

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2021 - September 30, 2022**

**GRANTEE INFORMATION**

ORGANIZATION NAME: ATTORNEY GENERAL, MASSACHUSETTS

POC NAME: Ann Meola

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	1	4	1	0	6
Asian	8	6	9	3	26
Black or African American	35	40	37	19	131
Hispanic or Latino	28	28	36	24	116
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	89	81	74	43	287
Some Other Race	7	14	9	9	39
Multiple Races	0	0	0	0	0
Not Reported	137	89	126	173	525
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	305	262	292	271	1130
<b>B. GENDER</b>					
Male	110	100	109	105	424
Female	192	158	179	159	688
Not Reported	3	4	4	7	18
Not Tracked	0	0	0	0	0
Gender Total	305	262	292	271	1130
<b>C. AGE</b>					
Age 0- 12	11	8	13	6	38
Age 13- 17	26	25	22	23	96
Age 18- 24	62	55	53	55	225
Age 25- 59	182	151	177	159	669
Age 60 and Older	14	18	20	18	70
Not Reported	10	5	7	10	32
Not Tracked	0	0	0	0	0
Age Total	305	262	292	271	1130

**PERFORMANCE MEASURES**

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	5	3	5	6	19
B. Failure to report to police	2	5	1	4	12
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	12	13	14	5	44
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	5	7	1	7	20
F. Ineligible crime	19	35	18	14	86
G. Ineligible application	13	17	23	12	65
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	36	\$ 0	NA	\$ 54,639	\$ 0	\$ 75,479	\$ 15,270	NA	\$ 500		NA	\$ 0	\$ 145,888	1	14	1	0	0
Burglary																		
Child Physical Abuse/Neglect	19	\$ 0	NA	\$ 0	\$ 0	\$ 3,815	\$ 24,209	NA	\$ 0		NA	\$ 0	\$ 28,024	0	1		0	0
Child Pornography																		
Child Sexual Abuse	35	\$ 0	NA	\$ 0	\$ 0	\$ 2,679	\$ 26,264	NA	\$ 0	\$ 47,791	NA	\$ 0	\$ 76,734	0	0		0	0
DUI/DWI	1	\$ 0	NA	\$ 0	\$ 0	\$ 25,000	\$ 0	NA	\$ 0		NA	\$ 0	\$ 25,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	48	\$ 0	NA	\$ 25,000	\$ 229,481	\$ 420	\$ 7,533	NA	\$ 0		NA	\$ 0	\$ 262,434	0	4	1	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	157	\$ 0	NA	\$ 0	\$ 0	\$ 4,425	\$ 3,730	NA	\$ 0	\$ 307,693	NA	\$ 0	\$ 315,847	0	1	3	0	0
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,715	NA	\$ 500		NA	\$ 0	\$ 3,215	0	0	0	0	0
Terrorism	3	\$ 0	NA	\$ 0	\$ 0	\$ 7,067	\$ 204	NA	\$ 0		NA	\$ 0	\$ 7,271	0	0	0	0	3
<b>Total</b>	<b>302</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 79,639</b>	<b>\$ 229,481</b>	<b>\$ 118,884</b>	<b>\$ 79,925</b>	<b>NA</b>	<b>\$ 1,000</b>	<b>\$ 355,484</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 864,413</b>	<b>1</b>	<b>20</b>	<b>5</b>	<b>0</b>	<b>3</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	69	\$ 0	NA	\$ 48,135	\$ 0	\$ 78,100	\$ 61,681	NA	\$ 2,429		NA	\$ 0	\$ 190,345	0	26	5	0	0
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	NA	\$ 0	\$ 0	\$ 16,513	\$ 7,694	NA	\$ 0		NA	\$ 0	\$ 24,206	0	0		0	0
Child Pornography																		
Child Sexual Abuse	28	\$ 0	NA	\$ 0	\$ 0	\$ 304	\$ 8,875	NA	\$ 0	\$ 29,145	NA	\$ 0	\$ 38,324	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	41	\$ 0	NA	\$ 64,914	\$ 129,646	\$ 0	\$ 10,755	NA	\$ 0		NA	\$ 0	\$ 205,315	0	2	1	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	NA	\$ 10,185	\$ 0	\$ 3,600	\$ 0	NA	\$ 0		NA	\$ 0	\$ 13,785	0	0	0	0	0
Robbery																		
Sexual Assault	129	\$ 0	NA	\$ 7,717	\$ 0	\$ 3,925	\$ 64,445	NA	\$ 98	\$ 147,000	NA	\$ 0	\$ 223,185	0	0	0	0	0
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,430	NA	\$ 0		NA	\$ 0	\$ 2,430	0	1	0	0	0
Terrorism	4	\$ 0	NA	\$ 0	\$ 0	\$ 595	\$ 1,767	NA	\$ 0		NA	\$ 0	\$ 2,362	0	0	0	0	4
Total	286	\$ 0	NA	\$ 130,952	\$ 129,646	\$ 103,036	\$ 157,646	NA	\$ 2,527	\$ 176,145	NA	\$ 0	\$ 699,951	0	29	6	0	4

