$ 378	\$ 412	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 2,564	\$ 2,200	\$ 1,050	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,814	0	0	0	0	0
Robbery																		
Sexual Assault	17	\$ 0	\$ 0	\$ 0	\$ 0	\$ 228	\$ 4,080	\$ 3,900	\$ 353	\$ 3,812	\$ 0	\$ 929	\$ 13,301	0	4	0	0	0
Stalking																		
Terrorism																		
Total	111	\$ 778	\$ 0	\$ 15,771	\$ 21,217	\$ 29,333	\$ 9,557	\$ 6,312	\$ 687	\$ 4,646	\$ 25,250	\$ 5,082	\$ 118,633	0	31	1	0	0

*** Other expense explanations**

Assault \$2,006.52; locks-\$96.00 + medical marijuana-\$665.00 + vehicle repairs \$1,043.02 + car key replacement-\$100.00 + vet charges-\$102.50
 Burglary \$1,583.90; security systems-\$1,280.00 + \$303.90
 Child Sexual Abuse \$184.60; Security system-\$163.21 + over the counter pregnancy test \$21.39. Sexual assault forensic claims (age 0-17) = 3 paid (\$834.01) + Comp child sexual abuse claims =14 claims paid (\$2701.37) = 17 total claims paid \$3,535.38
 Human Trafficking \$377.98; security system-\$377.98
 Sexual Assault Sexual Assault \$928.63; supplements-\$266.85 + CBD oil-\$597.63 + neck massager-\$64.15; Sexual assault forensic claims (age 18 and Older)= 5 paid (\$3,812.18) + Comp Sexual Assault claims =12 claims paid (\$9,489.22) = 17 total claims paid (\$13,301.40)

You added "Other" crime types: (2) Reckless Endangerment w/ \$250.00 crime scene cleanup (windshield deductible) & \$700.00 MH counseling; (1) Unlawful Mischief w/ \$700.00 property-door; (1) Grand larceny w/\$438.95 medical-rx sunglass replacement; Total spent "other" crime type: \$2,088.95

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	40	\$ 1,000	\$ 0	\$ 4,332	\$ 0	\$ 17,975	\$ 5,020	\$ 2,708	\$ 100		\$ 29	\$ 1,910	\$ 33,074	0	27	1	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 407	\$ 407	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 3,963	\$ 0	\$ 0	\$ 1,050	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,013	0	1		0	0
Child Pornography																		
Child Sexual Abuse	17	\$ 0	\$ 0	\$ 228	\$ 0	\$ 0	\$ 3,695	\$ 2,815	\$ 0	\$ 1,018	\$ 195	\$ 0	\$ 7,950	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 145		\$ 0	\$ 0	\$ 145	0	0	0	0	0
Homicide	12	\$ 0	\$ 0	\$ 26	\$ 7,120	\$ 0	\$ 2,163	\$ 0	\$ 0		\$ 944	\$ 329	\$ 10,581	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	30	\$ 0	\$ 0	\$ 139	\$ 0	\$ 125	\$ 4,490	\$ 0	\$ 0	\$ 15,819	\$ 43	\$ 1,014	\$ 21,631	0	4	0	0	0
Stalking																		
Terrorism																		
Total	104	\$ 1,000	\$ 0	\$ 8,688	\$ 7,120	\$ 18,100	\$ 16,418	\$ 5,523	\$ 245	\$ 16,837	\$ 1,211	\$ 3,660	\$ 78,800	0	34	1	0	0

*** Other expense explanations**

Assault \$1,909.76; security systems \$1,060.97 + medical marijuana-\$495.00 + CBD oil-\$217.50 + nutraceuticals-\$136.29
 Burglary Burglary - \$406.58 ; security system-\$406.58
 Child Sexual Abuse Sexual assault forensic claims (age 0-17) = 4 paid (\$1,017.72) + Comp child sexual abuse claims =13 claims paid (\$6,931.95) = 17 total claims paid \$7,949.67
 Homicide Homicide - \$329.00; Emotional support animal training classes-\$329.00
 Sexual Assault Sexual Assault (Comp) \$1,014.39; supplements-\$179.54 + CBD oil-\$334.85 + self defense classes \$500.00; Sexual assault forensic claims (age 18 and Older)= 16 paid (\$15,819.11) + Comp Sexual Assault claims =14 claims paid (\$5,811.43) = 30 total claims paid (\$21,630.54)

