

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2021 - September 30, 2022**

**GRANTEE INFORMATION**

ORGANIZATION NAME: INDUSTRIAL COMMISSION, IDAHO

POC NAME: Darci Anderson

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POC PHONE: 2083346025

**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	6	3	4	9	22
Asian	4	4	4	1	13
Black or African American	3	3	6	1	13
Hispanic or Latino	40	43	33	40	156
Native Hawaiian or Other Pacific Islander	1	1	0	1	3
White Non-Latino or Caucasian	242	237	193	210	882
Some Other Race	6	9	4	8	27
Multiple Races	NT	0	0	0	0
Not Reported	439	294	0	298	1031
Not Tracked	0	0	419	0	419
Race/Ethnicity Total	741	594	663	568	2566
<b>B. GENDER</b>					
Male	177	135	154	128	594
Female	543	449	501	437	1930
Not Reported	21	10	8	3	42
Not Tracked	0	0	0	0	0
Gender Total	741	594	663	568	2566
<b>C. AGE</b>					
Age 0- 12	310	215	259	199	983
Age 13- 17	172	167	179	157	675
Age 18- 24	62	53	69	59	243
Age 25- 59	175	137	140	131	583
Age 60 and Older	18	20	12	10	60
Not Reported	4	2	4	12	22
Not Tracked	0	0	0	0	0
Age Total	741	594	663	568	2566

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Only one application is usually counted per crime

Q2: Jan-Mar 2022:

Only one application is usually counted per crime

Q3: Apr-Jun 2022:

Only one application is usually counted per crime

Q4: Jul-Sep 2022:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	1	1	0	3
B. Failure to report to police	0	1	1	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	0	1
D. Incomplete information	2	3	5	2	12
E. Contributory misconduct	7	4	2	2	15
F. Ineligible crime	125	145	130	112	512
G. Ineligible application	1	6	4	0	11
Other	0	0	0	0	0

Denial explanation:

Qtr 2: N/A

Qtr 3: NA

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	127	NA	\$ 0	\$ 18,620	\$ 0	\$ 163,961	\$ 20,848	NA	\$ 0		\$ 0	\$ 0	\$ 203,430	NA	57	NT	NT	0
Burglary	1	NA	\$ 0	\$ 0	\$ 0	\$ 497	\$ 80	NA	\$ 0		\$ 0	\$ 0	\$ 577	NA	0	NT	NT	0
Child Physical Abuse/Neglect	6	NA	\$ 0	\$ 0	\$ 0	\$ 395	\$ 3,490	NA	\$ 0		\$ 0	\$ 0	\$ 3,885	NA	3		NT	0
Child Pornography																		
Child Sexual Abuse	405	NA	\$ 0	\$ 0	\$ 0	\$ 20,050	\$ 28,074	NA	\$ 0	\$ 99,935	\$ 0	\$ 0	\$ 148,058	NA	170		NT	0
DUI/DWI	11	NA	\$ 0	\$ 4,364	\$ 0	\$ 57,946	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 62,310	NA	1	NT	NT	0
Fraud/Financial Crimes																		
Homicide	10	NA	\$ 4,482	\$ 0	\$ 17,460	\$ 3,329	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 25,271	NA	6	NT	NT	1
Human Trafficking																		
Kidnapping	2	NA	\$ 0	\$ 0	\$ 0	\$ 116	\$ 1,570	NA	\$ 0		\$ 0	\$ 0	\$ 1,686	NA	1	NT	NT	0
Other Vehicular Crimes	4	NA	\$ 1,056	\$ 700	\$ 0	\$ 8,480	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 10,237	NA	1	NT	NT	0
Robbery	2	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 455	NA	\$ 0		\$ 0	\$ 0	\$ 455	NA	0	NT	NT	0
Sexual Assault	50	NA	\$ 0	\$ 21,113	\$ 0	\$ 1,686	\$ 9,919	NA	\$ 0	\$ 48,140	\$ 0	\$ 0	\$ 80,858	NA	10	NT	NT	0
Stalking	1	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 340	NA	\$ 0		\$ 0	\$ 0	\$ 340	NA	1	NT	NT	0
Terrorism																		
<b>Total</b>	<b>619</b>	<b>NA</b>	<b>\$ 5,539</b>	<b>\$ 44,797</b>	<b>\$ 17,460</b>	<b>\$ 256,460</b>	<b>\$ 64,776</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 148,074</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 537,106</b>	<b>NA</b>	<b>250</b>	<b>NT</b>	<b>NT</b>	<b>1</b>

