

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: PUBLIC SAFETY, ARKANSAS DEPARTMENT OF

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	1	3	0	4
Asian	0	0	0	0	0
Black or African American	56	80	98	96	330
Hispanic or Latino	4	15	16	11	46
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	48	52	40	59	199
Some Other Race	2	0	1	1	4
Multiple Races	4	1	6	4	15
Not Reported	0	2	4	0	6
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	114	151	168	171	604
B. GENDER					
Male	64	85	91	86	326
Female	50	63	77	85	275
Not Reported	0	3	0	0	3
Not Tracked	0	0	0	0	0
Gender Total	114	151	168	171	604
C. AGE					
Age 0- 12	9	4	12	12	37
Age 13- 17	7	7	6	14	34
Age 18- 24	22	24	37	21	104
Age 25- 59	70	86	100	117	373
Age 60 and Older	6	7	13	7	33
Not Reported	0	23	0	0	23
Not Tracked	0	0	0	0	0
Age Total	114	151	168	171	604

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	1	0	4	8
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	4	3	1	9
D. Incomplete information	0	5	0	0	5
E. Contributory misconduct	15	9	10	18	52
F. Ineligible crime	5	5	10	7	27
G. Ineligible application	28	11	71	36	146
Other	0	14	3	2	19

Denial explanation:

Qtr 2: Expenses paid by collateral source.

Qtr 3: Prior to the inception of the program; Ineligible secondary victim; Ineligible expenses.

Qtr 4: Not eligible secondary victim - 1,

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	11	\$ 0	\$ 0	\$ 13,322	\$ 0	\$ 13,414	\$ 285	\$ 0	\$ 0		\$ 0	\$ 0	\$ 27,021	0	4	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	484	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 318,593	\$ 0	\$ 0	\$ 318,593	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	32	\$ 0	\$ 0	\$ 531	\$ 170,276	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 170,807	0	6	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 393	\$ 0	\$ 0		\$ 0	\$ 0	\$ 393	0	0	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 322	\$ 1,561	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,883	0	0	0	0	0
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	530	\$ 0	\$ 0	\$ 14,175	\$ 171,837	\$ 13,414	\$ 678	\$ 0	\$ 0	\$ 318,593	\$ 0	\$ 0	\$ 518,697	0	10	0	0	0

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TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	23	\$ 0	\$ 0	\$ 17,019	\$ 0	\$ 26,858	\$ 1,645	\$ 0	\$ 0		\$ 0	\$ 0	\$ 45,522	0	0	0	0	2
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	396	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 238,451	\$ 0	\$ 0	\$ 238,451	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	25	\$ 0	\$ 0	\$ 0	\$ 143,554	\$ 0	\$ 2,080	\$ 0	\$ 0		\$ 1,952	\$ 0	\$ 147,586	0	0	0	0	1
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 510	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 510	0	0	0	0	0
Robbery																		
Sexual Assault	79	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 47,461	\$ 0	\$ 0	\$ 47,461	0	0	0	0	0
Stalking																		
Terrorism																		
Total	526	\$ 0	\$ 0	\$ 17,529	\$ 143,554	\$ 26,858	\$ 3,725	\$ 0	\$ 0	\$ 285,912	\$ 1,952	\$ 0	\$ 479,530	0	0	0	0	3

*** Other expense explanations**
 Assault In accordance with published instructions, supplemental requests are added to new application totals and will result in double counting of number of crimes.
 Other Vehicular Crimes In accordance with published instructions, supplemental requests are added to new application totals and will result in double counting of number of crimes.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	21	\$ 0	\$ 0	\$ 6,311	\$ 0	\$ 11,117	\$ 0	\$ 0	\$ 0		\$ 300	\$ 0	\$ 17,728	0	4	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	109	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 990	\$ 0	\$ 0	\$ 50,460	\$ 0		\$ 51,450	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	44	\$ 0	\$ 0	\$ 193	\$ 213,067	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 213,260	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 16,321	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 16,321	0	0	0	0	0
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total	177	\$ 0	\$ 0	\$ 6,504	\$ 229,388	\$ 11,117	\$ 990	\$ 0	\$ 0	\$ 50,460	\$ 300	\$ 0	\$ 298,758	0	6	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE														Qtr:4				
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	22	\$ 0	\$ 0	\$ 6,914	\$ 0	\$ 3,260	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,174	0	0	0	0	1
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	207	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 95,323	\$ 0	\$ 0	\$ 95,323	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	42	\$ 0	\$ 0	\$ 13,398	\$ 268,450	\$ 0	\$ 679	\$ 0	\$ 0		\$ 0	\$ 0	\$ 282,527	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 4,104	\$ 1,660	\$ 3,416	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 9,180	0	0	0	0	1
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 93	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 93	0	0	0	0	0
Sexual Assault	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 450	\$ 0	\$ 0	\$ 0	\$ 0	\$ 145	\$ 0	\$ 595	0	0	0	0	0
Stalking																		
Terrorism																		
Total	277	\$ 0	\$ 0	\$ 24,417	\$ 270,109	\$ 7,218	\$ 679	\$ 0	\$ 0	\$ 95,323	\$ 145	\$ 0	\$ 397,891	0	0	0	0	2

