

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: North Carolina Department of Public Safety

POC NAME: Liddie Shropshire

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	13	13	13	12	51
Asian	5	10	5	7	27
Black or African American	313	288	325	343	1269
Hispanic or Latino	87	93	92	96	368
Native Hawaiian or Other Pacific Islander	5	1	1	6	13
White Non-Latino or Caucasian	265	253	274	331	1123
Some Other Race	0	7	2	3	12
Multiple Races	11	16	7	14	48
Not Reported	51	88	45	73	257
Not Tracked	3	13	0	0	16
Race/Ethnicity Total	753	782	764	885	3184
B. GENDER					
Male	282	253	255	310	1100
Female	465	510	501	566	2042
Not Reported	5	7	8	9	29
Not Tracked	1	12	0	0	13
Gender Total	753	782	764	885	3184
C. AGE					
Age 0- 12	73	82	99	112	366
Age 13- 17	91	122	91	97	401
Age 18- 24	188	169	151	183	691
Age 25- 59	354	360	370	436	1520
Age 60 and Older	40	30	46	45	161
Not Reported	7	19	7	12	45
Not Tracked	0	0	0	0	0
Age Total	753	782	764	885	3184

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Only one application is usually counted per crime

Q2: Jan-Mar 2022:

Only one application is usually counted per crime

Q3: Apr-Jun 2022:

Only one application is usually counted per crime

Q4: Jul-Sep 2022:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	9	7	4	24
B. Failure to report to police	10	7	3	8	28
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	63	63	65	67	258
D. Incomplete information	0	1	1	0	2
E. Contributory misconduct	17	15	21	20	73
F. Ineligible crime	39	43	22	33	137
G. Ineligible application	40	39	32	64	175
Other	32	26	37	36	131

Denial explanation:

Qtr 1: Benefit offender; Criminal Activity Felony; Criminal Activity Misdemeanor; Unfounded claim

Qtr 2: Benefit offender; Criminal Activity Felony/Misdemeanor; Unfounded

Qtr 3: 132 is the total of claims denied/closed. A claim may have more than one denial reason recommended; therefore, the number of claims denied may not match or be equal to the number of denial reasons. The reporting system used currently selects all denial reasons indicated on an individual claim.

Qtr 4: Benefit the Offender; Criminal Activity Felony/Misdemeanor; Unfounded

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	123	\$ 0	\$ 0	\$ 0	\$ 0	\$ 821,251	\$ 4,730	\$ 0	\$ 0		\$ 0	\$ 83,713	\$ 909,694	0	31	0	0	1
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	125	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,522	\$ 560	\$ 0	\$ 0	\$ 69,995	\$ 0	\$ 0	\$ 76,076	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	114	\$ 5,000	\$ 0	\$ 0	\$ 473,551	\$ 1,891	\$ 2,385	\$ 0	\$ 0		\$ 0	\$ 0	\$ 482,827	0	14	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Robbery																		
Sexual Assault	228	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,841	\$ 400	\$ 0	\$ 0	\$ 145,055	\$ 0	\$ 1,052	\$ 158,348	0	0	0	0	0
Stalking																		
Terrorism																		
Total	591	\$ 5,000	\$ 0	\$ 0	\$ 478,551	\$ 840,505	\$ 8,075	\$ 0	\$ 0	\$ 215,050	\$ 0	\$ 84,765	\$ 1,631,945	0	45	0	0	1

* Other expense explanations

Assault Out of Pocket Expense, Work Loss, Prescriptions; Insurance Deductable
 Sexual Assault Out of Pocket Expense; Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	118	\$ 0	\$ 0	\$ 0	\$ 0	\$ 835,892	\$ 1,943	\$ 0	\$ 0		\$ 0	\$ 43,496	\$ 881,332	0	24	2	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 555	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 555	0	0		0	0
Child Pornography																		
Child Sexual Abuse	120	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,562	\$ 1,322	\$ 0	\$ 0	\$ 68,946	\$ 0	\$ 0	\$ 79,830	0	0		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	138	\$ 2,000	\$ 0	\$ 0	\$ 575,790	\$ 11,784	\$ 3,130	\$ 0	\$ 0		\$ 0	\$ 600	\$ 593,304	1	18	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	252	\$ 0	\$ 0	\$ 0	\$ 0	\$ 24,128	\$ 0	\$ 0	\$ 0	\$ 160,895	\$ 0	\$ 3,600	\$ 188,623	0	0	0	0	0
Stalking																		
Terrorism																		
Total	630	\$ 2,000	\$ 0	\$ 0	\$ 580,790	\$ 881,921	\$ 6,395	\$ 0	\$ 0	\$ 229,841	\$ 0	\$ 47,696	\$ 1,748,643	1	42	2	0	0

* Other expense explanations

Assault Out of Pocket Expense, Work Loss, Prescription
 Homicide Out of Pocket Expense, Grief Counseling
 Sexual Assault Out of Pocket Expense; Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	117	\$ 0	\$ 0	\$ 0	\$ 0	\$ 802,597	\$ 1,335	\$ 0	\$ 0		\$ 0	\$ 23,700	\$ 827,632	0	31	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 50	\$ 0	\$ 0	\$ 0		\$ 0	\$ 50	\$ 50	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	136	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,934	\$ 1,900	\$ 0	\$ 0	\$ 72,602	\$ 0	\$ 84,436	\$ 84,436	0	0	0	0	0
DUI/DWI	4	\$ 0	\$ 0	\$ 0	\$ 11,827	\$ 3,597	\$ 0	\$ 0	\$ 0		\$ 0	\$ 15,423	\$ 15,423	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	104	\$ 0	\$ 0	\$ 0	\$ 419,117	\$ 35,000	\$ 0	\$ 0	\$ 0		\$ 0	\$ 454,117	\$ 454,117	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	203	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,738	\$ 1,875	\$ 0	\$ 0	\$ 126,267	\$ 0	\$ 130,881	\$ 130,881	0	0	0	0	0
Stalking																		
Terrorism																		
Total	565	\$ 0	\$ 0	\$ 0	\$ 430,944	\$ 853,916	\$ 5,110	\$ 0	\$ 0	\$ 198,869	\$ 0	\$ 23,700	\$ 1,512,540	0	31	0	0	0