You added "Other" crime types: Disturbing The Peace: Medical: \$484.69, Mental Health: \$862.78

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	94	NA	\$ 0	\$ 11,961	\$ 0	\$ 153,237	\$ 17,457	NA	\$ 0		\$ 0	\$ 0	\$ 182,656	NA	48	NT	NT	2
Burglary																		
Child Physical Abuse/Neglect	7	NA	\$ 0	\$ 0	\$ 0	\$ 2,061	\$ 770	NA	\$ 0		\$ 0	\$ 0	\$ 2,831	NA	5		NT	0
Child Pornography																		
Child Sexual Abuse	316	NA	\$ 0	\$ 0	\$ 0	\$ 8,252	\$ 22,283	NA	\$ 0	\$ 81,034	\$ 324	\$ 0	\$ 111,893	NA	122		NT	0
DUI/DWI	5	NA	\$ 0	\$ 3,591	\$ 0	\$ 16,141	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 19,732	NA	1	NT	NT	0
Fraud/Financial Crimes																		
Homicide	15	NA	\$ 3,487	\$ 0	\$ 37,322	\$ 20,932	\$ 180	NA	\$ 0		\$ 0	\$ 0	\$ 61,920	NA	6	NT	NT	0
Human Trafficking																		
Kidnapping	1	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 930	NA	\$ 0		\$ 0	\$ 0	\$ 930	NA	1	NT	NT	0
Other Vehicular Crimes	2	NA	\$ 857	\$ 0	\$ 0	\$ 316	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,173	NA	0	NT	NT	0
Robbery	1	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,320	NA	\$ 0		\$ 0	\$ 0	\$ 1,320	NA	0	NT	NT	0
Sexual Assault	43	NA	\$ 0	\$ 3,082	\$ 0	\$ 257	\$ 7,764	NA	\$ 0	\$ 28,601	\$ 0	\$ 0	\$ 39,705	NA	12	NT	NT	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>484</b>	<b>NA</b>	<b>\$ 4,344</b>	<b>\$ 18,634</b>	<b>\$ 37,322</b>	<b>\$ 201,195</b>	<b>\$ 50,704</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 109,636</b>	<b>\$ 324</b>	<b>\$ 0</b>	<b>\$ 422,158</b>	<b>NA</b>	<b>195</b>	<b>NT</b>	<b>NT</b>	<b>2</b>

You added "Other" crime types: Disturbing the Peace 2 cases; Mental Health - \$1,930.86

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	106	NA	\$ 0	\$ 11,209	\$ 0	\$ 210,161	\$ 32,168	NA	\$ 0		\$ 885	\$ 0	\$ 254,424	NA	56	NT	NT	5
Burglary																		
Child Physical Abuse/Neglect	7	NA	\$ 0	\$ 0	\$ 0	\$ 3,245	\$ 1,341	NA	\$ 0		\$ 0	\$ 759	\$ 5,344	NA	5		NT	0
Child Pornography																		
Child Sexual Abuse	360	NA	\$ 0	\$ 0	\$ 0	\$ 19,776	\$ 42,625	\$ 0	\$ 0	\$ 88,049	\$ 0	\$ 0	\$ 150,450	NA	148		0	0
DUI/DWI	9	NA	\$ 0	\$ 4,189	\$ 12,911	\$ 6,129	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 23,229	NA	2	NT	NT	0
Fraud/Financial Crimes																		
Homicide	16	NA	\$ 10,422	\$ 0	\$ 24,988	\$ 1,374	\$ 420	NA	\$ 0		\$ 0		\$ 37,204	NA	5	NT	NT	0
Human Trafficking																		
Kidnapping	3	NA	\$ 0	\$ 0	\$ 0	\$ 2,322	\$ 654	NA	\$ 0		\$ 0	\$ 0	\$ 2,976	NA	1	NT	NT	0
Other Vehicular Crimes	5	NA	\$ 995	\$ 0	\$ 0	\$ 7,529	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 8,524	NA	0	NT	NT	0
Robbery	3	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,750	NA	\$ 0		\$ 0	\$ 0	\$ 1,750	NA	0	NT	NT	0
Sexual Assault	45	NA	\$ 0	\$ 2,282	\$ 0	\$ 2,310	\$ 4,840	NA	\$ 0	\$ 36,172	\$ 0	\$ 0	\$ 45,603	NA	9	NT	NT	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>554</b>	<b>NA</b>	<b>\$ 11,417</b>	<b>\$ 17,680</b>	<b>\$ 37,899</b>	<b>\$ 252,847</b>	<b>\$ 83,798</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 124,221</b>	<b>\$ 885</b>	<b>\$ 759</b>	<b>\$ 529,505</b>	<b>NA</b>	<b>226</b>	<b>NT</b>	<b>0</b>	<b>5</b>

