Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: WV Legislative Claims Commission

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POC PHONE: 3043474856

POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2020:	84
	Q2: Jan-Mar 2021:	88
	Q3: Apr-Jun 2021:	83
	Q4: Jul-Sep 2021:	89
	Annual:	344

Number of victims whose v the basis for the application	
Q1: Oct-Dec 2020:	84
Q2: Jan-Mar 2021:	88
Q3: Apr-Jun 2021:	83
Q4: Jul-Sep 2021:	89
Annual:	344

2.

3. Victim Demographics					
Population	Q1	Nı Q2	umber Q3	of Vic	tims Annual
A. RACE/ETHNICITY	GI	QZ	03	64	Annuai
American Indian or Alaska Native	1	0	0	0	1
Asian	0	0	0	0	0
Black or African American	4	5	11	9	29
Hispanic or Latino	0	1	2	0	3
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	54	57	51	58	220
Some Other Race	1	1	1	1	4
Multiple Races	3	0	1	2	6
Not Reported	21	24	17	19	81
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	84	88	83	89	344
B. GENDER					
Male	40	40	40	32	152
Female	43	45	43	56	187
Not Reported	1	3	0	1	5
Not Tracked	0	0	0	0	0
Gender Total	84	88	83	89	344
C. AGE					
Age 0- 12	5	11	8	10	34
Age 13- 17	3	2	6	10	21
Age 18- 24	10	10	17	15	52
Age 25- 59	54	50	47	46	197
Age 60 and Older	9	9	4	8	30
Not Reported	3	6	1	0	10
Not Tracked	0	0	0	0	0
Age Total	84	88	83	89	344

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications received during

the reporting period	
Q1: Oct-Dec 2020:	84
Q2: Jan-Mar 2021:	88
Q3: Apr-Jun 2021:	83
Q4: Jul-Sep 2021:	89
Annual:	344

6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2020:	29
Q2: Jan-Mar 2021:	35
Q3: Apr-Jun 2021:	51
Q4: Jul-Sep 2021:	26
Annual:	141

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:	48
Q2: Jan-Mar 2021:	55
Q3: Apr-Jun 2021:	91
Q4: Jul-Sep 2021:	129
Annual:	323

Reason(s) for denial or close status applicable for the reporting period:

Population					ctims
- F	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	4	3	3	11
B. Failure to report to police	2	0	0	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	2	5	5	18	30
D. Incomplete information	0	2	0	12	14
E. Contributory misconduct	6	5	14	13	38
F. Ineligible crime	3	3	0	6	12
G. Ineligible application	33	36	69	77	215
Other Denial explanation:	1	0	0	-	1
Qtr 1: duplicate application					

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

0

	EXPENSE TYPES PAID (in dollars)															TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE								
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Partion	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period						
Arson				0.44.500							0.4.050	0.40.50.4	0.115.170											
Assault	71	\$0	\$ 0	\$ 41,529	\$ 0	\$ 79,982	\$ 3,119	\$ 0	\$0		\$ 1,250	\$ 19,594	\$ 145,473	0	15	1	0							
Burglary																								
Child Physical Abuse/Neglect	3	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,250	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,250	0	0		0	(
Child Pornography																								
Child Sexual Abuse	12	\$ 0	\$ 0	\$ 614	\$ 0	\$ 2,690	\$ 1,351	\$ 0	\$ 0	\$ 0	\$ 32	\$ 0	\$ 4,687	0	0		0	(
DUI/DWI	3	\$ 0	\$ 0	\$ 4,579	\$ 2,199	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,778	0	0	0	0	(
Fraud/Financial Crimes																								
Homicide	19	\$0	\$0	\$ 0	\$ 20,823	\$ 10,160	\$ 0	\$ 2,493	\$ 0		\$ 1,875	\$ 0	\$ 35,351	0	0	0	0	4						
Human Trafficking																								
Kidnapping																								
Other Vehicular Crimes	5	\$0	\$0	\$ 547	\$ 0	\$ 4,945	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,492	0	0	0	0	(
Robbery	5	\$0	\$0	\$ 0	\$ 0	\$ 4,945	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,945	0	0	0	0	(
Sexual Assault	4	\$0	\$ 0	\$ 1,527	\$ 0	\$ 363	\$ 815	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,705	0	0	0	0	(
Stalking	1	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,652	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,652	0	1	0	0	(
Terrorism																								
Total	123	\$0	\$0	\$ 48,796	\$ 23.022	\$ 103.084	\$ 8,187	\$ 2,493	\$0	\$ 0	\$ 3,157	\$ 19.594	\$ 208.332	0	16	1	0							