You added "Other" crime types: (1) Reckless Endangerment w/ \$630.00 MH counseling; (1) Unlawful Mischief w/ \$314.33 crime scene cleanup (partial windshield deductible); Total spent "other" crime type: \$944.33

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	31	\$ 327	\$ 0	\$ 2,179	\$ 0	\$ 29,053	\$ 4,948	\$ 2,556	\$ 0		\$ 230	\$ 0	\$ 39,293	0	20	0	0	0
Burglary	3	\$ 381	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 782	\$ 1,163	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 1,303	\$ 0	\$ 0	\$ 350	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,653	0	1	0	0	0
Child Pornography																		
Child Sexual Abuse	14	\$ 0	\$ 0	\$ 1,325	\$ 0	\$ 0	\$ 2,569	\$ 1,500	\$ 0	\$ 322	\$ 24	\$ 0	\$ 5,740	0	0	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	10	\$ 0	\$ 0	\$ 1,613	\$ 8,000	\$ 28	\$ 1,715	\$ 0	\$ 0		\$ 975		\$ 12,331	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 216	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 2,553	\$ 0	\$ 2,769	0	0	0	0	0
Robbery																		
Sexual Assault	33	\$ 0	\$ 0	\$ 5,920	\$ 0	\$ 950	\$ 6,168	\$ 0	\$ 559	\$ 12,181	\$ 0	\$ 0	\$ 25,778	0	4	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 763	\$ 763	0	0	0	0	0
Terrorism																		
Total	97	\$ 708	\$ 0	\$ 12,557	\$ 8,000	\$ 30,031	\$ 15,750	\$ 4,056	\$ 559	\$ 12,503	\$ 3,782	\$ 1,544	\$ 89,490	0	27	0	0	0

*** Other expense explanations**

Burglary \$781.67 ; security system \$514.18; security system \$267.49
 Child Sexual Abuse Sexual assault forensic claims (age 0-17) = 2 claims paid (\$321.95) + Comp child sexual abuse claims =12 claims paid (\$5,418.03) = 14 total claims paid \$5,739.98
 Sexual Assault Sexual assault forensic claims (age 18 and Older)= 16 paid (\$12,180.71) + Comp Sexual Assault claims =17 claims paid (\$13,597.23) = 33 total claims paid (\$25,777.94)
 Stalking \$762.58; security system \$452.60; security system \$279.99; trac phone minutes \$29.99 (Grand Total Other Expenses= *\$1,925.83)

You added "Other" crime types: (1) Reckless Endangerment w/ \$280.00 MH counseling; (1) Petit Larceny of vehicle w/\$115.98 eyeglass replacement); (1) Unlawful Trespass of residence w/\$178.50 lost wages; (1) Obstruction of Justice w/\$381.58 security deposit; (1) Grand larceny w/\$100.00 phone replacement Total spent "other" crime type: \$1,056.06

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Ctr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,425		\$ 0	\$ 0	\$ 5,425	0	0	0	0	0
Assault	34	\$ 964	\$ 0	\$ 3,743	\$ 0	\$ 9,233	\$ 4,960	\$ 4,768	\$ 91		\$ 671	\$ 2,292	\$ 26,722	0	23	2	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0			\$ 2,107	\$ 2,107	0	0	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 452	\$ 0	\$ 0	\$ 380	\$ 0		\$ 123	\$ 0	\$ 955	0	2		0	0
Child Pornography																	
Child Sexual Abuse	8	\$ 0	\$ 0	\$ 213	\$ 0	\$ 140	\$ 3,498	\$ 0	\$ 0	\$ 303	\$ 0	\$ 4,153	0	0		0	0
DUI/DWI																	
Fraud/Financial Crimes																	
Homicide	9	\$ 0	\$ 0	\$ 4,997	\$ 0	\$ 70	\$ 857	\$ 0	\$ 0	\$ 2,655	\$ 0	\$ 8,579	0	1	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 684	\$ 0	\$ 0		\$ 0	\$ 0	\$ 684	0	0	0	0	0
Kidnapping																	
Other Vehicular Crimes																	
Robbery																	
Sexual Assault	24	\$ 0	\$ 0	\$ 2,580	\$ 0	\$ 0	\$ 4,037	\$ 0	\$ 0	\$ 23,705	\$ 0	\$ 30,322	0	3	0	0	0
Stalking																	
Terrorism																	
Total	86	\$ 964	\$ 0	\$ 11,985	\$ 0	\$ 10,127	\$ 13,732	\$ 4,768	\$ 5,516	\$ 23,705	\$ 3,751	\$ 4,399	\$ 78,948	0	29	2	0

* Other expense explanations

Assault 2,292.41; security system \$1,159.48; security system \$179.99; medical marijuana \$65.00; medical marijuana \$70.00; window curtains \$281.46; car key 156.82; door \$318.86; vet \$60.80
 Burglary \$2,106.99 ; security system \$2,000; security system \$106.99
 Sexual Assault Sexual assault forensic claims (age 18 and Older)= 11 paid (\$23,704.94) + Comp Sexual Assault claims =13 claims paid (\$6,617.30) = 24 total claims paid (\$30,322.24).