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	56	\$ 0	NA	\$ 65,166	\$ 0	\$ 34,127	\$ 24,182	NA	\$ 1,526		NA	\$ 0	\$ 125,001	0	21	4	0	0
Burglary																		
Child Physical Abuse/Neglect	12	\$ 0	NA	\$ 0	\$ 0	\$ 2,303	\$ 9,572	NA	\$ 0		NA	\$ 0	\$ 11,875	0	1		0	0
Child Pornography																		
Child Sexual Abuse	31	\$ 0	NA	\$ 0	\$ 0	\$ 2,081	\$ 5,080	NA	\$ 0	\$ 31,806	NA	\$ 0	\$ 38,967	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	56	\$ 0	NA	\$ 34,500	\$ 228,860	\$ 0	\$ 10,710	NA	\$ 0		NA	\$ 0	\$ 274,070	0	6	1	2	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 500	NA	\$ 0		NA	\$ 0	\$ 500	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	4	\$ 0	NA	\$ 0	\$ 0	\$ 4,745	\$ 0	NA	\$ 0		NA	\$ 0	\$ 4,745	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,428	\$ 0	NA	\$ 210		NA	\$ 0	\$ 1,638	0	0	0	0	0
Sexual Assault	152	\$ 0	NA	\$ 20,797	\$ 0	\$ 10,710	\$ 12,085	NA	\$ 929	\$ 208,529	NA	\$ 0	\$ 253,049	0	2	0	0	0
Stalking																		
Terrorism	8	\$ 0	NA	\$ 0	\$ 0	\$ 33,944	\$ 2,239	NA	\$ 0		NA	\$ 0	\$ 36,183	0	0	0	0	8
<b>Total</b>	<b>321</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 120,463</b>	<b>\$ 228,860</b>	<b>\$ 89,337</b>	<b>\$ 64,368</b>	<b>NA</b>	<b>\$ 2,665</b>	<b>\$ 240,335</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 746,027</b>	<b>0</b>	<b>31</b>	<b>5</b>	<b>2</b>	<b>8</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 738	NA	\$ 0		NA	\$ 0	\$ 738	0	1	0	0	0
Assault	77	\$ 0	NA	\$ 63,371	\$ 0	\$ 93,041	\$ 27,317	NA	\$ 2,693		NA	\$ 0	\$ 186,421	1	25	7	0	0
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	NA	\$ 0	\$ 0	\$ 2,690	\$ 11,539	NA	\$ 0		NA	\$ 0	\$ 14,229	0	2		0	0
Child Pornography																		
Child Sexual Abuse	35	\$ 0	NA	\$ 0	\$ 0	\$ 2,025	\$ 11,907	NA	\$ 0	\$ 57,579	NA	\$ 0	\$ 71,512	0	0		0	0
DUI/DWI	1	\$ 0	NA	\$ 0	\$ 0	\$ 290	\$ 0	NA	\$ 0		NA	\$ 0	\$ 290	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	77	\$ 0	NA	\$ 5,500	\$ 380,097	\$ 150	\$ 11,746	NA	\$ 1,000		NA	\$ 0	\$ 398,493	0	3	2	1	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,600	NA	\$ 0		\$ 0	\$ 0	\$ 2,600	0	1	0	0	0
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 850	NA	\$ 0		NA	\$ 0	\$ 850	0	0	0	0	0
Other Vehicular Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 52	\$ 0	NA	\$ 0		NA	\$ 0	\$ 52	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 0	\$ 0	\$ 4,908	\$ 0	NA	\$ 0		NA	\$ 0	\$ 4,908	0	0	1	0	0
Sexual Assault	115	\$ 0	NA	\$ 4,909	\$ 0	\$ 17,039	\$ 30,616	NA	\$ 710	\$ 139,082	NA	\$ 0	\$ 192,356	0	3	0	0	0
Stalking	5	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9,372	NA	\$ 170		NA	\$ 0	\$ 9,543	0	0	0	0	0
Terrorism	6	\$ 0	NA	\$ 0	\$ 0	\$ 7,292	\$ 601	NA	\$ 0		NA	\$ 0	\$ 7,892	0	0	0	0	6
<b>Total</b>	<b>332</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 73,780</b>	<b>\$ 380,097</b>	<b>\$ 127,486</b>	<b>\$ 107,287</b>	<b>NA</b>	<b>\$ 4,573</b>	<b>\$ 196,661</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 889,884</b>	<b>1</b>	<b>35</b>	<b>10</b>	<b>1</b>	<b>6</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 738	NA	\$ 0		NA	\$ 0	\$ 738	0	1	0	0	0
Assault	238	\$ 0	NA	\$ 231,311	\$ 0	\$ 280,746	\$ 128,451	NA	\$ 7,147		NA	\$ 0	\$ 647,655	2	86	17	0	0
Burglary																		
Child Physical Abuse/Neglect	52	\$ 0	NA	\$ 0	\$ 0	\$ 25,320	\$ 53,014	NA	\$ 0		NA	\$ 0	\$ 78,334	0	4		0	0
Child Pornography																		
Child Sexual Abuse	129	\$ 0	NA	\$ 0	\$ 0	\$ 7,088	\$ 52,126	NA	\$ 0	\$ 166,321	NA	\$ 0	\$ 225,536	0	0		0	0
DUI/DWI	2	\$ 0	NA	\$ 0	\$ 0	\$ 25,290	\$ 0	NA	\$ 0		NA	\$ 0	\$ 25,290	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	222	\$ 0	NA	\$ 129,914	\$ 968,084	\$ 570	\$ 40,743	NA	\$ 1,000		NA	\$ 0	\$ 1,140,312	0	15	5	3	0
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,100	NA	\$ 0		\$ 0	\$ 0	\$ 3,100	0	2	0	0	0
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 850	NA	\$ 0		NA	\$ 0	\$ 850	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	NA	\$ 10,185	\$ 0	\$ 8,397	\$ 0	NA	\$ 0		NA	\$ 0	\$ 18,582	0	0	0	0	0
Robbery	2	\$ 0	NA	\$ 0	\$ 0	\$ 6,335	\$ 0	NA	\$ 210		NA	\$ 0	\$ 6,546	0	0	1	0	0
Sexual Assault	553	\$ 0	NA	\$ 33,423	\$ 0	\$ 36,098	\$ 110,875	NA	\$ 1,737	\$ 802,304	NA	\$ 0	\$ 984,437	0	6	3	0	0
Stalking	11	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 14,517	NA	\$ 670		NA	\$ 0	\$ 15,188	0	1	0	0	0
Terrorism	21	\$ 0	NA	\$ 0	\$ 0	\$ 48,897	\$ 4,811	NA	\$ 0		NA	\$ 0	\$ 53,708	0	0	0	0	21
<b>Total</b>	<b>1,241</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 404,833</b>	<b>\$ 968,084</b>	<b>\$ 438,742</b>	<b>\$ 409,226</b>	<b>NA</b>	<b>\$ 10,765</b>	<b>\$ 968,625</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 3,200,276</b>	<b>2</b>	<b>115</b>	<b>26</b>	<b>3</b>	<b>21</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There was an increase in the number of applications received by the Division during this reporting period. This can be attributed to the opening of state courts and the return to work by court and community base advocates who are our primary sources of referrals and application submissions. With the translation of our application into other languages (see # 6 below), we hope to see an increase in the number of applications received from the limited English-speaking communities identified through our research.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 88

