# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2020 - September 30, 2021

# **GRANTEE INFORMATION**

ORGANIZATION NAME: WI Dept. of Justice

POC NAME: Erin Welsh

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POC PHONE: 608-266-9653

# POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020: 729 Q2: Jan-Mar 2021: 649 Q3: Apr-Jun 2021: 762

Q4: Jul-Sep 2021: Annual:

776 2,916

2. Number of victims whose victimization is the basis for the application.

> 529 Q1: Oct-Dec 2020: Q2: Jan-Mar 2021: 476 Q3: Apr-Jun 2021: 522 Q4: Jul-Sep 2021: 544 Annual: 2,071

Victim Demographics					
Population	Q1	Nu Q2	mber o	of Viction	ms Annual
A. RACE/ETHNICITY	- G(1	G(Z	QU	G(-T	Aimaai
American Indian or Alaska Native	9	6	8	3	26
Asian	10	7	12	8	37
Black or African American	131	111	128	122	492
Hispanic or Latino	56	46	56	53	211
Native Hawaiian or Other Pacific Islander	2	0	0	NT	2
White Non-Latino or Caucasian	239	238	236	252	965
Some Other Race	3	4	3	8	18
Multiple Races	32	31	27	23	113
Not Reported	47	33	52	75	207
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	529	476	522	544	2071
B. GENDER					
Male	197	176	187	201	761
Female	332	300	328	338	1298
Not Reported	0	0	7	5	12
Not Tracked	0	0	0	0	0
Gender Total	529	476	522	544	2071
C. AGE					
Age 0- 12	35	35	36	38	144
Age 13- 17	36	31	33	23	123
Age 18- 24	91	75	78	85	329
Age 25- 59	274	246	263	255	1038
Age 60 and Older	36	23	31	36	126
Not Reported	57	66	81	107	311
Not Tracked	0	0	0	0	0
Age Total	529	476	522	544	2071

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### PERFORMANCE MEASURES

indicate if
Q1: Oct-Dec 2020:
Only one application is usually counted per crime
Q2: Jan-Mar 2021:
Only one application is usually counted per crime
Q3: Apr-Jun 2021:
Only one application is usually counted per crime
Q4: Jul-Sep 2021:
Only one application is usually counted per crime

Number of new applications received during the reporting period

Q1: Oct-Dec 2020:	529
Q2: Jan-Mar 2021:	476
Q3: Apr-Jun 2021:	522
Q4: Jul-Sep 2021:	544
Annual:	2,071

Number of applications approved during the reporting period.

reporting period.	
Q1: Oct-Dec 2020:	279
Q2: Jan-Mar 2021:	277
Q3: Apr-Jun 2021:	328
Q4: Jul-Sep 2021:	331
Annual:	1,215

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:	70
Q2: Jan-Mar 2021:	65
Q3: Apr-Jun 2021:	567
Q4: Jul-Sep 2021:	573
Annual:	1,275

Reason(s) for denial or close status applicable for the reporting period:

Population			ber of		
•	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	0	3	3	8
B. Failure to report to police	4	3	4	4	15
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	7	9	7	5	28
D. Incomplete information	7	10	58	53	128
E. Contributory misconduct	22	13	29	15	79
F. Ineligible crime	19	19	33	27	98
G. Ineligible application	0	0	433	234	667
Other	9	11	-	232	252

Denial explanation:

Qtr 1: Delinquent in child support

Qtr 2: Deliinquent in child support

Qtr 3: G = 19 delinquent in child support; 3 paid by restitution or SAFE fund; 10 statutory maximum met; 8 claim withdrawn; 168 other collateral sources; 194 everything paid that was documented; 31 no reimbursable expenses.

Qtr 4: 6 claims reached the statutory maximum payment and were closed; 3 claims were withdrawn by applicants; 223 claims were inactivated after being fully paid by CVC

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:	281
Q2: Jan-Mar 2021:	297
Q3: Apr-Jun 2021:	254
Q4: Jul-Sep 2021:	573
Annual:	1 405