\* Other expense explanations

Child Physical Abuse/Neglect      Sexual Assault Exam

You added "Other" crime types:      1 cases custodial interference SAFE 263.00; Disturbing the Peace 1 case Medical 300.46 + Counseling 739.78

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	346	NA	\$ 0	\$ 14,510	\$ 0	\$ 244,193	\$ 24,001	NA	\$ 0		\$ 0	\$ 0	\$ 282,704	NA	58	NT	NT	6
Burglary																		
Child Physical Abuse/Neglect	17	NA	\$ 0	\$ 0	\$ 0	\$ 2,763	\$ 1,600	NA	\$ 0		\$ 0	\$ 0	\$ 4,363	NA	5		NT	0
Child Pornography																		
Child Sexual Abuse	475	NA	\$ 0	\$ 0	\$ 0	\$ 9,912	\$ 35,461	NA	\$ 0	\$ 93,023	\$ 0	\$ 0	\$ 138,396	0	140		NT	0
DUI/DWI	35	NA	\$ 0	\$ 4,189	\$ 0	\$ 49,698	\$ 500	NA	\$ 0		\$ 0	\$ 0	\$ 54,387	NA	2	NT	NT	0
Fraud/Financial Crimes																		
Homicide	41	NA	\$ 4,208	\$ 0	\$ 17,215	\$ 1,092	\$ 70	NA	\$ 0		\$ 0		\$ 22,585	NA	5	NT	NT	0
Human Trafficking																		
Kidnapping	5	NA	\$ 0	\$ 0	\$ 0	\$ 18,535	\$ 660	NA	\$ 0		\$ 0	\$ 0	\$ 19,195	NT	1	NT	NT	0
Other Vehicular Crimes	21	NA	\$ 995	\$ 5,775	\$ 0	\$ 25,081	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 31,851	NA	0	NT	NT	0
Robbery	4	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,875	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,875	NA	0	NT	NT	0
Sexual Assault	105	NA	\$ 0	\$ 707	\$ 0	\$ 6,379	\$ 7,455	NA	\$ 0	\$ 33,377	\$ 0	\$ 0	\$ 47,918	NA	10	NT	NT	0
Stalking	1	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 390	\$ 0	\$ 0		\$ 0	\$ 0	\$ 390	NA	1	NT	NT	0
Terrorism																		
<b>Total</b>	<b>1,050</b>	<b>NA</b>	<b>\$ 5,203</b>	<b>\$ 25,181</b>	<b>\$ 17,215</b>	<b>\$ 357,653</b>	<b>\$ 72,013</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 126,400</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 603,664</b>	<b>0</b>	<b>222</b>	<b>NT</b>	<b>NT</b>	<b>6</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	673	NA	\$ 0	\$ 56,301	\$ 0	\$ 771,552	\$ 94,475	NA	\$ 0		\$ 885	\$ 0	\$ 923,213	NA	219	NT	NT	13
Burglary	1	NA	\$ 0	\$ 0	\$ 0	\$ 497	\$ 80	NA	\$ 0		\$ 0	\$ 0	\$ 577	NA	0	NT	NT	0
Child Physical Abuse/Neglect	37	NA	\$ 0	\$ 0	\$ 0	\$ 8,463	\$ 7,200	NA	\$ 0		\$ 0	\$ 759	\$ 16,422	NA	18		NT	0
Child Pornography																		
Child Sexual Abuse	1,556	NA	\$ 0	\$ 0	\$ 0	\$ 57,990	\$ 128,443	\$ 0	\$ 0	\$ 362,041	\$ 324	\$ 0	\$ 548,798	0	580		0	0
DUI/DWI	60	NA	\$ 0	\$ 16,332	\$ 12,911	\$ 129,914	\$ 500	NA	\$ 0		\$ 0	\$ 0	\$ 159,657	NA	6	NT	NT	0
Fraud/Financial Crimes																		
Homicide	82	NA	\$ 22,599	\$ 0	\$ 96,984	\$ 26,727	\$ 670	NA	\$ 0		\$ 0	\$ 0	\$ 146,980	NA	22	NT	NT	1
Human Trafficking																		
Kidnapping	11	NA	\$ 0	\$ 0	\$ 0	\$ 20,974	\$ 3,814	NA	\$ 0		\$ 0	\$ 0	\$ 24,788	NT	4	NT	NT	0
Other Vehicular Crimes	32	NA	\$ 3,904	\$ 6,475	\$ 0	\$ 41,406	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 51,785	NA	1	NT	NT	0
Robbery	10	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,400	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,400	NA	0	NT	NT	0
Sexual Assault	243	NA	\$ 0	\$ 27,183	\$ 0	\$ 10,632	\$ 29,979	NA	\$ 0	\$ 146,290	\$ 0	\$ 0	\$ 214,084	NA	41	NT	NT	0
Stalking	2	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 730	\$ 0	\$ 0		\$ 0	\$ 0	\$ 730	NA	2	NT	NT	0
Terrorism																		
<b>Total</b>	<b>2,707</b>	<b>NA</b>	<b>\$ 26,503</b>	<b>\$ 106,292</b>	<b>\$ 109,895</b>	<b>\$ 1,068,156</b>	<b>\$ 271,291</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 508,331</b>	<b>\$ 1,209</b>	<b>\$ 759</b>	<b>\$ 2,092,435</b>	<b>0</b>	<b>893</b>	<b>NT</b>	<b>0</b>	<b>14</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
During this reporting period, we saw a significant (19%) decrease in the number of cases filed (by Crime Type). Contributors to decreasing numbers are the year anniversary of two mass casualty events, which accounted for 6% of our overall cases, and an (11%) decrease in the number of Sexual Assault Forensic Exam cases received. However, while cases decreased this year, our Financial Recovery Department hit a historical high and brought in 39% more monies than in the year prior.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 99  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application is received, it is entered into our (CVIS) database. Once entered requests are made for supporting documentation from law enforcement and prosecuting attorney offices. When those requests are fulfilled, the case is assigned to a Case Manager who reviews the documentation to determine eligibility based on applicable laws, rules, policies, and guidelines. If the claim is found eligible our Case Managers and Claims Examiners request the claims and records from providers. They will then contact all eligible claimant's within 30 days to assist them in accessing benefits. If the application is denied, a notice is sent via mail to the claimant along with information regarding appeal rights and instructions.
3. **Does your state have a victim satisfaction survey?**  
Yes  
  