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Survivors of violent crimes that have occurred in the Commonwealth have three years from the date of the crime, if a minor up until their twenty-first birthday or when the incident was discovered and a criminal indictment was filed to apply to the Compensation program. Upon receipt by email, fax or mail, all applications are reviewed for completeness by the Intake Assistant. Any missing information or reports are requested and received before assignment to an Eligibility and Outreach Coordinator. All applications are entered into our confidential database that is available only to Division staff. Applicants receive an initial letter acknowledging receipt of their application and are provided with a confidential claim number and debt collection protection letter during the pendency of their claim. All standard applications are reviewed by an Eligibility and Outreach Coordinator. Any additional information is gathered during this period regarding the crime, cooperation by the applicant and any contributory contribution issues that have been noted. If approved, applicants receive an initial eligibility letter detailing the next steps for expense submission and the assignment of an Investigator/Advocate to their claim. If denied, the applicant receives a denial letter and outline of their appellate rights. Denied applicants may file a Request for Administrative Reconsideration with the Program Director or file a Judicial Appeal in the district court where they reside either after the Program Director's decision on appeal or in place of an administrative review. Claimants have thirty days from the date of the Division's decision to file an appeal. All judicial appeals are de novo hearings and decisions are final. In the case of homicide applications, they are reviewed upon receipt by our Senior Investigator/Advocate in carrying out the intent of M.G.L.c. 258C, s.2(e) by verifying the status and nature of the crime as a homicide, obtain a law enforcement report listing the victim as the victim of a homicide, the crime occurred within the Commonwealth, and the application was received within three years from the date of the crime. This allows the payment of verified funeral and burial expenses to be paid prior to a full review of the application by an Eligibility and Outreach Coordinator, as outlined above.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 1,243

