

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, DELAWARE DEPARTMENT OF

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	0	1	1	2
Asian	0	0	0	0	0
Black or African American	148	125	136	161	570
Hispanic or Latino	38	50	56	50	194
Native Hawaiian or Other Pacific Islander	0	5	1	3	9
White Non-Latino or Caucasian	90	68	70	88	316
Some Other Race	6	9	8	7	30
Multiple Races	0	0	0	0	0
Not Reported	16	15	27	11	69
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	298	272	299	321	1190
B. GENDER					
Male	86	86	79	89	340
Female	212	186	220	232	850
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	298	272	299	321	1190
C. AGE					
Age 0- 12	31	21	31	31	114
Age 13- 17	24	20	25	29	98
Age 18- 24	45	40	44	34	163
Age 25- 59	176	168	182	197	723
Age 60 and Older	21	21	16	24	82
Not Reported	1	2	1	6	10
Not Tracked	0	0	0	0	0
Age Total	298	272	299	321	1190

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	2	2	4	9
B. Failure to report to police	0	0	1	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	14	3	2	8	27
D. Incomplete information	4	5	1	2	12
E. Contributory misconduct	4	5	8	6	23
F. Ineligible crime	21	15	19	17	72
G. Ineligible application	14	18	16	18	66
Other	4	1	8	2	15

Denial explanation:

Qtr 1: No basis to relocate, victim requested the claim be closed

Qtr 2: Victim requested to withdraw application.

Qtr 3: Victim requested to withdraw application (3) Unable to establish basis for benefit (5)

Qtr 4: Duplicate claim and offender incarcerated

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021: Not applicable to my state's process

Q2: Jan-Mar 2022: Not applicable to my state's process

Q3: Apr-Jun 2022: Not applicable to my state's process

Q4: Jul-Sep 2022: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	139	\$ 1,153	\$ 0	\$ 92,931	\$ 0	\$ 93,330	\$ 21,755	\$ 69,640	\$ 0		\$ 9,472	\$ 288,282	0	86	5	0	0	0
Burglary	16	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,612	\$ 10,068	\$ 0		\$ 2,678	\$ 16,358	0	1	2	0	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 2,677	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 2,677	0	1		0	0	0
Child Pornography																		
Child Sexual Abuse	48	\$ 0	\$ 0	\$ 2,651	\$ 0	\$ 0	\$ 25,488	\$ 4,074	\$ 0	\$ 23,721	\$ 0	\$ 900	\$ 56,834	0	3		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 15,780	\$ 0	\$ 16,008	\$ 0	\$ 0	\$ 0		\$ 0	\$ 31,788	0	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	24	\$ 0	\$ 0	\$ 181	\$ 65,732	\$ 0	\$ 8,213	\$ 0	\$ 0		\$ 3,558	\$ 77,683	0	0	1	0	0	0
Human Trafficking																		
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,296	\$ 0	\$ 0		\$ 0	\$ 1,296	0	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 4,326	\$ 4,020	\$ 3,072	\$ 4,800	\$ 0	\$ 0		\$ 0	\$ 16,218	0	0	0	0	0	0
Robbery	23	\$ 0	\$ 0	\$ 0	\$ 0	\$ 16,200	\$ 4,492	\$ 5,560	\$ 0		\$ 3,376	\$ 29,628	0	5	1	0	0	0
Sexual Assault	47	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,547	\$ 19,148	\$ 4,558	\$ 0	\$ 35,633	\$ 0	\$ 681	\$ 62,567	0	5	3	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 726	\$ 2,904	\$ 0		\$ 0	\$ 3,630	0	1	0	0	0	0
Terrorism																		
Total	314	\$ 1,153	\$ 0	\$ 118,547	\$ 69,752	\$ 131,156	\$ 89,530	\$ 96,805	\$ 0	\$ 59,354	\$ 0	\$ 20,665	\$ 586,962	0	102	12	0	0

*** Other expense explanations**

Assault personal safety property, change of lock, and the cost of towing and impoundment

