

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Department of Human Services

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	0	0	0	0
Asian	0	0	0	0	0
Black or African American	4	5	8	5	22
Hispanic or Latino	0	1	2	1	4
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	0	0	0	0	0
Some Other Race	0	0	0	0	0
Multiple Races	0	2	0	0	2
Not Reported	0	0	1	0	1
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	4	8	11	6	29
B. GENDER					
Male	3	8	8	5	24
Female	1	0	3	1	5
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	4	8	11	6	29
C. AGE					
Age 0- 12	0	0	1	0	1
Age 13- 17	0	0	0	0	0
Age 18- 24	1	3	0	2	6
Age 25- 59	3	4	8	3	18
Age 60 and Older	0	1	2	1	4
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	4	8	11	6	29

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	0	0	0	0	0
F. Ineligible crime	0	0	0	0	0
G. Ineligible application	0	0	0	0	0
Other	0	0	1	0	1

Denial explanation:

Qtr 3: No supporting evidence that assault led to death, post 2-years following assault

Qtr 4: No comments

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	3	\$0	\$0	\$8,000	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$8,000	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	2	\$0	\$0	\$0	\$5,000	\$0	\$0	\$0	\$0		\$0	\$0	\$5,000	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	5	\$0	\$0	\$8,000	\$5,000	\$0	\$0	\$0	\$0		\$0	\$0	\$13,000	0	0	0	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	0	\$0	\$0	\$0	\$5,000	\$2,921	\$0	\$0	\$0		\$0	\$0	\$7,921	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	0	\$0	\$0	\$0	\$5,000	\$2,921	\$0	\$0	\$0		\$0	\$1	\$7,922	0	0	0	0	0

*** Other expense explanations**

Assault \$1 is listed, although no assault claims were paid during this reporting period. A dollar value is required by the system.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$3	\$3	0	0	0	0	0

* Other expense explanations

Assault \$1 is listed, although no claims were paid during this reporting period. A dollar value is required by the system.
 DUI/DWI \$1 is listed, although no claims were paid during this reporting period. A dollar value is required by the system.
 Homicide \$1 is listed, although no claims were paid during this reporting period. A dollar value is required by the system.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$1	\$1	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$2	\$2	0	0	0	0	0
* Other expense explanations																		
Assault	No claims were paid during this reporting period. \$1.00 reported per system requirements																	
Homicide	No claims were paid during this reporting period. \$1.00 reported per system requirements																	
You added "Other" crime types: Gunshot																		

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	3	\$ 0	\$ 0	\$ 8,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 3	\$ 8,003	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1	\$ 1	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	2	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 2,921	\$ 0	\$ 0	\$ 0		\$ 0	\$ 2	\$ 12,923	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	5	\$ 0	\$ 0	\$ 8,000	\$ 10,000	\$ 2,921	\$ 0	\$ 0	\$ 0		\$ 0	\$ 6	\$ 20,927	0	0	0	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
No significant change
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 3

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Steps to Processing Criminal Victims Compensation Applications: Step 1: Date stamp application. Step 2: Review application for completeness of information. Step 3: Enter claimant/applicant data in Excel Spreadsheet. Step 4: Assign claim number. Step 5: Generate letter of receipt to applicant, if not done in person. Step 6: Generate letter requesting missing support documents, if not done in person. Step 7: Generate follow-up letter for missing support documents, if not received, and if done in person. Step 8: Review application and supporting documents for consideration of eligibility. Step 9: Calculate eligible/quantifiable expenses (economic losses/costs, medical expenses). Step 10: Prepare and submit, to Executive Secretary summary of claim, recommendation of action to be taken. Step 11: Provide final recommendation to Commission for review and consideration. Step 13: Commission meets to make assessment and make a final determination of claims. Step 14: Create letter advising Applicant of Commissions decision. Step 15: Submit supporting documents to Finance requesting Applicants Vendor ID, followed by request for a check. Step 16 Photocopy checks, record check data on Criminal Victims Case Tracker Step 16: Mail checks via Certified Mail to Applicant/Payees or arrange for check pickup. Step 17: Mark claim closed; date check received by applicant
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Criminal Victims Compensation did not receive local government funding which has impacted the programs ability to render payment for claims.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Not Applicable
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
None to report
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds were used to purchase essential office equipment that afford the program to organize files, meetings/events more effectively.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
None to report
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Not Applicable
10. **Please explain any public outreach efforts to improve awareness of your program.**
April 2021, US Virgin Islands Criminal Victims Compensation celebrated Victims Crime Week by creating a victims memorial ribbon tree, the private event was published in the local newspaper and posted to the Department of Human Services Face Book page.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
None to report, at this time.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No other comments