

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD

POC NAME: BARBARA ACEVES

POC EMAIL: barbara.aceves@victims.ca.gov

POC PHONE: 9164913712

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:	<input type="text" value="9,137"/>
Q2: Jan-Mar 2023:	<input type="text" value="8,961"/>
Q3: Apr-Jun 2023:	<input type="text" value="10,030"/>
Q4: Jul-Sep 2023:	<input type="text" value="10,430"/>
Annual:	<input type="text" value="38,558"/>

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	<input type="text" value="7,925"/>
Q2: Jan-Mar 2023:	<input type="text" value="7,790"/>
Q3: Apr-Jun 2023:	<input type="text" value="8,724"/>
Q4: Jul-Sep 2023:	<input type="text" value="9,783"/>
Annual:	<input type="text" value="34,222"/>

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	68	61	85	80	294
Asian	232	251	262	283	1028
Black or African American	1158	1178	1286	1628	5250
Hispanic or Latino	3098	3012	3273	3794	13177
Native Hawaiian or Other Pacific Islander	50	30	35	62	177
White Non-Latino or Caucasian	1379	1364	1506	1584	5833
Some Other Race	83	76	96	92	347
Multiple Races	279	292	329	469	1369
Not Reported	1578	1526	1852	1791	6747
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	7925	7790	8724	9783	34222
B. GENDER	Q1	Q2	Q3	Q4	Annual
Male	2947	2890	3089	3556	12482
Female	4874	4789	5510	6080	21253
Not Reported	104	111	125	147	487
Not Tracked	0	0	0	0	0
Gender Total	7925	7790	8724	9783	34222
C. AGE	Q1	Q2	Q3	Q4	Annual
Age 0- 12	2996	2851	3510	4308	13665
Age 13- 17	685	651	738	761	2835
Age 18- 24	695	649	762	755	2861
Age 25- 59	3220	3242	3353	3581	13396
Age 60 and Older	329	397	361	378	1465
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	7925	7790	8724	9783	34222

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	36	24	36	43	139
B. Failure to report to police	869	991	963	910	3,733
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	87	70	64	73	294
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	124	133	136	128	521
F. Ineligible crime	217	224	224	242	907
G. Ineligible application	413	423	357	97	1,290
Other	65	69	80	131	345

Denial explanation:

