

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2021 - September 30, 2022**

**GRANTEE INFORMATION**

ORGANIZATION NAME: New Mexico Crime Victims Reparation Commission

POC NAME: Moises Valdez

POC EMAIL: moises.valdez@state.nm.us

POC PHONE: 505-841-9432

**POPULATION DEMOGRAPHICS**

- Number of people for whom an application was made for victim compensation benefits during the reporting period.
 

Q1: Oct-Dec 2021:	<input type="text" value="835"/>
Q2: Jan-Mar 2022:	<input type="text" value="1,029"/>
Q3: Apr-Jun 2022:	<input type="text" value="1,060"/>
Q4: Jul-Sep 2022:	<input type="text" value="1,068"/>
Annual:	<input type="text" value="3,992"/>
- Number of victims whose victimization is the basis for the application.
 

Q1: Oct-Dec 2021:	<input type="text" value="817"/>
Q2: Jan-Mar 2022:	<input type="text" value="997"/>
Q3: Apr-Jun 2022:	<input type="text" value="1,028"/>
Q4: Jul-Sep 2022:	<input type="text" value="1,044"/>
Annual:	<input type="text" value="3,886"/>

3. Victim Demographics		Number of Victims				
Population	Q1	Q2	Q3	Q4	Annual	
<b>A. RACE/ETHNICITY</b>						
American Indian or Alaska Native	84	88	100	113	385	
Asian	1	8	5	12	26	
Black or African American	26	31	25	28	110	
Hispanic or Latino	300	331	396	423	1450	
Native Hawaiian or Other Pacific Islander	0	0	0	1	1	
White Non-Latino or Caucasian	157	179	188	188	712	
Some Other Race	6	14	4	8	32	
Multiple Races	34	39	35	27	135	
Not Reported	209	307	275	244	1035	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	817	997	1028	1044	3886	
<b>B. GENDER</b>						
Male	253	332	316	355	1256	
Female	564	665	712	689	2630	
Not Reported	0	0	0	0	0	
Not Tracked	0	0	0	0	0	
Gender Total	817	997	1028	1044	3886	
<b>C. AGE</b>						
Age 0- 12	214	281	272	312	1079	
Age 13- 17	122	170	157	138	587	
Age 18- 24	107	93	119	105	424	
Age 25- 59	312	375	405	403	1495	
Age 60 and Older	31	36	39	47	153	
Not Reported	31	42	36	39	148	
Not Tracked	0	0	0	0	0	
Age Total	817	997	1028	1044	3886	

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	2	6	4	16
B. Failure to report to police	40	8	0	0	48
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	16	14	8	10	48
D. Incomplete information	42	44	31	32	149
E. Contributory misconduct	16	16	14	6	52
F. Ineligible crime	61	56	60	56	233
G. Ineligible application	43	44	43	55	185
Other	17	35	41	27	120

Denial explanation:

Qtr 1: Withdrawal of Claim

Qtr 2: Withdrawal of Claim and/or Failure to Report Crime (Law Enforcement or Licensed Mental Health Provider, Licensed Medical Provider, Tribal Health Provider)

