

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: JUDICIAL BRANCH, STATE OF CONNECTICUT

POC NAME: Steven Marhefsky

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	1	0	3	1	5
Asian	5	3	5	3	16
Black or African American	103	79	66	85	333
Hispanic or Latino	121	98	119	86	424
Native Hawaiian or Other Pacific Islander	1	0	1	0	2
White Non-Latino or Caucasian	119	140	113	101	473
Some Other Race	5	2	1	4	12
Multiple Races	20	12	15	25	72
Not Reported	58	102	108	92	360
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	433	436	431	397	1697
B. GENDER					
Male	126	123	132	136	517
Female	304	287	268	249	1108
Not Reported	3	26	31	12	72
Not Tracked	0	0	0	0	0
Gender Total	433	436	431	397	1697
C. AGE					
Age 0- 12	65	86	70	67	288
Age 13- 17	37	52	41	43	173
Age 18- 24	58	49	50	42	199
Age 25- 59	251	224	233	225	933
Age 60 and Older	20	21	31	17	89
Not Reported	2	4	6	3	15
Not Tracked	0	0	0	0	0
Age Total	433	436	431	397	1697

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	15	8	7	3	33
B. Failure to report to police	3	4	2	2	11
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	9	7	7	11	34
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	13	20	8	17	58
F. Ineligible crime	20	34	34	25	113
G. Ineligible application	33	1	0	1	35
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021: Not applicable to my state's process

Q2: Jan-Mar 2022: Not applicable to my state's process

Q3: Apr-Jun 2022: Not applicable to my state's process

Q4: Jul-Sep 2022: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	92	\$ 815	\$ 0	\$ 56,814	\$ 0	\$ 120,252	\$ 33,405	NA	\$ 0		\$ 120	\$ 0	\$ 211,406	0	71	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	NA	\$ 0		\$ 0	\$ 0	\$ 1,000	0	0	0	0	NA
Child Physical Abuse/Neglect	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,227	\$ 4,620	NA	\$ 0		\$ 0	\$ 0	\$ 8,846	0	8		0	NA
Child Pornography																		
Child Sexual Abuse	44	\$ 20	\$ 0	\$ 2,044	\$ 0	\$ 20,390	\$ 18,791	NA	\$ 0	NA	\$ 250	\$ 0	\$ 41,495	0	24		0	NA
DUI/DWI	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,484	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 11,484	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	43	\$ 2,888	\$ 0	\$ 24,653	\$ 111,042	\$ 6,000	\$ 5,179	NA	\$ 0		\$ 2,830	\$ 0	\$ 152,592	0	13	0	0	2
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 884	\$ 202	NA	\$ 0		\$ 0	\$ 0	\$ 1,086	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 17,911	\$ 0	\$ 20,547	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 38,458	0	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	NA	\$ 0		\$ 0	\$ 0	\$ 1,500	0	0	0	0	NA
Sexual Assault	41	\$ 541	\$ 0	\$ 10,634	\$ 0	\$ 14,044	\$ 42,980	NA	\$ 0	NA	\$ 102	\$ 0	\$ 68,302	0	12	0	0	NA
Stalking																		
Terrorism																		
Total	242	\$ 4,264	\$ 0	\$ 112,057	\$ 111,042	\$ 197,827	\$ 107,677	NA	\$ 0	NA	\$ 3,302	\$ 0	\$ 536,168	0	128	0	0	2

You added "Other" crime types: Child Witness to Domestic Violence - 3 paid claims \$350 for Medical/Dental; \$810.23 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	83	\$ 0	\$ 0	\$ 72,031	\$ 0	\$ 60,914	\$ 27,034	NA	\$ 0		\$ 0	\$ 0	\$ 159,980	0	73	0	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 535	\$ 1,765	NA	\$ 0		\$ 0	\$ 0	\$ 2,300	0	5		0	NA
Child Pornography																		
Child Sexual Abuse	35	\$ 0	\$ 0	\$ 11,303	\$ 0	\$ 2,964	\$ 21,614	NA	\$ 0	NA	\$ 76	\$ 0	\$ 35,956	0	16		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 753	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 753	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	75	\$ 0	\$ 0	\$ 227,511	\$ 172,112	\$ 12,988	\$ 7,599	NA	\$ 0		\$ 761	\$ 0	\$ 420,971	0	11	0	0	5
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 244	\$ 10	NA	\$ 0		\$ 0	\$ 0	\$ 254	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 555	NA	\$ 0		\$ 0	\$ 0	\$ 555	0	0	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 10,902	\$ 0	\$ 1,020	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 11,922	0	0	0	0	NA
Robbery	3	\$ 314	\$ 0	\$ 2,593	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,907	0	0	0	0	NA
Sexual Assault	30	\$ 0	\$ 0	\$ 483	\$ 0	\$ 12,701	\$ 24,975	NA	\$ 0	NA	\$ 0	\$ 0	\$ 38,159	0	7	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 660	NA	\$ 0		\$ 0	\$ 0	\$ 660	0	1	0	0	NA
Terrorism																		
Total	238	\$ 314	\$ 0	\$ 324,823	\$ 172,112	\$ 92,118	\$ 84,213	NA	\$ 0	NA	\$ 836	\$ 0	\$ 674,417	0	113	0	0	5