					EXPEN	SE TYPES PAI	ID (in dollars)							TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE							
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Deriord	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson	2	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 500		NA	\$ 0	\$ 1,500	0	1	0	0	0			
Assault	143	\$ 0	\$ 0	\$ 208,218	\$0	\$ 335,517	\$ 22,638	NA	\$ 1,158		NA	\$ 67	\$ 567,597	3	59	0	0	5			
Burglary	1	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 338	NA	\$ 0		NA	\$ 0	\$ 338	0	0	0	0	0			
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,290	\$ 4,905	NA	\$ 0		NA	\$ 0	\$ 8,195	0	6		0	0			
Child Pornography																					
Child Sexual Abuse	59	\$ 0	\$ 0	\$ 3,175	\$ 0	\$ 7,375	\$ 35,899	NA	\$ 577	\$ 1,742	NA	\$ 0	\$ 48,768	0	4		0	0			
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$0	\$ 21,632	\$ 234	NA	\$ 0		NA	\$ 0	\$ 21,866	0	0	0	0	0			
Fraud/Financial Crimes	1	\$ 0	\$0	\$ 1,018	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,018	0	0	0	0	0			
Homicide	62	\$ 2,000	\$0	\$ 112,780	\$ 152,222	\$ 1,013	\$ 4,279	NA	\$ 200		NA	\$ 0	\$ 272,494	1	5	0	0	3			
Human Trafficking	2	\$ 0	\$0	\$ 658	\$ 0	\$ 0	\$ 580	NA	\$ 0		NA	\$ 0	\$ 1,238	0	0	0	0	0			
Kidnapping																					
Other Vehicular Crimes	9	\$ 0	\$0	\$ 59,316	\$ 9,745	\$ 18,771	\$ 0	NA	\$ 0		NA	\$ 0	\$ 87,832	0	0	0	0	0			
Robbery	6	\$ 0	\$0	\$ 18,337	\$0	\$ 5,361	\$ 0	NA	\$ 300		NA	\$ 0	\$ 23,998	0	0	0	0	0			
Sexual Assault	320	\$ 0	\$ 0	\$ 9,857	\$ 0	\$ 24,196	\$ 8,814	NA	\$ 1,238	\$ 270,910	NA	\$ 0	\$ 315,015	0	4	0	0	0			
Stalking	1	\$ 0	\$0	\$ 2,223	\$0	\$ 3,078	\$0	NA	\$ 0		NA	\$ 0	\$ 5,301	0	1	0	0	0			
Terrorism																					
Total	618	\$ 3,000	\$ 0	\$ 415,583	\$ 161,967	\$ 420,232	\$ 77,687	NA	\$ 3,973	\$ 272,652	NA	\$ 67	\$ 1,355,159	4	80	0	0	8			

PAYMENT STATISTICS BY CRIME TYPE Q	r:2																	
					EXPENS	E TYPES PAID	(in dollars)								TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Soene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Derind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 1,000	\$ 0	\$0	\$ 0	\$ 1,523	\$0	NA	\$ 0		NA	\$ 0	\$ 2,523	1	0	0	0	0
Assault	142	\$ 1,650	\$ 1,317	\$ 117,997	\$ 0	\$ 274,570	\$ 12,975	NA	\$ 1,864		NA	\$ 0	\$ 410,373	5	41	1	3	4
Burglary	1	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 845	NA	\$ 0		NA	\$ 0	\$ 845	0	0	0	0	0
Child Physical Abuse/Neglect	9	\$0	\$ 0	\$ 306	\$ 0	\$ 2,414	\$ 3,748	NA	\$ 0		NA	\$ 0	\$ 6,468	0	6		0	0
Child Pornography																		
Child Sexual Abuse	45	\$ 0	\$ 0	\$ 4,537	\$ 0	\$ 4,214	\$ 35,257	NA	\$ 259	\$ 2,113	NA	\$0	\$ 46,379	0	4		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	76	\$ 0	\$ 0	\$ 88,886	\$ 172,882	\$ 2,520	\$ 6,675	NA	\$ 0		NA	\$ 0	\$ 270,963	1	5	0	0	4
Human Trafficking	1	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 1,013	NA	\$ 0		NA	\$ 0	\$ 1,013	0	0	0	0	0
Kidnapping	2	\$ 876	\$ 0	\$ 3,788	\$ 0	\$ 0	\$0	NA	\$ 0		NA	\$ 0	\$ 4,664	0	1	0	0	0
Other Vehicular Crimes	7	\$0	\$ 0	\$ 18,089	\$0	\$ 23,874	\$0	NA	\$ 60		NA	\$ 0	\$ 42,023	0	0	0	0	0
Robbery	10	\$0	\$ 0	\$ 8,589	\$0	\$ 73,980	\$0	NA	\$ 260		NA	\$ 0	\$ 82,829	0	0	0	0	0
Sexual Assault	47	\$0	\$ 0	\$ 19,107	\$0	\$ 3,818	\$ 13,430	NA	\$ 1,707	\$ 264,393	NA	\$ 0	\$ 302,455	0	4	0	0	1
Stalking	3	\$0	\$0	\$ 7,156	\$0	\$ 2,541	\$0	NA	\$ 0		NA	\$ 0	\$ 9,697	0	2	0	0	0
Terrorism								$\equiv$				$\Box$						
Total	345	\$ 3,526	\$ 1,317	\$ 268,455	\$ 172,882	\$ 389,453	\$ 73,943	NA	\$ 4,150	\$ 266,506	NA	\$0	\$ 1,180,230	7	63	1	3	9