	EXPENSE TYPES PAID (in dollars)															ICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson				0.40.054		A 107 550						0.40.504	0.000.400					
Assault	50	\$0	\$0	\$ 46,054	\$ 0	\$ 167,552	\$ 2,401	\$ 2,017	\$0		\$ 2,828	\$ 12,581	\$ 233,432	0	2			(
Burglary	2	\$0	\$ 0	\$ 0	\$ 0	\$ 21	\$ 210	\$ 1,119	\$ 0		\$ 0	\$ 0	\$ 1,349	0	1	0	0	(
Child Physical Abuse/Neglect	3	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 2,490	\$ 0	\$ 0		\$ 85	\$ 0	\$ 2,575	0	0		0	(
Child Pornography																		
Child Sexual Abuse	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,466	\$ 3,769	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,234	0	1		0	(
DUI/DWI	6	\$ 0	\$ 0	\$ 3,983	\$ 0	\$ 4,213	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,195	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	28	\$ 0	\$ 0	\$ 1,265	\$ 95,449	\$ 4,799	\$ 1,433	\$ 0	\$ 0		\$ 613	\$ 0	\$ 103,559	0	2	0	0	(
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$0	\$0	\$ 0	\$ 0	\$ 95	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 95	0	0	0	0	(
Sexual Assault	5	\$0	\$0	\$ 1,527	\$ 0	\$ 1,548	\$ 1,096	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 4,170	0	1	0	0	(
Stalking	1	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 124	\$ 0	\$0		\$ 0	\$ 0	\$ 124	0	1	0	0	(
Terrorism																		
Total	103	\$0	\$0	\$ 52.829	\$ 95,449	\$ 179.692	\$ 11.521	\$ 3,135	\$0	\$0	\$ 3,526	\$ 12.581	\$ 358.733	0	8	2	0	(

PAYMENT STATISTICS BY CRIME TYPE Qtr:	3																								
	EXPENSE TYPES PAID (in dollars)															TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE									
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Partion	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period							
Arson																									
Assault	85	\$ 0	\$ 0	\$ 32,469	\$ 0	\$ 62,003	\$ 1,307	\$ 165	\$ 0		\$ 2,027	\$ 0	\$ 97,970	0	6	1	0	0							
Burglary																									
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 750	\$ 0	\$ 150	\$ 1,338	\$ 504	\$ 0		\$ 0	\$ 0	\$ 2,742	0	0		0	0							
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 601	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 601	0	0		0	0							
Child Sexual Abuse	9	\$ 0	\$ 0	\$ 845	\$ 0	\$ 1,042	\$ 944	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,831	0	0		0	0							
DUI/DWI	5	\$ 0	\$0	\$ 20,436	\$ 8,322	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 28,758	0	0	0	0	0							
Fraud/Financial Crimes																									
Homicide	32	\$ 0	\$0	\$ 1,153	\$ 103,730	\$ 9,972	\$ 0	\$ 0	\$ 0		\$ 1,870	\$ 0	\$ 116,726	0	9	0	0	0							
Human Trafficking																									
Kidnapping	2	\$ 0	\$0	\$ 0	\$ 0	\$ 842	\$ 0	\$ 0	\$ 0		\$ 0	\$0	\$ 842	0	0	0	0	0							
Other Vehicular Crimes	2	\$ 0	\$0	\$ 35,000	\$ 9,706	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 44,706	0	0	0	0	0							
Robbery																		1							
Sexual Assault	6	\$ 0	\$ 0	\$ 3,054	\$ 0	\$ 20	\$ 245	\$ 2,013	\$ 0	\$ 0	\$ 268	\$ 0	\$ 5,600	0	1	0	0	0							
Stalking																		1							
Terrorism																									
Total	146	\$ 0	\$0	\$ 93,708	\$ 121,758	\$ 74,630	\$ 3,833	\$ 2,682	\$ 0	\$0	\$ 4,165	\$0	\$ 300,777	0	16	1	0	0							