You added "Other" crime types: Child Witness to Domestic Violence - 6 paid claims \$315.00 for Medical and \$8,670.37 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	81	\$ 1,020	\$ 0	\$ 48,371	\$ 0	\$ 110,894	\$ 20,125	NA	\$ 0		\$ 808	\$ 0	\$ 181,219	0	60	0	0	0
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 167	\$ 1,285	NA	\$ 0		\$ 0	\$ 0	\$ 1,452	0	3		0	NA
Child Pornography																		
Child Sexual Abuse	31	\$ 0	\$ 0	\$ 23,817	\$ 0	\$ 4,432	\$ 16,336	NA	\$ 0	NA	\$ 0	\$ 0	\$ 44,586	0	8		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 245	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 245	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	49	\$ 0	\$ 0	\$ 79,894	\$ 113,129	\$ 90	\$ 2,734	NA	\$ 0		\$ 1,659	\$ 0	\$ 197,506	0	3	0	0	1
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	NA	\$ 0		\$ 0	\$ 0	\$ 25	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,204	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,204	0	0	0	0	NA
Robbery																		
Sexual Assault	29	\$ 0	\$ 0	\$ 341	\$ 0	\$ 2,846	\$ 17,325	NA	\$ 0	NA	\$ 125	\$ 0	\$ 20,637	0	5	0	0	NA
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 100	\$ 830	NA	\$ 0		\$ 0	\$ 0	\$ 930	0	0	0	0	NA
Terrorism																		
Total	199	\$ 1,020	\$ 0	\$ 152,423	\$ 113,129	\$ 120,979	\$ 58,660	NA	\$ 0	NA	\$ 2,592	\$ 0	\$ 448,804	0	79	0	0	1

You added "Other" crime types: Child Witness to Domestic Violence - 3 paid claims \$963.08 for Medical/Dental; \$120.00 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	94	\$ 0	\$ 0	\$ 25,634	\$ 0	\$ 92,352	\$ 35,648	NA	\$ 0		\$ 0	\$ 0	\$ 153,633	0	74	0	1	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 375	NA	\$ 0		\$ 0	\$ 0	\$ 375	0	0	0	0	NA
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 100	NA	\$ 0		\$ 0	\$ 0	\$ 100	0	1		0	NA
Child Pornography																		
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 6,817	\$ 0	\$ 12,211	\$ 16,509	NA	\$ 0	NA	\$ 125	\$ 0	\$ 35,661	0	7		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 690	\$ 145	NA	\$ 0		\$ 0	\$ 0	\$ 835	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	59	\$ 89	\$ 0	\$ 79,509	\$ 99,380	\$ 0	\$ 5,096	NA	\$ 0		\$ 762	\$ 0	\$ 184,837	0	6	0	0	2
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 100	NA	\$ 0		\$ 0	\$ 0	\$ 100	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 885	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 885	0	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 59	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 59	0	0	0	0	NA
Sexual Assault	30	\$ 0	\$ 0	\$ 1,671	\$ 0	\$ 3,751	\$ 16,638	NA	\$ 0	NA	\$ 718	\$ 0	\$ 22,778	0	9	0	0	NA
Stalking	3	\$ 220	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,907	NA	\$ 0		\$ 0	\$ 0	\$ 3,127	0	3	0	0	NA
Terrorism																		
Total	223	\$ 309	\$ 0	\$ 114,517	\$ 99,380	\$ 109,063	\$ 77,517	NA	\$ 0	NA	\$ 1,605	\$ 0	\$ 402,391	0	100	0	1	2

You added "Other" crime types: Child Witness to Domestic Violence - 2 paid claims \$3,055 for Mental Health Counseling

