

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, OREGON DEPARTMENT OF

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	12	8	3	2	25
Asian	10	7	7	4	28
Black or African American	22	20	2	1	45
Hispanic or Latino	68	66	64	65	263
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	228	227	258	202	915
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	920	909	973	869	3671
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1260	1237	1307	1143	4947
B. GENDER					
Male	367	342	358	302	1369
Female	648	624	666	543	2481
Not Reported	245	271	283	298	1097
Not Tracked	0	0	0	0	0
Gender Total	1260	1237	1307	1143	4947
C. AGE					
Age 0- 12	609	538	622	460	2229
Age 13- 17	334	343	344	273	1294
Age 18- 24	60	77	80	79	296
Age 25- 59	229	248	232	284	993
Age 60 and Older	26	31	29	45	131
Not Reported	2	0	0	2	4
Not Tracked	0	0	0	0	0
Age Total	1260	1237	1307	1143	4947

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Only one application is usually counted per crime

Q2: Jan-Mar 2022:

Only one application is usually counted per crime

Q3: Apr-Jun 2022:

Only one application is usually counted per crime

Q4: Jul-Sep 2022:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	2	1	1	2	6
E. Contributory misconduct	3	2	0	0	5
F. Ineligible crime	79	45	45	61	230
G. Ineligible application	1	11	12	6	30
Other	34	5	12	4	55

Denial explanation:

Qtr 1: Claim withdrawn, Out of state crime, lack of evidence, wrongful act, duplicate

Qtr 2: wrongful act, lack of sufficient evidence

Qtr 3: Wrongful act, lack sufficient evidence, suspended no report

Qtr 4: lack of sufficient evidence, wrongful act

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NA	NA	\$ 0	\$ 0	\$ 1,625	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,625	NT	0	0	0	0
Assault	516	NA	NA	\$ 104,390	\$ 2,481	\$ 214,850	\$ 187,974	NA	\$ 0		\$ 1,596	\$ 1,103	\$ 512,394	NT	222	0	10	0
Burglary																		
Child Physical Abuse/Neglect	193	NA	NA	\$ 0	\$ 0	\$ 35,338	\$ 6,110	NA	\$ 0		\$ 0	\$ 0	\$ 41,448	NT	19		0	0
Child Pornography																		
Child Sexual Abuse	479	NA	NA	\$ 0	\$ 0	\$ 9,283	\$ 60,244	NA	\$ 0	\$ 57,482	\$ 716	\$ 2,695	\$ 130,419	NT	203		0	0
DUI/DWI	24	NA	NA	\$ 3,851	\$ 5,000	\$ 18,194	\$ 15	NA	\$ 0		\$ 0	\$ 0	\$ 27,060	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	119	NA	NA	\$ 4,384	\$ 118,588	\$ 0	\$ 22,993	NA	\$ 0		\$ 0	\$ 0	\$ 145,965	NT	10	0	0	0
Human Trafficking																		
Kidnapping	9	NA	NA	\$ 6,620	\$ 0	\$ 152	\$ 1,260	NA	\$ 0		\$ 0	\$ 0	\$ 8,032	NT	5	0	0	0
Other Vehicular Crimes	35	NA	NA	\$ 21,300	\$ 2,395	\$ 4,401	\$ 2,440	NA	\$ 0		\$ 0	\$ 0	\$ 30,536	NT	0	0	0	0
Robbery	6	NA	NA	\$ 0	\$ 0	\$ 1,050	\$ 943	NA	\$ 0		\$ 0	\$ 0	\$ 1,992	NT	0	0	0	0
Sexual Assault	428	NA	NA	\$ 2,093	\$ 0	\$ 139,926	\$ 16,900	NA	\$ 0	\$ 175,646	\$ 0	\$ 0	\$ 334,566	NT	5	0	0	0
Stalking	11	NA	NA	\$ 0	\$ 0	\$ 5,154	\$ 450	NA	\$ 0		\$ 0	\$ 0	\$ 5,604	NT	7	0	0	0
Terrorism																		
Total	1,822	NA	NA	\$ 142,638	\$ 128,464	\$ 429,971	\$ 299,330	NA	\$ 0	\$ 233,128	\$ 2,312	\$ 3,798	\$ 1,239,640	NT	471	0	10	0