Qtr 1: Residency issues, Non cooperation with Board

Qtr 2: Residency issues, Non-Cooperation with Board

Qtr 3: Residency issues, Non cooperation with Board

Qtr 4: Residency Issue, Non-Cooperative with Board

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	NA	\$ 0	\$ 324	\$ 0	\$ 243	\$ 349	\$ 0		\$ 0	\$ 0	\$ 916	0	0	0	0	0
Assault	2,665	\$ 81	NA	\$ 49,971	\$ 16,696	\$ 1,152,450	\$ 5,293,814	\$ 86,901	NA	\$ 38,904	\$ 48,368	\$ 6,687,185	1	1,158	2	10	6	
Burglary																		
Child Physical Abuse/Neglect	520	\$ 0	NA	\$ 158	\$ 389	\$ 7,652	\$ 975,540	\$ 11,615	NA	\$ 0	\$ 1,145	\$ 996,498	0	253		1	2	
Child Pornography	6	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 16,254	\$ 0	NA	\$ 0	\$ 0	\$ 16,254	0	1		0	0	
Child Sexual Abuse	622	\$ 0	NA	\$ 0	\$ 0	\$ 3,535	\$ 1,342,235	\$ 2,605	NA	\$ 46	\$ 2,951	\$ 1,351,372	0	1		0	0	
DUI/DWI	88	\$ 0	NA	\$ 4,291	\$ 4,689	\$ 53,959	\$ 35,380	\$ 0	NA	\$ 15	\$ 75	\$ 98,409	0	40	0	1	1	
Fraud/Financial Crimes																		
Homicide	941	\$ 200	NA	\$ 48,605	\$ 280,246	\$ 4,491	\$ 652,813	\$ 15,529	NA	\$ 0	\$ 10,665	\$ 1,012,549	0	409	1	1	1	
Human Trafficking	60	\$ 0	NA	\$ 18,703	\$ 0	\$ 150	\$ 3,897	\$ 0	NA	\$ 0	\$ 0	\$ 22,750	0	28	0	0	0	
Kidnapping	90	\$ 0	NA	\$ 75	\$ 210	\$ 21,708	\$ 181,321	\$ 896	NA	\$ 0	\$ 1,129	\$ 205,339	0	37	0	0	1	
Other Vehicular Crimes	110	\$ 0	NA	\$ 3,506	\$ 9,748	\$ 137,759	\$ 38,118	\$ 557	NA	\$ 0	\$ 5,676	\$ 195,364	0	54	0	0	0	
Robbery	230	\$ 0	NA	\$ 1,647	\$ 444	\$ 44,642	\$ 295,945	\$ 1,880	NA	\$ 0	\$ 21,446	\$ 366,004	0	92	0	1	0	
Sexual Assault	401	\$ 0	NA	\$ 703	\$ 0	\$ 15,828	\$ 598,398	\$ 3,975	NA	\$ 0	\$ 15,618	\$ 634,521	1	173	2	0	0	
Stalking	30	\$ 0	NA	\$ 0	\$ 0	\$ 13,375	\$ 103,609	\$ 2,123	NA	\$ 0	\$ 4,331	\$ 123,438	0	15	0	0	0	
Terrorism																		
Total	5,767	\$ 281	NA	\$ 127,659	\$ 312,745	\$ 1,455,548	\$ 9,537,567	\$ 126,430	\$ 0	NA	\$ 38,964	\$ 111,404	\$ 11,710,599	2	2,261	5	14	11

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Sexual Abuse	RESIDENTIAL SECURITY AND JOB RETRAINING
DUI/DWI	RESIDENTIAL SECURITY AND JOB RETRAINING
Homicide	RESIDENTIAL SECURITY AND JOB RETRAINING
Kidnapping	RESIDENTIAL SECURITY AN JOB RETRAINING
Other Vehicular Crimes	RESIDENTIAL SECURITY AND JOB RETRAINING
Robbery	RESIDENTIAL SECURITY AND JOB RETRAINING
Sexual Assault	RESIDENTIAL SECURITY AND JOB RETRAINING
Stalking	RESIDENTIAL SECURITY AND JOB RETRAINING

You added "Other" crime types: Hate Crime \$1025.90, Intimidation of Witness & Victims \$594.00, Phone Call w/Intent to Annoy \$2,135.93, Solicitation To Commit Felony/Murder \$375.00, Terrorist Threats \$27,169.75, Undetermined Crime Code \$9,632.33