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	350	\$ 1,835	\$ 0	\$ 202,851	\$ 0	\$ 384,412	\$ 116,212	NA	\$ 0		\$ 928	\$ 0	\$ 706,238	0	278	0	1	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,375	NA	\$ 0		\$ 0	\$ 0	\$ 1,375	0	0	0	0	NA
Child Physical Abuse/Neglect	18	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,929	\$ 7,770	NA	\$ 0		\$ 0	\$ 0	\$ 12,698	0	17		0	NA
Child Pornography																		
Child Sexual Abuse	139	\$ 20	\$ 0	\$ 43,981	\$ 0	\$ 39,997	\$ 73,250	NA	\$ 0	NA	\$ 450	\$ 0	\$ 157,698	0	55		0	NA
DUI/DWI	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,171	\$ 145	NA	\$ 0		\$ 0	\$ 0	\$ 13,316	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	226	\$ 2,977	\$ 0	\$ 411,567	\$ 495,663	\$ 19,078	\$ 20,608	NA	\$ 0		\$ 6,012	\$ 0	\$ 955,906	0	33	0	0	10
Human Trafficking	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,128	\$ 337	NA	\$ 0		\$ 0	\$ 0	\$ 1,465	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 555	NA	\$ 0		\$ 0	\$ 0	\$ 555	0	0	0	0	0
Other Vehicular Crimes	9	\$ 0	\$ 0	\$ 29,699	\$ 0	\$ 23,771	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 53,470	0	0	0	0	NA
Robbery	7	\$ 314	\$ 0	\$ 2,593	\$ 0	\$ 59	\$ 1,500	NA	\$ 0		\$ 0	\$ 0	\$ 4,466	0	0	0	0	NA
Sexual Assault	130	\$ 541	\$ 0	\$ 13,130	\$ 0	\$ 33,342	\$ 101,918	NA	\$ 0	NA	\$ 945	\$ 0	\$ 149,876	0	33	0	0	NA
Stalking	6	\$ 220	\$ 0	\$ 0	\$ 0	\$ 100	\$ 4,397	NA	\$ 0		\$ 0	\$ 0	\$ 4,717	0	4	0	0	NA
Terrorism																		
Total	902	\$ 5,907	\$ 0	\$ 703,820	\$ 495,663	\$ 519,987	\$ 328,066	NA	\$ 0	NA	\$ 8,336	\$ 0	\$ 2,061,780	0	420	0	1	10

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The State of Connecticut Office of Victim Services (OVS) Victim Compensation Program experienced a 5.6% decrease in the number of new applications received during FFY 2022 compared to FFY 2021 and a 34.1% increase compared to FFY 2020. While there was an overall decrease in the number of applications received, there was a 4.5% increase in the number of new homicide-related applications, as homicides continued to increase in the State.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 126

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The administrative clerk verifies that all applications have been signed and that the application is not a duplicate application. The clerk enters the application into the claims processing database and will send a letter of acknowledgement to the claimant or representing attorney. The claims examiners develop each claim received by requesting information from the claimant or representing attorney, law enforcement agencies, employers, and service providers to ensure that eligibility for victim compensation is met. The claims examiner will follow-up on each file to review if OVS received the requested information. If the requested information has not been received, the claims examiner will continue requesting the information. If there is no response after the fourth and final request, the claims examiner will seek the information from the claimant or representing attorney. Once all the needed information is received, the claims examiner recommends a determination on the compensability of the claim. The recommendations are: Approved with Pay (the claim met eligibility criteria and there are compensable expenses), Approved without Pay for personal injury and survivor benefit claims, or Administrative Closure for emotional injury claims (the claim met eligibility criteria but there are no compensable expenses at the point of decision) or Non-Compensable (the claim does not meet eligibility criteria). For recommendations of Approved with Pay, the claims examiner also recommends the amount of compensation to be awarded for the expenses and losses that were submitted by the claimant. A claims supervisor, victim services supervisor, program manager, or OVS's Judicial Legal Counsel reviews the eligibility recommendation, expenses, and losses to ensure that relevant policies and statutes were followed. If additional information is needed, the file will be returned to the claims examiner. If the claim has all the needed information, a written decision, or administrative closure letter for emotional injury claims, is forwarded to the claimant or representing attorney. All claimants receive a letter advising them of OVS recovery rights. In claims regarding motor vehicle incidents, civil cases due to the criminal incident, juvenile offender cases, workers compensation cases, or if the incident occurred at a business, school, or medical provider/hospital; the victim services supervisor or program manager reviews these claims for potential recovery opportunities. When OVS receives information regarding pending civil settlements concerning claimants awarded compensation, the claimant and the claimant's attorney, will receive a letter indicating the amount owed to satisfy OVS's recovery right. If the case is pending in civil court, OVS will subscribe to the Connecticut Judicial Branch Civil Case Look-up system to receive civil case notifications. If there is a pending criminal case, OVS will register with CT SAVIN to receive criminal case notifications. After the case is disposed, if probation is ordered, OVS will review the order to determine if restitution is a condition of probation. If restitution was ordered for the same expenses that were paid by the OVS Compensation Program, OVS will contact the probation officer requesting that if any restitution is paid, an account be created for OVS to receive any restitution payments.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 0