* Other expense explanations

Assault Vision, Home Health Care
 Child Sexual Abuse Residential treatment

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Assault	206	\$ 0	\$ 0	\$ 96,385	\$ 0	\$ 182,690	\$ 31,891	\$ 0	\$ 0	\$ 9,586	\$ 4,352	\$ 324,904	0	86	0	3	0	
Burglary	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Child Physical Abuse/Neglect	47	\$ 0	\$ 0	\$ 0	\$ 0	\$ 28,424	\$ 3,514	\$ 0	\$ 0	\$ 0	\$ 0	\$ 31,937	0	0	0	0	0	
Child Pornography	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Child Sexual Abuse	146	\$ 0	\$ 0	\$ 0	\$ 0	\$ 16,175	\$ 43,648	\$ 0	\$ 0	\$ 42,368	\$ 10,797	\$ 112,989	0	0	0	0	0	
DUI/DWI	6	\$ 0	\$ 0	\$ 21,412	\$ 1,650	\$ 5,801	\$ 935	\$ 0	\$ 0	\$ 0	\$ 2,023	\$ 31,822	0	0	0	0	0	
Fraud/Financial Crimes	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Homicide	85	\$ 0	\$ 0	\$ 23,185	\$ 196,043	\$ 1,054	\$ 21,397	\$ 0	\$ 0	\$ 0	\$ 0	\$ 241,679	0	9	0	0	0	
Human Trafficking	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 266	\$ 0	\$ 0	\$ 0	\$ 0	\$ 266	0	0	0	0	0	
Other Vehicular Crimes	10	\$ 0	\$ 0	\$ 5,817	\$ 3,587	\$ 9,939	\$ 900	\$ 0	\$ 0	\$ 1,116	\$ 0	\$ 21,359	0	0	0	0	0	
Robbery	3	\$ 0	\$ 0	\$ 4,588	\$ 0	\$ 0	\$ 1,440	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,028	0	0	0	0	0	
Sexual Assault	256	\$ 0	\$ 0	\$ 21,541	\$ 0	\$ 116,702	\$ 19,904	\$ 0	\$ 0	\$ 130,419	\$ 75	\$ 288,642	0	7	0	0	0	
Stalking	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,584	\$ 2,460	\$ 0	\$ 0	\$ 0	\$ 5,106	\$ 11,149	0	3	0	0	0	
Terrorism	0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0	0	0	0	0	
Total	766	\$ 0	\$ 0	\$ 172,928	\$ 201,280	\$ 364,370	\$ 126,355	\$ 0	\$ 0	\$ 172,788	\$ 10,702	\$ 22,353	\$ 1,070,775	0	105	0	3	0

* Other expense explanations

Assault	Assault-medical equipment and residential treatment
Child Sexual Abuse	Medical equipment, residential treatment
DUI/DWI	Medical equipment
Sexual Assault	Medical equipment
Stalking	Residential treatment