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$ 0	NA	\$ 0	\$ 7,961	\$ 0	\$ 291	\$ 6,818	NA		\$ 0	\$ 0	\$ 15,070	0	2	0	0	0
Assault	4,244	\$ 1,709	NA	\$ 388,595	\$ 202,463	\$ 945,622	\$ 1,113,017	\$ 500,895	NA		\$ 4,121	\$ 115,474	\$ 3,271,895	7	2,411	23	10	23
Burglary																		
Child Physical Abuse/Neglect	784	\$ 0	NA	\$ 4,172	\$ 6,426	\$ 24,652	\$ 248,982	\$ 24,853	NA		\$ 0	\$ 2,716	\$ 311,801	0	287		0	0
Child Pornography	21	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 7,579	\$ 6,836	NA		\$ 0	\$ 0	\$ 14,415	0	0		0	0
Child Sexual Abuse	1,085	\$ 0	NA	\$ 0	\$ 0	\$ 5,256	\$ 364,951	\$ 41,800	NA		\$ 0	\$ 6,957	\$ 418,964	0	28		0	0
DUI/DWI	104	\$ 0	NA	\$ 120,319	\$ 126,286	\$ 106,691	\$ 6,046	\$ 0	NA		\$ 60	\$ 0	\$ 359,401	0	8	0	0	0
Fraud/Financial Crimes																		
Homicide	1,413	\$ 1,709	NA	\$ 304,819	\$ 3,477,638	\$ 31,443	\$ 158,411	\$ 24,997	NA		\$ 50	\$ 8,160	\$ 4,007,227	0	57	4	0	22
Human Trafficking	174	\$ 0	NA	\$ 1,349,214	\$ 0	\$ 0	\$ 6,935	\$ 4,600	NA		\$ 0	\$ 1,000	\$ 1,361,749	0	2	0	0	0
Kidnapping	151	\$ 0	NA	\$ 20,275	\$ 10,757	\$ 19,059	\$ 33,691	\$ 24,004	NA		\$ 0	\$ 2,577	\$ 110,364	0	68	0	0	0
Other Vehicular Crimes	174	\$ 0	NA	\$ 87,587	\$ 171,065	\$ 118,079	\$ 7,207	\$ 19,028	NA		\$ 7	\$ 403	\$ 403,376	0	4	0	0	0
Robbery	362	\$ 0	NA	\$ 6,967	\$ 0	\$ 174,961	\$ 80,481	\$ 36,582	NA		\$ 0	\$ 6,855	\$ 305,845	0	16	1	0	0
Sexual Assault	728	\$ 0	NA	\$ 67,758	\$ 0	\$ 36,086	\$ 232,044	\$ 71,277	NA		\$ 0	\$ 12,038	\$ 419,204	0	58	0	0	0
Stalking	59	\$ 0	NA	\$ 0	\$ 0	\$ 2	\$ 11,874	\$ 9,104	NA		\$ 0	\$ 3,314	\$ 24,294	0	32	0	2	0
Terrorism																		
Total	9,306	\$ 3,418	NA	\$ 2,349,706	\$ 4,002,596	\$ 1,461,851	\$ 2,271,509	\$ 770,796	NA	NA	\$ 4,237	\$ 159,495	\$ 11,023,607	7	2,973	28	12	45

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Physical Abuse/Neglect	Residential Security and Job Retraining
Child Sexual Abuse	Residential Security and Job Retraining
Homicide	Residential Security and Job Retraining
Human Trafficking	Residential Security and Job Retraining
Kidnapping	Residential Security and Job Retraining
Other Vehicular Crimes	Residential Security and Job Retraining
Robbery	Residential Security and Job Retraining
Sexual Assault	Residential Security and Job Retraining
Stalking	Residential Security and Job Retraining

You added "Other" crime types: Hate Crimes \$20,281.11, Intimidation of Witness & Victims \$12,889.00, Phone Call w/Intent to Annoy \$3,942.56, Solicitation to Commit Felony/Murder \$150.00, Terrorist Threats \$200,334.87, Undetermined Crime Code \$57,790.47