Burglary personal safety property

Child Sexual Abuse personal safety property and change of locks

Homicide reasonable expenses for secondary victims of homicide

Robbery personal safety property

Sexual Assault personal safety property

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	155	\$ 975	\$ 0	\$ 85,819	\$ 2,325	\$ 40,580	\$ 15,588	\$ 98,156	\$ 150		\$ 44	\$ 13,940	\$ 257,578	0	91	8	0	0
Burglary	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 470	\$ 5,958	\$ 0		\$ 0	\$ 1,892	\$ 8,320	0	1	2	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 2,759	\$ 0	\$ 553	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,312	0	1		0	0
Child Pornography																		
Child Sexual Abuse	46	\$ 0	\$ 0	\$ 1,100	\$ 0	\$ 0	\$ 27,116	\$ 3,895	\$ 0	\$ 14,724	\$ 0	\$ 3,515	\$ 50,350	0	6		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 9,728	\$ 0	\$ 0	\$ 1,494	\$ 0	\$ 0		\$ 0	\$ 0	\$ 11,222	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	24	\$ 23	\$ 0	\$ 136	\$ 83,842	\$ 2,211	\$ 2,944	\$ 1,445	\$ 0		\$ 0	\$ 2,808	\$ 93,409	0	3	3	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 422	\$ 0	\$ 2,392	\$ 1,760	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,574	0	0	0	0	0
Robbery	19	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,513	\$ 5,146	\$ 4,016	\$ 0		\$ 0	\$ 1,362	\$ 19,037	0	4	1	0	0
Sexual Assault	54	\$ 0	\$ 0	\$ 311	\$ 0	\$ 1,488	\$ 11,096	\$ 3,853	\$ 0	\$ 39,687	\$ 0	\$ 217	\$ 56,651	0	6	2	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 626	\$ 0	\$ 0		\$ 0	\$ 0	\$ 626	0	0	0	0	0
Terrorism																		
Total	322	\$ 998	\$ 0	\$ 100,276	\$ 86,167	\$ 55,737	\$ 66,239	\$ 117,323	\$ 150	\$ 54,411	\$ 44	\$ 23,734	\$ 505,078	0	112	16	0	0

* Other expense explanations

Assault	personal safety and change of locks
Burglary	personal safety
Child Sexual Abuse	personal safety property and reimbursement for travel for court appearance
Homicide	personal safety property and reasonable expenses for lost wages
Robbery	personal safety and change of locks
Sexual Assault	personal safety

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	132	\$ 1,450	\$ 0	\$ 71,260	\$ 2,950	\$ 39,299	\$ 20,032	\$ 53,462	\$ 0		\$ 0	\$ 13,700	\$ 202,153	0	77	12	0	0
Burglary	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,087	\$ 2,019	\$ 0		\$ 0	\$ 3,331	\$ 6,437	0	0	1	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 145	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 145	0	1		0	0
Child Pornography																		
Child Sexual Abuse	47	\$ 0	\$ 0	\$ 0	\$ 0	\$ 98	\$ 21,115	\$ 4,197	\$ 0	\$ 5,578	\$ 0	\$ 320	\$ 31,309	0	7		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	29	\$ 0	\$ 0	\$ 136	\$ 90,559	\$ 0	\$ 7,099	\$ 6,797	\$ 0		\$ 0	\$ 3,175	\$ 107,766	0	1	1	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,500	\$ 0		\$ 0	\$ 0	\$ 4,500	0	1	0	0	0
Other Vehicular Crimes	13	\$ 0	\$ 0	\$ 2,083	\$ 9,665	\$ 12,602	\$ 2,312	\$ 0	\$ 0		\$ 0	\$ 0	\$ 26,663	0	0	0	0	0
Robbery	15	\$ 0	\$ 0	\$ 273	\$ 0	\$ 80	\$ 4,460	\$ 2,207	\$ 0		\$ 0	\$ 483	\$ 7,503	0	4	0	0	0
Sexual Assault	50	\$ 0	\$ 0	\$ 813	\$ 0	\$ 1,096	\$ 11,959	\$ 0	\$ 0	\$ 40,770	\$ 0	\$ 53	\$ 54,692	0	6	0	0	0
Stalking	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,035	\$ 1,389	\$ 0		\$ 0	\$ 0	\$ 2,423	0	3	0	0	0
Terrorism																		
Total	300	\$ 1,450	\$ 0	\$ 74,710	\$ 103,174	\$ 53,176	\$ 69,099	\$ 74,572	\$ 0	\$ 46,349	\$ 0	\$ 21,061	\$ 443,590	0	100	14	0	0