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					EXPE	NSE TYPES PA	ID (in dollars)								TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Deriod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson	1	\$ 0	\$ 0	\$ 7,695	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 7,695	0	0	0	0				
Assault	161	\$ 1,000	\$ 0	\$ 129,381	\$ 0	\$ 302,259	\$ 21,741	\$ 0	\$ 2,259		\$ 0	\$ 4,399	\$ 461,040	8	52	0	1				
Burglary	2	\$0	\$ 0	\$ 12,008	\$ 0	\$ 0	\$ 681	\$ 0	\$ 0		\$ 0	\$ 0	\$ 12,689	0	0	0	0				
Child Physical Abuse/Neglect	15	\$0	\$ 0	\$ 2,130	\$ 0	\$ 2,126	\$ 6,032	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,288	0	7		0				
Child Pornography																					
Child Sexual Abuse	62	\$0	\$ 0	\$ 4,585	\$ 0	\$ 6,789	\$ 42,561	\$ 0	\$ 1,382	\$ 596	\$ 0	\$ 0	\$ 55,913	3	4		0				
DUI/DWI	2	\$0	\$ 0	\$ 55,404	\$ 0	\$ 0	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 55,404	0	0	0	0				
Fraud/Financial Crimes																					
Homicide	65	\$ 990	\$ 0	\$ 130,209	\$ 134,358	\$ 499	\$ 26,235	\$ 0	\$0		\$ 0	\$ 0	\$ 292,291	2	7	0	0				
Human Trafficking	2	\$0	\$ 0	\$ 0	\$0	\$0	\$ 435	\$ 0	\$ 200		\$ 0	\$ 0	\$ 635	0	0	0	0				
Kidnapping	2	\$0	\$ 0	\$ 4,284	\$0	\$0	\$0	\$0	\$0		\$ 0	\$ 0	\$ 4,284	0	1	0	0				
Other Vehicular Crimes	8	\$ 1,000	\$ 0	\$ 19,627	\$0	\$ 44,878	\$0	\$0	\$0		\$ 0	\$ 0	\$ 65,505	0	0	0	0				
Robbery	9	\$0	\$ 0	\$ 10,335	\$0	\$ 5,701	\$0	\$ 0	\$ 35		\$ 0	\$ 0	\$ 16,071	0	0	1	0				
Sexual Assault	47	\$ 775	\$ 0	\$ 13,862	\$0	\$ 14,507	\$ 15,793	\$0	\$ 2,497	\$ 5,308	\$ 0	\$ 0	\$ 52,742	0	7	0	0				
Stalking	3	\$ 0	\$ 0	\$ 3,254	\$ 0	\$ 435	\$ 248	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,936	0	1	0	0				
Terrorism			$\equiv$					一			$\overline{}$										
Total	379	\$ 3,765	\$ 0	\$ 392,774	\$ 134,358	\$ 377,195	\$ 113,725	\$ 0	\$ 6,373	\$ 5,905	\$ 0	\$ 4,399	\$ 1,038,493	13	79	1	1				