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	13	\$ 0	NT	\$ 0	\$ 13,289	\$ 0	\$ 683	\$ 7,009	NA		\$ 0	\$ 1,000	\$ 21,980	0	3	1	0	0
Assault	4,351	\$ 0	NA	\$ 548,327	\$ 125,301	\$ 1,163,978	\$ 1,182,635	\$ 693,324	NA		\$ 3,779	\$ 95,209	\$ 3,812,554	2	2,311	44	12	25
Burglary																		
Child Physical Abuse/Neglect	817	\$ 0	NA	\$ 1,646	\$ 3,634	\$ 25,013	\$ 324,347	\$ 33,192	NA		\$ 0	\$ 5,851	\$ 393,683	0	270		0	0
Child Pornography	17	\$ 0	NA	\$ 0	\$ 0	\$ 1,806	\$ 4,550	\$ 0	NA		\$ 213	\$ 1,301	\$ 7,870	0	0		0	0
Child Sexual Abuse	997	\$ 0	NA	\$ 0	\$ 0	\$ 5,072	\$ 367,467	\$ 43,209	NA	NA	\$ 106	\$ 5,550	\$ 421,404	0	22		0	0
DUI/DWI	128	\$ 0	NA	\$ 76,454	\$ 144,416	\$ 73,749	\$ 5,549	\$ 0	NA		\$ 0	\$ 0	\$ 300,167	0	7	0	0	0
Fraud/Financial Crimes																		
Homicide	1,357	\$ 3,857	NA	\$ 268,678	\$ 3,425,732	\$ 6,687	\$ 169,623	\$ 42,589	NA		\$ 79	\$ 6,785	\$ 3,924,030	0	60	4	0	14
Human Trafficking	163	\$ 0	NA	\$ 1,169,817	\$ 0	\$ 361	\$ 14,408	\$ 6,010	NA		\$ 0	\$ 400	\$ 1,190,996	0	6	0	0	0
Kidnapping	114	\$ 0	NA	\$ 1,169	\$ 0	\$ 606	\$ 34,945	\$ 23,227	NA		\$ 0	\$ 6,439	\$ 66,387	0	59	0	0	0
Other Vehicular Crimes	209	\$ 0	NA	\$ 81,286	\$ 213,162	\$ 125,616	\$ 15,947	\$ 3,636	NA		\$ 12	\$ 2,529	\$ 442,188	0	2	0	0	0
Robbery	432	\$ 0	NA	\$ 40,843	\$ 14,442	\$ 134,639	\$ 104,149	\$ 33,210	NA		\$ 0	\$ 16,784	\$ 344,067	0	20	0	0	0
Sexual Assault	713	\$ 0	NA	\$ 23,661	\$ 4,240	\$ 15,715	\$ 218,188	\$ 64,003	NA	NA	\$ 0	\$ 11,698	\$ 337,504	0	34	0	0	0
Stalking	50	\$ 0	NA	\$ 2,968	\$ 0	\$ 388	\$ 9,115	\$ 25,352	NA		\$ 0	\$ 3,872	\$ 41,696	0	24	0	0	0
Terrorism																		
Total	9,361	\$ 3,857	NA	\$ 2,214,848	\$ 3,944,216	\$ 1,553,631	\$ 2,451,605	\$ 974,761	NA	NA	\$ 4,189	\$ 157,419	\$ 11,304,526	2	2,818	49	12	39

*** Other expense explanations**

Arson	Residential Security and Job Retraining
Assault	Residential Security & Job Retraining
Child Physical Abuse/Neglect	Residential Security & Job Retraining
Child Pornography	Residential Security & Job Retraining
Child Sexual Abuse	Residential Security & Job Retraining
Homicide	Residential Security & Job Retraining
Human Trafficking	Residential Security & Job Retraining
Kidnapping	Residential Security & Job Retraining
Other Vehicular Crimes	Residential Security & Job Retraining
Robbery	Residential Security & Job Retraining
Sexual Assault	Residential Security & Job Retraining
Stalking	Residential Security & Job Retraining

You added "Other" crime types: Hate Crimes \$5,235.39, Intimidation of Witness/Victims \$1,428.98, Phone Call w/Intent to Annoy \$4,814.54, Terrorist Threats \$110,035.36, Undetermined Crime Code \$36,642.53