B. Number of victim satisfaction surveys completed during the reporting period. 22

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 20

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The Victim Compensation Division will review the governing statute and regulations in an effort to improve the compensation of crime related expenses for survivors of violent crime. We anticipate reaching out to other states and work with the National Association of Crime Victim Compensation Board to identify national trends that are also being encountered in our state. This will allow the Division to consider upcoming changes to address the needs of such survivor groups as human trafficking victims as well as those survivor groups that we have been serving.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The Division has continued our work with all federal law enforcement partners to ensure that any victim of a federal crime is made aware of our program's benefits, has access to our applications and is provided information and referrals, as needed. In addition, we continue to train with local agencies and military Sexual Assault Response Coordinators to ensure they received assistance necessary for military personnel and their family members who have been victims of sexual assault or any other violent crime to recover from their trauma. Although the volunteer SAPRO positions will cease operation in Massachusetts, the division will continue to provide information and referrals to the advocates on any federal base in the Commonwealth.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

The Division undertook a review of the limited English-speaking communities in the Commonwealth that could be better served by having the compensation applications in their native languages. After consulting the listing of most common languages spoken in the Commonwealth, reviewing the requests received by the Division for applications in other languages and consulting with our office Community Engagement Division director as to areas that they have identified. Working with a state certified translation agency, the applications were translated into Vietnamese, Mandarin, Portuguese, and Haitian-Creole. Our next steps are to have hard copies printed and include on our office website along with our English and Spanish versions.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

In addition to the use of VOCA Administrative funds for training as required under the Special Conditions of our VOCA grant these funds are available to offer continuing education options for staff on specific trainings related to domestic violence, sexual assault, mental health needs of victims, and trauma informed care. We are also able to use our funds to develop materials to use in our outreach events and print Crime Victim Compensation applications. These funds will also allow the Division to print and promote our newly translated versions of our applications

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

There were no laws, initiatives, or policy changes in the Commonwealth regarding victim compensation during this period. However, we anticipate reviewing our governing statute and regulations in order to improve our capacity to respond to newly identified violent crimes, consider additional expenses for compensation and improve our capacity to serve more survivors of crime. We will also review any new initiatives or policy changes that other state compensation programs have instituted.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Massachusetts Victim Compensation & Assistance Division continues its longstanding collaboration with federal and state criminal justice prosecutors, law enforcement, courts, US Attorney's office, state VOCA programs and other criminal justice partners who play an important role in the response to victims of crime. This year the Division connected with the Mashpee Wampanoag Tribal Court Advocates who represent the indigenous tribal members of the Wampanoag tribes in the Commonwealth. With almost 14,000 indigenous people in the Commonwealth, we continue to offer trainings and referral information to the tribal court. In addition, we continue our work with federal agencies regarding Crime Victim Compensation applications and work to obtain the necessary law enforcement reports required by our process. In addition, the Division works closely with the Massachusetts Office for Victim Assistance staff to provide training and support to ensure all their sub grantees have the necessary information about the Program and work with their clients in applying to the Program.

10. **Please explain any public outreach efforts to improve awareness of your program.**

With the reopening of the office, state offices and community base programs, the Eligibility and Outreach Coordinators have resumed in person trainings along with remote trainings, the Division continued our outreach efforts to both court and community-based advocates utilizing a variety of platforms. In addition, the Division also collaborated with our office's Community Engagement Division to offer a training in recognition of Domestic Violence Awareness month to advocates and the public. We anticipate being able to increase our training capacity in the coming year.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There were no other outcome measures reported to the governor, legislature or other state entity. However, the Office of the Attorney General files an annual report that is available on the office website for public viewing. The Division's activities for the state fiscal reporting year are included in this report.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Victim Compensation & Assistance Division appreciates the continued advocacy by the Office for Victims of Crime to ensure that not only are compensation programs funded, but also for the efforts to support VOCA funded assistance for the Massachusetts Office for Victims of Crime and other state s assistance programs that provide services to our compensation claimants.