PAYMENT STATISTICS BY CRIME TYPE Qtr:4																					
					EXPEN	SE TYPES PAI	D (in dollars))					TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE								
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Pervition Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	50	\$ 0	\$0	\$ 8,015	\$ 0	\$ 37,186	\$ 1,175	\$ 0	\$ 0		\$ 1,651	\$ 0	\$ 48,027	0	8	2	0	0			
Burglary																					
Child Physical Abuse/Neglect	4	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 2,093	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,093	0	0		0	0			
Child Pornography																					
Child Sexual Abuse	5	\$ 0	\$0	\$ 0	\$ 0	\$ 493	\$ 879	\$ 0	\$ 0	\$ 0	\$ 318	\$ 0	\$ 1,690	0	0		0	0			
DUI/DWI	2	\$ 0	\$0	\$ 2,287	\$ 8,932	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$0	\$ 11,219	0	0	0	0	0			
Fraud/Financial Crimes																					
Homicide	13	\$0	\$0	\$ 1,153	\$ 49,794	\$ 477	\$ 0	\$ 0	\$ 0		\$ 0	\$0	\$ 51,424	0	0	0	0	0			
Human Trafficking																					
Kidnapping																					
Other Vehicular Crimes	1	\$0	\$0	\$ 0	\$ 0	\$ 505	\$ 0	\$ 0	\$ 0		\$ 0	\$0	\$ 505	0	0	0	0	0			
Robbery	3	\$ 0	\$0	\$ 0	\$ 0	\$ 365	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 365	0	0	0	0	0			
Sexual Assault																					
Stalking	1	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 82	\$ 0	\$ 0		\$ 0	\$ 0	\$ 82	0	1	0	0	0			
Terrorism																					
Total	79	\$0	\$0	\$ 11,455	\$ 58,726	\$ 39,025	\$ 4,229	\$ 0	\$ 0	\$ 0	\$ 1,969	\$0	\$ 115,404	0	9	2	0	0			