B. Number of victim satisfaction surveys completed during the reporting period. 0

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 0

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

On January 1, 2022, the State of Connecticut started a new program called The Connecticut Paid Family and Medical Leave Act (PFMLA). PFMLA does not pay 100% of salary loss; but pays a percentage, set by a formula established under the program. Under the Act, eligible employees that receives compensation from PFMLA, cannot receive funds from any other state or federal program for the same time period. If an OVS claimant has received compensation under PFMLA, OVS cannot cover the difference of a claimant's average salary loss versus what they received from PFMLA for the time period of the wage loss. Unless a statute change is made to the PFMLA, these victims are not eligible to receive 100% salary replacement.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

OVS assists victims of federal crime if they meet our eligibility criteria. OVS works closely with the Connecticut FBI Victim Specialist and the U.S. Department of Justice Victim-Witness Coordinator to assist victims or relatives of victims to complete OVS applications, coordinate benefits and to obtain crime information for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

During the report period, OVS has continued to meet with the VOCA-VA funded Connecticut Coalition Against Domestic Violence s (CCADV) Work Group to identify and address issues and trends from the victim compensation applications received from the CCADV member programs. In addition, OVS continues to conduct focused trainings with the member program victim advocates to address specific issues regarding the applications they submitted, and to answer questions regarding the OVS Victim Compensation Program. These trainings have allowed OVS to address issues that were specific to each member program. The community contractors continue to be the highest referral source for applicants. During the report period, 56% of OVS applications received were referred from the community advocates.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds were used to send compensation program administrators to the June 2022 NACVCB Compensation Conference. The conference provided opportunities for networking, information sharing, and the ability to learn new practices and ideas in the area of compensation claims processing and compensation program management. VOCA Administrative funds were also used to purchase file cabinets, computer monitors, and office furnishings to accommodate additional staff for the OVS Victim Compensation Program unit.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

During the report period, there were no statute changes or significant policy and procedure changes. During the report period, a Victim Needs Assessment Study was conducted on behalf of OVS. This included victim surveys, in-depth interviews, and focus groups. The background and goals of this comprehensive victimization assessment was to establish a statewide baseline for crime victimization, understand barriers that prevent victims from receiving services, and to provide a focused understanding of victims needs. From the results of the study, the OVS director, deputy director, and management team members established a victim needs assessment workgroup, identifying opportunities and making recommendations for challenges and trends identified in the assessment to better meet the needs of Connecticut crime victims.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

OVS Compensation staff work closely with OVS court-based Victim Services Advocates to obtain crime information, when necessary, and/or court proceeding dates from the State s Attorney s office. OVS contacts law enforcement agencies yearly to confirm that we have their current contact information. We also send the agencies a list of our current forms/publications to ensure they have our most recent information and to determine if they need any additional materials. OVS staff also presents a four-hour module on crime victims at Connecticut municipal and state police department training academies. During the report period, OVS identified a problem with a municipal police department not sending requested documentation, despite numerous requests. OVS provided documentation that outlined the issues and convened a meeting with the department s leadership. By the end of the meeting, a solution was developed.

10. **Please explain any public outreach efforts to improve awareness of your program.**

New and current VOCA Victim Assistance-funded contractor staff attended trainings on the OVS Compensation Program during the report period. Materials related to the Compensation Program were emailed to attendees prior to each training. Throughout the report period, materials on the Compensation Program continued to be distributed to the agencies. For each day of National Crime Victims Rights week, OVS posted tweets relative to the theme for the week to the Judicial Branch Twitter page. Information on OVS services and a link to the OVS webpage were also provided in tweets during the week.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcome measures that have not already been reported in this submission.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.