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 40	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 40	0	0	0	0	0
Assault	203	\$ 0	\$ 0	\$ 171,971	\$ 0	\$ 259,638	\$ 31,807	\$ 0	\$ 0		\$ 0	\$ 15,028	\$ 478,443	0	77	0	0	0
Burglary																		
Child Physical Abuse/Neglect	51	\$ 0	\$ 0	\$ 0	\$ 0	\$ 31,005	\$ 3,745	\$ 0	\$ 0		\$ 0	\$ 0	\$ 34,749	0	0		0	0
Child Pornography																		
Child Sexual Abuse	176	\$ 0	\$ 0	\$ 0	\$ 0	\$ 22,121	\$ 71,169	\$ 0	\$ 0	\$ 57,782	\$ 1,145	\$ 10,956	\$ 163,174	0	0		0	0
DUI/DWI	18	\$ 0	\$ 0	\$ 25,563	\$ 34,575	\$ 25,360	\$ 0	\$ 0	\$ 0		\$ 0	\$ 4,995	\$ 90,493	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	71	\$ 0	\$ 0	\$ 3,185	\$ 169,145	\$ 0	\$ 19,344	\$ 0	\$ 0		\$ 0	\$ 0	\$ 191,674	0	6	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 120	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 120	0	1	0	0	0
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 14,959	\$ 14,682	\$ 0	\$ 2,025	\$ 0	\$ 0		\$ 453	\$ 210	\$ 32,329	0	0	0	0	0
Robbery	3	\$ 0	\$ 0	\$ 930	\$ 0	\$ 6,182	\$ 1,200	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,312	0	0	0	0	0
Sexual Assault	288	\$ 0	\$ 0	\$ 29,576	\$ 0	\$ 13,011	\$ 33,823	\$ 0	\$ 0	\$ 153,979	\$ 0	\$ 119	\$ 230,508	0	7	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,403	\$ 3,120	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,523	0	3	0	0	0
Terrorism																		
Total	828	\$ 0	\$ 0	\$ 246,303	\$ 218,403	\$ 359,759	\$ 166,233	\$ 0	\$ 0	\$ 211,762	\$ 1,597	\$ 31,308	\$ 1,235,365	0	94	0	0	0
* Other expense explanations																		
Assault	Medical equipment																	
Child Sexual Abuse	Residential treatment																	
DUI/DWI	Medical equipment																	
Other Vehicular Crimes	Medical equipment																	
Sexual Assault	Medical equipment																	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	251	\$ 0	\$ 0	\$ 140,628	\$ 0	\$ 326,025	\$ 29,460	\$ 0	\$ 0		\$ 0	\$ 11,737	\$ 507,850	0	91	0	8	0
Burglary																		
Child Physical Abuse/Neglect	36	\$ 0	\$ 0	\$ 0	\$ 0	\$ 26,353	\$ 4,086	\$ 0	\$ 0		\$ 0	\$ 0	\$ 30,439	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	166	\$ 0	\$ 0	\$ 0	\$ 0	\$ 14,099	\$ 54,311	\$ 0	\$ 0	\$ 58,679	\$ 1,274	\$ 2,898	\$ 131,261	0	0	0	0	0
DUI/DWI	20	\$ 0	\$ 0	\$ 9,630	\$ 12,706	\$ 50,645	\$ 2,155	\$ 0	\$ 0		\$ 0	\$ 309	\$ 75,446	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	87	\$ 0	\$ 0	\$ 66,290	\$ 182,797	\$ 3,552	\$ 23,841	\$ 0	\$ 0		\$ 369	\$ 0	\$ 276,849	0	10	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	9	\$ 0	\$ 0	\$ 10,987	\$ 5,000	\$ 2,072	\$ 600	\$ 0	\$ 0		\$ 0	\$ 16	\$ 18,675	0	0	0	0	0
Robbery																		
Sexual Assault	318	\$ 0	\$ 0	\$ 31,971	\$ 0	\$ 144,749	\$ 29,331	\$ 0	\$ 0	\$ 169,026	\$ 0	\$ 0	\$ 375,077	0	5	0	0	0
Stalking	7	\$ 0	\$ 0	\$ 1,440	\$ 0	\$ 3,973	\$ 2,190	\$ 0	\$ 0		\$ 0	\$ 0	\$ 7,603	0	3	0	0	0
Terrorism																		
Total	894	\$ 0	\$ 0	\$ 260,946	\$ 200,504	\$ 571,469	\$ 145,974	\$ 0	\$ 0	\$ 227,705	\$ 1,643	\$ 14,960	\$ 1,423,201	0	109	0	8	0
* Other expense explanations																		
Assault	Medical equipment, residential treatment																	
Child Sexual Abuse	Residential treatment																	
DUI/DWI	Medical equipment																	
Other Vehicular Crimes	Medical equipment																	