PAYMENT STATISTICS BY CRIME TYPE - Aggreg	gated																	
	EXPENSE TYPES PAID (in dollars)																	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remontion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Vaid During the Reporting Period
Arson																		
Assault	256	\$0	\$ 0	\$ 128,067	\$ 0	\$ 346,722	\$ 8,001	\$ 2,182	\$0		\$ 7,756	\$ 32,175	\$ 524,902	0	31	6	0	0
Burglary	2	\$0	\$ 0	\$ 0	\$ 0	\$ 21	\$ 210	\$ 1,119	\$0		\$ 0	\$ 0	\$ 1,349	0	1	0	0	0
Child Physical Abuse/Neglect	14	\$0	\$ 0	\$ 750	\$ 0	\$ 150	\$ 7,171	\$ 504	\$ 0		\$ 85	\$ 0	\$ 8,660	0	0		0	0
Child Pornography	1	\$0	\$ 0	\$ 0	\$ 0	\$ 601	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 601	0	0		0	0
Child Sexual Abuse	33	\$ 0	\$ 0	\$ 1,459	\$ 0	\$ 5,691	\$ 6,943	\$ 0	\$ 0	\$ 0	\$ 350	\$ 0	\$ 14,442	0	1		0	0
DUI/DWI	16	\$0	\$ 0	\$ 31,285	\$ 19,453	\$ 4,213	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 54,950	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	92	\$0	\$ 0	\$ 3,572	\$ 269,795	\$ 25,408	\$ 1,433	\$ 2,493	\$ 0		\$ 4,359	\$ 0	\$ 307,060	0	11	0	0	4
Human Trafficking																		
Kidnapping	2	\$0	\$ 0	\$ 0	\$ 0	\$ 842	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 842	0	0	0	0	0
Other Vehicular Crimes	8	\$0	\$0	\$ 35,547	\$ 9,706	\$ 5,450	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 50,704	0	0	0	0	0
Robbery	9	\$0	\$0	\$ 0	\$ 0	\$ 5,404	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,404	0	0	0	0	0
Sexual Assault	15	\$0	\$0	\$ 6,108	\$ 0	\$ 1,930	\$ 2,156	\$ 2,013	\$0	\$0	\$ 268	\$ 0	\$ 12,475	0	2	0	0	0
Stalking	3	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,858	\$ 0	\$0		\$ 0	\$ 0	\$ 1,858	0	3	0	0	0
Terrorism																		
Total	451	\$ 0	\$ 0	\$ 206,788	\$ 298,954	\$ 396,431	\$ 27,771	\$ 8,310	\$ 0	\$ 0	\$ 12,817	\$ 32,175	\$ 983,247	0	49	6	0	4

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

As of August 2021, we now have a Program and Outreach Coordinator/Deputy Clerk on staff, with the main intention of boosting our claims. While our claims are still low, we are on track to have more claims this year than last year, which will be the first year in several our claims have not fallen.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 120

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Explain the responsibilities of your office in processing a claim: We receive the application and handle it from application to disbursement of funds. The CVCF engages in the following activities: processing applications, providing review, disbursing funds, providing on-going technical assistance. Once the Investigator has reviewed the police report/court documents/medical bill, etc, they recommend either a denial or award to the Commissioner along with an economic loss sheet showing exactly what we are recommending to be paid. Once they agree or disagree, an Order is prepared by the Clerk. It is then mailed to the Claimant. We then send a copy of the Order and the Economic Loss sheet to the Fiscal Office, who enters the information into the state payment system. Then it goes to the WV State Auditor's Office for review and then finally to the WV Treasury for the disbursement of the check.

3. Does your state have a victim satisfaction survey?

No

^{4.} Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The pandemic made finding out about us and getting applications out much more difficult because many government offices that house victim advocates were shuttered for months, so victims of crime had much less personal contact. Law enforcement and courts are becoming less cooperative with sharing their documents, leading to applications sitting longer because the police will not let us see the police report.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

We work with the FBI and US District Court victim advocates when they have a victim in need of assistance, as well as sit on committees together.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

We are working on a new internal system for claims that is faster and more streamlined. This will help our claims investigators move cases faster. We are also working on a redesign of our website to be more user friendly and allowing our online application to be filled out on a cellphone.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

This year, we used our VOCA Administrative money to put back towards reimbursing victims of crime as the WV Legislature picked up our salaries. We used 100% of our funds towards reimbursing victims of crime.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Not at this time

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

We work with the State Police to present at their academy, reaching all new law enforcement. We also work closely with victim advocates (federal/state/agencies) to provide training. We are also available by phone or email to answer any questions. We also sit on the Victim's Assistance Academy committee, where all new VOCA advocates are trained. We are working diligently to knock down misperceptions of the fund and train all criminal justice agencies what we are, what we do, and how we can help.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

We have a new Program & Outreach Coordinator hired in August 2021 whose main job it is, is to promote the fund. She will do conferences to promote the fund as well as meet individually with victim service programs to show them how to fill out applications and market what we can do to help victims of crime.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

Not applicable

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

The VOCA fix is helpful, but there is a lot of panic coming from advocates about the funding hits they are taking. This is leading to turnover and the loss of institutional knowledge. Advocates need to be reassured the funding is stable to continue in their job positions.