Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: EXECUTIVE OFFICE OF THE STATE OF MARYLAND

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:	261
Q2: Jan-Mar 2022:	163
Q3: Apr-Jun 2022:	134
Q4: Jul-Sep 2022:	179
Annual:	737

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:	261
Q2: Jan-Mar 2022:	163
Q3: Apr-Jun 2022:	134
Q4: Jul-Sep 2022:	179
Annual:	737

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	0	0	0	1
Asian	4	2	3	2	11
Black or African American	182	119	86	138	525
Hispanic or Latino	20	9	18	16	63
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	26	18	13	17	74
Some Other Race	2	3	0	0	5
Multiple Races	5	3	4	3	15
Not Reported	21	9	10	3	43
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	261	163	134	179	737
B. GENDER					
Male	170	113	85	119	487
Female	80	45	44	51	220
Not Reported	11	5	5	9	30
Not Tracked	0	0	0	0	0
Gender Total	261	163	134	179	737
C. AGE					
Age 0- 12	9	4	5	8	26
Age 13- 17	11	12	11	7	41
Age 18- 24	39	33	22	22	116
Age 25- 59	173	101	87	123	484
Age 60 and Older	18	6	6	12	42
Not Reported	11	7	3	7	28
Not Tracked	0	0	0	0	0
Age Total	261	163	134	179	737

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:	253
Q2: Jan-Mar 2022:	155
Q3: Apr-Jun 2022:	129
Q4: Jul-Sep 2022:	177
Annual:	714

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:	156
Q2: Jan-Mar 2022:	38
Q3: Apr-Jun 2022:	65
Q4: Jul-Sep 2022:	87
Annual:	346

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:	116
Q2: Jan-Mar 2022:	86
Q3: Apr-Jun 2022:	132
Q4: Jul-Sep 2022:	95
Annual:	429

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	0	1	2	6
B. Failure to report to police	1	0	1	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	2	0	1	3
D. Incomplete information	39	47	91	42	219
E. Contributory misconduct	21	16	14	12	63
F. Ineligible crime	2	0	4	8	14
G. Ineligible application	50	21	21	30	122
Other	-	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021: Not applicable to my state's process

Q2: Jan-Mar 2022: Not applicable to my state's process

Q3: Apr-Jun 2022: Not applicable to my state's process

Q4: Jul-Sep 2022: Not applicable to my state's process

Annual:	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	54	$ 250	$ 0	$ 195,446	$ 1,400	$ 158,141	$ 0	$ 0	$ 0	■	$ 0		$ 355,237	0	3	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 7,491	$ 0	$ 0	$ 0	$ 0		$ 7,491	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	80	$ 0	$ 21,653	$ 3,645	$ 415,143	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 440,441	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery										■								
Sexual Assault	2	$ 0	$ 0	$ 0	$ 0	$ 972	$ 4,065	$ 0	$ 0	$ 0	$ 0		$ 5,037	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	137	$ 250	$ 21,653	$ 199,091	$ 416,543	$ 159,113	$ 11,556	$ 0	$ 0	$ 0	$ 0		$ 808,206	0	3	0	0	0

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:2

	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	28	$ 250	$ 0	$ 123,865	$ 874	$ 66,433	$ 5,681	$ 0	$ 0	■	$ 0		$ 197,102	0	4	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse																		
DUI/DWI	1	$ 0	$ 0	$ 0	$ 0	$ 3,257	$ 0	$ 0	$ 0	■	$ 0		$ 3,257	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	32	$ 0	$ 0	$ 10,358	$ 148,228	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 158,587	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 1,035	$ 0	$ 0	$ 1,565	$ 0	$ 0	■	$ 0		$ 2,600	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 3,528	$ 0	$ 0	$ 0	■	$ 0		$ 3,528	0	0	0	0	0
Sexual Assault	4	$ 0	$ 0	$ 0	$ 0	$ 4,739	$ 7,279	$ 0	$ 0	$ 0	$ 0		$ 12,017	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	68	$ 250	$ 0	$ 135,259	$ 149,102	$ 77,956	$ 14,524	$ 0	$ 0	$ 0	$ 0		$ 377,091	0	4	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:3