You added "Other" crime types: (1) Reckless Endangerment w/ \$170.00 MH counseling; (1) criminal threatening w/\$7,443.40 fence; (1) Unlawful mischief w/\$1,500.00 crime scene cleanup (windows) Total spent "other" crime type: \$9,113.40

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,425		\$ 0	\$ 0	\$ 5,425	0	0	0	0	0
Assault	144	\$ 3,069	\$ 0	\$ 14,641	\$ 0	\$ 83,139	\$ 16,212	\$ 12,444	\$ 327		\$ 1,123	\$ 6,209	\$ 137,164	0	90	4	0	0
Burglary	9	\$ 381	\$ 0	\$ 0	\$ 0	\$ 11	\$ 0	\$ 0	\$ 0		\$ 0	\$ 4,879	\$ 5,271	0	1	0	0	0
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 5,719	\$ 0	\$ 0	\$ 2,025	\$ 0	\$ 0		\$ 199	\$ 0	\$ 7,943	0	6		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 758	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 134	\$ 0	\$ 892	0	0		0	0
Child Sexual Abuse	56	\$ 0	\$ 0	\$ 1,979	\$ 0	\$ 157	\$ 11,643	\$ 4,315	\$ 105	\$ 2,174	\$ 822	\$ 185	\$ 21,378	0	0		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 3,142	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,142	0	0	0	0	0
Fraud/Financial Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 239		\$ 0	\$ 0	\$ 239	0	0	0	0	0
Homicide	57	\$ 0	\$ 0	\$ 13,907	\$ 33,773	\$ 98	\$ 5,751	\$ 0	\$ 0		\$ 29,085	\$ 329	\$ 82,944	0	9	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 684	\$ 0	\$ 0	\$ 0		\$ 34	\$ 378	\$ 1,096	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 216	\$ 2,564	\$ 2,200	\$ 1,050	\$ 0	\$ 0		\$ 2,553	\$ 0	\$ 8,583	0	0	0	0	0
Robbery																		
Sexual Assault	104	\$ 0	\$ 0	\$ 8,640	\$ 0	\$ 1,303	\$ 18,775	\$ 3,900	\$ 912	\$ 55,517	\$ 43	\$ 1,943	\$ 91,032	0	15	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 763	\$ 763	0	0	0	0	0
Terrorism																		
Total	398	\$ 3,450	\$ 0	\$ 49,001	\$ 36,337	\$ 87,592	\$ 55,456	\$ 20,659	\$ 7,007	\$ 57,691	\$ 33,993	\$ 14,685	\$ 365,871	0	121	4	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The Compensation Program received 342 new compensation applications (number of victims) in FFY2021 compared to 449 applications (number of victims) in FF2020. We believe that the 31.29% decrease in applications is the result of the Covid 19 Pandemic. The Sexual Assault Program (under the umbrella of the Compensation Program received 210 Sexual Assault Forensic Claims in FFY2021 compared to 209 in FFY2020. That is a 0.5% increase from last federal fiscal year.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 51

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We count the number of days to process an application based on the new date the claim is received to the resolution date of when a decision is made on the claim; approved with or without payment; unable to process; or denied. Pending open claims are not calculated into the average length of time to process since no decision on claim eligibility has been determined. For this reporting period: Approved claims – 145 @ 51.02 average days to process Denied claims – 52 @ 23.48 average days to process

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 268

B. Number of victim satisfaction surveys completed during the reporting period. 35

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 33

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The COVID 19 pandemic has had a lasting impact on our Program. Revenue collection is down on surcharges from traffic violations and criminal convictions which help to fund the Victims Compensation Program. This is creating a financial hardship on our Compensation fund. This decline in revenue is partly due to courts not functioning at full capacity and the alternative restorative justice programs which have been put in place. The Program utilized mostly Federal funds to support victim/survivor payments during this reporting period. Therefore, our Federal VOCA Compensation Match will be reduced. Our Governor provided a one- time general fund appropriation to support the Compensation Program but these appropriated funds could not be used for victim/survivor payments. The Program saw a 31.29% decrease in the number of applications received during this reporting period which we attribute to the pandemic.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