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$0	\$0	\$0	\$0	\$1,665	\$0	\$0	\$0		\$0	\$0	\$1,665	0	0	0	0	0
Assault	1,176	\$0	\$0	\$513,374	\$2,481	\$983,203	\$281,132	\$0	\$0		\$11,182	\$32,220	\$1,823,591	0	476	0	21	0
Burglary	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	0	0	0	0
Child Physical Abuse/Neglect	327	\$0	\$0	\$0	\$0	\$121,119	\$17,454	\$0	\$0		\$0	\$0	\$138,573	0	19		0	0
Child Pornography	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	0		0	0
Child Sexual Abuse	967	\$0	\$0	\$0	\$0	\$61,678	\$229,372	\$0	\$0	\$216,312	\$3,135	\$27,346	\$537,843	0	203		0	0
DUI/DWI	68	\$0	\$0	\$60,456	\$53,931	\$99,999	\$3,105	\$0	\$0		\$0	\$7,327	\$224,820	0	0	0	0	0
Fraud/Financial Crimes	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	0	0	0	0
Homicide	362	\$0	\$0	\$97,043	\$666,573	\$4,607	\$87,576	\$0	\$0		\$369	\$0	\$856,167	0	35	0	0	0
Human Trafficking	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	0	0	0	0
Kidnapping	11	\$0	\$0	\$6,740	\$0	\$152	\$1,526	\$0	\$0		\$0	\$0	\$8,418	0	6	0	0	0
Other Vehicular Crimes	65	\$0	\$0	\$53,064	\$25,664	\$16,412	\$5,965	\$0	\$0		\$1,569	\$226	\$102,900	0	0	0	0	0
Robbery	12	\$0	\$0	\$5,517	\$0	\$7,232	\$3,583	\$0	\$0		\$0	\$0	\$16,332	0	0	0	0	0
Sexual Assault	1,290	\$0	\$0	\$85,181	\$0	\$414,388	\$99,959	\$0	\$0	\$629,071	\$0	\$194	\$1,228,793	0	24	0	0	0
Stalking	29	\$0	\$0	\$1,440	\$0	\$15,114	\$8,220	\$0	\$0		\$0	\$5,106	\$29,880	0	16	0	0	0
Terrorism	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	0	0	0	0
Total	4,310	\$0	\$0	\$822,815	\$748,650	\$1,725,569	\$737,891	\$0	\$0	\$845,383	\$16,254	\$72,419	\$4,968,981	0	779	0	21	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There was not a significant change in the number of applications received during this reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 80

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application for compensation is received by the department it is assigned a claim number. The claims specialist requests documentation from law enforcement, DHS and assessment centers. Once documents are received the claim is forwarded to a Claims Examiner for review. At that time the information is reviewed in order to determine if the request for compensation meets the statutory eligibility criteria for approval. Then an approval order is order i sent to the claimant. If the request is denied the examiner will draft a notice of denial. Once a claim is accepted any bills in the file will be reviewed for payment.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
There were no emerging issues during this reporting period.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Program has had an exceptional working relationship with the Oregon FBI victim specialists and the Oregon US Attorney's Office for several years. If the compensation program receives an application that indicates a federal crime CVSSD staff will contact eh victim advocates at the US attorney's office or the FBI in order to obtain information regarding the criminal case.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The Oregon Crime Victims' Compensation Program continually improves the online CVC portal to allow victims to submit applications online.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The Oregon program uses administrative funds to send new staff to victim assistance trainings through the State Victim Assistance Academy. Staff are also sent to a yearly diversity conference as well as the Child Abuse Summit. These trainings expand staff knowledge of victimization, trauma informed victim services and victim advocacy.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There were not any laws or policy changes made during this reporting period.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The Oregon program has excellent working relationships with the above mentioned community partners. We provide online training and education to our community partners to maintain these relationships.
10. **Please explain any public outreach efforts to improve awareness of your program.**
During this reporting period the Oregon program provided online Q&A sessions to answer questions from advocates regarding the compensation program. Quarterly newsletters were also provided to advocates and child advocacy centers.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
The outcome measures reported to the legislature include the percent of compensation determinations made within 90 days of receipt of the compensation application. The number of claims determined within 90 days target goal is 98% and the program achieved 90% during the last reporting period.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No additional comments