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					EXP	ENSE TYPES P	AID (in dollar	s)								TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Buss/Neglect that were Paid During the Reportion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Penod		
Arson	1	\$ 0	\$0	\$ 8,600	\$ 0	\$ 1,516	\$0	\$0	\$ 0		\$0	\$ 0	\$ 10,116	0	0	0	0	C		
Assault	147	\$ 19	\$ 0	\$ 124,659	\$ 0	\$ 213,759	\$ 16,752	\$ 0	\$ 1,692		\$ 0	\$ 1,322	\$ 358,203	6	42	2	3	3		
Burglary	2	\$ 0	\$ 0	\$ 24,017	\$0	\$0	\$ 348	\$0	\$ 0		\$ 0	\$ 0	\$ 24,365	0	0	0	0	C		
Child Physical Abuse/Neglect	8	\$ 0	\$ 0	\$ 238	\$ 0	\$ 298	\$ 1,667	\$0	\$ 0		\$0	\$ 0	\$ 2,203	0	5		0	C		
Child Pornography																				
Child Sexual Abuse	55	\$0	\$0	\$ 1,424	\$ 0	\$ 2,527	\$ 38,087	\$0	\$ 603	\$ 428	\$0		\$ 43,068	2	2		0	C		
DUI/DWI	5	\$0	\$0	\$ 19,878	\$ 0	\$ 20,518	\$ 0	\$0	\$ 0		\$0	\$ 0	\$ 40,396	0	0	0	0	C		
Fraud/Financial Crimes																				
Homicide	68	\$ 0	\$ 0	\$ 44,493	\$ 167,428	\$ 308	\$ 13,516	\$0	\$ 0		\$ 0	\$ 0	\$ 225,744	2	7	0	1	1		
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 0	\$ 200		\$ 0	\$ 0	\$ 200	0	0	0	0	С		
Kidnapping											$\overline{}$									
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 1,839	\$ 5,000	\$ 425	\$0	\$0	\$0		\$ 0	\$ 0	\$ 7,265	0	0	0	0	C		
Robbery	7	\$ 0	\$ 0	\$ 6,744	\$ 0	\$ 1,503	\$ 35	\$0	\$ 35		\$ 0	\$ 0	\$ 8,317	0	0	1	0	C		
Sexual Assault	48	\$ 51	\$ 0	\$ 21,557	\$0	\$ 6,734	\$ 11,189	\$0	\$ 2,096	\$ 6,530	\$ 0	\$ 0	\$ 48,158	0	7	0	0	C		
Stalking	1	\$ 0	\$ 0	\$0	\$0	\$0	\$ 410	\$0	\$0		\$ 0	\$ 0	\$ 410	0	0	0	0	C		
Terrorism	7		$\overline{\Box}$								$\overline{}$									
Total	346	\$ 70	\$ 0	\$ 253,448	\$ 172,428	\$ 247,589	\$ 82,004	\$0	\$ 4,626	\$ 6,958	\$0	\$ 1,322	\$ 768,444	10	63	3	4	4		

Assault \$1322.14 for home adaptation/wheelchair ramp

					EXPEN	ISE TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Derind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	6	\$ 2,000	\$ 0	\$ 16,295	\$ 0	\$ 3,039	\$ 0	\$ 0	\$ 500		\$ 0	\$ 0	\$ 21,833	1	1	0	0	0
Assault	593	\$ 2,669	\$ 1,317	\$ 580,254	\$ 0	\$ 1,126,105	\$ 74,107	\$ 0	\$ 6,973		\$ 0	\$ 5,788	\$ 1,797,212	22	194	3	7	15
Burglary	6	\$0	\$ 0	\$ 36,025	\$ 0	\$0	\$ 2,212	\$ 0	\$0		\$ 0	\$ 0	\$ 38,237	0	0	0	0	0
Child Physical Abuse/Neglect	42	\$0	\$ 0	\$ 2,673	\$ 0	\$ 8,128	\$ 16,352	\$ 0	\$0		\$ 0	\$ 0	\$ 27,153	0	24		0	0
Child Pornography																		
Child Sexual Abuse	221	\$ 0	\$ 0	\$ 13,721	\$ 0	\$ 20,904	\$ 151,803	\$0	\$ 2,821	\$ 4,878	\$ 0	\$ 0	\$ 194,128	5	14		0	1
DUI/DWI	9	\$ 0	\$ 0	\$ 75,282	\$ 0	\$ 42,150	\$ 234	\$ 0	\$ 0		\$ 0	\$ 0	\$ 117,665	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 1,018	\$ 0	\$0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,018	0	0	0	0	0
Homicide	271	\$ 2,990	\$ 0	\$ 376,368	\$ 626,889	\$ 4,340	\$ 50,706	\$ 0	\$ 200		\$ 0	\$ 0	\$ 1,061,493	6	24	0	1	9
Human Trafficking	6	\$ 0	\$ 0	\$ 658	\$ 0	\$ 0	\$ 2,028	\$ 0	\$ 400		\$ 0	\$ 0	\$ 3,085	0	0	0	0	0
Kidnapping	4	\$ 876	\$ 0	\$ 8,072	\$ 0	\$0	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 8,948	0	2	0	0	0
Other Vehicular Crimes	27	\$ 1,000	\$ 0	\$ 98,872	\$ 14,745	\$ 87,948	\$ 0	\$ 0	\$ 60		\$ 0	\$ 0	\$ 202,625	0	0	0	0	0
Robbery	32	\$0	\$ 0	\$ 44,006	\$ 0	\$ 86,545	\$ 35	\$ 0	\$ 630		\$0	\$ 0	\$ 131,216	0	0	2	0	0
Sexual Assault	462	\$ 826	\$ 0	\$ 64,383	\$0	\$ 49,256	\$ 49,226	\$ 0	\$ 7,538	\$ 547,142	\$ 0	\$0	\$ 718,370	0	22	0	0	2
Stalking	8	\$0	\$ 0	\$ 12,633	\$0	\$ 6,054	\$ 658	\$ 0	\$0		\$ 0	\$0	\$ 19,344	0	4	0	0	0
Terrorism								$\Box$										
Total	1,688	\$ 10,361	\$ 1,317	\$ 1,330,259	\$ 641,634	\$ 1,434,469	\$ 347,359	\$ 0	\$ 19,121	\$ 552,019	\$ 0	\$ 5,788	\$ 4,342,327	34	285	5	8	27