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	6	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,995	\$ 8,246	NA		\$ 0	\$ 540	\$ 10,781	0	1	0	0	0
Assault																		
Burglary	4,161	\$ 0	NA	\$ 490,696	\$ 110,795	\$ 1,074,514	\$ 1,024,418	\$ 662,342	NA		\$ 4,689	\$ 123,021	\$ 3,490,473	6	2,186	19	7	14
Child Physical Abuse/Neglect	800	\$ 0	NA	\$ 3,587	\$ 6,093	\$ 16,784	\$ 291,351	\$ 11,589	NA		\$ 42	\$ 8,161	\$ 337,607	0	275		0	0
Child Pornography	18	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 5,709	\$ 3,142	NA		\$ 0	\$ 0	\$ 8,851	0	0		0	0
Child Sexual Abuse	951	\$ 0	NA	\$ 0	\$ 0	\$ 3,739	\$ 342,243	\$ 50,824	NA	NA	\$ 0	\$ 9,018	\$ 405,823	0	20		0	0
DUI/DWI	117	\$ 0	NA	\$ 107,486	\$ 154,703	\$ 137,133	\$ 3,514	\$ 0	NA		\$ 0	\$ 1,000	\$ 403,836	0	4	0	0	0
Fraud/Financial Crimes																		
Homicide	1,389	\$ 5,118	NA	\$ 295,012	\$ 4,081,342	\$ 15,092	\$ 146,722	\$ 68,863	NA		\$ 0	\$ 6,161	\$ 4,618,309	0	52	8	0	5
Human Trafficking	66	\$ 0	NA	\$ 199,537	\$ 0	\$ 0	\$ 16,171	\$ 3,418	NA		\$ 0	\$ 1,301	\$ 220,427	0	3	0	0	0
Kidnapping	163	\$ 0	NA	\$ 218	\$ 0	\$ 13,772	\$ 32,888	\$ 45,665	NA		\$ 0	\$ 4,811	\$ 97,353	0	65	2	0	0
Other Vehicular Crimes	202	\$ 0	NA	\$ 116,484	\$ 164,827	\$ 100,218	\$ 29,668	\$ 5,015	NA		\$ 896	\$ 350	\$ 417,458	0	163	0	5	0
Robbery	414	\$ 0	NA	\$ 1,375	\$ 12,035	\$ 216,612	\$ 97,007	\$ 29,817	NA		\$ 218	\$ 12,335	\$ 369,399	0	14	1	2	0
Sexual Assault	651	\$ 0	NA	\$ 8,543	\$ 0	\$ 41,364	\$ 215,669	\$ 67,504	NA	NA	\$ 0	\$ 6,266	\$ 339,345	0	34	1	0	0
Stalking	55	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 12,797	\$ 17,548	NA		\$ 0	\$ 3,127	\$ 33,472	0	24	0	0	0
Terrorism																		
Total	8,993	\$ 5,118	NA	\$ 1,222,937	\$ 4,529,794	\$ 1,619,228	\$ 2,220,151	\$ 973,971	NA	NA	\$ 5,845	\$ 176,091	\$ 10,753,136	6	2,841	31	14	19

*** Other expense explanations**

Arson	Residential Security and Job Retraining
Burglary	Residential Security and Job Retraining
Child Physical Abuse/Neglect	Residential Security and Job Retraining
Child Sexual Abuse	Residential Security and Job Retraining
DUI/DWI	Residential Security and Job Retraining
Homicide	Residential Security and Job Retraining
Human Trafficking	Residential Security and Job Retraining
Kidnapping	Residential Security and Job Retraining
Other Vehicular Crimes	Residential Security and Job Retraining
Robbery	Residential Security and Job Retraining
Sexual Assault	Residential Security and Job Retraining
Stalking	Residential Security and Job Retraining

You added "Other" crime types: Hate Crimes \$8,905.32, Intimidation of Witness & Victims \$13,417.52, Phone call w/Intent to Annoy \$9,402.17, Solicitation to Commit Felony/Murder \$478.70, Terrorist Threats \$228,040.95, Undetermined Crime Code \$53,225.44