Qtr 3: Failure to Report Crime / Withdrawal of Claim

Qtr 4: Failure to Report Crime / Withdrawal of Claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	111	\$ 0	\$ 0	\$ 37,431	\$ 0	\$ 55,941	\$ 13,407	\$ 26,416	\$ 1,058		\$ 2,913	\$ 0	\$ 137,166	0	73	3	0	1
Burglary																		
Child Physical Abuse/Neglect	15	\$ 0	\$ 0	\$ 867	\$ 0	\$ 1,950	\$ 7,455	\$ 2,993	\$ 0		\$ 0	\$ 0	\$ 13,264	1	3		0	0
Child Pornography																		
Child Sexual Abuse	60	\$ 0	\$ 0	\$ 86	\$ 0	\$ 1,880	\$ 16,890	\$ 8,263	\$ 0	\$ 16,275	\$ 54	\$ 0	\$ 43,448	0	12		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	90	\$ 2,314	\$ 0	\$ 27,200	\$ 257,414	\$ 375	\$ 12,643	\$ 525	\$ 0		\$ 7,724	\$ 0	\$ 308,196	0	8	4	0	0
Human Trafficking	8	\$ 0	\$ 0	\$ 18,000	\$ 0	\$ 0	\$ 240	\$ 0	\$ 0		\$ 0	\$ 0	\$ 18,240	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 550	\$ 0		\$ 0	\$ 0	\$ 550	0	1	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 3,657	\$ 0	\$ 62	\$ 1,632	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,351	0	0	0	0	0
Robbery																		
Sexual Assault	73	\$ 0	\$ 0	\$ 14,347	\$ 0	\$ 11,419	\$ 39,090	\$ 19,812	\$ 2,212	\$ 10,603	\$ 753	\$ 0	\$ 98,235	0	21	0	0	0
Stalking	4	\$ 0	\$ 0	\$ 1,176	\$ 0	\$ 0	\$ 0	\$ 2,595	\$ 0		\$ 0	\$ 0	\$ 3,771	0	4	0	0	0
Terrorism																		
<b>Total</b>	<b>365</b>	<b>\$ 2,314</b>	<b>\$ 0</b>	<b>\$ 102,764</b>	<b>\$ 257,414</b>	<b>\$ 71,628</b>	<b>\$ 91,357</b>	<b>\$ 61,153</b>	<b>\$ 3,270</b>	<b>\$ 26,878</b>	<b>\$ 11,443</b>	<b>\$ 0</b>	<b>\$ 628,222</b>	<b>1</b>	<b>122</b>	<b>7</b>	<b>0</b>	<b>1</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	96	\$ 0	\$ 0	\$ 42,141	\$ 4,200	\$ 37,875	\$ 16,522	\$ 20,913	\$ 0		\$ 865	\$ 0	\$ 122,515	0	65	2	0	2
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 2,296	\$ 0	\$ 0	\$ 5,706	\$ 5,490	\$ 0		\$ 173	\$ 0	\$ 13,665	0	4	0	0	0
Child Pornography																		
Child Sexual Abuse	60	\$ 0	\$ 0	\$ 2,042	\$ 0	\$ 1,377	\$ 3,686	\$ 5,729	\$ 0	\$ 15,185	\$ 105	\$ 0	\$ 28,123	1	21	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	76	\$ 0	\$ 0	\$ 26,879	\$ 195,843	\$ 1,026	\$ 4,734	\$ 350	\$ 354		\$ 9,352	\$ 0	\$ 238,538	0	9	3	0	0
Human Trafficking	7	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 5,525	\$ 6,490	\$ 0	\$ 0		\$ 0	\$ 0	\$ 15,015	0	0	0	0	0
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,680	\$ 1,741	\$ 0		\$ 0	\$ 0	\$ 3,421	0	1	0	0	0
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 19,863	\$ 5,557	\$ 125	\$ 0	\$ 0	\$ 0		\$ 880	\$ 0	\$ 26,424	0	0	0	0	0
Robbery																		
Sexual Assault	54	\$ 0	\$ 0	\$ 10,635	\$ 0	\$ 5,538	\$ 20,460	\$ 11,696	\$ 0	\$ 5,475	\$ 554	\$ 0	\$ 54,358	0	12	0	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,404	\$ 6,000	\$ 0		\$ 0	\$ 0	\$ 7,404	0	2	0	0	0
Terrorism																		