When we receive an application for a victim/survivor of a federal crime we will work closely with the US Attorney Victim Advocate, FBI Advocate, and/or FBI Detective to obtain probable cause and crime information. We utilize the FBI Information and Verification Form to obtain information/documentation for probable cause to find victim/survivors of federal crimes eligible for Victims Compensation per the MOU.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

The Program continues to focus on assisting victim/survivors with a disability, the elderly, and the Deaf and Hard of Hearing. We continue to review printed materials to make sure that we are using accessible fonts and plain language text to be more accessible. We continue to update our CCVC database that was implemented on 7/1/16 to better serve our Program needs and to improve our efficiency to better serve victims. We are continuing to develop an online application process to better serve victim/survivors of crime. We received a one-time State appropriation from the Governor to improve/upgrade our database system. The Center (to include Compensation) also received funding appropriated to improvement of our website which will improve victim/survivor access. Due to the Covid Pandemic our Center (to include the Victims Compensation Program) contracted with IT support technician/agency staff as well as Vermont s State Agency of Digital Services to coordinate a VPN network so staff have the ability to work remotely for their health, welfare, and safety and continue to provide services to victim/survivors.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

We utilize the VOCA Administrative funds for payment of our toll-free telephone. This access allows victim/survivors and providers a way to communicate with the Compensation Program staff effectively. It provides communication that is free of charge to victim/survivors when they do not have cell phone access. These administrative funds are also used to provide stipends and mileage reimbursement to our Board members. These funds make it possible for board members to offer their valuable time and expertise to guide our Compensation Program. Our Board assists the Compensation Program staff by making decisions on difficult cases brought to them. The Board provides guidance in the development and implementation of our policies and any statutory changes/amendments. This ensures that a victim/survivor has a fair and consistent process where information is considered from many perspectives, with a victim/survivor centered approach. Victim/survivors are better served by an engaged and informed Board of Directors committed to addressing crime victim/survivor's needs. After the Covid pandemic shut down in person meetings the Board did not utilize these funds to pay for mileage as Board meetings were held virtually. Administrative funds also support the Compensation Manager's salary and benefits. Administrative funds are used to pay National Association Fees and registration fees for meetings and conferences. However, due to the pandemic and the fact that meetings were not held in person but were held virtually registration fees were often waived. Administrative funds were utilized for office supplies, compensation applications, logo, and pens. Finally, these funds are used to pay for staff travel to regional and/or national compensation conferences. The use of these funds enable staff to learn about new compensation initiatives that other states are implementing to improve services to victim/survivors of crime. With this learned information we can adopt policies and procedures to improve the services that we provide to victim/survivors of crime in Vermont. Because of the Covid pandemic travel was restricted so the National conference was held virtually. These funds were not utilized for travel for this conference.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