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	77	\$ 0	\$ 0	\$ 43,566	\$ 0	\$ 54,649	\$ 1,930	\$ 0	\$ 0		\$ 300	\$ 0	\$ 100,445	0	8	0	0	3
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	1,196	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 990	\$ 0	\$ 0	\$ 702,826	\$ 0	\$ 0	\$ 703,816	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	143	\$ 0	\$ 0	\$ 14,122	\$ 795,346	\$ 0	\$ 2,759	\$ 0	\$ 0		\$ 1,952	\$ 0	\$ 814,180	0	8	0	0	1
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 393	\$ 0	\$ 0		\$ 0	\$ 0	\$ 393	0	0	0	0	0
Other Vehicular Crimes	12	\$ 0	\$ 0	\$ 4,936	\$ 19,542	\$ 3,416	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 27,894	0	0	0	0	1
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 93	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 93	0	0	0	0	0
Sexual Assault	80	\$ 0	\$ 0	\$ 0	\$ 0	\$ 450	\$ 0	\$ 0	\$ 0	\$ 47,461	\$ 145	\$ 0	\$ 48,056	0	0	0	0	0
Stalking																		
Terrorism																		
Total	1,510	\$ 0	\$ 0	\$ 62,624	\$ 814,889	\$ 58,608	\$ 6,072	\$ 0	\$ 0	\$ 750,287	\$ 2,397	\$ 0	\$ 1,694,876	0	16	0	0	5

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The number of crime victims applications and the sexual assault applications has remained about the same as previous quarters.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 240

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Claims are received and given a claim number. Then, they are assigned to an Eligibility Specialist (investigator) for processing and for evaluation. The ES begins corresponding with claimant/victim and appropriate agencies (law enforcement, medical facilities, etc.) to continue with investigative process. Once the investigation is completed, claims go through quality control with the CVRB administrator before they are presented to the board. Once approved or denied by the board, awards are processed for payment with our fiscal department.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Funding even when it appears stable, is a concern, as governmental budgets decrease and crime seems to be increasing. Also, staffing is an issue, as the number of claims is much greater than the number the employees working them. This issue in turn, creates a backlog. Another issue is the fact that we are working with databases that don't communicate between them and that are unable to generate detailed needed reports. However, we are working with the vendor to solve the issue.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Our office does not discriminate against any victims. However, we are making efforts to identify victims of federal crimes such as human trafficking, labor trafficking and involuntary servitude among others. Training is in the works with all the staff, especially to distinguish between international and domestic victims.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Trainings in various topics for the staff to increase awareness of victimology dynamics. Site visits to partner agencies to train on CVRB/ In-house trainings for our partners and other service providers (in person and soon via zoom or Teams). Increase focus on networking opportunities for all the team. The purchasing of individual printers for each team member.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA funding is devoted to victim compensation. This compensation helps victim advocacy agencies, hospitals, law enforcement, funeral homes, rape crisis centers, child advocacy centers, and other service agencies provide the necessary victim services, medical exams, forensic interviews, and other needs to those affected by violent crime and sexual violence. Thus, with education about the compensation program, increases not only the visibility of the crime victim's program but also the number of reports and claims processed.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
No, but some discussion are happening in an effort to improve funding and processing times.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The CVRB strives to maintain relationships with partners and various victim services agencies. Some of these partners include bilingual personnel who are bilingual and are trained in advocacy, victim services and resources available to minorities. Also, law enforcement agencies have incorporated social workers, MH providers and bilingual staff to also assist immigrant victims and other vulnerable populations. More education has also taken place at various levels so agencies can provide immigration assistance. And, there is an increased effort to provide important documentation in various languages so victims who don't speak English can access services.
10. **Please explain any public outreach efforts to improve awareness of your program.**

the CVRB office has prioritized: 1. Various local and national victimology trainings for the staff, translating into at least one to two trainings per year, per team member. 2. More access to VOCA funding or other funding sources to pay for these trainings, specially at the national level. 3. Increase visibility of the Crime Victims program by increasing the number of trainings provided to various agencies and the community locally and statewide. 4. Promote the program by selecting promotional items to be distributed at community events and education sessions. 5. Want to implement webinars, zoom or Microsoft teams virtual meetings to reach untapped communities and those unable to travel.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There has been an increased request to keep the governor, our legislators and the Department of Public Safety updated on number of claims processed and back logs. However, this is presented as needed or as requested in a verbal format.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

More on reporting descriptions for vulnerable and immigrant communities. Specific and more detailed funding for undocumented immigrants that can tie/compensate the cost of protection visas. More trainings on changes in VOCA guidelines and other important news regarding VOCA.