<b>Total</b>	<b>315</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 106,855</b>	<b>\$ 205,600</b>	<b>\$ 51,465</b>	<b>\$ 60,680</b>	<b>\$ 51,920</b>	<b>\$ 354</b>	<b>\$ 20,660</b>	<b>\$ 11,928</b>	<b>\$ 0</b>	<b>\$ 509,463</b>	<b>1</b>	<b>114</b>	<b>5</b>	<b>0</b>	<b>2</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	135	\$ 0	\$ 0	\$ 71,739	\$ 0	\$ 112,786	\$ 12,519	\$ 28,943	\$ 228		\$ 431	\$ 0	\$ 226,645	0	89	3	1	1
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 983	\$ 8,708	\$ 0	\$ 0		\$ 0	\$ 0	\$ 9,691	0	4		0	0
Child Pornography																		
Child Sexual Abuse	40	\$ 0	\$ 0	\$ 3,153	\$ 0	\$ 11,420	\$ 14,469	\$ 4,950	\$ 0	\$ 7,125	\$ 147	\$ 0	\$ 41,264	0	12		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	109	\$ 1,844	\$ 0	\$ 17,302	\$ 323,572	\$ 750	\$ 7,096	\$ 90	\$ 0		\$ 18,155	\$ 0	\$ 368,808	0	7	2	0	0
Human Trafficking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,920	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,920	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 950	\$ 307		\$ 0	\$ 0	\$ 1,257	0	1	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 7,232	\$ 16,019	\$ 427	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 23,678	0	0	0	0	0
Robbery																		
Sexual Assault	64	\$ 0	\$ 0	\$ 22,465	\$ 0	\$ 4,698	\$ 53,114	\$ 9,222	\$ 0	\$ 3,675	\$ 448	\$ 0	\$ 93,623	0	10	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		\$ 0	\$ 0	\$ 1,500	0	1	0	0	0
Terrorism																		
<b>Total</b>	<b>372</b>	<b>\$ 1,844</b>	<b>\$ 0</b>	<b>\$ 121,891</b>	<b>\$ 339,591</b>	<b>\$ 131,064</b>	<b>\$ 100,827</b>	<b>\$ 45,654</b>	<b>\$ 535</b>	<b>\$ 10,800</b>	<b>\$ 19,180</b>	<b>\$ 0</b>	<b>\$ 771,387</b>	<b>0</b>	<b>124</b>	<b>5</b>	<b>1</b>	<b>1</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	108	\$ 0	\$ 0	\$ 50,261	\$ 5,746	\$ 75,717	\$ 12,926	\$ 22,441	\$ 948		\$ 3,811	\$ 0	\$ 171,850	0	65	1	0	1
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 1,636	\$ 2,065	\$ 0	\$ 6,606	\$ 1,621	\$ 0		\$ 0	\$ 0	\$ 11,929	0	5		0	0
Child Pornography																		
Child Sexual Abuse	38	\$ 0	\$ 0	\$ 916	\$ 0	\$ 750	\$ 7,177	\$ 6,138	\$ 0	\$ 6,450	\$ 137	\$ 0	\$ 21,568	0	7		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	99	\$ 5,691	\$ 0	\$ 13,276	\$ 302,834	\$ 0	\$ 8,399	\$ 0	\$ 0		\$ 10,379	\$ 0	\$ 340,579	0	7	2	0	0
Human Trafficking	11	\$ 0	\$ 0	\$ 18,000	\$ 0	\$ 0	\$ 5,040	\$ 0	\$ 0		\$ 0	\$ 0	\$ 23,040	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 550	\$ 0	\$ 0		\$ 0	\$ 0	\$ 550	0	0	0	0	0
Other Vehicular Crimes	18	\$ 0	\$ 0	\$ 3,919	\$ 9,164	\$ 3,650	\$ 0	\$ 0	\$ 0		\$ 950	\$ 0	\$ 17,683	0	0	0	0	0
Robbery																		
Sexual Assault	52	\$ 0	\$ 0	\$ 18,153	\$ 0	\$ 6,225	\$ 11,833	\$ 14,564	\$ 0	\$ 5,913	\$ 253	\$ 0	\$ 56,941	0	9	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 375	\$ 0	\$ 0	\$ 500		\$ 0	\$ 0	\$ 875	0	2	0	0	0
Terrorism																		
<b>Total</b>	<b>340</b>	<b>\$ 5,691</b>	<b>\$ 0</b>	<b>\$ 106,161</b>	<b>\$ 319,809</b>	<b>\$ 86,717</b>	<b>\$ 52,532</b>	<b>\$ 44,764</b>	<b>\$ 1,448</b>	<b>\$ 12,363</b>	<b>\$ 15,529</b>	<b>\$ 0</b>	<b>\$ 645,013</b>	<b>0</b>	<b>95</b>	<b>3</b>	<b>0</b>	<b>1</b>