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										[redacted]								
Assault	21	$ 0	$ 0	$ 146,219	$ 0	$ 47,783	$ 0	$ 0	$ 0	[redacted]	$ 0		$ 194,002	0	3	0	0	0
Burglary										[redacted]								
Child Physical Abuse/Neglect										[redacted]								
Child Pornography										[redacted]								
Child Sexual Abuse	3	$ 0	$ 0	$ 0	$ 0	$ 0	$ 13,668	$ 0	$ 0	$ 0	$ 0		$ 13,668	0	1		0	0
DUI/DWI										[redacted]								
Fraud/Financial Crimes										[redacted]								
Homicide	43	$ 0	$ 2,083	$ 3,761	$ 194,633	$ 0	$ 0	$ 0	$ 0	[redacted]	$ 0		$ 200,477	0	0	1	0	0
Human Trafficking										[redacted]								
Kidnapping										[redacted]								
Other Vehicular Crimes										[redacted]								
Robbery	1	$ 0	$ 0	$ 3,487	$ 0	$ 0	$ 0	$ 0	$ 0	[redacted]	$ 0		$ 3,487	0	0	0	0	0
Sexual Assault																		
Stalking										[redacted]								
Terrorism										[redacted]								
Total	68	$ 0	$ 2,083	$ 153,467	$ 194,633	$ 47,783	$ 13,668	$ 0	$ 0	$ 0	$ 0		$ 411,634	0	4	1	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	13	$ 0	$ 0	$ 11,002	$ 0	$ 40,061	$ 416	$ 0	$ 0	■	$ 0		$ 51,479	0	0	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	2	$ 0	$ 0	$ 0	$ 0	$ 701	$ 5,080	$ 0	$ 0	$ 0	$ 0		$ 5,781	0	1		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	28	$ 0	$ 7,792	$ 4,535	$ 121,626	$ 0	$ 495	$ 0	$ 0	■	$ 0		$ 134,448	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	2	$ 0	$ 0	$ 900	$ 0	$ 430	$ 0	$ 0	$ 0	■	$ 0		$ 1,330	0	0	0	0	0
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 200	$ 0	$ 0	$ 0	$ 0	$ 0		$ 200	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	46	$ 0	$ 7,792	$ 16,437	$ 121,626	$ 41,392	$ 5,991	$ 0	$ 0	$ 0	$ 0		$ 193,238	0	1	0	0	0

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	116	$ 500	$ 0	$ 476,532	$ 2,274	$ 312,418	$ 6,097	$ 0	$ 0	■	$ 0		$ 797,820	0	10	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	6	$ 0	$ 0	$ 0	$ 0	$ 701	$ 26,239	$ 0	$ 0	$ 0	$ 0		$ 26,940	0	2	0	0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 0	$ 3,257	$ 0	$ 0	$ 0	■	$ 0		$ 3,257	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	183	$ 0	$ 31,528	$ 22,299	$ 879,630	$ 0	$ 495	$ 0	$ 0	■	$ 0		$ 933,952	0	0	1	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 1,035	$ 0	$ 0	$ 1,565	$ 0	$ 0	■	$ 0		$ 2,600	0	0	0	0	0
Robbery	5	$ 0	$ 0	$ 4,387	$ 0	$ 3,958	$ 0	$ 0	$ 0	■	$ 0		$ 8,345	0	0	0	0	0
Sexual Assault	7	$ 0	$ 0	$ 0	$ 0	$ 5,910	$ 11,344	$ 0	$ 0	$ 0	$ 0		$ 17,254	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	319	$ 500	$ 31,528	$ 504,253	$ 881,904	$ 326,244	$ 45,740	$ 0	$ 0	$ 0	$ 0		$ 1,790,169	0	12	1	0	0

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NARRATIVE QUESTIONS

1.
   Please explain any significant change in the number of applications received during the reporting period.

   The total number of applications received during the reporting period decrease by 19% from 2021 to 2022. Standard Mail-In applications decreased from 92.3% to 62.8%; Walk-In applications increased from 1.8% to 8.8%; Electronic applications increased from 6% to 28.1%

2.
   The average length of time to process an application for claim eligibility for compensation

   Count days from time of receipt of application to decision. 200

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decision and Supporting Documentation to a five (5) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has fifteen (15) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the fifteen days has elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.

3.
   Does your state have a victim satisfaction survey?

   No

4.
   Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

   During the second half of the reporting period, the CICB Administrator believes that more Appeals/Hearings for reconsideration were being requested.

5.
   Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

   The public is utilizing technology and electronic means of communicating with the CICB as evidenced by the increase in Electronic Claim Submission: Electronic applications increased from 6% to 28.1%

6.
   Please describe any notable activities during the reporting period that improved the process of victim compensation services.

   Staff Hiring: two (2) additional Claims Examiners; three (3) Claims Processors (one (1) Bi-Lingual Claims Processor), one (1) Claims Administrator

7.
   Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

   The Maryland CICB does not utilize VOCA Administrative Funds

8.
   Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

   N/A

9.
   Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

   Victim Advocates and Court-Based Victim Witness Coordinators regularly communicate with the Maryland Compensation Program at all levels of the agency. In matters involving requesting police reports that cannot be released by Law Enforcement, the Compensation Program utilizes a Contributory Conduct form for Law Enforcement to complete that gives detail on the Proximate Cause of the victim's involvement. Attorneys of our Crime Victims are notified in writing about developments in their client's claim. CICB is focusing on increasing the Victim Stakeholder Process and Procedures.

10.
   Please explain any public outreach efforts to improve awareness of your program.

   The Deputy Director of VSU and Claims Administrator recently spoke at an Annual Victim Services Conference sponsored by the Governor's Office.

11.
   Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

   N/A

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

N/A

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