A. Number of victim satisfaction surveys distributed during the reporting period. 1,688  
  
B. Number of victim satisfaction surveys completed during the reporting period. 125  
  
C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 93
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
For a portion of the year, the program dealt with the residual impacts of the COVID pandemic, its impacts on daily operations, and its ability to promptly assist victims. Additionally, the program experienced significant staff turnover. The program's two biggest trends were: decreasing cases and an increase in financial recovery efforts (restitution and subrogation).
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
We continue to work closely with the US Attorney's Office, the FBI, and tribal representatives on individual cases, ensuring victims of federal crime have access to benefits/compensation.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
The State of Idaho is working on a business and technology modernization program (IRIS), which will ultimately transition the program to a fully web-based and paperless process. When implemented within the next 1-2 years, this modernization will significantly speed up the claims process for victims
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
No administrative funds were used.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
There were no changes implemented over the reporting period.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
Most notably the program is working closely with Idaho State Police and their SANE/SART Coordinator to reduce barriers surrounding payments for Sexual Assault Forensic Exams. The program has co-presented with the SANE/SART Coordinator in all regions of Idaho, and this has led to many meaningful exchanges regarding overall victim assistance. Furthermore, this connection has opened doors into the tribal system and increased overall knowledge shared and visibility for the program with all stakeholders and partners.
10. **Please explain any public outreach efforts to improve awareness of your program.**



In addition to our annual outreach plan, staff continues to participate in conferences, workgroups, task forces, and statewide coordination meetings to increase awareness of the program. We continue to hold regular meetings with business partners to ensure access and education about program benefits are up to date.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The program measures the following activities to determine effectiveness in serving victims of crime. 1. Average time to process an application from the date received: 16 days 2. Average time to gather supporting documents from law enforcement and prosecutors: 20 days 3. Average time to reach an eligibility decision: 44 days 4. Average time to authorize payment of a claim after eligibility determination: 18 days 5. Average time to authorize payment of a claim from the date of receipt of the application: 134 days 6. Contact eligible claimants within 30 days of eligibility. 7. Restitution and subrogation funds collected. 8. Customer satisfaction (CSAT) of service provided via the satisfaction survey.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

A special thanks to OVC for all their work passing the VOCA Fix Act and for their ongoing offerings of training and continued education for compensation staff.