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	450	\$ 0	\$ 0	\$ 201,573	\$ 9,946	\$ 282,319	\$ 55,374	\$ 98,713	\$ 2,234		\$ 8,018	\$ 0	\$ 658,177	0	292	9	1	5
Burglary																		
Child Physical Abuse/Neglect	47	\$ 0	\$ 0	\$ 4,799	\$ 2,065	\$ 2,933	\$ 28,475	\$ 10,104	\$ 0		\$ 173	\$ 0	\$ 48,549	1	16		0	0
Child Pornography																		
Child Sexual Abuse	198	\$ 0	\$ 0	\$ 6,196	\$ 0	\$ 15,427	\$ 42,222	\$ 25,080	\$ 0	\$ 45,035	\$ 443	\$ 0	\$ 134,402	1	52		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	374	\$ 9,849	\$ 0	\$ 84,657	\$ 1,079,663	\$ 2,151	\$ 32,872	\$ 965	\$ 354		\$ 45,610	\$ 0	\$ 1,256,121	0	31	11	0	0
Human Trafficking	31	\$ 0	\$ 0	\$ 39,000	\$ 0	\$ 5,525	\$ 16,690	\$ 0	\$ 0		\$ 0	\$ 0	\$ 61,215	0	0	0	0	0
Kidnapping	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,230	\$ 3,241	\$ 307		\$ 0	\$ 0	\$ 5,779	0	3	0	0	0
Other Vehicular Crimes	34	\$ 0	\$ 0	\$ 34,670	\$ 30,740	\$ 4,264	\$ 1,632	\$ 0	\$ 0		\$ 1,830	\$ 0	\$ 73,136	0	0	0	0	0
Robbery																		
Sexual Assault	243	\$ 0	\$ 0	\$ 65,600	\$ 0	\$ 27,880	\$ 124,498	\$ 55,294	\$ 2,212	\$ 25,666	\$ 2,007	\$ 0	\$ 303,157	0	52	0	0	0
Stalking	10	\$ 0	\$ 0	\$ 1,176	\$ 0	\$ 375	\$ 1,404	\$ 10,095	\$ 500		\$ 0	\$ 0	\$ 13,550	0	9	0	0	0
Terrorism																		
<b>Total</b>	<b>1,392</b>	<b>\$ 9,849</b>	<b>\$ 0</b>	<b>\$ 437,671</b>	<b>\$ 1,122,415</b>	<b>\$ 340,874</b>	<b>\$ 305,396</b>	<b>\$ 203,492</b>	<b>\$ 5,607</b>	<b>\$ 70,701</b>	<b>\$ 58,081</b>	<b>\$ 0</b>	<b>\$ 2,554,085</b>	<b>2</b>	<b>455</b>	<b>20</b>	<b>1</b>	<b>5</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
We continue to see an increase in applications received from prior years [FFY22 (3,992), FFY21 (3,428), and FFY20 (3,686)]. Although the 8.3% increase is minimal, this does show that more victims are seeking direct victim services, reporting to licensed mental health providers, licensed medical providers, and tribal health providers or reporting to law enforcement. Our victim compensation department leadership are also providing virtual trainings and in person trainings.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 34  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are received via online application (import into database), mail, fax, and email. All are date stamped either electronically or ink stamped. All applications are routed to the agency's Compensation Management Analyst for data entry, creating files, assigning to State Investigators, and sending request letters to hospitals, law enforcement agencies, employers, etc. All applications are routed through agency's Victim Advocates to make contact with victim/claimant to discuss process, additional resources, and VINE registration. State Investigators conduct a basic review of the application and documentation available. If an incident verification form/report is attached, the State Investigator makes an eligibility determination and submit to supervisors for review. If expenses are readily available, these can be reviewed at the same time as eligibility determination. If no expenses are available, the State Investigator creates a tickler in the internal database to conduct follow up in the future. State Investigators keep the victim/claimant apprised throughout the application process and advise when payments will be made/receive
3. **Does your state have a victim satisfaction survey?**  
Yes  
  