*** Other expense explanations**

- Assault personal safety property and change of locks
- Burglary personal safety property
- Child Sexual Abuse personal safety property
- Homicide personal safety property
- Robbery personal safety property
- Sexual Assault personal safety property

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,791	\$ 0		\$ 0	\$ 0	\$ 3,791	0	0	0	1	0
Assault	118	\$ 1,000	\$ 0	\$ 44,670	\$ 0	\$ 43,208	\$ 29,689	\$ 58,475	\$ 485		\$ 213	\$ 9,164	\$ 186,904	0	73	3	0	0
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,400	\$ 995	\$ 0		\$ 0	\$ 244	\$ 3,639	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 0	\$ 0	\$ 5,420	\$ 0		\$ 0	\$ 0	\$ 8,420	0	2		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,643	\$ 0		\$ 0	\$ 730	\$ 2,373	0	0		0	0
Child Sexual Abuse	54	\$ 0	\$ 0	\$ 0	\$ 0	\$ 800	\$ 17,429	\$ 0	\$ 0	\$ 35,572	\$ 0	\$ 1,202	\$ 55,004	0	6		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	26	\$ 0	\$ 0	\$ 8,063	\$ 71,075	\$ 0	\$ 10,703	\$ 0	\$ 0		\$ 0	\$ 432	\$ 90,273	0	1	0	0	0
Human Trafficking																		
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,828	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,828	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 2,622	\$ 0	\$ 28,651	\$ 360	\$ 0	\$ 0		\$ 0	\$ 0	\$ 31,633	0	0	0	0	0
Robbery	15	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,233	\$ 28,370	\$ 2,043	\$ 0		\$ 0	\$ 938	\$ 32,584	0	3	0	0	0
Sexual Assault	43	\$ 0	\$ 0	\$ 8,103	\$ 0	\$ 1,310	\$ 15,230	\$ 1,453	\$ 0	\$ 20,178	\$ 0	\$ 870	\$ 47,145	0	7	1	0	0
Stalking	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 300	\$ 8,510	\$ 0		\$ 0	\$ 2,323	\$ 11,133	0	4	0	0	0
Terrorism																		
Total	280	\$ 1,000	\$ 0	\$ 66,458	\$ 71,075	\$ 75,203	\$ 111,309	\$ 82,330	\$ 485	\$ 55,751	\$ 213	\$ 15,903	\$ 479,728	0	96	4	1	0

* Other expense explanations

Assault	personal safety property, change of locks, witness expenses
Burglary	personal safety property
Child Pornography	personal safety property and change of locks
Child Sexual Abuse	personal safety property and change of locks
Homicide	Reasonable Expenses related to homicide
Robbery	personal safety property
Sexual Assault	personal safety property
Stalking	personal safety property