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### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

There was no significant change.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 85

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are received M-F via mail or electronically via a webform. The start date is the date that the application is received by the CVC Program. Incoming applications are accepted and triaged by front-line staff with receipt acknowledgment letters and requests for initial documentation sent out to applicants before transfer of the claim to a specialist for an eligibility determination. Law enforcement reports are also requested at this time for review by claims specialists. Once reports are reviewed, claims specialists can make an eligibility determination. This eligibility determination may change at a later date if there is non-cooperation from the applicant or other disqualifying information comes to light.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

COVID-19 and the need to maintain a safe social distance and remote work environments caused significant delays in claims intake and processing as our program was unable to maintain efficient workflows. Staffing challenges, including prolonged vacancies and the need for staff to take extended medical leaves of absences presented additional challenges.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Wisconsin Crime Victim Compensation Program regularly provides informational trainings to a variety of stakeholder agencies and victim services providers throughout the state, including Federal VW and Crime Response staff and community-based victim service providers that serve tribal communities. Many of the community-based providers receive VOCA or VAWA subgrants and are required to attend trainings about various victim service programs and resources. CVC staff is a component of all of these mandatory trainings.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

There was nothing during this reporting period that improved the process of victim compensation services in any notable way. Much of the process improvement efforts this period were focused, out of necessity, on maintaining baseline services and standards by adjusting workflows within challenging staffing and funding constraints. Significant efforts also went into the build and configuration of a new CVC Claims Processing database that will be implemented in 2022.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA Administrative funds were used to fund the salaries, fringe, and operational costs of grants staff within the WI DOJ Office of Crime Victim Services. These funds were allocated in a pro-rated manner corresponding to the time carrying out work related to the VOCA grant. These roles act as programmatic grants managers providing technical assistance and grant program oversight and assistance to VOCA subgrantee programs; financial grants specialist managing fiscal reports, desk monitoring, payments, and compliance; training coordinator staff ensuring that subgrantees receive comprehensive information regarding Crime Victim Compensation, Victim Rights, and many other victim service programs and resources throughout the state. VOCA Admin funds also supported the technological needs of OCVS staff via the administration of the Egrants grant management database and providing technological support through our Bureau of Computing Services. It also supports two significant grants to out statewide Sexual Assault Coalition and Domestic Abuse Coalition, who also provide technical assistance to their VOCA subgrantee membership.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

While no official policy changes have been implemented yet, many Crime Victim Compensation staff participate in the Office of Crime Victim Services Racial Equity Workgroup. This workgroup explores the disparate impact of existing policies, procedures, forms and documents; challenges biases built into our work; and suggests small, but impactful changes that can be made to address inequities or barriers. One change that we're exploring is to remove the SSN field from our initial application; it is not a required field and can have a chilling effect on undocumented victims, so there is no compelling need for it to be there.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

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Crime Victim Compensation staff regularly communicates directly with District Attorney's offices and Victim Witness staff in order to assist victims to coordinate the documentation of their financial losses due to a crime. By sharing information, with the victim's informed consent, CVC staff alleviates some of the stress and burden of documenting losses that would otherwise fall on victims directly. CVC staff also coordinates with VOCA State Administrators to engage in training advocates on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year.

10. Please explain any public outreach efforts to improve awareness of your program.

Crime Victim Compensation staff conducts multiple trainings for advocates statewide on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year. These trainings are well attended and attendee feedback is requested to continually improve outreach efforts. Staff also trains on the fundamentals of CVC at regular Victim Witness conferences and trainings.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

n/a

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

The no-cost extension was incredibly helpful and is appreciated. The past year and a half has presented incredible challenges and limitations. This extension will allow us to focus on the most immediate needs and ensure that we can fully implement and tailor some of our larger, long-term projects to fully meet the needs of this program.

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