A. Number of victim satisfaction surveys distributed during the reporting period. 3,992  
  
B. Number of victim satisfaction surveys completed during the reporting period. 43  
  
C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 41
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
When the COVID pandemic hit, State agencies were asked to revert unused funding. CVRC reverted approximately \$80,000 from our personnel budget. Over the last two years, our compensation department has worked with 4 vacant positions. As we saw a decrease in victim compensation applications, our team was able to manage the caseloads effectively. Now that we are seeing an increase in applications and still working with several vacant positions, our team is carrying an unreasonable and unmanageable caseload. We are currently in the process of requesting additional state appropriated funds to allow our agency the ability to fill our vacancies. The heavy caseloads limit the timelines our team is able to determine eligibility on victim compensation applications and process payments.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
New Mexico CVRC continues to conduct outreach and training to federal victim service providers throughout New Mexico. We also continue to participate in our state's multi-disciplinary Human Trafficking Task Force, including representatives from the FBI and Homeland Security Department. Additionally, the New Mexico CVRC maintains a relationship and open lines of communications with the New Mexico Coalition to End Violence Against Native Women further to improve discussions with other programs in Indian Country and ensure accessibility from victims/claimants within their communities. Finally, New Mexico CVRC provides training to McKinley and San Juan County multi-disciplinary teams who also provide direct victim services to victims from Indian Country.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
In 2020, CVRC was awarded a DOJ grant to conduct an assessment of our victim compensation department and process. As we move in to the third year of the project, we are working to evaluate our internal workflow, develop additional outreach material, and create readily accessible training videos for victims, general public, and victim service providers. In addition, we are working collaboratively with our victim database provider to enhance the overall system which will make it more user friendly for our team.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**



VOCA administrative funds assisted in paying for portions of agency rent, phone, vehicle lease, and travel (when possible). These funds support our agency operation's need to process compensation applications. In addition, travel allows our staff to conduct outreach and training of victim compensation, VINE services, emergency assistance funding, and human trafficking crisis stabilization funding. CVRC was also able to attend national trainings. This training provides the best policies and procedures and offers insight into other state compensation programs' innovative enhancements.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

New Mexico CVRC did not have any proposed statute changes during the FFY22 reporting period. However, we continue to have internal discussions and meet monthly with our Commission to determine the best possible enhancements. Additionally, we continue to have conversations with the Human Trafficking partners in financial needs for survivors of human trafficking and will have begun the process of requesting additional state appropriated funds to increase our crisis stabilization funds. Finally, the New Coalition of Sexual Assault Programs had conversations with us to partner and request additional state appropriated funds to support several different services to help survivors of sexual assault in New Mexico. Finally, at the end of 2021 the New Mexico Missing and Murdered Indigenous Women and Relatives Task Force was created. Although we are currently unable to assist the families of any person reported missing in New Mexico, we have had conversations on how we can provide resources and potential emergency funding to assist with unexpected costs.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Our agency actively participates in several different multi-disciplinary task forces that include critical stakeholders within the criminal justice system, such as the Missing and Murdered Indigenous Women and Relatives Task Force, Intimate Partner Death Review Team, the Human Trafficking Task Force, and the Child Abuse Multi-Disciplinary Team. Although each task force varies by mission and purpose, all task forces share a common goal of identifying gaps in system responses and providing recommendations of strategies for improvement within the criminal justice system. New Mexico CVRC continues to enhance collaborations with the New Mexico Children, Youth, and Families Youth Transitions division to wrap around services to victims who are aging out of state custody. In addition, CVRC meets with all our state coalitions (New Mexico Coalition Against Domestic Violence, New Mexico Coalition of Sexual Assault Programs, and the Coalition to Stop Violence Against Native Women).

10. **Please explain any public outreach efforts to improve awareness of your program.**

New Mexico CVRC continues to provide regularly scheduled virtual trainings for any victim service provider, law enforcement agency, or interested parties. We can provide agency specific trainings upon request. The training curriculum includes a detailed overview of victim compensation funds and eligibility criteria, a live demonstration of the online victim compensation application, and an overview of other emergency/crisis stabilization funds available to victims in New Mexico. New Mexico has a readily accessible YouTube training video on how to complete an online application. Finally, New Mexico CVRC continues to be included on the training curriculum for new probation and parole cadets, victim advocate volunteers in the states largest judicial district, and our volunteers throughout New Mexico who serve as Court Appointed Special Advocates (CASA's).

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Although we slightly increased in our processing time, we remained within the same 30 day range despite the agency vacancies and increased victim compensation applications received. We pay our care and support providers at 65% of the patient responsibility when there is no collateral source available. We pay our victims/claimants at 100% of eligible out-of-pocket expenses.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

New Mexico CVRC continues to work with the Counsel of State Governments Justice Center on our victim compensation assessment project. We are in our final year and will begin to implement changes towards improving accessibility, implementing additional financial expenses needed by victims, and increasing collection of restitution and penalty assessments.