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,791	\$ 0		\$ 0	\$ 0	\$ 3,791	0	0	0	1	0
Assault	544	\$ 4,578	\$ 0	\$ 294,681	\$ 5,275	\$ 216,416	\$ 87,064	\$ 279,734	\$ 635		\$ 257	\$ 46,276	\$ 934,916	0	327	28	0	0
Burglary	40	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,569	\$ 19,040	\$ 0		\$ 0	\$ 8,145	\$ 34,754	0	2	5	0	0
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 8,581	\$ 0	\$ 553	\$ 0	\$ 5,420	\$ 0		\$ 0	\$ 0	\$ 14,554	0	5		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,643	\$ 0		\$ 0	\$ 730	\$ 2,373	0	0		0	0
Child Sexual Abuse	195	\$ 0	\$ 0	\$ 3,751	\$ 0	\$ 898	\$ 91,148	\$ 12,166	\$ 0	\$ 79,596	\$ 0	\$ 5,937	\$ 193,496	0	22		0	0
DUI/DWI	6	\$ 0	\$ 0	\$ 25,508	\$ 0	\$ 16,008	\$ 1,494	\$ 0	\$ 0		\$ 0	\$ 0	\$ 43,010	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	103	\$ 23	\$ 0	\$ 8,515	\$ 311,208	\$ 2,211	\$ 28,959	\$ 8,242	\$ 0		\$ 0	\$ 9,973	\$ 369,132	0	5	5	0	0
Human Trafficking																		
Kidnapping	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,124	\$ 4,500	\$ 0		\$ 0	\$ 0	\$ 12,624	0	1	0	0	0
Other Vehicular Crimes	32	\$ 0	\$ 0	\$ 9,453	\$ 13,685	\$ 46,718	\$ 9,232	\$ 0	\$ 0		\$ 0	\$ 0	\$ 79,088	0	0	0	0	0
Robbery	72	\$ 0	\$ 0	\$ 273	\$ 0	\$ 26,027	\$ 42,468	\$ 13,826	\$ 0		\$ 0	\$ 6,159	\$ 88,752	0	16	2	0	0
Sexual Assault	194	\$ 0	\$ 0	\$ 9,228	\$ 0	\$ 6,441	\$ 57,433	\$ 9,865	\$ 0	\$ 136,268	\$ 0	\$ 1,821	\$ 221,055	0	24	6	0	0
Stalking	15	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,687	\$ 12,802	\$ 0		\$ 0	\$ 2,323	\$ 17,812	0	8	0	0	0
Terrorism																		
Total	1,216	\$ 4,601	\$ 0	\$ 359,990	\$ 330,168	\$ 315,271	\$ 336,177	\$ 371,030	\$ 635	\$ 215,864	\$ 257	\$ 81,364	\$ 2,015,358	0	410	46	1	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The Delaware Victims Compensation Assistance Program (DVCAP) experienced a slight increase (5) in the number of applications received between FFY 2021 and FFY 2022. However, when comparing the total number of applications received In FFY 2022 (1,151) to applications received in FFY 2019 (1,203), this represents a 4.3% decrease in the number of applications received from pre-pandemic to present.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 19

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Claimants may either submit a paper application or file an application through the new online application portal. An Administrative Assistant then either manually inputs the information or imports it into the electronic case management database. This Administrative Assistant is also responsible for retrieving the police report and/or protection from abuse petition and order and adding it to the database. Once the electronic claim is completed, the claim is assigned a case number and passed on to the Executive Director for initial review and assignment to one of four claim Investigators. Once the claim is assigned to an Investigator, the Investigator reviews the available information. The Investigator is responsible for determining (1) whether the claimant is eligible for crime victims compensation and (2) for what benefits the claim is eligible. The Investigator is responsible for obtaining any other information required to make these determinations. The Executive Director and Investigators meet on a weekly basis for a Decision Meeting. At the Decision meeting, the Investigators present all the cases that they have made determinations on and present the proposed decision letter to the Executive Director for review and signature. If a claim is denied, Claimants have 30 days to file a Request for Reconsideration with the Executive Director. If the Claimant is still dissatisfied after the Executive Director issues a Reconsideration Decision, the Claimant has 30 days to file a Request for a Hearing before the Victims' Compensation Assistance Program Appeals Board.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The State of Delaware is experiencing a significant backlog of criminal cases in the court system in the COVID/post-COVID era. Additionally, the State of Delaware is also experiencing a housing shortage/crisis, especially in the COVID/post-COVID era. This results in victims being engaged in the criminal justice system for longer periods of time, which can result in increased expenses or need for compensation. Anecdotally, the Delaware Victims' Compensation Assistance Program is seeing increased requests for relocation well after the date of the crime as well as an increase in claim applications filed after 1-year from the date of the crime.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The Delaware Victims Compensation Assistance Program (DVCAP) continues to have an excellent working relationship with its federal counterparts at the Delaware United States Attorney s Office and the Federal Bureau of Investigation. Advocates from the federal level routinely refer cases to DVCAP and DVCAP serves victims of federal crime regularly. Further, the Executive Director sits on the Joint Victim Services Taskforce which was created to facilitate cooperation and collaboration between state and federal victim services.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