*** Other expense explanations**
 Assault Out of pocket expense; Prescription expense, Work Loss

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	155	\$ 0	\$ 0	\$ 0	\$ 5,040	\$ 908,233	\$ 11,872	\$ 0	\$ 0		\$ 0	\$ 28,183	\$ 953,328	0	45	0	0	0
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,788	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,788	\$ 1,788	0	3		0	0
Child Pornography																		
Child Sexual Abuse	163	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,656	\$ 9,581	\$ 0	\$ 0	\$ 85,558	\$ 0	\$ 108,795	\$ 108,795	0	1		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30,719	\$ 0	\$ 0	\$ 0		\$ 7,800	\$ 38,519	\$ 38,519	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	115	\$ 0	\$ 0	\$ 0	\$ 479,176	\$ 0	\$ 1,682	\$ 0	\$ 0		\$ 0	\$ 480,857	\$ 480,857	0	11	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 5,700	\$ 5,700	\$ 5,700	0	0	0	0	0
Robbery																		
Sexual Assault	268	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,400	\$ 640	\$ 0	\$ 0	\$ 174,844	\$ 0	\$ 181,884	\$ 181,884	0	1	0	0	0
Stalking																		
Terrorism																		
Total	708	\$ 0	\$ 0	\$ 0	\$ 484,216	\$ 960,797	\$ 23,775	\$ 0	\$ 0	\$ 260,403	\$ 0	\$ 41,683	\$ 1,770,873	0	61	0	0	0

* Other expense explanations

Assault Out of Pocket Expense; Prescriptions; Work Loss
 DUI/DWI Work Loss
 Other Vehicular Crimes Out of Pocket Expense; Prescription; Work Loss

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	513	\$ 0	\$ 0	\$ 0	\$ 5,040	\$ 3,367,973	\$ 19,881	\$ 0	\$ 0		\$ 0	\$ 179,092	\$ 3,571,986	0	131	2	0	1
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 50	\$ 0	\$ 0	\$ 0		\$ 0	\$ 50	\$ 50	0	0	0	0	0
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,343	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,343	0	3		0	0
Child Pornography																		
Child Sexual Abuse	544	\$ 0	\$ 0	\$ 0	\$ 0	\$ 38,675	\$ 13,363	\$ 0	\$ 0	\$ 297,100	\$ 0	\$ 0	\$ 349,138	0	1		0	0
DUI/DWI	7	\$ 0	\$ 0	\$ 0	\$ 16,827	\$ 34,316	\$ 0	\$ 0	\$ 0		\$ 0	\$ 7,800	\$ 58,942	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	471	\$ 7,000	\$ 0	\$ 0	\$ 1,947,633	\$ 48,675	\$ 7,197	\$ 0	\$ 0		\$ 0	\$ 600	\$ 2,011,105	1	43	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 5,700	\$ 10,700	0	0	0	0	0
Robbery																		
Sexual Assault	951	\$ 0	\$ 0	\$ 0	\$ 0	\$ 45,107	\$ 2,915	\$ 0	\$ 0	\$ 607,062	\$ 0	\$ 4,652	\$ 659,736	0	1	0	0	0
Stalking																		
Terrorism																		
Total	2,494	\$ 7,000	\$ 0	\$ 0	\$ 1,974,500	\$ 3,537,139	\$ 43,355	\$ 0	\$ 0	\$ 904,163	\$ 0	\$ 197,844	\$ 6,664,001	1	179	2	0	1

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The number of applications received during the reporting period had no significant change.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 60

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The North Carolina Crime Victim Compensation Program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered VC case management data base and an open letter is mailed to the victim/claimant; Distribution - when all needed material is in file, the claim is distributed for investigation, if additional materials are needed, the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award- claim is transferred to financial examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
No emerging/major issues or notable trends were encountered during the reporting period.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Victim Compensation program continues to provide education materials to the courts, law enforcement, and victim service agencies to provide to victims and claimants.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Provided training to external stakeholders (victim service agencies such as child advocacy centers and medical providers). Additionally, during the reporting period, a panel discussion covering the compensation program and the rape victim assistance program was presented and made available to the general public as well as victim service agencies who directly work with crime victims.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds provide for administrative positions that support victims/claimants by providing information to victims/claimants regarding completion of claim applications and by gathering needed information to complete the application process.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
During the reporting period, legislative changes were made that increased the amount paid per claim from \$30,000. to \$45,000; for funeral expense from \$8,000. to \$10, 000.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The Victim Compensation Commission works in collaboration with these agencies to aid in determining claim eligibility, compensation claim investigators contact the appropriate official to gather information used to make recommendation to award/deny based on the circumstances of a crime incident.
10. **Please explain any public outreach efforts to improve awareness of your program.**
The Victim Compensation program engaged in an awareness project utilizing television, radio, and various social media platforms. Reaching statewide communities providing information and contact information was the goal of this project. The project is ongoing.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

NA

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

During the reporting period, the claim application which required notarization was changed to require attestation which reduces the barrier of access for victims.