The Compensation Program translated our Victims Compensation application into the following languages to improve access to victims whose first language is not English: Nepali Maay Maay Somali Spanish Arabic Vietnamese Chinese (simplified) French Swahili These translated applications to the different languages can be found on our Center website. Victims/survivors, service providers, Victim Advocates, and community members will have access to the applications. This will aid in accommodating the needs of victim/survivors in the counties in Vermont that have the most diverse demographics in the State. The Program increased our Mental Health Policy payment caps for uninsured victim/survivors to the following: Individual counseling from \$70.00 to \$85.00 Group counseling from \$35.00 to \$45.00 Medication checks from \$25.00 to \$35.00 These increases ensure that providers are more willing to work with the victim/survivors we serve and accept our payment as payment in full so victim/survivors are not balance billed for any difference not covered by the Program. This increase was necessary because more and more providers became unwilling to accept our mental health caps as payment in full. Due to the pandemic victim/survivors had more challenges accessing mental health services so this increase to the current caps increased mental health providers willingness to work with victim/survivors who were being served by our Program.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The court-based victim advocates, the victim advocate in the Attorney General's office, and the victim advocate U.S. Attorney's Office provide victim/survivors with information about the Compensation Program and provide them with applications. They provide the Program with affidavits and probable cause statements from law enforcement in a timely manner. When an offender is convicted of a crime the Judge may order restitution payable to a victim/survivor or payable to the Compensation Program to hold offenders accountable for the harm they have caused to the victim/survivor. Per the VOCA Assistance Program regulations 94.103 Vermont's Compensation program has been receiving a small VOCA Assistance grant, called the Exceptional Fund to cover certain crime related losses that are not otherwise eligible for the VOCA Victims Compensation Program fund as outlined in regulation. The Compensation Program continues to utilize the exceptional fund to provide limited assistance to eligible victim/survivors.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Due to the pandemic in person events such as Crime Victims Rights Week celebration and award ceremony which honors victim/survivors, advocates, and victim service providers was changed to a virtual event. Chris Wilson, guest speaker, spoke on trauma informed services. Under normal conditions a Victim Assistance Training Academy is held annually. Part of the curriculum is to provide training on Compensation to attendees that may include military, faith-based organizations, mental health providers, students, educators, children/youth advocacy organizations, victims/survivors, anti-discrimination organizations, vulnerable adult advocates, and State agencies to include Department of Corrections, Diversion, Supervised Visitation Centers. Center staff, to include Compensation staff, are working together to develop a virtual web-based training which will be used for the 2022 Academy because due to the pandemic the 2021 Academy had to be postponed. Compensation staff have developed virtual trainings to improve our outreach efforts. We have provided Compensation training to the following: new victim advocates in State's attorney's offices, Vermont Law School, Vermont network program Vermont human trafficking subcommittee, and Vermont legislators. Annually, per open meeting law, our Board is required to hold an open meeting for the general public to present information and data concerning the Victims Compensation Program and offender Restitution Program. The information provided includes aggregate information on cases, pecuniary loss, expense reimbursement, and restitution orders. The Compensation Program and each department of the Center presented information to participants which included legislators to increase public awareness on the services and work that the Center provides to victim/survivors.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The legislature was provided the following based on State FY 2020 data. The Victims Compensation Program is funded through the Center's special fund appropriation and leveraged federal compensation funds. The Program provides limited financial assistance to victim/survivors who have experienced an uninsured financial loss as a direct result of a violent crime. Staff members verify claims through a comprehensive investigative process, and approved payments are made either to service providers or directly to the victim/survivor. The number of new claims received annually fluctuates between 450 to 550 claims each year. State dollars paid to victim/survivors from the Victims Compensation Fund also leverage federal reimbursement at a rate of 60%. New Claims Received/Total Disbursements (all claims paid) Victims Compensation: 521 New Claims Compensation Claims Received \$474,024.45 Disbursed all claims Sexual Assault Program: 220 New Sexual Assault Program Claims Received \$94,715.60 Disbursed all claims Categories of the largest disbursements: Lost wages/Loss of support \$129,537.21 Counseling \$ 70,953.25 Funeral \$ 78,031.83 *Sexual Assault Program Exams \$ 80,818.04 Medical (Comp) \$ 61,094.86 * does not include Sexual Assault Program Counseling \$3,904.58 or HIV services \$5,875.13 Performance Measures: Victim/Survivor Satisfaction Surveys - 43 surveys returned Received written notification about application in reasonable amount of time 87% agreed Reported that Compensation Program staff were able to answer their questions 83% agreed Reported that staff responded to their request for assistance: 91% agreed Rated quality of services as excellent or good: 85% agreed Rated staff attitude as excellent or good: 89% agreed Satisfied or very satisfied with the services they received: 89% agreed Comments from victim/survivors: Thank you for all of your help and understanding. Everyone was kind, thoughtful, and helped be get through a tough time. Keep doing an amazing job. You guys made me feel safe and cared for. I am grateful for all you do. Thank you so much for your assistance. I am so grateful for the process and even with the few bumps along the way it was still easier than if we had to do it all ourselves. The death hit us hard and having the support of your organization took a huge weight off of our shoulders. Very good program-helped with everything Start holding defendants accountable; defendant gets more rights than victim Very prompt committed staff; did a great job Sometimes having someone listen to you and support you is the most helpful while awaiting compensation for loss Being able to talk to a real and pleasant person was helpful Everyone was amazing. Greatly appreciated your services. Thanks. Thank you. Your involvement helped turn an ugly experience in VT to one where I feel VT is way ahead of our state in this area Reimbursement was not immediate Anytime I called I usually got called back within 2 hours Very thankful for the financial aid Information provided by phone/letter was helpful-I have no electronics Claims specialist answered the phone Having someone to talk to and make me feel safe was helpful; you are doing a great job I truly do appreciate you taking the time to sit down with me and go over my situation in person. It meant something to me.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The virtual National Victim Assistance/Victim Compensation conference was well done! However, in person interaction/networking was missed.