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	30	\$ 0	NA	\$ 0	\$ 21,574	\$ 0	\$ 3,212	\$ 22,422	\$ 0		\$ 0	\$ 1,540	\$ 48,747	0	6	1	0	0
Assault	11,260	\$ 1,790	NA	\$ 986,893	\$ 344,460	\$ 3,262,049	\$ 7,589,466	\$ 1,281,121	NA		\$ 46,804	\$ 259,050	\$ 13,771,633	10	5,880	69	32	54
Burglary	4,161	\$ 0	NA	\$ 490,696	\$ 110,795	\$ 1,074,514	\$ 1,024,418	\$ 662,342	NA		\$ 4,689	\$ 123,021	\$ 3,490,473	6	2,186	19	7	14
Child Physical Abuse/Neglect	2,921	\$ 0	NA	\$ 9,563	\$ 16,541	\$ 74,100	\$ 1,840,220	\$ 81,250	NA		\$ 42	\$ 17,874	\$ 2,039,589	0	1,085		1	2
Child Pornography	62	\$ 0	NA	\$ 0	\$ 0	\$ 1,806	\$ 34,093	\$ 9,978	NA		\$ 213	\$ 1,301	\$ 47,390	0	1		0	0
Child Sexual Abuse	3,655	\$ 0	NA	\$ 0	\$ 0	\$ 17,602	\$ 2,416,895	\$ 138,438	NA	NA	\$ 152	\$ 24,476	\$ 2,597,564	0	71		0	0
DUI/DWI	437	\$ 0	NA	\$ 308,550	\$ 430,093	\$ 371,532	\$ 50,488	\$ 0	NA		\$ 75	\$ 1,075	\$ 1,161,813	0	59	0	1	1
Fraud/Financial Crimes																		
Homicide	5,100	\$ 10,884	NA	\$ 917,113	\$ 11,264,958	\$ 57,714	\$ 1,127,569	\$ 151,978	NA		\$ 128	\$ 31,771	\$ 13,562,116	0	578	17	1	42
Human Trafficking	463	\$ 0	NA	\$ 2,737,271	\$ 0	\$ 511	\$ 41,411	\$ 14,028	NA		\$ 0	\$ 2,701	\$ 2,795,922	0	39	0	0	0
Kidnapping	518	\$ 0	NA	\$ 21,737	\$ 10,967	\$ 55,145	\$ 282,846	\$ 93,792	NA		\$ 0	\$ 14,957	\$ 479,443	0	229	2	0	1
Other Vehicular Crimes	695	\$ 0	NA	\$ 288,863	\$ 558,802	\$ 481,672	\$ 90,940	\$ 28,236	NA		\$ 915	\$ 8,958	\$ 1,458,387	0	223	0	5	0
Robbery	1,438	\$ 0	NA	\$ 50,831	\$ 26,922	\$ 570,854	\$ 577,582	\$ 101,489	NA		\$ 218	\$ 57,421	\$ 1,385,316	0	142	2	3	0
Sexual Assault	2,493	\$ 0	NA	\$ 100,665	\$ 4,240	\$ 108,994	\$ 1,264,298	\$ 206,758	NA	NA	\$ 0	\$ 45,620	\$ 1,730,575	1	299	3	0	0
Stalking	194	\$ 0	NA	\$ 2,968	\$ 0	\$ 13,766	\$ 137,395	\$ 54,128	NA		\$ 0	\$ 14,644	\$ 222,900	0	95	0	2	0
Terrorism																		
Total	33,427	\$ 12,674	NA	\$ 5,915,150	\$ 12,789,351	\$ 6,090,258	\$ 16,480,833	\$ 2,845,959	\$ 0	NA	\$ 53,235	\$ 604,408	\$ 44,791,868	17	10,893	113	52	114

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

While there has not been a significant change in the number of applications received, the California Victim Compensation Board (CalVCB) did receive 2.6% more applications compared to federal fiscal year 2021-22.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 58

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The average processing time is calculated from the day the application is received by mail, fax, email, or online portal to the day the eligibility recommendation is made. Upon receipt, applications are scanned into CalVCB's claims management system. Application intake staff perform data entry, verifying that all pertinent fields of the application are complete and that some form of crime documentation has been received. If pertinent fields still need to be completed or required documentation is missing, staff call and write the applicant to request additional information. Lastly, eligibility determination staff review crime reports or other documentation to ensure a qualifying crime, and they recommend whether to allow or deny the application. It is important to note that there are delays in processing times are outside of CalVCB's control because the timeline starts when CalVCB receives an application, but we often need additional information from the claimant or law enforcement.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

Cyber security breaches that impacted multiple law enforcement agencies caused significant delays in our ability to obtain needed crime reports, thereby impacting our ability to make initial determinations more quickly.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

CalVCB continues to work closely with advocates from the FBI Victim Assistance Program and other federal agencies to help them assist victims of federal crimes, including mass violence events that occur in California or where a large number of California residents are involved. For example, CalVCB worked with the FBI to strategize on how to inform hundreds of victims of sexual assault about compensation in response to a large case from Northern California. CalVCB has a Mass Violence Response Team and a Mass Violence Response Plan to quickly mobilize if mass violence events occur. CalVCB also works with the International Terrorism Victim Expense Reimbursement Program (ITVERP).