On April 26, 2022, in celebration of National Crime Victims Rights Week, the Delaware Victims Compensation Assistance Program released its online application portal to the public. This portal allows Claimants to submit their application online and upload documents directly to the claim file. From April 26, 2022 until September 30, 2022, 124 online applications have been imported from the online portal. This accounts for just under 11% of the applications received during the federal fiscal year. DVCAP expects a significant increase in the usage of the online application portal in the coming year. Additionally, on August 22, 2022, DVCAP went live with its financial integration between the DVCAP case management system and the Delaware First State Financials system. Prior to this integration, each claim payment needed to be manually entered and reconciled in both systems and, because of separation of duties, took three staff members to complete. With thousands of payments being processed annually, it was burdensome and inefficient. With the integration of the two systems, the amount of time it takes to issue payments to claimants or providers has significantly decreased.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative Funds were used to purchase enhancements to the Delaware Victims' Compensation Assistance Program's case management system. System upgrades included streamlining the payment process as well as the creation of an online application portal, both of which are discussed in the response to question Number 6, above.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

House Bill 182 was drafted and introduced during FFY2021, but ultimately signed into law on October 20, 2021. DVCAP has spent FFY 2022 implementing new policies and procedures to facilitate the legislative changes. This Act improved the efficiency and effectiveness of VCAP in the following ways: (1) Lifted the statutory employment cap that limited the number of employees VCAP could employ. (2) Codified benefits and more clearly enumerated available benefits and increased the funeral and burial benefit to \$5,000/\$2,500, respectively. (3) Made several changes to conform to the current practice, including removing the claims payment process description in 9005(8) and 9009, updating the claims application process in 9009, and removing the reporting requirements in 9017. (4) Amended 9009(10) to give the Agency specific authority to close inactive claims. (5) Updated the list of Advisory Council members to reflect the dissolution of the Sexual Assault Network of Delaware, which became the Delaware Alliance Against Sexual Violence. (6) Expanded the population of victims able to be served, including changes to ensure victims of human trafficking are eligible for compensation. (7) Extended the deadlines to request reconsideration and file an appeal with the Appeals Board and reorganized appeals process provisions by placing them all in the same section. (8) Changed "offense date" to "sentencing date" in 9014(c). (9) Updated the chapter so that each program is referred to by a consistent name. (10) Added defined terms Executive Director and claimant to the definitions section and further clarified to which category of victims parts of the Code apply. (11) Removed the term incompetent in favor of adopting a phrase that uses people first language.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Delaware is small and has a very tightknit victim services community. Members of the Victims' Compensation Assistance Program work closely with all the individuals referenced in this question. Additionally, not only are we housed within the Delaware Department of Justice, but members of the program also serve on multiple committees and task forces which makes coordinating efforts much easier. Further, during the reporting period, the Executive Director did multiple statewide trainings about the Victims' Compensation Assistance Program. These major training efforts included presenting a webinar series at the Delaware Criminal Justice Council's Victim Services Conference as well as training new victim advocates at the Delaware Victim Assistance Academy.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The Delaware Victims Compensation Assistance Program held multiple in-person and webinar-style trainings during the reporting period - including the Statewide Victim Services Conference and the Delaware Victim Assistance Academy. This past year many of the traditional pre-pandemic outreach events, such as the Day of Remembrance for Homicide Victims, returned.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The Delaware Victims' Compensation Assistance Program provides an annual report to the Governor and members of the State General Assembly. This data is gathered and reported on Delaware's State Fiscal Year. The last reporting period was July 1, 2021, to June 30, 2022. For the fiscal year ending June 30, 2022, the Delaware Victims Compensation Assistance Program rendered 1,996 payments to and on behalf of victims of crime totaling \$2,029,189.48. State fund victim claim payments totaled \$1,038,266.29 and federal fund victim claim payments totaled \$960,923.19. The program had \$587,164.84 in administrative costs. The Delaware Victims Compensation Fund Balance was \$3,993,164.47. In addition to these outcome measures, DVCAP also reports Program Spending by Crime Type and Program Spending by Benefit during the State Fiscal Year.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No further comments.