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

CalVCB is committed to making ongoing efforts toward process and access improvements. In spring 2023, CalVCB partnered with the California Office of Data and Innovation (ODI) to evaluate the content readability, ease of navigation, and level of accessibility and equity of our website. The evaluation of our site revealed that content meant to help victims was hard to read and that the average user found it difficult to understand how to get compensated or apply for benefits. Following changes made to the website, it is now easier to navigate and understand. Of significant importance the reading levels of key webpages has been lowered to improve accessibility and equity without changing the meaning. The average grade level when the project began was Grade 9 with several pages rated at Grades 10-14. The average grade level is now Grade 6. CalVCB also continues to encourage victim advocates in most of the California counties to use the online advocate portal that enables victim advocates to help facilitate the electronic application submission process via CalVCB Online. CalVCB has resumed in person outreach efforts and has tabled more than 30 events in this reporting period, educating the community on benefits available as well as the application process.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The VOCA Administrative funds were used to partially fund three contracts with local processing offices in Los Angeles, San Bernardino, and Riverside. These offices processed approximately 27.5% of all applications during the reporting period. These offices are based in District Attorney's offices throughout the state and are instrumental in helping CalVCB meet the needs of victims given the large geography and population of California.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

CalVCB made significant changes to its mental health guidelines and reimbursement rates in December 2022 following extensive research and feedback from providers. The Board voted to increase reimbursement rates by 30 percent to maintain a fair reimbursement rate consistent with industry standards and in an effort to boost the number of providers who are willing to treat CalVCB claimants. The rate change came as a result of surveys conducted with Medicare, insurance companies, and other state compensation programs, as well as feedback from providers and advocates. The Board also authorized changes to how mental health providers submit bills and treatment plans. The modifications eliminated some of the steps identified as hurdles to providers, allowing for a more streamlined process that doesn't disrupt a claimant's access to necessary treatment and support. Additionally, the Governor signed one law that impacted victim compensation that went into effect January 1, 2023. SB 877 authorizes CalVCB to reimburse the costs of mental health counseling services performed by providers who are licensed in the state where the victim is residing or supervised by a person licensed in that state. This legislation gave CalVCB the authority to pay for out-of-state mental health treatment.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Executive Officer Lynda Gledhill holds quarterly meetings of the CalVCB Advisory Committee to connect more directly with stakeholders, including district attorneys, victim service providers and victim advocates. The meetings, conducted online, provide a forum for stakeholders to address common problems and allow CalVCB to communicate about emerging victim issues. In addition, CalVCB has continued to increase its outreach efforts that had been suspended during the pandemic and began holding in-person training and information sessions across the state for prosecutors, law enforcement agencies, Native American tribes and other victim advocates. As an example, CalVCB attended an event in Riverside County that connected the families of missing and murdered indigenous and Native American people to law enforcement, criminal justice, and victim service support services. CalVCB also hosted its first regional conference since the pandemic in Northern California. We invited many advocates from District Attorney's offices, partner state agencies including the Department of Justice, and other stakeholders to attend. The panels included topics including reaching underserved victims, human trafficking, and how state agencies work together to assist victims.

10. **Please explain any public outreach efforts to improve awareness of your program.**

As stated in the previous answer, CalVCB returned to holding and attending in-person events across California in 2023. That has included giving presentations and training sessions to victim advocates of all kinds, attending conferences and issue-related fairs to provide information about CalVCB, and participating in public awareness initiatives or events with other organizations. CalVCB also hosted its first regional conference since the pandemic which gave advocates, stakeholders, and partners across Northern California the opportunity to learn from victim services experts and network with each other. CalVCB has complemented this by making significant changes to its website and boosting social media engagement. CalVCB's website views increased 81% from 510,636 views to 980,302 views. Moreover, social media hits significantly increased due to increased activity on Facebook, Twitter (X), and LinkedIn. CalVCB has also developed social media toolkits for domestic violence awareness month, human trafficking awareness month, and national crime victim's rights week. We encourage other organizations to use this content to expand awareness about services and support.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None